

## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

## Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CS3/AIG17005869/tb-1

78 SHENTON WAY #08-16 CHARTIS BUILDING

Date: 23-11-2017

GAF	S BUILDING PORE 079120		Code: AIG	
			PARTY CLAIM (RESURVE	Y INSPECTION)
18			Veh. Inspected	SJW 2550B
Ir	nsured Veh. Si	KU 9236L	Coverage (\$)	0.00
P	olicy No.		Excess (\$)	0.00
C	riaiiii ivo.	337299916SG(003)	Assign Date	17/11/2017
A	Assign From N	ORSIAH	Military County March	
		Vehicle	Particulars & Condition	0
T,	Make & Model		c.c	
		IIDDEN	Year of Reg.	
- 31	Chassis No.		Colour	
	Odometer		Steering	
	Brakes		Modification	
	General		A Commence of the Commence of	
	General	C	onditions of Tyres	Market Street
	AND THE RESERVE	Size	Make	Balance
	R/H Front Tyre	O.Z.		mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
	Lin Real Tyle	De	scription of Damages	
4.				
14	CANADA DINAMA PA		General Information	10017
5.	La Ident Data	23/03/2017	Inspection Date	24/11/2017
	Accident Date	160 SIN MING DRIVE #	<b> #</b> 05-17	
	Survey held at	HIAP LEK AUTOMOBIL		
	Repairer	The same that was a small of	Remarks	
5a.		The second second second second	ON A"WITHOUT PREJUDICE" TIONS, WE HAVE NOT AUTH	BASIS. ORISED REPAIRS.

#### Catherine Chong (LKK Auto)

From:

Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent:

Friday, 17 November, 2017 10:48 AM

To:

sur@lkkauto.com; Catherine Chong (LKK Auto) FW: TOP URGENT (REINSPECTION) Our Ref: 8337299916SG (003) Your Ref: 17-

Subject:

A14-7193-VL.jp.dl

Importance:

High

Dear Catherine.

Please refer to the email below.

Please assist to conduct physical re-inspection on TP's vehicle.

Thank you

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #08-16 Singapore 079120

Tel+(65) 6419-1606 | Fax+(65) 6835-7417

Norsiah.MdNoor@aig.com | www.aig.com.sg

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the

recipient to ensure that it is virus free and no responsibility is accepted by AIG

for any loss or damage arising in any way from its use.

From: Pinky Wong [mailto:pinky@legaloptions.biz] Sent: Thursday, November 16, 2017 5:54 PM

Subject: Re: TOP URGENT (REINSPECTION) Our Ref: 8337299916SG (003) Your Ref: 17-A14-7193-VL.jp.dl To: Md Noor, Norsiah

Dear Norsiah,

Our client would like the re-inspection on the 24th November 2017 (Friday), 4. 5pm at workshop: -

M/s Hiap Lek Automobile Trading

Blk 160 Sin Ming Drive

<u>#05</u>-17

Sin Ming Auto City

Singapore 575722

Please contact Mr Ong Han Wei at 9660 1347

Please let us have the confirmation that your surveyor will attend at the said venue at the said date and time in order for us to inform our client accordingly.

Thanks n regards,

Pinky

Legal Executive

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R) Tel (65) 6513-2800 DID (65) 6513-2803 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

----- Forwarded message -----

From: Md Noor, Norsiah <

Norsiah.MdNoor@aig.com>

Date: Fri, Nov 10, 2017 at 5:29 PM

Subject: Re-inspection Our Ref: 8337299916SG (003) Your Ref: 17-A14-7193-VL.jp.dl

To: Jeanny Png < jeanny@legaloptions.biz>

Dear Jeanny,

We refer to your letter of demand dated 27/10/17

We wish to conduct physical re-inspection of your client's vehicle.

Please advise date, time and location One week in advance.

Thank you

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606 | Fax +(65) 6835-7417

Norsiah.MdNoor@aig.com | www.aig.com.sg

#### IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any

copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG

for any loss or damage arising in any way from its use.

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General insurence Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

foresald.	ACCIDENT STATEMENT	
Date Of Report	23/03/2017 17:09	
Date Of Accident	23/03/2017 08:50 ANAK BUKIT FLYOVER	
Exact Location Of Accident Country/State of Loss	Singapore	
	DETAILS OF OWN VEHICLE	-
Vehicle Registration Number	SJW2550B	
Insured/Policyholder Name Of Registered Owner	ONG MUI KAH	

Name Of Registered Owner S8715307Z NRIC No NOEMAIL

Email Address (LOCAL) +65-96231673 Mobile Phone No Others-90300474 Alternative Phone No

Vehicle Particulars

HYUNDAI Manufacturer

AVANTE 1.6 AT ABS D/AB 2WD 4DR Model

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

Third Party If No, Please state action to be taken Private Car Vehicle Category

Insurance Company

AXA Insurance Pte Ltd Name of Insurance Company Comprehensive Type Of Coverage

No Fleet Policy

GA042797/1 Policy Number

Cover Note Number

LIM ZIYOU Name of Driver S8618636E NRIC No 21/07/1986 Date Of Birth Indoor Occupation 08/10/2005 Date Of Driving Pass

11 Years And 5 Months **Driving Experience** 

Male

Gender (Local) +65-96231673 Mobile Number

Fax Number

Others-90300474 Contact Number akbbnb@gmail.com **EMail Address** 

BLK 218B BOON LAY AVE #02-285 Address

642218 Postcode

Was driver an employee of the Insured's Company No If No. Relationship of the Driver with the Insured Friend

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Collision- Chain Collision Type Of Accident

Clear Weather Conditions Dry Road Surface

Other Information

Was any foreign vehicle involved in this accident? No Was any body injured in the Accident? No Was any other material or property damaged? Yes I have been approached by unknown person(s) No soliciting/offering accident claims assistance. Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? No If Yes, Please state which Police Station No

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment? Yes Was there any video captured by Car Camera? Yes

FILE TOO BIG UNABLE TO UPLOAD Remarks/ Reasons:

Was there any audio recorded?

DETAILS OF OTHER VEHICLE PROPERTY 1

SKU9236L Vehicle Registration Number TOYOTA / VIOS Vehicle Make/Model/Colour

Details Of Properties LIN ZHENQIANG Name of Driver S8540316H

NRIC/Passport Number Contact Number

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness** 

Name

Phone Number Email Address

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SJP8335D Vehicle Make/Model/Colour

Details Of Properties
Name of Driver
NRIC/Passport IV
Contact Numb
Address
Postcode
Insura/
Nat/
N/

Insurance Company Name

No. Of Passenger (Including Driver)

PANG CHENG MUN GERMAINE S95426541

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Polleyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wiful misrepresentation or withholding of material facts may allow insurance companies to repudiate solicy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for Investigation.
- 6. The report w II be forw arded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for exchiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8, Consent under the Personal Data Protection Act (PDPA)

lunderstand, acknowledge, agree and consent that ;

- (a) My insurer , my w orkshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' law yers/faw firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
- (ii) investigating the accident and/or my claims;
- (ii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (w) administering my claims (including the making of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mell packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

- (colectively the "Purposes") (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Parsonal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Witnessed by Reporting Centre Driver's Signature (If driver is not the policyholder) / Date Policyholder's Signature / Date & Personnel Time Sketch Plan Li HOTEL B 11111 4-4-1.5 444 444 11.41.1 (B) SKH 95361

Page 4 of 16

#### Sketch Plan Pg.2

ribe Circumstances of the	soun, I am travelling along Anak Bukit Flyover on lane (1).
75/05/14 C 10/4 % has	soun, I am travelling along that Butt 1 1300 too stopped own lane. The cars ahead of me stopped. I too stopped own lane. The cars ahead of me stopped. I too stopped
of straight with the	our lane. The lass and to support on my rear portion.
the safe keeping disto	the party there is a 3 car chain collist. I feet some
at I and Isale ! (	am the first voncin is
h dury bulk and will	consult doctor attaching
-	
	**************************************
Association and the second	
Declaration	
58703/PIP-PXV9F305R	NCONSTRUCTOR MARKET AND
We declare the foregoing partic	culars are true in every respect.
	1X L
	14/1
	· Ame
	Info
Policyholder's Signature / Date	& Driver's Signature (Y driver is not the policyholder) / Date  Witnessed by Reporting Centre Personnel

MOTORCAR (Rear)

(Charles V) dayed (Charle and Charles RO

#### Vehicle No. STY 2550 B CONFICE NAC INC Item 1202 | 993784 | Space Tyre Board 1203 | 994328 | Spare Tyre Panel 1204 | 995065 | Spare Tyre 1205 | 994326 | Spare Tyre Lock Screw 1206 | 993787 | Spare Tyre Cover 1207 | 995323 Triangle Breakdown Sign 1208 | 990507 CD Changer Assy 1209 990164 Anterina 1210 990534 Centre Exhaus: Pipe Assy 1211 | 990532 |Centre Exhaust Mounting 1212 | 993364 | Rear Exhaus Pipe 1213 | 993357 | Rear Exhaust Chrome Pipe 1214 | 993361 | Rear Exhaust Mounting 1215 | 993358 Rear Exhaust Heat Shield 1216 995223 Rear LH Chassis Member 1217 | 993165 | Rear RH Chassis Member 1218 | 993436 | Rear LH Fender 1219 | 993449 | Rear L.H. Fender Protostor 1220 | 993420 | Rear LH Fender Inner Panel 1221 | 993431 Rear LH Fender Inner Trim 1222 993415 Rear LH Fender Inner Garnish 1223 993425 Rear LH Fender Inner Shield 1224 | 993621 | Rear LH Mudflap 1225 993933 Rear LH Wheel Rum 1226 | 994025 Rear LH Ram Cover 1227 | 995065 Rear LH Tyre 1228 993456 Rear RH Fender 1229 993450 Rear RH Fender Protector 1230 993420 Rear RH Fender Inner Pane 1231 993431 Rear RH Fender Inner Trim 1232 993415 Rear RH Fender Inner Garnish 1233 | 993425 | Rear RH Fender Inner Shield 1234 | 993622 | Rear RH Mudflap 1235 993934 Rear RH Wheel Rim 1236 | 994025 | Rear RH Rim Cover 1237 | 995065 | Rear RH Tyre 1238 | 995162 Rear Fender Extension Panel LH 1239 993401 Rear Fender Extension Panel RH 1240 993430 Rear Fender Inner Top Garnish 1241 | 993673 | Rear Fender 1/4 Glass 1242 | 993452 Rear Fender 1/4 Glass Rubber 1243 | 993453 | Rear Fender 1/4 Glass Sealant 1244 | 993949 | Rear Windstreen Glass 1245 | 993976 Rear Windscreen Rubber 1246 | 993961 Rear Windscreen Moulding 1247 | 993955 | Rear Windscreen Scalan 1248 994729 Third Brake Light 1249 993383 Rear Fender Air Gnile 1250 992167 Fuel Lid 1251 992168 Fuel Neck 1251 992179 Fuel Tank 1253 | 992184 | Fuel Tank Bracket 1254 | 992191 | Fuel Tank Floa: #11361 | 997247 | Spaker mon

Determined (150cm to 140ment) 180s (AcCompted Determine) (150cm to 150cm) (150cm) (150cm) (150cm) (150cm) (150cm) (150cm)	MOTORC	Al
VI14026 1737-00	CONACION	
a la delle litera	CONASSA	
The state of the s		
1139   993630   Real Plant Plate Lerrip	00	
1 1 00 70 5% I Rate Durings	UV	
1142   993085   Rear Bumper Upper		
1113   993017   Rear Bumper Lower		
144   Sashii Rear Bumper Side		
1134 903103 Rear Bumper Low Cover	10000	
1146   992341 Rear Bumper Clips	FYL	
1147 992976 Rear Bumper Bracket	100V 2	
1148 993068 Rear Bumper Side Retainer	811	
1140   993045 Rear Bumper Keinforcement		
1150 992970 Rear Bumper Beam	TOPA !	
1151 993077 Rear Bumper Sponge		
1152 992999 Rear Bumper Damper		
1153 993040 Rear Bumper Protector		
1154 993036 Rear Bumper Pad		
1155 993025 Rear Bumper Moulding 1156 993044 Rear Bumper Reflector		
The second of th		
The state of the s	22	
Total Dane	100 K	
P 4 Bana Top (127913)	CRH	
For the second section of the section of the second section of the		1
The Compartment longr inc	0	1
noatsi Rear LH Taillarup	1967	1
Ties I goassa Rear LH Taillamp Carnish		+
1165   993859   Rear LH Taillamp Panel		1
1166   605   16   Rear RH Taillamp		1
1147   pg3853   Rear RH Taillamp Garnish		٦
1168 993859 Rear RH Taillamp Panel		7
1169 993554 Rear Apron Panel	SLRIK	
1170 992895 Bootlid 1171 991328 Bootlid Emblem	NGC 3	
The state of the s		4
and the second s		4
ALL D. D. ALL D.		_
1174   990376   Bootlid Kenedor 1175   995222   Bootlid Lamp LH	CHT-	_
1176 992899 Bootlid Lamp RH		-
1177   995243   Bootlid Lock		_
1178 990377 Boothd Rubber	1214	-
1170   990382   Bootlid Hings	7	-
1180   993877  Bootlid Spotier		-
1131   994543  Tailgate		
1182 991328 Tailgate Empleth		
1183 994643 Tailgate Outer Handle		
1184   994540 Tailgate Moulding		
1185   994545   Tailgate Garnish		T
1156 994648 Tailgate Reflector		T
1187 994549 Tailgate Lamp		T
1188 994545 Tailgate Protector		T
1189 994676 Tailgate Wiper Arm		T
1190 994677 Tailgate Wiper Blade		1
1191 994679 Tailgate Wiper Nozzie		T
1192   994555 Tallgate Wiper Motor		T
1193   994602   Tailigate Glass		1
1194   994606 Tailgate Glass Rubber		+
1195   994604 Tailgate Glass Mouldin	5	-
1196 994607 Tailgate Glass Sealant		
1197 994539 Tailgase Look		
198   994651   Tallgate Rubber		
1190 994511 Tarigate Hinge		
1200   994594   Tailgate Damper		
1201 994613 Tailgate inner Board		_
10.1		

124

No of Items:

ASSESSOF:\_

## LKK Auto Consultants Pte Ltd (Co Reg No 199687198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/AIG17005869/GBF2

Date:

21/04/2017

REFERENCE

Handling

AIG Asia Pacific Insurance Pte Ltd. Policy No:

2100424370

Insurer:

SJW2550B

Claimant

Insured Vehicle No : SKU9236L

Vehicle No: Date of Loss:

23/03/2017

Nature of Claim:

TP

Claim No: 8337299916SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Make & Model:

HYUNDAI AVANTE, 1.6 (A) 15/03/2010 (Man. Year. 2009) Engine No: Chassis No: Odometer:

G4FC9U798698 KMHDU41BMAU963853

Reg. Date:

Gold

Colour: Engine Capacity:

1591 cc

Market Value/New Car Price: Sum Insured (S\$):

N/A Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable): Yes Engine Modification:

Yes Footbrake (Serviceable): No Pre-accident Condition:

0 km

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Michelin 6 mm

Rear Tyre Size:

195/60 R15

Front Tyre Size:

195/60 R15

Rear Left Side:

Michelin 6 mm Michelin 6 mm

Front Left Side: Front Right Side:

Michelin 6 mm

Rear Right Side:

The above values represent the remaining tyre freads depth Diff % Difference Adjuster's 0.00 Repairer's 0.00 0.00 COST OF CLAIMS 0.00 0.00 0.00 0.00 Parts 0.00 Miscellaneous Items 0.00 0.00 0.00 0.00 0.00 Labour 0.00 Paintwork Labour 0.00 0.00 Towing.

0.00 0.00 Nett Amount (S\$)

INSPECTION

Date of Assignment: Date Inspected:

24/03/2017

24/03/2017 Inspected At:

Hiap Lek Automobile Trading (HQ) Blk 14 Sector B #01-19 Sin Ming

Industrial Estate Singapore 575658

Singapore 575658

Estimated Period of Repair;

5.0 days

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our Adjuster: XING GUO QIANG mustal time represents our mignige at the time and place or mapetism stated cerem. Such masket knowledge and abidy but any other habitry under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

Recommend	Barticulars	Condition		
o. Qty Part No  1 6 2 2 5 1 6 7 1 7 1 8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	*REAR BUMPER CLIPS  *REAR BUMPER CLIPS  *REAR BUMPER BRACKET  *REAR BUMPER SIDE RETAINER  *REAR BUMPER REINFORCEMENT  *REAR BUMPER SPONGE  *REVERSE SENSOR  *REAR END PANEL X  *REAR END PANEL TOP GARNISH  *BOOTLID X  *BOOTLID EMBLEM  *BOOTLID LAMP LH  *BOOTLID RUBBER	Dented Necessary Bent Distorted Bent Cracked Damaged Repair Cracked Cracked Repair Necessary Cut Distorted  Total Parts (S\$)	0.00F 0.00F 0.00F 0.00F 0.00F 0.00F 0.00F 0.00F 0.00F 0.00F 0.00F	0.00

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

# Appraisal And Management Pte Ltd Motor Vehicle Appraiser and Insurance Loss Adjuster Appraiser and Insurance Loss Adjuster Appraiser and

Handphone No.: +65 9146 1186 Email: united appraisal@live.com.sg Business Registration Nos.: 200817301N

Our ref.: UAM17.03.13-AK-STP-HLA-SJW2550B

Date : 06 Oct 2017

Encls.:

ng Mui Kah	
WITHOUT PREJUDICE	
ear Sir,	
e: Third Party Claim For Vehicle Registration No. SJW2550B	
We refer to your instruction to appraise the above-mentioned vehicle on 24 March 2017	
A static inspection was carried out and our report is enclosed for your perusal. The estimated cost of repair submitted by Messrs.  Hiap Lek Automobile Trading for SGD 9,320.50 is per our attached schedule has been inspected thoroughly by us against the actual damages sustained on the above-mentioned vehicle and we recommend the replacement and rectification	
Our revised quotation for the repair is SGD 6,676.88. In our opinion, it to be excessive. Therefore, we recommend a contract lump-sum repair cost. This is more economical than to have the above-mentioned vehicle repaired on parts by/for parts basis. Invariably, the repairer has the prerogative/option for the recommended replacement parts to either be repaired or be replaced.  We have negotiated with the repairer and they have agreed to repair the above-mentioned vehicle.	
The repairer has agreed to undertake the repairs to your requirement at the recommended contraction. However, we have not given any instruction and authorisation to the repairer to proceed the repairer to proceed the repairer.	ct eed
Under normal circumstances, the entire repair of the damaged vehicle should be completed within a reasonable period of 6 (Six) days.	11.
We are reverting the matter to you for a decision, and enclosed is our vehicle inspection report, appraisement schedule and invoice for services rendered.	
Please do not hesitate to contact us if you have any queries on this matter.	
Yours faithfully, United Appraisal & Management Pte Ltd	
Ananda K. Biswas Marc Motor Vehicle Appraiser	

The information contained in these document may be privileged and confidential, and is intended for the exclusive use of the addressee designation. If you are not the addressee, any enclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you received this document by error, please contact us immediately to arrange for its return.

## UNITED Appraisal And Management Pte Ltd

Motor Vehicle Appraiser and Insurance Loss Adjuster No. 8 Kaki Bukit Ave 4 #06-21 Premier @ Kaki Bukit Singaore 415875 Handphone No.: +65 9146 1186 Email: united.appraisal@live.com.sg Business Registration Nos. : 200817301N

#### VEHICLE INSPECTION REPORT

To:

Ong Mui Kah

Our ref.: UAM17.03.13-AK-STP-HLA-SJW2550B

: 06 Oct 2017 Date

#### REFERENCE

: To be advice Insured : Ong Mui Kah : To be advice Assign by Policy no. : 24 Mar 2017 Assign on : To be advice Claim no. : 24 Mar 2017 Inspection on : To be advice Sum insured : 25 Mar 2017 : Not applicable Accident on Workshop name : Hiap Lek Automobile Trading Excess : To be advice : Blk 14 Sin Ming Ind. Est. Sector B 3rd party Veh. Inspection at : To be advice 3rd party ins. #01-19

Singapore 575658

#### PARTICULARS OF DAMAGED VEHICLE

: 149970 Km Odometer Registration no. : SJW2550B : KMHDU41BMAU963853 Chassis no. : Hyundai Avante 1.6 AT Make / Model

: G4FC9U798696 Engine no. : 15 Mar 2010

Regn. date : 1591 cc Engine cap. : Champagne Body colour

## PRE-ACCIDENT CONDITION OF VEHICLE (STATIC CHECK ONLY)

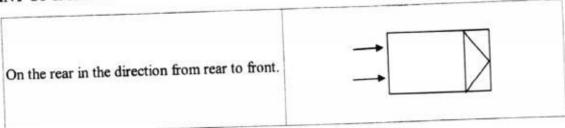
: Good Paintwork : In order Steering : Serviceable Undercarriage : In order Footbrake : Good Gen. condition Handbrake : In order

#### TYRE CONDITION ON VEHICLE

NOTE: The above percentages represent the estimated remaining life of tyre threads.

Denotes damaged component/s

#### POINT OF IMPACT



### SYNOPSIS OF DAMAGES RESULTANT FROM THE ACCIDENT

The impact of the collision has damaged / affected the bootlid, rear bumper, rear end panel, taillamp and etc...

Please refer to Annex A (Appraisement Schedule) for a detailed account of the damages and photographs taken.

Note: Reinspection vehicle on 25 Mar 2017 for repair in progress.

#### RECOMMENDATION

The estimate cost of repair submitted by Messrs Hiap Lek Automobile Trading as per schedule attached has been revised and scrutinised, and in our opinion, we consider it to be fair and reasonable. The repairers have agreed to undertake the repairs to the owner's satisfaction at our revision. We have not authorised the repairs.

Our adjusted cost of repair is SGD 5,300.00 to carry out the repairs. Please refer to Annex A (Appraisement Schedule) for a detailed account of the cost estimates.

#### REMARKS

We have not authorised the repair. However, for information, under normal circumstances, the repair would takes approximately 6 (Six) working days to complete.

In accordance to your instruction, we have **NOT AUTHORISED** the repair to the damaged vehicle and the survey was conducted strictly on a "WITHOUT PREJUDICE" basis.

We are pleased to advise that the inspection work was carried out accordingly, and hereby submit our Appraisal Report, which includes evidence photographs.

Yours faithfully, United Appraisal & Management Pte Ltd

Ananda K. Biswas Marc Motor Vehicle Appraiser

#### APPRAISEMENT SCHEDULE

Annex A

Registration no. : SJW2550B

Our reference

: UAM17.03.13-AK-STP-HLA-SJW2550B

S/N	Qty	Description	Condition / Remarks	Estimate by Wshop SGD	Adjusted Amt SGD
		LIST ITEMS			
1	1	Bootlid *	Dented	886.00	× 886.00
2	1	Bootlid logo	Necessary	30.00	30.00
3	1	Bootlid emblem 'AVANTE'	Necessary	, 36.00	36.00
2 3 4	1	Bootlid inner trim	Re-Used W/	126.20	0.00
5	1 set	Bootlid inner trim clip	Necessary	25.00	X25.00
6	1	Bootlid weatherstrip	Necessary	98.50	98.50
7	1	Bootlid lock	Distorted	168.00	X 168.00
8	1	Bootlid lock stricker	Re-Used NN	48.80	0.00
9	2	Bootlid lock stricker Bootlid reflector @ SGD 188.00 < RH × NN	Grazed	376.00	376.00
10	1	Bootlid outer moulding	Re-Used N/N	136.50	0.00
11	1	Rear bumper	Deformed	567.00	567.00
12	1set	Rear bumper clip	Necessary	35.00	35.00
13	2	Rear bumper retainer @ SGD 68.00	Distorted	136.00	136.00
14	2	Rear bumper bracket @ SGD 108.30	Distorted	216.60	216.60
15	1	Rear bumper reinforcement	Cracked	320.00	320.00
16	1	Rear bumper inner sponge	Torn	152.50	152.50
17	1	Rear end panel •	Dented	580.00	× 580.00
18	1	Rear end panel top garnish	Deformed	79.00	79.00
19	1set	Rear end panel top garnish clip Taillamp @ SGD 346.00   Fill NN  Taillamp elin @ SGD 18.00	Necessary	25.00	25.00
20	2	Taillamp @ SGD 346.00 / eHX NN	Cracked	692.00	692.00
21	2set	Taillamp clip @ SGD 18.00	Necessary	36.00	36.00
22	2	Taillamp base panel @ SGD 220.20	Serviceable	440.40	0.00
		1864.4		5210.50	4458.60
		1864.4 20%: 1491.52 Less	0% / 20%	0.00	891.72
		W. 1711		5210.50	3566.8
		SPECIAL NETT ITEMS			2020 15
1	1	Sundries	Necessary	50.00	
2	2	Taillamp seal @ SGD 40.00	Necessary	80.00	X 70.0
3	1	Bootlid sealant	Necessary	80.00	× 60.0
4	2	Bootlid reflector seal @ SGD 30.00	Necessary	60.00	× 50.0
5	1	Rear end panel sealant	Necessary	80.00	
6	1	Reverse sensor c/w control module	Shorted	300.00	280.0
	7.0			650.00	
		TOTAL		5860.50	4116.8

#### APPRAISEMENT SCHEDULE

Annex A

Registration no. : SJW2550B

Our reference

: UAM17.03.13-AK-STP-HLA-SJW2550B

S/N	Qty	Description	Condition / Remarks	Estimate by Wshop SGD	Adjusted Amt SGD	
			Balance C/F	5860.50	4116.88	
		LABOUR & MISC CHARGES				
1		To dismantle / renew the accident damaged portion. To panel beating, reshape, straighten, orientate and align repair / replacement parts.		1400.00	1200.00	400
2		To disconnect wire harness of electrical component to facilitate repairs, reconnect and check functions.		80.00	60:00	30
3		To remove and refit interior upholstery to facilitate the repair.		200.00	180.00	
4		To remove and refit bootlid component to replace bootlid, check and re-adjust the close gap and alignment and water seepage.		100.00	80.00	60
5		To measure, drill holes on replaced rear bumper, position and install reverse sensor, check and test on the distance and functions.		80.00	60.00	40
6		To apply undercoating on the accident repair and replaced panel for rust protection.		200.00	X 180.00	111
7		Supply spray paint material and necessary items to respray bootlid, rear bumper, rear end panel and other affected area / panel.		1400.00	800.00	600
		TOTAL		3460.00	2560.00	
		Total Parts and Labour Cost of Repair Less (Lumpsum repair adjustment)		9320.50	6676.88 1376.88	
		Adjustment Parts and Labour Cost of Repai	r		5300.00	]

2901.52



**Accident Date** 

Survey held at

5a.

5b.

Repairer

160 SIN MING DRIVE #05-17

ESTIMATED NORMAL PERIOD FOR REPAIR:

HIAP LEK AUTOMOBILE TRADING

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

AIG	ASIA PACIFIC INS	URANCE PTE LTD	Ref : CS3/AIG17005	869/Gtbe2-1
CHA	HENTON WAY #0 RTIS BUILDING SAPORE 079120	8-16	Date: 27-12-2017 Code: AIG	
1.	Pol	icy Particulars :- THIRD F	PARTY CLAIM (RESURVE	Y INSPECTION)
	Insured Veh.	SKU 9236L	Veh. Inspected	SJW 2550B
	Policy No.		Coverage (\$)	0.00
	Claim No.	8337299916SG(003)	Excess (\$)	0.00
	Assign From	NORSIAH	Assign Date	17/11/2017
2.		Vehicle P	articulars & Condition	
	Make & Model	HYUNDAI AVANTE	c.c	1591
	Engine No.	HIDDEN	Year of Reg.	2010
	Chassis No.	KMHDU41BMAU963853	Colour	GOLD
	Odometer	168592	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
3.		Cor	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/60 R15	MICHELIN	6 mm
	L/H Front Tyre	195/60 R15	MICHELIN	6 mm
	R/H Rear Tyre	195/60 R15	MICHELIN	6 mm
	L/H Rear Tyre	195/60 R15	MICHELIN	6 mm
4.		Descr	iption of Damages	
	THE VEHICLE HA	D COMPLETED ITS REPAIR	WORKS.	

Inspection Date

4 Working Days

Remarks

Estimate Days of Repair

01/12/2017



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJW 2550B

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BOOTLID	REPAIRED SEE LABOUR	886.00	
1	BOOTLID LOGO	REPLACED	30.00	30.00
1	BOOTLID EMBLEM 'AVANTE'	REPLACED	36.00	36.00
1	BOOTLID INNER TRIM	NOT NECESSARY	126.20	8
1	SET BOOTLID INNER TRIM CLIP	NOT NECESSARY	25.00	
1	BOOTLID WEATHERSTRIP	REPLACED	98.50	77.50
1	BOOTLID LOCK	NOT NECESSARY	168.00	125
1	BOOTLID LOCK STRICKER	NOT NECESSARY	48.80	72
2	BOOTLID REFLECTOR @\$188.00	N/S REPLACED / O/S NOT NECESSARY	376.00	188.00
1	BOOTLID OUTER MOULDING	NOT NECESSARY	136.50	
- 1	REAR BUMPER	REPLACED	567.00	442.80
1	SET REAR BUMPER CLIP	REPLACED	35.00	35.00
2	REAR BUMPER RETAINER @\$68.00	REPLACED	136.00	65.20
2	REAR BUMPER BRACKET @\$108.30	REPLACED	216.60	149.00
1	REAR BUMPER REINFORCEMENT	REPLACED	320.00	265.60
1	REAR BUMPER INNER SPONGE	REPLACED	152.50	152.50
1	REAR END PANEL	REPAIRED SEE LABOUR	580.00	
1	REAR END PANEL TOP GARNISH	REPLACED	79.00	79.00
1	SET REAR END PANEL TOP GARNISH CLIP	REPLACED	25.00	25.00
2	TAILLAMP @\$346.00	N/S REPLACED / O/S NOT NECESSARY	692.00	282.80
2	SET TAILLAMP CLIP @\$18.00	REPLACED	36.00	36.00
2	TAILLAMP BASE PANEL @\$220.20	SERVICEABLE	440.40	
	LESS 20% DISCOUNT			-372.88
	The Art and the State of the St		5,210.50	1,491.52
	SPECIAL NETT ITEMS			
4	SUNDRIES (SN)	NOT NECESSARY	50.00	

Report Ref No. CS3/AIG17005869/Gtbe2-1



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No 2 of a

	71 Reg. No. 19-9607198-R		Page No.:2 of 2
	Condition	Estimate By Workshop (\$))	Our Adjuste (\$)
BOOTLID SEALANT (SN) BOOTLID REFLECTOR SEAL @\$30.00 (SN) REAR END PANEL SEALANT (SN)	NOT NECESSARY NOT NECESSARY NOT NECESSARY NOT NECESSARY REPLACED	80.00 80.00 60.00 80.00 300.00	220.0
LABOUR		000.00	220.0
ORTION: TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS. INCLUSIVE OF THE REPAIR OF ROOT IN AND		1,400.00	400.0
OWIFONENT TO FACILITATE REPAIRS DECOMPLEAT		80.00	30.0
ACIETATE THE REPAIR.		200.00	60.00
VELLACE BOOTLID CHECK AND DE AD HIGH THE		100.00	60.00
O MEASURE, DRILL HOLES ON REPLACE REAR UMPER, POSITION AND INSTALL REVERSE STAGES		80.00	40.00
O APPLY UNDERCOATING ON THE ACCIDENT REPAIR ND REPLACE PANEL FOR RUST PROTECTION.	NOT NECESSARY	80.00 200.00 100.00	504
UPPLY SPRAY PAINT MATERIAL AND NECESSARY			600.00
24119		3,460.00	1,190.00
KAND IOTAL		9,320.50	2,901.52
ECOMMENDED COST OF LUMP SUM REPAIRS O ITS PRE-ACCIDENT CONDITION)			2,300.00
	TAILLAMP SEAL @\$40.00 (SN) BOOTLID SEALANT (SN) BOOTLID REFLECTOR SEAL @\$30.00 (SN) REAR END PANEL SEALANT (SN) REVERSE SENSOR C/W CONTROL MODULE (SN)  LABOUR TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION. TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS. INCLUSIVE OF THE REPAIR OF BOOTLID AND REAR END PANEL. TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK FUNCTIONS. TO REMOVE AND REFIT INTERIOR UPHOLSTERY TO FACILITATE THE REPAIR. TO REMOVE AND REFIT BOOTLID COMPONENT TO REPLACE BOOTLID, CHECK AND RE-ADJUST THE BLOSE GAP AND ALIGNMENT AND WATER SEEPAGE. TO MEASURE, DRILL HOLES ON REPLACE REAR UMPER, POSITION AND INSTALL REVERSE SENSOR, THECK AND TEST ON THE DISTANCE AND FUNCTIONS. TO APPLY UNDERCOATING ON THE ACCIDENT REPAIR NO REPLACE PANEL FOR RUST PROTECTION.  UPPLY SPRAY PAINT MATERIAL AND NECESSARY TEMS TO RESPRAY BOOTLID, REAR BUMPER, REAR ND PANEL AND OTHER AFFECTED AREA / PANEL.  ECOMMENDED COST OF LUMP SUM BEDAUS.	TAILLAMP SEAL @\$40.00 (SN) BOOTLID SEALANT (SN) BOOTLID REFLECTOR SEAL @\$30.00 (SN) REAR END PANEL SEALANT (SN) REVERSE SENSOR C/W CONTROL MODULE (SN)  LABOUR TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION. TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS. INCLUSIVE OF THE REPAIR OF BOOTLID AND REAR END PANEL. TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK FUNCTIONS. TO REMOVE AND REFIT INTERIOR UPHOLSTERY TO REPLACE BOOTLID, CHECK AND RE-ADJUST THE SLOSE GAP AND ALIGNMENT AND WATER SEEPAGE. TO MEASURE, DRILL HOLES ON REPLACE REAR UMPER, POSITION AND INSTALL REVERSE SENSOR, CHECK AND TEST ON THE DISTANCE AND FUNCTIONS. TO APPLY UNDERCOATING ON THE ACCIDENT REPAIR ND REPLACE PANEL FOR RUST PROTECTION.  UPPLY SPRAY PAINT MATERIAL AND NECESSARY EMS TO RESPRAY BOOTLID, REAR BUMPER, REAR ND PANEL AND OTHER AFFECTED AREA / PANEL.  ECOMMENDED COST OF LUMP SUM PERAIDS.	Description of Parts  Condition  Fatilitiam Seal @\$40.00 (SN)  BOOTLID SEALANT (SN)  BOOTLID SEALANT (SN)  BOOTLID REFLECTOR SEAL @\$30.00 (SN)  REAR END PANEL SEALANT (SN)  REVERSE SENSOR CW CONTROL MODULE (SN)  LABOUR  TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION. TO PANEL BEATING, RESHAPE, STRAIGHTEN, PARTS. INCLUSIVE OF THE REPAIR OF BOOTLID AND REAR END PANEL.  TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK FUNCTIONS.  TO REMOVE AND REFIT INTERIOR UPHOLSTERY TO ACCILITATE THE REPAIR.  TO REMOVE AND REFIT BOOTLID COMPONENT TO REPLACE BOOTLID, CHECK AND RE-ADJUST THE BLOSS GAP AND ALIGNMENT AND WATER SEEPAGE.  O MEASURE, DRILL HOLES ON REPLACE REAR UMPER, POSITION AND INSTALL REVERSE SENSOR, HECK AND TEST ON THE DISTANCE AND FUNCTIONS.  O APPLY UNDERCOATING ON THE ACCIDENT REPAIR NOT NECESSARY  EMPERACE PANEL FOR RUST PROTECTION.  UPPLY SPRAY PAINT MATERIAL AND NECESSARY WEMS TO RESPRAY BOOTLID, CREAR BUMPER, REAR ND PRANEL.  RAND TOTAL  ECOMMENDED COST OF LIMP SUM PERANE.  ECOMMENDED COST OF LIMP SUM PERANE.  ECOMMENDED COST OF LIMP SUM PERANE.  ECOMMENDED COST OF LIMP SUM PERANE.

Report Ref No. CS3/AIG17005869/Gtbe2-1

XING GUO QIANG

M.MATAI, AMSAE-A

**Automotive Assessor** 

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.