Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Monday, 2 April, 2018 10:41 AM

To:

'Claims Dept of CTI'; Admin A; Asher Sng (LKKAuto)

Cc:

Subject:

'Irene Tay'; 'Alfred Toh'; 'Angie Foo'; KKLau; 'Hwang Shiang Yi'; 'Chee So Chow' RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLB1736B (OI: SNM17D06771C02) AND SHA7546X (TP: LKK REF - CC3/CTI17022438/K1ha3) on

23/11/2017

Attachments:

LETTER TO OI.PDF

Dear Alfred,

We refer further to our below email.

Please be informed that we had settled the matter at global sum (all in) \$3,810.00.

Relevant documents will be forwarded to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Communicated Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Wednesday, 28 March, 2018 1:03 PM

To: 'Claims Dept of CTI'; Admin A; Asher Sng (LKKAuto)

Cc: Irene Tay; Alfred Toh; Angie Foo; KKLau; Hwang Shiang Yi; Chee So Chow; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLB1736B (OI: SNM17D06771C02) AND

SHA7546X (TP: LKK REF - CC3/CTI17022438/K1ha3) on 23/11/2017

Dear Alfred,

We refer to your below email and the contents were noted.

Please find attached copy of the letter as requested.

Thank you.

Vic (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Sent:

Wednesday, 28 March, 2018 12:13 PM

To:

Vic (LKKAuto); Admin A; Asher Sng (LKKAuto)

Cc:

Irene Tay; Alfred Toh; Angie Foo; KKLau; Hwang Shiang Yi; Chee So Chow

Subject:

RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLB1736B (OI: SNM17D06771603) AND SHA7E46V (TD. LKK DEF - CG2 (CT17032428 (K1bg2)) and

SNM17D06771C02) AND SHA7546X (TP: LKK REF - CC3/CTI17022438/K1ha3) on

23/11/2017

LKK REF - CC3/CTI17022438/K1ha3

CTI REF - SNM17D06771C02/6 (SLB1736B)

Dear Vic

We refer to your email of 27 March 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,816.22.

We await your payment advice to enable Irene to act accordingly.

Meanwhile, please let us have a copy of your letter sent to Insured.

Aside to Angie, please follow up on the Section II Excess recovery.

Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #15-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: +65 6389 6183

FAX: +65 6224 7175/6224 7478

<u>claimsdept@sg.cntaiping.com</u> <u>alfred.toh@sg.cntaiping.com</u>

Website: www.sg.cntaiping.com

Disclaimer:

Email:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, March 27, 2018 5:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLB1736B (OI: SNM17D06771C02) AND

SHA7546X (TP: LKK REF - CC3/CTI17022438/K1ha3) on 23/11/2017

Importance: High

CTI REF - SNM17D06771C02 LKK REF - CC3/CTI17022438/K1ha3

Dear Irene,

ACCIDENT INVOLVING VEHICLES SLB 1736B (OI) AND SHA 7546X (TP) ON 23/11/2017

We refer to the above matter.

It was reported that the Insured vehicle was moving out from c/p lot when the collision happened.

We had spoken to the Insured Driver Mr Nasaruddin and was informed of the TP claim and liability issues on 25/01/2018. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from OI/OID till date.

Meanwhile, we had requested for evidence from the claimant but they refused to provide any as the scenario falls under BOLA 24. Please see attached email.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED	REVISED - TO OFFER			
Cost of Repair (w/gst)	\$ 3,863.60		\$	3,362.67
Loss of Rental (\$129.28 x 3 days)	\$ 387.84		\$	323.20 (\$129.28 x 2.5
		days)		
Loss of Income (\$80 x 3 days)	\$ 240.00		\$	125.00 (\$50 x 2.5 days
LTA Search Fee	\$ 5.35		\$	5.35
TOTAL	\$ 4,496.79		\$	3,816.22

Breakdown of days is as follows:

Recommended Days		3 days
	TO OFFER	2.5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: $\underline{vicalpeh@lkkauto.com}$ | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shirley Hiew (LKK Auto)

Sent: Friday, 24 November, 2017 4:12 PM

To: claimsdept@sg.cntaiping.com

Cc: Irene.tay@sg.cntaiping.com; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SLB1736B (OI: CTI - TBA) AND SHA7546X (TP: LKK REF -

CC3/CTI17022438/K1ha3) on 23/11/2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SHA 7546X at M/S Comfortdelgro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

COMFORTDELGRO

Our Ref :	T 1117 / SHA7546X	/WT(st)		LINU	II4FFIXII4O
Your Ref :	12-Dec-17	CDGE Taxi Claims I	1779		Engineering Pte Ltd ad Singapore 579701
CHINA INSURA	NCE CO LTD	59 Loyang Drive 4th Singapore 508969			ainline +65 6383 6280 similie +65 6280 9755
3 ANSON ROAL	ס				www.cdge.com.sg
#16-00 SPRING	SLEAF TOWER			Company	Registration No: 199506048W
SINGAPORE 07	79909				Workshops
Attn : Motor C	Claims Department	WITHOUT PREJUDICE			Braddell 205 Braddell Road Singapore 579701
Dear Sir				4	Loyang
	VOLVING OUR TAXI	SHA7546X YOUR INSUR	400.000		59 Loyang Drive Singapore 508969 Sin Ming
AND OTHER			ON _	23.11.17	383 Sin Ming Drive Singapore 575717
Vehicle No : vehicle.The veh assist them in p	SHA7546X which was in icle owner and the taxi di	or Comfort Transportation Pte I nvolved in the captioned accide river concerned have requested ainst the party responsible for a	nt with y I and aut	our insured thorized us to	
		gent act of your insured driving consideration on behalf of the c			24 Senoko Loop Singapore 758156 Sungei Kadut
TAXI OWNER'	SCLAIM				7 Sungei Kadut Way
1 Cost of R			\$	3,362.67	Singapore 728791
2 3	days Loss of Rental @	\$ 129.28 per day	\$	387.84	- Yishun shun Industrial Park A
3 Survey R	eport Fees (Surveyed by		\$	l (e	Singapore 768732
4 LTA Sear			\$	5.35	-
	ce Report Fees	_	\$		
6 Towing /	Medical / Transporation F		\$		
HIDEDIC CLAH	M	Sub T	otal: \$	3,755.86	
HIRER'S CLAID	days Loss of Income @	\$ 80.00 per days	\$	240.00	
		Total Cla			
a) Original rb) LTA searc) GIA / Poli	epair bill and photostat pl ch slip/s of : ice report/s of :	SLB1736B SHA7546X	_	10	pcs.
() Traffic		er / operator edical bill/receipts () Certificate ((x) Downtime/Mileage record		nce () Rental Rate I	etter
Kindly look into soon as possible		ar from you on the settlement of	the said	d claims as	
	t it is a condition of any s injury claim (if any) of the	ettlement reached that it shall be taxi driver.	e withou	ut prejudice	

Yours faithfully 'William 'Lan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of











51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC3/CTI17022438/K1ha3

25 JANUARY 2018

SYLLYS AUTO PTE LTD 473 ANG MO KIO AVE 10 #05-746 SINGAPORE 560473

Dear Sir/Madam,

ACCIDENT INVOLVING SLB 1736B AND SHA 7546X ON 23.11.2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by <u>04/02/2018</u>, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Siti Jaafar

Case Handler

DID: 6256 3561

FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHA7546X , SLB 1736B

ON 23-Nov-17 07:30

ALONG

OPEN AIR CARPARK IN FRONT BLK 215, BUKIT BATOK ST 21.

I / We

CHAN KHENG THONG@...

(Hirer) NRIC No.: **S1213952G**

and/or

(Relief) NRIC No .:

Taxi Number

SHA7546X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

23-Nov-2017

Name of Hirer

CHAN KHENG THONG@CHAN KHENG TONG

Hirer NRIC

S1213952G

Signature:

Address

217 BUKIT BATOK STREET 21 #09-...

650217

Contact No.

83339388

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN1712971700	Claim No :SNM17D06771C02/6(SLB1736B)
Claimant : COMFORT TRANSPORTATION PTE L	rD
Amount : S\$3,810.00 SINGAPORE DOLLARS THREE TH	HOUSAND EIGHT HUNDRED TEN ONLY
I/We agree to accept the above mentioned final settlement of all claims, costs & sustained by me/us through an accident inv	disbursements for injuries / damages
Claimant Vehicle No. : SHA 7546X Insured Vehicle No. : SLB 1736B	
Date of Loss : 23/11/2017 Place of Accident : BLOCK 215/216 BUKIT	BATOK STREET 21 CAR PARK
IN CONSIDERATION of the payment made to CHINA TAIPING INSURANCE (SINGAPORE) discharge CHINA TAIPING INSURANCE (SING	PTE. LTD., I/We agree absolutely to
Insured Name : SYLLYS AUTO PTE LTD Driver Name : NASARUDDIN BIN ABDU	
from all claims, present or future in r sustained by me/us arising out of the said	espect of all loss, injury or damage accident.
I acknowledge that this payment is made part of CHINA TAIPING INSURANCE (SINGAL	
(1) Global Sum (all in)	S\$ 3,810.00
TOTAL	s\$ 3,810.00
CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD	
59 LOYANG DRIVE	NRIC No :
Signature :	Date :

"The contents of this document apply to vehicle damages only All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

COMFORTDELGRO ENGINEERING PTE LTD

COMFORT DELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

nazanza

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 59 Loyang Drive Singapore 508969

24 Senoko Leop Singapore 758156 7 Sungel Kadut Way Singapore 72879 6 Defu Avenue 1 Singapore 539537

COMPANY REG. No.: 199506048W Page: 1

8010012	22/11/2017 22 23/2	THE THE PERSONS
CHINA TAIPING INSURANCE CO(S) PTE I. SPRINGLEAF TOWER	SHA7546X	INV. NO/DATE 91343247 28.11.20
	MAKK	JOB WO.
3 ANSON ROAD #16-00 SINGAPORE SG 079909	HYUNDAI	305091820
CONTACT NO: 62222366	MODRI. I-40	ODOMETER READING

DATE OF REG 1 DATE/TIME IN 14.05.2015 23.11.2017 10:10

CHASSIS CODE KMHLB41UMFU069073

S/No	Part No.		Qt.y	Unit Price	%Disc	Net
PART	REQUISITION					
0001	04-01-0103-0578	140V2 COVER-FR BUMPER#	3	562.30	20.00	449.84
0002	04-01-0103-0573	T40VC PANKL-FENDER RH#	1.	619.00	20.00	495.20
0003	04-01-0103-0782	140V2 LAMP ASSY-HRAD RH#	.1	1,388.00	20.00	1,110.40
0004	04-01-0103-0654	140V2 COVER-FR FOG BLANKT	1.	40.30	20.00	32.24
0005	28-01-0103-0003	(140)FRT DOOR LOOK SONATA	1	75.00	0.00	75.00
			SUB-TOTAL	2	2,2	162.68
ЛОВ 1	NATURE					

JOB NATURE			
0001 L	PANEL BEATING FRT.	400.00	400.00
0002 23-502	SPRAYPAINT ON AFFECTED AREA	540.00	540.00
0003 17-01	CHECK ALL LIGHTING	20.00	20.00

BESPONSIBILITY FOR GABS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND YEHIGLES ARE DRIVEN AND TEST OWNERS RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN T DAYS FROM SUCH DELIVERY

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN HESPECT OF ANY AMOUNT DUE AND OWING FUR COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DAYE OF PAYMENT (US AFTER 30 DAYS FROM THE INVOICE) FOR PERIOD OF DEFAULT.

WITHIN 14 DAYS OF RECEIPT IF THE COMPANY BOES NOT HEAR FROM THE GUSTOMER, THE COMPANY WILL TREAT THIS INVOLUTION AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

(A	CCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
	8010012	91343247	3,362.67	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

COMPANY REG. NO.: 199506048W

8010012

CHINA TAIPING INSURANCE CO(S) PTE L SPRINGLEAF TOWER

3 ANSON ROAD #16-00 SINGAPORE SG 079909

CONTACT NO: 62222366

ARHCIE NO SHA7546X

INV. NO/DATK 91343247 28.11.2017

MAKE HYUNDAT JOB NO. 305091820

MODEL. I - 40

OIXMETER READING

DATE OF REG 14.05.2015

DATK/TIMK IN 23.11.2017 10:10

CHASSIS CODE KMHLB41UMFU069073

Oty Unit Price

S/No Part No.

Net

0004 20-00 TUFF COAT ON AFFECTED PARTS.

20.00

SUB-TOTAL

Items total

Add GST @

7.000 %

3,142.68 219,99

Invoice amount

3,362.67

Issued by

KATHERINETAN 28.11.2017 16:16:19

Repair t Payment ýpe : CLSO/57/57 Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91343247	3,362.67	
		1	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT17110791

Date: 28 November 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

23/11/2017 @ 07:30 hrs

ALONG

OPEN CAR PARK INFRONT OF BLK 215 BT BATOK ST

21

INVOLVING

SLB 1736B

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA7546X (the "Taxi"). The Taxi was hired to CHAN KHENG THONG@CHAN KHENG TONG IC NO S1213952G a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$129.28 per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

- 1 m - 1 m - 1												
HOURS OPERATED (TIME)	. TO	21.27			\							
HOURS OPE	FROM	4470	0732	(100)	201							
MILEAGE	(KM)	278	240	3	OWI							
WINER MILEAGE BEADING	י אוובראסב חבאטוואס	266655	266903								<u> </u>	
NAME OF DRIVER				MCaldon	Necaci							
DATE		21-11-13	77-11-13	23-11-11	J-17-56			,				
SATED (TIME	01	2056	7047	2017	2036	2720	21cc-	20,40	2005	2218	2057	2041
HOURS OPERATED (TIME	FROM	0733	0731	0801	0740	0735	8743	0739	420	6080	62480	0731
MILEAGE	(KM)	209	261	25 (.981	£hC	298	787	764	267	183	192
MILEAGE READING		63873	7.819	264385	12519	81889	65116	65402	65665	65933	9 1 1 9 9	66377

54 A 754 6 X

Enquire Vehicle Insurer

Vehicle

No.

Incident

Search

Insurance

Date/Time Status Company Code

Insurance Company Name

SLB1736B

23 Nov 2017 / 07:30:00

Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK