

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 28 March, 2018 1:03 PM  
**To:** Claims Dept of CTI; Admin A; Asher Sng (LKKAUTO)  
**Cc:** Irene Tay; Alfred Toh; Angie Foo; KKLau; Hwang Shiang Yi; Chee So Chow; Vic (LKKAUTO)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLB1736B (OI: SNM17D06771C02 ) AND SHA7546X (TP : LKK REF - CC3/CTI17022438/K1ha3) on 23/11/2017  
**Attachments:** LETTER TO OI.pdf

Dear Alfred,

We refer to your below email and the contents were noted.

Please find attached copy of the letter as requested.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]  
**Sent:** Wednesday, 28 March, 2018 12:13 PM  
**To:** Vic (LKKAUTO); Admin A; Asher Sng (LKKAUTO)  
**Cc:** Irene Tay; Alfred Toh; Angie Foo; KKLau; Hwang Shiang Yi; Chee So Chow  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLB1736B (OI: SNM17D06771C02 ) AND SHA7546X (TP : LKK REF - CC3/CTI17022438/K1ha3) on 23/11/2017

**LKK REF - CC3/CTI17022438/K1ha3**

**CTI REF – SNM17D06771C02/6 (SLB1736B)**

Dear Vic

We refer to your email of 27 March 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$3,816.22.

We await your payment advice to enable Irene to act accordingly.

Meanwhile, [please let us have a copy of your letter sent to Insured.](#)

Aside to Angie, please follow up on the Section II Excess recovery.

## Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
#15-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID : +65 6389 6183  
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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Tuesday, March 27, 2018 5:41 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLB1736B (OI: SNM17D06771C02 ) AND SHA7546X (TP : LKK REF - CC3/CTI17022438/K1ha3) on 23/11/2017  
**Importance:** High

**CTI REF – SNM17D06771C02**  
**LKK REF – CC3/CTI17022438/K1ha3**

Dear Irene,

ACCIDENT INVOLVING VEHICLES SLB 1736B (OI) AND SHA 7546X (TP) ON 23/11/2017

We refer to the above matter.

It was reported that the Insured vehicle was moving out from c/p lot when the collision happened.

We had spoken to the Insured Driver Mr Nasaruddin and was informed of the TP claim and liability issues on 25/01/2018. **A letter was sent out to the Insured to inform about the TP claim and liability. No feedback from OI/OID till date.**

Meanwhile, we had requested for evidence from the claimant but they refused to provide any as the scenario falls under BOLA 24. Please see attached email.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [COMFORTDELGRO ENGINEERING PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 3,863.60	\$ 3,362.67
Loss of Rental (\$129.28 x 3 days)	\$ 387.84	\$ 323.20 (\$129.28 x 2.5 days)
Loss of Income (\$80 x 3 days)	\$ 240.00	\$ 125.00 (\$50 x 2.5 days)
LTA Search Fee	\$ 5.35	\$ 5.35
<b>TOTAL</b>	<b>\$ 4,496.79</b>	<b>\$ 3,816.22</b>

Breakdown of days is as follows:

Recommended Days	3 days
<b>TO OFFER</b>	<b>2.5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
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Pte Ltd

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Friday, 24 November, 2017 4:12 PM

**To:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Cc:** [irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com); Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving SLB1736B (OI : CTI - TBA) AND SHA7546X (TP : LKK REF - CC3/CTI17022438/K1ha3) on 23/11/2017

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SHA 7546X at M/S Comfortdelgro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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