

INS. CASE OWNER: NATALIE

CC4/1117022458 1 Upaz

LCK:  
IDAC:

Surveyor: MARCUS

DOI: 27/1/17

Date / Time: 24/1/17

Registered in Merimen: 24/1/17

Pre-assign / CCU / FTE



Insured Vehicle No.: SHC 3144M

Name of Insured: CTPL

Insured Tel No.: HP:

Excess Sec II :SS D.O.A: 24/1/17

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age: OH CHYE HUAT

Driver Tel No.: (V/L YES / NO)

Claim No.: MCT17110831

Policy No.: M100015

Make / Model: HYUNDAI SONATA

Place of Accident: CHANGI AIRPORT TERMINAL 2 DEPARTURE

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Insured Liability: % Final ? Yes / No

SKN 3266B

INSRS:  
WSP: Wx Auto  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time	STAGE	DATE / PIC
28/1/17 (HR)	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: - Sent By: -

FINALIZATION Date/Time: 27/1/17 Confirm with: KEM

Confirm by: (K/s)

Repair Cost: 45 S\$1,700 ( 2 days) Reduction: 50 %

Email ☒ Call ☐

FINAL SETTLEMENT Date/Time: 19.4.18 Confirm with: RONE

Email ☒ Call ☐

Final Liability: 100% % 50 (Agreed / Assessed) BOLA S/N No.: N/L

If NO or B 28, Ass. Lia:

Repair Cost: 45 S\$1,700 S\$ 909.50

BOTH FROM CHANGI LANE.

Loss of Rental (LOR): - S\$ - ( days)

Loss of Use (LOU): 300.00 S\$ 100.00 (\$80 x 2 days)

Loss of Income (LOI): - S\$ - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search 5.55 S\$ 5.55

Medical: - S\$ -

Disbursement: - S\$ - (e.g. Tow/ Independent)

Legal Cost: - S\$ -

Total: 42,004.35 S\$ 1,014.85 Global Sum S\$:

FINAL PAYMENT Date/Time: 19.4.18 Confirm with: RONE

Email ☐ Call ☐

Payee 1: S\$1,014.85

Name 1: VFA AND SERVICE PTE LTD

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

Butterfield (MRCU)

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: SKN 32663  
 at Workshop mis: V - Pw 10a-  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 DAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / FR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 2 days Res: Yes or No  
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SKN 32663 Yr Regn: 5-14  
 Type: Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or CA  
 Make: Toyota vellfire cc 2362  
 Colour: wh-te A/C Insured / Std / NI / NA  
 Sp Reading: 149251 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: ANH 20 83263 81  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: F: \_\_\_\_\_ R: 235/50R18  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or  
 Front 6 mm Rear 6 mm  
 R/Bal: 6 mm L/Bal: 6 mm  
 D.O.A. 24/11/17 D.O.I. 27/11/17  
 Survey held at: \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Rear O/S  
 The U/C / Chassis frame / Body Structure affected due to collision.

27/11/17 continued 2/5 @ 1700 with Ken.  
 (Red: \$1808.45 / 527)

Date/Time. File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time. File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Weekend (\$

☐ : S + RS \$

☐ : Photo

☐ : Other

Report Format : \_\_\_\_\_

Lump Sum / I.B.I. (\$) \_\_\_\_\_

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III17022458/Upa3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 24-11-2017	
			Code : III2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SHC 3144M	Veh. Inspected	SKN 3266B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	24/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	24/11/2017	Inspection Date	27/11/2017	
Survey held at	VFIX AUTO SERVICE PTE LTD 60 KAKI BUKIT AVE 6, ARK@KB, 417892 KAKI BUKIT SINGAPORE 417892			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Business
Owner ID	7502W
<b>Vehicle Details</b>	
Vehicle No.	SKN3266B
Vehicle to be Exported	No
Intended De-registration Date	27 Nov 2017
Vehicle Make	TOYOTA
Vehicle Model	VELLFIRE 2.4Z G-EDITION CVT 2WD 5DR SR
Primary Colour	White
Manufacturing Year	2014
Engine No.	2AZG366886
Chassis No.	ANH208326381
Maximum Power Output	125.0 kW (167 bhp)
Open Market Value	\$39,896.00
Original Registration Date	30 May 2014
First Registration Date	30 May 2014
Transfer Count	0
Actual ARF Paid	\$47,855.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	29 May 2024
PARF Rebate Amount	\$35,891.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	29 May 2024
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$79,000.00
COE Rebate Amount	\$51,134.00
<b>Total Rebate Amount</b>	<b>\$87,025.00</b>

The information contained herein is correct as at 27 Nov 2017

OK

M/S INDIA INT'L INS PTE LTD  
64 CECIL STREET  
#05-01 IOB BUILDING  
SINGAPORE 049711

## ESTIMATE

DATE : 24/11/2017  
ACCT DATE : 24/11/2017  
REF NO. : VFIX-TP20170374  
POLICY NO. :

Attention: Motor Claim Department

RE : VEHICLE NO.SKN3266B TOYOTA ALPHARD

DESCRIPTION	AMOUNT S\$
1 1 REAR BUMPER	1,339.50
2 1 REAR BUMPER SIDE RETAINER	72.60
3 1 REAR FENDER COWLING <i>buy under cover</i>	102.00
4 1 REAR BUMPER REFLECTOR	70.50
	1,584.60
LESS 25%	396.15
	\$ 1,188.45

DESCRIPTION (SPECIAL NETT)	AMOUNT S\$
1 1 REVERSE SENSOR <i>371.46 25%</i>	390.00 SN
2 5 REAR BUMPER CLIP	6.00 30.00 SN
	\$ 420.00

LABOUR & MISCELLANEOUS:	AMOUNT S\$
1 To remove/replace damaged parts with all necessary components/ attachments apply hot-works where necessary repair/resharpe dented panel in accordance to factory specification, replace new parts align into position refit all necessary components / attachments	280 800.00
2 To spray paint replaced/repaiored body panels inclusive of preparatory works and painting materials	400 1,000.00
3 To install all reverse sensor and check function	50 \$ 100.00
	\$ 1,900.00

GRAND TOTAL : \$ 3,508.45

SINGAPORE DOLLARS : THREE THOUSAND FIVE HUNDRED EIGHT & CENTS FORTY FIVE

Vfix Auto Service Pte Ltd



Let Auto Consultants hence notify  
Date: \_\_\_\_\_  
Signature: \_\_\_\_\_  
the Repairer of the following:  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_  
Let Auto Consultants hence notify  
Date: \_\_\_\_\_  
Signature: \_\_\_\_\_  
the Repairer of the following:  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

*P-1885-18*  
*257*  
*1414.17*  
*30*  
*1414.17*  
*27417*

**Catherine Chong (LKK Auto)**

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Friday, 24 November, 2017 1:35 PM  
**To:** vfix auto; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Natalie Lee  
**Subject:** RE: PRE-REPAIR INSPECTION FOR SKN3266B (Accident involving SKN3266B AND SHC3144M on 24/11/2017)  
**Attachments:** 24112017115216.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKN3266B and let us have your report urgently.

This claim will be handled by Ms Natalie.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

*(out)*  
*will arrange Monday*  
*arrange*  
*wksp directly with Marica*

**From:** vfix auto [mailto:vfixauto@gmail.com]  
**Sent:** 24 November, 2017 12:14 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: PRE-REPAIR INSPECTION FOR SKN3266B (Accident involving SKN3266B AND SHC3144M on 24/11/2017)

Dear Gabriel Wee

We appoint LKK Auto Consultants Pte Ltd.

Thank you.

Best regards  
Joanne

Vfix Auto Services Pte Ltd  
60 Kaki Bukit Ave 6 Ark@KB Singapore 417892 | E: vfixauto@gmail.com | T: +65 64552957 | F: +65 64452368

On Fri, Nov 24, 2017 at 12:01 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

**From:** vfix auto [mailto:[vfixauto@gmail.com](mailto:vfixauto@gmail.com)]

**Sent:** 24 November, 2017 11:54 AM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** PRE-REPAIR INSPECTION FOR SKN3266B (Accident involving SKN3266B AND SHD6711T on 24/11/2017)

Dear Sir / Mdm

Please find attached NOA for your kind perusal.

Thank you.



Best regards

Joanne

Vfix Auto Services Pte Ltd

60 Kaki Bukit Ave 6, Ark@K8 Singapore 417892 | E: vfixauto@gmail.com | T: +65 64552957 | F: +65 64452368

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K





**Vfix Auto Service Pte Ltd**

60 Kaki Bukit Ave 6  
Ark@KB Singapore 417892  
Email: vfixauto@gmail.com  
Tel: 64489268 Fax: 64452368  
Co. Reg. No. : 201602964H  
GST Reg. No. : 201602964H

05 DEC 2017

Our Ref. No.: VFIX-TP20170374

**MOTOR CLAIMS DEPT**  
**INDIA INTERNATIONAL INS PTE LTD**  
64 CECIL STREET  
#04-00 & #05-00 IOB BLDG  
SINGAPORE 049711

**WITHOUT PREJUDICE**

Dear Sir / Madam

**PROPERTY CLAIM ONLY**

**ACCIDENT INVOLVING SKN3266B AND SHC3144M ON 24 NOV 2017 ALONG AIRPORT BOULEVARD**

We refer to the above-mentioned accident.

We are writing on behalf of **M/S MH LIMO** the registered owner of motor vehicle number **SKN3266B** which was involved in the above accident.

We are instructed that the above accident was caused by the negligence and management of your insured's vehicle number **SHC3144M**. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair	: S\$ 1,819.00
2. Loss of use ( 2days x \$120 )	: S\$ 240.00
3. LTA search	: S\$ 5.35
<b>TOTAL AMOUNTS</b>	<b>: S\$ 2,064.35</b>

We enclosed a list of the supporting documents: -

- (a) Original Final Repair Bill
- (b) LTA Search Fees
- (c) GIA/Police Report Lodged By Our Client
- (d) Letter of Authority

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

**Any settlement reached is strictly without prejudice to and shall not affect any other claims arising from this accident. Settlement is solely for the items claimed only.**

Yours faithfully,  
VFIX AUTO SERVICE PTE LTD



Kelvin Poh

To: INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711

Dear Sir / Madam,

Claimant:

ACCIDENT INVOLVING SKN 3266B AND SHC 3144M ON 24/11/17 AT  
AIRPORT BOULEVARD

I/We, MH LINO, am/are the registered owner of  
motor car no. SKN 3266B

Please be informed that I have assigned all compensation monies due to me/us in the above  
accident to VFIX AUTO SERVICE PTE LTD.

I/We hereby authorized you to release all monies pertaining to the above mentioned accident  
to VFIX AUTO SERVICE PTE LTD and forward the settlement cheque to VFIX AUTO SERVICE PTE  
LTD whom I/we have authorized to collect the said compensation monies.

Thank you,

x   
Signature of Claimant &  
Company Stamp if applicable  
IC no.: 53177502 W  
Date: 27/12/17

  
Signature of Witness  
IC no.: 515275521  
Date: 27/12/17

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT17110831  
Claimant Ref: SKN 3266B

We/I, VFIX AUTO SERVICE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 909.50 (repair cost), S\$ 100.00 (loss of use/rental), S\$ 5.35 (search fee), vehicle no. SKN 3266B that was damaged pursuant to the accident which occurred on 24/11/2017 (date) at AIRPORT BOULEVARD (location) involving vehicle no. SHC 3144M (insured vehicle). This is pursuant to the inspection conducted on 27/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MH LIMO ("the third party claimant") of vehicle no. SKN 3266B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKN 3266B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,014.85 to VFIX AUTO SERVICE PTE LTD

Dated this 19 day of APRIL 20 18

**CLAIMANT:**

Signature: [Signature]

Name: Joanne Leng

NRIC: 57781159A

Address: 60 Kaki Bukit Ave 6  
AKKOKB 5) 417892

Nationality: Malaysian

Occupation: Admin.



Signed by "the workshop" (with chop)

**WITNESS:**

Signature: [Signature]

Name: LKK AUTO CONSULTANTS PTE LTD

NRIC: 199607198R

Address: 51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK  
#02-25 SINGAPORE 408933

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



CKS

Signed by appointed Surveyor



Vfix Auto Service Pte Ltd

60 Kaki Bukit Ave 6

Ark@KB Singapore 417892

Email: vfixauto@gmail.com

Tel: 64489268 Fax: 64452368

Co Reg. No: 201602964H

GST Reg No: 201602964H

**INDIA INTERNATIONAL INS PTE LTD**  
64 CECIL STREET  
#04-00 & #05-00 IOB BUILDING  
SINGAPORE 049711

**FINAL REPAIR BILL**

DATE : 05/12/2017  
VEHICLE NO : SKN3266B  
MAKE/MODEL : TOYOTA ALPHARD  
ACC DATE : 24/11/2017  
CLAIM NO : VFIX-TP20170374  
POLICY NO :

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AMOUNT S\$

LUMP SUM REPAIR COST

Repair Amount	1,700.00
7% GST	119.00
Total	<u><u>1,819.00</u></u>

SINGAPORE DOLLARS : ONE THOUSAND EIGHT HUNDRED &  
NINETEEN ONLY

VFIX AUTO SERVICE PTE LTD



Kelvin Poh

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No.: M4-0006529-2

SKN 3266B

Print Date/Time: 24 Nov 2017 / 11:21:28

Receipt Date/Time: 24 Nov 2017 / 11:21:17

**Tax Invoice/Receipt**

Receipt No.: ITNET-00000-171124-000705

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SHC3144M As at 24 Nov 2017/06:35:00 Insurance Co: INDIA INTL INS PTE LTD			
1	Insurance Enquiry - SHC3144M Enquiry Fee 20171124112039738053	5.00	0.35	5.35
	<b>Sub-Total</b>	5.00	0.35	5.35
	<b>Total Before Rounding</b>	5.00	0.35	5.35
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			5.35
	<b>Paid By</b>			
	xxxxxxxxxxxx8539		Credit Card: Visa /MasterCard	5.35
	<b>Total</b>			5.35
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			5.35
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 Nov 2017 <a href="#">Edit Reg</a>		24 Nov 2017 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,700.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,700.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	<b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R								
Main Claimant:	<b>MH LIMO</b> , Co. Reg. No.: 53177502W								
Vehicle Reg. No.:	<b>SKN3266B</b>	Date of Loss:	24/11/2017 06:00 - :59 [41 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / MCT17110831</b>	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	<b>SHC3144M</b>	Policy No. (Claimant):	17-MX004331-R03						
		Excess:							
Repairer:	<b>Vfix Auto Services Pte Ltd (HQ)</b> 60 Kaki Bukit Ave 6 Ark@KB, 417892 Kaki Bukit - Tel: +65 64552957								
Handling Insurer:	<b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>NATALIE LEE</b> - 63476100 ext 243]								
Claimant's Insurer:	<b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 05/12/2017]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (12/12/2017): Alert - Adj Mandate Approved (S\$1014.85) - SKN3266B - Claim Handler: NATALIE LEE</li> <li>III_SG (08/12/2017): Alert - Adj Mandate Approved (S\$0.00) - SKN3266B - Claim Handler: NATALIE LEE</li> <li>III_SG (06/12/2017): Alert - Adj Mandate Maintained - SKN3266B - Claim Handler: NATALIE LEE</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SKN3266B (MCT17110831)**  
**[SHC3144M]**  
**TP**  
**MH LIMO**  
**Nov 24 2017 6:00AM**  
**[COMFORT TRANSPORTATION PTE LTD]**  
**Vfix Auto Services Pte Ltd**

Upload Documents   Upload Photos   Compose New Letter			View <span>View in Browser</span>	
<b>Video</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	06/12/17 09:33	Video - Accident	Load MP4	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/12/17 17:29	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
2	11/12/17 17:29	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
4	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
5	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
6	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
7	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
8	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
9	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
10	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
11	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
12	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
13	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
14	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
15	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
16	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
17	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
18	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
19	11/12/17 17:29	General View	Load JPG	<input checked="" type="checkbox"/>
20	11/12/17 17:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	11/12/17 17:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	11/12/17 17:29	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/11/17 17:50	ACKNOWLEDGEMENT EMAIL TO III DD 24.11.2017	Load PDF	
2	28/11/17 10:40	TP GIA REPORT	Load PDF	
3	28/11/17 10:40	TP ESTIMATE- MARKED	Load PDF	
4	11/12/17 17:27	LOD AND ATA FORM	Load PDF	
5	11/12/17 17:27	FINAL REPAIR BILL	Load PDF	
6	11/12/17 17:27	LTA SEARCH	Load PDF	
7	27/04/18 10:13	AUTHORISATION TO ACT FORM	Load PDF	
8	27/04/18 10:13	DISCHARGE VOUCHER	Load PDF	
9	27/04/18 10:13	LOD	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 08:47	Singapore Accident Statement	Load PDF	



Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>	<a href="#">Save</a>	<a href="#">Print</a>
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17022458/UEA3Q2

Date: 27/04/2018

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
**Claimant Vehicle No :** SKN3266B **Insured Vehicle No :** SHC3144M  
 Date of Loss: 24/11/2017 Nature of Claim: TP Claim No: MCT17110831

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKN3266B**  
 Make & Model: TOYOTA VELLFIRE, 2.4 Z G-Edition (A) Engine No: 2AZG366886  
 Reg. Date: 30/05/2014 (Man. Year: 2014) Chassis No: ANH208326381  
 Colour: White Odometer: 149251 km  
 Engine Capacity: 2362 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 235/50 R18 Rear Tyre Size: 235/50 R18  
 Front Left Side: Toyo 6 mm Rear Left Side: Toyo 6 mm  
 Front Right Side: Toyo 6 mm Rear Right Side: Toyo 6 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,510.95	1,444.17	66.78	4.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,900.00	730.00	1,170.00	61.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>3,410.95</b>	<b>2,174.17</b>	<b>1,236.78</b>	<b>36.26</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,700.00</b>		
(S\$)	3,410.95	1,700.00	1,710.95	50.16
<b>+ GST 7.00/7.00% (S\$)</b>	<b>238.77</b>	<b>119.00</b>	<b>119.77</b>	<b>50.16</b>
<b>Nett Amount (S\$)</b>	<b>3,649.72</b>	<b>1,819.00</b>	<b>1,830.72</b>	<b>50.16</b>
<b>+ Loss of Use (2.0 x S\$100.00/day) (S\$)</b>		<b>200.00</b>		
(S\$)		<b>2,019.00</b>		
<b>Liabe Amount (50.00%) (S\$)</b>		<b>1,009.50</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>5.35</b>		
<b>Nett Liability (S\$)</b>		<b>1,014.85</b>		

### INSPECTION

Date of Assignment: 24/11/2017

Date Inspected: 27/11/2017 Inspected At: Vfix Auto Services Pte Ltd (HQ)  
60 Kaki Bukit Ave 6 Ark@KB  
Singapore 417892

Estimated Period of Repair: 2.0 days

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**Adjuster:** MARCUS CHUA

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 08 Dec 2017)
<b>Parts:</b>	M1-MPV	TOYOTA VELLFIRE 2.4 Z G-Edition (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SKN3266B)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	1,339.50 FL	*1,339.50 FL
2	1		*REAR BUMPER SIDE RETAINER	Bent	72.60 FL	*72.60 FL
3	1		*REAR BUMPER UNDER COVER	Cracked	102.00 FL	*102.00 FL
4	1		*REAR BUMPER REFLECTOR	Not Necessary	70.50 FL	*- FL
5	1		*REVERSE SENSOR	Shorted	390.00 FL	*371.46 FL
6	5		*REAR BUMPER CLIP	Necessary	30.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>2,004.60</b>	<b>1,915.56</b>
<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>493.65</b>	<b>471.39</b>
<b>Total Parts (S\$)</b>	<b>1,510.95</b>	<b>1,444.17</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE/REPLACE DAMAGED PARTS WITH ALL NECESSARY COMPONENTS /ATTACHMENTS APPLY HOT-WORKS WHERE NECESSARY REPAIR /RESHARPE DENTED PANEL IN ACCODANCE TO FACTORY SPECTIFICATION ,REPLACE NEW PARTS ALIGN INTO POSITION REFIT ALL NECESSARY COMPONENTS /ATTACHMENTS	New	800.00	280.00
2	TO SPRAY PAINT REPLACED /REPAIRED BODY PANELS INCLUSIVE OF PREPARATORY WORKS AND PAINTING MATERIALS	New	1,000.00	400.00
3	TO INSTALL ALL REVERSE SENSOR AND CHECK FUNCTION	New	100.00	50.00
Gross Labour Cost (S\$)			1,900.00	730.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >