

Vic (LKKAUTO)

From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Monday, 9 April, 2018 2:14 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF

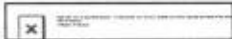
Dear Vic,

Please proceed to direct settle on a without prejudice basis with Performance Motors as proposed in your email dated 09.04.2018.

Regards,
Francis Ng
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Joel Goh
Sent: Monday, April 9, 2018 2:00 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Subject: FW: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

Dear Francis

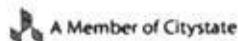
Kindly assist

Best Regards,

Joel Goh
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

Sent: Monday, April 9, 2018 1:58 PM

To: Joel Goh; Janet Tan

Cc: Asher Sng (LKKAUTO); Admin A; Shu Pei (LKKAUTO); Vic (LKKAUTO)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

YOUR REF – DM17HO02609

LKK REF – CC3/EQI17022395/T1hb3

=====

Dear Joel/Janet,

ACCIDENT INVOL VING VEHICLES YN 6742H (OI) AND SLN 819P (TP) ON 20/11/2017

We refer further to our below email.

It was reported that our Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured Driver Mr Sathiamoorthi where he confirmed accident details and was informed of the TP claim, liability and agreed to settle and is aware of NCD issues on 28/11/2017.

In view of the above, our Insured is liable to the damages sustained by the TP vehicles.

Summary to offer to repairer **PERFORMANCE MOTORS LIMITED** is as follows:

| TP CLAIMED | | REVISED - TO OFFER |
|-----------------------------|---------------------|---------------------|
| Cost of Repair (w/gst) | \$ 22,597.16 | \$ 12,964.38 |
| Loss of Use (\$60 x 8 days) | \$ 480.00 | \$ 480.00 |
| GIA Search Fee | \$ 2.00 | \$ 2.00 |
| TOTAL | \$ 22,279.83 | \$ 13,446.38 |

Breakdown of days is as follows:

| | |
|---|---------------|
| Our surveyor's recommended days to repair | 8 days |
| TOTAL | 8 days |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)

Sent: Tuesday, 30 January, 2018 11:47 AM

To: Bazlin Ahmad; Janet Tan

Cc: Asher Sng (LKKAuto); Admin A; Vic (LKKAuto); Shu Pei (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving YN6742H (OI : EQI - DM17HO02609) AND SLN819P (TP : LKK REF - CC3/EQI17022395/hb3) on 20.11.2017

Dear Lynn,

We refer to your below email.

Please be informed that we are still pending for COR finalization from TP repairer.

We will follow up on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shu Pei (LKKAuto)

Sent: Tuesday, 30 January, 2018 11:00 AM

To: Bazlin Ahmad; Janet Tan

Cc: Vic (LKKAuto); Asher Sng (LKKAuto); Admin A



EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block
MND Complex
Singapore 069110
Attention: Motor Claims

"Without Prejudice"

Your Ref:

Our Ref:

Date:

Subject:

29 March 2018

ACCIDENT INVOLVING VEHICLES SLN819P & YN6742H ON 20.11.2017

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

| | | |
|----------------|---|---------------------------------|
| Cost of repair | : | S\$ 12964.38 |
| Loss of use | : | S\$ 480.00 (S\$ 60.00 x 8 days) |
| GIA search fee | : | S\$ 2.00 |
| Total | : | S\$ 13446.38 |

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Teng Wai Khan
Customer Service Manager, Body & Paint

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)

www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 439180
Tel Aftersales:
6319 0688
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 28 November, 2017 2:50 PM
To: wynfoods@wynfoods.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: YN 6742H_ACCIDENT INVOLVING YN 6742H AND SLN 819P ON 20/11/2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/EQ17022395/hb3

28 NOVEMBER 2017

M/s WYN FOODS PTE LTD
ATTN: THE MANAGEMENT

By Email Only

Dear Sir/Madam,

ACCIDENT INVOLVING YN 6742H AND SLN 819P ON 20/11/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLN 819P & VN 6742H ON 20.11.2017


I, Praveena Kumar Reddy Vutukar owner of Vehicle Registration No. SLN 819P
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment due
to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:


Name: Praveena Kumar Reddy Vutukar (Date) 21/Nov/17
NRIC No.: S24608509 Vutukar 5:10pm

In the presence of:


Name: _____ (Date) _____
NRIC No.: _____

Inthiran A/L Thurasamy
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

SERVICE TAX INVOICE

| | |
|--|--------------------------------------|
| Repair Order No. : B1 1225229 | Page No. : 1 of 2 |
| Date IN : 28/11/2017 | Invoice Number : 1945713 / WSB |
| Cust. Svc. Advisor: Inthiran A/L Thurasamy | Invoice Date : 20/03/2018 |
| | Payment Terms : 30 Days From Invoice |
| | Invoice By : Toh Jing Xuan |

- CUSTOMER INFORMATION -

Mr Praveena Kumar Reddy Vutukur
15 Bedok Reservoir View
#13-04

Singapore 478933

- INVOICE TO - 45912

EQ Insurance Company Limited
5 Maxwell Road, #17-00 Tower Block
MND Complex
Singapore 069110

| | | | | |
|----------------------|------------------------|--------------------------|-------------------|-----------------|
| REGN. NO. SLN819P | CHASSIS NO. V926018 | REGN. DATE 25/08/2017 | MODEL 216D CAT | MILEAGE 2050 |
|----------------------|------------------------|--------------------------|-------------------|-----------------|

- - - - LABOUR 1 - - - -

| | |
|---|----------|
| | NETT |
| To replace rear bumper and attachments, tail gate and attachments including make good the tail end panel and knock out dented area cause by the accident. | 2,550.00 |
| To respray rear bumper, tail gate and tail end panel. | 2,399.00 |
| To remove and install boot compartment carpet and garnish to facilitate repairs. | 230.00 |
| To replace rear windscreen glass including conduct water leak tests. | 649.00 |
| To transfer lock mechanism from old to new bootlid including conduct checks on new bootlid central locking system for proper function. | 451.00 |
| To check electrical wiring systems and lightings at the rear section for proper function. | 150.00 |
| To carry out body cavity preservation. | 100.00 |
| To tow accident vehicle to PML workshop. | 195.00 |
| To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function. | 150.00 |
| To vacuum car interior to remove shattered glass debris. | 224.00 |
| Sundries. | 150.00 |
| INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT. | 0.00 |
| DATE OF ACCIDENT : 20.11.2017. 3RD PARTY CAR : YN6742H. | |
| YOUR REF NO : NIL. | |
| VEHICLE WAS SURVEYED BY MR TAUFIKH FROM LKK AUTO ON 23.11.2017 AT 12:50PM. AUTHORISED REPAIR BY MS VIC ALPEH FROM LKK AUTO ON 28.11.2017 VIA EMAIL. | |
| PROPOSE LOSS OF USE = \$60x8. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION. | 0.00 |
| GIA SEARCH FEE = \$2.00. | 0.00 |
| Total Labour 1: | 7,248.00 |

- - - - PARTS - - - -

| | Qty | Retail Price | NETT |
|--------------------------------|-----|--------------|--------|
| REAR BUMPER PANEL PRIMED (PDC) | 1 | 966.25 | 966.25 |
| GROMMET | 2 | 0.75 | 1.50 |

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road
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280, Kampong Arang Road
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Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

| | |
|---|---|
| Repair Order No. : B1 1225229 | Page No. : 2 of 2 |
| Date IN : 28/11/2017 | Invoice Number : 1945713 / WSB |
| Cust. Svc. Advisor: Inthiran A/L Thurasamy | Invoice Date : 20/03/2018 |
| | Payment Terms : 30 Days From Invoice |
| | Invoice By : Toh Jing Xuan |

| | | | |
|--|---|----------|-----------------|
| BADGE (BMW) | 1 | 69.50 | 69.50 |
| (DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) | 1 | 131.55 | 131.55 |
| TRUNK LID | 1 | 1,174.95 | 1,174.95 |
| REAR WINDOW ESG | 1 | 632.25 | 632.25 |
| RH PANEL TAIL LID (EVERESTGRAU) | 1 | 30.45 | 30.45 |
| (DG) CLEANER R1 (100ML) | 1 | 23.85 | 23.85 |
| (DG/SL) GLASS PRIMER 30ML (VP206) | 2 | 27.85 | 55.70 |
| (DG/SL) W/SCREEN SEALANT (COLD 1 HOUR) | 1 | 131.55 | 131.55 |
| REAR BUMPER CARRIER | 1 | 423.80 | 423.80 |
| RR BUMPER RH INNER SIDE GUIDE | 1 | 58.55 | 58.55 |
| BOOT LID/TAILGATE PUSH BOTTON ICAM | 1 | 46.05 | 46.05 |
| RR RH LIGHT IN THE TRUNK LID | 1 | 239.85 | 239.85 |
| LOWER TAIL LID TRIM PANEL | 1 | 298.35 | 298.35 |
| RR LH LIGHT IN THE TRUNK LID | 1 | 239.85 | 239.85 |
| LH TRUNK LID PANEL TRIM (EVERESTGRA | 1 | 31.70 | 31.70 |
| BLIND RIVET NUT M6 | 3 | 2.60 | 7.80 |
| BUMP STOP | 8 | 3.25 | 26.00 |
| FRT W/SCREEN KLET BAND | 8 | 2.80 | 22.40 |
| EXPANDING NUT | 4 | 1.00 | 4.00 |
| 3M S/F PREMIUM REAR WINDSCREEN | 1 | 252.34 | 252.34 |
| Total Parts : | | | 4,868.24 |

| | | | |
|------------------|-----------------|------------------------------------|----------------------|
| Labour Charges : | 7,098.00 | Total Labour & Parts Charges : | S\$ 12,116.24 |
| Parts Charges : | 4,868.24 | Less Insurance Excess : | S\$ 0.00 |
| Lubricant/Misc : | 150.00 | Invoice Total Amount Exclude GST : | S\$ 12,116.24 |
| | | GST @ 7% : | S\$ 848.14 |
| | | Invoice Total Amount Include GST : | S\$ 12,964.38 |

Computer generated invoice. No signature is required. Amount Payable Include GST : **S\$ 12,964.38**

All amounts are in Singapore Dollars.
Work was carried out subject to the Company's Terms and Conditions of Service.
No complaints will be entertained unless reported within seven (7) days of the date of this invoice.
For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-175433
Date of Request: 23/11/2017

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 23/11/2017
Enquiry By THEMIS ALLIANCE
TP Vehicle No. YN6742H
Accident Date 20/11/2017

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------|-----------------------|------------------|
| YN6742H | EQ Insurance Company Ltd | 12/11/2017-11/11/2018 | 6223 9433 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-175433
Date of Request: 23/11/2017

Your Ref No: Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 23/11/2017
Enquiry By THEMIS ALLIANCE
TP Vehicle No. YN6742H
Accident Date 20/11/2017

| DESCRIPTION | AMOUNT (\$\$) |
|----------------------------------|---------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:
Date:
☒ GIRO ☐ Cash ☐ Cheque