

REF:

CC3/A1617022451/Aq6

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. 2100508050Claims No. 160027518736Sum Insured: _____ Excess: 300 78/11/17

(Client's Record)

Make of Veh: _____

(Policy Condition)



Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: 125K.

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 04 hrs. days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SGW6982Y Yr Regn: 2017 AprilType: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 cc: 999Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 9602 T.Radio: Insured / Std / NI / NA

Eng No: _____

C/No: WAUZZZ8V4H1064 272Gen. Cond: Good / Fair / Poor / BurntSteering: Good / Jammed / Leaked / Burnt orBrake: Good / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim orTyre Size: F: 205/55 R16R: 205/55 R16BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal: 06 mm R/Bal: 06 mmL/Bal: 06 mm L/Bal: 06 mmD.O.A. _____ D.O.I. 24/11/17Survey held at: Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front O/S.

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD A16

SGW 6982Y

- 27/11/17 @ 3.26pm request to Victor via Messenger.
 28/11/17 @ 11.28am Victor informed C/A via Messenger.
 28/11/17 @ 11.56am informed Tony C/A B EX 8 300 by email.
 23/12/17 @ 2.24pm 2nd request to Victor via Messenger. (check Pairs & Supplementing)
 07/01/18 @ 2.47pm Victor informed C/A at 89429.20 via Messenger.
 03/01/18 @ 10.47am confirmed with Mr. 800 final fig @ 96279.20, 4 days. (Red @ 3792.80, 79%.)

RECEIVED 16 APR 2018

Date/Time File Pass to?

☐ : Prel. ReportDays Of Repair: 4

16/4 typing

☐ : Final ReportResurvey No. of Trip: 1

Survey Fee:

Date/Time File Return to?

Transportation:

2:

Add Fee: ☐ Site Insp \$☐ Interview \$☐ Tech. Insp \$☐ Weekend \$

Photo

Other

Report Format: MSR-EDLump Sum / I.B.I. (3) 9429.20

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022451/Aqb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 24-11-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SGW 6982Y
Policy No. 2100508050	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	24/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date 21/11/2017	Inspection Date 24/11/2017
Survey held at PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699	

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 3 April 2018 10:47 AM
To: 'Boo seng yak'; SUR; Carrine Leong; Nora Khai
Subject: RE: FINAL REVISION SGW6982Y - OD AIG - SURVEYED 24 NOV 17

Dear Mr Boo,

Confirm final fig \$9,429.20 before excess \$300.00 & GST and 4 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Saturday, 10 March 2018 6:13 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SGW6982Y - OD AIG - SURVEYED 24 NOV 17

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$9429.20 @ 4 days of repairs.

You re-inspected checked items on 19 Dec 17.

Your early closure is well appreciated.

best regards - jb

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Nov 2017 15:15	Cim Veh Model Changed		[] Merimen Administrator
2	22 Nov 2017 15:15	Cim Created	Reg No: SGW6982Y, Policy No: 2100508050-00000, Acct Date: 2017/11/21, Claim Type: SC, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA117154574	[I] Merimen Administrator
3	24 Nov 2017 17:00	Cim Registration Modified	Setl.Type:3->0, Claim Type:SC->OD,	[] SHIAU CHAN
4	24 Nov 2017 17:00	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] SHIAU CHAN
5	24 Nov 2017 17:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] SHIAU CHAN
6	24 Nov 2017 17:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/05	[A] SHIAU CHAN
7	24 Nov 2017 17:00	Adj Mandate Set	Approved:8000.00,Reinsp:Adj decides.	[A] SHIAU CHAN
8	24 Nov 2017 17:00	Cim Registration Modified	Rep:1137->200611.	[A] SHIAU CHAN
9	24 Nov 2017 17:00	Cim Veh Model Changed	(205280) AUDI A3 999cc TFSI (A).	[A] SHIAU CHAN
10	24 Nov 2017 17:00	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] SHIAU CHAN
11	27 Nov 2017 15:15	Adj Rpt Initiated		[A] SHIAU CHAN
12	27 Nov 2017 15:15	Cim Details Notified		[A] SHIAU CHAN
13	27 Nov 2017 15:26	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/05	[A] SHIAU CHAN
14	27 Nov 2017 15:26	Adj Mandate Request	Cur,Req:10953.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
15	28 Nov 2017 09:37	Cim Registration Modified	Init.Est.:->5,000 - 6,000, Excess: -> 300.00, 2F Remarks: -> Not Applicable, GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
16	28 Nov 2017 09:37	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
17	28 Nov 2017 11:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/05, Mandate Remarks: Kindly advise why the front bumper needed to be replaced? no scratches or torn? To repair. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
18	28 Nov 2017 11:28	Adj Mandate Set	Approved:5114.00:Kindly advise why the front bumper needed to be replaced? no scratches or torn? To repair. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK
19	23 Mar 2018 14:23	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/05	[A] SHIAU CHAN
20	23 Mar 2018 14:24	Adj Mandate Request	Cur,Req:9429.20:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL, KINDLY APPROVE ON CHECK ITEMS & SUPPLEMENTARY.	[A] SHIAU CHAN
21	26 Mar 2018 13:19	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2017/12/05, Mandate Remarks: Front bumper damage photos?	[I] Koh, Victor-CK
22	26 Mar 2018 13:19	Adj Mandate Set	Maintained:Front bumper damage photos?	[I] Koh, Victor-CK
23	02 Apr 2018 11:58	Adj Mandate Request	Cur,Req:9429.20:DAMAGE CONSISTENT REPAIR COST ECONOMICAL	[A] DENISE TAY KWEE CHENG
24	02 Apr 2018 14:47	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2017/12/05, Mandate Remarks:	[I] Koh, Victor-CK
25	02 Apr 2018 14:47	Adj Mandate Set	Approved:9429.20: Reinsp:Adj decides.	[I] Koh, Victor-CK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1650579	27/11/2017 15:15	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGW6982Y		10.70

View Sent Message

This mail is associated with :

***SGW6982Y (1600275187SG)**

OD

Nov 21 2017 10:10PM

[TEO KENG GUAN]

Premium Automobiles Pte Ltd

[Resend](#)[View Recipients](#)[Print Message](#)[Delete Message](#)[Forward](#)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 02/04/2018 11:56 AM.

To Victor_KohCK

Subject Re: Alert - Adj Mandate Maintained - SGW6982Y - Claim Handler: Dally Amri, Mimi Zarina

Dear Victor,

From photo 3, the adjoining area of the bumper with the front fender has already been deformed inwards.

From photo 5, observing from the optical reflection of the floor tile formed on the bumper, it can be seen that the reflection is distorted, hence proving that there is significant of the bumper.

Regards,
Denise

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 26/03/2018 01:19 PM

Subject: Alert - Adj Mandate Maintained - SGW6982Y - Claim Handler: Dally Amri, Mimi Zarina

Maintained:Front bumper damage photos?

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SGW6982Y (1600275187SG)**

OD

Nov 21 2017 10:10PM

[TEO KENG GUAN]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 26/03/2018 13:19 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SGW6982Y - Claim Handler: Dally Amri, Mimi Zarina

Maintained: Front bumper damage photos?

DOCUMENTS SUMMARY

There are no documents.

From photo 3, the adjoining area of the bumper with the front fender has already been deformed inward's.

From photo 5, observing from the optical reflection of the floor tile formed on the bumper, it can be seen that the reflection is distorted, hence proving that there is significant indentation of the bumper.

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 23 Mar 2018

Preliminary Advice

Vehicle No	: SGW6982Y	Accident Date	: 21/11/2017
Make	: AUDI A3	Policy No.	: 2100508050-00000
Assignment Date	: 24/11/2017	Excess	: S\$300.00
Date of Inspection	: 24/11/2017	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,222.00	(ESTIMATE \$13,001.00 + SUPPLEMENTARY \$221.00)
Revised Amount	:S\$	9,429.20	(INCLUSIVE OF CHECK ITEMS & SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	9,429.20	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	60,823.00
Salvage Value	:S\$	
Margin for Repair	:S\$	64,177.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : KINDLY APPROVE ON CHECK ITEMS & SUPPLEMENTARY.

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 28 November, 2017 11:56 AM
To: Claims; SUR
Subject: RE: OD CLAIM FOR SGW 6982 Y

Dear Tony,

Please arrange our surveyor for re-survey as officer asking the front bumper need to be replaced? No scratched or torn?

Instructed by our client AIG Insurance, please proceed to repair the insured vehicle **SGW 6982Y (Excess \$300)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 24 November, 2017 12:40 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR SGW 6982 Y

Dear all,

Kindly assist repair approval above mention case. Attached revise estimate, GIA, driving license for your kind reference.

Thank you and Have a nice day ahead!

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 19902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Nov 2017 15:15	Cim Veh Model Changed		[I] Merimen Administrator
2	22 Nov 2017 15:15	Cim Created	Reg No: SGW6982Y. Policy No: 2100508050-00000. Acct Date: 2017/11/21. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification, Created from SAS:MPA117154574	[I] Merimen Administrator
3	24 Nov 2017 17:00	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[I] SHIAU CHAN
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12	27 Nov 2017 15:15	Cim Details Notified		[A] SHIAU CHAN
13	27 Nov 2017 15:26	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/05	[A] SHIAU CHAN
14	27 Nov 2017 15:26	Adj Mandate Request	Cur.Req:10953.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
15	28 Nov 2017 09:37	Cim Registration Modified	Init.Est.:>5,000 - 6,000. Excess: -> 300.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Dally Amri, Mimi Zarina
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17	28 Nov 2017 11:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/05. Mandate Remarks: Kindly advise why the front bumper needed to be replaced? no scratches or torn? To repair. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
18	28 Nov 2017 11:28	Adj Mandate Set	Approved:5114.00:Kindly advise why the front bumper needed to be replaced? no scratches or torn? To repair. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1650579	27/11/2017 15:15	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGW6982Y		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 27 Nov 2017

Preliminary Advice

Vehicle No	: SGW6982Y	Accident Date	: 21/11/2017
Make	: AUDI A3	Policy No.	: 2100508050-00000
Assignment Date	: 24/11/2017	Excess	: S\$0.00
Date of Inspection	: 24/11/2017	Est. Duration of Repair	: 4.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,001.00
Revised Amount	:S\$	5,114.00
Check Items (Estimated)	:S\$	5,839.00
Total	:S\$	10,953.00

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	60,823.00
Salvage Value	:S\$	
Margin for Repair	:S\$	64,177.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	4798D
Vehicle Details	
Vehicle No.	SGW6982Y
Vehicle to be Exported	No
Intended De-registration Date	24 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A3 SEDAN 1.0 TFSI S TRONIC (LED)
Primary Colour	Blue
Manufacturing Year	2017
Engine No.	CHZ337898
Chassis No.	WAUZZZ8V4H1064272
Maximum Power Output	85.0 kW (113 bhp)
Open Market Value	\$24,453.00
Original Registration Date	29 Apr 2017
First Registration Date	29 Apr 2017
Transfer Count	0
Actual ARF Paid	\$16,235.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	28 Apr 2027
PARF Rebate Amount	\$12,176.00
Intended COE Rebate Details	
COE Expiry Date	28 Apr 2027
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$51,600.00
COE Rebate Amount	\$48,647.00
Total Rebate Amount	\$60,823.00

The information contained herein is correct as at 24 Nov 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/11/2017 14:50
Date Of Accident	21/11/2017 22:10
Exact Location Of Accident	MSCP BLK 126A BT MERAH VIEW
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGW6982Y
Insured/Policyholder	
Name Of Registered Owner	TEO KENG GUAN
NRIC No	S6914798D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93877474
Alternative Phone No	OTHERS-93877474

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.0 TFSI 8V
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100508050-00000
Cover Note Number	

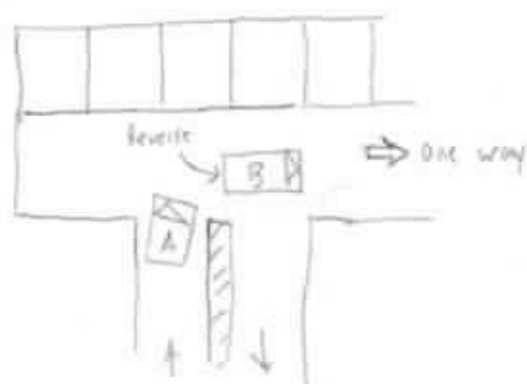
Driver

Name of Driver	TEO KENG GUAN
NRIC No	S6914798D
Date Of Birth	27/04/1969
Occupation	INDOOR
Date Of Driving Pass	18/09/1997
Driving Experience	20 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93877474
Fax Number	
Contact Number	OTHERS-93877474
Email Address	NOEMAIL

Email Address

Sketch Plan #2

SKETCH PLAN



A: SGW 6982Y

B: SJN 8534Y

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to the police report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

[Signature]
22/11/2017

Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Tony Fussy

NRIC/IDN NO.: 6720401971

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Police Report

CONFIDENTIAL

Annex E

NOTICE OF COMPLIANCE

This is to confirm that Teo Keng Guan NRIC S6914798D, has reported to the Police a non-injury traffic accident which occurred inside Blk 126A Bukit Merah View MSCP near the slope from Deck 2B to Deck 3A near Lot 76 on 21/11/2017 at 10.10 pm involving the following vehicles:

- V1) Complainant vehicle - SQW6982Y (Blue colored, Audi)
V2) Other driver vehicle - SJN8539T (Black colored, Proton) (Zoreen Lim Choe Hoon, HP: 91870566).

On the above mentioned date, time and location I was driving from Deck 2B to Deck 3A, while I driving up my car from the slope, V2 was parked directly after the slope which was blocked by the pillar thus my car V1 accidentally collided into her car V2 while turning right.

I WAS REVERSING MY CAR I HEARD LIGHT

I exchanged contact number with the other driver and we take some photos of our car for the damages. No pedestrian or cyclist involved. no foreigner or foreign car involved. no government property damages. No person injured. I wish to state that I had in car camera installed.

2. If this accident was reported to the Police within 24 hours of its occurrence, Then he/she has complied with Sec 84(2) of the Road Traffic Act, Cap 276.

Rank/Name of Issuing Officer: SGT(2) T140385 Ong Jing Wai

Date: 21/11/2017 Time: 2305hrs

S/D Ref: 79

Police Post/Unit: Bukit Merah West NPC

Original - to be issued to complainant.
Duplicate - to be submitted to Traffic Police

7
Bukit Merah West
Neighbourhood Police Centre
No 500 Bukit Merah View S01-01
Singapore 159502
Tel: 6744-770999

CONFIDENTIAL

Version 1.0 of 15 Jan 2006

REPUBLIC OF SINGAPORE DRIVING LICENCE

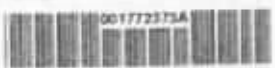
License Number: S6914798D

Name: TED KENG GUAN

Birth Date: 27 Apr 1969

Valid Until: 12 Aug 2009

001772373A



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S6914798D



Name: TED KENG GUAN

張 庆 源

Race: CHINESE

Date of birth: 27-04-1969

Sex: M

Country of birth: SINGAPORE

S6914798D

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

PASS DATE: 18 Sep 1997

Class 3 Motor Cars < 3000kg with <= 7 passengers, exclusive of the driver, and other motor vehicles <= 2500kg

NP 428A

Licence No: S6914798D



445374

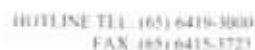


NRIC No: S6914798D



Date of issue: 12-08-2009

Address: APT BLK 125 BUKIT MERAH VIEW #15-388 SINGAPORE 151125



MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

1000

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1159/2017/JT
Date	:	22-Nov-17

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Teo Keng Guan
Address	:	Blk 125 Bukit Merah View #15-388 Singapore 151125
Telephone	:	2100508050-00000
Type of Claim	:	Own Damage Claims
Policy No.	:	2100508080-00000
Vehicle No	:	SGW 6982 Y
Model Code	:	Audi A3 1.0 TFSI 8V
Model / Year	:	Apr-17
Engine No	:	CHZ 337898
Chassis No	:	WAUZZZ8V4H1064272
Mileage	:	-
Date In	:	-
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-Nov-17
Place of Accident	:	MSCP Blk 123A Bt Merah View

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGW 6982 Y.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	
2	To dismantle and renew front bumper, RHS front fender and RHS headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,100.00 1250 1080	
3	To respray front bumper and RHS front fender.	\$ 1,500.00 1100	
4	To carry out diagnostic check	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>4,152.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGW 6982 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Defunct</i>	\$ 1,667.00	✓ 1332.60
2	FRONT BUMPER GUIDE - RHS <i>re</i>	\$ 31.00	✓ 24.48
3	FRONT AIR GRILLE - RHS <i>re</i>	\$ 156.00	x
4	FRONT BUMPER CLOSING ELEMENT - RHS <i>re</i>	\$ 246.00	x
5	FRONT FENDER - RHS <i>Distorted</i>	\$ 708.00	✓ 566
6	FRONT FENDER INNER/OUTER BRACKET - RHS <i>Best</i>	\$ 56.00	✓ 43.92
7	FRONT FENDER BRACE - RHS <i>Best</i>	\$ 81.00	? 64.80 ✓
8	FRONT WHEEL HOUSE LINER - RHS <i>re</i>	\$ 146.00	x
9	LED HEADLIGHT - RHS <i>Cracked</i>	\$ 5,458.00	? 4366.40 ✓
10	SUNDRIES <i>700</i>	\$ 300.00	? 11.20 ✓
TOTAL SPARE PARTS		:	\$ 8,849.00
TOTAL LABOUR CHARGES		:	\$ 4,152.00
GRAND TOTAL		:	\$ 13,001.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian
Surveyed Date : 26/11/17
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorized, 04 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1159/2017/JT
Date : 22-Nov-17

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

4 days - ok - jb - 10 Mar 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Teo Keng Guan
Address : Blk 125 Bukit Merah View
#15-388
Singapore 151125
Telephone : 2100508050-00000
Type of Claim : Own Damage Claims
Policy No. : 2100508080-00000
Vehicle No : **SGW 6982 Y**
Model Code : Audi A3 1.0 TFSI 8V
Model / Year : Apr-17
Engine No : CHZ 337898
Chassis No : WAUZZZ8V4H1064272
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 21-Nov-17
Place of Accident : MSCP Blk 123A Bt Merah View

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGW 6982 Y.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N	\$ 360.00	\$ 360.00
2	To dismantle and renew front bumper, RHS front fender and RHS headlight. Re-organise front crash management components. Reinstall all parts removed.		\$ 2,100.00	\$ 1,250.00
	HEADLIGHT REPLACED			
3	To respray front bumper and RHS front fender.		\$ 1,500.00	\$ 1,100.00
4	To carry out diagnostic check	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 4,152.00</u>	<u>\$ 2,902.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGW 6982 Y.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,667.00	\$ 1,333.60
2	FRONT BUMPER GUIDE - RHS	\$ 31.00	\$ 24.48
3	FRONT AIR GRILLE - RHS	\$ 156.00	
4	FRONT BUMPER CLOSING ELEMENT - RHS	\$ 246.00	
5	FRONT FENDER - RHS	\$ 708.00	\$ 566.00
6	FRONT FENDER INNER/OUTER BRACKET - RHS	\$ 56.00	\$ 43.92
7	FRONT FENDER BRACE - RHS	\$ 81.00	\$ 64.80
8	FRONT WHEEL HOUSE LINER - RHS	\$ 146.00	
9	LED HEADLIGHT - RHS	\$ 5,458.00	\$ 4,366.40
10	<i>Added parts - see attached</i>	\$ 221.00	\$ 116.80
11	SUNDRIES	\$ 300.00	\$ 11.20
TOTAL SPARE PARTS		\$ 9,070.00	\$ 6,527.20
TOTAL LABOUR CHARGES		\$ 4,152.00	\$ 2,902.00
GRAND TOTAL		\$ 13,222.00	\$ 9,429.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/1159/2017/JT

Date

19-Dec-17

Service Advisor

Jeffery Tan

Pages

1

Regn No

SGW 6982 Y

Model No

Audi A3 1.0 TFSI 8V

Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	Wheel house liner - RHS <i>2 hand</i>	\$ 146.00	\$ 116.80
2	Wheel house liner attachment - RHS <i>new</i>	\$ 75.00	
		<u>\$ 221.00</u>	<u>\$ 116.80</u>
	TOTAL	\$ 221.00	

For Premium Automobiles Pte Ltd

Adrian Ling
M.S.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Motor Claims Dept

Yr Ref: SGW 6982 Y

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/OD/1159/2017/MAS

13 Apr 2018

from

Telephone +65-

Telefax +65-

E-Mail

Our department

Our Ref

Your Ref

Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGW 6982 Y, Audi A3 SEDAN 1.0 TFSI

With reference to the above mentioned vehicle, no. **SGW 6982 Y**, claimant, **Mr. Teo Keng Guan**, please find the related document as per attached.

1. A copy of the Original invoice no. 85012333 - \$9,768.24
2. A copy of letter of Discharge duly signed by client

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer generated document. No signature is required.

Norah Khai

Claims Dept

Encls

AXA Insurance – SGW 6982 Y

total pages

Premium Automobiles Pte Ltd
Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 684 11183

REPUBLIC OF SINGAPORE DRIVING LICENCE

Identity Number: S6914798D

Name: TEO KENG GUAN

Date of Birth: 27 Apr 1969

Issue Date: 12 Aug 2009

001773373A

REPUBLIC OF SINGAPORE

IDENTITY CARD NO: S6914798D

Name: TEO KENG GUAN

张庆源

Race: CHINESE

Date of birth: 27-04-1969

Country of birth: SINGAPORE

S6914798D

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES.

Class 3 Motor Cars $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of the driver, and other motor vehicles $\leq$ 2500kg

PASS DATE 18 Sep 1997

NP 428A



Address
APT BLK 125 BUKIT MERAH VIEW
#15-388
SINGAPORE 151125



NRIC No: S6914798D

Date of issue
12-08-2009

445374



MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

PALLAV



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6386 2223
Main Telex: 6471 STX1

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6386 2223
Telex: 6471 STX1

Ubi Service Centre
55 Ubi Road 1
Singapore 408051
Telephone: 6386 2223
Telex: 6471 STX1

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6386 2223
6471 STX1

Page 1 15:01

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85812333 Date : 11/04/2018 Order : SGW6982Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGW6982Y (V 33407)	Regn Date: 29/04/2017	Mileage: 14660	WIP No.: 46025
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V4H1064272	Engine: CHZ 337898	Dept: U
VSB No.:			
You have been assisted by :- UB-Carrine (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	368.00	1.00	368.00
Q	EXC	M: 8888 Insurance Excess/Liability	-300.00	1.00	-300.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND RHS HEADLIGHT. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK.	192.00	1.00	192.00
X	ABV0941774D	HEADLIGHT Less 020%	1.00	5458.00	4,366.40
X	ABV5821172	WHEEL HOUS Less 020%	1.00	146.00	116.80
X	ABV5821106A	FENDER Less 020%	1.00	707.50	566.00
X	ABV5807065R GRU	COVER Less 020%	1.00	1667.00	1,333.60

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159988
Main Telephone: 6836 2223
Main Telefax: 6471 8733

Alexandra Service Centre
281 Alexandra Road
Singapore 159988
Telephone: 6388 2223
Telefax: 6475 1523

Ubi Service Centre
55 Ubi Road 1
Singapore 408949
Telephone: 6388 2223

Customer Service
Service Appointment
24-hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6388 2325
8628 1233

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 15:01

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012333 Date : 11/04/2018 Order : SGW6982Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SGW6982Y (V 33407) Regn Date: 29/04/2017 Mileage: 14660 WIP No.: 46025

Model: A3 SEDAN 1.0 TFSI 8VMANG Chassis: WAUZZZ8V4H1064272 Engine: CHZ 337898 Dept: U

VSB No.:

You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
X	A8V5807184	GUIDE	1.00	30.60	24.48
X	A8V5821468B	BRACKET	1.00	32.20	25.76
X	A8V0821136C	SUPPORT	1.00	61.00	64.80
X	A8V5821472A	BRACKET	1.00	22.70	18.16
X	AN 0161857	POP-RIVET	5.00	2.00	11.20

Parts 6,527.20
Labour 0.00
Sublet 2,902.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,129.20

7% GST 639.04

Grand Total 9,768.24



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SGW 6982 Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1159/2017/TF
22 December 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A3 SEDAN 1.0 TFS
Vehicle Chassis No. : WAUZZZ8V4H1064272
Vehicle Regn No. : **SGW 6982 Y**
Vehicle Mileage : 10825KM
Vehicle Owner : Mr. Teo Keng Guan
Certificate No : 2100508050
Policy Excess : S\$321.00 (inclusive of 7% GST)
Accident Date : 21st November 2017
Place : MSCP BLK 126A BT MERAH VIEW
Repair Cost : \$ 9,768.24
WIP No. : 46025
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 22/12/17

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Nov 2017 15:15		24 Nov 2017 17:00 Edit Adj Rpt	\$59,429.20 Edit Estimates	\$59,429.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	TEO KENG GUAN, ID: S6914798D, Tel: +6593877474, Email: NOEMAIL								
Vehicle Reg. No.:	SGW6982Y		Date of Loss:	21/11/2017 22:00 - :59 [6 Months and 23 Days From LTA Reg Date (Man Yr)]					
Claim Type:	OD / 1600275187SG		Policy/Cover Note No.:	2100508050-00000 (Comprehensive)					
			Excess:	S\$300.00					
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Daily Amri, Mimi Zarina] MimiZarina.DailyAmri@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 05/12/2017]								
Driver/Custodian:	TEO KENG GUAN (48 / Male), NRIC: S6914798D, Tel: +6593877474								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (02/04/2018): Alert - Adj Mandate Approved (\$9429.20) - SGW6982Y - Claim Handler: Daily Amri,... - AIG_SG (26/03/2018): Alert - Adj Mandate Maintained - SGW6982Y - Claim Handler: Daily Amri, Mimi Zari... - AIG_SG (28/11/2017): Alert - Adj Mandate Approved (\$5114.00) - SGW6982Y - Claim Handler: Daily Amri,... - AIG_SG (28/11/2017): SGW6982Y / OD / 21/11/2017 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGW6982Y (1600275187SG)
 OD
 Nov 21 2017 10:10PM
 [TEO KENG GUAN]
 Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v	
Video			1 per page v ☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail Print
1	22/11/17 15:02	Video - Accident [Linked Accident Report Documents]		Load MP4
Assessment Reports			1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	27/11/17 15:26	Adjuster Immediate Advice		Load HTM
2	23/03/18 14:23	Adjuster Immediate Advice		Load HTM
Photos/Images			3 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	27/11/17 15:13	General View		Load JPG ☒
2	27/11/17 15:13	Chassis Number		Load JPG ☒
3	27/11/17 15:13	General View		Load JPG ☒
4	27/11/17 15:13	General View		Load JPG ☒
5	27/11/17 15:13	General View		Load JPG ☒
6	27/11/17 15:13	General View		Load JPG ☒
7	27/11/17 15:13	General View		Load JPG ☒
8	27/11/17 15:13	General View		Load JPG ☒
9	27/11/17 15:13	General View		Load JPG ☒
10	27/11/17 15:13	General View		Load JPG ☒
11	27/11/17 15:13	General View		Load JPG ☒
12	27/11/17 15:13	General View		Load JPG ☒
13	27/11/17 15:13	General View		Load JPG ☒
14	19/03/18 17:14	Reinspection Photo		Load JPG ☒
15	19/03/18 17:14	Reinspection Photo		Load JPG ☒
16	19/03/18 17:14	Reinspection Photo		Load JPG ☒
17	19/03/18 17:14	Reinspection Photo		Load JPG ☒
18	19/03/18 17:14	Reinspection Photo		Load JPG ☒
19	19/03/18 17:14	Reinspection Photo		Load JPG ☒
20	19/03/18 17:14	Reinspection Photo		Load JPG ☒
21	19/03/18 17:14	Reinspection Photo		Load JPG ☒
22	19/03/18 17:14	Reinspection Photo		Load JPG ☒
23	19/03/18 17:14	Reinspection Photo		Load JPG ☒
24	19/03/18 17:14	Reinspection Photo		Load JPG ☒
25	19/03/18 17:14	Reinspection Photo		Load JPG ☒
26	19/03/18 17:14	Reinspection Photo		Load JPG ☒
27	19/03/18 17:14	Reinspection Photo		Load JPG ☒
Documentation			1 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	27/11/17 15:11	Singapore Accident Statement		Load PDF

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
2	27/11/17 15:11	Certificate of Insurance	Load PDF	
3	27/11/17 15:11	Driver's Driving License	Load PDF	
4	27/11/17 15:11	WORKSHOP ESTIMATE	Load PDF	
5	13/12/17 08:55	ADDENDUM GIA REPORT	Load PDF	
6	23/03/18 14:21	REVISED ESTIMATE	Load PDF	
7	23/03/18 14:21	SUPPLEMENTARY LIST	Load PDF	
8	17/04/18 15:37	WORKSHOP INVOICE	Load PDF	
9	17/04/18 15:37	DISCHARGE VOUCHER	Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/11/17 15:02	Video - Accident	Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/11/17 15:15	Accident Statement	Load HTM	
2	22/11/17 15:23	Addendum Sheet	Load JPG	☒
3	22/11/17 15:25	Accident Statement Addm. #1	Load HTM	
4	28/11/17 20:16	Addendum Sheet	Load JPG	☒
5	28/11/17 20:18	Accident Statement Addm. #2	Load HTM	
6	13/12/17 08:23	Addendum Sheet	Load JPG	☒
7	13/12/17 08:25	Accident Statement Addm. #3	Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/11/17 15:10	Accident Photo	Load JPG	☒
2	22/11/17 15:10	Accident Photo	Load JPG	☒
3	22/11/17 15:10	Accident Photo	Load JPG	☒
4	22/11/17 15:10	Accident Photo	Load JPG	☒
5	22/11/17 15:10	Accident Photo	Load JPG	☒
6	22/11/17 15:10	Accident Photo	Load JPG	☒
7	22/11/17 15:10	Accident Photo	Load JPG	☒
8	22/11/17 15:10	Accident Photo	Load JPG	☒
9	22/11/17 15:10	Accident Photo	Load JPG	☒
10	22/11/17 15:22	Police Report	Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/11/17 15:04	Sketch Plan	Load JPG	☒
2	22/11/17 15:04	Sketch Plan #2	Load JPG	☒
3	28/11/17 20:16	Accident Sketch Plan	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST Reset Save Print
There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022451/AQBQ2

Date: 17/04/2018

REFERENCE

Insured/Claimant: TEO KENG GUAN Policy No: 2100508050-00000
Date of Loss: 21/11/2017 Nature of Claim: OD Claim No: 1600275187SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGW6982Y**
Make & Model: AUDI A3, 999cc TFSI (A) Engine No: CHZ337898
Reg. Date: 29/04/2017 (Man. Year: 2017) Chassis No: WAUZZZ8V4H1064272
Colour: Blue Odometer: 9602 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$125,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre tread depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,040.80	6,527.20	2,513.60	27.80
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,152.00	2,902.00	1,250.00	30.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	13,192.80	9,429.20	3,763.60	28.53
- Excess (S\$)	300.00	300.00	0.00	0.00
(S\$)	12,892.80	9,129.20	3,763.60	29.19
+ GST 7.00/7.00% (S\$)	902.50	639.04	263.46	29.19
Nett Amount (S\$)	13,795.30	9,768.24	4,027.06	29.19

INSPECTION

Date of Assignment: 24/11/2017
Date Inspected: 24/11/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,667.00 FS	*1,333.60 FS
2	1		*FRONT BUMPER GUIDE -RHS	Necessary	31.00 FS	*24.48 FS
3	1		*FRONT AIR GRILLE -RHS	Not Necessary	156.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT -RHS	Not Necessary	246.00 FS	*- FS
5	1		*FRONT FENDER -RHS	Distorted	708.00 FS	*566.00 FS
6	1		*FRONT FENDER INNER /OUTER BRACKET -RHS	Bent	56.00 FS	*43.92 FS
7	1		*FRONT FENDER BRACE -RHS	Bent	81.00 FS	*64.80 FS
8	1		*FRONT WHEEL HOUSE LINER -RHS	Not Necessary	146.00 FS	*- FS
9	1		*LED HEADLIGHT -RHS	Cracked	5,458.00 FS	*4,366.40 FS
10	1		*SUNDRIES	Necessary	300.00 FS	*11.20 FS
11	1		*WHEEL HOUSE LINER -RHS	Deformed	116.80 FS	*116.80 FS
12	1		*WEHEL HOUSE LINER ATTACHMENTS -RHS (NPA)	Not Necessary	75.00 FS	*- FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 9,040.80 6,527.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER ,RHS FRONT FENDER AND RHS HEADLIGHT .RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,100.00	1,250.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,500.00	1,100.00
4	TO CARRY OUT DIADNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,152.00	2,902.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >