

INS. CASE OWNER:

Sunderi

CC 4 / III 170 2 2456 1/Kpa3

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

KENNETH

DOI:

27/11/17

Date / Time:

24/11/17

Registered in Merimen:

24/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 5023B

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

13/11/17

Is driver the owner?

( YES / NO )

Nature of Accident:

Claim No.:

ML11110637

Policy No.:

ML000015

Make / Model:

HYUNDAI I40

Place of Accident:

PAN PACIFIC HOTEL DRIVE WA  
TWO'S EAST ONE WAY

If NO, Driver Name / Age: KOH THIAN HOCK

OI GIA REPORT YES / NO ; TP GIA REPORT YES / NO

Driver Tel No.:

(VA) YES / NO

Insured Liability:

%

Final ? Yes / No

SLT 7740D



INSRS:

WSP: Lian Her

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLT 7740D - X

SHA 5023B - N/A/ENC12022953/HY/1K3 D.O.A. 22/11/17

29/11/17 (HT)

04/12/17:

FILES REVIEWED. CAR of QTO pax opened door  
and collided onto TP vehicle. Sdg liability mandate  
from III via merimen.

LOR: 4 days x 1W.?

30/1/18 - file pass to type mandate

RECEIVED 10 JUN 2018

RECEIVED 02 MAY 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

29/11/2017

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: (p/p)

S\$ 2,465.14

( 4 days)

Reduction: 47

%

Email

Call

FINAL SETTLEMENT

Date/Time:

1/6/2018

Confirm with:

James

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

26

Repair Cost:

S\$ 2,465.14

Loss of Rental (LOR):

S\$ -

( days)

Loss of Use (LOU):

S\$ 400.00

(\$100 x 4 days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2,865.14

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 2,865.14

Name 1:

Lian Her Motors

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350.00

CH 9/6/18

ASS. REC. BY:

REF: TH /Kenneth**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Lion Her

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

|                                     |                          |
|-------------------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| N/S                                 | O/S                      |
| <input type="checkbox"/>            | <input type="checkbox"/> |

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 1.31 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLT 7740D Yr Regn: 11, 17Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hy CHR Hyundai C.C. 1797Colour: h. Grey A/C: Insured / Std / NI / NASp. Reading: 5385 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 77X10 2071675Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R17

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 9 mmL/Bal. 9 mmD.O.A. 18/11/17

Rear

R/Bal. 9 mmL/Bal. 9 mmD.O.I. 22/11/17Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/11 File post to CorburePIP \$2465.14 (Reel \$ 2206.96 / 4A%)

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ )☐ : Interview (\$ )☐ : Tech Invs (\$ )☐ : Weekend (\$ )

Survey Fee:

Transportation:

\$ - RS - SI

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ )




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |   |                            |            |   |
|--|---|----------------------------|------------|---|
| INDIA INTERNATIONAL INSURANCE PL   |   | Ref : CC4/III17022456/Kpa3 |            |   |
| 64 CECIL STREET<br>#05-02 IOB BUILDING SINGAPORE 049711  |   | Date : 24-11-2017          |            |  |
|  |   | Code : III2                |            |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |   |                            |            |   |
| Insured Veh.   | SHA 5023B   | Veh. Inspected             | SLT 7740D  |   |
| Policy No.   |   | Coverage (\$)              | 0.00       |   |
| Claim No.  |   | Excess (\$)                | 0.00       |   |
| Assign From  |   | Assign Date                | 24/11/2017 |   |
| <b>2. Vehicle Particulars &amp; Condition</b>  |   |                            |            |   |
| Make & Model   |   | c.c                        | 0          |   |
| Engine No.   | HIDDEN  | Year of Reg.               |            |   |
| Chassis No.  |   | Colour                     |            |   |
| Odometer   | -   | Steering                   |            |   |
| Brakes   |   | Modification               |            |   |
| General  |   |                            |            |   |
| <b>3. Conditions of Tyres</b>  |   |                            |            |   |
|  | Size  | Make                       | Balance    |   |
| R/H Front Tyre   |   |                            | mm         |   |
| L/H Front Tyre   |   |                            | mm         |   |
| R/H Rear Tyre  |   |                            | mm         |   |
| L/H Rear Tyre  |   |                            | mm         |   |
| <b>4. Description of Damages</b>   |   |                            |            |   |
|  |   |                            |            |   |
| <b>5. General Information:</b>   |   |                            |            |   |
| Accident Date  | 18/11/2017  | Inspection Date            | 27/11/2017 |   |
| Survey held at   | LIAN HER MOTORS<br>BLK 5038 ANG MO KIO INDUSTRIAL PARK 2,<br>#01-405<br>SINGAPORE 569541. |                            |            |   |
| <b>5a. Remarks</b>   |   |                            |            |   |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |   |                            |            |   |

# LIAN HER MOTORS

BLK 5038 ANG MO KIO IND. PARK 2 #01-405

SINGAPORE 569541

Tel : 82990599 Fax : 64816131

Email : lhcar@hotmail.sg

*Times*

*Not Authored  
82465.14  
Pricing B4 part  
40.2*

## H.L. CAR RENTAL PTE LTD

BLK 5038 ANG MO KIO IND. PARK 2 #01-405

SINGAPORE 569541

*77400*

VEHICLE NO. SLT2349  
CHASSIS NO. ZYX102074705  
MAKE : TOYOTA C-HR  
YEAR : 2017

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

| QTY | Description | Unit Price | Amount |
|-----|-------------|------------|--------|
|-----|-------------|------------|--------|

## ESTIMATE COST OF REPAIR

|   |   |               |           |             |                     |
|---|---|---------------|-----------|-------------|---------------------|
| 1 | Front Bonnet assy                           | <i>977.55</i> | <i>Rs</i> | \$ 1,260.40 | <i>✓ 40.2</i>       |
| 8 | Front Bonnet insulation Clip                | <i>05.00</i>  | <i>mm</i> | \$ 12.90    | \$ 103.20           |
| 3 | Front Bonnet o/s garnish clip               |               | <i>mm</i> | \$ 12.90    | \$ 38.70 <i>X</i>   |
| 2 | Front Bonnet rubber tubing clip             |               | <i>mm</i> | \$ 12.90    | \$ 25.80 <i>X</i>   |
| 1 | Front Fender o/s                            | <i>780.30</i> | <i>Rs</i> | \$ 819.30   | <i>✓</i>            |
| 1 | Front Fender Lower Shield o/s               |               | <i>mm</i> | \$ 272.60   | <i>X</i>            |
| 6 | Front Fender Lower Shield Clip o/s          |               | <i>mm</i> | \$ 12.90    | \$ 77.40 <i>X</i>   |
| 3 | Front Fender protector clip o/s             | <i>05.00</i>  | <i>mm</i> | \$ 12.90    | \$ 38.70 <i>15</i>  |
| 1 | Front Fender Emblem (Hybrid)                | <i>78.00</i>  | <i>mm</i> | \$ 138.00   | <i>✓</i>            |
| 1 | Front Wheelarch garnish o/s                 |               | <i>mm</i> | \$ 173.00   | <i>✓</i>            |
| 8 | Front Wheelarch garnish clip                | <i>06.00</i>  | <i>mm</i> | \$ 12.90    | \$ 103.20 <i>48</i> |
| 1 | Front Wheelarch garnish lower retainer      |               | <i>mm</i> | \$ 113.80   | <i>X</i>            |
| 3 | Front wheelarch garnish lower retainer clip |               | <i>mm</i> | \$ 12.90    | \$ 38.70 <i>X</i>   |

TOTAL : \$ 3,202.80

-25% \$ 800.70

\$ 2,402.10

## LABOUR

To renew & align abovementioned damaged parts  
To putty and spray paint  
To check wirings and focus headlamps  
To apply underseal on the affected areas

*400*  
\$ 1,000.00

\$ 1,000.00 *440*

\$ 120.00 *15L*

\$ 150.00 *300*

GRAND TOTAL : \$ 4,672.10

## Claim Audit

| AUDIT TRAIL |                   |                                   |   |                       |
|-------------|-------------------|-----------------------------------|---|-----------------------|
| No.         | On                | Audit                             | Remarks   | By                    |
| 1           | 24 Nov 2017 17:36 | <b>Clim Veh Model Changed</b>     | (201999) HONDA ACCORD 1.6 (M).  | [A] Hiew May Fung     |
| 2           | 24 Nov 2017 17:36 | <b>Clim Created</b>               | Reg No: SLT7740D. Acct Date: 2017/11/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Lian Her Motors (HQ)                          | [A] Hiew May Fung     |
| 3           | 24 Nov 2017 17:36 | <b>Adj Co Assigned</b>            | LKK Auto Consultants Pte Ltd (HQ):  | [A] Hiew May Fung     |
| 4           | 24 Nov 2017 17:36 | <b>Adj Next Rpt Changed</b>       | Next Rpt:Final Rpt.Due Date:2017/12/05  | [A] Hiew May Fung     |
| 5           | 24 Nov 2017 17:36 | <b>Adj Mandate Set</b>            | Approved:0.00.Reinsp:Adj decides.   | [A] Hiew May Fung     |
| 6           | 24 Nov 2017 17:37 | <b>Label Added</b>                | (30653):Direct Settlement.  | [A] Hiew May Fung     |
| 7           | 24 Nov 2017 17:37 | <b>Adj Adjuster Assigned</b>      | [None] -> KENNETH KONG  | [A] Hiew May Fung     |
| 8           | 27 Nov 2017 14:16 | <b>Clim Dtl Modified</b>          | Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.   | [A] Hiew May Fung     |
| 9           | 27 Nov 2017 14:16 | <b>Clim Veh Model Changed</b>     | (201999) -> (205388) TOYOTA C-HR HYBRID 1.8 S CVT (A).  | [A] Hiew May Fung     |
| 10          | 29 Nov 2017 09:55 | <b>Clim Registration Modified</b> | Init.Est.:8,000 - 9,000->4,000 - 5,000.   | [A] Hiew May Fung     |
| 11          | 29 Nov 2017 09:58 | <b>Adj Rpt Initiated</b>          |   | [A] Hiew May Fung     |
| 12          | 29 Nov 2017 09:58 | <b>Clim Details Notified</b>      |   | [A] Hiew May Fung     |
| 13          | 04 Dec 2017 14:54 | <b>Adj Mandate Request</b>        | Cur.Req:0.00:PODS Liability: 100% Remarks: FILES REVIEWED. Case of O/D pax opened door and collided with TP vehicle. For your approval in merimen.                    | [A] Zaini Bin Kusaini |
| 14          | 05 Dec 2017 09:50 | <b>Adj Next Rpt Changed</b>       | Next Rpt:Final Rpt.Due Date:2017/12/05  | [I] Lalitha Krishnan  |
| 15          | 05 Dec 2017 09:50 | <b>Adj Mandate Set</b>            | Approved:0.00.  | [I] Lalitha Krishnan  |
| 16          | 15 May 2018 14:46 | <b>Adj Mandate Request</b>        | Cur.Req:2965.14:PODS Liability:100% Quantum: (a)COR:\$2,465.14 + (b)LOU(5days x \$100) = Total: \$2,965.14 Vehicle Model: Toyota C-HR (1797cc) For your approval pls. | [A] CHEW HSIAO TONG   |

Date From ◀ ▶ Date To ◀ ▶ Audit Type: None ▼ Go

### ACTIVITY

[22/01/2018 09:35] HOW MEI KWAN:  
 PENDING FINALIZE

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date        | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 1652535     | 29/11/2017 09:58 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLT7740D |       | 10.70  |

Print Received Message

This mail is associated with :

\*SLT7740D (MCT17110637)  
[SHA5023B]

TP

H.L. CAR RENTAL PTE LTD  
Nov 18 2017 5:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Lian Her Motors

From India International Insurance Pte Ltd (HQ) (III\_SG), sent on 15/05/2018 17:30 PM.  
To LKK\_HQ  
Subject Alert - Adj Mandate Approved (S\$2965.14) - SLT7740D - Claim Handler: Sundari Nagarajan

Approved:2965.14.

## Poh Kin (LKKAuto)

---

**From:** Poh Kin (LKKAuto)  
**Sent:** Thursday, 31 May 2018 5:53 PM  
**To:** 'lhcar@hotmail.sg'  
**Cc:** Hsiao Tong (LKKAuto); Vic (LKKAuto)  
**Subject:** OFFER; Our Ref: CC4/III17022456/Kpa3; Your Ref: SLT 7740D  
**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/III17022456/Kpa3  
Your Ref: SLT 7740D

Dear James,

### ROAD TRAFFIC ACCIDENT INVOLVING SHA 5023B AND SLT 7740D ON 18.11.2017

We refer to the above matter and our tele conversation on even date.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

|                                   |                     |
|-----------------------------------|---------------------|
| 1. Cost of Repair                 | S\$ 2,465.14        |
| 2. Loss of Use (\$100.00 x 4days) | S\$ 400.00          |
|                                   | <u>S\$ 2,865.14</u> |

Kindly confirm acceptance.

In the meantime, Kindly forward your Letter of demand with all the relevant documents(ie: final repair bill, authorisation to act) to us (LKK) for our necessary action.

Kindly let us have your reply as soon as possible.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

## Poh Kin (LKKAUTO)

---

**From:** Poh Kin (LKKAUTO)  
**Sent:** Friday, 1 June 2018 4:41 PM  
**To:** 'L.H. Car Rental P.L.'  
**Cc:** Hsiao Tong (LKKAUTO); Vic (LKKAUTO)  
**Subject:** DV ; Our Ref: CC4/III17022456/Kpa3; Your Ref: SLT 7740D  
**Attachments:** DV SLT 7740D.pdf

**Importance:** High

### WITHOUT PREJUDICE

Our Ref: CC4/III17022456/Kpa3  
Your Ref: SLT 7740D

Dear James,

### ROAD TRAFFIC ACCIDENT INVOLVING SHA 5023B AND SLT 7740D ON 18.11.2017

We refer to the above matter.

We hereby confirmed settlement as below:

|                                   |                     |
|-----------------------------------|---------------------|
| 1. Cost of Repair                 | S\$ 2,465.14        |
| 2. Loss of Use (\$100.00 x 4days) | S\$ 400.00          |
|                                   | <u>S\$ 2,865.14</u> |

Please duly sign the DV enclosed and return for payment processing.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Poh Kin, Chong** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2132 | email: [pohkin@lkkauto.com](mailto:pohkin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Poh Kin (LKKAUTO)

---

**From:** L.H. Car Rental P.L. <lhcar@hotmail.sg>  
**Sent:** Friday, 1 June 2018 5:06 PM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Vic (LKKAUTO)  
**Subject:** Re: DV ; Our Ref: CC4/III17022456/Kpa3; Your Ref: SLT 7740D  
**Attachments:** 20180601164257.pdf  
  
**Categories:** clear

Hi Sir,

Attached is the DV.

Best Regards,  
**Lian Her Motors.**

Tel: +(65) 6481 2027  
Fax: +(65) 6481-6131

---

**From:** Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Sent:** Friday, June 1, 2018 16:40  
**To:** L.H. Car Rental P.L.  
**Cc:** Hsiao Tong (LKKAUTO); Vic (LKKAUTO)  
**Subject:** DV ; Our Ref: CC4/III17022456/Kpa3; Your Ref: SLT 7740D

### WITHOUT PREJUDICE

Our Ref: CC4/III17022456/Kpa3  
Your Ref: SLT 7740D

Dear James,

### ROAD TRAFFIC ACCIDENT INVOLVING SHA 5023B AND SLT 7740D ON 18.11.2017

We refer to the above matter.

We hereby confirmed settlement as below:

|                                   |                     |
|-----------------------------------|---------------------|
| 1. Cost of Repair                 | S\$ 2,465.14        |
| 2. Loss of Use (\$100.00 x 4days) | S\$ 400.00          |
|                                   | <u>S\$ 2,865.14</u> |

Please duly sign the **DV** enclosed and return for payment processing.

**Poh Kin (LKKAUTO)**

---

**From:** L.H. Car Rental P.L. <lhcar@hotmail.sg>  
**Sent:** Friday, 1 June 2018 4:10 PM  
**To:** Poh Kin (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Vic (LKKAUTO)  
**Subject:** Re: OFFER; Our Ref: CC4/III17022456/Kpa3; Your Ref: SLT 7740D  
**Attachments:** 20180601155956.pdf

Dear Sir,

We refer to the above mentioned accident wherein we are authorised by HL CAR RENTAL PTE LTD the car owner of SLT 7740 D

We are claiming as per below:-

Repair cost : \$2465.14

Loss of Use : \$400.00

Total : \$ 2865.14

Attached herein a copy of each relevant Warrant To Act, Final Repair Bill.  
Kindly let us have your reply within 14 days upon receipt of this letter.

Thankyou

Best Regards,  
**James / Lian Her Motors**

Tel: +(65) 6481 2027  
Fax: +(65) 6481-6131

---

**From:** Poh Kin (LKKAUTO) <pohkin@lkkauto.com>  
**Sent:** Thursday, May 31, 2018 17:53  
**To:** lhcar@hotmail.sg  
**Cc:** Hsiao Tong (LKKAUTO); Vic (LKKAUTO)  
**Subject:** OFFER; Our Ref: CC4/III17022456/Kpa3; Your Ref: SLT 7740D

**WITHOUT PREJUDICE**

Our Ref: CC4/III17022456/Kpa3

# WARRANT TO ACT

I/We H.L. CAR RENTAL PTE LTD ("The Third Party Claimant")  
of BLK 5028 ang mo kio industrial park 2 # 01-405 (S6954)  
(address) owner of SLT 7240 D (vehicle no.)

Hereby authorise LIAN HER MOTOR ("The Workshop") to act for me  
with respect to my claim for repair cost and/or rental or loss of use  
("Claim") for my vehicle no. SLT 7240 D that was damaged  
pursuant to the accident which occurred on 18.11.17 (date)  
along BLK 35 circuit road (location) involving vehicle no/s  
SLT 7240 D AND SLA 5028 B ("The accident").

I further authorize the workshop to settle my above mentioned claim  
in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop

I further acknowledge that any settlement the workshop may reach  
in my behalf is on without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concern.

Dated this on 01 (day) 01 (month) 2018 (year)

H.L. CAR RENTAL PTE LTD

Signed by the "Third Party Claimant"  
(with company stamp if applicable)



Signed by the "Workshop"  
(with company stamp)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: TP / MCT17110637

Claimant Ref: SLT 7740D

We/I, Lian Her Motors ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,465.14 (repair cost), S\$ 400.00 (loss of use/~~rental~~), S\$ - (search fee), vehicle no. SLT 7740D that was damaged pursuant to the accident which occurred on 18/11/2017 / (date) at Pan Pacific outside Lobby (location) involving vehicle no. SHA 5023B (insured vehicle). This is pursuant to the inspection conducted on 27/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner H.L. Car Rental Pte Ltd ("the third party claimant") of vehicle no. SLT 7740D to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLT 7740D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,865.14 to Lian Her Motors.

Dated this 18 day of June 20 18.

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)

Name:

JAMES LAW

NRIC:

S96221084

Address:

BLK 5038 ANH MO KIO  
INDUSTRIAL PARK 2  
#01-405 S(569541)

Nationality:

-

Occupation:

-

WITNESS:

Signature:

  
Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

LKK AUTO CONSULTANTS PTE LTD  
5110/001, #01-25  
Pan Pacific Industrial Park  
Singapore 408933  
Tel: 6256 3561

## LIAN HER MOTORS

Bik 5038 Ang Mo Kio Industrial Park 2 #01-405 Singapore 569541  
TEL : 64812027 / FAX : 64816131 / EMAIL : lhcarr@hotmail.sg

HL CAR RENTAL PTE LTD

**BLK 5038 ANG MO KIO INDUSTRIAL PARK 2**

#01-405 Singapore 569541


**INVOICE : 7740/A/2017**

|               |             |      |            |
|---------------|-------------|------|------------|
| Vehicle No. : | SLT 7740 D  | Date | 26/04/2018 |
| Make :        | TOYOTA C-HR |      |            |

| DESCRIPTION |             | AMOUNT     |
|-------------|-------------|------------|
|             | REPAIR COST | \$2,465.14 |
|             |             | \$2,465.14 |

**All cheques should be crossed and made payable to LIAN HER MOTORS**

**LIAN HER MOTORS**



### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

| CLAIM SUBFOLDER TRACKING |   |               |   |  |  |             |   |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                                  | Ins Auth'ed | Status  |
| Main                     | 27 Nov 2017<br><a href="#">Edit Reg</a> |               | 24 Nov 2017 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$2,465.14</b><br><a href="#">Edit Estimates</a> | <b>S\$2,465.14</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main   | Reference   | Claim Details          | Documents   | Show All |         |             |              |            |       |
|--|---|------------------------|---|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;"><a href="#">[Created by adjuster]</a></span>  |   |                        |   |          |         |             |              |            |       |
| Insured:   | <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R  |                        |   |          |         |             |              |            |       |
| Main Claimant:   | <b>H.L. CAR RENTAL PTE LTD</b> , Co. Reg. No.: 201004543E   |                        |   |          |         |             |              |            |       |
| Vehicle Reg. No.:  | <b>SLT7740D</b>   | Date of Loss:          | 18/11/2017 05:00 - :59<br>[8 Days From LTA Reg Date (Man Yr)] |          |         |             |              |            |       |
| Claim Type:  | <b>TP / MCT17110637</b>   | Policy/Cover Note No.: | MCOM0015  |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured):  | <b>SHA5023B</b>   | Policy No. (Claimant): | 5083403664-01   |          |         |             |              |            |       |
|  |   | Excess:                |   |          |         |             |              |            |       |
| Repairer:  | <b>Lian Her Motors (HQ)</b> Block 5038 Ang Mo Kio Avenue 3, #01-405 Ang Mo Kio Industrial Park 2, 569541 Ang Mo Kio - Tel: 82990599   |                        |   |          |         |             |              |            |       |
| Handling Insurer:  | <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100 ... [Handled by <b>Sundari Nagara</b> jan - 6347 6071]              |                        |   |          |         |             |              |            |       |
| Claimant's Insurer:  | <b>NTUC Income Insurance Co-operative Ltd (HQ)</b> - Tel:   |                        |   |          |         |             |              |            |       |
| Adjuster:  | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KENNETH KONG</b> ] ... <b>[Final Rpt due 05/12/2017]</b> |                        |   |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>  |   |                        |   |          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>III_SG (15/05/2018): Alert - Adj Mandate Approved (S\$2965.14) - SLT7740D - Claim Handler: Sundari Nag...</li> <li>III_SG (05/12/2017): Alert - Adj Mandate Approved (S\$0.00) - SLT7740D - Claim Handler: Sundari Nagara...</li> </ul> |   |                        |   |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>  |   |                        |   |          |         |             |              |            |       |
| Due Date   | Priority  | Type                   | Task Group  | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.  |   |                        |   |          |         |             |              |            |       |

## Claim Documents

\*SLT7740D (MCT17110637)  
[SHA5023B]  
TP  
H.L. CAR RENTAL PTE LTD  
Nov 18 2017 5:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Lian Her Motors

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print                               |
|----|-----------------|-----------------------------------|-----------|-------------------------------------|
| 1  | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 2  | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 3  | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 4  | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 5  | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 6  | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 7  | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 8  | 30/04/18 10:59  | Odometer Reading                  | Load JPG  | <input checked="" type="checkbox"/> |
| 9  | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 10 | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 11 | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 12 | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 13 | 30/04/18 10:59  | General View                      | Load JPG  | <input checked="" type="checkbox"/> |
| 14 | 30/04/18 12:23  | Reinspection Photo                | Load JPG  | <input checked="" type="checkbox"/> |
| 15 | 30/04/18 12:23  | Reinspection Photo                | Load JPG  | <input checked="" type="checkbox"/> |
| 16 | 30/04/18 12:23  | Reinspection Photo                | Load JPG  | <input checked="" type="checkbox"/> |
| 17 | 30/04/18 12:23  | Reinspection Photo                | Load JPG  | <input checked="" type="checkbox"/> |

Documentation

1 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          | Thumbnail | Print |
|----|-----------------|--|-----------|-------|
| 1  | 24/11/17 17:37  | ACKNOWLEDGEMENT EMAIL TO III DD 24.11.2017 | Load PDF  |       |
| 2  | 27/11/17 14:13  | TP GIA REPORT                              | Load PDF  |       |
| 3  | 29/11/17 10:00  | TP ESTIMATE- MARKED                        | Load PDF  |       |
| 4  | 03/05/18 11:57  | WORKSHOP INVOICE                           | Load PDF  |       |
| 5  | 20/06/18 09:43  | AUTHORISATION TO ACT FORM                  | Load PDF  |       |
| 6  | 20/06/18 09:43  | DISCHARGE VOUCHER                          | Load PDF  |       |
| 7  | 20/06/18 09:43  | LOD  | Load PDF  |       |
| No | Finalized On    | India International Insurance Pte Ltd (HQ) | Thumbnail | Print |
| 1  | 27/11/17 08:47  | Singapore Accident Statement               | Load PDF  |       |
| 2  | 27/04/18 09:35  | TAX INVOICE LH                             | Load PDF  |       |

## Documents Checklist

|  |       |      |       |
|--|-------|------|-------|
| <b>DOCUMENTS CHECKLIST</b>                   | Reset | Save | Print |
| There are no document checklists configured. |       |      |       |
|  |       |      |       |

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17022456/KPA3Q2

Date: 20/06/2018

### REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
**Claimant Vehicle No :** SLT7740D **Insured Vehicle No :** SHA5023B  
**Date of Loss:** 18/11/2017 **Nature of Claim:** TP **Claim No:** MCT17110637

### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** SLT7740D  
**Make & Model:** TOYOTA C-HR HYBRID, 1.8 S CVT (A) **Engine No:** 2ZR8185260  
**Reg. Date:** 10/11/2017 (Man. Year: 2017) **Chassis No:** ZYX102071675  
**Colour:** Metallic Grey **Odometer:** 5365 km  
**Engine Capacity:** 1797 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:** Yes

### CONDITION OF TYRES

**Front Tyre Size:** 215/60 R17 **Rear Tyre Size:** 215/60 R17  
**Front Left Side:** Bridgestone 9 mm **Rear Left Side:** Bridgestone 9 mm  
**Front Right Side:** Bridgestone 9 mm **Rear Right Side:** Bridgestone 9 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                   | Repairer's                  | Adjuster's      | Difference      | Diff %       |
|--|-----------------------------|-----------------|-----------------|--------------|
| Parts  | 2,402.10                    | 1,580.14        | 821.96          | 34.22        |
| Miscellaneous Items                              | 0.00                        | 0.00            | 0.00            |              |
| Labour   | 2,270.00                    | 885.00          | 1,385.00        | 61.01        |
| Paintwork Labour                                 | 0.00                        | 0.00            | 0.00            |              |
| Towing   | 0.00                        | 0.00            | 0.00            |              |
| <b>Nett Amount (S\$)</b>                         | <b>4,672.10</b>             | <b>2,465.14</b> | <b>2,206.96</b> | <b>47.24</b> |
| <b>+ Loss of Use (4.0 x S\$100.00/day) (S\$)</b> |                             | <b>400.00</b>   |                 |              |
|  | <b>Nett Liability (S\$)</b> | <b>2,865.14</b> |                 |              |

### INSPECTION

**Date of Assignment:** 24/11/2017  
**Date Inspected:** 27/11/2017 **Inspected At:** Lian Her Motors (HQ)  
 1 JALAN ISNIN  
 Singapore 577939  
**Estimated Period of Repair:** 4.0 days

**Adjuster:** KENNETH KONG**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

|                      |  |  |
|----------------------|--|--|
| <b>Part Source:</b>  | MRM-SG   | Version: 1.0 (Last Synchronised: 03 May 2018)                      |
| <b>Parts:</b>        | M1-SUV   | TOYOTA C-HR HYBRID 1.8 S CVT (A) (Catalogue:Merimen Singapore 1.0) |
| <b>Labour:</b>       | Repairer's   | (Price-denominated Standard List)                                  |
| <b>Print Code:</b>   | (Unsubmitted, no print-code for SLT7740D)  |  |
| <b>Validity:</b>     | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |  |
| <b>Further Info:</b> | Items/values not in reference catalogue are prefixed with an asterisk *.   |  |

### Recommended Parts

| No. | Qty | Part No. Particulars                         | Condition     | Repairer's  | Amount     |
|-----|-----|--|---------------|-------------|------------|
| 1   | 1   | *FRONT BONNET ASSY                           | Bent          | 1,260.40 FL | *972.55 FL |
| 2   | 8   | *FRONT BONNET INSULATION CLIP                | Necessary     | 103.20 FL   | *40.00 FL  |
| 3   | 3   | *FRONT BONNET O/S GARNISH CLIP               | Not Necessary | 38.70 FL    | *- FL      |
| 4   | 2   | *FRONT BONNET RUBBER TUBING CLIP             | Not Necessary | 25.80 FL    | *- FL      |
| 5   | 1   | *FRONT FENDER O/S                            | Bent          | 819.30 FL   | *780.30 FL |
| 6   | 1   | *FRONT FENDER LOWER SHIELD O/S               | Serviceable   | 272.60 FL   | *- FL      |
| 7   | 6   | *FRONT FENDER LOWER SHIELD CLIP O/S          | Not Necessary | 77.40 FL    | *- FL      |
| 8   | 3   | *FRONT FENDER PROTECTOR CLIP O/S             | Necessary     | 38.70 FL    | *15.00 FL  |
| 9   | 1   | *FRONT FENDER EMBLEM (HYBRID)                | Necessary     | 138.00 FL   | *78.00 FL  |
| 10  | 1   | *FRONT WHEELARCH GARNISH O/S                 | Dented / Cut  | 173.00 FL   | *173.00 FL |
| 11  | 8   | *FRONT WHEELARCH GARNISH CLIP                | Necessary     | 103.20 FL   | *48.00 FL  |
| 12  | 1   | *FRONT WHEELARCH GARNISH LOWER RETAINER      | Serviceable   | 113.80 FL   | *- FL      |
| 13  | 3   | *FRONT WHEELARCH GARNISH LOWER RETAINER CLIP | Not Necessary | 38.70 FL    | *- FL      |

F=Franchise part. L=ListItemDisc.

|   |                 |                 |
|---|-----------------|-----------------|
| <b>Sub Total (S\$)</b>                                    | <b>3,202.80</b> | <b>2,106.85</b> |
| <b>- List Item Discount on L Items 25.00/25.00% (S\$)</b> | <b>800.70</b>   | <b>526.71</b>   |
| <b>Total Parts (S\$)</b>                                  | <b>2,402.10</b> | <b>1,580.14</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                   | Lab.Type | Repairer's      | Amount        |
|-------------------------|---|----------|-----------------|---------------|
| <u>Labour Items</u>     |   |          |                 |               |
| 1                       | TO RENEW & ALIGN ABOVEMENTIONED DAMAGED PARTS | New      | 1,000.00        | 400.00        |
| 2                       | TO PUTTY AND SPRAY PAINT                      | New      | 1,000.00        | 440.00        |
| 3                       | TO CHECK WIRINGS AND FOCUS HEADLAMPS          | New      | 120.00          | 15.00         |
| 4                       | TO APPLY UNDERSEAL ON THE AFFECTED AREAS      | New      | 150.00          | 30.00         |
| Gross Labour Cost (S\$) |   |          | <b>2,270.00</b> | <b>885.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >