

ASS. REC. BY:

REF:

C03/EA117022426/W62

Special Instruction:

single & days



Surveyor:

ASSIGNMENT (Office)

From (Person):

Badin Ahmad

of

EA1

Date/Time:

24/11/17 @ 8.33~

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBC 77664

Insured:

GBE 73764

at Workshop m/s

A-TeC

Tel:

6384 5206

of

8 Kaki Bukit Ave 4 #05-27

Policy No:

Claim No:

DM17H002663/JT

Sum Insured:

Excess:

Make of Veh:

D.O.A.

22/11/17

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction (X) Estimate

GBC 77664 X

GBE 73764 X

Dismantle Part: 28.11.2017

After repair: 07.12.2017

PRS

W-Lein

REF

ASSIGNMENT

From

Date

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To / Report Vehicle No. GBC 2266 Y

At Workshop / F.S. A - Tech.

of No. 8, Kato: Bulat Ave. 4 #05-27

Insured

Policy No.

Claims No.

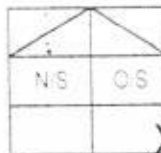
Sum Insured: Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value:

IDAO Accident Report Consistent? : Yes or No

GIA PR Seen Consistent? : Yes or No

Est. Repairs: 5 days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Date / Time Action / Instruction -

Veh No GBC 2266 Y Regn 29/7/2011

Type: M.Car / M.Cycle / Bus Van Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make Nissan NV 200 cc 1461

Colour Silver A.O. Insured / Std / NI / NA

Sp. Reading 173851 T. Radio Insured / Std / NI / NA

Eng. No:

C.No.

Gen. Cond: Good Fair Poor / Burnt

Steering Inorder / Jammed / Leaked / Burnt or

Brake Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size F: 175 / 70 R14 C R: 175 / 70 R14 C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Roadstone

Front

Rear

R.Bal 4 mm R.Bal 3 mm

L.Bal 4 mm L.Bal 3 mm

D.O.A. D.O.A. 24.11.2017 @ 1:17pm

Survey held at Right Rear

Des. of Damages: Frt Rea O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Range \$4900 - \$5900

5 Days Repair

16/10 Submit PRS report.

RECEIVED 17 APR 2018

Date/Time File Pass to

☐ : Preli. Report

1

☐ : Final Report

Date/Time File Return to

2

Days Of Repair: 5

Resurvey No. of Trip: 2

Survey Fee

Transportation

1st Trip

2nd Trip

3rd Trip

4th Trip

5th Trip

6th Trip

7th Trip

Add Fee: ☐ Site Insp \$

☐ Interview \$

☐ Tech. Insp \$

☐ Weekend \$

Report Format: PRS

Lump Sum / I.B.I. / \$

100
100

Survey Department Check List (Case Handler)

Reference No. :

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin () : Case handler to make sure all information created by the assignment team are **ACCURATE**

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor () : Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

--	--

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CS3/EQ117022426/Wb		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 24-11-2017		
		Code : EQI		
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	GBE 7376U	Veh. Inspected	GBC 2266Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From	BAZLIN AHMAD	Assign Date	24/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/11/2017	Inspection Date	24/11/2017	
Survey held at	A-TEC AUTOMOTIVE PTE LTD 8 KAKI BUKIT AVE 4 #05-27 PREMIER SINGAPORE 415875			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				

Catherine Chong (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Friday, 24 November, 2017 8:33 AM
To: assignments
Subject: FW: PRI FOR GBC 2266Y

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

A-Teck

KAKI BUKIT. PRI

In

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]
Sent: Thursday, 23 November, 2017 5:40 PM
To: Alywin <alywin@chiaarul.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI FOR GBC 2266Y

Dear Sirs,

We object to all the surveyors as proposed. We shall be appointing our surveyor, **LKK Auto Consultant**, to attend to the pre-repair survey of your client's vehicle.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Aside to LKK,

Please arrange to attend to the said Pre-repair survey.

Thank You.

Regards,

Bazlin Ahmad

Executive | Claims

eqinsurance

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Citystate

 you've got a friend

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From: Alywin [<mailto:alywin@chiaarul.com>]
Sent: Thursday, November 23, 2017 3:58 PM
To: Bazlin Ahmad
Subject: RE: PRI FOR GBC 2266Y

Dear All,

We refer to the above matter and to your email below.

Kindly be inform that our client is not agreeable to your list of surveyor.

We enclosed herewith a copy of our client's list for your nomination.

Thank you.

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: 23 November, 2017 3:55 PM
To: Alywin
Subject: PRI FOR GBC 2266Y

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Bazlin Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqnsurance.com.sg



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From: Elaine Cheong
Sent: Thursday, November 23, 2017 10:19 AM
To: Bazlin Ahmad
Cc: Alywin
Subject: FW: PRI FOR GBC 2266Y

Dear Bazlin,

FYNA. Thanks.

Regards,

Elaine Cheong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqnsurance.com.sg



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From: Alywin [<mailto:alywin@chiaarul.com>]
Sent: Wednesday, November 22, 2017 5:24 PM

To: Janet Tan; Elaine Cheong
Subject: PRI FOR GBC 2266Y

Dear All,

We enclosed herewith a copy of PRI for your necessary action.

Please do not hesitate to contact me should you have any queries thereof.

Best regards,

Mr Alywin Yeo

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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CHIA S ARUL LLC
ADVOCATES & SOLICITORS
UEN 201330709H

ARULCHELVAN S

Our Ref : GBC 2266Y (AY)

Your Ref :

22 November 2016

EQ Insurance Company Ltd
5 Maxwell Road
#17 - 00 Tower Block
MND Complex
Singapore 069110

BY FACSIMILE ONLY
(Fax: 6223 4190)

Dear Sir,

RE: PROPERTY DAMAGE CLAIM
CLAIMANT : HANDPHONESHOP PTE LTD
ACCIDENT INVOLVING GBC 2266Y & GBE 7376U ALONG TPE SENGKANG
ENTER TO TAMPINES ON 22 NOVEMBER 2017

1. We act for HANDPHONESHOP PTE LTD, the owner of motor vehicle no. GBC 2266Y, which was involved in the aforesaid accident.
2. We hereby give you NOTICE that we are claiming against your insured motor vehicle no. GBE 7376U for damages, costs and disbursements as a result of your insured driver's negligence.
3. Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s A-TEC AUTOMOTIVE at 8 Kaki Bukit Avenue 4 #05 - 27 Premier Singapore 415875 and kindly arrange with Miss Peggie at 6384 5206.
4. If we do not hear from you within the next **two (2) working days**, we shall advise our client to proceed with their own inspection and repairs.
5. Please reply either by fax at 6733 8183 or by email to alywin@chiaarul.com.

Yours faithfully,

MR ARULCHELVAN S
cc: Client (By Email)

151 CHIN SWEE ROAD • #03-09
MANHATTAN HOUSE • SINGAPORE 169876
TEL : (65) 6733 4647 • FAX : (65) 6733 8183 (not for Service of Court documents)
EMAIL : info@chiaarul.com

Enquire Vehicle & Owner Information (Vehicle No. GBE7376U As At 22 Nov 2017 / 15:10:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: A-TEC

Current Owner Details

Owner ID Type: Company

Owner ID: 201223431D

Owner Name: XIN QIANG FOOD ENTERPRISE PTE LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 7

Registered Street Name: WAN LEE ROAD

Registered Unit No.: #01 - 02

Registered Building Name: -

Registered Postal Code: 627939

Current Vehicle Details

Vehicle No.: GBE7376U

Make Description/Model: TOYOTA / DYNA 3.0 M

Insurance Company Name: EQ INSURANCE COMPANY LTD

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/11/2017 11:40
Date Of Accident	22/11/2017 15:10
Exact Location Of Accident	SENGKANG SLIP RD > TPE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBC2266Y
Insured/Policyholder	
Name Of Registered Owner	HANDPHONESHOP PTE LTD
Co Reg No	200403899K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-63478988

Vehicle Particulars

Manufacturer	NISSAN
Model	NV200
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SD17V08152/VCV/R03
Cover Note Number	

Driver

Name of Driver	YONG TECK SHING
NRIC No	S1615034G
Date Of Birth	20/05/1963
Occupation	OUTDOOR
Date Of Driving Pass	10/06/1985
Driving Experience	32 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96215868
Fax Number	
Contact Number	
Email Address	NOEMAIL

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 22/11/17

Driver's Signature
(If driver is not the policyholder)
Date & Time: 23 NOV 2017

Reporting Centre Personnel's Signature
Name: [Signature]
NRIC/FIN No: [Signature]
Email: [Signature]

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT

EQ INSURANCE COMPANY LTD

Ref: CS3/EQ17022426/Wbe2

5 MAXWELL ROAD #17-00 TOWER BLOCK MND
COMPLEX SINGAPORE 069110

Date: 18-04-2018



Code: EQ1

1. Policy Particulars :- (THIRD PARTY CLAIM)

Insured Veh.	GBE 7376U	Veh. Inspected	GBC 2266Y
Policy No.		Coverage (\$)	0.00
Claim No.	DM17HO02663/JT	Excess (\$)	0.00
Assign From	BAZLIN AHMAD	Assign Date	24/11/2017

2. Vehicle Particulars & Condition

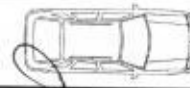
Make & Model	NISSAN NV200	c.c	1461
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	VSKYBAM20U0021641	Colour	SILVER
Odometer	173851 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	175/70 R14C	ROADSTONE	4 mm
L/H Front Tyre	175/70 R14C	ROADSTONE	4 mm
R/H Rear Tyre	175/70 R14C	ROADSTONE	3 mm
L/H Rear Tyre	175/70 R14C	ROADSTONE	3 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION.

**5. General Information**

Accident Date	22/11/2017	Inspect Date / Time	24/11/2017 (01:17 PM)
Survey held at	A-TEC AUTOMOTIVE PTE LTD 8 KAKI BUKIT AVE 4 #05-27 PREMIER SINGAPORE 415875		

5a. Remarks

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
 B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
 THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
 C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.
 D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,900-\$5,900

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	-----------------------

Report Ref No. CS3/EQ17022426/Wbe2

Inspected By

WILSON TEO CHENG MING

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEE, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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