

Vic (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 29 January, 2018 9:58 AM
To: Tommy Hii
Cc: Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLB 3805Y AND SHB 4226J ON 22/11/2017
Attachments: INSPECTION-PHOTOS.pdf

Our ref: CC3/AIG17022424/K1ha3q2

Dear Sir,

Based on the photos you have provided, our surveyor is of the opinion that the damages claimed by third-party are consistent.

Attached is our inspection photos for your reference.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tommy Hii [mailto:Tommy_Hii74@hotmail.com]
Sent: Friday, 26 January 2018 4:01 PM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SLB 3805Y AND SHB 4226J ON 22/11/2017

Hi,

May i know the result of the consistency check?

From: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Sent: Friday, December 29, 2017 9:08 AM
To: Tommy Hii
Cc: Vic (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLB 3805Y AND SHB 4226J ON 22/11/2017

Dear Sir,

We received the photos of the damages sustained by the taxi. We will provide these photos to our surveyor for consistency check.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tommy Hii [mailto:tommy_hii74@hotmail.com]
Sent: Friday, 29 December, 2017 9:03 AM
To: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLB 3805Y AND SHB 4226J ON 22/11/2017

Attached photos taken of the damage sustained by the taxi involved right after the accident.

Sent from my Sony Xperia™ smartphone

---- Joy Irene (LKKAuto) wrote ----

Our ref: CC3/AIG17022424/K1ha3

HII DUNG LOUNG
Policy Holder

Dear Sir,

ACCIDENT INVOLVING SLB 3805Y AND SHB 4226J ON 22/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: [6749-5792](tel:6749-5792) | email: joyirene@lkkauto.com | Fax: [6741-4108](tel:6741-4108)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S([408933](tel:408933))

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