

## Hsiao Tong (LKKAuto)

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**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Tuesday, 27 March 2018 8:22 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Zaini (LKK Auto); Admin A  
**Subject:** FW: <Seek Mandate> Your Ref: VC010890 \*LKK REF: CC4/QBE17022461/Gpa3s2 [ACCIDENT INVOLVING GT7803R(OI) & SGA6166C(TP) ON 10/11/2017]  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SGA 6166C.pdf

Your ref : **VC010890**  
Our ref : CC4/QBE17022461/Gpa3s2

Dear Hsiao Tong

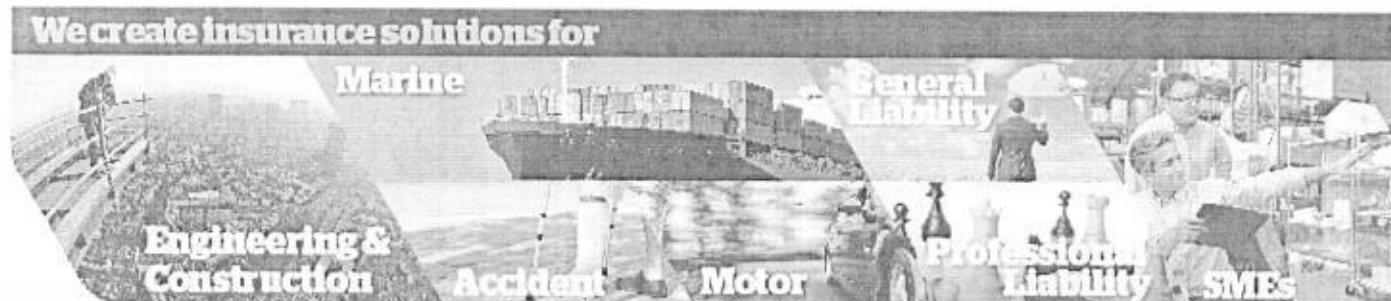
Please proceed to settle as advised.

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1164  
Email: joyce.foo@qbe.com  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, 26 March, 2018 5:13 PM  
**To:** Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Jenny Toh <jenny.toh@qbe.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** <Seek Mandate> Your Ref: VC010890 \*LKK REF: CC4/QBE17022461/Gpa3s2 [ACCIDENT INVOLVING GT7803R(OI) & SGA6166C(TP) ON 10/11/2017]

Your ref : **VC010890**  
Our ref : CC4/QBE17022461/Gpa3s2

Dear Sirs/Madam,

**ACCIDENT INVOLVING GT7803R(OI) & SGA6166C(TP) ON 10/11/2017**

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **TRANS EUROKARS PTE LTD**" at **\$11,219.20(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$19,145.70	\$10,361.20
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00	\$ 856.00(8days x \$100.00)(w/GST)
3. Loss of Use (2days PRI x \$100.00)	\$ 200.00	\$ -
4. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$20,203.70	<b>\$11,219.20</b>

\*\*08days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]

**Sent:** Wednesday, 6 December 2017 2:08 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: New Assignment :YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Shirley,

Please see attached GIA report.

Thanks.

Syaheeda Othman

Senior Executive, Claims

QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd

DID: +6477 1130 Fax : +6533 3270

Email: [syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)

Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)

**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** Wednesday, 6 December, 2017 10:55 AM

**To:** Syaheeda Nacah Binte Mohamed Othman <[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)>

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: New Assignment :YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Your ref: VC010890

LKK ref: CC4/QBE17022461/Gpa3

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: SGA 6166C

Date of survey: 24/11/2017

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 23 November, 2017 2:25 PM

**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: New Assignment :YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Jenny,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Thursday, 23 November, 2017 2:09 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** New Assignment :YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Our ref : VC010890

Dear Madam

Kindly survey the TP Claim :-

Insured :GT7803R

TP Vehicle: SGA6166C

Date of accident :10/11/2017

Contact : as below

Kindly acknowledge receipt

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Jenny Toh

Senior Assistant, Claims

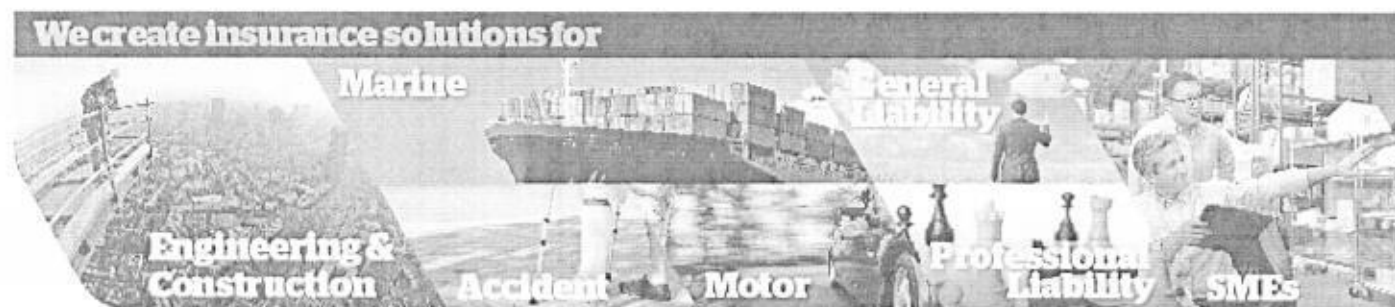
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1225

Email [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)

Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg) [<mailto:jess.francis@eurokars.com.sg>]

**Sent:** Thursday, 23 November, 2017 11:11 AM

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** [kevin.lee@eurokars.com.sg](mailto:kevin.lee@eurokars.com.sg); [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

**Subject:** RE: YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Hi Jenny,

Kindly refer to the necessary documents for this case.

Let us have the appointed surveyor for our arrangement.

Thanks & regards.

**Jess Francis Carlos**  
Insurance Claim Executive  
**TRANS EUROKARS PTE LTD**  
5 Ubi Close  
Singapore 408605  
DID: +6563957874

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Thursday, 23 November 2017 8:59 AM  
**To:** Jess Francis <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** RE: YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Hi Jess

Joyce Heng no longer with us.

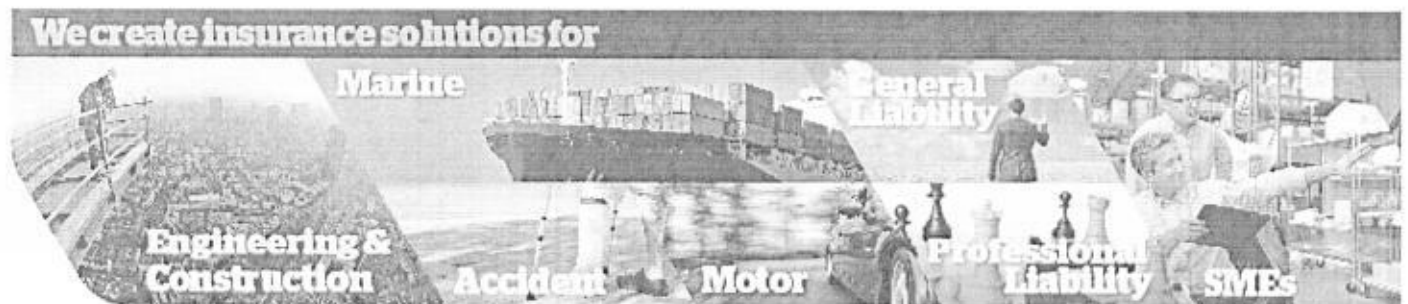
Can kindly re-forward estimate and SAS report to us.

Thank

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Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg) [<mailto:> ]  
**Sent:** Wednesday, 22 November, 2017 6:29 PM  
**To:** [joyce.heng@qbe.com](mailto:joyce.heng@qbe.com); Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Cc:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg); [kevin.lee@eurokars.com.sg](mailto:kevin.lee@eurokars.com.sg); [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)

**Subject:** RE: YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Hi QBE,

Can we have the appointed surveyor for this case.

Thanks & regards.

**Jess Francis Carlos**  
Insurance Claim Executive  
**TRANS EUROKARS PTE LTD**  
5 Ubi Close  
Singapore 408605  
DID: +6563957874

**From:** Eric Pau  
**Sent:** Saturday, 11 November 2017 12:34 PM  
**To:** [joyce.heng@qbe.com](mailto:joyce.heng@qbe.com); Jess Francis <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>; Siew Guek Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>; Kevin Lee <[kevin.lee@eurokars.com.sg](mailto:kevin.lee@eurokars.com.sg)>  
**Subject:** YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

**YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**

Dear Joyce,

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Jess for survey arrangement.

Best Regards,

**Eric Pau**  
Insurance Claims Officer

**TRANS EUROKARS PTE LTD**  
5 Ubi Close, Singapore 408605  
D: (65) 6395 8685 H: (65) 9618 5991  
E: [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)

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**From:** [mazdacanone@mazda.com.sg](mailto:mazdacanone@mazda.com.sg) [<mailto:mazdacanone@mazda.com.sg>]  
**Sent:** Saturday, November 11, 2017 12:41 PM  
**To:** Eric Pau <[eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)>  
**Subject:** Attached Image

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## Hsiao Tong (LKKAUTO)

---

**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Thursday, 19 April 2018 2:21 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** RE: TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017 \*\*\* LKK REF: CC4/QBE17022461/Gpa3s2  
**Attachments:** 19042018141824-0001.pdf

Hi

Please find DV attached.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Thursday, 19 April, 2018 2:13 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017 \*\*\* LKK REF: CC4/QBE17022461/Gpa3s2

Hi Joyce,

Contents noted.

Appreciate if you could forward a copy of signed DV to us for our record purpose.

Thank you.



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joyce Foo [mailto:[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)]

**Sent:** Thursday, 19 April 2018 1:26 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017 \*\*\* LKK REF: CC4/QBE17022461/Gpa3s2

Our Ref. VC010890

Hi Hsiao Tong

We have received the DV and relevant documents from TP's workshop. Please let us have your survey report to proceed with settlement.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Hsiao Tong (LKKAuto) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]

**Sent:** Thursday, 19 April, 2018 12:09 PM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017 \*\*\* LKK REF: CC4/QBE17022461/Gpa3s2

Hi Joyce,

We refer to your below email.

We have settled the matter at \$11,219.20(all-in) with third party repairer.  
We are currently pending for signed DV from third party. Attached here with a copy of email correspondence with third party for your easy reference.

Please call us if you have any queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 19 April 2018 11:59 AM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017 \*\*\* LKK REF: CC4/QBE17022461/Gpa3s2

Dear Joyce,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

***By copy to Hsiao Tong.***

***FYI and necessary action please.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joyce Foo [mailto:joyce.foo@qbe.com]  
**Sent:** Thursday, 19 April, 2018 11:40 AM  
**To:** Admin A <admin-a@lkkauto.com>  
**Subject:** TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017

Your Ref. TBA  
Our Ref. VC010890

Dear Sir/Madam

We refer to our assignment on 23.11.2017.

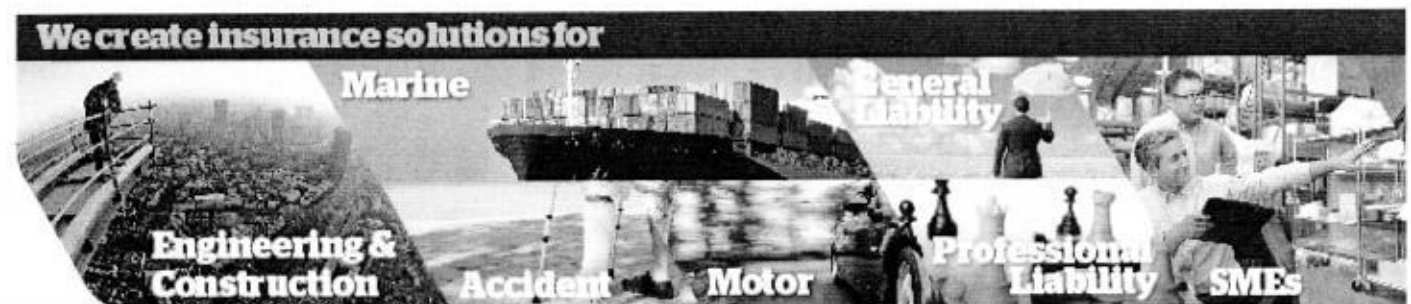
Todate we did not receive your survey report. Please expedite

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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**QBE INSURANCE (SINGAPORE) PTE LTD**

1 Raffles Quay  
#29-10 South Tower  
Singapore 048583

**ATTN : MOTOR CLAIMS DEPARTMENT**

DATE : 20/03/2018

Your Ref : **GT7803R**

Car Regn No: **SGA6166C**

Accident involving SGA6166C & GT7803R on 10/11/2017

Direct Settlement Claim

Dear Sirs

The repairs have been completed for **SGA6166C**. We submit the following documents for your perusal:-

1) Invoice No 30044629	\$ 10,361.20
2) Car Rental Invoice No 14879	\$ 856.00
3) PRI (2 days X \$100.00)	\$ 200.00
4) GIA Search Fees	\$ 2.00
5) Letter of Authorisation	
6) Discharge Voucher signed by customer	

**TOTAL \$ 11,419.20**

Please pay **Trans Eurokars Pte Ltd** the sum of **\$10,363.20**, **Eurokars Leasing Pte Ltd** the sum of **\$856.00** and **Ng Ching Fah** the sum of **\$200.00** as soon as possible and mail your cheque to 12 Sungei Kadut Avenue Singapore 729648.

Yours faithfully,

**Stanley Ngu**  
**Manager - Body & Paint Division**  
DID: 63602845  
FAX: 63602899  
e-mail: stanley@eurokars.com.sg



Corporate Head Office:

Trans Eurokars Pte Ltd, Eurokars Centre, 12 Sungei Kadut Ave Singapore 729648  
Tel : 6363 3003 Fax : 6369 3003 BRN.199103859N

Showroom & Service Centres :

5 Ubi Close Singapore 408605  
Sales Tel : 6395 8888 Service Tel : 6395 8899  
Sales Fax : 6846 1700 Service Fax : 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel : 6603 6118 Service Tel : 6603 6128  
Sales Fax : 6476 7073 Service Fax : 6476 7417

*zoom-zoom*



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE17022461/Gpa3

20 DECEMBER 2017

**CDS CAR RENTAL PTE LTD**  
160 SIN MING DRIVE  
#02-19 SIN MING AUTOCITY  
SINGAPORE 575722  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING GT 7803R & SGA 6166C ALONG/AT JUNCTION  
MARYMOUNT ROAD AND SIN MING AVE ON 10/11/2017**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG (Ms)  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

c.c. *QBE Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*



TP / claimmy  
lor.  
14/12/17 car is  
with the service  
Dept.

## DISCHARGE VOUCHER

I/ We hereby acknowledge having received from the under-mentioned  
repairers my/our vehicle No: SGA 6166 C which has been  
repaired to my satisfaction and I/we admit that the payment for such  
repairs by Trans Eurokars Pte Ltd is in full and final discharge of my claim  
under policy number: \_\_\_\_\_ in respect of damage  
caused to the said vehicle as a result of an accident that occurred on  
10/11/2017 at JUNCTION MARY MOUNT AND SIN MING.

  
Witnessed by Repairers



15/12/17  
Date

  
Signature by Insured

15/12/17  
Date



Corporate Head Office

: Trans Eurokars Pte Ltd, Eurokars Centre, 12 Sungel Kadut Ave Singapore 729648  
Tel: 6363 3003 Fax: 6369 3003 BRN.109103059N

Showroom & Service Centre :

23 Leng Kee Road Singapore 159095

Sales Hotline : 6603 6118

Service Hotline : 6603 6128

Sales Fax : 6476 7073

Service Fax : 6476 7417

5 Ubi Close Singapore 408605

Sales Hotline : 6395 8888

Service Hotline : 6395 8899

Sales Fax : 6846 1700

Service Fax : 6744 9402

# DISCHARGE VOUCHER

Without Prejudice  
Save As to Costs  
NORA

Your Reference : SGA 6166C  
Our Reference : VC010890

Without Prejudice  
to Injury Claim

I/We, **Ng Ching Fah** do hereby acknowledge the sum of Singapore Dollars: **Eleven Thousand Two Hundred Nineteen and Cents Twenty only (\$11,219.20)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**CDS Car Rental Pte Ltd**', over damage to my/our vehicle **SGA6166C** from an accident involving **SGA6166C** and **GT7803R** at/along **Junction Marymount and Sin Ming**, which occurred on **10/11/2017** at about **11:15hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**CDS Car Rental Pte Ltd**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 10th of (month) April (year) 2018

Signature

NG CHING FAH  
Claimant's Name

S1619813G  
FIN/NRIC No.

542 Serangoon Nth  
Ave 4 #07-03

S (550542)  
Address

Witness's Signature

Jen Lim  
Witness's Name

FIN/NRIC No.

12 Sungei Kadut Ave  
S (729648)

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

Company stamp if applicable

ORIGINAL COPY

Authorised Signature

23 Leng Kee Road Singapore 159095  
Sales Tel : 6603 6118      Service Tel : 6603 6128  
Sales Fax : 6476 7073      Service Fax : 6476 7417





TRANSEUROKARS PTE LTD  
GST REG. NO. S1000104005A

PAGE NO. 2  
INVOICE NO: 30044824  
DEPT/POS ID: 1 / 12  
DATE: 07/12/2017  
DATE PRINTED: 12/07/2018  
JOB NO: 32217  
CITY/CO CODE: 1 - Beijing China  
REGN NO: S1000104005A  
REGN DATE: 07/11/2015  
MILEAGE: 38511  
REQUISITION NO: JESS

QW01 CNS-GRS  
CUSTOMER: GRS (SINGAPORE) PTE LTD  
ADDRESS: 2 RAFFLES QUAY  
200-00 NORTH BRIDGE  
SINGAPORE 048783  
SINGAPORE  
PART: NAPIA EXT 2.5L HIGH GRADE DIESEL  
INVOICE NO: INVOICE0000345043  
PHONE NO: 67045573  
REMARKS: Body repair

CODE	DESCRIPTION	AMOUNT
1001-50-0000	REAR BUMPER RE	1095.20
1001-50-0001	TAB, PROTECTOR	33.30
1001-50-0002	BRACKET, BUMPER STRUT	2.50
1001-50-0003	COVER, TOWING HOOK	2.25
1001-50-0004	COVER, TOWING HOOK	2.25
1001-50-0005	STAY, BUSH	20.32
1001-50-0006	TAPE, PROTECTOR-STOPP	5.94
1001-50-0007	FASTENER	5.94
1001-50-0008	NUT, CLIP	6.40
1001-50-0009	BIVET	10.08
1001-50-0010	GRONNET, SCREW	13.70
1001-50-0011	LIFT GATE RE	1189.26
1001-50-0012	RUBBER, STOP FR/LID R	12.96
1001-50-0013	TAPE, PROTECTOR-STOPP	5.94
1001-50-0014	HARNISH, LIFT GATE	326.88
1001-50-0015	ORNAMENT, CAR NAME-RE	40.77
1001-50-0016	ORNAMENT, SKY BADGE	64.44
1001-50-0017	FASTENER	14.04

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANSEUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER  
NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648  
Tel: 6363 3003 Fax: 6369 3003 BRN.199103659N

Showroom & Service Centre : 5 Ubi Close Singapore 408605  
Sales Tel : 6395 8888 Service Tel : 6395 8899  
Sales Fax : 6846 1700 Service Fax : 6744 9402

23 Leng Kee Road Singapore 159095  
Sales Tel : 6603 6118 Service Tel : 6603 6128  
Sales Fax : 6476 7073 Service Fax : 6476 7417



000001



MAZDA

00001 INS-QEE

CONTRACT: QEE INSURANCE (SINGAPORE) PTE LTD  
ADDRESS: 1 RAFFLES QUAY  
#29-10 SOUTH TOWER  
SINGAPORE 048580  
KINDAWEET  
MODEL: MAZDA CX5 2.5L HIGH GRADE BLAC  
CHASSIS NO: 3M6JL1032G345043  
ENGINE NO: PYA455373  
TRANSMISSION: Body repair

# TAX INVOICE

GST Reg No: M90364005A

PAGE NO: 4  
INVOICE NO: 36344429  
DEPT/POB ID: 1 / 12  
DATE: 07/12/2017  
DATE PRINTED: 12/03/2018  
JOB NO: 44215  
CSO/OP CODE: Catherine Chua  
TEL NO: 6224 6633  
REGN NO: SG40166C  
REGN DATE: 17/11/2015  
MILEAGE: 38511  
REQUISITION NO: JESS

CODE	DESCRIPTION	AMOUNT
1033-51-2000	GASKET(R), LAMP-TRUNK	43.70
1033-51-3000	LAMP(L), TRUNK LID KE	466.60
1054-50-2000	REINFOR BUMPER KE/K	495.20
1047-67-6000	ANTENNA, LF SKYACTIV	105.30
1045-67-6000	CLIP, ANTENNA	2.50
Parts 4,158.36		Net 3683.36
Surcharge 0.00		G.S.T. 7% 677.84
Labour 5,525.00		Total 4361.20
Menus 0.00		Paid 0.00
		Amount Due: 4361.20

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER  
NO:

Customer Signature

Authorised Signature



zoom-zoom

Corporate Head Office

Showroom & Service Centre

Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungai Kadut Ave Singapore 729648  
Tel: 6363 3003 Fax: 6369 3003 BRN:199103859N

5 Ubi Close Singapore 408605  
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23 Leng Kee Road Singapore 159095  
Sales Tel : 6803 6118 Service Tel : 6603 6128  
Sales Fax : 6476 7073 Service Fax : 6476 7417

TAX INVOICE

Invoice to: QBE INSURANCE (SINGAPORE) PTE LTD  
1 RAFFLES QUAY  
#29-10 SOUTH TOWER  
SINGAPORE 048583

Invoice number: 14879  
GST REGN NO: M90364005A  
Date: 20/12/2017  
Account number: Q0001  
Invoice Currency: SIN  
Term of Credit: C.O.D.  
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: NG CHING FAH	S	800.00
CUSTOMER VEHICLE: SGA6166C(MAZDA CX5)		
LOAN'S CAR MODEL: MAZDA 3		
LOAN'S CAR REGN NO: SKR7189T		
BEING CAR RENTAL CHARGE FOR 8 DAYS		
FROM 07/12/2017-15/12/2017 @\$100/DAY		

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	7.000	800.00	56.00	856.00
Totals for invoice			800.00	56.00	856.00

For Eurokars Leasing Pte Ltd



Authorised Signature

Head office & Postal address:

Eurokars Centre  
12 Sungei Kadat Ave  
Singapore 729648

Tel : 6363 3003  
Fax : 6369 3003

Emergency Breakdown  
Tel : 9760 3003

Email : leasing@eurokarsleasing.com  
www.eurokarsleasing.com

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-17-168914  
Date of Request: 11/11/2017

Your Ref No: Online Purchase

Trans Eurokars Pte Ltd  
12 Sungei Kadut Ave  
Singapore 729648

Dear Sir/Madam,

Enquiry Date: 11/11/2017  
Enquiry By: STANLEY NGU KEE SIONG  
TP Vehicle No: GT7803R  
Accident Date: 10/11/2017

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GT7803R	QBE Insurance (Singapore) Pte Ltd	18/11/2016-17/11/2017	62246633
GT7803R	QBE Insurance (Singapore) Pte Ltd	08/11/2017-09/11/2018	62246633

SGA 61666 (marda)

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-17-168914  
Date of Request: 11/11/2017

Your Ref No: Online Purchase

Trans Eurokars Pte Ltd  
12 Sungei Kadut Ave  
Singapore 729648

Dear Sir/Madam,

Enquiry Date: 11/11/2017  
Enquiry By: STANLEY NGU KEE SIONG  
TP Vehicle No: GT7803R  
Accident Date: 10/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque