

## Vic (LKKAUTO)

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**From:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Sent:** Monday, 9 April, 2018 2:14 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017  
**Attachments:** LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF

Dear Vic,

Please proceed to direct settle on a without prejudice basis with Performance Motors as proposed in your email dated 09.04.2018.

Regards,  
**Francis Ng**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Joel Goh  
**Sent:** Monday, April 9, 2018 2:00 PM  
**To:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Subject:** FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

Dear Francis

Kindly assist

Best Regards,

**Joel Goh**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, April 9, 2018 1:58 PM

**To:** Joel Goh; Janet Tan

**Cc:** Asher Sng (LKKAUTO); Admin A; Shu Pei (LKKAUTO); Vic (LKKAUTO)

**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

**YOUR REF – DM17HO02609**

**LKK REF – CC3/EQI17022395/T1hb3**

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Dear Joel/Janet,

ACCIDENT INVOL VING VEHICLES YN 6742H (OI) AND SLN 819P (TP) ON 20/11/2017

We refer further to our below email.

It was reported that our Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured Driver Mr Sathiamoorthi where he confirmed accident details and was informed of the TP claim, liability and agreed to settle and is aware of NCD issues on 28/11/2017.

In view of the above, our Insured is liable to the damages sustained by the TP vehicles.

Summary to offer to repairer **PERFORMANCE MOTORS LIMITED** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 22,597.16	\$ 12,964.38
Loss of Use (\$60 x 8 days)	\$ 480.00	\$ 480.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 22,279.83</b>	<b>\$ 13,446.38</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	8 days
<b>TOTAL</b>	<b>8 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 30 January, 2018 11:47 AM

**To:** Bazlin Ahmad; Janet Tan

**Cc:** Asher Sng (LKKAuto); Admin A; Vic (LKKAuto); Shu Pei (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

Dear Lynn,

We refer to your below email.

Please be informed that we are still pending for COR finalization from TP repairer.

We will follow up on the matter.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Shu Pei (LKKAuto)

**Sent:** Tuesday, 30 January, 2018 11:00 AM

**To:** Bazlin Ahmad; Janet Tan

**Cc:** Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

Dear Lynn,

We refer to the above matter.

Please be informed that vehicle had repaired at M/s Performance Motors Limited.

**By copy to Vic,**

**For your information and necessary action please.**

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

**Sent:** Monday, 29 January 2018 4:07 PM

**To:** Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

Dear Shu Pei

We refer to the above, was SLN819P being repaired at Performance Motors or Soc Leong Motors?

Kindly forward us the DS report and repair bill.

Thank You.

Regards,

**Lynn Ahmad**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

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**From:** Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

**Sent:** Monday, November 27, 2017 10:46 AM

**To:** Bazlin Ahmad; Janet Tan

**Cc:** Vic (LKKAUTO); Asher Sng (LKKAUTO); Admin A

**Subject:** RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - TBA) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

**WITHOUT PREJUDICE**

Dear Lynn,

We refer to the above matter.

We have inspected TP vehicle SLN 819P at M/s Performance Motors Limited.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

**Sent:** Friday, 24 November, 2017 10:16 AM

**To:** Shu Pei (LKKAUTO) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - TBA) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

Dear Shu Pei

Please find attached

Thank You.

Regards,

Bazlin Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190



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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

**Sent:** Thursday, November 23, 2017 5:01 PM

**To:** Bazlin Ahmad; Janet Tan

**Cc:** Vic (LKKAuto); Asher Sng (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving YN6742H (OI : EQI - TBA) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

**WITHOUT PREJUDICE**

Dear Lynn,

We refer to the above matter.

This is a TP direct settlement case from at M/s Performance Motors Limited.

Enclosed for your perusal is:

- Estimated cost of repair
- TP GIA report

Please be informed that preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler , you may contact the undersigned.***

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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