Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Monday, 27 November, 2017 11:27 AM

To: Claims Dept

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

RE: Accident between SLN 1796 P and your insured SHC 5849 A on 21/11/2017 Subject:

Attachments: SHC 5849A STATEMENT.pdf

Your Ref: SLN 1796P "WITHOUT PREJUDICE"

Our Ref: CC4/AXA17022379/ha3

Dear Jeffery,

ACCIDENT INVOLVING VEHICLES SHC 5849A AND SLN 1796P ON 21/11/2017

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Monday, 27 November, 2017 8:29 AM

To: 'AXA SGP - Motor Survey' <motor.survey@axa.com.sg>; 'CST' <cst@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: Accident between SLN 1796 P and your insured SHC 5849 A on 21/11/2017

Dear all,

Any update on the liability clearance for this case?

Can we proceed with a Direct Settlement?

Many thanks!

Best regards, **Jeffery Tan**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 23 November, 2017 2:50 PM

To: 'AXA SGP - Motor Survey' < motor.survey@axa.com.sg>; 'CST' < cst@axa.com.sg>

Cc: claims@premiumauto.com.sg

Subject: RE: Accident between SLN 1796 P and your insured SHC 5849 A on 21/11/2017

Dear all,

Kindly revert back on the matter.

Many thanks!

Best regards, **Jeffery Tan**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Wednesday, 22 November, 2017 4:40 PM

To: 'AXA SGP - Motor Survey' <motor.survey@axa.com.sg>; 'CST' <cst@axa.com.sg>

Cc: claims@premiumauto.com.sg

Subject: Accident between SLN 1796 P and your insured SHC 5849 A on 21/11/2017

Dear all,

Kindly assist in the liability clearance for the above mentioned vehicle.

We propose for a 100% Direct Settlement in our clients favour.

Herein attach the GIA Report for your kind reference.

Please also assist to arrange and confirm the survey arrangement for the vehicle on 24/11/2017 @ 10am here in 55 Ubi Road 1. Please confirm the survey arrangement.

Many thanks!

Best regards, Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

