

Vic (LKKAUTO)

From: Michelle <accounts@dingauto.sg>
Sent: Friday, 11 May, 2018 2:38 PM
To: Vic (LKKAUTO)
Cc: Kenneth Ding; Kelly Ding; Ding Ding Auto; Admin Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A
Subject: Re: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON 22/11/2017 LKK REF CC4/AXA17022434/T1hb3
Attachments: SLG1457E (DV).pdf; SLG1457E (REPAIR INVOICE).pdf

Dear Vic,

Please view attached file for our signed DV and repair invoice.
We will also mail both DV and invoice to your office.

Kindly revert back regarding payment as soon as possible.
* NOTE : Payment is to be made to Ding Auto Pte Ltd.

Thank you so much

Yours Sincerely,
Michelle Fang
Ding Auto Pte Ltd

On 4/5/2018 4:40 PM, Vic (LKKAUTO) wrote:

WITHOUT PREJUDICE

Dear All,

We refer to the below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, our principal is in the view that both parties are equally liable of the accident. As such, we have our principal's mandate and we offer settlement as follows:

Cost of Repair (w/gst)	\$	1,819.00
Loss of Use (\$60 x 3 days)	\$	180.00
Loss of Income (\$37.12 x 3 days)	\$	<u>113.36</u>
	<i>Subtotal</i>	\$ 2,110.36
	@50%	\$ 1,055.18
GIA Search Fee	\$	<u>2.00</u>
TOTAL		\$ 1,057.18

If agreeable, kindly let the owner chop and sign the attached DV and forward back to us for our Principal to process the payment.

The above amount is to be made payable to **DING AUTO PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Accounts Ding Auto [<mailto:accounts@dingauto.sg>]

Sent: Friday, 27 April, 2018 5:15 PM

To: Vic (LKKAuto)

Cc: Kenneth Ding; Kelly Ding; Ding Ding Auto; Admin Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian; Admin A

Subject: Re: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON 22/11/2017 LKK REF CC4/AXA17022434/T1hb3

Dear Vic,

This case has been on going for 2 months since we email our supporting documents.
The last update we received was on 5 April 2018, stating that you are still seeking approval from your principle.
May we know any further update on the states of this claim ?

Kindly assist to expedite the case and revert back with an offer as soon as possible.

Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

Office Contact : 92394128

Ding Auto Pte Ltd

On Sat, Apr 21, 2018 at 2:15 PM, Accounts Ding Auto <accounts@dingauto.sg> wrote:

Dear Vic,

Understand for the last update on 5 April 2018, that you are still seeking approval from your principle.

May we know any further updates on the states from your side ?
As the case as been on going for quite some time.

Kindly assist to expedite the case as soon as possible and revert back with an offer as soon as possible.

Thank you so much.

Yours Sincerely,
Fang XinYi Michelle
Office Contact : 92394128
Ding Auto Pte Ltd

On Tue, Apr 10, 2018 at 3:06 PM, Kenneth Ding <kenneth.ding@dingauto.sg> wrote:

Dear Vic,

Good afternoon to you.

Just to check and follow up on your offer.

Thank you and we look forward to hear from you soon.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, April 5, 2018 2:48 PM

To: Kenneth Ding; 'Accounts Ding Auto'

Cc: 'Kelly Ding'; 'Ding Ding Auto'; 'Admin Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Admin A; Vic (LKKAUTO)

Subject: RE: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON
22/11/2017 LKK REF CC4/AXA17022434/T1hb3

Without Prejudice

Dear Kenneth,

We refer to your below email.

Please be informed that we are still in the midst of seeking mandate approval to our principal.

We will get back to you for an update/offer the soonest time.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



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From: Kenneth Ding [mailto:kenneth.ding@dingauto.sg]

Sent: Thursday, 5 April, 2018 2:31 PM

To: Vic (LKKAuto); 'Accounts Ding Auto'

Cc: 'Kelly Ding'; 'Ding Ding Auto'; 'Admin Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Admin A

Subject: RE: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON 22/11/2017 LKK REF CC4/AXA17022434/T1hb3

Dear Vic,

Good afternoon to you.

Just to check and follow up with you on the status for our offer.

We sincerely look forward to hear from you as soon as possible.

Thank you so much.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, April 2, 2018 4:02 PM

To: Kenneth Ding; 'Accounts Ding Auto'

Cc: 'Kelly Ding'; 'Ding Ding Auto'; 'Admin Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'; Vic (LKKAUTO); Admin A

Subject: RE: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON 22/11/2017 LKK REF CC4/AXA17022434/T1hb3

Without Prejudice

Dear Kenneth,

We refer to your below email and the contents were noted.

Please be informed that we are in the midst of seeking quantum mandate approval to our principal.

We will expedite and will get back to you for an offer.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)



Auto
Consultants
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From: Kenneth Ding [mailto:kenneth.ding@dingauto.sg]

Sent: Monday, 2 April, 2018 3:51 PM

To: 'Accounts Ding Auto'; Vic (LKKAuto)

Cc: 'Kelly Ding'; 'Ding Ding Auto'; 'Admin Ding Auto'; 'Sales Ding Auto'; 'You jingfeng'; 'yvonne wong'; 'Vivian'

Subject: RE: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON 22/11/2017

Dear Vic,

As spoken, please let us have your offer by today.

We need to close this file as soon as possible as this case has been more than 2 months.

Please call me back for your offer.

Thank you so much.

Best Regards,

Kenneth Ding

HP: 92313123

Fax: 6452 0614

From: Accounts Ding Auto [<mailto:accounts@dingauto.sg>]

Sent: Saturday, March 31, 2018 11:09 AM

To: Vic (LKKAUTO)

Cc: Kenneth Ding; Kelly Ding; Ding Ding Auto; Admin Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian

Subject: Re: BILLING FOR SLG1457E TP CLAIMS AGAINST SLP9510J ON 22/11/2017

Morning Vic,

It is almost 2 months.

We have already e-mailed all supporting document.

But we still have not get back any update at your end.

Kindly update us on the states so that we can close the case as soon as possible.

Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

Office Contact : 92394128

Ding Auto Pte Ltd

On Tue, Mar 13, 2018 at 4:38 PM, Accounts Ding Auto <accounts@dingauto.sg> wrote:

Dear Vic,

We have already e-mailed all supporting document on 7 February 2018.

But we still have not get back any update at your end.

Kindly update us on the states so that we can close the case as soon as possible.

Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

Office Contact : 92394128

Ding Auto Pte Ltd

On Fri, Feb 23, 2018 at 1:30 PM, Accounts Ding Auto <accounts@dingauto.sg> wrote:

Dear Vic,

We have already e-mailed all supporting document.

But we still have not get back any update at your end.

Kindly update us on the states so that we can close the case as soon as possible.

Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

HP Contact : 87483145

Office Contact : 92394128

Ding Auto Pte Ltd

On Wed, Feb 7, 2018 at 10:46 AM, Accounts Ding Auto <accounts@dingauto.sg> wrote:

Dear Vic,

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$1700 – total 3 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 4

Repair Cost : $\$1700 + 7\% = \1819

Loss of Use : $\$120 \times 4 = \480

Loss of Income : $\$37.12 \times 4 = \148.48

LTA Search Fee : $\$1.87 + 7\% = \2

Kindly revert back with our offer so that we can issue our LOD & invoice and close the case as soon as possible.

Thank you so much.

Yours Sincerely,

Fang XinYi Michelle

HP Contact : 87483145

Office Contact : 92394128

Ding Auto Pte Ltd



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Yours Sincerely,

Michelle Fang

92394128

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