

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 28 November, 2017 2:46 PM
To: PBSP
Cc: Admin A; assignments; Vic (LKKAUTO); Asher Sng (LKKAUTO)
Subject: RE: REMINDER///CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P// REQ FOR DIRECT SETTLEMENT- SLN819P AND YN6742H ON 20/11/2017 ***LKK
REF:CC3/EQ117022395/hb3

Your Ref: SLN 819P
Our Ref: CC3/EQ117022395/hb3

“WITHOUT PREJUDICE”

Dear Caroline,

ACCIDENT INVOLVING VEHICLES YN 6742H AND SLN 819P ON 20/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Tuesday, 28 November, 2017 9:44 AM
To: Shu Pei (LKKAUTO); Vic (LKKAUTO)
Cc: Admin A; CS A Team; assignments

Subject: REMINDER///CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P// REQ FOR DIRECT SETTLEMENT- SLN819P AND YN6742H ON 20/11/2017 ***LKK REF:CC3/EQI17022395/hb3

Dear Vic,

Please let us have your reply on liability.

The car in the workshop and surveyed already.

Owner chasing for this case.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP

Sent: Monday, 27 November 2017 11:26 AM

To: Shu Pei (LKKAuto); vicalpeh@lkkauto.com

Cc: 甯璿 ©; CS A Team; assignments

Subject: Re: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P// REQ FOR DIRECT SETTLEMENT- SLN819P AND YN6742H ON 20/11/2017 ***LKK REF:CC3/EQI17022395/hb3

Dear Vic,

Please let us have your reply on liability.

The car has been surveyed.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, 23 November 2017 5:03 PM

To: PBSP

Cc: 甯璿 ©; CS A Team; assignments

Subject: FW: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P// REQ FOR DIRECT SETTLEMENT- SLN819P AND YN6742H ON 20/11/2017 ***LKK REF:CC3/EQI17022395/hb3

Dear Caroline,

We refer to your email below.

Please be informed that we are currently **pending for our insured's GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Dear Assignments team,

Kindly arrange survey.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@sime-darby.com.sg>]

Sent: Thursday, 23 November, 2017 9:38 AM

To: janet.tan@eqinsurance.com.sg; elaine.cheong@eqinsurance.com.sg; weiyin.tan@eqinsurance.com.sg

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: CAR IN THE WORKSHOP, PLS ARRANGE SURVEY A.S.A.P// REQ FOR DIRECT SETTLEMENT- SLN819P AND YN6742H ON 20/11/2017

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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