

LKK:
IDAC

Surveyor:

DOI:

Date / Time :

Registered in Merimen:

## Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

**Excess Sec II :S\$**

Is driver the owner?

( YES / NO )

Nature of Accident :

If **NO**, Driver Name / Age :

Driver Tel No. :

 $(V/L \rightarrow E' / NO)$ 

Claim No.

Policy No.

Make / Model :

Place of Accident :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :                      %                      Final ? Yes / No



INSRS:

WSP:

Tel :

**Liability :**

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/Time	STAGE	DATE / PIC
15/1/18	Non-Reporting ltr (1st):	
1/1/18	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call Of:	3/1/18
	After call ltr to Ol:	by email
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	
	After call ltr to Ol:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS ( days) Reduction:	% Email Call
FINAL SETTLEMENT	Date/Time:	Confirm with
Final Liability:	% 50 (Agreed / Assessed) BOLA S/N No. :	NIL
Repair Cost:	SS	
Loss of Rental (LOR):	SS ( days)	
Loss of Use (LOU):	SS (\$ x days)	
Loss of Income (LOI):	SS (\$ x days)	
LOR only LOR only	LOR + LOU LOR + LOI	(Tick only one)
GIA/LTA Search	SS	
Medical:	SS	
Disbursement:	SS (e.g. Tow/ Independent )	
Legal Cost	SS	
Total:	SS	Global Sum SS:
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS	Name 1:
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

REF:

CS/TP17022397 / Arb

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 04 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SJU 7717R Yr Regn: 2009 Dec.  
 Type: (M.Car) M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or

Make: Toyota Vios. c.c. 1497  
 Colour: Slv A/C Insured / Std / NI / NA  
 Sp. Reading: 117777 T/Radio: Insured / Std / NI / NA

Eng No: \_\_\_\_\_  
 C/No: MR053HY930514442

Gen. Cond: (Good) / Fair / Poor / Burnt  
 Steering: (In order) / Jammed / Leaked / Burnt or  
 Brake: (In order) / Jammed / Leaked / Burnt or  
 Modi: Nil (S/Rim) / STD A/Rim or

Tyre Size: F: 185/60R15  
 R: 185/60R15

BS / DUN / EXNOVA / GY (FS) LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

Front Rear  
 R/Bal. 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 23/11/17

Survey held at: M6 Solution  
 Des. of Damages: Frt / Rear / O/S (N/S) / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction  
TP AXA Independent.  
SJU 7717R - X

US \$ 2500 Cred # 6594.85 / 7377.  
19/11/17 (Sun) : DIA  
23/11/17 (Thurs) : DIA

4 + 1500 + 100 + 2000

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech Insp (\$)☐ : Weekend (\$)

Photos

Others

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$)

TOTAL



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM17022392/Apb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 23-11-2017		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	YK 999P	Veh. Inspected	SJU 7717R	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	23/11/2017	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	19/11/2017	Inspection Date	23/11/2017	
Survey held at	MG SOLUTION PTE LTD 23 KAKI BUKIT AVE 4 (SOUTH WING) #02-03B VICOM INSPECTION CENTRE, SINGAPORE 415933			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing) #02-03 Singapore 415933

Tel: (+65) 6243 1373 | Fax: (+65) 6243 1376

Reg. No: 201427944N

Email: mg3solution@gmail.com

TO : AXA INSURANCE SINGAPORE PTE LTD DATE : 20/11/2017  
ATTENTION : MOTOR CLAIMS DEPT JOB TYPE : T/P CLAIM  
ESTIMATE REPORT :

## VEHICLE DETAILS

VEHICLE NO : SJU7717R  
MODEL : TOYOTA VIOS 1.5E A  
CHASSIS NO

ACCIDENT DETAILS DATE : 19-Nov-17  
TIME : 06:30HRS

THIRD PARTY REQUESTOR / CONTACT : JACK LI

## CLAIM DETAIL : PARTS

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	FRONT BONNET <i>Pyis</i>	1	\$ 582.20	\$ 582.20
2	FRONT BUMPER <i>torn</i>	1	\$ 488.20	\$ 488.20
3	FRONT BUMPER SIDE RETAINER <i>LH New</i>	2	\$ 75.00	\$ 150.00
4	FRONT FENDER LH <i>Dented.</i>	1	\$ 680.00	\$ 680.00
5	FRONT FENDER EMBLEM 'WT-I' <i>New</i>	1	\$ 55.00	\$ 55.00
6	FRONT FENDER QUARTER GLASS COVER <i>Get</i>	1	\$ 52.60	\$ 52.60
7	FRONT FENDER INNER COWLING LH <i>new</i>	1	\$ 192.30	\$ 192.30
8	HEADLAMP LH <i>cracked.</i>	1	\$ 450.30	\$ 450.30
9	FRONT SIDE MIRROR ASSY LH <i>Pyis</i>	1	\$ 613.00	\$ 613.00
10	FRONT SIDE MIRROR COVER LH <i>Pyis</i>	1	\$ 103.00	\$ 103.00
11	FRONT DOOR LH <i>Pyis</i>	1	\$ 1,266.90	\$ 1,266.90
12	FRONT DOOR PROTECTOR LH	1	\$ 130.00	\$ 130.00
13	FRONT DOOR OUTER MOULDING LH	1	\$ 103.00	\$ 103.00
14	FRONT DOOR OUTER HANDLE LH	1	\$ 144.00	\$ 144.00
15	FRONT DOOR LOCK LH	1	\$ 433.80	\$ 433.80
16	FRONT DOOR WEATHERSTRIPE	1	\$ 189.00	\$ 189.00
17	REAR RH DOOR	1	\$ 1,233.50	\$ 1,233.50
18	REAR RH DOOR PROTECTOR	1	\$ 130.00	\$ 130.00
19	REAR RH DOOR OUTER MOULDING	1	\$ 103.00	\$ 103.00

20 Front RH Door Glass *Get*

360.10

2684.3

2013.22

TOTAL PRICE \$ 7,099.80  
 LESS 25% \$ 1,774.95  
 SUB TOTAL PRICE \$ 5,324.85

**SPECIAL NETT ITEMS**

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	FRONT BUMPER CLIPS(SET) <i>New</i>	1	\$ 20.00	\$ 20.00 ✓
2	FRONT FENDER INNER COWLING CLIPS(SET) <i>M</i>	1	\$ 20.00	\$ 20.00 X.

20

TOTAL \$ 40.00

**CLAIM DETAILS: LABOUR AND SPRAY PAINTING**

1	PANEL BEATING, REMOVAL AND REPLACING PARTS	\$ 1,400.00	400	
2	TO SPRAY PAINT AFFECTED AREA	\$ 1,400.00	680	
3	TUFF COAT	\$ 180.00	X	
4	REFCOUS AND ADJUST HEADLAMPS ASSY	\$ 100.00	30	
5	TRANFER FRONT RH DOOR MECHANISM	\$ 150.00	X	
6	TRANFER FRONT LH DOOR MECHANISM	\$ 150.00	X.	
7	REMOVE AND REINSTALL RH SIDE DOOR PILLAR INNER TRIMS TO ASSIST REPAIR	\$ 350.00	X.	

TOTAL \$3,730.00

1110

**ESTIMATE REPORT**

TOTAL PARTS COST : \$ 5,364.85  
 TOTAL LABOUR COST : \$ 3,730.00  
 TOTAL REPAIR COST : \$ 9,094.85

total: 3143.22  
 2/5/1 2.5K  
 04 Days

**APPROVED DETAILS**

SURVEYOR :  
 CONTACT NO :  
 PART BY PART / LUMP SUM :

KK Auto Consultants hence notify  
 the Repairer of the following:  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • Illegal modification(s) is allowed  
 • Complementary item(s) must be resurveyed and  
 is subject to FAX approval from Insurance Company

knownedged by Repairer

Signature:

at:

## **SG AXA Insurance SM AXA SGP - Motor Survey**

---

**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Monday, November 20, 2017 5:48 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey; SG AXA Insurance SM Claims Service Team  
**Subject:** SJU7717R (Pre-Inspection)  
**Attachments:** SJU7717R (Pre-Inspection).pdf  
**Categories:** Namrata

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

We prefer our single joint expert as below:

• **ADRIAN LING WAI PING (LKK AUTO CONSULTANTS PTE LTD)**

Thank you.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date Of Report	15/12/2017 16:59
Date Of Accident	19/11/2017 08:30
Exact Location Of Accident	HOUGANG AVE 5 (OPP BLK 327)
Country/State of Loss	SINGAPORE

#### DETAILS OF OWN VEHICLE

Vehicle Registration Number	YK999P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHIP HONG FARM PRODUCT
Co Reg No	33764300L
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-67584554

#### Vehicle Particulars

Manufacturer	MITSUBISHI
Model	CANTER-3.0 D FEB21ER4SDEB (CBU) (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	COMMERCIAL VEHICLE

#### Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	P1888539
Cover Note Number	

#### Driver

Name of Driver	ANG KHENG LEE
NRIC No	S8414131C
Date Of Birth	12/05/1984
Occupation	INDOOR
Date Of Driving Pass	30/01/2013
Driving Experience	4 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97963803
Fax Number	
Contact Number	
Email Address	NOEMAIL



Address BLK 749 YISHUN STREET 72 #04-116  
Postcode 760749  
Was driver an employee of the Insured's Company YES  
If No, Relationship of the Driver with the Insured  
Vehicle Registration Number of Driver's Own -  
Vehicle -  
Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident SIDE SWIPE  
Weather Conditions CLEAR  
Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
Was any body injured in the Accident? NO  
Was any other material or property damaged? YES  
I have been approached by unknown person(s) soliciting/offering accident claims assistance, NO  
Number of Passengers (Including Driver) 2

#### Details of Police Action

Was the accident reported to the police? NO  
If Yes, Please state which Police Station  
Was notice of intended Prosecution given? NO  
If Yes, against whom?

#### Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

#### Attachment(s)

Are accident photos available for attachment? YES  
Was there any video captured by Car Camera? NO  
Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJU7717R  
Vehicle Make/Model/Colour  
Details Of Properties  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)

#### Details of Witness

Name  
Phone Number  
Email Address



## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



g

Policyholder's Signature  
Date & Time:



h

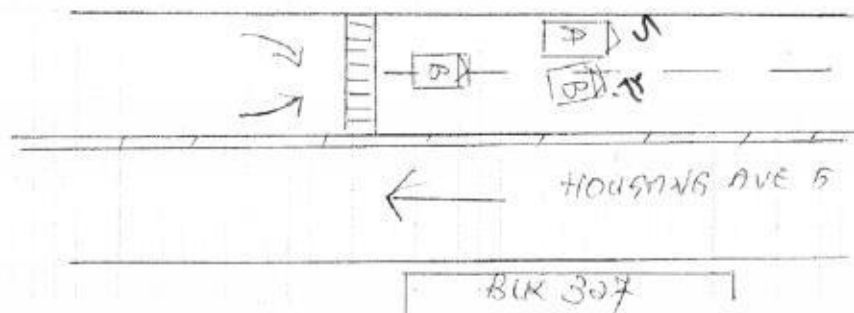
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

19/1/20  
4:10pm

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 19.11.2017 at about 8.30 AM I was driving along Housing Ave 5, I saw a car in front of me driving slowly and I honked at him but he suddenly started to drive on a zig-zag manner and drive even slower. On seeing there was a gap I proceed to drive straight ahead but this car suddenly swerved towards my direction and grazed against my lorry. We alighted and the car driver shouted at me and kept telling me that I was at fault. To avoid making argument I asked him to contact my company and he had spoken to my supervisor, Mr. M, who had asked him to send his car to our approved workshop to repair his car on the following Monday (20.11.17). On the night of 19.11.17, he called my Supervisor to inform that to settle this matter we had to compensate him an amount of \$15000. On hearing this we ignore him as he was trying to scare mail us. I still hold the message that he sent to my Supervisor as proof that we had one agreed on a mutual settlement and not as he reported as "Hit & Run" case.

DECLARATION

I/We hereby declare that the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Sketch Plan #2 Pg. 1



**SINGAPORE  
POLICE FORCE**



T/20171214/2154

1 of 3

Police Station Of Origin:  
Thomson NPP  
25 Sin Ming Road #01-180 SINGAPORE  
570025  
Tel No: 1800-4529999

Report No. T/20171214/2154

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 14/12/2017 17:53	Vide Report No.:	Station Diary No.: 61
--	------------------	--------------------------

**Informant's Particulars**

Name of Informant: ANG KHENG LEE			Address: APT BLK 749 YISHUN STREET 72 #04-116 SINGAPORE 760749	
ID Type / ID No.: ^RIC NO / S8414131C			Contact No.:	Mobile: 97963803
Nationality: SINGAPORE CITIZEN			Home/Office:	
			Email:	
Sex: Male	Age: 33	Date of Birth: 12/05/1984	Type of Informant: Driver	
Race: Chinese			Language:	Institution / School Name:
Occupation: Lorry driver			Driving Licence Information: Class: 3	
			Date of Expiry:	

**General Information of the Accident**

Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 19/11/2017 08:30	Type of Location:
Location: Along Road 1 HOUGANG AVENUE 5			
Near Blk 327			
Weather: Clear	Road Surface: Dry	Road Speed Limit:	
Traffic Flow:	Traffic Control:	Traffic Volume: Light	
Type of Collision: Between Moving Vehicles - Side Swipe - Same Direction			Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJU7717R	Car					0
YK999P	Lorry				No Damage	1

**Details of Person Involved**

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	



**SINGAPORE  
POLICE FORCE**



T/20171214/2154

2 of 3

Report No. T/20171214/2154

Police Station Of Origin:  
Thomson NPP  
25 Sin Ming Road #01-180 SINGAPORE  
570025  
Tel No: 1800-4529999

## CONTINUATION OF REPORT

Name	Unknown		ID No.	NIL
Related Vehicle	SJU7717R (Car)		Contact No.	91050711
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL
<b>Driver</b>				
Name	ANG KHENG LEE		ID No.	S8414131C
Related Vehicle	YK999P (Lorry)		Contact No.	97963803
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL		Date Discharge	NIL
No. of Days granted Medical Leave	NIL		Degree of Injury	NIL

**Brief Details.**

On 19/11/2017 at about 0830hrs, I was driving along the left lane of Hougang Ave 5. SJU7717R was travelling in front of me in a zig-zag manner (crossing from first to second lane to first again). When I saw an opportunity for me to overtake him, I picked up speed. Just as I was passing him, he swerved in to my lane and collided on to the right side of my vehicle. There was no damage to my vehicle, and no police or ambulance came to scene. But we both alighted and exchanged contact numbers. Since it is a company vehicle, I gave him my supervisor's contact number, Zhi An (HP: 97206531) and told him to liaise with my supervisor directly. He proceeded to contact my supervisor on the same day at about 1708hrs via WhatsApp. He agreed to settle it privately, but he requested for S\$5000 and my supervisory does not agree with it, so my supervisor told him to report the accident to the police instead. I have a screenshot of the conversation. There is no camera installed in my vehicle. I'm lodging this report in compliance to a letter from Traffic Police (ref no.: TP/IP/64177/2017).



**SINGAPORE  
POLICE FORCE**



T/20171214/2154

Police Station Of Origin:  
Thomson NPP  
25 Sin Ming Road #01-180 SINGAPORE  
570025  
Tel No: 1800-4529999

3 of 3

Report No. T/20171214/2154

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:  
E /  
Sgt 2 LOKMAN BIN ABDUL GHANI

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / HRT /  
SI ABDUL KAREEM BIN ABDUL HAGUE  
Contact No : 65476079

Authentication Stamp  
NP168

Signature Of Informant:

Date/Time:  
14/12/2017 17:53

Classification Of Case:

## Hsiao Tong (LKKAUTO)

---

**From:** Ang Chye Hoon <chyehoon@chiphong.com.sg>  
**Sent:** Monday, 5 February 2018 4:04 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: ACCIDENT INVOLVING YK 999P & SJU 7717R ALONG/AT HOUGANG AVE 5 (OPP BLK 327) ON 19/11/2017

Hi,

This driver had already submit his driving licence after suspension. I do not have a copy of his driving licence. But we can confirm that he is still holding a valid licence during this accident.

Regards,  
Ms Ang

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Thursday, 1 February, 2018 8:58 AM  
**To:** chyehoon@chiphong.com.sg  
**Subject:** ACCIDENT INVOLVING YK 999P & SJU 7717R ALONG/AT HOUGANG AVE 5 (OPP BLK 327) ON 19/11/2017

01 FEBRUARY 2018

**M/s CHIP HONG FARM PRODUCT**

Dear Sir/ Mdm

**OUR REF : CC4/ASM17022392/Apb3**  
**YOUR REF : YK 999P**

**ACCIDENT INVOLVING YK 999P & SJU 7717R ALONG/AT HOUGANG AVE 5 (OPP BLK 327) ON 19/11/2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from MG SOLUTION PTE LTD acting on behalf of the owner of SJU 7717R against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Chew Hsiao Tong  
Case Handler  
DID: 6742 3197  
FAX: 6741 4108  
EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc AXA Insurance Pte Ltd  
(Motor Claims Dept)



## Hsiao Tong (LKKAUTO)

---

**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Friday, 2 February 2018 10:04 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** 3rd Party Claim for Accident involving Vehicle SJU 7717R & YK 999P on 19/11/2017  
**Attachments:** SMG188028 for SJU7717R.pdf

Your Ref: **YK 999P**

Our Ref: **SJU 7717R**

Dear Hsiao Tong,

Please find attached our LOD for your onward action. Original Copy will send to you by **POST**.  
Please feel free to contact the under mentioned should you require any further information.  
Your prompt action will be greatly appreciated.

Best Regards,

**Su Wong**

**MG SOLUTION PTE LTD**

No 23 Kaki Bukit Avenue 4

AAS Kaki Bukit Centre

#02-03B Singapore 415933

Tel: 6243 1373 | Fax: 6243 1376

## << <Seek Instruction> - S7M004MK [ACCIDENT INVOLVING YK 999P(OI) & SJU 7717K(TP) ON 19/11/2017]

Type

🔔 Question

Message

Hi, We refer to the above matter. We noted that our insured driver's driving licence had been disqualified from 28/12/2017 to 29/12/2019. Our insured do not have a copy of driver driving licence but they confirmed that the driver was holding a valid driving licence during this accident(DOA: 19/11/2017). Kindly advise if there is any policy issue. Thank you. Hsiao Tong -12/02/2018

Reply

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 27 February 2018 2:31 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: New message for service request 20006, vehicle number SJU7717R

Hi Hsiao Tong, we refer to your message and IA. Please proceed for direct settlement. Stacey

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)  
Sent: Tuesday, 27 February 2018 2:27 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 20006, vehicle number SJU7717R

BEST REGARDS,  
G.Nivitha | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]  
Sent: Tuesday, 27 February 2018 2:22 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 20006, vehicle number SJU7717R

AXA Insurance has sent you a message for claim number S7M004MK.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

« Re:<Seek Instruction> - S7M004MK [ACCIDENT INVOLVING YK 999P(OI) & SJU 7717K(TP) ON 19/11/2017]

Type

Information

Message

Hi Hsiao Tong, we refer to your message and IA. Please proceed for direct settlement. Stacey

Reply

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 26 March 2018 5:45 PM  
**To:** 'MG Solution'  
**Cc:** Zaini (LKK Auto); Admin A  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SJU 7717R & YK 999P on 19/11/2017 \*LKK REF: CC4/ASM17022392/Apb3s2  
**Attachments:** STATEMENT OF YK 999P.pdf

*Without Prejudice*

Hi Su Wong,

We refer to your below email.

Please be informed that liability is unclear. Our insured driver reported that your client swerved into his lane and collided onto his lorry. Attached here is a copy of our insured accident statement for your easy reference.

Kindly let us have evidence (ie: video footage/ scene photos / PIR/) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** MG Solution [mailto:[mg3solution@gmail.com](mailto:mg3solution@gmail.com)]

**Sent:** Monday, 26 March 2018 2:12 PM

**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SJU 7717R & YK 999P on 19/11/2017

Your Ref: **YK999P**

Our Ref: **SJU7717R**

Dear Hsiao Tong,

We refer to below, can we have a status of the claim?



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

### PROFORMA BILL

Bill To:

**AXA INSURANCE SINGAPORE PTE LTD**

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068811

Bill No. : 188028

Date : 02-February-2018

Vehicle Number : SJU 7717R

ATTN : MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 2,500.00
BEFORE GST		2,500.00
7% GST		175.00
TOTAL		\$ 2,675.00

*Tax Invoice will be issue upon amount finalised.*

*Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

  
Co's stamp & Authorised Signature

MG SOLUTION PTE LTD  
23 Kaki Bukit Ave 4 (South Wing) #02-03B  
Vicom Inspection Centre, Singapore 415933  
Tel: 6243 1373 Fax: 6243 1376  
GST Reg. No.: 201427944N

### MOTOR CLAIM DISCHARGE

INSURED: TED HOI LAN  
CAR/ LORRY/CYCLE: REG NO: SJU 7717 R POLICY NO: \_\_\_\_\_  
ACCIDENT CLAIM NO: \_\_\_\_\_

I / We confirm that I / we have taken delivery of Car / Lorry / Motor Cycle  
Registered No. SJU 7717 R from the repairers,  
Messrs MG SOLUTION PTE LTD  
And that all repairs necessary as a result of an accident in which the said vehicle was involved on or  
about the 19 day of 11 2017 have been completed to my / our satisfaction, and that  
I / we have no further claim on the above company in Respect thereof.

Date: \_\_\_\_\_ Signature: [Signature]

Co's Stamp: \_\_\_\_\_ NRIC No: \_\_\_\_\_

20/11/2017 P.H.I.  
21/11/2017 P.H.I.  
22/11/2017 P.H.I.  
23/11/2017 S.H.I.

Vehicle in 20/11/2017  
Vehicle on 22/11/2017  
Total = 9,000 - 3,000  
= 6,000





## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 02/02/2018

Your Ref : YK 999P

To : AXA INSURANCE SINGAPORE PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SJU 7717R & YK 999P ON 19/11/2017 AT  
ALONG HOUGANG AVENUE 5 TOWARDS UPPER SERANGOON ROAD BESIDE  
BLK 302.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.188028 @ S\$2,675.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$540.00 (9 Days x S\$60)
- 3) LTA Search @ S\$5.35
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

  
Sharon

---

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : TEO MEI LAN

Address : BLK 511 HOUGANG AVE 10  
#07-151 SINGAPORE 530511

Contact No : \_\_\_\_\_

TO: AXA INSURANCE PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SJU 7717R AND YK 999 P ON 19/11/2017  
AT/ALONG HOUGANG AVE 5 TOWARDS UPPER SERANGGUM ROAD BESIDE BLK 302

I/We, TEO MEI LAN, am/are the registered owner of  
motor car no. SJU 7717 R

Please note that I have assigned all compensations monies due to me/us in the above said accident  
to M/S MG SOLUTION PTE LTD.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION  
PTE LTD whom I had authorized to collect the said compensation monies.

Thank you

  
\_\_\_\_\_  
Signature of Claimant

  
\_\_\_\_\_  
Witness By

## AUTHORIZATION TO ACT

I, TEO MEI LAN ("the third party claimant")

of BLK 511 HUNGAH AVE 10 #01-51 SINGAPORE 530511 (address),

owner of SJK 7717R (vehicle no.) hereby authorize  
MG SOLUTION PTE LTD

("The workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my Vehicle No. SJK 7717R that was damaged pursuant to the accident which occurred on 19/11/2017 (date) along HUNGAH AVE 5 TOWARDS UPPER SERANGOON ROAD BESIDE BLK 362 (location)

involving Vehicle No/s YK 999P

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 1 day of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

x TEO MEI LAN

Signed by "the third party claimant"

[Signature]

Signed by "the workshop"



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006929-2

Print Date/Time : 20 Nov 2017 / 11:16:35

Receipt Date/Time : 20 Nov 2017 / 11:16:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-171120-000639

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - YK999P As at 19 Nov 2017/06:30:00 Insurance Co: AXA INSURANCE PTE LTD			
1	Insurance Enquiry - YK999P Enquiry Fee 20171120111219643724	5.00	0.35	5.35
	<b>Sub-Total</b>	5.00	0.35	5.35
	<b>Total Before Rounding</b>	5.00	0.35	5.35
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			5.35

Paid By

20171120111540506 Direct Debit: eNETS  
Debit (Internet Banking) 5.35

Total 5.35  
Cash Change 0.00  
Tendered Amount 5.35  
Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
YK929P	19 Nov 2017 / 06:30:00	AXA INSURANCE PTE LTD

[Print](#)   [OK](#)   [Save as PDF](#)

## Hsiao Tong (LKKAUTO)

---

**From:** MG Solution <mg3solution@gmail.com>  
**Sent:** Tuesday, 10 July 2018 10:35 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** Re: 3rd Party Claim for Accident involving Vehicle SJU 7717R & YK 999P on 19/11/2017 \*LKK REF: CC4/ASM17022392/Apb3s2

Your Ref: **CC4/ASM17022392/Apb3s2 (YK999P)**  
Our Ref: **SJU7717R**

Dear Hsiao Tong,

Our client had rejected your offer as he feel that it was not fair to him on your insurer statement stated that he was trying to blackmail your insurer.  
Our client was asking your insurer whether if he had any Loss of Rental if his vehicle was repair at your insurer workshop since your insurer admitted his fault.

Best Regards,

**Su Wong**  
**MG SOLUTION PTE LTD**  
No 23 Kaki Bukit Avenue 4  
AAS Kaki Bukit Centre  
#02-03B Singapore 415933  
Tel: 6243 1373 | Fax: 6243 1376

On Sat, Jun 30, 2018 at 2:06 PM Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Hi,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we propose settlement at a global sum of **\$1,500.00(all-in)**.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Saturday, 30 June 2018 2:06 PM  
**To:** 'mg3solution@gmail.com'  
**Cc:** Admin A  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SJU 7717R & YK 999P on 19/11/2017 \*LKK REF: CC4/ASM17022392/Abp3s2  
**Attachments:** STATEMENT OF YK 999P.pdf

Without Prejudice

Hi,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we propose settlement at a global sum of **\$1,500.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 26 March 2018 5:45 PM  
**To:** 'MG Solution' <mg3solution@gmail.com>  
**Cc:** Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: 3rd Party Claim for Accident involving Vehicle SJU 7717R & YK 999P on 19/11/2017 \*LKK REF: CC4/ASM17022392/Abp3s2

*Without Prejudice*

Hi Su Wong,


We refer to your below email.



## Hsiao Tong (LKKAUTO)

---

**From:** Shu Pei (LKKAUTO)  
**Sent:** Wednesday, 27 June 2018 5:40 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: New message for service request 20006, vehicle number SJU7717R

TYPE	SENT	FROM	SUBJECT
	6/27/18 5:36 PM	NG Stacey	Re:RE: <SEEK MANDATE> - S7M004MK [ACCIDENT INVOLVING YK 999P(OL) & SJU 7717R(TP) ON 19/11/2017]

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)  
Sent: Wednesday, 27 June 2018 5:37 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 20006, vehicle number SJU7717R

BEST REGARDS,  
G.Nivitha | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]  
Sent: Wednesday, 27 June 2018 5:37 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 20006, vehicle number SJU7717R

AXA Insurance has sent you a message for claim number S7M004MK.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---  
This email has been checked for viruses by AVG.  
<https://www.avg.com>



**RE: <SEEK MANDATE> - S7M004MK [ACCIDENT INVOLVING YK 999P(OI) & SJU 7717R(TP) ON 19/11/2017]**

Type

🔗 Question

Message

Hi, We refer to the e-mail below, we appreciate if you could let us have your mandate approval / instruction. Poh  
Kin- 07/06/2018

Reply