

Model	Price with COE	CO ₂ Emissions	CVS Rebate* (Priority)
Polo 1.2 TSI (DSG)	\$118,900	109 g/km	\$10,000
The Beetle 1.2 TSI (DSG)	\$122,900	139 g/km	Neutral
Jetta Trendline 1.4 TSI (DSG)	\$121,900	138 g/km	Neutral
Jetta Highline 1.4 TSI (DSG) #	\$128,900	138 g/km	Neutral
Jetta Sportline 1.4 TSI (DSG) #	\$133,900	138 g/km	Neutral
Golf TSI (DSG)	\$120,900	112 g/km	\$10,000
Golf 1.4 TSI (DSG)	\$129,900	118 g/km	\$10,000
Golf 1.4 TSI (DSG) #	\$140,900	118 g/km	\$10,000
Golf R-Line 1.4 TSI (DSG) #	\$151,900	118 g/km	\$10,000
Golf GTI 2.0 TSI (DSG) #	\$188,900	153 g/km	Neutral
Golf R 2.0 TSI (DSG) #	\$209,900	164 g/km	Neutral
Golf Variant R-Line 1.4 TSI (DSG) #	\$153,900	120 g/km	\$10,000
Sportvan Comfortline 1.4 TSI (DSG)	\$134,900	126 g/km	\$5,000
Sportvan Highline 1.4 TSI (DSG) #	\$148,900	126 g/km	\$5,000
Scirocco 1.4 TSI (DSG)	\$140,900	147 g/km	Neutral
Scirocco R 2.0 TSI (DSG) #	\$210,900	192 g/km	(\$5,000)

Model	Price with COE	CO ₂ Emissions	CVS Rebate* (Priority)
Tiguan 1.4 TSI (DSG) #	\$152,900	164 g/km	Neutral
Tiguan R-Line 2.0 TSI (DSG) #	\$184,900	199 g/km	(\$5,000)
New Caddy	\$139,900	133 g/km	\$5,000
New Caddy Maxi	\$141,900	133 g/km	\$5,000
New Touran Trendline 1.4 TSI (DSG)	\$144,900	129 g/km	\$5,000
New Touran Comfortline 1.4 TSI (DSG) #	\$159,900	129 g/km	\$5,000
Passat Comfortline 1.8 TSI (DSG)	\$167,900	135 g/km	\$5,000
Passat Highline 1.8 TSI (DSG) #	\$172,900	135 g/km	\$5,000
Passat ExquisiteLine 2.0 TSI (DSG) #	\$183,900	149 g/km	Neutral
Passat R-Line 2.0 TSI (DSG) #	\$183,900	149 g/km	Neutral
New Passat Variant R-Line 2.0 TSI (DSG) #	\$192,900	152 g/km	Neutral
CC R-Line 2.0 TSI (DSG) #	\$184,900	182 g/km	Neutral

Details:
 The prices are inclusive of 3 year up to 100,000km warranty and GST.
 The prices are effective as of 18 Sep 2016 and valid till 31 Sep 2016 at 1,000 hrs.
 The prices are subject to 6 COE with government bids.
 The rebate level for Category A is at \$49,000 and Category B is at \$15,000.
 Volkswagen Group Singapore Pte. Ltd. reserves the right to allocate Category E COE to any model.
 The prices, terms and conditions are subject to change without prior notice.
 Actual specifications may differ from the model shown.
 # With navigation
 # With equipment package
 *Price includes CVS minimum
 For sales enquiries, please call: 6474 8288 (VCS Alexandra)
 6922 3555 (VCS Northshore)

Price List

Printed in Singapore

Subject to change without notice.

Actual specifications may differ from the model shown.

www.vw.com.sg

Volkswagen Centre Singapore (Alexandra)
267 Alexandra Road
Singapore 159934

Volkswagen Exclusive
1 Kampong Ampal
Singapore 368314

Price List



W201



Volkswagen

Hsiao Tong (LKKAuto)

From: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Sent: Tuesday, 25 September 2018 6:01 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: Price List-vw
Attachments: Price List as at 8 Sep 2016.pdf

Best Regards,

John Foo
Bodyshop Manager
Aftersales

Volkswagen Centre Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct Line +65 63057132
Main Line +65 6305 7100
Mobile +65 8498 5832 / 96911588
Main Fax +65 6474 3643
john.foo@vw.com.sg
<http://www.vw.com.sg>



Work on the go. Think soft copies.

From: Lambri, Herdahwati (VWG Singapore)
Sent: Tuesday, 25 September, 2018 4:20 PM
To: Foo, John (VWG Singapore)
Subject: Price List

Hi John,

As per requested.

Best Regards,

Herdahwati Lambri
Sales Administrator
Sales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7172

Main line: +65 6305 7100

Main fax: +65 6472 2330

herdahwati.binte_lambri@vw.com.sg

<http://www.vw.com.sg>



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5 vehicles

Volkswagen CC

Advanced Search Submit

Make	Model	Price	Deprecation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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Search Selection Volkswagen CC Any Any 2015 Any Any Any Available



Volkswagen Scirocco 1.4A TSI \$88,800 \$10,760 /yr 27-Aug-2015 1,390 cc 18,628 km Sports Available
 No Gimmickal Down Payment \$8880 With Monthly \$1272, Full VW Service Record, 1 Owner, Low Km, Bluetooth Audio, Leather Seats, Fully Serviced And Maintained And 3 Years Warranty By Volkswagen, 1 More Fr...

Posted: 18-Apr-2018 Tags: 2015 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen



Volkswagen Scirocco 1.4A TSI \$82,800 \$10,050 /yr 31-Jul-2015 1,390 cc 15,000 km Sports Available
 Still Under Warranty By Agent, Premium BOOY KIT Added Worth \$7000! Upgrade Owner Well Maintained With Very Well Kept Interior And Exterior No Scratches. No Dents. No Marks. Superb Condition With Low ML...

Posted: 11-Apr-2018 Tags: 2015 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen



Volkswagen Scirocco 1.4A TSI \$83,800 \$10,000 /yr 15-Jul-2015 1,390 cc 38,000 km Sports Available
 Drive Away With \$8k Downpayment! Low Mileage And Deprecation! Perfect For Urban Drive! High Specs EQP Selling At Normal Scirocco Deprecation! Agent Unit With Full Serviced Record And Agent Warranty!...

Posted: 06-Apr-2018 Tags: 2015 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen



Volkswagen Passat CC 2.0A TSI \$109,800 \$13,080 /yr 29-Jan-2015 1,984 cc 30,505 km Luxury Available
 \$2000 Republic Auto Service. Serviced & Maintained By Agent. Just Done Servicing By The Agent. 1 Owner With Low Mileage Of 30505km. Excellent Condition. High Paper Value At \$82.8K. High COE At \$75,285...

Republic Auto
 Posted: 02-Apr-2018 Tags: 2015 Volkswagen Passat, Volkswagen Passat, Volkswagen, Passat, Used Volkswagen

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Volkswagen Scirocco 1.4A TSI \$87,000 \$10,570 /yr 13-Aug-2015 1,390 cc 44,000 km Sports Available
 Accident Free, 1 Owner. Still Under Warranty. View To Believe. Viewing Is Strictly By Appointment Only.

Carro
 Posted: 07-Mar-2018 Tags: 2015 Volkswagen Scirocco, Volkswagen Scirocco, Volkswagen, Scirocco, Used Volkswagen

Save this search criteria, to get email alerts whenever a match is found.

Make	Model	Price	Deprecation	Reg Date	Eng Cap	Mileage	Veh Type	Status
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2 vehicles

Volkswagen CC

Image	Model	Price	Depreciation	Reg. Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Volkswagen CC	Any	Any	2014	Any	Any	Any	Available
	Volkswagen CC 2.0A TSI R-Line	\$87,800	\$11,340 /yr	23-Jul-2014	1,984 cc	59,000 km	Luxury	Available
2.0 Passat CC R-Line, Fully Serviced By Agent Since Day 1. Very Low Mileage Done. Beautiful White On Black Interior! Well Taken Care Of, Immaculate Condition! Flexible Loan Packages Available At 1.99%... SKL Automobile Pte Ltd Posted: 24-Aug-2018 Tags: 2014 Volkswagen CC, Volkswagen CC, Volkswagen, CC, Used Volkswagen								
	Volkswagen CC 2.0A TSI R-Line	\$84,000	\$10,970 /yr	30-May-2014	1,984 cc	75,000 km	Luxury	Available
Mint Condition CC In Immaculate Condition! Very Well Taken Of By Meticulous Owner. Low Mileage Unit! Timely Serviced Every 10k Km With Available Receipts Available. Fully Stock Engine Condition. Non S... Bavarian Motors Pte Ltd Posted: 28-Jul-2018 Tags: 2014 Volkswagen CC, Volkswagen CC, Volkswagen, CC, Used Volkswagen								

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Model Price Depreciation Reg. Date Eng Cap Mileage Veh Type

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Hsiao Tong (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Monday, 24 September 2018 11:02 AM
To: Hsiao Tong (LKKAuto)
Subject: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

12/11/18
Check with Mr Lau

Dear Hsiao Tong,

VW/John has escalated the matter to our management.

Kindly re-seeK mandate in Merimen for this matter.

Please give me a call if there is any query.

Thank you.

Best regards,
Loh Chee Heng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881 | Fax +(65) 6835 7416
Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Loh, Chee-Heng
Sent: Monday, July 02, 2018 9:41 AM
To: 'Hsiao Tong (LKKAuto)'
Subject: RE: <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Dear Hsiao Tong,

As spoken, we received 2 MVs which resulted in repair limits lower than our IH's recommendation.

Kindly proceed handling along with our IH's repair limit of \$21-22k.

Thank you.

Best regards,
Loh Chee Heng
AIG

TP is unable to accept our offer because after it is actual cost of repair taking the vehicle to the workshop
~~from~~
to register TP mean the whole vehicle pure accident cost here despite of the cost of repair
We seek your brother's
pardon

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 3 October 2018 2:14 PM
To: 'Loh, Chee-Heng'
Subject: RE: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Hi Chee Heng,

Further to your below email.

Third party is unable to accept our offer as this is the actual cost of repair to restore the vehicle back to pre-accident condition.

We have re-seeK mandate thru Merimen.

Kindly let us have your further instruction on this matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Monday, 24 September 2018 11:02 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Dear Hsiao Tong,

VW/John has escalated the matter to our management.

Kindly re-seeK mandate in Merimen for this matter.

Please give me a call if there is any query.

Thank you.

Best regards,

Loh Chee Heng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

Hsiao Tong (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Friday, 5 October 2018 11:04 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Dear Hsiao Tong,

Kindly let us have a breakdown of the below:

- 1) 21 repair days recommended by your surveyor.
- 2) 33 days requested for LOU

Thank you.

Best regards,
Loh Chee Heng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881 | Fax +(65) 6835 7416
Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Loh, Chee-Heng
Sent: Wednesday, October 03, 2018 2:32 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Dear Hsiao Tong,

I will seek approval on the matter.

Kindly hold and we will reply to you shortly.

Thank you.

Best regards,
Loh Chee Heng
AIG
Complex Claims Examiner

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 9 October 2018 10:36 AM
To: 'Loh, Chee-Heng'
Subject: RE: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Hi Chee Heng,

We refer to your below email.

- 1) 21 repair days recommended by your surveyor.
The Breakdown of number of days is as follows: -

Elect wiring & mech component	0.5day
Programming & Calibration	
R&R Rim & Balance	
R&R Rear U/Carriage	1.5days
R&R Rear Sub Frame	1.5days
Labour: - Front Bumper - RHS Front Fender - RHS Front Door - RHS Rear Door - RHS Rear Fender - Rear Bumper - RH Side Skirt	8days
Spray Paint: - Front Bumper - RHS Front Fender - RHS Front Door - RHS Rear Door - RHS Rear Fender - Rear Bumper - RH Side Skirt	7days
Transfer door mechanism	0.5day
R&R Rear Windscreen	1day
R&R Rear Luggage Trim	0.5day
R&R Rear Seat	0.5day
Total	21days

- 2) 33 days requested for LOU
Recommended 21repair days + 5Sunday + 5Saturday + 1PH + 1Inpsection = **33days**

We await your further instruction.

Hsiao Tong (LKKAuto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Monday, 15 October 2018 1:42 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Dear Hsiao Tong,

Mandate given in Merimen as below. Kindly settle at best.

COR	\$39,068.26
LOU	\$2,800.00 (28 days x \$100)
Total	\$41,868.26

Thank you.

Best regards,
Loh Chee Heng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881 | Fax +(65) 6835 7416
Chee-Heng.Loh@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, October 09, 2018 10:36 AM
To: Loh, Chee-Heng
Subject: RE: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Hi Chee Heng,

We refer to your below email.

- 21 repair days recommended by your surveyor.
The Breakdown of number of days is as follows: -

Elect wiring & mech component	0.5day
Programming & Calibration	
R&R Rim & Balance	

Print Received Message

This mail is associated with :

***SDL1168H (5198879100SG)**
[SJN4008K]
TP
TEO TECK CHUAN
Nov 21 2017 1:00PM
[Soe Seow Leng]
Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 15/10/2018 12:17 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$41868.26) - SDL1168H - Claim Handler: Loh, Chee-Heng

Approved:41868.26:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 October 2018 1:53 PM
To: 'Tang, Shu Shi (VWG Singapore)'; Foo, John (VWG Singapore)
Cc: Wong, Mei (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Without Prejudice

Hi Shu Shi/ John.

We apologise for late reply.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 39,068.26
2. Loss of Use (28days x \$100)	\$ 2,800.00
TOTAL	<u>\$ 41,868.26</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Sent: Wednesday, 10 October 2018 2:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: RE: Outstanding Payment - AIG -SDL1168H

Hi Hsiao Tong,

May I know the status, please revert.

Thank you.

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 16 October 2018 10:05 AM
To: Hsiao Tong (LKKAuto); Foo, John (VWG Singapore)
Cc: Wong, MeiY (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Hi,

Cost of repair is \$39,068.31 in my final bill.

Loss of use: surveyor recommended 21 working days, liability clear on 24/11/2018.

There is 5 weekend (sat & sun) and 1 PH on Christmas.

Total 21 days + 11days = 32days.

Please revised, thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 15 October, 2018 1:53 PM
To: Tang, Shu Shi (VWG Singapore); Foo, John (VWG Singapore)
Cc: Wong, MeiY (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Without Prejudice

Hi Shu Shi/ John,

We apologise for late reply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 October 2018 7:37 AM
To: 'Loh, Chee-Heng'
Subject: RE: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Hi Chee Heng,

We refer to the above matter.

TP rejected our offer at \$41,868.26(all-in) and proposed \$42,268.26(all-in). For loss of use, third party rejected our offer at 28days x \$100.00 = \$2,800.00 and proposed 32days x \$100.00 = \$3,200.00.

For your further instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Monday, 15 October 2018 1:42 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Urgent - <SEEK MANDATE> Your Ref: 5198879100SG *Our Ref: CC3/AIG17022398/R1pb3 [ACCIDENT INVOLVING SJN 4008K(OI) & SDL 1168H(TP) ON 21/11/2017]

Dear Hsiao Tong,

Mandate given in Merimen as below. Kindly settle at best.

COR	\$39,068.26
LOU	\$2,800.00 (28 days x \$100)
Total	\$41,868.26

Thank you.

Best regards,

Loh Chee Heng

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881 | Fax +(65) 6835 7416

Print Received Message

This mail is associated with :

***SDL1168H (5198879100SG)
[SJM4008K]**

TP
TEO TECK CHUAN
Nov 21 2017 1:00PM
[Soe Seow Leng]
Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 02/11/2018 15:45 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$41968.26) - SDL1168H - Claim Handler: Loh, Chee-Heng

Approved:41968.26:COR \$39,068.26 (w/gst) LOU \$2,900 (29 days x \$100) – days incl 1 survey day & 3 weekend (ie sat & sun) + 1 day (taking into consideration vehicle not road worthy) + 21 days repair days re

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 3 November 2018 12:03 PM
To: 'Tang, Shu Shi (VWG Singapore)'; Foo, John (VWG Singapore)
Cc: Wong, Mei (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Without Prejudice

Hi Shu Shi/ John,

We have our principal instruction to improve our offer as follows: -

1. Cost of Repair (w/GST)	\$ 39,068.26
2. Loss of Use (29days x \$100)	\$ 2,900.00
TOTAL	<u>\$ 41,968.26</u>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 16 October 2018 10:05 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Hi,

Cost of repair is \$39,068.31 in my final bill.

Loss of use: surveyor recommended 21 working days, liability clear on 24/11/2018.

There is 5 weekend (sat & sun) and 1 PH on Christmas.

Total 21 days + 11days = 32days.

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 5 November 2018 8:39 AM
To: Hsiao Tong (LKKAuto); Foo, John (VWG Singapore)
Cc: Wong, Meiy (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Hi Hsiao Tong,

My client do not accept the 29days.

According to our offer of 32days, I think is reasonable.

Surveyor recommended 21 working days, liability clear on 24/11/2018.

There is 5 weekend (sat & sun) and 1 PH on Christmas.

Total 21 days + 11days = 32days.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

*SPR
I have ~~fixed~~ 29 days is reasonable
I hope the car company can represent the
SA, I don't know
the car*



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 3 November, 2018 12:03 PM
To: Tang, Shu Shi (VWG Singapore); Foo, John (VWG Singapore)
Cc: Wong, Meiy (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Without Prejudice

Hi Shu Shi/ John,

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 16 November 2018 5:02 PM
To: 'Tang, Shu Shi (VWG Singapore)'; Foo, John (VWG Singapore)
Cc: Wong, Meiy (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

**Without Prejudice
(save as to costs)**

Hi Shu Shi/ John,

We refer to your below email.

I have spoken to our principal, AIG on your counter proposal of LOU. They are of the view that our offer of 29 days is fair and reasonable.

I hope that we can compromise to settle this case as follows in order not to prolong the matter.

1. Cost of Repair (w/GST)	\$ 39,068.26
2. Loss of Use (29days x \$100)	\$ 2,900.00
TOTAL	<u>\$ 41,968.26</u>

We look forward your favourable reply.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 13 November 2018 8:23 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Cc: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Dear Hsiao Tong,

This case is dragging for a year already, please kindly resolve this matter asap to close the case, thank you.

Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Sent: Friday, 16 November 2018 5:07 PM
To: Hsiao Tong (LKKAuto); Foo, John (VWG Singapore)
Cc: Wong, MeiY (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Dear Hsiao Tong,

We will accept this offer, please kindly send me the DV asap so that we can close this case soon.

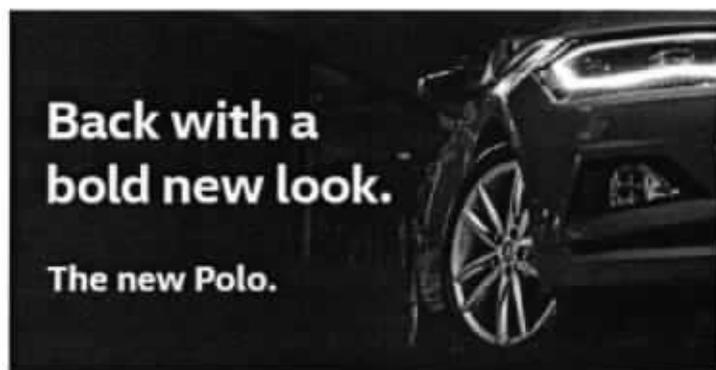
Thank you.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, 16 November, 2018 5:02 PM
To: Tang, Shu Shi (VWG Singapore); Foo, John (VWG Singapore)
Cc: Wong, MeiY (VWG Singapore); Admin A; Olivia Lau (LKKAuto); Rasul (LKKAuto)
Subject: RE: <OFFER> - AIG -SDL1168H *LKK REF: CC3/AIG17022398/R1pb3

Without Prejudice
(save as to costs)

Hi Shu Shi/ John,

We refer to your below email.

I have spoken to our principal, AIG on your counter proposal of LOU. They are of the view that our offer of 29 days is fair and reasonable.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG17022398/R1pb3

29 NOV 2017

SOE SEOW LENG
18 JALAN SEGAM
SINGAPORE 488263

Dear Sir/Madam,

ACCIDENT INVOLVING SJN 4008K & SDL 1168H ON 21/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SDL 1168H against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Teo Teck Chuan (the third party claimant")
of 111 Jalan Delatok (S) 481450 (address), owner
of SDL168H (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SDL168H that was damaged pursuant to the accident which occurred
on 21/11/17 (date) along EASTVIEW GARDEN 111 Jalan Delatok #B8450 (location)
involving vehicle no/s SJN4008K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 26 (day) of 12 (month) 2017 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$39,068.26 (Repair Cost), S\$2,900.00 (Loss of Use/Rental), S\$ - (Disbursement) for vehicle no. SDL 1168H that was damaged pursuant to the accident which occurred on 21/11/2017 (date) along EAST VIEW GARDEN 111 JALAN PELATOK 488540 (location) involving vehicle no/s SJN 4008K. This is pursuant to the inspection conducted on 24/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TEO TECK CHUAN (the third party claimant") of vehicle no. SDL 1168H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SDL 1168H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of Nov (month) 2018 (year)



MFB.

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57434

Bus Reg. No. 53100069E
GST No. M20098505-2

SERVICE ORDER NO: 17IP3142
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P.L.
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
807-16 AIG Building
Singapore
Post Code: 079120

VEH NO.: **SDL1168H**
DATE: 15/12/17 Pickup:
VIN NO.: WVWZZZ3CZEE536670 KM: 59,820
GEARBOX CODE: Engine No.:
MODEL: CC NF 2.0 TSI (DSG) R-line
SA: Tan William
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT (AIG)					
DOA 21/11/2017					
SURVEY BY LKK					
TP VEHICLE SDL1168H					
LIMIT REPAIR \$37K					
	Labor				
1	LABOUR	8.00	UNIT	840.00	6,720.00
2	TRANSFER DOOR MECHANISM	0.50	UNIT	840.00	420.00
3	R&R REAR W/SCREEN	1.00	UNIT	840.00	840.00
4	R&R REAR LUGGAGE TRIM	0.50	UNIT	840.00	420.00
5	R&R REAR SEAT	0.50	UNIT	840.00	420.00
6	SPRAY PAINT	7.00	UNIT	800.00	5,600.00
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	Tow SVC- Quality Recovery Services	1.00	UNIT		
9	Pirelli P Zero Nero GT 235/40ZR18	2.00	ST	580.00	1,160.00
10	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
11	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	280.00
12	R&R REAR U/CARRIAGE	1.50	TU	840.00	1,260.00
13	R&R REAR SUB FRAME	1.50	TU	840.00	1,260.00

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57434

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 17IP3142
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore
Post Code: 079120

VEH NO.: **SDL1168H**
DATE: 15/12/17 **Pickup:**
VIN NO.: WVWZZZ3CZEE538670 **KM:** 59,820
GEARBOX CODE: **Engine No.:**
MODEL: CC NF 2.0 TSI (DSG) R-line
SA: Tan William
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
14	R&R RIM & BALANCE	4.00	TU	50.00	200.00
	Item				
15	RUBBER VALVE	4.00	PCS	1.73	4.15
16	OWS BRAKE CLEANER	1.00	PCS	54.80	32.76
17	TIE ROD	1.00	PCS	232.74	139.65
18	LOWER CONTR ARM	1.00	PCS	422.19	253.31
19	CONN LINK	1.00	PCS	50.40	50.04
20	STABILIZER	1.00	PCS	326.19	195.71
21	18" MALLORY RIM ONLY	4.00	PCS	2,867.10	6,881.04
22	SENSOR	1.00	PCS	202.04	121.23
23	TRAILING ARM	1.00	PCS	467.50	292.50
24	REAR SUB FRAME	1.00	PCS	2,110.37	1,266.22
25	WHEEL BEARING HOUSING	1.00	PCS	1,107.54	664.52
26	SHOCK ABSORBER BELLOW	1.00	PCS	6.78	4.07
27	RHS AIR DUCT	1.00	PCS	33.44	20.07
28	GROMMET	17.00	PCS	2.33	23.76
29	RIVET	10.00	PCS	0.52	3.72
30	LHS BUMPER SIDE BRACKET	1.00	PCS	33.29	19.98
31	RHS BUMPER SIDE BRACKET	1.00	PCS	33.29	19.97

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57434

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 17IP3142

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: **SDL1168H**

DATE: 15/12/17

Pickup:

VIN NO.: WVWZZZ3C7EE336670

KM : 59,820

GEARBOX CODE:

Engine No.:

MODEL: CC NF 2.0 TSI (DSG) R-line

SA : Tan William

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE		AMOUNT
32	BUMPER SIDE BRACKET RH	1.00	PCS	30.40	40	30.40
33	REAR BUMPER	1.00	PCS	2,192.97	40	1,315.78
34	BUMPER SIDE MOLDING CHROME RH	1.00	PCS	163.53	40	68.12
35	RR FENDER SIDE TRIM LH	1.00	PCS	31.38	40	18.83
36	RR FENDER SIDE TRIM RH	1.00	PCS	31.38	40	18.83
37	RHS REAR FENDER	1.00	PCS	1,512.03	40	907.21
38	RHS REAR FENDER LINER	1.00	PCS	165.12	40	99.08
39	RHS FRT FENDER	1.00	PCS	991.94	40	695.16
40	RHS FRT DOOR	1.00	PCS	2,428.92	40	1,457.35
41	DOOR SEAL	1.00	PCS	252.81	40	151.69
42	RHS FRT DOOR MOLDING CHROME	1.00	PCS	184.10	40	110.46
43	RHS REAR DOOR MOLDING CHROME	1.00	PCS	184.09	40	110.45
44	SIDE SKIRT RH	1.00	PCS	1,286.87	40	772.12
45	RHS TAILLIGHT OUTER	1.00	PCS	601.43	40	360.86
46	CLIP	1.00	PCS	9.14	40	5.49
47	WHEEL BEARING	1.00	PCS	807.81	40	484.68
48	UPPER CONTR ARM	1.00	PCS	420.11	40	252.07
49	CLEANER	1.00	PCS	147.86	40	88.71

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57434

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 17IP3142

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PL

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SDL1168H

DATE: 15/12/17

Pickup:

VIN NO.: WVVZZZ3CZEP506670

KM: 55,820

GEARBOX CODE:

Engine No.:

MODEL: CC NF 2.0 TSI (DSG) R-line

SA: Tan William

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE		AMOUNT
50	2K GLUE	1.00	PCS	183.67	40	110.33
51	INOXSPRAY	1.00	PCS	78.44	40	47.06
52	PRIMER	1.00	PCS	32.19	40	19.31
53	APPLICATOR	2.00	PCS	11.19	40	13.43
54	2KADHESIV	1.00	PCS	330.24	40	198.15
55	ACTIVATOR	1.00	PCS	29.46	40	17.67
56	DOOR INSULATOR	1.00	PCS	53.04	40	32.01
57	SEALANT	1.00	PCS	89.30	40	53.58
58	2K FOAM	1.00	PCS	182.27	40	109.36
59	NUT	10.00	PCS	2.14	40	12.84
60	BOLT	1.00	PCS	12.84	40	7.70
61	BOLT	2.00	PCS	11.49	40	13.79
62	SCREW	2.00	PCS	17.94	40	21.53
63	BOLT	1.00	PCS	13.44	40	8.06
64	RIVET	15.00	PCS	0.63	40	5.67
65	BOLT	1.00	PCS	19.22	40	11.53
66	BOLT	2.00	PCS	19.22	40	23.07
67	SCREW	1.00	PCS	23.40	40	14.04

Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57434

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 17IP3142
SERVICE CUSTOMER NO.: F01089R
SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore
Post Code: 079120

VEH NO.: **SDL1168H**
DATE: 15/12/17 Pickup:
VIN NO.: WVVZZZ3CZEE536870 KM: 55,820
GEARBOX CODE: Engine No.:
MODEL: CC NF 2.0 TSI (DSG) R-line
SA: Tan William
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE		AMOUNT
68	SCREW	2.00	PCS	23.40	40	28.08
69	BOLT	3.00	PCS	24.11	40	43.40

Sub Total 36,512.39
GST (7%) AMOUNT 2,555.87
TOTAL AMOUNT 39,068.26

Customer

Phone : Fax :



...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Nov 2017 Edit Reg		24 Nov 2017 00:00 Edit Adj Rpt	S\$36,512.39 Edit Estimates	S\$36,512.39 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Soe Seow Leng , ID: 52009797C								
Main Claimant:	TEO TECK CHUAN , ID: S1168217J								
Vehicle Reg. No.:	SDL1168H	Date of Loss:	21/11/2017 13:00 - :59 [40 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5198879100SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SJN4008K	Policy No. (Claimant):	10674411						
		Excess:							
Repairer:	Volkswagen Group Singapore Pte Ltd (-) 247 ALEXANDRA ROAD, 159934 Alexandra - Tel: 63057293								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	Aviva Ltd (HQ) - Tel: (65) 6827 9966								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 04/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • AIG_SG_EXPRESS (02/11/2018): Alert - Adj Mandate Approved (S\$41968.26) - SDL1168H - Claim Handler: Loh, Chee-... • AIG_SG_EXPRESS (15/10/2018): Alert - Adj Mandate Approved (S\$41868.26) - SDL1168H - Claim Handler: Loh, Chee-... • AIG_SG_EXPRESS (30/08/2018): Alert - Adj Mandate Approved (S\$24100.00) - SDL1168H - Claim Handler: Loh, Chee-... • AIG_SG_EXPRESS (16/08/2018): Alert - Adj Mandate Maintained - SDL1168H - Claim Handler: Loh, Chee-Heng 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SDL1168H (5198879100SG)**
[S3N4008K]
TP
TEO TECK CHUAN
Nov 21 2017 1:00PM
[Soe Seow Leng]
Volkswagen Group Singapore Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	20/01/18 11:10	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
2	20/01/18 11:10	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
3	20/01/18 11:10	General View							Load JPG	<input checked="" type="checkbox"/>	
4	20/01/18 11:10	General View							Load JPG	<input checked="" type="checkbox"/>	
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/11/17 17:12	TP EST & GIA REPORT	 Load PDF	
2	27/11/17 10:50	TP ESTIMATE- MARKED	 Load PDF	
3	16/01/18 10:53	LETTER TO OI	 Load PDF	
4	20/01/18 11:13	Authorisation to Act	 Load PDF	
5	20/01/18 11:26	PARF_COE_REBATE	 Load PDF	
6	22/11/18 08:55	WORKSHOP INVOICE	 Load PDF	
7	22/11/18 08:55	Release Voucher	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	24/11/17 08:49	OI GIA report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SJN4008K (Insd veh)	Model:	VOLKSWAGEN CC 2.0 TSI 35849Y (A)
	SDL1168H (TP veh)		
Date of Accident:	21/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	63,052.59	
Final Repair Cost	:	\$	39,068.26	
Loss of Use	:	\$	2,900.00	29.00 days at \$100.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	0.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	41,968.26	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For Non GIA Registered Workshop:		Agreed Liability ___100___(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No:		
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Group Singapore Pte Ltd	:	\$ 41,968.26
2)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

22 Nov
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022398/R1PB3Q2
Date: 22/11/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:
Claimant Vehicle No : SDL1168H	Insured Vehicle No : SJN4008K
Date of Loss: 21/11/2017	Nature of Claim: TP Claim No: 5198879100SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SDL1168H	Engine No: CCZ435710
Make & Model: VOLKSWAGEN CC, 2.0 TSI 35849Y (A)	Chassis No: WVVZZZ3CZEE538670
Reg. Date: 27/06/2014 (Man. Year: 2014)	Odometer: 59820 km
Colour: Black	
Engine Capacity: 1984 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	235/40Z R18	Rear Tyre Size:	235/40Z R18
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	33,167.65	18,612.39	14,555.26	43.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	25,760.00	17,900.00	7,860.00	30.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	58,927.65	36,512.39	22,415.26	38.04
+ GST 7.00/7.00% (S\$)	4,124.94	2,555.87	1,569.07	38.04
Nett Amount (S\$)	63,052.59	39,068.26	23,984.33	38.04
+ Loss of Use (29.0 x S\$100.00/day) (S\$)		2,900.00		
	Nett Liability (S\$)	41,968.26		

INSPECTION

Date of Assignment:	24/11/2017	
Date Inspected:	24/11/2017 Inspected At:	NO 17 TUAS AVE 9 SINGAPORE 639197 Repairer: Volkswagen Centre Singapore (HQ)
Estimated Period of Repair:	21.0 days	

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TYRES PIRELLI PZERO NERO GT 235/40/18 (70%)	Cut	1,360.00 FS	*952.00 FS
2	1		*RHS FRT FENDER	Bent	991.94 FS	*595.16 FS
3	1		*RHS BUMPER SIDE BRACKET	Necessary	33.29 FS	*19.97 FS
4	1		*LHS BUMPER SIDE BRACKET	Necessary	33.29 FS	*19.97 FS
5	1		*RHS FRT DOOR	Bent	2,428.92 FS	*1,457.35 FS
6	1		*DOOR SEAL	Necessary	252.81 FS	*151.69 FS
7	1		*DOOR INSULATOR	Necessary	53.34 FS	*32.00 FS
8	1		*RHS FRT DOOR MOLDING CHROME	Necessary	184.10 FS	*110.46 FS
9	1		*RHS REAR DOOR MOLDING CHROME	Necessary	184.09 FS	*110.45 FS
10	1		*SIDE SKIRT RH	Deformed	1,286.87 FS	*772.12 FS
11	1		*RIVET (10 PCS)	Necessary	6.20 FS	*3.72 FS
12	1		*GROMMET (17 PCS)	Necessary	39.61 FS	*23.77 FS
13	1		*RHS REAR FENDER	Bent	1,512.03 FS	*907.22 FS
14	1		*2K FOAM	Necessary	182.27 FS	*109.36 FS
15	1		*SEALANT	Necessary	89.30 FS	*53.58 FS
16	1		*INOXSPRAY	Necessary	78.44 FS	*47.06 FS
17	1		*2KADHESIV	Necessary	330.24 FS	*198.14 FS
18	1		*RHS REAR FENDER LINER	Deformed	165.12 FS	*99.07 FS
19	1		*REAR W/SCREEN	Not Necessary	1,284.18 FS	*- FS
20	1		*2K GLUE	Necessary	183.87 FS	*110.32 FS
21	1		*CLEANER	Necessary	147.86 FS	*88.72 FS
22	1		*PRIMER	Necessary	32.19 FS	*19.31 FS
23	1		*APPLICATOR (2 PCS)	Necessary	22.38 FS	*13.43 FS
24	1		*ACTIVATOR	Necessary	29.46 FS	*17.68 FS
25	1		*RHS AIR DUCT	Cut	33.44 FS	*20.06 FS
26	1		*RHS TAILLIGHT OUTER	Scratched	601.43 FS	*360.86 FS
27	1		*CLIP	Necessary	9.14 FS	*5.48 FS
28	1		*REAR BUMPER	Deformed	2,192.97 FS	*1,315.78 FS
29	1		*BUMPER SIDE BRACKET RH	Necessary	50.40 FS	*30.24 FS
30	1		*TAILLIGHT LOWER BRACKET RH	Serviceable	24.35 FS	*- FS
31	1		*BUMPR SIDE MOULDING CHROME RH	Necessary	163.53 FS	*98.12 FS
32	1		*SENSOR	Scratched	202.04 FS	*121.22 FS
33	4		*18MALLORY RIM ONLY	Scratched	11,468.40 FS	*6,881.04 FS
34	1		*RUBBER VALVE (4PCS)	Necessary	6.92 FS	*4.15 FS
35	1		*REAR SUB FRAME	Bent	2,110.37 FS	*1,266.22 FS
36	1		*BOLT	Necessary	13.44 FS	*8.06 FS
37	1		*BOLT (3PCS)	Necessary	72.33 FS	*43.40 FS
38	1		*STABILIZER	Bent	326.19 FS	*195.71 FS
39	1		*CONN LINK	Bent	83.40 FS	*50.04 FS
40	1		*TIE ROD	Bent	232.74 FS	*139.64 FS
41	1		*TRAILING ARM	Bent	487.50 FS	*292.50 FS
42	1		*BOLT	Necessary	12.84 FS	*7.70 FS
43	1		*BOLT	Necessary	19.22 FS	*11.53 FS
44	1		*SCREW (2PCS)	Necessary	35.88 FS	*21.53 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
45	1		*UPPER CONTR ARM	Bent	420.11 FS	*252.07 FS
46	1		*LOWER CONTR ARM	Bent	422.19 FS	*253.31 FS
47	1		*WHEEL BEARING HOUSING	Bent	1,107.54 FS	*664.52 FS
48	1		*WHEEL BEARING	Necessary	807.81 FS	*484.69 FS
49	2		*BOLT	Necessary	38.44 FS	*23.06 FS
50	1		*BOLT (2PCS)	Necessary	22.98 FS	*13.79 FS
51	2		*SCREW	Necessary	46.80 FS	*28.08 FS
52	1		*SCREW	Necessary	23.40 FS	*14.04 FS
53	1		*SHOCK ABSORBER	Serviceable	936.48 FS	*- FS
54	1		*SHOCK ABSORBER TOP MTG	Serviceable	112.68 FS	*- FS
55	1		*STOP BUFFER	Serviceable	53.34 FS	*- FS
56	1		*SHOCK ABSORBER BELLOW	Necessary	6.78 FS	*4.07 FS
57	1		*OWS BRAKE CLEANER	Necessary	54.60 FS	*32.76 FS
58	1		*NUT (10 PCS)	Necessary	12.84 FS	*12.84 FS
59	1		*RIVET (15 PCS)	Necessary	5.67 FS	*5.67 FS
60	1		*RR FENDER SIDE TRIM LH	Cracked	18.83 FS	*18.83 FS
61	1		*RR FENDER SIDE TRIM RH	Cracked	18.83 FS	*18.83 FS
Total Parts (\$\$)					33,167.65	18,612.39

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ELECT WIRING & MECH COMPONENT	New	280.00	280.00
2	PROGRAMMING & CALIBRATION	New	480.00	480.00
3	R&R REAR U/CARRIAGE	New	2,520.00	1,260.00
4	R&R REAR SUB FRAME	New	2,520.00	1,260.00
5	R&R RIM & BALANCE	New	200.00	200.00
6	LABOUR	New	8,400.00	6,720.00
7	SPRAY PAINT	New	8,000.00	5,600.00
8	TRANSFER DOOR MECHANISM	New	840.00	420.00
9	R&R REAR W/SCREEN	New	840.00	840.00
10	R&R REAR LUGGAGE TRIM	New	840.00	420.00
11	R&R REAR SEAT	New	840.00	420.00
Gross Labour Cost (S\$)			25,760.00	17,900.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >