

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Thursday, 1 March, 2018 2:54 PM
To: ONG LI LI
Cc: Asher Sng (LKKAuto); Admin A; Shirley Hiew (LKK Auto); MT_Claim_SG; Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC -17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Dear Li Li,

We refer to your below email and the contents were noted.

Please be informed that we had settled the matter with TP at a global sum (all in) of **\$3,530.00**.

We are pending original documents and will submit our report to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 1 March, 2018 9:20 AM
To: Vic (LKKAuto)
Cc: Asher Sng (LKKAuto); Admin A; Shirley Hiew (LKK Auto); MT_Claim_SG
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC - 17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Dear Vic

Ok, please go ahead.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Vic (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 1 March, 2018 9:20 AM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A; Shirley Hiew (LKK Auto); MT_Claim_SG
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC -17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Dear Vic

Ok, please go ahead.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 28 February, 2018 11:32 AM
To: ONG LI LI
Cc: Asher Sng (LKKAUTO); Admin A; Shirley Hiew (LKK Auto); MT_Claim_SG; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC - 17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Your Ref: 17/17/17/VC00/020232
Our Ref: CC3/LPC17022428/K1ha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBB 6722B (OI) AND SHD 1560C (TP) ON 22/11/2017 ALONG AYE TOWARDS CITY

We refer to the above matter.

We refer to the assignment dated 24th November 2017 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had swerved lane and collided to TP vehicle. TP had furnished us a copy of their video footage. Based on the footage, TP vehicle was within its lane.

We propose to offer to TP repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,713.52	\$ 2,782.00
Loss of Rental (\$109.94 x 6 days)	\$ 659.64	\$ 549.70 (\$109.94 x 5 day)
Loss of Income (\$100 x 6 days)	\$ 600.00	\$ 200.00 (\$40 x 5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 8,975.16	\$ 3,533.70

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	1 day
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

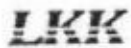
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Friday, 24 November, 2017 3:08 PM

To: Shirley Hiew (LKK Auto); MT_Claim_SG

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC -17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Dear Shirley

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Friday, 24 November, 2017 3:04 PM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving GBB6722B (OI : LPC - TBA) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB8821P at Premier Automotive Services Pte Ltd - Changi South.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1560C/GS

WITHOUT PREJUDICE

13th December 2017

(By Email Only)

Attn: The Motor Claims Department

Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Tower
Singapore 189702

Dear Sir/Madam

ACCIDENT INVOLVING SHD1560C & GBB6722B ALONG AYE TOWARDS CITY ON 22.11.17

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHD1560C, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: GBB6722B at the material time of the accident with the driver of our client's vehicle, Mr Toh Chee Hou

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: GBB6722B, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 2782.00 (Incl. GST)
(2) Loss of Rental - 6Days @\$109.94per day	\$ 659.64
(3) Loss of Income - 6Days @\$100.00per day	\$ 600.00
(4) GIA Search fee	\$ 2.00
	<u>\$ 4043.64</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHD1560C
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

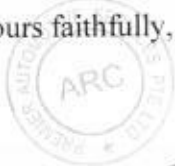
CO. REG:200707743D GST REG:200707743D

Our Ref: SHD1560C/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

AUTHORISATION TO ACT

I/We, **PREMIER TAXIS PTE LTD** ("the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHD 1560C** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHD 1560C** that was damaged pursuant to the accident which occurred on **22/11/2017** (date) along **AYE (CLEMENTI) TOWARDS CITY** (location) involving vehicle no/s **GBB 6722B** ("the accident").

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of "the workshop".

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 1 (day) of March (month) **2018** (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



LONPAC INSURANCE BHD

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

CLAIM NO : 17/17/17/VC00/020232
DATE : 01 MARCH 2018

DISCHARGE VOUCHER

I/We, PREMIER TAXIS PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of GBB 6722B the sum of Singapore Dollars Three Thousand Five Hundred Thirty Only (\$3,530.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SHD 1560C on 22 NOVEMBER 2017 along AYE (CLEMENTI) TOWARDS CITY.

I /We hereby agree to indemnify and keep indemnify (**STAR PUBLISHING PTE LTD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S PREMIER AUTOMOTIVE SERVICES PTE LTD**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

13/18

.....
Signature of vehicle owner/Date



.....
Name of vehicle owner/Date



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 12-Dec-2017
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHD 1560 C			\$ 2,600.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,600.00
GST @ 7%				\$ 182.00
GRAND TOTAL				\$ 2,782.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



01 December 2017

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Toh Chee Hou of NRIC Number S7341874G is a registered driver of SHD1560C. Toh Chee Hou is paying daily rental rate of \$109.94 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: SY

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Ton Chee Hon</u>	
NRIC <u>S734187H6</u>	HANDPHONE <u>96625006</u>
TAXI REGN NO. <u>S HD 1560C</u>	MAKE / MODEL <u>IS20A</u>
DATE IN <u>22/11/17</u> TIME IN <u>1700</u>	DATE OUT <u>22/11/17</u> TIME OUT <u>1605</u>
KILOMETRES IN _____ FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT _____ FUEL OUT <u>E 1/4 1/2 3/4 F</u>

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN
Ton Chee Hon

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

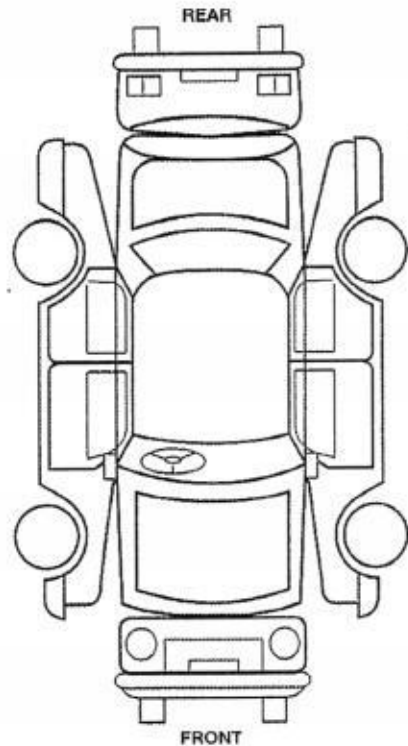
CHECK OUT
Ton Chee Hon

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

1 - Light Dent
2 - Serious Dent
3 - Light Scratch
4 - Serious Scratch

5 - Damaged
6 - Chip
7 - Crack
8 - Peeling

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> OTHERS: <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> ACCIDENT; DATE / TIME of ACCIDENT: <input type="checkbox"/> TURBO D D M M Y Y H H M M <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<p><u>TPW</u></p>



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-175307
Date of Request: 22/11/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 22/11/2017
Enquiry By GOH WEE DEK
TP Vehicle No. GBB6722B
Accident Date 22/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB6722B	Lonpac Insurance Bhd	28/10/2017-27/10/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

☐ is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-175307
Date of Request: 22/11/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 22/11/2017
Enquiry By GOH WEE DEK
Vehicle No. GBB6722B
Accident Date 22/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

