

REF:

CC3/AG17022454/AVB12

ASSIGNMENT

From _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. 2100304713
 Claims No. _____
 Sum Insured: _____ Excess: 1400
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 95K
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 8/5 days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKG368Y Yr Regn: 2012 June
 Type: M.Gar M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A58B c.c. 1984
 Colour: Grey A/O Insured / Std / NI / NA
 Sp. Reading: 90439 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WAU2228T7CA0S9039
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 255/35R19
 R: 255/35R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal. 06 mmR/Bal. 06 mmL/Bal. 06 mmL/Bal. 06 mmD.O.A. 11/11/17D.O.I. 24/11/17Survey held at Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD AIG.

SKG 368Y

27/11/17 Reg in merimen

7/12/17 Informed Mastura ex \$1400 by email

19/1/18 Final fig \$3385.44 (Red 5657.56, 6299 confirmed by email)

RECEIVED 1 FEB 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 31/1- typist

Days Of Repair: 5Resurvey No. of Trip: 1

Survey Fee:

Transaction:

S - P - S

Photos:

Others:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Weekend (\$

Report Format: merimenLump Sum / I.B.I: (\$ 3385.44)

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022454/Avb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 24-11-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKG 368Y
Policy No.	2100304713	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	11/11/2017	Inspection Date	24/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Survey Department Check List (Case Handler)

Reference No. : **CC3/ AIG 170 22454/ Avb**

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)				
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess	✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form					
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By: **VERON** **19/11/18**
Case Handler Date

Janice Lee (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, January 19, 2018 11:55 AM
To: Boo seng yak; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION SKG368Y - OD AIG - SURVEYED 24 NOV 17

Dear Mr Boo,

Confirm repair cost of \$3385.44 before excess \$1400 and GST @ 5 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 8 January 2018 9:32 AM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SKG368Y - OD AIG - SURVEYED 24 NOV 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3385.44 @ 5 days of repairs

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 29 January 2018 1:44 PM
To: 'Zawaye, Norsazani'; Shiau Chan (LKKAUTO)
Cc: SUR
Subject: RE: OD / 0934359588SG/SKG368Y

Dear Norsazani Zawaye,

We are pending repairer invoice and DV.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [mailto:Norsazani.Zawaye@aig.com]
Sent: Monday, 29 January 2018 1:40 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: OD / 0934359588SG/SKG368Y

Hi Shiau,

Please updates the progress this case since in merimen because it's still **Notification** and OI have called several times and disputing on TP GIA report.

Kindly assist to updates accordingly.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 7 December, 2017 10:05 AM
To: 'Mastura'; 'Claims Dept'
Cc: 'Nora Khai'; SUR
Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Mastura,

Please note that excess amount is \$1400.00

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mastura [mailto:mastura@premiumauto.com.sg]
Sent: Thursday, 7 December, 2017 9:01 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Good morning Veron,

On behalf of Jeffery, above attachment is for your perusal.

Thank you.

Best Regards,

Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. mastura@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, 7 December 2017 8:57 AM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Please forward us addendum GIA report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 6 December, 2017 2:25 PM
To: Claims Dept <claims@premiumauto.com.sg>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 6 December, 2017 1:14 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Veron,

Owner have decided to make a claim against his own policy now as the third Party have rejected his claim.

He will be sending in the car for repairs next week.

Apologies on the matter.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 4 December, 2017 10:31 AM

To: claims@premiumauto.com.sg

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 29 November, 2017 11:07 AM

To: claims@premiumauto.com.sg

Cc: Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FW: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 28 November, 2017 10:54 AM

To: claims@premiumauto.com.sg

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>

Subject: FW: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 27 November, 2017 10:41 AM

To: claims@premiumauto.com.sg

Subject: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Please advise if insured will close this case since addendum attach in merimen stated that OI convert to TP claim.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 7 December, 2017 9:21 AM
To: Zawaye, Norsazani
Cc: Admin A; SUR
Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

Addendum GIA report uploaded in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [mailto:Norsazani.Zawaye@aig.com]
Sent: Thursday, 7 December, 2017 8:36 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 0934359588SG / SKG368Y

Hi Veron,

Please upload addendum GIA report and merimen .

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, December 06, 2017 2:19 PM
To: Zawaye, Norsazani
Cc: Admin A; SUR
Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

Owner have decided to make a claim against his own policy.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 29 November, 2017 11:05 AM

To: 'Zawaye, Norsazani' <Norsazani.Zawaye@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

Kindly ignore the below email.

Sorry for the inconvenience caused.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 29 November, 2017 9:33 AM

To: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

Our surveyor has contacted the insured, and in midst of settling the issues.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]
Sent: Wednesday, 29 November, 2017 9:23 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 0934359588SG / SKG368Y

Hi All,

Any updates?

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, November 27, 2017 3:52 PM
To: Zawaye, Norsazani
Cc: Admin A; SUR
Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

We check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]
Sent: Monday, 27 November, 2017 10:36 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: OD / 09343595885G / SKG368Y

Hi Veron,

Please advise if insured will close this case since addendum attach in merimen stated that OI convert to TP claim.

Thanks & Regards,

Norsazani Zawaye
AIG
Claims Adjuster | Express Auto Claims
Singapore Claims | AIG Shared Services

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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 6 December, 2017 2:25 PM
To: 'Claims Dept'
Cc: 'Nora Khai'; SUR
Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 6 December, 2017 1:14 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Veron,

Owner have decided to make a claim against his own policy now as the third Party have rejected his claim.

He will be sending in the car for repairs next week.

Apologies on the matter.

Many thanks!

Best regards,

Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 4 December, 2017 10:31 AM
To: claims@premiumauto.com.sg
Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 29 November, 2017 11:07 AM
To: claims@premiumauto.com.sg
Cc: Nora Khai <nora.khai@premiumauto.com.sg>
Subject: FW: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 28 November, 2017 10:54 AM

To: claims@premiumauto.com.sg

Cc: 'Nora Khai' <nora.khai@premiumauto.com.sg>

Subject: FW: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Any outcome?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 27 November, 2017 10:41 AM

To: claims@premiumauto.com.sg

Subject: SKG 368Y-DOA: 11/11/2017 (AIG OD)

Dear Jeffery,

Please advise if insured will close this case since addendum attach in merimen stated that OI convert to TP claim.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 6 December, 2017 2:19 PM
To: 'Zawaye, Norsazani'
Cc: Admin A; SUR
Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

Owner have decided to make a claim against his own policy.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 29 November, 2017 11:05 AM
To: 'Zawaye, Norsazani' <Norsazani.Zawaye@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

Kindly ignore the below email.

Sorry for the inconvenience caused.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 29 November, 2017 9:33 AM
To: Zawaye, Norsazani <Norsazani.Zawaye@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

Our surveyor has contacted the insured, and in midst of settling the issues.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]
Sent: Wednesday, 29 November, 2017 9:23 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD / 0934359588SG / SKG368Y

Hi All,

Any updates?

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, November 27, 2017 3:52 PM
To: Zawaye, Norsazani
Cc: Admin A; SUR
Subject: RE: OD / 0934359588SG / SKG368Y

Dear Norsazani Zawaye,

We check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani [<mailto:Norsazani.Zawaye@aig.com>]

Sent: Monday, 27 November, 2017 10:36 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: OD / 09343595885G / SKG368Y

Hi Veron,

Please advise if insured will close this case since addendum attach in merimen stated that OI convert to TP claim.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	0270F
Vehicle Details	
Vehicle No.	SKG368Y
Vehicle to be Exported	No
Intended De-registration Date	27 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A5 SB 2.0 TFSI QU (FACELIFT)
Primary Colour	Grey
Manufacturing Year	2012
Engine No.	CDN276438
Chassis No.	WAUZZZ8T7CA059039
Maximum Power Output	155.0 kW (207 bhp)
Open Market Value	\$50,112.00
Original Registration Date	28 Jun 2012
First Registration Date	28 Jun 2012
Transfer Count	0
Actual ARF Paid	\$50,112.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	27 Jun 2022
PARF Rebate Amount	\$35,078.00
Intended COE Rebate Details	
COE Expiry Date	27 Jun 2022
COE Category	B - Car (1601cc & above)
COE Period(Years)	10
QP Paid	\$92,050.00
COE Rebate Amount	\$42,189.00
Total Rebate Amount	\$77,267.00

The information contained herein is correct as at 27 Nov 2017

OK



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Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 10 and above, Chrome, Firefox, and Safari.

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Last updated on 19 Nov 2017 at 12:12 AM



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT(CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100304713-05000

OWN DAMAGE EXCESS S\$1400.00 (I)
WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes
SKG368Y

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

CHIN PEK KWAN

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

28 Jun 2017

4) DATE OF EXPIRY OF INSURANCE

27 Jun 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION :All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the

Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said

Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres(Tel:66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY DBS BANK LTD
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 14 Jun 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-200
PREMIUM LEASING - AP
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPLIC

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7179912C



Name

LIM BENG TATT

林明達

Race

CHINESE

Date of Birth

23-12-1971

Sex

M

Country of Birth

MALAYSIA

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: S7179912C

Name

LIM BENG TATT

Birth Date: 23 Dec 1971

Issue Date: 17 Dec 2002



B302226



NRIC No. S7179912C

Nationality

MALAYSIAN

Blood Group

O+

Date of Issue

20-08-1998

50000 MARINE PARADE ROAD #14-15
SINGAPORE 449287

NRIC No. S7179912C

Date: 19/12/2012

No: 7234860

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

ISSUE DATE

Class 2B Motorcycles <= 200 CC
Class 2A Motorcycles between 201 CC and 400 CC
Class 2 Motorcycles > 400 CC
Class 3 Motor cars <= 2000 kg with <= 7 passengers, exclusive of the driver; and motor tractors/vehicles <= 2000 kg

17 Dec 2002
08 Jul 2008
24 Nov 2009
17 Dec 2002

S / No. 9000094802

S7179912C



NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1125/2017/JT
Date	:	13-Nov-17

Vehicle not workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Chin Pek Kwan
Address	:	5500D Marine Parade Road #14-15 Singapore 449287
Telephone	:	HP +65 9322 6255 (Mr. Lim)
Type of Claim	:	Own Damage Claims
Policy No.	:	2100304713-05000
Vehicle No	:	SKG 368 Y
Model Code	:	Audi A5 SB 2.0 TFSI qu
Model / Year	:	Jun-12
Engine No	:	CDN 276438
Chassis No	:	WAUZZZ8T7CA059039
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	11-Nov-17
Place of Accident	:	Old Airport Road Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 368 Y.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assv.	S/N \$ 360.00 ✓	✓
2	To dismantle and renew front bumper and RHS front fender. Re-organize front crash management components. Reinstall all parts removed.	\$ 1,800.00 1600 ✓	✓
3	To respray front bumper and RHS front fender.	\$ 1,500.00 1100 ✓	✓
4	To renew RHS front rim and carry out wheel alignment.	S/N \$ 280.00 X	
5	To carry out diagnostic checks.	S/N \$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		: <u>\$ 4,132.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 368 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER AIR GUIDE GRILLE <i>new</i>	\$ 189.00	+
2	FRONT FENDER - RHS <i>Detached</i>	\$ 900.00	✓ 720
3	FRONT FENDER BRACKET - RHS <i>new</i>	\$ 49.00	? X
4	FRONT REAR FENDER BRACKET - RHS <i>new</i>	\$ 49.00	? X
5	FRONT BUMPER BRACE - RHS <i>new</i>	\$ 102.00	? X
6	FRONT WHEEL HOUSING LINER - RHS <i>new</i>	\$ 157.00	+
7	WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 38.00	+
8	FRONT ALUMINIUM RIM - RHS <i>new</i>	\$ 892.00	+
9	FRONT BUMPER <i>Repair</i>	\$ 2,199.00	+
10	FRONT BUMPER GUIDE PIECE <i>new</i>	\$ 36.00	+
11	SUNDRIES <i>new</i>	\$ 300.00	? 13.44
TOTAL SPARE PARTS		\$ 4,911.00	
TOTAL LABOUR CHARGES		\$ 4,132.00	
GRAND TOTAL		\$ 9,043.00	

All charges are not inclusive of GST.

Legend: Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adam Lim

Surveyed Date

: 24/11/17

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Authorised Repairs, 04 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/od/1125/2017/JT
Date	:	13-Nov-17

Vehicle IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance P.L.

78 Shenton Way

#07-16 AIG BLDG

79120

Hi Adrian

5 days - ok - jb - 8 Jan

Attn Adrian Ling

Tel 68410055 Fax 62564315

Owner's Name	:	Ms. Chin Pek Kwan
Address	:	5500D Marine Parade Road #14-15 Singapore 449287
Telephone	:	HP +65 9322 6255 (Mr. Lim)
Type of Claim	:	Third party Claims
Policy No.	:	2100304713-05000
Vehicle No	:	SKG 368 Y
Model Code	:	Audi A5 SB 2.0 TFSI qu
Model / Year	:	Jun-12
Engine No	:	CDN 276438
Chassis No	:	WAUZZZ8T7CA059039
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	11-Nov-17
Place of Accident	:	Old Airport Road Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKG 368 Y.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper and RHS front fender. Re-organize front crash management components. Reinstall all parts removed.	\$ 1,800.00	\$ 1,000.00
3	To respray front bumper and RHS front fender.	\$ 1,500.00	\$ 1,100.00
4	To renew RHS front rim and carry out wheel alignment.	S/N \$ 280.00	
5	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ <u>4,132.00</u>	\$ <u>2,652.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKG 368 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER AIR GUIDE GRILLE	\$ 189.00	
2	FRONT FENDER - RHS	\$ 900.00	\$ 720.00
3	FRONT FENDER INNER BRACKET - RHS	\$ 49.00	
4	FRONT FENDER OUTER BRACKET - RHS	\$ 49.00	
5	FRONT BUMPER BRACE - RHS	\$ 102.00	
6	FRONT WHEEL HOUSING LINER - RHS	\$ 157.00	
7	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 38.00	
8	FRONT ALUMINIUM RIM - RHS	\$ 892.00	
9	FRONT BUMPER	\$ 2,199.00	
10	FRONT BUMPER GUIDE PIECE	\$ 36.00	
11	SUNDRIES	\$ 300.00	\$ 13.44
	TOTAL SPARE PARTS	\$ 4,911.00	\$ 733.44
	TOTAL LABOUR CHARGES	\$ 4,132.00	\$ 2,652.00
	GRAND TOTAL	\$ 9,043.00	\$ 3,385.44

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKG 368 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1125/2017/MAS

30 Jan 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SKG 368 Y, Audi A5 SB 2.0 TFSI QU

With reference to the above-mentioned vehicle, no. **SKG 368 Y**, claimant, **Ms. Chin Pek Kwan**, please find the related document per attached.

1. A copy of the Original invoice no, 85012072 – S\$2,124.42
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKG 368 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed
Main	18 Nov 2017		24 Nov 2017 17:11 Edit Adj Rpt	S\$3,385.44 Edit Estimates	S\$3,385.44 View Rpt	
						Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	CHIN PEK KWAN, ID: S7260270F, Tel: +6593226255		
Vehicle Reg. No.:	SKG368Y	Date of Loss:	11/11/2017 14:00 - :59
Claim Type:	OD / 0934359588SG	Policy/Cover Note No.:	2100304713-05000 (Comprehensive)
		Excess:	S\$1,400.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 05/12/2017]		
Driver/Custodian:	LIM BENG TATT (45 / Male), NRIC: S7179912C, Tel: +6593226255		

[View All](#) [Compose Case Mail](#)

ASSOCIATED MAIL RECEIVED

- AIG_SG (07/12/2017): SKG368Y / OD / 11/11/2017 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKG368Y (0934359588SG)
OD
Nov 11 2017 2:00PM
[CHIN PEK KWAN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			Use Viewer		
Photos/Images															3 per page					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	27/11/17 09:07	General View													1	Load JPG				
2	27/11/17 09:07	General View													1	Load JPG				
3	27/11/17 09:07	General View													1	Load JPG				
4	27/11/17 09:07	General View													1	Load JPG				
5	27/11/17 09:07	General View													1	Load JPG				
6	27/11/17 09:07	General View													1	Load JPG				
7	27/11/17 09:07	General View													1	Load JPG				
8	27/11/17 09:07	General View													1	Load JPG				
9	27/11/17 09:07	General View													1	Load JPG				
10	27/11/17 09:07	General View													1	Load JPG				
11	27/11/17 09:07	General View													1	Load JPG				
Documentation															1 per page					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	27/11/17 09:18	Singapore Accident Statement													1	Load PDF				
2	27/11/17 09:18	Certificate of Insurance													1	Load PDF				
3	27/11/17 09:18	Drivers Driving License													1	Load PDF				
4	27/11/17 09:18	ESTIMATE													1	Load PDF				
5	07/12/17 09:19	ADDEMDUM GIA													1	Load PDF				
6	02/02/18 11:12	WORKSHOP INVOICE													1	Load PDF				
7	02/02/18 11:12	DISCHARGE VOUCHER													1	Load PDF				

Linked Accident Report Documents

			View Use Viewer	
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	13/11/17 12:04	Accident Statement	Load HTM	☐
2	24/11/17 12:31	Addendum Sheet	Load JPG	☒
3	24/11/17 12:33	Accident Statement Addm. #1	Load HTM	☐
4	06/12/17 10:10	Addendum Sheet	Load JPG	☒
5	06/12/17 10:12	Accident Statement Addm. #2	Load HTM	☐
			3 per page	☒
Photos/Images			Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		
1	13/11/17 11:57	Accident Photo	Load JPG	☒
2	13/11/17 11:57	Accident Photo	Load JPG	☒
3	13/11/17 11:57	Accident Photo	Load JPG	☒
4	13/11/17 11:57	Accident Photo	Load JPG	☒
5	13/11/17 11:57	Accident Photo	Load JPG	☒
6	13/11/17 11:57	Accident Photo	Load JPG	☒
7	13/11/17 11:57	Accident Photo	Load JPG	☒
8	13/11/17 11:57	Accident Photo	Load JPG	☒
9	13/11/17 11:57	Accident Photo	Load JPG	☒

10	13/11/17 11:57	Accident Photo	1	Load JPG	☒
11	13/11/17 11:57	Accident Photo	1	Load JPG	☒
Documentation			1 per page		☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	13/11/17 11:53	Sketch Plan	1	Load JPG	☒
2	13/11/17 11:53	Sketch Plan #2	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

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VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022454/AVBN2

Date: 02/02/2018

REFERENCE

Insured/Claimant: CHIN PEK KWAN Policy No: 2100304713-05000
Date of Loss: 11/11/2017 Nature of Claim: OD Claim No: 0934359588SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKG368Y
Make & Model: AUDI A5, 2.0 SPORTBACK (A)
Reg. Date: 28/06/2012 (Man. Year: 2012)
Colour: Grey
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$95,000.00
Sum Insured (S\$): Market Value/New Car Price

Engine No: CDN276438
Chassis No: WAUZZZ8T7CA059039
Odometer: 90439 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Footbrake (Serviceable): Yes
Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 255/35R19
Front Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm
Rear Tyre Size: 255/35R19
Rear Left Side: Pirelli 6 mm
Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,911.00	733.44	4,177.56	85.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,132.00	2,652.00	1,480.00	35.82
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,043.00	3,385.44	5,657.56	62.56
- Excess (S\$)	1,400.00	1,400.00	0.00	0.00
(S\$)	7,643.00	1,985.44	5,657.56	74.02
+ GST 7.00/7.00% (S\$)	535.01	138.98	396.03	74.02
Nett Amount (S\$)	8,178.01	2,124.42	6,053.59	74.02

INSPECTION

Date of Assignment: 24/11/2017

Date Inspected: 24/11/2017 Inspected At:

Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER AIR GUIDE GRILLE	Not Necessary	189.00 FS	*- FS
2	1		*FRONT FENDER-RHS	Dented	900.00 FS	*720.00 FS
3	1		*FRONT FENDER BRACKET-RHS	Not Necessary	49.00 FS	*- FS
4	1		*FRONT FENDER BRACKET-RHS	Not Necessary	49.00 FS	*- FS
5	1		*FRONT BUMPER BRACE-RHS	Not Necessary	102.00 FS	*- FS
6	1		*FRONT WHEEL HOUSING LINER-RHS	Not Necessary	157.00 FS	*- FS
7	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	38.00 FS	*- FS
8	1		*FRONT ALUMINIUM RIM-RHS	Not Necessary	892.00 FS	*- FS
9	1		*FRONT BUMPER	Repair	2,199.00 FS	*- FS
10	1		*FRONT BUMPER GUIDE PIECE	Not Necessary	36.00 FS	*- FS
11	1		*SUNDRIES	Necessary	300.00 FS	*13.44 FS
F=Franchise part. S=SpcNett.						
				Total Parts (S\$)	4,911.00	733.44

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER.RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	1,800.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	-
5	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			4,132.00	2,652.00

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< END OF ESTIMATES >