

INS CASE OWNER: Ming Yao

CC 3 / AIG17022424 / 1kha39

LKK:
IDAC:

Surveyor: KALVIN

DOI: 23/11/17

Date / Time: 23/11/17

Registered in Merimen: 24/11/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SLR 3805Y

Claim No. : 856552475856

Name of Insured : HUI DUNG LOUNG

Policy No. : 2100459977

Insured Tel No. : _____ HP: _____

Make / Model : NISSAN QASHQAI - 1.2 (A)

Excess Sec II :SS _____ D.O.A : 22/11/17

Place of Accident : 701A YISHUN AVE S

Is driver the owner? (YES / NO) Nature of Accident : _____

IF NO, Driver Name / Age : TAY LI LI

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____ (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SHR 4226J



INSRS:
WSP: COGE (Loyang)
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<u>26/11/17</u>
	After call ltr to OI:	<u>507 - BUANG</u>
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI: <u>(BUANG)</u>	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA/GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

(28/11/17) - vic

26.12.17 @ 5PM

28/11/17

SHR 4226J - CS/02027013723/4644 D.O.A 21/10/17
- NS/01/NC12016125/141 D.O.A 17/02/17
- NS/01/NC0902222946 D.O.A 04/10/17
SLR 3805Y - X
ORIGINAL TP LOD IN.
OTO MOVING OUT C/PARK.
W/O I HE CONFIRMED 4W'S
AGREED TO SETTLE AWARE
NCD ISSUE. AWARE OF
COR EST. 3K TOO HIGH FOR HIM.
EXPLAINED 3K IS EST ONLY &
NOT FINAL. UNDERSTOOD.

GRAND 3ST OFFER TO TP.
TP ACCEPTED OFFER.
ALL DOCS IN ORDER.
TO CLOSE.

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:	
Repair Cost: <u>PIP</u>	SS <u>1,670.24</u> (<u>2</u> days) Reduction: <u>54</u> %			Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>28/11/17</u>	Confirm with: <u>COCKLE</u>		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100%</u> (Agreed / Assessed) BOLA S/N No. : <u>24</u>			IF NO or B 28, Ass. Lia :
Repair Cost: <u>(W/40)</u>	SS <u>1,787.16</u>			<u>COLO MOVING OUT FROM</u> <u>(P LOT)</u>
Loss of Rental (LOR):	SS <u>512.50</u> (<u>2.5</u> days) x <u>200.00</u>			COPY SENT <u>02/11/18</u>
Loss of Use (LOU):	SS <u>125.00</u> (<u>50</u> x <u>2.5</u> days)			
Loss of Income (LOI):	SS <u>-</u> (<u>0</u> x <u>0</u> days)			
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/> [Tick only one]			
GIA/LTA Search	SS <u>5.35</u>			
Medical:	SS <u>-</u>			1) Claim status: <u>Normal</u> / Reject / Private Settle
Disbursement:	SS <u>-</u>			2) Report Format:
Legal Cost	SS <u>-</u>			3) Survey fee: <u>\$320.00</u>
Total:	SS <u>2,230.01</u>	Global Sum SS: <u>-</u>		
FINAL PAYMENT	Date/Time:	Confirm with:	Confirm by:	
Payee 1:	SS <u>2,230.00</u>	Name 1: <u>COMPUTERBLOGRO ENGINEERING PTE LTD</u>		
Payee 2: (Strike if N.A.)	SS <u>-</u>	Name 2: <u>-</u>		
Payee 3: (Strike if N.A.)	SS <u>-</u>	Name 3: <u>-</u>		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG17022424/K1ha3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 24-11-2017	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLB 3805Y	Veh. Inspected	SHB 4226J
Policy No.		Coverage (%)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	24/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	22/11/2017	Inspection Date	23/11/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

A member of COMFORTDELGRO

Team: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO 305091662

CUSTOMER MS COMFORT TRANSPORTATION PTE LTD 7010045 CUSTOMER NO 383 SIN MING DRIVE ADDRESS Singapore SINGAPORE 575717 65508755 (R) (O) (P)	REGN NO SHB4226J	MILEAGE
	MAKE HYUNDAI	FUEL E _____ 1/2 _____ F
	MODEL I-40	DATE/TIME IN 22.11.2017 13:50
	YR OF MANU 30.06.2015	TARGET DATE
	CHASSIS CODE KMHLB41UMGU075170	COMPLETION DATE/TIME

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 22.11.2017
NATURE: 3P 22.11.2017

S/NO	LABOR CODE	DESCRIPTION
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CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.: SHB4226J CHIANG @

Vehicle No.: SHB4226J

Signature/Date

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 4226J

DATE 23/11/2017 9:53

MAKE :

MODEL : HYUNDAI i40

Wkl
Order
Change

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper ✓			S 603.60	
	Rear Bumper Clips 10 pcs ✓			S 22.00	
	Rear Door (LH) <i>x help part</i> ✓			S 1,351.10	
	Rear Wheel Hup-Cap (LH) ✓			S 150.70	
	<i>Rocker Panel Guard (LH) x help part</i>				
	SUB TOTAL			S 2,127.40	
	LESS 20%			S 425.48	
	DISCOUNTED TOTAL			S 1,701.92	
	Rear Bumper Rubber Mat ✓			S 50.00	Nett
	Rear Door Comfortdelgro & Apps Sticker (LH) ✓			S 80.00	Nett
				S 130.00	
	Labour Charge				
	Panel Beating- Repair Rear Fender			S 850.00 <i>400</i>	
	Spray Painting Charge			S 600.00 <i>500</i>	
	Wiring Charge			S 50.00 <i>x</i>	
	Tuff Kote			S 50.00 <i>x</i>	
	Remove/Refix Reverse Sensor			S 120.00 <i>20</i>	
	Transfer of Door			S 120.00 <i>x</i>	
	TOTAL LABOUR			S 1,790.00	
	ESTIMATE TOTAL			S 3,621.92	
	<i>Ka luo (1000)</i>				
	<i>23/11/17 1400hr</i>				
	<i>2 Days</i>				
	<i>PIP</i>				
	<i>Before Paint p/Photo</i>				
	<div style="border: 1px solid black; padding: 5px;"> <p>LHK Auto Consultants will notify the Receiver of the following:</p> <ul style="list-style-type: none"> • Timescales of work/repairs • To be fully completed at the end of survey • Any problems or costs to be notified • Third party liability - if not a third party claim • Legal responsibility - if not a third party claim • Compensation - if not a third party claim • Subject to final approval from insurance company <p>For more details - Reparer</p> </div>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305091662

Date : 24/11/17

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHB4226J

22.11.2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLB3805Y
2. The finalized amount shall be:

(a) Spare Parts after List discount	<u>5710.24</u>
(b) Labour Charges	<u>5960.00</u>
Total for Part-By-Part Repair Cost	<u>51,670.24</u>
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: <u>20%</u>	<u> </u>
Final Lumpsum Repair cost	<u> </u>

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :  _____

Signature :  _____

Name : CHIANG

Name : Kalvin

Tel : 62148314

Date : 27/11/17

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Lyle

Alr

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 24.11.2017
Time: 14:12:04
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305091662
REGN NO : SHB4226J
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 30.06.2015
DATE/TIME IN : 22.11.2017 13:50
ACCIDENT DATE : 22.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0103-0658-G	I40VC CAP ASSY-WHEEL HUB	1	150.70	20.00	120.56
0003	04-01-0103-0907-G	I40VC BRKT ASSY-RR BUMPER	1	49.00	20.00	39.20
0004	04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00	2.00-	50.00
0005	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60

SUB-TOTAL : 710.24

JOB NATURE

0000	L	PANEL BEATING		400.00		
0001	23-502	SPRAYPAINT ON AFFECTED AREA		540.00		
0002	20-22	REMOVE/REFIX REVERSE SENSOR		20.00		

SUB-TOTAL : 960.00

2dy

COMFORTDELGRO ENGINEERING PTE LTD

Date: 24.11.2017

REPAIR ESTIMATE

Time: 14:12:04

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305091662
REGN NO : SHB4226J
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 30.06.2015
DATE/TIME IN : 22.11.2017 13:50
ACCIDENT DATE : 22.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 1,670.24

MVA NAME & SIGNATURE
DATE:

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE:

Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 28 December, 2017 1:37 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: Your Ref: T1117/SHB4226J/CL(st)_ACCIDENT INVOLVING VEHICLES SLB 3805Y AND SHB 4226J ON 22/11/2017
Attachments: img-Z28134236.pdf

Without Prejudice

Dear Sir/Madam

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at \$2230/-

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Attached duly signed Discharge Voucher. Please forward your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 28/12/2017 12:54 PM
Subject: Your Ref: T1117/SHB4226J/CL(st)_ACCIDENT INVOLVING VEHICLES SLB 3805Y AND SHB 4226J ON 22/11/2017

Your Ref: T1117/SHB4226J/CL(st)
Our Ref: CC3/AIG17022424/K1ha3

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SLB 3805Y AND SHB 4226J ON 22/11/2017

We refer to the above matter and to your Letter of Demand dated 08/12/17.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of \$2,230.00 (all in) to settle your client's claim.

If agreeable, kindly chop and sign the enclosed DV and forward back a copy to us for payment processing.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Pays Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgnotes]

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO		DATE	FROM		TO	FROM
19356	219	1730	0230	18/11	281	908	398	740	18.20
19577	218	745	16.00	19/11	282	152	245	8.10	16.00
19769	192	1715	0230	19/11	282	432	277	1745	04.00
19964	198	8.30	16.00	20/11	282	681	249	6.45	16.00
20155	208	1715	0330	20/11	282	886	204	1745	03.00
20402	246	745	16.00	21/11	283	105	219	6.45	16.00
20649	246	1715	0230	21/11	283	325	220	1745	03.45
20873	224	705	16.00	22/11/17	SUB 2767		13.50		
10661	187	1715	0315	24/11/17	Accident Report		-		14.20
1315	253	740	16.00						
1574	261	1730	04.00						

Our Ref : T 1117 / SHB4226J /CL(st)
 Your Ref: _____
 Date : 8-Dec-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Flr
 Singapore 508969

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
 Facsimile +65 6280 8755

www.cdge.com.sg

Company Registration No: 198802422R

Workshops

Braddell
 205 Braddell Road
 Singapore 579701

Loyang
 59 Loyang Drive
 Singapore 508969

Sin Ming
 383 Sin Ming Drive
 Singapore 575717

Pandan
 15 Pandan Road
 Singapore 608286

Ubi
 320 Ubi Road 3
 Singapore 408649

Senoko
 24 Senoko Loop
 Singapore 758156

Sungei Kadut
 7 Sungei Kadut Way
 Singapore 726791

Yishun
 501 Yishun Industrial Park A
 Singapore 768732

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB4226J YOUR INSURED SLB3805Y
 AND OTHER _____ ON 22.11.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHB4226J which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLB3805Y we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,787.16
2	<u>3</u> days Loss of Rental @ \$ 125.00 per day	\$	375.00
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$	-
4	GIA / LTA Search Fees	\$	5.35
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation	\$	-
Sub Total :			\$ 2,167.51

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
Total Claims :			\$ 2,407.51

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SLB3805Y
- c) GIA / Police report/s of : SHB4226J
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Tuesday, 26 December, 2017 5:14 PM
To: 'tommy_hii74@hotmail.com'
Cc: Vic (LKKAuto)
Subject: ACCIDENT INVOLVING SLB 3805Y AND SHB 4226J ON 22/11/2017

Our ref: CC3/AIG17022424/K1ha3

HII DUNG LOUNG

Policy Holder

Dear Sir,

ACCIDENT INVOLVING SLB 3805Y AND SHB 4226J ON 22/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,230.00 (Global Sum – all in) for vehicle no. SHB 4226J that was damaged pursuant to the accident which occurred on 22/11/2017 (date) along 701A YISHUN AVENUE 5 (location) involving vehicle no/s SLB 3805Y. This is pursuant to the inspection conducted on 23/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHB 4226J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 4226J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03/01/2018



AWK

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 #08-16 78 SHERWOOD WAY, CHARTIS BUILD
 SINGAPORE SG 079120
 CONTACT NO: 64193000 3225094

VEHICLE NO
 SHB4226J
 INV. NO/DATE
 91343445 29.11.2017
 MAKE
 HYUNDAI
 JOB NO.
 305091662
 MODEL
 I-40
 ODOMETER READING
 DATE OF REG
 30.06.2015
 DATE/TIME IN
 22.11.2017 13:50
 CHASSIS CODE
 KMHLR41UMGJ075170

Description : 3P 22.11.2017

S/No	Part No.		Qty	Unit Price	Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	140VC COVER ASSY-RR BUMPR	1	603.60	20.00	482.88
0002	04-01-0103-0658	140VC CAP ASSY-WHRR, HUB	1	150.70	20.00	120.56
0003	04-01-0103-0907	140VC BRKT ASSY-RR BUMPER	1	49.00	20.00	39.20
0004	04-01-0103-1150	140VC PROTECTOR MAT	1	50.00	0.00	50.00
0005	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
SUB-TOTAL						710.24

JOB NATURE

0001	1.	PANEL PAINTING	400.00	400.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	540.00	540.00
0003	20-22	REMOVE/REPTX REVERSE SENSOR	20.00	20.00

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91343445	1,787.16	

Workshops

88 Layang Drive Singapore 608889 84 Serangoon Road Singapore 556130
 383 Serangoon Drive Singapore 572117 7 Sungei Kadut Way Singapore 728791
 45 Parkway Road Singapore 608286 6 Dala Avenue 1 Singapore 536517
 200 Ubi Road 3 Singapore 408669

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHB4226J

INV. NO/DATE
 91343445 29.11.2017

MAKE
 HYUNDAI

JOB NO.
 305091662

MODEL
 I-40

ODOMETER READING

DATE OF REQ
 30.06.2015

DATE/TIME IN
 22.11.2017 13:50

CHASSIS CODE
 KMHLR43UMGU075170

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL:					960.00

Items total	1,670.24
Add GST @ 7.000 %	116.92
Invoice amount	1,787.16

Issued by : KATHERINETAN 29.11.2017 14:00:17
 Repair type : CL80/57/57
 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91343445	1,787.16	

Our Ref: CT17110770

Date: 29 November 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/11/2017 @ 12:35 hrs
ALONG OPEN CAR PARK NEAR BLK 701A YISHUN ST 71
INVOLVING SLB3805Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4226J** (the "Taxi"). The Taxi was hired to **LIM SAY TEE IC NO S0064672E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

SLB42263

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLB3805Y	22 Nov 2017 / 12:35:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Nov 2017 Edit Reg		23 Nov 2017 00:00 Edit Adj Rpt	S\$1,670.24 Edit Estimates	S\$1,670.24 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	Hil Dung Loung , ID: S7479615Z								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHB4226J	Date of Loss:	22/11/2017 12:00 - :59						
Claim Type:	TP / 8565524758SG	Policy/Cover Note No.:	2100459977						
Vehicle Reg. No. (Insured):	SLB3805Y	Policy No. (Claimant):	D-157201MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 05/12/2017]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB4226J (8565524758SG)
 [SLB3805Y]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Nov 22 2017 12:00PM
 [Hii Dung Loung]
 ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input style="font-size: small; vertical-align: middle;" type="button" value="View in Browser"/>	
Letters/Correspondences										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	27/11/17 10:16	Accident Statement <small>From: SC - Reg. No: SLB3805Y, Claimant: HII DUNG LOUNG</small>							Load HTM		
Photos/Images										3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
2	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
3	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
4	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
5	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
6	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
7	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
8	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
9	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
10	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
11	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
12	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
13	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
14	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
15	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
16	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
17	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
18	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
19	24/11/17 17:56	General View							Load JPG <input checked="" type="checkbox"/>		
20	24/11/17 17:56	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
21	24/11/17 17:56	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
22	24/11/17 17:56	Reinspection Photo							Load JPG <input checked="" type="checkbox"/>		
Documentation										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	24/11/17 14:21	TP GIA REPORT							Load PDF		
2	24/11/17 14:21	TP ESTIMATE- MARKED							Load PDF		
3	26/12/17 17:18	LETTER TO INSURED							Load PDF		
4	09/01/18 09:58	WORKSHOP INVOICE							Load PDF		

5	09/01/18 09:58	AUTHORISATION TO ACT FORM		Load PDF	
6	09/01/18 09:58	Release Voucher		Load PDF	
7	09/01/18 09:58	RENTAL RECEIPT		Load PDF	
8	09/01/18 09:58	LTA SEARCH		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLB3805Y (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M)
	SHB4226J (TP veh)		
Date of Accident:	22/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,917.40
Final Repair Cost	:	\$	2,230.00
Loss of Use	:	\$	2.50 days at \$50.00 per day
Rental (if any)	:	\$	2.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,230.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____(%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____100_____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,230.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

09 Jan
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022424/K1HA3Q2

Date: 09/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100459977
 Claimant Vehicle No: SHB4226J Insured Vehicle No: SLB3805Y
 Date of Loss: 22/11/2017 Nature of Claim: TP Claim No: 8565524758SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB4226J
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M) Engine No: D4DFDU528786
 Reg. Date: 30/06/2015 (Man. Year: 2015) Chassis No: KMHLB41UMGU075170
 Colour: Blue Odometer: 283510 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,871.12	710.24	1,160.88	62.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,790.00	960.00	830.00	46.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,661.12	1,670.24	1,990.88	54.38
+ GST 7.00/7.00% (S\$)	256.28	116.92	139.36	54.38
Nett Amount (S\$)	3,917.40	1,787.16	2,130.24	54.38
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$125.00/day) (S\$)		312.50		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		2,230.01		
Global Sum Settlement (S\$)		2,230.00		

INSPECTION

Date of Assignment: 23/11/2017
 Date Inspected: 23/11/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	603.60 FL	*603.60 FL
2	10		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
3	1		*REAR DOOR (LH)	Repair	1,351.10 FL	*- FL
4	1		*REAR WHEEL HUP-CAP (LH)	Grazed	150.70 FL	*150.70 FL
5	1		*ROCKER PANEL GARNISH (LH) (NPA)	Repair	0.00 FL	*- FL
6	1		*BUMPER BRACKET LH	Cracked	49.00 FL	*49.00 FL
7	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS
8	1		*REAR DOOR COMFORTDELGRO & APPS STICKER (LH)	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=LiattItemDisc.

Sub Total (\$\$)	2,306.40	875.30
- List Item Discount on L Items 20.00/20.00% (\$\$)	435.28	165.06
Total Parts (\$\$)	1,871.12	710.24

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING -REPAIR REAR FENDER	New	850.00	400.00
2	SPRAY PAINTING CHARGE	New	600.00	540.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	0.00
5	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
6	TRANSFER OF DOOR	New	120.00	0.00
Gross Labour Cost (S\$)			1,790.00	960.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >