

INS. CASE OWNER:

Sydney

CC 4/QBE170 22461

1 G pass

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

XGQ

DOI:

24/11/17

Date / Time:

24/11/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GT 7803R

Claim No.:

VC010890

Name of Insured:

CDS CAR RENTAL PTE LTD

Policy No.:

8-V0016264-MUA

Insured Tel No.:

HP:

Make / Model:

NISSAN CABSTAR

Excess Sec II :SS

D.O.A.:

10/11/17

Place of Accident:

JUNCTION MARYMOUNT ROAD  
AND SEN MING AVE

Is driver the owner?

(YES/NO)

Nature of Accident:

If NO, Driver Name / Age: LEE KOK PEW

OI GIA REPORT YES/NO: YES/NO: YES/NO

Driver Tel No.: 8408 6348

(V/L YES/NO)

Insured Liability:

%

Final ? Yes / No

SGA 6166C



INSRS:

WSP: Trans. Euro (ubi)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE / PIC
15/12/17 (HT)	SGA 6166C - X ; GT 7803R - X	Non-Reporting ltr (1st):	
		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
19/12/17 @ 4.02pm	Called OI company at 64527127. Spoken to Sandra. Confirm rear-ended TP. Agreed to settle and quote NDISUE.	Call OI:	19/12/17
		After call ltr to OI:	20/12/17
5/1/18	File pass to type mandate	Documentation Check List:	
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOI:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

RECEIVED 05 FEB 2018

RECEIVED 19 APR 2018

PRELIMINARY ADVICE Date/Time: 06/12/17 Sent By: Shirley Hew

<b>FINALIZATION</b>	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S\$	( days) Reduction:	%
<b>FINAL SETTLEMENT</b>	Date/Time: 28/3/18	Confirm with: Jenny	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No. 27	If NO or B 28, Ass. Lia:
Repair Cost:	S\$ 10361.20		
Loss of Rental (LOR):	S\$ 856.00	( 8 days) X \$100	
Loss of Use (LOU):	S\$ -	( \$ - x - days)	
Loss of Income (LOI):	S\$ -	( \$ - x - days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	S\$ 2.00		
Medical:	S\$ -		
Disbursement:	S\$ -	(e.g. Tow/ Independent)	
Legal Cost	S\$ -		
<b>Total:</b>	S\$ 11219.20	<b>Global Sum S\$:</b>	
<b>FINAL PAYMENT</b>	Date/Time: 28/3/18	Confirm with: Jenny	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$ 11219.20	Name 1: Trans Eurocars pte ltd	
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

COPY SENT 19/4/18

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: Cp
- 3) Survey fee: \$400.00






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607196-R

Affiliated to Federation Internationale Des Experts En Automobile			
QBE INSURANCE (SINGAPORE) PTE LTD		Ref : CC4/QBE17022461/Gpa3	
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583		Date : 24-11-2017	
		Code : QBE	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	GT 7803R	Veh. Inspected	SGA 6166C
Policy No.	8-V0016264-MVA	Coverage (\$)	0.00
Claim No.	VC010890	Excess (\$)	0.00
Assign From		Assign Date	24/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	10/11/2017	Inspection Date	24/11/2017
Survey held at	TRANS EUROKARS PTE LTD NO 5 UBI CLOSE SINGAPORE 408605		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



**TRANS EUROKARS PTE LTD**  
**NO:5 UBI CLOSE, SINGAPORE 408605**  
**ESTIMATE OF REPAIRS**



<b>QBE INSURANCE (SINGAPORE) PTE LTD</b> 1 RAFFLES QUAY #29-10 SOUTH TOWER SINGAPORE 048583 ATTN : MOTOR CLAIMS FAX :		<b>NAME :</b> Mr Ng Ching Fah <b>ADDRESS :</b> 542 SERANGOON NORTH AVE 4 #07-03 Singapore 550542 <b>TEL :</b> 97396094		<b>WIP :</b> 44215 <b>EXCESS :</b> <b>DATE:</b> 11-Nov-17	
<b>VEH NO :</b>	<b>SGA6166C</b>	<b>DATE IN :</b>		<b>CONTACT PERSON :</b>	JESS 6395 7874
<b>CHASSIS NO :</b>	JM6KE1032G0345043	<b>MILEAGE :</b>		<b>TYPE OF CLAIM :</b>	THIRD PARTY CLAIM
<b>MODEL :</b>	MAZDA CX5 2.5L	<b>DATE REG.:</b>	17-Nov-15	<b>POLICY NO. :</b>	

**NATURE OF WORKS**

**Parts Description**

NO	QTY	REVISED	PRICES
1	REAR BUMPER / RE 1		\$ 1,218.00
2	SENSOR,ULTRASONIC (CENTER) X NN 2		\$ 344.40
3	SENSOR,ULTRASONIC (SIDE) X NN 2		\$ 385.80
4	RETAINER CENTER, SENSOR X NN 2		\$ 34.60
5	RETAINER SIDE, SENSOR X NN 2		\$ 19.40
6	TAPE PROTECTOR, SENSOR / MC 5		\$ 37.00
7	CORD,SHORT (SENSOR) X NN 1		\$ 127.80
8	RETAINER(LHS), REAR BUMPER X NN 1		\$ 32.40
9	RETAINER(RHS), REAR BUMPER X NN 1		\$ 32.40
10	BRACKET CENTER, REAR BUMPER / MC 1		\$ 5.10
11	REFLECTOR LHS X NN 1		\$ 101.20
12	REFLECTOR RHS X NN 1		\$ 101.20
13	COVER(LHS), TOWING / 1		\$ 2.50
14	COVER(RHS), TOWING / 1		\$ 2.50
15	REAR REINFORCEMENT ? BT 1		\$ 495.20
16	STAY, REAR REINFORCEMENT / MC 2		\$ 32.80
17	TAPE PROTECTOR, REAR BUMPER / 2		\$ 6.60
18	FASTENER, REAR BUMPER / 2		\$ 5.60
19	CLIP, REAR BUMPER / 2		\$ 7.00
20	RIVET, REAR BUMPER / 4		\$ 11.20
21	GROMMET, REAR BUMPER / 6		\$ 15.00
22	PANEL,REAR END ? NN 1		\$ 473.90
23	TAILGATE / BUC 1		\$ 1,321.40
24	TRIM LOWER, TAILGATE ? NN 1		\$ 267.10
25	WEATHERSTRIP, TAILGATE ? NN 1		\$ 174.50
26	VALVE ONEWAY, TAILGATE X NN 2		\$ 22.80
27	LOCK, TAILGATE ? NN 1		\$ 256.40
28	TAPE PROTECTOR, TAILGATE / MC 2		\$ 14.40
29	TAPE PROTECTOR, TAILGATE / 2		\$ 6.60
30	SWITCH,OPEN ? NN 1		\$ 94.80

31	GARNISH, TAILGATE / <i>es</i>	1	MKD46-50-810AE4	\$ 363.20
32	MAZDA, EMBLEM /	1	MKD53-51-721	\$ 45.30
33	SKYACTIV, EMBLEM /	1	MKD53-51-771	\$ 71.60
34	FASTENER, REAR WINDSCREEN / <i>MCC</i>	2	MC513-50-896	\$ 15.60
35	FASTENER, REAR WINDSCREEN /	2	MD204-50-896A	\$ 5.20
36	SPACER, REAR WINDSCREEN /	3	MGJ6A-50-897	\$ 36.30
37	PIN STUD, REAR WINDSCREEN /	1	MGR4B-63-938	\$ 11.40
38	PROTECTOR, REAR SPOILER /	2	MKD53-51-954	\$ 6.00
39	PROTECTOR, REAR SPOILER /	2	MKD54-51-954	\$ 5.00
40	PROTECTOR, REAR SPOILER /	3	MD01G-51-979	\$ 37.80
41	PROTECTOR, REAR SPOILER /	2	MKD53-51-979A	\$ 5.00
42	PROTECTOR, REAR SPOILER /	2	MKD45-51-979	\$ 5.00
43	PROTECTOR, REAR SPOILER /	4	MBBN9-51-972	\$ 9.20
44	CLIP, REAR SPOILER /	1	MKD53-51-0B6B	\$ 2.50
45	CLIP, REAR SPOILER /	2	MKDY3-51-0A6B	\$ 21.60
46	FASTENER, REAR SPOILER /	3	MEG21-51-146	\$ 17.70
47	CLIP, REAR SPOILER /	2	MEG21-51-SJ3	\$ 10.80
48	ANTENNA, KEYLESS ? <i>DM</i>	1	MKD47-67-6NXA	\$ 105.80
49	CLIP, ANTENNA ? <i>MCC</i>	1	MKD45-67-6NYA	\$ 2.50
50	GASKET(LHS), TAILLAMP /	1	MKD54-51-163A	\$ 35.20
51	GASKET(RHS), TAILLAMP /	1	MKD54-51-153A	\$ 35.20
52	FASTENER, TAILLAMP / <i>MCC</i>	2	MKD53-51-146B	\$ 7.80
53	GROMMET, TAILLAMP /	2	MGJ6A-51-14Y	\$ 29.80
54	GASKET(LHS), TAILGATE LAMP /	1	MKD53-51-3J8A	\$ 43.70
55	GASKET(RHS), TAILGATE LAMP /	1	MKD53-51-3H8A	\$ 43.70
56	LAMP, LICENSE X	2	MGJ6A-51-270C	\$ 90.60
57	CAMERA-BACK MONITOR X <i>NN</i>	1	MK015-67-RC0A	\$ 790.50
<i>lamp Boot lid - cap 466.60 ✓</i>				\$ 7,503.60
TOTAL PARTS				\$ 7,503.60
LESS 10%				\$ 750.36
TOTAL PARTS COST				\$ 6,753.24

#### Labour Description

1	MZ-BR-REAR06	TO REPLACE REAR BUMPER, REAR REINFORCEMENT, REAR END PANEL AND TAILGATE REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	<i>1890</i>	\$ 3,780.00
2	MZ-SP-SREAR6	TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, REAR END PANEL AND TAILGATE.	<i>1500</i>	\$ 3,000.00
3	MZ-BR-SEALER	TO SUPPLY SPRAY TEROSTAT SEALANT ON THE CUTTING <i>NN</i>	<i>?</i>	\$ 350.00
4	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.	<i>150</i>	\$ 250.00
5	MZ-BR-TRIMS2	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SECTION TO GIVE WAY TO THE REPAIR ON THE REAR SECTION.	<i>315</i>	\$ 630.00



6	MZ-BR-GLASS1	TO REMOVE & REFIT THE WINDSCREEN GLASS. /	NETT	\$ 560.00
7	MZ-BR-GLASS2	TO SUPPLY SEALER ON THE WINDSCREEN GLASS. /	NETT	\$ 120.00
8	MZ-BR-CAMERA	TO TRANSFER REVERSE CAMERA.	315	\$ 630.00
9	MZ-BR-REVSER	TO TRANSFER REVERSE SENSORS.	315	\$ 630.00
10	MZ-BR-PLATE1	TO SUPPLY NUMBER PLATE. X NN /	5 NETT X	\$ 70.00
11	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.	150	\$ 250.00
12	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	180	\$ 350.00
13	MZ-BR-SUNDRI	SUNDRIES. net 30	9 NETT	\$ 100.00

TOTAL LABOUR	\$ -	\$ 10,720.00
TOTAL PARTS	\$ -	\$ 6,753.24
TOTAL	\$ -	\$ 17,473.24
LESS EXCESS	\$ -	\$ -
TOTAL AFTER EXCESS	\$ -	
GST 7%	\$ -	\$ -
GRAND TOTAL	\$ -	\$ -

17893-18

TRANS EUROKARS PTE LTD

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

Authorised Signature

7-(8) Days.

before print photos.

Can Qiaf - 8288 0282

24/11/17

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



**TRANS EUROKARS PTE LTD**  
**NO:5 UBI CLOSE, SINGAPORE 408605**  
**FINALISED OF REPAIRS**



QBE INSURANCE (SINGAPORE) PTE LTD 1 RAFFLES QUAY #29-10 SOUTH TOWER SINGAPORE 048583 ATTN.: MOTOR CLAIMS FAX :		NAME : Mr Ng Ching Fah ADDRESS : 542 SERANGOON NORTH AVE 4 #07-03 Singapore 550542 TEL : 97396094	WIP : 44215 EXCESS : DATE: 11-Nov-17
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VEH NO :	SGA6166C	DATE IN :		CONTACT PERSON :	JESS 6395 7874
CHASSIS NO :	JM6KE1032G0345043	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MAZDA CX5 2.5L	DATE REG.:	17-Nov-15	POLICY NO. :	

**NATURE OF WORKS**

Parts Description					
NO	QTY			REVISED	PRICES
1	REAR BUMPER	1	MKDY3-50-22XFBB	\$ 1,218.00	\$ 1,218.00
2	SENSOR,ULTRASONIC (CENTER)	2	MGMK6-67-UC1 E4		\$ 344.40
3	SENSOR,ULTRASONIC (SIDE)	2	MKD49-67-UC1		\$ 385.80
4	RETAINER CENTER, SENSOR	2	MKD45-67-UC5AE4		\$ 34.60
5	RETAINER SIDE, SENSOR	2	MKD49-67-UC5A		\$ 19.40
6	TAPE PROTECTOR, SENSOR	5	MG001-67-061	\$ 37.00	\$ 37.00
7	CORD,SHORT (SENSOR)	1	MKA38-67-290		\$ 127.80
8	RETAINER(LHS), REAR BUMPER	1	MKD53-50-2J1A		\$ 32.40
9	RETAINER(RHS), REAR BUMPER	1	MKD53-50-2H1A		\$ 32.40
10	BRACKET CENTER, REAR BUMPER	1	MKD53-50-251	\$ 5.10	\$ 5.10
11	REFLECTOR LHS	1	MKD31-51-5M0		\$ 101.20
12	REFLECTOR RHS	1	MKD31-51-5L0		\$ 101.20
13	COVER(LHS), TOWING	1	MKD53-50-EL1A	\$ 2.50	\$ 2.50
14	COVER(RHS), TOWING	1	MKD53-50-EK1A	\$ 2.50	\$ 2.50
15	REAR REINFORCEMENT	1	MKD53-50-260D	\$ 495.20	\$ 495.20
16	STAY, REAR REINFORCEMENT	2	MKD53-52-B22A	\$ 32.80	\$ 32.80
17	TAPE PROTECTOR, REAR BUMPER	2	MG043-62-864A	\$ 6.60	\$ 6.60
18	FASTENER, REAR BUMPER	2	MB45A-56-146A	\$ 5.60	\$ 5.60
19	CLIP, REAR BUMPER	2	MC274-50-133	\$ 7.00	\$ 7.00
20	RIVET, REAR BUMPER	4	ML33X-13-209	\$ 11.20	\$ 11.20
21	GROMMET, REAR BUMPER	6	MBHN1-50-0Z1A	\$ 15.00	\$ 15.00
22	PANEL,REAR END	1	MK0Y0-70-75Z		\$ 473.90
23	TAILGATE	1	MKDZ1-62-02XD	\$ 1,321.40	\$ 1,321.40
24	TRIM LOWER, TAILGATE	1	MKA0G-68-960		\$ 267.10
25	WEATHERSTRIP, TAILGATE	1	MKD53-62-761A		\$ 174.50
26	VALVE ONEWAY, TAILGATE	2	MGHP9-58-867		\$ 22.80
27	LOCK, TAILGATE	1	MG33M-62-310B		\$ 256.40
28	TAPE PROTECTOR, TAILGATE	2	MBR55-56-994	\$ 14.40	\$ 14.40
29	TAPE PROTECTOR, TAILGATE	2	MG043-62-864A	\$ 6.60	\$ 6.60
30	SWITCH,OPEN	1	MKD53-62-4B0A		\$ 94.80
31	GARNISH, TAILGATE	1	MKD46-50-810AE4	\$ 363.20	\$ 363.20

32	MAZDA, EMBLEM	1	MKD53-51-721	\$ 45.30	\$ 45.30
33	SKYACTIV, EMBLEM	1	MKD53-51-771	\$ 71.60	\$ 71.60
34	FASTENER, REAR WINDSCREEN	2	MC513-50-896	\$ 15.60	\$ 15.60
35	FASTENER, REAR WINDSCREEN	2	MD204-50-896A	\$ 5.20	\$ 5.20
36	SPACER, REAR WINDSCREEN	3	MGJ6A-50-897	\$ 36.30	\$ 36.30
37	PIN STUD, REAR WINDSCREEN	1	MGR4B-63-938	\$ 11.40	\$ 11.40
38	PROTECTOR, REAR SPOILER	2	MKD53-51-954	\$ 6.00	\$ 6.00
39	PROTECTOR, REAR SPOILER	2	MKD54-51-954	\$ 5.00	\$ 5.00
40	PROTECTOR, REAR SPOILER	3	MD01G-51-979	\$ 37.80	\$ 37.80
41	PROTECTOR, REAR SPOILER	2	MKD53-51-979A	\$ 5.00	\$ 5.00
42	PROTECTOR, REAR SPOILER	2	MKD45-51-979	\$ 5.00	\$ 5.00
43	PROTECTOR, REAR SPOILER	4	M8BN9-51-972	\$ 9.20	\$ 9.20
44	CLIP, REAR SPOILER	1	MKD53-51-0B6B	\$ 2.50	\$ 2.50
45	CLIP, REAR SPOILER	2	MKDY3-51-0A6B	\$ 21.60	\$ 21.60
46	FASTENER, REAR SPOILER	3	MEG21-51-146	\$ 17.70	\$ 17.70
47	CLIP, REAR SPOILER	2	MEG21-51-SJ3	\$ 10.80	\$ 10.80
48	ANTENNA, KEYLESS	1	MKD47-67-6NXA	\$ 105.80	\$ 105.80
49	CLIP, ANTENNA	1	MKD45-67-6NYA	\$ 2.50	\$ 2.50
50	GASKET(LHS), TAILLAMP	1	MKD54-51-163A	\$ 35.20	\$ 35.20
51	GASKET(RHS), TAILLAMP	1	MKD54-51-153A	\$ 35.20	\$ 35.20
52	FASTENER, TAILLAMP	2	MKD53-51-146B	\$ 7.80	\$ 7.80
53	GROMMET, TAILLAMP	2	MGJ6A-51-14Y	\$ 29.80	\$ 29.80
54	GASKET(LHS), TAILGATE LAMP	1	MKD53-51-3J8A	\$ 43.70	\$ 43.70
55	GASKET(RHS), TAILGATE LAMP	1	MKD53-51-3H8A	\$ 43.70	\$ 43.70
56	LAMP, LICENSE	2	MGJ6A-51-270C		\$ 90.60
57	CAMERA-BACK MONITOR	1	MK015-67-RC0A		\$ 790.50
58	LAMP, BOOTLID	1	MKA0G-51-3G0C	\$ 466.60	\$ 466.60
<b>TOTAL PARTS</b>				\$ 4,620.40	\$ 7,970.20
<b>LESS 10%</b>				\$ 462.04	\$ 797.02
<b>TOTAL PARTS COST</b>				\$ 4,158.36	\$ 7,173.18

Labour Description					
1	MZ-BR-REAR06	TO REPLACE REAR BUMPER, REAR REINFORCEMENT, REAR END PANEL AND TAILGATE.REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.		\$ 1,890.00	\$ 3,780.00
2	MZ-SP-SREAR6	TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, REAR END PANEL AND TAILGATE.		\$ 1,500.00	\$ 3,000.00
3	MZ-BR-SEALER	TO SUPPLY SPRAY TEROSTAT SEALANT ON THE CUTTING			\$ 350.00
4	MZ-BR-CAVITY	TO CARRY-OUT BODY CAVITY PRESERVATION.		\$ 150.00	\$ 250.00
5	MZ-BR-TRIMS2	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SECTION TO GIVE WAY TO THE REPAIR ON THE REAR SECTION.		\$ 315.00	\$ 630.00
6	MZ-BR-GLASS1	TO REMOVE & REFIT THE WINDSCREEN GLASS.		\$ 560.00	\$ 560.00



7	MZ-BR-GLASS2	TO SUPPLY SEALER ON THE WINDSCREEN GLASS	\$ 120.00	\$ 120.00
8	MZ-BR-CAMERA	TO TRANSFER REVERSE CAMERA	\$ 315.00	\$ 630.00
9	MZ-BR-REVSER	TO TRANSFER REVERSE SENSORS	\$ 315.00	\$ 630.00
10	MZ-BR-PLATE1	TO SUPPLY NUMBER PLATE		\$ 70.00
11	MZ-BR-ELECTR	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	\$ 150.00	\$ 250.00
12	MZ-BR-REPROG	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS	\$ 180.00	\$ 350.00
13	MZ-BR-SUNDRI	SUNDRIES	\$ 30.00	\$ 100.00
TOTAL LABOUR			\$ 5,525.00	\$ 10,720.00
TOTAL PARTS			\$ 4,158.36	\$ 7,173.18
TOTAL			\$ 9,683.36	\$ 17,893.18
LESS EXCESS			\$ -	\$ -
TOTAL AFTER EXCESS			\$ 9,683.36	
GST 7%			\$ 677.84	\$ -
GRAND TOTAL			\$ 10,361.20	\$ -

REMARKS: SGA6166C

8 REPAIR DAYS (exclude preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

## Hsiao Tong (LKKAuto)

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**From:** catherinechua@eurokars.com.sg  
**Sent:** Friday, 2 February 2018 4:15 PM  
**To:** Guo Qiang (LKKAuto)  
**Cc:** CS A Team; Admin A; jess.francis@eurokars.com.sg  
**Subject:** SGA6166C - FINALISATION OF COR  
**Attachments:** 0983\_001.pdf

Dear Guo Qiang

Please find our computation attached for your agreement.

COR: \$9683.36before GST

8 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Appreciate your confirming the above as soon as possible.

Thanks n Regards  
Catherine Chua  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
DID: 6603 6121  
FAX: 6476 7417

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**From:** mazdacan@mazda.com.sg [mailto:mazdacan@mazda.com.sg]  
**Sent:** Friday, February 2, 2018 4:01 PM  
**To:** Siew Guek Catherine Chua <catherinechua@eurokars.com.sg>  
**Subject:** Attached Image



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: VC010890  
Our ref: CC4/QBE17022461/Gpa3

Date: 06.12.2017

The Motor Claims Department  
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

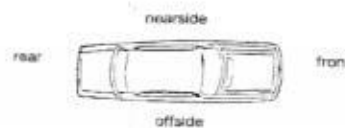
**SGA 6166C**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 24.11.2017 at the premises of M/s Trans Eurokars Pte Ltd (Ubi) and have the following to report:-

Workshop Estimate Amount	: S\$	17,473.24
Revised Estimate Amount	: S\$	8,720.27
"Check" Items Amount	: S\$	2,489.30
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:  
The vehicle sustained damages at the  
Rear Portion



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 7-8 days

Yours faithfully,

XING GUO QIANG  
Licensed Appraiser

1218.00	344.40	1890.00	1890.00		
37.00	385.80	1500.00	1500.00		
5.10	34.60	150.00	350.00		
2.50	19.40	315.00	100.00		
2.50	127.30	560.00	315.00		
32.80	32.40	120.00	315.00		
6.60	32.40	315.00	315.00		
5.60	101.20	315.00	70.00		
7.00	101.20	150.00	100.00		
11.20	495.20	180.00	170.00	0.00	
15.00	473.90	30.00	70.00		
1321.40	267.10				
14.40	174.50				
6.60	22.80			0.00	0.00
363.20	256.40				
45.30	94.80				
71.60	105.00				
15.60	2.50	5525.00	5195.00		
5.20	90.60				
36.30	790.50				
11.40	<b>3953.30</b>				
6.00					
5.00					
37.80					
5.00					
5.00					
9.20					
2.50					
21.60					
17.70					
10.80					
35.20					
35.20					
7.80					
29.80					
43.70					
43.70					

3550.30

7503.60	10720.00	350.00
3550.30	5525.00	180.00
3953.30	5195.00	170.00

3550.30

355.03  
3195.27  
5525.00

8720.27



344.40  
34.60  
127.80  
495.20  
473.90  
267.10  
174.50  
256.40  
94.80  
105.80  
2.50



CHECK ITEM

2377.00  
237.70  
**2139.30**  
350.00  
**2489.30**





**Catherine Chong (LKK Auto)**

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 23 November, 2017 2:09 PM  
**To:** assignments@lkkauto.com  
**Cc:** Jenny Toh  
**Subject:** New Assignment :YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)  
**Attachments:** 1650\_001.pdf

Our ref : VC010890

Dear Madam

Kindly survey the TP Claim :-

Insured :GT7803R  
TP Vehicle: SGA6166C  
Date of accident :10/11/2017  
Contact : as below

23-11-2017 @ 2:33pm  
Jess veh nq in

Kindly acknowledge receipt

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** jess.francis@eurokars.com.sg [mailto:jess.francis@eurokars.com.sg]  
**Sent:** Thursday, 23 November, 2017 11:11 AM  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** kevin.lee@eurokars.com.sg; ronald.yap@eurokars.com.sg  
**Subject:** RE: YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Hi Jenny,

Kindly refer to the necessary documents for this case.

Let us have the appointed surveyor for our arrangement.

Thanks & regards.

**Jess Francis Carlos**  
Insurance Claim Executive  
**TRANS EUROKARS PTE LTD**  
5 Ubi Close  
Singapore 408605  
DID: +6563957874

**From:** Jenny Toh [mailto:jenny.toh@qbe.com]  
**Sent:** Thursday, 23 November 2017 8:59 AM  
**To:** Jess Francis <jess.francis@eurokars.com.sg>  
**Cc:** Jenny Toh <jenny.toh@qbe.com>  
**Subject:** RE: YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Hi Jess

Joyce Heng no longer with us.

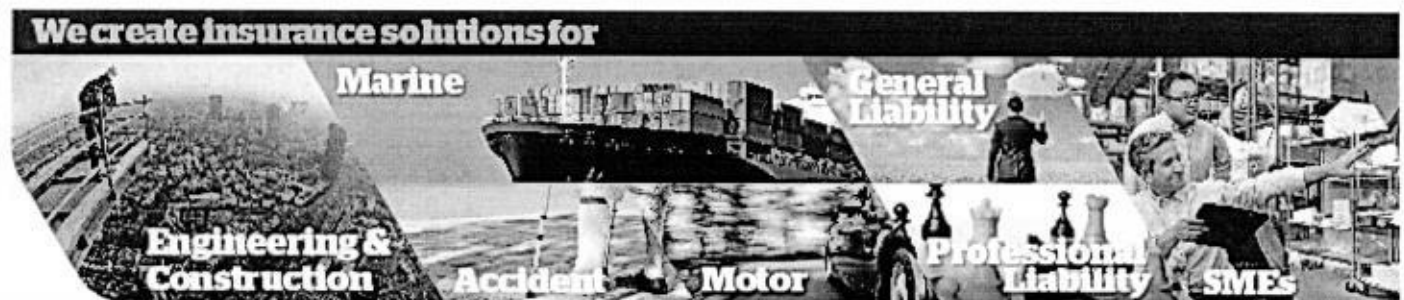
Can kindly re-forward estimate and SAS report to us.

Thank

---

Jenny Toh  
Senior Assistant, Claims  
QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1225  
Email: [jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg) [mailto: ]  
**Sent:** Wednesday, 22 November, 2017 6:29 PM  
**To:** [joyce.heng@qbe.com](mailto:joyce.heng@qbe.com); Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>  
**Cc:** [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg); [catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg); [kevin.lee@eurokars.com.sg](mailto:kevin.lee@eurokars.com.sg); [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)  
**Subject:** RE: YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Hi QBE,

Can we have the appointed surveyor for this case.

Thanks & regards.

**Jess Francis Carlos**  
Insurance Claim Executive  
**TRANS EUROKARS PTE LTD**  
5 Ubi Close  
Singapore 408605  
DID: +6563957874

---

**From:** Eric Pau  
**Sent:** Saturday, 11 November 2017 12:34 PM  
**To:** [joyce.heng@qbe.com](mailto:joyce.heng@qbe.com); Jess Francis <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Vion Lim <[vion.lim@eurokars.com.sg](mailto:vion.lim@eurokars.com.sg)>; Siew Guek Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>; Kevin Lee <[kevin.lee@eurokars.com.sg](mailto:kevin.lee@eurokars.com.sg)>  
**Subject:** YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

**YOUR REF: GT7803R / OUR REF: SGA6166C THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)**

Dear Joyce,

Kindly arrange the survey of our client's vehicle.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Liaise with Jess for survey arrangement.

Best Regards,

**Eric Pau**  
Insurance Claims Officer

**TRANS EUROKARS PTE LTD**  
5 Ubi Close, Singapore 408605  
D: (65) 6395 8685 H: (65) 9618 5991  
E: [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)

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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) [<mailto:mazdacanon@mazda.com.sg>]  
**Sent:** Saturday, November 11, 2017 12:41 PM  
**To:** Eric Pau <[eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg)>  
**Subject:** Attached Image

-----  
IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of

this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

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## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 19 December, 2017 4:11 PM  
**To:** eric.pau@eurokars.com.sg  
**Cc:** 'jess.francis@eurokars.com.sg'; Admin A  
**Subject:** Your Ref: SGA 6166C \*Our Ref: CC4/QBE17022461/Gpa3 [ACCIDENT INVOLVING GT 7803R(QBE) & SGA 6166C ON 10/11/2017]

Your Ref: **SGA 6166C**                      *Without Prejudice*  
Our Ref: CC4/QBE17022461/Gpa3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING GT 7803R(QBE) & SGA 6166C ON 10/11/2017**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 5 February 2018 10:50 AM  
**To:** catherinechua@eurokars.com.sg  
**Cc:** Guo Qiang (LKKAUTO); Admin A; Zaini (LKK Auto)  
**Subject:** RE: SGA6166C - FINALISATION OF COR \*LKK REF: CC4/QBE17022461/Gpa3  
**Attachments:** 0983\_001.pdf

Without Prejudice

Hi Catherine,

We refer to your below email.

For COR, finalise amount at P/P \$9,683.36(before GST) with 8days.

\*\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** catherinechua@eurokars.com.sg [mailto:catherinechua@eurokars.com.sg]

**Sent:** Friday, 2 February 2018 4:15 PM

**To:** Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>

**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; jess.francis@eurokars.com.sg

**Subject:** SGA6166C - FINALISATION OF COR

Dear Guo Qiang

Please find our computation attached for your agreement.

COR: \$9683.36before GST

8 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Appreciate your confirming the above as soon as possible.

Thanks n Regards

Catherine Chua  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
DID: 6603 6121  
FAX: 6476 7417

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**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) [<mailto:mazdacanon@mazda.com.sg>]  
**Sent:** Friday, February 2, 2018 4:01 PM  
**To:** Siew Guek Catherine Chua <[catherinechua@eurokars.com.sg](mailto:catherinechua@eurokars.com.sg)>  
**Subject:** Attached Image

## Hsiao Tong (LKKAUTO)

---

**From:** jen.lim@eurokars.com.sg  
**Sent:** Monday, 26 March 2018 11:26 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** jessicahs@eurokars.com.sg  
**Subject:** Your ref: GT7803R Our ref: SGA6166C DOA: 10/11/2017  
**Attachments:** 3049\_001.pdf

"Without Prejudice"

Dear Hsiao Tong,

Attached is the covering letter, Repair Tax Invoice, Rental Invoice, GIA Search Fee, Letter of Authority & Discharge voucher signed by client for your perusal.

Await to hear from you with your offer of settlement as soon as possible.

Thank you very much.

Note : Documents send by email only.

Best Regards,

*Jenny Lim*

Admin Assistant

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue Singapore 729648

Tel: +65 63633003 DID: +65 63602444 Fax: +65 63602899

## Hsiao Tong (LKKAuto)

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 26 March 2018 5:13 PM  
**To:** Syaheeda Nacah Binte Mohamed Othman; Joyce Foo  
**Cc:** Jenny Toh; Zaini (LKK Auto); Admin A  
**Subject:** <Seek Mandate> Your Ref: VC010890 \*LKK REF: CC4/QBE17022461/Gpa3s2 [ACCIDENT INVOLVING GT7803R(OI) & SGA6166C(TP) ON 10/11/2017]  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos.pdf; TP LOD\_SGA 6166C.pdf

Your ref : **VC010890**  
Our ref : CC4/QBE17022461/Gpa3s2

Dear Sirs/Madam,

### ACCIDENT INVOLVING GT7803R(OI) & SGA6166C(TP) ON 10/11/2017

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer Third Party repairer " **TRANS EUROKARS PTE LTD**" at **\$11,219.20(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$19,145.70	\$10,361.20
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00	\$ 856.00(8days x \$100.00)(w/GST)
3. Loss of Use (2days PRI x \$100.00)	\$ 200.00	\$ -
4. LTA/GIA search fee	\$ 2.00	\$ 2.00
Total	\$20,203.70	<b><u>\$11,219.20</u></b>

\*\*08days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Syaheeda Nacah Binte Mohamed Othman [mailto:[syaheeda.othman@qbe.com](mailto:syaheeda.othman@qbe.com)]  
**Sent:** Wednesday, 6 December 2017 2:08 PM  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 27 March 2018 12:48 PM  
**To:** jen.lim@eurokars.com.sg  
**Cc:** jessicahs@eurokars.com.sg  
**Subject:** RE: Your ref: GT7803R Our ref: SGA6166C DOA: 10/11/2017 \*LKK REF: CC4/QBE17022461/Gpa3s2

### *Without Prejudice*

Hi Jenny,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$10,361.20
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
3. LTA/GIA search fee	\$ 2.00
Total	<b><u>\$11,219.20</u></b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jen.lim@eurokars.com.sg [mailto:[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)]  
**Sent:** Monday, 26 March 2018 11:26 AM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** jessicahs@eurokars.com.sg  
**Subject:** Your ref: GT7803R Our ref: SGA6166C DOA: 10/11/2017

"Without Prejudice"

Dear Hsiao Tong,



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 28 March 2018 11:46 AM  
**To:** 'jen.lim@eurokars.com.sg'  
**Cc:** jessicahs@eurokars.com.sg  
**Subject:** RE: Your ref: GT7803R Our ref: SGA6166C DOA: 10/11/2017 \*LKK REF: CC4/QBE17022461/Gpa3s2  
**Attachments:** DV\_SGA6166C.pdf

### *Without Prejudice*

Hi Jenny,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return together with the following document to us(LKK) for our necessary action: -

- Original LOD
- Original Repair Tax Invoice
- Original Authorisation to Act signed by your client, Ng Ching Fah
- Original Rental Receipt

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** jen.lim@eurokars.com.sg [mailto:jen.lim@eurokars.com.sg]  
**Sent:** Tuesday, 27 March 2018 2:54 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** jessicahs@eurokars.com.sg  
**Subject:** RE: Your ref: GT7803R Our ref: SGA6166C DOA: 10/11/2017 \*LKK REF: CC4/QBE17022461/Gpa3s2

Hi Hsiao Tong,

Please let us have your DV.

Thanks you.

Best Regards,

*Jenny Lim*

Admin Assistant

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue Singapore 729648

Tel: +65 63633003 DID: +65 63602444 Fax: +65 63602899

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

**Sent:** Tuesday, March 27, 2018 12:48 PM

**To:** Jen Lim <jen.lim@eurokars.com.sg>

**Cc:** Jessica Harry Shastri <jessicahs@eurokars.com.sg>

**Subject:** RE: Your ref: GT7803R Our ref: SGA6166C DOA: 10/11/2017 \*LKK REF: CC4/QBE17022461/Gpa3s2

**Without Prejudice**

Hi Jenny,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$10,361.20
2. Loss of Rental (8days x \$100.00)(w/GST)	\$ 856.00
3. LTA/GIA search fee	\$ 2.00
Total	<b>\$11,219.20</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** [jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg) [mailto:[jen.lim@eurokars.com.sg](mailto:jen.lim@eurokars.com.sg)]

**Sent:** Monday, 26 March 2018 11:26 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [jessicahs@eurokars.com.sg](mailto:jessicahs@eurokars.com.sg)

**Subject:** Your ref: GT7803R Our ref: SGA6166C DOA: 10/11/2017

"Without Prejudice"

Dear Hsiao Tong,

Attached is the covering letter, Repair Tax Invoice, Rental Invoice, GIA Search Fee, Letter of Authority & Discharge voucher signed by client for your perusal.

Await to hear from you with your offer of settlement as soon as possible.

Thank you very much.

Note : Documents send by email only.

Best Regards,

*Jenny Lim*

Admin Assistant

**TRANS EUROKARS PTE LTD**

12 Sungei Kadut Avenue Singapore 729648

**Tel:** +65 63633003 **DID:** +65 63602444 **Fax:** +65 63602899

## Hsiao Tong (LKKAUTO)

---

**From:** Joyce Foo <joyce.foo@qbe.com>  
**Sent:** Thursday, 19 April 2018 1:26 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; Joy Irene (LKKAUTO); Asher Sng (LKKAUTO)  
**Subject:** RE: TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017 \*\*\* LKK REF: CC4/QBE17022461/Gpa3s2

Our Ref. VC010890

Hi Hsiao Tong

We have received the DV and relevant documents from TP's workshop. Please let us have your survey report to proceed with settlement.

Thank You & Best Regards

---

Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Thursday, 19 April, 2018 12:09 PM  
**To:** Joyce Foo <joyce.foo@qbe.com>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017 \*\*\* LKK REF: CC4/QBE17022461/Gpa3s2

Hi Joyce,

We refer to your below email.

We have settled the matter at \$11,219.20(all-in) with third party repairer.  
We are currently pending for signed DV from third party. Attached here with a copy of email correspondence with third party for your easy reference.

Please call us if you have any queries.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 19 April 2018 11:59 AM

**To:** Joyce Foo <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017 \*\*\* LKK REF: CC4/QBE17022461/Gpa3s2

Dear Joyce,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

***By copy to Hsiao Tong.***

***FYI and necessary action please.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Joyce Foo [<mailto:joyce.foo@qbe.com>]

**Sent:** Thursday, 19 April, 2018 11:40 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** TP SURVEY - SGA6166C - OUR INSURED GT7803R - DOA 10.11.2017

Your Ref. TBA

Our Ref. VC010890

Dear Sir/Madam

We refer to our assignment on 23.11.2017.



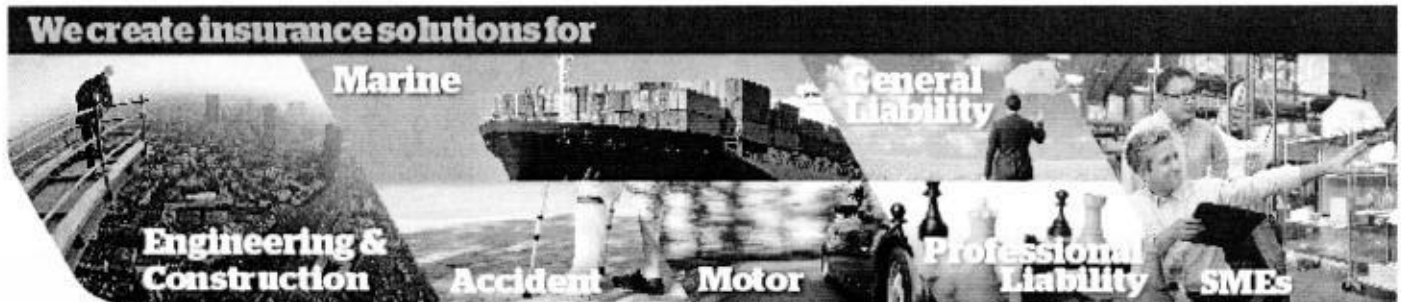
Todate we did not receive your survey report. Please expedite

Thank You & Best Regards

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Joyce Foo  
Senior Assistant - Claims  
QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd  
Phone: +65 6477 1184  
Email: [joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)  
Visit us on the web at [www.qbe.com.sg](http://www.qbe.com.sg)



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## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### Affiliated to Federation Internationale Des Experts En Automobile

QBE INSURANCE (SINGAPORE) PTE LTD

Ref : CC4/QBE17022461/Gpa3s2

1 RAFFLES QUAY #29-10 SOUTH  
TOWERSINGAPORE 048583

Date : 20-04-2018



Code : QBE

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GT 7803R	Veh. Inspected	SGA 6166C
Policy No.	8-V0016264-MVA	Coverage (\$)	0.00
Claim No.	VC010890	Excess (\$)	0.00
Assign From	JOYCE FOO	Assign Date	24/11/2017

### 2. Vehicle Particulars & Condition

Make & Model	MAZDA CX-5	c.c	2488
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	JM6KE1032G0345043	Colour	SILVER
Odometer	38016	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/55R19	TOYO	6 mm
L/H Front Tyre	225/55R19	TOYO	6 mm
R/H Rear Tyre	225/55R19	TOYO	6 mm
L/H Rear Tyre	225/55R19	TOYO	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	10/11/2017	Inspection Date	24/11/2017
Survey held at	TRANS EUROKARS PTE LTD NO 5 UBI CLOSE SINGAPORE 408605		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGA 6166C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b><u>REPLACEMENT OF PARTS</u></b>				
1	REAR BUMPER	DEFORMED	1,218.00	1,218.00
2	SENSOR, ULTRASONIC (CENTER)	NOT NECESSARY	344.40	-
2	SENSOR, ULTRASONIC (SIDE)	NOT NECESSARY	385.80	-
2	RETAINER CENTER, SENSOR	NOT NECESSARY	34.60	-
2	RETAINER SIDE, SENSOR	NOT NECESSARY	19.40	-
5	TAPE PROTECTOR, SENSOR	NECESSARY	37.00	37.00
1	CORD, SHORT (SENSOR)	NOT NECESSARY	127.80	-
1	RETAINER (LHS), REAR BUMPER	NOT NECESSARY	32.40	-
1	RETAINER (RHS), REAR BUMPER	NOT NECESSARY	32.40	-
1	BRACKET CENTER, REAR BUMPER	NECESSARY	5.10	5.10
1	REFLECTOR LHS	NOT NECESSARY	101.20	-
1	REFLECTOR RHS	NOT NECESSARY	101.20	-
1	COVER (LHS), TOWING	CUT	2.50	2.50
1	COVER (RHS), TOWING	CUT	2.50	2.50
1	REAR REINFORCEMENT	BENT	495.20	495.20
2	STAY, REAR REINFORCEMENT	NECESSARY	32.80	32.80
2	TAPE PROTECTOR, REAR BUMPER	NECESSARY	6.60	6.60
2	FASTENER, REAR BUMPER	NECESSARY	5.60	5.60
2	CLIP, REAR BUMPER	NECESSARY	7.00	7.00
4	RIVET, REAR BUMPER	NECESSARY	11.20	11.20
6	GROMMET, REAR BUMPER	NECESSARY	15.00	15.00
1	PANEL, REAR END	NOT NECESSARY	473.90	-
1	TAILGATE	BUCKLED	1,321.40	1,321.40
1	TRIM LOWER, TAILGATE	NOT NECESSARY	267.10	-
1	WEATHERSTRIP, TAILGATE	NOT NECESSARY	174.50	-
2	VALVE ONEWAY, TAILGATE	NOT NECESSARY	22.80	-
1	LOCK, TAILGATE	NOT NECESSARY	256.40	-
2	TAPE PROTECTOR, TAILGATE	NECESSARY	14.40	14.40
2	TAPE PROTECTOR, TAILGATE	NECESSARY	6.60	6.60
1	SWITCH, OPEN	NOT NECESSARY	94.80	-
1	GARNISH, TAILGATE	DEFORMED	363.20	363.20

Report Ref No. CC4/QBE17022461/Gpa3s2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	MAZDA, EMBLEM	NECESSARY	45.30	45.30
1	SKYACTIVE, EMBLEM	NECESSARY	71.60	71.60
2	FASTENER, REAR WINDSCREEN	NECESSARY	15.60	15.60
2	FASTENER, REAR WINDSCREEN	NECESSARY	5.20	5.20
3	SPACER, REAR WINDSCREEN	NECESSARY	36.30	36.30
1	PIN STUD, REAR WINDSCREEN	NECESSARY	11.40	11.40
2	PROTECTOR, REAR SPOILER	NECESSARY	6.00	6.00
2	PROTECTOR, REAR SPOILER	NECESSARY	5.00	5.00
3	PROTECTOR, REAR SPOILER	NECESSARY	37.80	37.80
2	PROTECTOR, REAR SPOILER	NECESSARY	5.00	5.00
2	PROTECTOR, REAR SPOILER	NECESSARY	5.00	5.00
4	PROTECTOR, REAR SPOILER	NECESSARY	9.20	9.20
1	CLIP, REAR SPOILER	NECESSARY	2.50	2.50
2	CLIP, REAR SPOILER	NECESSARY	21.60	21.60
3	FASTENER, REAR SPOILER	NECESSARY	17.70	17.70
2	CLIP, REAR SPOILER	NECESSARY	10.80	10.80
1	ANTENNA, KEYLESS	DAMAGED	105.80	105.80
1	CLIP, ANTENNA	NECESSARY	2.50	2.50
1	GASKET (LHS), TAILLAMP	NECESSARY	35.20	35.20
1	GASKET (RHS), TAILLAMP	NECESSARY	35.20	35.20
2	FASTENER, TAILLAMP	NECESSARY	7.80	7.80
2	GROMMET, TAILLAMP	NECESSARY	29.80	29.80
1	GASKET (LHS), TAILGATE LAMP	NECESSARY	43.70	43.70
1	GASKET (RHS), TAILGATE LAMP	NECESSARY	43.70	43.70
2	LAMP, LICENCE	NOT NECESSARY	90.60	-
1	CAMERA - BACK MONITOR	NOT NECESSARY	790.50	-
1	LAMP BOOTLID	CRACKED	466.60	466.60
	LESS 10% DISCOUNT		-797.02	-462.04
			7,173.18	4,158.36
	<b><u>SPECIAL NETT ITEMS</u></b>			
1	NUMBER PLATE (SN)	NOT NECESSARY	70.00	-

Report Ref No. CC4/QBE17022461/Gpa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SUNDRIES (SN)	NECESSARY	100.00	30.00
			170.00	30.00
	<b>LABOUR</b>			
	TO REPLACE REAR BUMPER, REAR REINFORCEMENT, REAR END PANEL AND TAILGATE. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.		3,780.00	1,890.00
	TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, REAR END PANEL, AND TAILGATE.		3,000.00	1,500.00
	TO SUPPLY SPRAY TEROSTAT SEALANT ON THE CUTTING.	NOT NECESSARY	350.00	-
	TO CARRY-OUT BODY CAVITY PRESERVATION.		250.00	150.00
	TO REMOVE & REFIT CARPET & TRIMS ON THE REAR SECTION TO GIVE WAY TO THE REPAIR ON THE REAR SECTION.		630.00	315.00
	TO REMOVE & REFIT THE WINDSCREEN GLASS.		560.00	560.00
	TO SUPPLY SEALER ON THE WINDSCREEN GLASS.		120.00	120.00
	TO TRANSFER REVERSE CAMERA.		630.00	315.00
	TO TRANSFER REVERSE SENSORS.		630.00	315.00
	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		250.00	150.00
	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		350.00	180.00
			10,550.00	5,495.00
	<b>GRAND TOTAL</b>		<b>17,893.18</b>	<b>9,683.36</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>9,683.36</b>

Report Ref No. CC4/QBE17022461/Gpa3s2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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