

INS. CASE OWNER:

CC 4/AXA1702 2434, T2 4639

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
27/11/17	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
15/12/17 @ 2:11PM	Call Of:	15/12/17 - VIC
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: L19	SS 1,700.00 (3 days)	Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 11/05/18	Confirm with: MICHAEL	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability: %	80 (Agreed / Assessed)	BOLA S/N No.:	NIL
Repair Cost: \$1,819.00	SS 909.80		
Loss of Rental (LOR):	SS (days)		
Loss of Use (LOU):	SS 90.00 x 3 days		
Loss of Income (LOI):	SS 55.68 (\$57.12 x 3 days) → 16 PER INCOME APPROVAL		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> (Tick only one)			
GIA/LTA Search \$2.00	SS 2.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost:	SS -		
Total: \$2,112.38	SS 1,057.18	Global Sum S\$:	-
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payer 1:	SS 1,057.18	Name 1:	DING AUTO PTB LTD
Payer 2: (Strike if N.A.)	SS -	Name 2:	-
Payer 3: (Strike if N.A.)	SS -	Name 3:	-

RECEIVED 22 MAY 2018

(1/2)

w

Tanglin

1999




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/AXA17022434/T1hb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 24-11-2017	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLP 9510J	Veh. Inspected	SLG 1457E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	22/11/2017	Inspection Date	
Survey held at	DING AUTO PTE LTD BLK 10 #01-20 SIN MING IND EST SEC C SINGAPORE 575645		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

DING AUTO PTE LTD

Blk 10 Sin Ming Industrial Estate Sector G

#01-20

Singapore 575645

Tel: 6452 1208 Fax: 6452 0614

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

23/11/2017 19:31

JOB-NO: 85007958

OWNER'S PARTICULARS

NAME: LION CITY RENTALS PTE. LTD

CONTACT: 0

Page 1 of 2

ADDRESS: 50 UBI AVENUE 3

0

#01-12

NIL

SINGAPORE 408866

VEHICLE DETAILS

LICENSE NO: SLG1457E

TRANS: AUTO

CHASSIS: MR053REH104557995

MAKE / MODEL: TOYOTA / Altis Corolla 1.6 (A)

ENGINE: 1ZRY332126

OWNER'S INSURER: AIG ASIA PACIFIC INSURANCE PTE. LTD.

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
LABOUR							
1 STRAIGHTEN & PANEL BEAT ON ACCIDENT AREAS	1.00	1,200.00	0.00	1,200.00		Y	300
2 REFOCUS FRONT HEADLAMP	1.00	180.00	0.00	180.00		Y	30
3 FRONT WHEEL ALIGNMENT	1.00	180.00	0.00	180.00		Y	60
4 RUSH PROOFING	1.00	150.00	0.00	150.00		Y	30
5 SPRAY PAINTING FOR FRONT BUMPER & FRONT FENDER AND FRONT DOOR LHS	1.00	1,400.00	0.00	1,400.00		Y	400
TOTAL:		3,110.00	0.00	3,110.00			820

MATERIALS

1 FRONT BUMPER	1.00	511.20	127.80	383.40	L	Y	de
2 FRONT BUMPER SIDE RETAINER LHS	1.00	58.17	14.54	43.63	L	Y	de
3 FRONT BUMPER LOWER GRILLE	1.00	138.70	34.68	104.02	L	Y	X
4 FRONT BUMPER SIDE FOGLAMP COVER LHS	1.00	121.75	30.44	91.31	L	Y	X
5 FRONT BUMPER BRACKET	1.00	135.70	33.93	101.77	L	Y	X
6 HEADLAMP LHS	1.00	794.10	198.53	595.57	L	Y	X
7 HEADLAMP LOWER BRACKET LHS	1.00	0.00	0.00	0.00	L	Y	X
8 HEADLAMP CLIPS	1.00	3.21	0.80	2.41	L	Y	X
9 HEADLAMP CHROME MOULDING	1.00	145.60	36.40	109.20	L	Y	X
10 HEADLAMP BULB	1.00	44.17	11.04	33.13	L	Y	X
11 HEADLAMP YELLOW BULB	1.00	18.90	4.73	14.17	L	Y	X
12 SUPPORT PANEL	1.00	1,074.00	268.50	805.50	L	Y	X
13 FRONT FENDER LHS	1.00	858.00	214.50	643.50	L	Y	bt
14 FRONT FENDER SPLASH SHIELD LHS	1.00	171.20	42.80	128.40	L	Y	de
15 FRONT FENDER SPLASH SHIELD CLIPS	10.00	22.10	5.53	16.57	L	Y	de
16 FRONT FENDER VVTI BADGE	1.00	45.17	11.29	33.88	L	Y	de
17 FRONT BUMPER CLIPS	1.00	35.00	0.00	35.00	S	Y	de
TOTAL:		4,176.97	1,035.51	3,141.46			

TOTAL PARTS & LABOUR : 7,286.97 1,035.51 6,251.46

EXCESS/LOADING-SS 0.00

No. Of Day: 3

RE-SURVEY: BEFORE/AFTER PAINTING
PART-BY-PART OR LUMP SUM: SS

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

G-STAR-WI-ET-001-02-Rev00

1284.58

2104.58

1591700

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
-------------	-----	--------------	----------	------------	-----	----------	-----------

DATE OF SURVEY: 24 11 17

SURVEYED BY:

Tanjun

WP'

sur@ukando.com

CONTACT NO:

93495749

FAX NO:

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

Vic (LKKAUTO)

From: Michelle <accounts@dingauto.sg>
Sent: Friday, 11 May, 2018 2:38 PM
To: Vic (LKKAUTO)
Cc: Kenneth Ding; Kelly Ding; Ding Ding Auto; Admin Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A
Subject: Re: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON 22/11/2017 LKK REF CC4/AXA17022434/T1hb3
Attachments: SLG1457E (DV).pdf; SLG1457E (REPAIR INVOICE).pdf

Dear Vic,

Please view attached file for our signed DV and repair invoice.
We will also mail both DV and invoice to your office.

Kindly revert back regarding payment as soon as possible.

* NOTE : Payment is to be made to Ding Auto Pte Ltd.

Thank you so much

Yours Sincerely,
Michelle Fang
Ding Auto Pte Ltd

On 4/5/2018 4:40 PM, Vic (LKKAUTO) wrote:

WITHOUT PREJUDICE

Dear All,

We refer to the below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, our principal is in the view that both parties are equally liable of the accident. As such, we have our principal's mandate and we offer settlement as follows:

Cost of Repair (w/gst)	\$ 1,819.00
Loss of Use (\$60 x 3 days)	\$ 180.00
Loss of Income (\$37.12 x 3 days)	<u>\$ 113.36</u>
<i>Subtotal</i>	\$ 2,110.36
<i>@50%</i>	\$ 1,055.18
GIA Search Fee	<u>\$ 2.00</u>
TOTAL	\$ 1,057.18

If agreeable, kindly let the owner chop and sign the attached DV and forward back to us for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

Thank you.



Taufikh (LKK Auto) <taufikh@lkkauto.com>

Wed, Feb 7, 2018 at 9:54 AM

To: Accounts Ding Auto <accounts@dingauto.sg>

Cc: JingFeng <jingfeng@dingauto.sg>, kenneth.ding@dingauto.sg, Vivian <vivian.tan@dingauto.sg>, Yvonne Wong <yvonne.wong@dingauto.sg>, vicalpeh@lkkauto.com

COR I/s\$1700 , 3 days.

Regards

Taufikh

Lkk Auto

From: Accounts Ding Auto [mailto:accounts@dingauto.sg]

Sent: Thursday, 11 January 2018 3:01 PM

To: SUR; Taufikh (LKKAuto)

Cc: JingFeng; kenneth.ding@dingauto.sg; Vivian; Yvonne Wong

Subject: Re: 85007958/SLG1457E - FINALIZE AMOUNT AND AFTER PAINT PHOTO

[Quoted text hidden]

Subject: 85007958/SLG1457E - FINALIZE AMOUNT AND AFTER PAINT PHOTO
From: JingFeng <jingfeng@dingauto.sg>
Date: 06/12/2017 20:27
To: SUR <SUR@LKKAUTO.COM>, "Taufikh (LKKAuto)" <Taufikh@lkkauto.com>
CC: "kenneth.ding@dingauto.sg" <kenneth.ding@dingauto.sg>, "ACCOUNTS@DINGAUTO.SG" <ACCOUNTS@DINGAUTO.SG>, "Vivian" <vivian.tan@dingauto.sg>, Yvonne Wong <yvonne.wong@dingauto.sg>

HI ALL

Please see attach file for the finalize according to our conversion to finalize for SLG1457E

Total Repair - 03 Days

Labour - \$820.00
Special Netts - \$35.00
Parts - \$1665.84
Parts after 25% Discount - \$1249.38
Total (Labour + S.N + Part) :\$2104.38

Final Amount After -20% : \$1683.50

Thanks You And Please Help To Close The File

Best Regards
Ding Auto Pte Ltd
You Jing Feng
Hp : 9733 5832

DSC05548.JPG

DING AUTO PTE LTD

10 Sui Ming Industrial Estate Sector C

#01-20

Singapore 575645

Tel: 6452 1205 Fax: 6452 0514

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

23/11/2017 19:31

JOB-NO: 85007958

OWNER'S PARTICULARS

NAME: LION CITY RENTALS PTE. LTD

CONTACT: 0

ADDRESS: 50 UBI AVENUE 3

0

#01-12

NIL

SINGAPORE 408866

Page 1 of 2

VEHICLE DETAILS

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ENGINE: 1ZRY332126

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JOB-CODE: TP

SA: Ding Auto User 1

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<u>LABOUR</u>							
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2 REFOCUS FRONT HEADLAMP	1.00	180.00	0.00	180.00		Y	30
3 FRONT WHEEL ALIGNMENT	1.00	180.00	0.00	180.00		Y	60
4 RUSH PROOFING	1.00	150.00	0.00	150.00		Y	30
5 SPRAY PAINTING FOR FRONT BUMPER & FRONT FENDER AND FRONT DOOR LHS	1.00	1,400.00	0.00	1,400.00		Y	400
TOTAL:		3,110.00	0.00	3,110.00			
<u>MATERIALS</u>							
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3 FRONT BUMPER LOWER GRILLE	1.00	136.70	34.68	104.02	L	Y	x
4 FRONT BUMPER SIDE FOGLAMP COVER LHS	1.00	121.75	30.44	91.31	L	Y	x
5 FRONT BUMPER BRACKET	1.00	135.70	33.93	101.77	L	Y	x
6 HEADLAMP LHS	1.00	794.10	198.53	595.57	L	Y	x
7 HEADLAMP LOWER BRACKET LHS	1.00	0.00	0.00	0.00	L	Y	x
8 HEADLAMP CLIPS	1.00	3.21	0.80	2.41	L	Y	x
9 HEADLAMP CHROME MOULDING	1.00	145.60	36.40	109.20	L	Y	x
10 HEADLAMP BULB	1.00	44.17	11.04	33.13	L	Y	x
11 HEADLAMP YELLOW BULB	1.00	18.90	4.73	14.17	L	Y	x
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13 FRONT FENDER LHS	1.00	858.00	214.50	643.50	L	Y	bt
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15 FRONT FENDER SPLASH SHIELD CLIPS	10.00	22.10	5.53	16.57	L	Y	ALL
16 FRONT FENDER VVTI BADGE	1.00	45.17	11.29	33.88	L	Y	der
17 FRONT BUMPER CLIPS	1.00	35.00	0.00	35.00	S	Y	der
TOTAL:		4,176.97	1,035.51	3,141.46			
TOTAL PARTS & LABOUR:		7,266.97	1,035.51	6,251.46			

EXCESS/LOADING: \$ 0.00

No. Of Day: 3

RE-SURVEY: BEFORE/AFTER PAINTING
PART-BY-PART OR LUMP SUM: \$

G-STAR-WI-ET-001-02-Rev00

Lung Sun

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
DATE OF SURVEY: 24 / 11 / 17							
SURVEYED BY: Tanjun							
CONTACT NO: 97495749							
FAX NO:							

WP

srv@ukauto.com

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL

FAX:

Labour \$820.00

S/N \$35.00

Part \$1665.84 - 25%

= 1249.38

Total = 2104.38 - 20%

= 1683.50

Admin@Ding Automotive

From: Vic (LKKAUTO) [vicalpeh@lkkauto.com]
Sent: Thursday, January 11, 2018 9:54 AM
To: Kenneth Ding
Cc: 'yvonne wong'; 'Accounts Ding Auto'; 'jingfeng'; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SLG1457E & SLP9510J ON 22/11/2017 - ARRANGE SURVEYOR

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Kenneth,

We refer to your below email.

Purely for an amicable settlement on a without admission of any liability, based on all information and evidence available at hand, we are prepared to settle your client's claim on a 50/50 basis.

Kindly confirm.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Kenneth Ding [mailto:kenneth.ding@dingauto.sg]
Sent: Thursday, 11 January, 2018 9:42 AM
To: 'Kenneth Ding'; 'yvonne wong'; Vic (LKKAUTO); 'Accounts Ding Auto'; 'jingfeng'; Admin A
Subject: RE: ACCIDENT INVOLVING SLG1457E & SLP9510J ON 22/11/2017 - ARRANGE SURVEYOR

Dear Vic,

Good morning to you.

Please advice on the liability for this case as we need to close the file as soon as possible.

Thank you so much.

Best Regards,

Print Received Message

This mail is associated with :

***SLG1457E (C0460516)**

[SLP9510J]

TP

LCRF PTE LTD

Nov 22 2017 5:00PM

[LIEW HOO YIN]

Ding Auto Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 17/04/2018 13:57 PM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SLG1457E - Claim Handler: Jas Tan

Maintained: please propose 3 days LOU.

Vic (LKKAUTO)

From: Accounts Ding Auto <accounts@dingauto.sg>
Sent: Wednesday, 7 February, 2018 10:47 AM
To: Vic (LKKAUTO)
Cc: Kenneth Ding; Kelly Ding; Ding Ding Auto; Admin Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian
Subject: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON 22/11/2017
Attachments: SLG1457E.pdf

Dear Vic,

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$1700 - total 3 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 4

Repair Cost : $\$1700 + 7\% = \1819

Loss of Use : $\$120 \times 4 = \480

Loss of Income : $\$37.12 \times 4 = \148.48

LTA Search Fee : $\$1.87 + 7\% = \2

Kindly revert back with our offer so that we can issue our LOD & invoice and close the case as soon as possible.

Thank you so much.

Yours Sincerely,
Fang XinYi Michelle
HP Contact : 87483145
Office Contact : 92394128
Ding Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 DECEMBER 2017

LIEW HOO YIN
11 JALAN SEDAP
SINGAPORE 438267

By Post and By Email

Dear Sir/Madam,

OUR REF : CC4/AXA17022434/T1hb3
YOUR REF : SLP 9510J
ACCIDENT INVOLVING SLP 9510J AND SLG 1457E ALONG PIE TOWARDS TUAS
ON 22.11.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s DING AUTO PTE LTD, acting on behalf of the owner of SLG 1457E against your motor insurance policy.

Based on the accident report and accident scenario and pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being pending for final allocation of liability in settlement by our principal.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

c.c. liewhy@singnet.com.sg / bjaimelee@gmail.com
(Email)

LETTER OF AUTHORITY

Accident Involving SLG1457E & SLP9510J on 22 / 11 / 17

I, Mohamed Jaafar Bin Alwi NRIC No. : S1374245F of Lion City Rentals Pte Ltd
Owner/Hirer of Vehicle Registration No. : SLG1457E hereby authorize Ding
Auto Pte Ltd to submit correspond, negotiate and settle my claim for cost of
repair and uninsured losses arising from the above accident

I further authorize that agreed settlement sum for cost of repair, loss of income
and rental, survey report fee, third party vehicle Insurance particulars enquiry fess
etc. be made in favour of Ding Auto Pte Ltd and that the said payment be
forwarded to them as full and final discharge of my claim

Signed By

HIRER



DATE:

23 / 11 / 2017



redefining / insurance

CLAIM REF : C0460516
INSURED : LIEW HOO YIN

DISCHARGE VOUCHER

We/I, LION CITY RENTALS PTE LTD, CO. REG. NO. 201624597K hereby agree to accept the sum of dollars ONE THOUSAND FIFTY SEVEN AND EIGHTEEN CENTS ONLY (S\$ 1,057.18) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SLP 9510J as a result of an accident along PIE TOWARDS TUAS on 22/11/2017 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLG 1457E.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said insurer, owner and/or driver of vehicle no. SLP 9510J in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLP 9510J.

Dated this 11 day of May 2018

Claimant's Signature :

NRIC no./ Company Stamp :

Occupation/ Business :

Address :

Telephone No. :

Witness's Name :

Witness's Signature :

Witness's NRIC No. :



DING AUTO PTE LTD

Business Reg. No : 201311788Z

BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

(24 hrs towing services)

TAX INVOICE**AXA INSURANCE SINGAPORE PTE LTD**

8 SHENTON WAY #27-01, AXA TOWER

SINGAPORE 068811

INVOICE : I-000702**DATE** : 09/05/2018**GST REG NO** : 201311788Z**TERMS** : C.O.D.**PO NO** : SLP9510J**OUR REF** : SLG1457E**PAGE** : 1 of 1

ATTN :

TEL :

FAX :

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	Repair Cost - SLG1457E	1	850.00	850.00
2	LTA Search Fee	1	1.87	1.87
3	Loss of Use (w/o GST)	1	90.00	90.00
4	Loss of Income (w/o GST)	1	55.68	55.68

REMARKS :

REPAIR COST FOR SLG1457E

TP CLAIM AGAINST SLP9510J

SUB TOTAL : 997.55**GST** : 59.63**TOTAL SGD** : 1,057.18**DEPOSIT** :**O/S BALANCE** :

FOR DING AUTO PTE LTD

Authorised Signature



Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-175684
Date of Request: 23/11/2017

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 23/11/2017
Enquiry By: Xiao Ting
Vehicle No.: SLP9510J
Accident Date: 22/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLP9510J	AXA Insurance Pte Ltd	23/06/2017-22/06/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735**TAX INVOICE**Our Ref No: GR-17-175684
Date of Request: 23/11/2017

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 23/11/2017
Enquiry By: Xiao Ting
Vehicle No: SLP9510J
Accident Date: 22/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



[BACK TO ALL STATEMENTS](#)

TOTAL EARNINGS

SGD350.30

Weekly Earnings

> Trip Earnings	SGD704.00
> Deductions & Fees	- SGD633.27
> Incentives & Other Payments	SGD279.57
Earnings	SGD350.30
Cash Collected	- SGD127.50
Bank Deposit	SGD222.80



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TOTAL EARNINGS

SGD33.01

Weekly Earnings

> Trip Earnings	SGD270.81
> Deductions & Fees	- SGD388.73
> Incentives & Other Payments	SGD150.93
Earnings	SGD33.01
Cash Collected	- SGD33.00
Bank Deposit	SGD0.01



[BACK TO ALL STATEMENTS](#)

TOTAL EARNINGS

SGD271.89

Weekly Earnings

> Trip Earnings	SGD632.78
> Deductions & Fees	- SGD511.00
> Incentives & Other Payments	SGD150.11
Earnings	SGD271.89
Cash Collected	- SGD158.30
Bank Deposit	SGD113.59



[BACK TO ALL STATEMENTS](#)

TOTAL EARNINGS

SGD214.26

Weekly Earnings

> Trip Earnings	SGD573.30
> Deductions & Fees	- SGD511.00
> Incentives & Other Payments	SGD151.96
Earnings	SGD214.26
Cash Collected	- SGD179.15
Bank Deposit	SGD35.11



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TOTAL EARNINGS

SGD164.04

Weekly Earnings

> Trip Earnings	SGD521.84
> Deductions & Fees	- SGD511.00
> Incentives & Other Payments	SGD153.20
Earnings	SGD164.04
Cash Collected	- SGD122.10
Bank Deposit	SGD41.94



[BACK TO ALL STATEMENTS](#)

TOTAL EARNINGS

SGD638.36

Weekly Earnings

> Trip Earnings	SGD889.34
> Deductions & Fees	- SGD511.00
> Incentives & Other Payments	SGD260.02
Earnings	SGD638.36
Cash Collected	- SGD158.70
Bank Deposit	SGD479.66



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TOTAL EARNINGS

SGD313.95

Weekly Earnings

> Trip Earnings	SGD672.84
> Deductions & Fees	- SGD511.00
> Incentives & Other Payments	SGD152.11
Earnings	SGD313.95
Cash Collected	- SGD249.70
Bank Deposit	SGD64.25



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TOTAL EARNINGS

SGD380.81

Weekly Earnings

> Trip Earnings	SGD739.72
> Deductions & Fees	- SGD511.00
> Incentives & Other Payments	SGD152.09
Earnings	SGD380.81
Cash Collected	- SGD126.50
Bank Deposit	SGD254.31



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TOTAL EARNINGS

SGD142.51

Weekly Earnings

> Trip Earnings	SGD626.99
> Deductions & Fees	- SGD636.94
> Incentives & Other Payments	SGD152.46
Earnings	SGD142.51
Cash Collected	- SGD142.50
Bank Deposit	SGD0.01



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TOTAL EARNINGS

SGD241.21

Weekly Earnings

> Trip Earnings	SGD783.09
> Deductions & Fees	- SGD833.53
> Incentives & Other Payments	SGD291.65
Earnings	SGD241.21
Cash Collected	- SGD159.40
Bank Deposit	SGD81.81

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TOTAL EARNINGS

SGD107.71

Weekly Earnings

> Trip Earnings	SGD504.70
> Deductions & Fees	- SGD548.47
> Incentives & Other Payments	SGD151.48
Earnings	SGD107.71
Cash Collected	- SGD107.70
Bank Deposit	SGD0.01

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Ert Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Nov 2017		24 Nov 2017 11:36 Edit Adj Rpt	S\$1,700.00 Edit Estimates	S\$1,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	LIEW HOO YIN , ID: S1045573A, Tel: +6597327106								
Main Claimant:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SLG1457E	Date of Loss:	22/11/2017 17:00 - :59 [14 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0460516	Policy/Cover Note No.:	P1945654 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLP9510J	Policy No. (Claimant):	999995174						
		Excess:	S\$0.00						
Repairer:	Ding Auto Pte Ltd (HQ) Blk 10, #01-20, Sin Ming Industrial Estate Sector C, 575645 Sin Ming - Tel: 64521208								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Jas Tan - 6880 4844]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 05/12/2017]								
Driver/Custodian (Insured):	LEE BO RA (41 / Female), NRIC: S7562217A, Tel: +6582185889								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
<ul style="list-style-type: none"> AXA_SG (17/04/2018): Alert - Adj Mandate Maintained - SLG1457E - Claim Handler: Jas Tan AXA_SG (24/11/2017): New TP Assignment - C0460516/P1945654 									
ALL ASSOCIATED TASKS		View All Search Tasks Create New Task Complete							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLG1457E (C0460516)
[SLP9510J]
TP
LCRF PTE LTD
Nov 22 2017 5:00PM
[LIEW HOO YIN]
Ding Auto Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	Edit	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 17:36	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/04/18 16:14	LKK INSPECTION PHOTOS	Load PDF	
2	02/04/18 16:14	LKK REINSPECTION PHOTOS	Load PDF	
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	24/11/17 09:50	EMAIL_ABS	Load PDF	
2	24/11/17 09:50	SLG1457E TP GIA REPORT_ABS	Load PDF	
3	24/11/17 09:50	SLP9510J INSD GIA REPORT_ABS	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 19:04	TP ESTIMATE- MARKED	Load PDF	
2	15/12/17 15:02	LETTER TO OI	Load PDF	
3	15/12/17 15:02	EMAIL TO OI	Load PDF	
4	16/04/18 10:57	GIA SEARCH	Load PDF	
5	17/04/18 10:07	TP WEEKLY STATEMENT	Load PDF	
6	23/05/18 10:58	WORKSHOP INVOICE	Load PDF	
7	23/05/18 10:58	AUTHORISATION TO ACT FORM	Load PDF	
8	23/05/18 10:58	DISCHARGE VOUCHER	Load PDF	
9	23/05/18 10:58	LOD	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP9510J (Insd veh)	Model:	TOYOTA COROLLA ALTIS
	SLG1457E (TP veh)		1.6 CLASSIC CVT (A)
Date of Accident:	22/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	: \$	6,689.08	
Final Repair Cost	: \$	1,819.00	
Loss of Use	: \$	180.00	3.00 days at \$60.00 per day
Loss of Earnings	: \$	111.36	3 days
@50%		1,055.18	
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	0.00	
	: \$		
Final Settlement Sum	: \$	1,057.18	

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability 50 (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Ding Auto Pte Ltd	: \$	1,057.18
2)		: \$	
3)		: \$	
4)		: \$	

JOANNE LEE KHANG MIN

23 May
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17022434/T1HB3Q2

Date: 23/05/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1945654

Claimant Vehicle No : SLG1457E

Insured Vehicle No :

SLP9510J

Date of Loss: 22/11/2017

Nature of Claim:

TP

Claim No: C0460516

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLG1457E**

Make & Model: TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A)

Engine No: 1ZRY332126

Reg. Date: 22/09/2016 (Man. Year: 2016)

Chassis No: MR053REH104557995

Colour: Silver

Odometer: 47541 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16

Rear Tyre Size: 205/55 R16

Front Left Side: Goodyear 6 mm

Rear Left Side: Goodyear 6 mm

Front Right Side: Goodyear 6 mm

Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,141.48	1,284.38	1,857.10	59.12
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,110.00	820.00	2,290.00	73.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,251.48	2,104.38	4,147.10	66.34
Approved Total (Overridden) (S\$)		1,700.00		
(S\$)	6,251.48	1,700.00	4,551.48	72.81
+ GST 7.00/7.00% (S\$)	437.60	119.00	318.60	72.81
Nett Amount (S\$)	6,689.08	1,819.00	4,870.08	72.81
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Loss of Earnings (3.0 x S\$37.12/day) (S\$)		111.36		
(S\$)		2,110.36		
Liabile Amount (50.00%) (S\$)		1,055.18		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,057.18		

INSPECTION

Date of Assignment: 24/11/2017
Date Inspected: 24/11/2017 Inspected At:

Ding Auto Pte Ltd (HQ)
Blk 10, #01-20, Sin Ming Industrial Estate
Sector C
Singapore 575645

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 16 Apr 2018)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLG1457E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (CONSISTENT)	Deformed	511.20 FL	*511.20 FL
2	1		*FRONT BUMPER SIDE RETAINER LHS (CONSISTENT)	Necessary	58.17 FL	*58.17 FL
3	1		*FRONT BUMPER LOWER GRILLE (CONSISTENT)	Not Necessary	138.70 FL	*- FL
4	1		*FRONT BUMPER SIDE FOGLAMP COVER LHS (CONSISTENT)	Not Necessary	121.75 FL	*- FL
5	1		*FRONT BUMPER BRACKET (CONSISTENT)	Not Necessary	135.70 FL	*- FL
6	1		*HEADLAMP LHS (CONSISTENT)	Not Necessary	794.10 FL	*- FL
7	1		*HEADLAMP LOWER BRACKET LHS (NPA) (CONSISTENT)	Not Necessary	0.00 FL	*- FL
8	1		*HEADLAMP CLIPS (CONSISTENT)	Not Necessary	3.21 FL	*- FL
9	1		*HEADLAMP CHROME MOULDING (CONSISTENT)	Not Necessary	145.60 FL	*- FL
10	1		*HEADLAMP BULB (CONSISTENT)	Not Necessary	44.17 FL	*- FL
11	1		*HEADLAMP YELLOW BULB (CONSISTENT)	Not Necessary	18.90 FL	*- FL
12	1		*SUPPORT PANEL (CONSISTENT)	Repair	1,074.00 FL	*- FL
13	1		*FRONT FENDER LHS (CONSISTENT)	Bent	858.00 FL	*858.00 FL
14	1		*FRONT FENDER SPLASH SHIELD LHS (CONSISTENT)	Deformed	171.20 FL	*171.20 FL
15	10		*FRONT FENDER SPLASH SHIELD CLIPS (CONSISTENT)	Necessary	22.10 FL	*22.10 FL
16	1		*FRONT FENDER VVTI BADGE (CONSISTENT)	Necessary	45.17 FL	*45.17 FL
17	1		*FRONT BUMPER CLIPS (CONSISTENT)	Necessary	35.00 FS	*35.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,176.97	1,700.84
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,035.49	416.46
Total Parts (\$\$)	3,141.48	1,284.38

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	STRAIGHTEN & PANEL BEAT ON ACCIDENT AREAS	New	1,200.00	300.00
2	REFOCUS FRONT HEADLAMP	New	180.00	30.00
3	FRONT WHEEL ALIGNMENT	New	180.00	60.00
4	RUSH PROOFING	New	150.00	30.00
5	SPRAY PAINTING FOR FRONT BUMPER & FRONT FENDER AND FRONT DOOR LHS	New	1,400.00	400.00
Gross Labour Cost (\$\$)			3,110.00	820.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >