

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 1 March, 2018 2:54 PM
To: ONG LI LI
Cc: Asher Sng (LKKAUTO); Admin A; Shirley Hiew (LKK Auto); MT_Claim_SG; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC -17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Dear Li Li,

We refer to your below email and the contents were noted.

Please be informed that we had settled the matter with TP at a global sum (all in) of **\$3,530.00**.

We are pending original documents and will submit our report to your good office in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 1 March, 2018 9:20 AM
To: Vic (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A; Shirley Hiew (LKK Auto); MT_Claim_SG
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC -17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Dear Vic

Ok, please go ahead.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Wednesday, 28 February, 2018 11:32 AM
To: ONG LI LI
Cc: Asher Sng (LKKAUTO); Admin A; Shirley Hiew (LKK Auto); MT_Claim_SG; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC - 17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Your Ref: 17/17/17/VC00/020232
Our Ref: CC3/LPC17022428/K1ha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBB 6722B (OI) AND SHD 1560C (TP) ON 22/11/2017 ALONG AYE TOWARDS CITY

We refer to the above matter.

We refer to the assignment dated 24th November 2017 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle had swerved lane and collided to TP vehicle. TP had furnished us a copy of their video footage. Based on the footage, TP vehicle was within its lane.

We propose to offer to TP repairer "**PREMIER AUTOMOTIVE SERVICES PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 7,713.52	\$ 2,782.00
Loss of Rental (\$109.94 x 6 days)	\$ 659.64	\$ 549.70 (\$109.94 x 5 day)
Loss of Income (\$100 x 6 days)	\$ 600.00	\$ 200.00 (\$40 x 5 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 8,975.16	\$ 3,533.70

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	1 day
TOTAL	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: ONG LI LI [<mailto:llong@lonpac.com>]
Sent: Friday, 24 November, 2017 3:08 PM
To: Shirley Hiew (LKK Auto); MT_Claim_SG
Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBB6722B (OI : LPC -17/17/17/VC00/020232) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

Dear Shirley

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, 24 November, 2017 3:04 PM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI; Vic (LKKAuto); Asher Sng (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving GBB6722B (OI : LPC - TBA) AND SHD1560C (TP : LKK REF - CC3/LPC17022428/K1ha3) on 22/11/2017

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHB8821P at Premier Automotive Services Pte Ltd - Changi South.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)