

22/03/2002

ASS. REC. BY:

REF: CS/FCL17022378 / b

Special Instruction:

Surveyor:                      **ASSIGNMENT (Office)**From (Person): CWS Jacme Yong of FCL Date/Time: 23-11-2017 7.59pmEstimated Cost:                      Bill to:                     **OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS**To Inspect Vehicle No: SBE 800H Insured: SHC 3397Aat Workshop m/s Motor Image Tel: 90903323of 19 Wong 8 Toa PayohPolicy No:                      Claim No: D17010801MF-SHSum Insured:                      Excess:                     Make of Veh:                      D.O.A. 17-11-2017  
(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

H.O.D. Endorsement:                     Date/Time: 23-11-2017 218pm Person Contacted: Sayed Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SBE 800H - X</u>
	<u>SHC 3397A - CS / FCL 17001994 / 10102</u> <span style="float: right;"><u>D.O.A: 310117</u></span>
<u>13/03/18 @ 4:15pm</u>	<u>Sayed say no liability and owner never send in</u>
<u>20/06/2018</u>	<u>@ 3:15pm - Sayed say still pending liability</u>
<u>01-10-18 130pm</u>	<u>Daniel say liability not clear.</u>
<u>01-10-18 436pm</u>	<u>Email to FCL will temporary close this file. <u>Clear 2/10/18</u></u>

## Catherine Chong (LKK Auto)

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**From:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Monday, 1 October, 2018 4:36 PM  
**To:** 'Claim Workflow System'  
**Cc:** JOANNEYONG@FIRST-INSURANCE.COM.SG; ASSIGNMENTS@LKKAUTO.COM  
**Subject:** RE: SURVEY ASSESSMENT - D17010801MFSH/2

Dear Sir / Madam,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Thursday, 23 November, 2017 2:20 PM  
**To:** 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; ASSIGNMENTS@LKKAUTO.COM  
**Cc:** JOANNEYONG@FIRST-INSURANCE.COM.SG; 'SUR' <sur@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D17010801MFSH/2

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claim Workflow System [mailto:cwsmotorclaims@first-insurance.com.sg]  
**Sent:** Thursday, 23 November, 2017 1:59 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** [CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG](mailto:CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG); [JOANNEYONG@FIRST-INSURANCE.COM.SG](mailto:JOANNEYONG@FIRST-INSURANCE.COM.SG)  
**Subject:** PRI: SURVEY ASSESSMENT - D17010801MFSH/2

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

# First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C  
GST Reg. No. M2-0001676-9

## MOTOR SURVEY ASSIGNMENT

Date	20-11-2017	Our Ref No. D17010801MFSH
Accident Date	17-11-2017	Claim Type. Third Party
Insured Vehicle	SHC3397A	Third Party Vehicle. SBE800H
Survey Location	19 LORONG 8 TOA PAYOH SINGAPORE 319255	
Contact Person.	MOHAMAD FAZLI BIN BACHOK	
Contact No.	67038101/ 90903323	Fax No. 62535535
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

## FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

### THIRD PARTY SURVEY REQUEST

Cc : Workshop	MOTOR IMAGE ENTERPRISES PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JOANNEY	

## IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
This is a computer generated letter, no signature required.



Job Sheet (/ClaimWS/Surveyor/JobSheet/230488)



PRI Documents



Close



## PRI Header Details

<b>Claim No</b>	D17010801MFSH	<b>Policy No</b>	D-15072701MFSH	<b>Claimant S.No &amp; Name</b>	2 & MC PTE LTI
<b>Workshop Name</b>	MOTOR IMAGE ENTERPRISES PTE LTD (Contact Person : MOHAMAD FAZLI BIN BACHOK)	<b>Survey Location &amp; Contact Details</b>	19 LORONG 8 TOA PAYOH SINGAPORE 319255 <b>Mobile:</b> 90903323 , <b>Phone:</b> 67038101 , <b>Fax:</b> <b>EmailId:</b> FAZLIBACHOK@MOTORIMAGE.NET		
<b>Our Surveyor</b>	LKK AUTO CONSULTANTS PTE LTD	<b>Instructions To Surveyor</b>	WITHOUT PREJUDICE:		
<b>Insured Name</b>	COMFORT TRANSPORTATION PTE LTD	<b>Insured Vehicle No</b>	SHC3397A	<b>TP Vehicle No</b>	SBE800
<b>PRI Recieved Date</b>	21-11-2017 08:05:10 PM	<b>Surveyor Appointed Date</b>	23-11-2017 01:59:02 PM	<b>Surveyor Accept Date</b>	23-11-

## Survey Report Upload

<b>Surveyor Inspection Date *:</b>	<input type="text"/>	<b>Surveyor Report Date</b>	23-11-2017	<b>Upload Survey Report *:</b>	<input type="text"/>
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## Vehicle Particulars

<b>Make</b>	<input type="text" value="Please Select Make"/>	<b>Model</b>	<input type="text" value="Please Select Model"/>	<b>Year</b>	<input type="text" value="Select"/>
<b>Chasis No</b>	<input type="text"/>	<b>Engine No</b>	<input type="text"/>	<b>Mileage</b>	<input type="text"/>
<b>Color</b>	<input type="text"/>	<b>Cubic Capacity</b>	<input type="text"/>		

## Multiple Documents Upload

Upload Multiple Documents

File Name

Action

## Surveyor Job Remarks