

INS. CASE OWNER: Priya

CC 4 / III 170 22462 1 T / 2a3

LKK:  
IDAC

Surveyor: TAUFIKH

DOI: 24/11/17

Date / Time: 24/11/17

Registered in Merimen: 24/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.: SHA 26255

Claim No.: MU/17110/20

Name of Insured: CTPL

Policy No.: MUOM0015

Insured Tel No.: \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model: HYUNDAI SONATA

Excess Sec II : S\$ \_\_\_\_\_ D.O.A: 04/11/17

Place of Accident: DRIVEWAY EXIT OF MBS X BAYFRONT AVENUE

Is driver the owner? (YES / NO) Nature of Accident: \_\_\_\_\_

If NO, Driver Name / Age: KHNG THIAM HUA

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: \_\_\_\_\_ (VA / YES / NO)

Insured Liability: % Final ? Yes / No

SCY 800R



INSRS:  
WSP: Cycle & Carriage (138 parts)  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_



INSRS:  
WSP: \_\_\_\_\_  
Tel: \_\_\_\_\_  
Liability: \_\_\_\_\_  
RMKS: \_\_\_\_\_

Date/Time		STAGE	DATE / PIC
28/11/17 (Zayer)	SCY 800R ; SHA 26255 - CK3/111617003224/115-14 DOA 10/02/18	Non-Reporting ltr (1st):	
11/12/17	File pass to typist.	Non-Reporting ltr (2nd):	
	OIR team ended TP.	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup):	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

RECEIVED 16 JAN 2018

RECEIVED 16 JAN 2018

4pm

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	S\$	( ) days	Reduction: %
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	100 (Agreed / Assessed)	BOLA S/N No.: 27
Repair Cost:	S\$	4012.51	
Loss of Rental (LOR):	S\$	-	( ) days
Loss of Use (LOU):	S\$	600.00	(\$100 x 6 days)
Loss of Income (LOI):	S\$	-	( ) x days
LOR only <input type="checkbox"/>	LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search:	S\$	-	
Medical:	S\$	-	
Disbursement:	S\$	-	(e.g. Tow/ Independent)
Legal Cost:	S\$	-	
Total:	S\$	4612.51	Global Sum S\$:
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$	4612.51	Name 1: Cycle & Carriage Industries pte ltd
Payee 2: (Strike if N.A.)	S\$	-	Name 2:
Payee 3: (Strike if N.A.)	S\$	-	Name 3:

Surrey

Tangin

REF:

111

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No:

SCY800i R.

Yr Regn: 2014 NA

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Mercedes Benz C200 cc 1991

Colour:

Grey

A/C Insured / Std / NI / NA

Sp Reading

57288

Ti/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WDP2050422R07538

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook.

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

27/11/17 C1630

Survey held at

CBC Modern Corp.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP &amp; 3750.01, 3 days

Rat C &amp; 2042.90, 44.1)

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 - RS 51

Phone:

Other:

Report Format:

Lump Sum / I.B.I. (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

TOTAL:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III17022462/T1za3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 24-11-2017		
		Code : III2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHA 2625J	Veh. Inspected	SCY 800R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	24/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	04/11/2017	Inspection Date	24/11/2017	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SCY800R

Mr Lim Sze Heng

Blk 9 Jervois Close  
#11-18  
Singapore 249105

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

### Vehicle & Document Information

18522

SCY800R / 11/11/2014

/ 0

WDD2050422R017538

27492030246445

MB/MB C 200 SEDAN (W205) "AVANTGARDE / A

027 755 Tenorite Gr/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	06/11/2017/ 15:33	EL	350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
A BPILAB DISASSEMBLE, RENEW & REFIT REAR BUMPER.				960 1920.00
A BPIRES RESpray REAR BUMPER.				600 840.00
M BPNSUN POLICY NO/ACC DATE : GA135311/1 // 4-11-17 TP VEH NO : SHA2625J - INDIA DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	✓ 380.00
M REAR COVER TOWING EYE	1.00	61.54	00.00	cut x ny 61.54
M REAR BUMPER	1.00	1635.17	00.00	de 1635.17
M REAR BUMPER LOWER TRIM	1.00	203.38	00.00	203.38

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Confirmed & accepted by

Tan Kah 97495749  
3 days  
'wp' 24/11/17 @ 1630  
sur@lkkauto.com

Eric Lee Ming Hui  
DID: 6771 4336 HP: 9181 7717  
Email: eric.lee@cyclecarriage.com.sg  
Cycle & Carriage Industries Pte Ltd  
Customer Service Centre - Pandan Loop

Nett 5,040.09  
7% GST on 5040.09 352.81  
Total Payable 5,392.90

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorized Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

## ESTIMATE FOR SCY800R

Mr Lim Sze Heng

Blk 9 Jervois Close  
#11-18  
Singapore 249105

Vehicle & Document Information  
WIP No 18522  
Reg No/Reg Date SCY800R / 11/11/2014  
Date In/Mileage 27/11/2017/ 57288  
Chassis No WDD2050422R017538  
Engine No 27492030246445  
Make/Model MB/MB C 200 SEDAN (W205) "AVANTGARDE / A  
Colour/Trim 027 755 Tenorite Gr/ 042 201 Black

Account No	Terms	Date/Time Printed	CSE	Operator
CSM00128	Cash	29/11/2017/ 10:35	EL	350 / Eric Lee Ming Hui

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
A BPILAB DISASSEMBLE, RENEW & REFIT REAR BUMPER.				960.00
A BPITRES RESPRAY REAR BUMPER.				600.00
M BPNSUN POLICY NO/ACC DATE : GA135311/1 // 4-11-17 TP VEH NO : SHA2625J - INDIA DATE IN/DATE SURVEY: 24-11-17 // 1630 // TAUFIKH - LKK DIRECT SETTLEMENT : 6-11-17 // PRIYA - INDIA				
A BPILAB USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			0.10	380.00
X REAR BUMPER	1.00	1635.17	00.00	1635.17
X LEFT CHROME MOULDING	1.00	87.42	00.00	87.42
X RIGHT CHROME MOULDING	1.00	87.42	00.00	87.42

Finalization

Confirmed &amp; accepted by

Nett 3,750.01  
7% GST on 3750.01 262.50  
Total Payable 4,012.51

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Singapore 128378  
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Fax: 6779 5383  
www.mercedes-benz.com.sg

**Catherine Chong (LKK Auto)**

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Friday, 24 November, 2017 12:10 PM  
**To:** Alan Quek Ai Lun  
**Cc:** Eric Lee Ming Hui; Manivel Priyadarshini; assignments@lkkauto.com; 'sur@lkkauto.com'; Team A (admin-a@lkkauto.com); 'vivianlau@lkkauto.com'; 'Thin Thin (LKKAuto)'; 'Zayyer (LKKAuto)'  
**Subject:** RE: SCY800R / SHA2625J Date of accident:04-11-2017  
**Attachments:** img-Y06153513-0001.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SCY800R and let us have your report urgently.

This claim will be handled by Ms Priya.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

(in) Taufik

---

**From:** Alan Quek Ai Lun [mailto:alan.quek@cyclecarriage.com.sg]  
**Sent:** 24 November, 2017 12:07 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Eric Lee Ming Hui <eric.lee@cyclecarriage.com.sg>; Manivel Priyadarshini <manivel@iii.com.sg>; assignments@lkkauto.com; 'sur@lkkauto.com' <sur@lkkauto.com>; Team A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; 'vivianlau@lkkauto.com' <vivianlau@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>; 'Zayyer (LKKAuto)' <zayyer@lkkauto.com>  
**Subject:** RE: SCY800R / SHA2625J Date of accident:04-11-2017

Dear Officer,

We agree to use your surveyor panel LKK. Thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Friday, 24 November 2017 12:05 PM  
**To:** Alan Quek Ai Lun  
**Cc:** Eric Lee Ming Hui; Manivel Priyadarshini  
**Subject:** RE: SCY800R / SHA2625J Date of accident:04-11-2017

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

---

**From:** Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]  
**Sent:** 24 November, 2017 12:00 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** Eric Lee Ming Hui <[eric.lee@cyclecarriage.com.sg](mailto:eric.lee@cyclecarriage.com.sg)>; Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>  
**Subject:** SCY800R / SHA2625J Date of accident:04-11-2017

Good Afternoon Claim Officer,

Car is in 188 Pandan Loop Cycle & Carriage. May I know which list of surveyor we can use, thank you and have a nice day.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Registration No. 198703792-K

## View Received Message

This mail is associated with :

\*SCY800R (MCT17110120)  
[SHA26253]

TP  
NG CHENG YI ANGELINA  
Nov 4 2017 1:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Cycle & Carriage Industries Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 12/01/2018 11:40 AM

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (\$4612.51) - SCY800R - Claim Handler: Priya

Approved:4612.51.

### DOCUMENTS SUMMARY

There are no documents.

Our ref: SCY 800 R  
Your ref: SHA 2625 J

Date: 19 DEC 2017

**Direct Settlement**

To: Indin International Insurance P/L  
64 Cecil Street #05-07  
105 Building  
Singapore 049711

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** SCY 800 R & SHA 2625 J  
**At/Along** Bay Front Ave **On** 4-11-17 @ 1350

I am the owner of vehicle no. SCY 800 R that was involved in an accident with your insured vehicle no. SHA 2625 J of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>4012.51</u>
2. Loss of Use / Rental ( <u>6</u> days @ \$ <u>100</u> per day)	\$ <u>600.00</u>
3. LTA/GIA Search Fee	\$ <u>-</u>
4. GIA Report Fee	\$ <u>-</u>
5. Others	\$ <u>-</u>
<b>Total:</b>	<b>\$ <u>4612.51</u></b>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: **67714336 (Mr Eric Lee) / 67714304 (Ms Amanda Ang)**.

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

  
Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378  
Cc: Mr Eric Lee/ Ms Amanda Ang  
E-mail: [eric.lee@cyclecarriage.com.sg](mailto:eric.lee@cyclecarriage.com.sg) / [amanda.ang@cyclecarriage.com.sg](mailto:amanda.ang@cyclecarriage.com.sg)  
Fax No. 67795383

## LETTER OF AUTHORIZATION

To: India International Insurance P/L  
64 Cecil Street #05-02  
LOB Building  
Singapore 049711

Attn.: Motor Claims Department

Dear Sir / Mdm,


MOTOR ACCIDENT INVOLVING SCY 800 R (OWNER'S  
VEHICLE NO.) AND SHA 2625 J (3RD PARTY'S VEHICLE NO.)  
ON 4-11-17 (DATE) AT 1350 (TIME)  
AT/ALONG Bayfront Ave (ROAD)

I am the registered owner of SCY 800 R (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

  
Registered Owner's Signature  
(Company stamp & authorized signature if it is a company-registered vehicle)  
Name : Ng Cheng Yi Angelina  
NRIC No. : S7919371B  
Date : 24/11/2017

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III-Direct Settlement (PODS)

India Ref: SHA2625J

Claimant Ref: SCY800R

We, Cycle & Carriage Industries Pte Ltd ("the workshop") hereby confirm that we/ have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS P/L (name of Surveyor) with respect to the amount claimed for S\$ 4,012.51 (repair cost), S\$ 800.00 (loss of use/rental), S\$ - (search fee), vehicle no. SCY800R that was damaged pursuant to the accident which occurred on 04/11/2017 (date) at BAYFRONT AVENUE (location) involving vehicle no. SHA2625J (insured vehicle). This is pursuant to the inspection conducted on 24/11/2017 (date) at "the workshop".

We/ confirm that we/ are/am authorized by the owner NG CHENG YI ANGELINA ("the third party claimant") of vehicle no. SCY800R to make the claim as set out in the above paragraph and we/ have full authority to settle the matter on his/her behalf in a manner that we/ deem fit. We/ enclose herein the letter of authority given by "the third party claimant".

We/ further confirm that we/ will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SCY800R (vehicle no.) as a result of the accident.

We/ confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/ authorize you to pay the total amount of S\$ 4,612.51 to CYCLE & CARRIAGE INDUSTRIES PTE LTD

Dated this 16 day of 01 2018

#### CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

AMANDA ANG

NRIC:

OFFICER - ADMIN

Address:

BODY CARE & REPAIR CENTER  
DID: 6771 4304  
FAX: 6779 5383  
EMAIL: amanda.ang@cyclecarriage.com.sg

Nationality:

Occupation:

#### WITNESS:

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



LKK AUTO CONSULTANTS PL  
51 Ubi Ave 1, #01-25  
Paya Ubi Industrial Park  
Singapore 408933  
Tel: 6256 3561



Mercedes-Benz

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MB-6500111-X

## TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name /Mr Lim Sze Heng
ATTN: MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SCY800R / 11/11/2014
64 CECIL STREET	Date In/Mileage 27/11/2017/ 57288
#04/#05 IOB BUILDING	Chassis No WDD2050422R017538
SINGAPORE 049711	Engine No 27492030246445
Contact No 63476100	Make/Model MB/MB C 200 SEDAN (W205) "AVANTGARDE / A
	Colour/Trim 027 755 Tenorite Gr/ 042 201 Black



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WI000576	Credit	06/12/2017/ 16:15	EL	350 / Eric Lee Ming Hui	18522	28137488

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
A BPILAB			960.00
DISASSEMBLE, RENEW & REFIT REAR BUMPER.			
A BPIRES			600.00
RESPRAY REAR BUMPER.			
M BPNSUN			F.O.C.
POLICY NO/ACC DATE : GA135311/1 // 4-11-17			
TP VEH NO : SHA2625J - INDIA			
DATE IN/DATE SURVEY: 24-11-17 // 1630 // TAUFIKH - LKK			
DIRECT SETTLEMENT : 6-11-17 // PRIYA - INDIA			
A BPILAB		0.10	380.00
USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT			
X REAR BUMPER	1.00	1635.17	1635.17
X LEFT CHROME MOULDING	1.00	87.42	87.42
X RIGHT CHROME MOULDING	1.00	87.42	87.42

Parts	1,810.01	Nett	3,750.01
Labour	1,940.00	7% GST on	3750.01
Standard Menu	0.00		
Specialist Job	0.00		
Diagnostics Job	0.00	Total Payable	4,012.51
Sundry/Others	0.00	Paid	0.00
Total(w/o GST)	3,750.01	Total Due	4,012.51

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2017 <a href="#">Edit Reg</a>		24 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,750.01</b> <a href="#">Edit Estimates</a>	<b>S\$3,750.01</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [\[Created by adjuster\]](#)

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	NG CHENG YI ANGELINA, ID: 57919371B		
Vehicle Reg. No.:	SCY800R	Date of Loss:	04/11/2017 13:00 - :59
Claim Type:	TP / MCT17110120	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA2625J	Policy No. (Claimant):	GA135311/1
	Excess:		
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 05/12/2017]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)





























- III\_SG (12/01/2018): Alert - Adj Mandate Approved (S\$4612.51) - SCY800R - Claim Handler: Priya
- III\_SG (27/12/2017): Alert - Adj Mandate Approved (S\$4512.51) - SCY800R - Claim Handler: Priya

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SCY800R (MCT17110120)  
[SHA2625J]  
TP  
NG CHENG YI ANGELINA  
Nov 4 2017 1:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Cycle & Carriage Industries Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	22/12/17 18:01	Odometer Reading							 Load JPG	<input checked="" type="checkbox"/>	
2	22/12/17 18:01	Chassis Number							 Load JPG	<input checked="" type="checkbox"/>	
3	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
4	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
5	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
6	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
7	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
8	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
9	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
10	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
11	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
12	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
13	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
14	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
15	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
16	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
17	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
18	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
19	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
20	22/12/17 18:01	General View							 Load JPG	<input checked="" type="checkbox"/>	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	24/11/17 18:16	ACKNOWLEDGEMENT EMAIL TO III DD 24.11.2017							 Load PDF		
2	24/11/17 18:16	TP ESTIMATE + TP GIA REPORT							 Load PDF		
3	28/11/17 09:32	TP ESTIMATE - MARKED							 Load PDF		
4	18/01/18 12:20	AUTHORISATION TO ACT FORM							 Load PDF		
5	18/01/18 12:20	WORKSHOP INVOICE							 Load PDF		
6	18/01/18 12:20	DISCHARGE VOUCHER							 Load PDF		
7	18/01/18 12:20	LOD							 Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	27/11/17 08:46	Singapore Accident Statement							 Load PDF		

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties

# LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17022462/T1ZA3Q2

Date: 18/01/2018

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SCY800R

Insured Vehicle No: SHA2625J

Date of Loss: 04/11/2017

Nature of Claim:

TP

Claim No: MCT17110120

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SCY800R

Make &amp; Model: MERCEDES-BENZ C200, 2.0 AVANTGARDE (R17 LED) (A)

Engine No: 27492030246445

Reg. Date: 11/11/2014 (Man. Year: 2014)

Chassis No: WDD2050422R017538

Colour: Grey

Odometer: 54288 km

Engine Capacity: 1991 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size:

225/50 R17

Front Left Side: Hankook 6 mm

Rear Left Side:

Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side:

Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,074.93	1,810.01	264.92	12.77
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,140.00	1,940.00	1,200.00	38.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,214.93</b>	<b>3,750.01</b>	<b>1,464.92</b>	<b>28.09</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>365.05</b>	<b>262.50</b>	<b>102.55</b>	<b>28.09</b>
<b>Nett Amount (S\$)</b>	<b>5,579.98</b>	<b>4,012.51</b>	<b>1,567.47</b>	<b>28.09</b>
<b>+ Loss of Use (6.0 x S\$100.00/day) (S\$)</b>		<b>600.00</b>		
	<b>Nett Liability (S\$)</b>	<b>4,612.51</b>		

### INSPECTION

Date of Assignment: 24/11/2017

Date Inspected: 24/11/2017 Inspected At:

Cycle & Carriage Industries Pte Ltd  
(Pandan Loop)  
188 Pandan Loop  
Singapore 128378

Estimated Period of Repair: 3.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** ZAY YER LYNN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 04 Dec 2017)
<b>Parts:</b>	143	MERCEDES-BENZ C200 2.0 AVANTGARDE (R17 LED) (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SCY800R)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR COVER TOWING EYE	Not Necessary	61.54 FS	*- FS
2	1		*REAR BUMPER	Deformed	1,635.17 FS	*1,635.17 FS
3	1		*REAR BUMPER LOWER TRIM	Not Necessary	203.38 FS	*- FS
4	1		*LEFT CHROME MOULDING	Necessary	87.42 FS	*87.42 FS
5	1		*RIGHT CHROME MOULDING	Necessary	87.42 FS	*87.42 FS
Total Parts (S\$)					2,074.93	1,810.01

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DISASSEMBLE ,RENEW & REFIT REAR BUMPER	New	1,920.00	960.00
2	RESPRAY REAR BUMPER	New	840.00	600.00
3	USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	380.00	380.00
Gross Labour Cost (S\$)			3,140.00	1,940.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >