

22/03/2003

ASS. REC. BY:

REF:

CS/MS(170)22371/119602

Special Instruction:

Surveyor:

Tautikh

ASSIGNMENT (Office)

From (Person):

Winnie Chua

of

MSU

Date/Time: 22/11/2017 4:31pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKG 1193C

Insured:

at Workshop m/s

Performance

Tel:

91165700 / 63190174

of

303 Alexandra Rd

Policy No:

B77365349SMP

Claim No:

537645

Sum Insured:

Excess:

\$750.00

Make of Veh:

D.O.A.

22/11/2017

(Client's Record)

CA (REX) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

23.11.2017 9:30am

Person Contacted:

Han

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SKG 1193C - X

22/11/17

Received file from assignment team.

9/1/2018

mandate approved CS\$13218.55

Confirmed \$13218.55 - Repair 6 days, Excess 750 (\$40176.50 red 0.23%)

Merimen

Tanful

REF: MSL6

ASSIGNMENT

From: Date: 23-11-2017

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKG 1143C
at Workshop mis: Performance
of: 303 Alexandra Rd

Insured:

Policy No:

Claims No:

Sum Insured: Excess: \$ 750.00

(Client's Record)

Make of Veh: Han

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Ball or Market Value: 994K.

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle IN / OUT
Han.

Vehicle: SKG 1143C Reg: 2012 July

Type: M/Cycle Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer

Make: BMW 520i 1999

Colour: Grey A/C Insured / Std / NI / NA

Sp. Reading: 136709 T. Radio: Insured / Std / NI / NA

Eng. No:

C.No: WBA XG 120600 X 49596

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / STD / STD A/Rim or

Tyre Size: F: 225 / 55 R17

R: 7 -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

R.Bal: 6 mm

L.Bal: 6 mm

D.O.A.

Survey held at: PMC

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

27/11/17 REV in merimen.

27/11/17 mandate approved by siew wei.

27/11/17 @ 5.30 pm spoke to Han, CA, EX: 750

Date/Time File Received



: Preli. Report



: Final Report

Date/Time File Returned

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transport

8 - 20.00

Excess

Other

Report Format

Lump Sum (N.B.): \$

Add Fee:



Site Insp: \$



Inspector: \$



Technician: \$



Freeing: \$

300

10

310




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17022371/T1gb		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 23-11-2017		
		Code : MSG		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.		Veh. Inspected	SKG 1193C	
Policy No.	B27365349SMP	Coverage (\$)	0.00	
Claim No.	537645	Excess (\$)	750.00	
Assign From	MERIMEN (WINNIE CHUA)	Assign Date	22/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/11/2017	Inspection Date	23/11/2017	
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 03 Jan 2018

Preliminary Advice

Vehicle No	: SKG1193C	Accident Date	: 21/11/2017
Make	: BMW 520i	Policy No.	: B27365349SMP
Assignment Date	: 22/11/2017	Excess	: S\$750.00
Date of Inspection	: 23/11/2017	Est. Duration of Repair	: 6.00
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,641.55	(with Supplementary \$405.35)
Revised Amount	:S\$	13,218.55	(with Supplementary \$405.35 + Check item \$282.25)
Check Items (Estimated)	:S\$	-	
Total	:S\$	13,218.55	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	94,000.00
COE / PARF Rebate	:S\$	66,845.00
Salvage Value	:S\$	
Margin for Repair	:S\$	27,155.00

Remarks

(X) The vehicle is economical for repair.

Please assist check item & supplementary approval.

() The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 27 Nov 2017

Preliminary Advice

Vehicle No	: SKG1193C	Accident Date	: 21/11/2017
Make	: BMW 520i	Policy No.	: B27365349SMP
Assignment Date	: 22/11/2017	Excess	: S\$750.00
Date of Inspection	: 23/11/2017	Est. Duration of Repair	: 6.00
Inspection At	: PERFORMANCE MOTORS LIMITED (ALEXANDRA) 303 ALEXANDRA ROAD, SIME DARBY PERFORMANCE CENTRE SINGAPORE 159941		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,236.20
Revised Amount	:S\$	12,529.95
Check Items (Estimated)	:S\$	1,403.65
Total	:S\$	13,933.60

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	94,000.00
COE / PARF Rebate	:S\$	66,845.00
Salvage Value	:S\$	
Margin for Repair	:S\$	27,155.00

Remarks

(X) The vehicle is economical for repair.

We have not authorise repair.

() The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Nov 2017		22 Nov 2017 16:31 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	GAN SUSAN, ID: S75310091, Tel: +6598789222		
Vehicle Reg. No.:	SKG1193C	Date of Loss:	21/11/2017 11:00 - :59
Claim Type:	OD / 537645	Policy/Cover Note No.:	B27365349SMP (Comprehensive) Coverage: 31/07/2017 - 30/07/2018
		Excess:	S\$750.00
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 23/11/2017]		
Driver/Custodian:	TOK KAI SIONG (42 / Male), NRIC: S7511891J, Tel: +6593867126		
Adj Asg. Remarks:	Please revert. tks.		

ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Survey Department Check List (Case Handler)

Reference No.:

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler Rita Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
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Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp. Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des. of Damages

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(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By: Rita 9/2/2018
Case Handler Date

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	22 Nov 2017 14:42	Clim Veh Model Changed	(202933) BMW 520i 2.0 F10 (A).		[I] Winnie Chua Ping Ping
2	22 Nov 2017 14:42	Clim Created	Reg No: SKG1193C. Policy No: B27365349SMP. Acct Date: 2017/11/21. Claim Type: OD. Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Ins.Status => Incoming Claim. Created from SAS:MPML17154451		[I] Winnie Chua Ping Ping
3	22 Nov 2017 15:08	Clim Registration Modified	Rep:1137->200071.		[I] Winnie Chua Ping Ping
4	22 Nov 2017 15:52	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):a if c		[I] Lui Siew Wei
5	22 Nov 2017 15:52	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/23		[I] Lui Siew Wei
6	22 Nov 2017 15:52	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.		[I] Lui Siew Wei
7	22 Nov 2017 16:23	Assignment 1st Accessed			[A] Pauline Soh Li Ping
8	22 Nov 2017 16:31	Adj Assignment Cancelled	LKK		[I] Winnie Chua Ping Ping
9	22 Nov 2017 16:31	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment		[I] Winnie Chua Ping Ping
10	22 Nov 2017 16:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert. tks.		[I] Winnie Chua Ping Ping
11	22 Nov 2017 16:31	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/11/23		[I] Winnie Chua Ping Ping
12	22 Nov 2017 16:31	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.		[I] Winnie Chua Ping Ping
13	22 Nov 2017 18:22	Assignment 1st Accessed			[A] CATHERINE CHONG KAI LING
14	23 Nov 2017 15:21	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH		[A] CATHERINE CHONG KAI LING
15	27 Nov 2017 12:37	Adj Rpt Initiated			[A] LOW AI PHING
16	27 Nov 2017 12:40	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/22		[A] LOW AI PHING
17	27 Nov 2017 12:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/22		[A] LOW AI PHING
18	27 Nov 2017 12:41	Adj Mandate Request	Cur.Req:13933.60:Damages Consistent. Repair cost economical.		[A] LOW AI PHING
19	27 Nov 2017 16:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/22. Mandate Remarks: a if c; check items to be confirmed		[I] Lui Siew Wei
20	27 Nov 2017 16:54	Adj Mandate Set	Approved:12529.95:a if c; check items to be confirmed		[I] Lui Siew Wei

ACTIVITY

[22/11/2017 16:25] Pauline Soh Li Ping:
IHS unable to attend (ET-East side, AL-Special list, DC-Appt full)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1650262	27/11/2017 12:37	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKG1193C		10.70

Norrita (LKKAuto)

From: Norrita (LKKAuto)
Sent: Thursday, 1 February 2018 10:34 AM
To: 'pml-pbsp@simedarby.com.sg'
Cc: SUR
Subject: RE: FINAL REPORT / SKG1193C

Dear Ms Caroline

Confirmed finalised \$13,218.55 before excess . Repair - 6 days

Thank you .

Best Regards,

Rita AB |

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 email: sur@lkkauto.com | Fax: 6256-4315 Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Taufikh (LKKAuto)
Sent: Thursday, 1 February 2018 10:21 AM
To: Norrita (LKKAuto) <norrita@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: FW: FINAL REPORT / SKG1193C

-----Original Message-----

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Wednesday, 20 December 2017 1:30 PM
To: taufikh@lkkauto.com; aiphing@lkkauto.com
Subject: FINAL REPORT / SKG1193C

Dear Ai Ping and Taufikh

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour :6,600.00
Total Parts :6,618.55
Total Labour & Parts :13,218.55

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	1009I
Vehicle Details	
Vehicle No.	SKG1193C
Vehicle to be Exported	No
Intended De-registration Date	27 Nov 2017
Vehicle Make	B.M.W.
Vehicle Model	520I 2.0L AT D/AB 2WD 4DR GAS/D NAV
Primary Colour	Grey
Manufacturing Year	2012
Engine No.	A2470187N20B20B
Chassis No.	WBAXG12060DX49596
Maximum Power Output	135.0 kW (181 bhp)
Open Market Value	\$40,540.00
Original Registration Date	31 Jul 2012
First Registration Date	31 Jul 2012
Transfer Count	0
Actual ARF Paid	\$40,540.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	30 Jul 2022
PARF Rebate Amount	\$28,378.00
Intended COE Rebate Details	
COE Expiry Date	30 Jul 2022
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$86,999.00
COE Rebate Amount	\$38,467.00
Total Rebate Amount	\$66,845.00

The information contained herein is correct as at 27 Nov 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	22/11/2017 12:23
Date Of Accident	21/11/2017 11:10
Exact Location Of Accident	JLN BOON LAY FILTER LANE TO AYE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKG1193C
Insured/Policyholder	
Name Of Registered Owner	GAN SUSAN
NRIC No	S7531009I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98789222
Alternative Phone No	OFFICE-98789222

Vehicle Particulars

Manufacturer	BMW
Model	520
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	B27365349SMP
Cover Note Number	

Driver

Name of Driver	TOK KAI SIONG
NRIC No	S7511891J
Date Of Birth	25/04/1975
Occupation	INDOOR
Date Of Driving Pass	23/06/2003
Driving Experience	14 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93867126
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	376 THOMSON ROAD #18-05
Postcode	298130
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - B/F
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YK7118U
Vehicle Make/Model/Colour	WHITE MITSUBISHI
Details Of Properties	
Name of Driver	POOCHINATHAN KARTHIK
NRIC/Passport Number	G5173615Q
Contact Number	96405063
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	REAR RIGHT
No. Of Passenger (Including Driver)	1

Details of Witness

Name	
Phone Number	
Email Address	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;

(ii) investigating the accident and/or my claims;

(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;

(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or

(v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date & Time



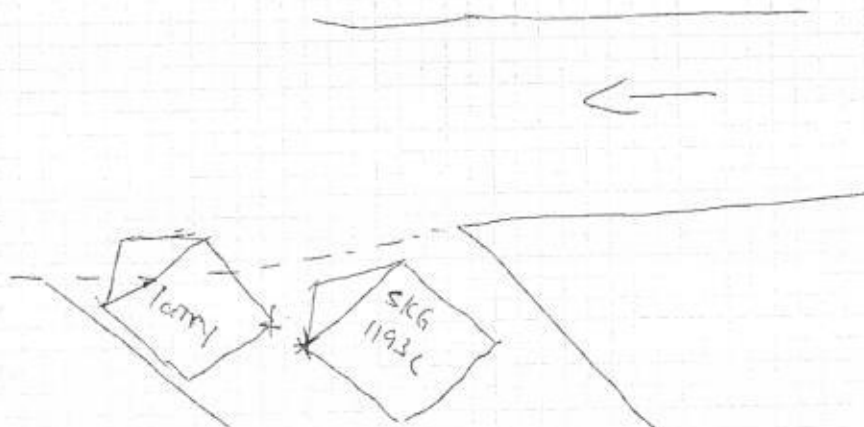
Driver's Signature (if driver is not the policyholder) / Date & Time

22/11/17 (10.58am)



Witnessed by Reporting Centre Personnel

Sketch Plan



Sketch Plan Pg. 2

Describe Circumstances of the Accident

I was driving toward AYI along Jalan Boon Lay. I stopped the vehicle at the filter lane leading toward AYI. I stopped behind the lorry. I did a check on the main road. The main road was cleared. The lorry seem moving into the main road. Then I checked again the main road. The main road was cleared. I started to move forward. Then my vehicle hit the lorry rear right.

I had assessed the lorry. The lorry's vehicle plate and vehicle plate light has slight damage.

Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time



Driver's Signature (If driver is not the policyholder) / Date & Time



Witnessed by Reporting Officer / Personal

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

380, Kampong Arang Road
East Coast Centre
Singapore 438180

Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944

Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 44922
Date Estimated : 22/11/2017
Prepared By : Han Kwan Yong

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -

Gan Susan (Yan Susan)
979A Buangkok Crescent
#15-145

Singapore 531979

- ACCOUNT - 66
MSIG Insurance (S) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKG1193C	DX49596	31/07/2012	520iA	0

DESCRIPTION

To replace front bumper & attachments, bonnet, left headlight inner support bracket, front air duct including to knock out front left fender and dent ed area caused by the accident

2550 / 4,250.00

To respray front bumper, front left fender and bonnet

2898 / 2899.00

To carry out body cavity preservation.
(Per panel).

100 / 118.00

To replace left headlight including program and conduct tests for proper function.

451 / 531.00

To remove old PDC assembly and reconnect to new bumper including conduct checks for proper function.

150 / 177.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

150 / 177.00

Sundries.

? / 150.00

Total Labour 1: 8,624.00

DESCRIPTION

PLASTIC NUT *rec*
BONNET *by*
RIVET *rec*
FRT BUMPER TOP IMPACT ABSORBER *3x*
LEVER LH *3x*
FRT BUMPER LH SPACER *3x*
COVERING PRIMEND LH *3x*
FRT BUMPER TRIM PRIMED (PDC) *del*
BUMPER RIVET *rec*
LH GRILLE CHROME *ant*
RH GRILLE CHROME *3x*
EMBLEM GROMMET *rec*

QTY	PRIC	VALUE
10	0.90	9.00
1	2,170.40	2,170.40
10	0.50	5.00
1	46.80	46.80
1	5.85	5.85
1	9.20	9.20
1	34.60	34.60
1	1,246.40	1,246.40
10	0.50	5.00
1	117.50	117.50
1	117.50	117.50
2	0.80	1.60

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GST REG. NO : M2 - 0020081 - X

ESTIMATE

Estimate No. : b1 44922
Date Estimated : 22/11/2017
Prepared By : Han Kwan Yong

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKG1193C	DX49596	31/07/2012	520ia	0

DESCRIPTION

BMW EMBLEM *rel*
SUPPORT LH *+*
SUPPORT RH *+*
LH HEADLAMP SUPPORT *+*
AIR DUCT *+*
FRT LH LOCATOR SEAL *+*
SEAL ENGINE BONNET FRT *rel*
LH HIGH PRESSURE NOZZLE *+*
INSERT DIRECTION INDICATOR LH *+*
LH BI-XENON HEADLIGHT *eng*

QTY	PRIC	VALUE
-----	------	-------

1	67.80	67.80
1	17.95	17.95 <i>nn</i>
1	17.95	17.95 <i>nn</i>
1	123.05	123.05 <i>dis</i>
1	301.45	301.45 <i>nn</i>
1	54.45	54.45 <i>nn</i>
1	41.30	41.30 <i>nn</i>
1	174.90	174.90 <i>nn</i>
1	349.95	349.95 <i>nn</i>
1	2,566.95	2,566.95

Total Parts : 7,484.60

Claims OD / 3rd Party / Uninsured losses / Direct Settlement

Regn No. _____ Claim No. _____
Date & Time *23/11/17 02:20* Excess \$ *\$750*
Surveyor's Name *Tan Jiah* Sign *[Signature]*
Surveyor's Tel *97495749* Authorised Yes / No _____
Authorised Date *Revert* Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No _____ PML Yes / No _____
Surveyor's E-mail *tanjiah@lkkauto.com*
No. of Working Days Recommended *6 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour 1	:	8,624.00
Parts	:	7,484.60
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,127.60
Grand Total	:	17,236.20

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **
** PRICE FOR PARTS ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE **

17,641.55

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



SUPPLEMENTARY

Estimate No. : b1 44922
Date Estimated : 22/11/2017
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Gan Susan (Yan Susan)
979A Buangkok Crescent
#15-145

- ACCOUNT - 66
MSIG Insurance (S) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

Singapore 531979

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEASE
SKG1193C	DX49596	31/07/2012	520iA	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
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To replace nozzle chain windshield washer system
include conducting checks for leak and proper function

150.00 150.00

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# BLIND RIVET *	1.25	4.00		5.00 <i>NEW</i>
# SUPPORT *	16.20	1.00		16.20 <i>NEW</i>
# NOZZLE CHAIN WINDSHIELD WASHER SYST *	203.40	1.00		203.40 <i>dis</i>
# HEADLIGHT GASKET SET *	30.75	1.00		30.75 <i>NEW</i>

Total Labour :	150.00
Total Parts :	255.35
Total Labour & Parts :	405.35

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 44922
Date Estimated : 22/11/2017
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
Gan Susan (Yan Susan)
979A Buangkok Crescent
#15-145

- ACCOUNT - 66
MSIG Insurance (S) Pte Ltd
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

Singapore 531979

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEAGE		
SKG1193C	DX49596	31/07/2012	520iA	0		
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT			
To replace front bumper and attachments, bonnet and attachments, LH headlamp support include making good the front LH fender and knocking out dents caused by the accident	2550.00		2,550.00			
To respray front bumper, front LH fender and bonnet	2899.00		2,899.00			
To carry out body cavity preservation. (Per panel).	100.00		100.00			
To replace LH bi xenon headlight include programming and conducting tests for proper function.	451.00		451.00			
To remove old PDC assembly and reconnect to new bumper include conducting checks for proper function	150.00		150.00			
To check electrical wiring systems at the front section for proper function including adjustments of headlights.	150.00		150.00			
# To replace nozzle chain windshield washer system include conducting checks for leak and proper function	150.00		150.00			
Sundries	150.00		150.00			

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
PLASTIC NUT	0.90	10.00		9.00
# BLIND RIVET *	1.25	4.00		5.00
BONNET	2,170.40	1.00		2,170.40
RIVET	0.50	10.00		5.00
FRT BUMPER LH SPACER	9.20	1.00		9.20
# SUPPORT *	16.20	1.00		16.20
FRT BUMPER TRIM PRIMED (PDC)	1,246.40	1.00		1,246.40
BUMPER RIVET	0.50	10.00		5.00
LH GRILLE CHROME	117.50	1.00		117.50
EMBLEM GROMMET	0.80	2.00		1.60
BMW EMBLEM	67.80	1.00		67.80
LH HEADLAMP SUPPORT	123.05	1.00		123.05
SEAL ENGINE BONNET FRT	41.30	1.00		41.30
# NOZZLE CHAIN WINDSHIELD WASHER SYST *	203.40	1.00		203.40

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



FINAL REPORT

# HEADLIGHT GASKET SET *	30.75	1.00	30.75
LH BI-XENON HEADLIGHT	2,566.95	1.00	2,566.95

SUPPLEMENTARY ITEMS

Total Labour :	6,600.00
Total Parts :	6,618.55
Total Labour & Parts :	13,218.55
Deduction for Excess :	750.00
Total Repair Costs less Excess:	12,468.55
GST @7%:	872.80
Grand Total :	13,341.35

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17022371/T1NBN2

Date: 13/02/2018

REFERENCE

Insured/Claimant:	GAN SUSAN	Policy No:	B27365349SMP	Claim No:	537645
Date of Loss:	21/11/2017	Nature of Claim:	OD		

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKG1193C	Engine No:	A2470187N20B20B
Make & Model:	BMW 520i, 2.0 F10 (A)	Chassis No:	WBAXG12060DX49596
Reg. Date:	31/07/2012 (Man. Year: 2012)	Odometer:	136709 km
Colour:	Grey		
Engine Capacity:	1997 cc		
Market Value/New Car Price:	S\$94,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55R17	Rear Tyre Size:	225/55R17
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,889.95	6,768.55	1,121.40	14.21
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,624.00	6,450.00	2,174.00	25.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,513.95	13,218.55	3,295.40	19.96
- Excess (S\$)	750.00	750.00	0.00	0.00
(S\$)	15,763.95	12,468.55	3,295.40	20.90
+ GST 7.00/7.00% (S\$)	1,103.48	872.80	230.68	20.90
Nett Amount (S\$)	16,867.43	13,341.35	3,526.08	20.90

INSPECTION

Date of Assignment: 22/11/2017

Date Inspected: 23/11/2017 Inspected At:

Performance Motors Limited
(Alexandra)
303 Alexandra Road, Sime Darby
Performance Centre
Singapore 159941

Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Norrita Binte AB Hamid

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 13 Feb 2018)
Parts:	143	BMW 520i 2.0 F10 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKG1193C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	10		*PLASTIC NUT	Necessary	9.00 FS	*9.00 FS
2	1		*BONNET	Bent	2,170.40 FS	*2,170.40 FS
3	10		*RIVET	Necessary	5.00 FS	*5.00 FS
4	1		*FRT BUMPER TOP IMPACT ABSORBER	Not Necessary	46.80 FS	*- FS
5	1		*LEVER LH	Not Necessary	5.85 FS	*- FS
6	1		*FRT BUMPER LH SPACER	Necessary	9.20 FS	*9.20 FS
7	1		*COVERING PRIMEND LH	Not Necessary	34.60 FS	*- FS
8	1		*FRT BUMPER TRIM PRIMED (PDC)	Deformed	1,246.40 FS	*1,246.40 FS
9	10		*BUMPER RIVET	Necessary	5.00 FS	*5.00 FS
10	1		*LH GRILLE CHROME	Cut	117.50 FS	*117.50 FS
11	1		*RH GRILLE CHROME	Not Necessary	117.50 FS	*- FS
12	2		*EMBLEM GROMMET	Necessary	1.60 FS	*1.60 FS
13	1		*BMW EMBLEM	Necessary	67.80 FS	*67.80 FS
14	1		*SUPPORT LH	Not Necessary	17.95 FS	*- FS
15	1		*SUPPORT RH	Not Necessary	17.95 FS	*- FS
16	1		*LH HEADLAMP SUPPORT	Distorted	123.05 FS	*123.05 FS
17	1		*AIR DUCT	Not Necessary	301.45 FS	*- FS
18	1		*FRT LH LOCATOR SEAL	Not Necessary	54.45 FS	*- FS
19	1		*SEAL ENGINE BONNET FRT	Necessary	41.30 FS	*41.30 FS
20	1		*LH HIGH PRESSURE NOZZLE	Not Necessary	174.90 FS	*- FS
21	1		*INSERT DIRECTION INDICATOR LH	Not Necessary	349.95 FS	*- FS
22	1		*LH BI-XENON HEADLIGHT	Cracked	2,566.95 FS	*2,566.95 FS
23	4		*BLIND RIVET	Necessary	5.00 FS	*5.00 FS
24	1		*SUPPORT	Necessary	16.20 FS	*16.20 FS
25	1		*NOZZLE CHAIN WINDSHIELD WASHER SYST	Distorted	203.40 FS	*203.40 FS
26	1		*HEADLIGHT GASKET SET	Necessary	30.75 FS	*30.75 FS
27	1		*SUNDRIES	Necessary	150.00 FS	*150.00 FS
Total Parts (S\$)					7,889.95	6,768.55

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE NOZZLE CHAIN WINDSHIELD WASHER SYSTEM INCLUDE CONDUCTING CHECKS FOR LEAK AND PROPER FUNCTION	New	150.00	150.00
2	TO REPLACE FRONT BUMPER & ATTACHMENTS,BONNET,LEFT HEADLIGHT INNER SUPPORT BRACKET,FRONT AIR DUCT INCLUDING TO KNOCK OUT FRONT LEFT FENDER AND DENTED AREA CAUSED BY THE ACCIDENT	New	4,250.00	2,550.00
3	TO RESPRAY FRONT BUMPER,FRONT LEFT FENDER AND BONNET	New	3,221.00	2,899.00
4	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	118.00	100.00
5	TO REPLACE LEFT HEADLIGHT INCLUDING PROGRAM AND CONDUCT TESTS FOR PROPER FUNCTION	New	531.00	451.00
6	TO REMOVE OLD PDC ASSEMBLY AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION	New	177.00	150.00
7	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
Gross Labour Cost (\$\$)			8,624.00	6,450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >