	Auto - Assignmu	<u>†</u> of	ATU1 Bill to:	Date/Time:	2211701 202 pm
OM/TP/WS/ To Inspect Vehi at Workshop m	TP RES / OD RES /	AU AIDDK	/CS	Insured: Tel: 4755	7336
	1700045623	io Joing	Claim No: Excess:	1467587 957 TBA \$10	00
Make of Veh: (Client's Record) CA / REV / Date/Time:	REP. / REV 24 HR	S Person Contac	ied: W <u>ill</u> ife		adorsement:
Date/Time	Action/Instruction (	V) Estin	nte.		
27/11/17		from assi	gument team		



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	nationale Des Experts En Auton	nobile		
٩IG	ASIA PACIFIC INS	SURANCE PTE LTD	Ref : CS/AIG170223	70/T1gb -		
CHA	HENTON WAY #0 RTIS BUILDING GAPORE 079120	8-16	Date: 23-11-2017 Code: AIG			
١.	and the	Policy Part	iculars :- OWN DAMAGE			
	Insured Veh.		Veh. Inspected	YN 4105K		
	Policy No.	1700045623	Coverage (\$)	0.00		
	Claim No.	4675879577SG	Excess (\$)	0.00		
	Assign From	MERIMEN (AUTO- ASSIGNMENT)	Assign Date	22/11/2017		
2.		Vehicle F	Particulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer	*	Steering			
	Brakes		Modification			
	General					
3.	Landing temp	Co	nditions of Tyres			
9 =		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
a .	L/H Rear Tyre			mm		
4.		Desc	ription of Damages			
5.		Ge	neral Information			
	Accident Date	20/10/2017	Inspection Date	23/11/2017		
	Survey held at	GOLDBELL ENGINEERIN	G PTE LTD			
		29 TANJONG PENJURU SINGAPORE 609026				
5a.	A ARKSON THERMS		Remarks			
	A)THE MARKET V B)IN ACCORDAN	ALUE IS S\$(EST. CE TO YOUR INSTRUCTION	AVERAGE) NS, WE HAVE AUTHORISED	REPAIRS.		

### ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Main	26 Oct 2017 Sendback Est	22 Nov 2017 17:02 <b>5\$22,760.00</b>	22 Nov 2017 17:02 Assign				New Assignment Cancel Case	
	Main	Refere	nce	Claim D	etails	Documents	Show All	
CLAIM S	UBFOLDER DETA	AILS			T.M.			
Insured:		C K DEPARTMENT	STORE, Co. Reg	p. No.: 528445	11A, Tel: +6594	492526		
Vehicle R	leg. No.:	YN4105K		Date o	f Loss:	20/10/2017 18:00 - :59		
Claim Type:		OD / 46758795	5879577SG		Policy/Cover Note No.:		imprehensive)	
				Excess	if			
Repairer	:	Goldbell Engineer	ing Pte Ltd (Tua	s) 29, Tanjong	Penjuru, 609026	West Coast - Tel: 68	64 0695	
Handling	Insurer:	AIG Asia Pacific I	nsurance Pte. Lt	d. (SG) - Tel:	65-6419-3000			
Adjuster		LKK Auto Consult	ants Pte Ltd (HQ	) - Tel: 6256-	3561 [Final R	pt due 01/12/20:	17]	
Driver/C	ustodian:	SHI JIANGUO (37 /	Male), NRIC: G	8467218T, T	el: +6594492526	KALE MADE OF THE STREET	20.00	
Adj Asg.	Remarks:	Auto-assignment						
ASSOCIA	ATED MAIL RECE	IVED				View All	Compose Case Mail	
There are	no mail for this ca	se.						
B ALL ASS	OCIATED TASKS				iew All   Search	Tacke   Create	New Task   Complete	
			- Cubinat	TOP OF THE STATE OF			Created On Done?	
Due Da No results	200 101.0000.00*	Type Task Grou	p Subject	Handler	Assigned By	Completed On	Created on Done?	

### Ai Phing (LKKAuto) William Go Shaw Chan < William GoSC@goldbell.com.sg> From: Thursday, 30 November, 2017 5:54 PM Sent: Ai Phing (LKKAuto) To: SUR; Ashlyn Chng Cc: RE: YN 4105K AIG-OD (DOA 20-10-2017) Subject: Dear Ai Phing, Please be informed that my client has decided to drop this OD claim. Thanks & Best Regards, William Go Shaw Chan | Goldbell Engineering Pte Ltd Customer Service Advisor, Motor Claims × DID: +65 6864 0637 | Tel: +65 6861 0007 | Fax: +65 6863 0425 | Mobile: +65 9755 7336 | Web: http://www.goldbell.com.sg Address: Goldbell Engineering Pte Ltd (Tanjong Penjuru) 29 Tanjong Penjuru Singapore 609026

From: Ai Phing (LKKAuto) [mailto:aiphing@lkkauto.com]

Sent: Tuesday, November 28, 2017 12:14 PM

To: William Go Shaw Chan < William GoSC@goldbell.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: YN 4105K AIG-OD (DOA 20-10-2017)

Dear William,

As spoken, according to AIG policy does not cover the cargo box. To reject OD claim as per instructed by UW.

# Ai Phing (LKKAuto)

From:

Ai Phing (LKKAuto)

Sent:

Tuesday, 28 November, 2017 12:14 PM

To:

WilliamGoSC@goldbell.com.sg

Cc:

SUR

Subject:

YN 4105K AIG-OD (DOA 20-10-2017)

Dear William,

As spoken, according to AIG policy does not cover the cargo box. To reject OD claim as per instructed by UW.

Best Regards,

Ai Phing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

### Claim Audit

3 /	AUDIT TRAI	L		
1	21 Oct 2017	Clm Veh Model	Remarks	By [] Merimen Administrato
2	11:30 21 Oct 2017 11:30	Clm Created	Reg No: YN4105K. Policy No: 1700045623. Acct Date: 2017/10/20. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:MPA217139386	[1] Merimen Administrato
3	22 Nov 2017 16:37	Clm Registration	Setl.Type:3->0, Claim Type:SC->OD.	[] WILLIAM GO SHAN CHAN
4	22 Nov 2017 16:37	Clm Veh Model Changed	(205014) MITSUBISHI CANTER 3.0 D FEB71ER4SDEC (CBU) (M).	[R] WILLIAN GO SHAN CHAN
5	22 Nov 2017 17:02	Clm Submitted	22760.00.	[R] WILLIAN GO SHAN CHAN
6	22 Nov 2017 17:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Auto-assignment	[A] Merime Administrati
7	22 Nov 2017 17:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/01	[A] Merime Administrati
8	22 Nov 2017 17:02	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Merime Administrate
9	22 Nov 2017 18:22	Assignment 1st Accessed		[A] CATHERINE CHONG KA LING
10	23 Nov 2017 11:47	Clm Registration Modified	Init.Est.:->5,000 - 6,000. Excess: -> 1000.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Chan, Kian Meng
11	23 Nov 2017 11:47	Label Added	(20226):Coverage Confirmed.	[A] Merime Administrati
12	23 Nov 2017 15:19	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH	[A] CATHERINE CHONG KA LING
13	27 Nov 2017 14:06	Adj Rpt Initiated		[A] LOW A
14	27 Nov 2017 14:09	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2017/12/01	[A] LOW A
15	27 Nov 2017 14:10	Adj Mandate Request	Cur.Req:21790.00:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL.	[A] LOW A! PHING
16	12:00	Adj Next Kpt Changed	Next Rpt:Final Rpt.Due Date: 2017/12/01. Mandate Remarks: As spoken, policy does not cover the cargo box. To reject OD claim as per instructed by UW.	[I] Koh, Victor-CK
17	28 Nov 2017 12:00	Adj Mandate Set	Maintained: As spoken, policy does not cover the cargo box. To reject OD claim as per instructed by UW.	[I] Koh, Victor-CK

#### ACTIVITY

No record

erimen Billin	g for this case -	Transaction	History				
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1647058	22/11/2017 16:37	Motor	Goldbell Engineering Pte Ltd (Tuas)	Goldbell Engineering Pte Ltd (Tuas)	YN4105K		хх.хх
1650400	27/11/2017 14:06	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	YN4105K		10.70

### LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #07-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Chan, Kian Meng

Date: 27 Nov 2017

#### Preliminary Advice

Vehicle No

: YN4105K

Accident Date

: 20/10/2017

Make

: MITSUBISHI CANTER

Policy No.

: 1700045623

Assignment Date : 22/11/2017

Excess

: S\$1,000.00

:S\$

Date of Inspection: 23/11/2017

Est. Duration of Repair : 12.00

Inspection At

GOLDBELL ENGINEERING PTE LTD (TUAS)

29, TANJONG PENJURU SINGAPORE 609026

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rooftop portion and parts claimed are consistent to the accident.

:S\$ 22,760.00 Repairer's Estimate (Gross) 17,990.00 Revised Amount :S\$ :S\$ 3,800.00 Check Items (Estimated) 21,790.00

:S\$ Total

Lump Sum Repair

#### Total Loss Consideration

:S\$ New for Old Value 70,000.00 :S\$ Pre-Accident Value :S\$ 41,314.00 COE / PARF Rebate

:S\$ Salvage Value

:S\$ 28,686.00 Margin for Repair

#### Remarks

(X)	The vehicle is repairable at our adjusted amount	. We	have	also	confirmed	excess	and	policy
	coverage. Kindly let us have your authorisation.							

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

Other comments:

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

A	CC	DE	NT	ST	AT	ΕM	IEN'	į
	-			4 - 2 -				_

21/10/2017 11:22 Date Of Report

20/10/2017 18:20 Date Of Accident

CLEMENTI AVE 6 Exact Location Of Accident

SINGAPORE Country/State of Loss

#### DETAILS OF OWN VEHICLE

YN4105K Vehicle Registration Number

Insured/Policyholder

C K DEPARTMENT STORE Name Of Registered Owner

52844511A Co Reg No

HUILING@CKDEPT.SG Email Address

Mobile Phone No

OFFICE-67437411 Alternative Phone No

Vehicle Particulars

MITSUBISHI Manufacturer FEC91HA00003 Model

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

THIRD PARTY If No. Please state action to be taken

COMMERCIAL VEHICLE Vehicle Category

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

24/11/2010

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

1700045623 Policy Number

Cover Note Number

Driver

SHI JIANGUO Name of Driver G8467218T NRIC No 18/09/1980 Date Of Birth OUTDOOR Occupation

Date Of Driving Pass 6 YEARS AND 10 MONTHS Driving Experience

MALE Gender

(LOCAL) +65-94492526 Mobile Number

Fax Number

Contact Number

NOEMAIL EMail Address

Address

C/O 6 CHANGI SOUTH ST 2 #10-01 XILIN DISTRICENTRE

SINGAPORE

Postcode

486349

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident

HIT BY FALLEN TREE / OTHER OBJECTS

Weather Conditions

CLEAR

Road Surface

DRY

#### Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

HIT BY LORRY CRANE REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 6741 5336

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO WITH OWNER

Was there any audio recorded?

NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

XB9936X

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### **Details of Witness**

Name

Phone Number

Email Address

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the datails of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of
  the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyery/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - [iv] administering my claims (including the mailing of correspondence, statements, invokes, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as wall as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' favryers/faw firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their Inwyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (a) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder)

Date & Time

Reporting Centre Personn

. NRIC/FIN No

10:40am

	Clombut AVE 6 Vehicle No
	THE STATE OF THE S
	THE REVENOES
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	RIDINI
	Legend
	Vehicle Bike
1111111111	Fig. 14 pg pg pg 15 Fig. 9 of pg pg pg pg pages 280.
SCRIBE CIRCUMSTANCES C	1 0 000
Dr 30 00	Hober 2017, Around 6: 20pm. I was
driving alor	
at there ar	nd my long at extremly right lone.
Bosido havo	anstruction work at 1844 lane. While
wy larny pas	as by a construction long, the crone
Diller Book	hit my long roof top.
7-146 WILL	no my long not lop.
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ECLARATION	THE STATE OF THE S
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ECLARATION  We declare the foregoing part leady to a dysed that your into	1) j
We declare the foregoing part leaving be advised that your in obsulated unleasure from the	ticulars are true in every respect.  Surer may have a 14 day clause whereby the claim against own policy milit be made within te date of occurrence. Kindly check your policy for more details.

# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report. ADDENDUM (A) PARTICULARS OF PERSON MAKING THE AMENDMENTS: Original Report No: WPA 217139386 Vehicle Registration No: YN 410516 Name(as shown in NRIC): CK Department Store (\*Vehicle Driver / Vehicle Owner) (\*) Please delete as appropriate NRIC/Passport No : Address: Contact (Tel): Time of Accident: 1820hrs. (Email): \_\_\_\_ Date of Accident: 20/10/17 Place of Accident: (19ment Insurance Company: (B) ADDITIONAL INFORMATION / AMENDMENTS: I have made a report on the above mentioned accident and would like to include additional information or make the following amendments: third party daim Signature of Vehicle Owner

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030

Operating Hours : Monday to Friday 9am to 5pm



### CERTIFICATE OF INSURANCE

#### COMMERCIAL AUTOPLAN COMMERCIAL VEHICLE

Name of Policyholder : C K Department Store

Period of Insurance

: 19 Sep 2017 To 18 Sep 2018

Engine No. Chassis No. : 4P10A14604 : FEC91HA00003

Vehicle No.

: YN4105K

Policy No.

: 1700045823

Endorsement No.

Issued Date

: 28 Aug 2017

ABOUT THE COVER

Person or Classes of Persons Entitled to Drive\*

MITSUBISHI CANTER 4 5 ton [Larry]

and personal and a single resident to each or the source of medical and a single resident of the source of the sou

Engine Capacity/Tonnage 4 2 Tonnage

Sum Insured

Market Value

First Year of Registration

Driver Restriction

NA

Off Peak Car No

Insuring with COE/PARF

Yes

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All Age Condition

Age Condition

Limitation as to use\*

Emminuter of the Section of the Sect

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EXCESS

Section I Fig. - In Francisco - Study Their - 50 Hand Cover - 50

Section 2 Pr. party Parago - 5th

Windscreen St. N.

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

The properties of the content of the

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan NA

Who hereby cently that the policy to which this Conficuld of Industrial relations related to issued to accordance with the provisions of the Mater Vehicles (Third Party Rinks and Companies on) Act (Cop. 176). Part IV of the Read Transport Act. 1997 (Malaysia) and Motor Vehicles (Third Party Rinks) Relate. 1999 (Malaysia)

0503947000

51 SCOTTS ROAD #03-01 PRUDENTIAL @ SCOTTS

SINGAPORE 220241

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte, Ltd. AUTHORISED REPRESENTATIVE HONGON THE

78 Shenion Way #07-16 AIG Building 5070120 [17:465 6419 3000 | F1-65 6415 3723 ] www.nlg.com.sg

AIG Asia Pacific Inscrunte Ple, Ltd.

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type	Business	
Owner ID	4511A	
Vehicle Details		
Vehicle No.	YN4105K	
Vehicle to be Exported	No	
Intended De-registration Date	24 Nov 2017	
Vehicle Make	MITSUBISHI	
Vehicle Model	CANTER FEC91HR4SDED	
Primary Colour	White	
Manufacturing Year	2012	
Engine No.	4P10A14604	
Chassis No.	FEC91HA00003	
Maximum Power Output	8	
Open Market Value	\$45,030.00	
Original Registration Date	19 Sep 2013	
First Registration Date	19 Sep 2013	
Transfer Count	0	
Actual ARF Paid	\$2,252.00	
Intended PARF Rebate Details		
PARF Eligibility	No	
PARF Eligibility Expiry Date		
PARF Rebate Amount	\$0.00	
Intended COE Rebate Details		
COE Expiry Date	18 Sep 2023	
COE Category	C - Goods Vehicle & Bus	
COE Period(Years)	10	
QP Paid	\$71,001.00	
COE Rebate Amount	\$41,314.00	
Total Rebate Amount	\$41,314.00	

The information contained herein is correct as at 24 Nov 2017

ОК

### DRIVER NRIC & LICENSE Pg. 1





(

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

- ^	~	$\sim$ 1	п		чт	 		IEN	
- 14	u	u	u	_			-14		

21/10/2017 11:22 Date Of Report 20/10/2017 18:20 Date Of Accident CLEMENTI AVE 6 Exact Location Of Accident SINGAPORE Country/State of Loss

#### DETAILS OF OWN VEHICLE

YN4105K Vehicle Registration Number

Insured/Policyholder

C K DEPARTMENT STORE Name Of Registered Owner

52844511A Co Reg No

HUILING@CKDEPT.SG Email Address

Mobile Phone No.

OFFICE-67437411 Alternative Phone No

Vehicle Particulars

MITSUBISHI Manufacturer

FEC91HA00003 Model

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy YES for repair to your vehicle?

If No, Please state action to be taken

COMMERCIAL VEHICLE Vehicle Category

Insurance Company

AIG ASIA PACIFIC INSURANCE PTE. LTD. Name of Insurance Company

COMPREHENSIVE Type Of Coverage

NO Fleet Policy

1700045623 Policy Number

Cover Note Number

Driver

SHI JIANGUO Name of Driver G8467218T NRIC No 18/09/1980 Date Of Birth OUTDOOR Occupation

24/11/2010 Date Of Driving Pass

6 YEARS AND 10 MONTHS **Driving Experience** 

MALE Gender

(LOCAL) +65-94492526 Mobile Number

Fax Number

Contact Number

NOEMAIL EMail Address

Address

C/O 6 CHANGI SOUTH ST 2 #10-01 XILIN DISTRICENTRE

SINGAPORE

Postcode

486349

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

20

Insurance Company of Driver's Own Vehicle

77.7

General Information of the Accident

Type Of Accident

HIT BY FALLEN TREE / OTHER OBJECTS

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

lent? NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

HIT BY LORRY CRANE REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE AUTOMOTIVE

PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO WITH OWNER

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

XD9936X

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness** 

Name

Phone Number

Email Address

Page 2 of 14



Industrial Vehicles. 20,300 Served, And Counting.

#### GOLDBELL ENGINEERING PTE LTD

10 Tuas Avenue 18 Singapure 638694

Tel: +65 6861 0007 Fax: +65 6861 3676 (Safes)

Fax: +65 6863 8425 (Service) +65 6862 1347 (Parts)

Website: www.geldbell.com.sg

Co. Reg. No.: 198003963G

INSURER:

AIG Asia Pacific Insurance Pte. Ltd. (SG)

PARTICULARS	OF CLAIM		
Claim Type:	OD (OWN DAMAGE)	Ref. No:	GBE/SVC/SALES- 4473/171101
Policy No:	1700045623	Date of Loss:	20/10/2017
Vehicle Reg. No.		Driveable?	
Driver Age/Info:	37 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
	C K DEPARTMENT STORE	Contact No:	+6594492526
Driver:	SHI JIANGUO	F1000017700003700034 10107091	
Make/Model:	MITSUBISHI CANTER, 3.0 D FEB71ER4SDEC (CBU) (M)	Vehicle Reg. Date:	19/09/2013
Vehicle Colour:	WHITE		
Engine No:	4P10A14604	Chassis No:	FEC91HA00003
Odometer:	0 KM	Tauppin 974982	19
Paint Type:		1 0 Ex: to be o	idvise.
List Item Discount:	25.00 %	* Remy new pay	AS
Total Loss?	NO	23/11/170 /61	5
Est. Duration of Repair (day)	15	12 days.	Revent'

Description of Accident/Loss HIT BY LORRY CRANE REFER TO THE ATTACH STATEMENT RECORDED BY

PEI WEN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 6741 5336

Remarks:

VEHICLE AT 29 TANJONG PENJURU (S) 609026

3/11/11/11/1 <del>1/1</del>	Signature: Date: Calculated Gross Total (S\$) - Excess (S\$)	<b>22,760.00</b> 1,000.00
Towing	Acknowledged by Repairer	0.00
Labour Paintwork Labour	is subject to final approval from insurance company	0.00
Miscellaneous Items	No illegal modification(s) is allowed     Supplementary item(s) must be resurveyed and	6,400.00
Parts	Third party survey is on a "Without Prejudice" basis.	16,350.00 10.00
COST OF CLAIMS	the Repairer of the following:  To resurvey before/after spray painting  To display damaged part(s) during resurvey  Parts prices are subject to confirmation	Amount

This claim is handled by: WILLIAM GO SHAN CHAN - 97557336

Generated using Merimen e-Claims Internet Estimation & Adjusting System

### REPAIR DETAILS

Reference

Part Source:

(Last Synchronised: 22 Nov 2017)

Parts:

N/A

MITSUBISHI CANTER 3.0 D FEB71ER4SDEC (CBU) (M) (Model not available in

database)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: Goldbell Engineering Pte Ltd/YN4105K/22/11/2017 17:02

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

Estimates on Parts

No.	Otte	Part No.	Particulars	%Disc	%Depr	Amount
No.	Qty	rait No.	11	0	0.00	*800.00FS
1	1		*CARGOBOX FRONT PANEL 5 PILLAR LHS 6	0	0.00	*850.00FS
2	1			0	0.00	*2,800.00FS
3	1		*CARGOBOX ROOF PANEL THE CARGOBOX ROOF RAILING HORIZONTAL BAR	0	0.00	*3,250.00 FS
4	5		*CARGOBOX ROOF RAILING VERTICAL BAR	0	0.00	*1,800.00FS
5	4		*CARGOBOX ROOF SIDE RAILING b	0	0.00	*900.00 FS
ь	1		*CARGOBOX ROOF SIDE J-BAR	0	0.00	*650.00 FS
7	1		*CARGOBOX ROOF FRONT J-BAR	0	0.00	*500.00 FS
8	-		*CARGOBOX SLIDING DOOR LHS ?	0	0.00	*2,000.00 FS
9	1		*CARGOBOX SIDE PANEL LHS ht	0	0.00	*2,000.00 FS
10	1		*COMPANY STICKER ALL	0	0.00	*800.00 FS
11	1					H2-000000000000000000000000000000000000
F=Fr	anchise	part. S=Spc	Total Parts (S\$	)		16,350.00

Goldbell Engineering Pte Ltd/YN4105K/22/11/2017 17:02. Not valid without Reference section. Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

No Qty Particulars

Amount

Miscellaneous Items

OD/TP Case (Insurer)

10.00

Sub Total (S\$)

10.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
A10000	60	o .	3,600
Lab 1	TO REMOVE, REFIX & REALIGN REAR CARGOBOX ASSY. TO REPLACE ALL DAMAGED PARTS	New	4,200.00 1750
2	TO PUTTY, CLEAN SPRAY PAINT & POLISH, ETC.	New	2,100.00
3	SUNDRIES	New	8-0. 100.00
	Gross Labou	Cost (S\$)	6,400.00

Goldbell Engineering Pte Ltd/YN4105K/22/11/2017 17:02. Not valid without Reference section. Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

	BFOLDER TRACK	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Case	Notified 26 Oct 2017 Sendback Est	22 Nov 2017 17:02 \$\$22,760.00	22 Nov 2017 17:02	S\$17,990.00 Edit Estimates	S\$17,990.00 View Rpt		Pending for Survey Report Cancel Case	
	Main	Refe	rence	Claim De	tails	Documents	Show All	
CLAIM S	SUBFOLDER DET	AILS		F3D4451	14 Tol: +659449	22526		
Insured			NT STORE, Co. Re	g. No.: 5264451 Date of		20/10/2017 18:0	0 - :59	
Vehicle	Reg. No.:	YN4105K	2002	11 100 100 100 100 100 100 100 100 100	and the second s	1700045623 (Co	Alice and the second se	
Claim Ty	ype:	OD / 4675879	9577SG	Excess:	Cover Note No.:	S\$1,000.00		
		- 1.11 - 11 F1-	anina Dta Ltd (Tu	ering Pte Ltd (Tuas) 29, Tanjong Penjuru, 609026 West Coast - Tel: 6864 0695				
Repaire	r:	Goldbell Engine	c Insurance Pte. L	td. (SG) - Tel: 6	5-6419-3000 [H	landled by Chan, K	ian Meng]	
Handlin	g Insurer:	bianmana chang	man nie					
Adjuste	r:	LKK Auto Cons 01/12/2017]	ultants Pte Ltd (H			MOHD TAUFIKH	[Final Rpt due	
	Custodian:	SHI JIANGUO (3	7 / Male), NRIC: (	38467218T, Te	1: +6594492526			
Driver/		Auto-assignmen	t					
A CONTRACTOR OF THE PARTY OF TH	. Remarks:	Auto assignmen						
Adj Asg						View All	Compose Case Mail	
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### **Claim Documents**

## YN4105K (4675879577SG) OD Oct 20 2017 6:20PM [C K DEPARTMENT STORE] Goldbell Engineering Pte Ltd

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3	27/11/17 13:56	ESTIMATE	0	Load PDF	
4	27/11/17 13:56	Singapore Accident Statement	0	Load PDF	
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# **Linked Accident Report Documents**

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# **Documents Checklist**

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	•	
	*	
Show Remarks To: Repairer Handling Insurer  Note: Remarks are private unless you show it to other parties.		

### LKK Auto Consultants Pte Ltd (Co Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

# VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd. AIG Building, 78 Shenton Way #07-16

CS/AIG17022370/T1GBS2

Singapore 079120

Date:

OD

05/12/2017

REFERENCE

Date of Loss:

Insured/Claimant:

C K DEPARTMENT STORE

Policy No:

Nature of Claim:

1700045623

Our File No:

Claim No: 4675879577SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

20/10/2017

Reg No:

YN4105K

Make & Model:

MITSUBISHI CANTER, 3.0 D FEB71ER4SDEC (CBU) (M) Engine No: 4P10A14604

Chassis No: FEC91HA00003

Reg. Date:

19/09/2013 (Man. Year: 2012)

Odometer: 0 km

Colour: Engine Capacity: White

2998 cc

Market Value/New Car Price: S\$70,000.00 Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

**Engine Modification:** 

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

215/75 R17.5

Rear Tyre Size:

215/75 R17.5 (D)

Front Left Side: Front Right Side: Bridgestone 7 mm Bridgestone 7 mm Rear Left Side: Rear Right Side: Bridgestone 7/7 mm Bridgestone 7/7 mm

The above values represent the remaining tyre treads depth

	Nett Amount (S\$)	21,760.00	18,179.30	3.580.70	16.46
	+ GST 0.00/7.00% (S\$)	0.00	1,189.30	-1,189.30	
	(S\$)	21,760.00	16,990.00	4,770.00	21.92
	- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
	alculated Gross Total (S\$)	22,760.00	17,990.00	4,770.00	20.96
Towing		0.00	0.00	0.00	
Paintwork Labour		0.00	0.00	0.00	
Labour		6,400.00	5,430.00	970.00	15.16
Parts Miscellaneous Items		16,350.00 10.00	12,550.00 10.00	3,800.00	0.00
COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff % 23.24

INSPECTION

Date Inspected:

Date of Assignment:

22/11/2017 Present Location: 23/11/2017 Inspected At:

Goldbell Engineering Pte Ltd (Tuas) Goldbell Engineering Pte Ltd (Tuas)

29. Tanjong Penjuru Singapore 609026

Estimated Period of Repair:

12.0 days

Adjuster: MOHD TAUFIKH

Manager: LOW AI PHING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

According to AIG policy does not cover the cargo box. To reject OD claim as per instructed by UW.

(REPAIR COST NOT CONCLUDE)
(EXCLUDE CHECK ITEMS \$\$3,800.00 NETT)

# REPAIR DETAILS

No.	Qty		ed Parts Particulars	Condition	Repairer's	Amount
1	1		*CARGOBOX FRONT PANEL	Bent	800.00 FS	*800.00 FS
2	1		*CARGOBOX FRONT PANEL SIDE PILLAR LHS	Bent	850.00 FS	*850.00 FS
3	1		*CARGOBOX ROOF PANEL	Buckled Bent	2,800.00 FS 3,250.00 FS	
4	5		*CARGOBOX ROOF RAILING HORIZONTAL BAR		1,800.00 FS	*-FS
5 6	4		*CARGOBOX ROOF RAILING VERTICAL BAR *CARGOBOX ROOF SIDE RAILING	*Check Bent	900.00FS	*900.00FS
7	4		*CARGOBOX ROOF SIDE J-BAR	Bent	650.00 FS	*650.00 FS
8	1		*CARGOBOX ROOF FRONT J-BAR	Bent	500.00 FS	*500.00 FS
9	1		*CARGOBOX SLIDING DOOR LHS	*Check	2,000.00 FS	*-FS
10	1		*CARGOBOX SIDE PANEL LHS	Bent	2,000.00 FS	*2,000.00 FS
11	1		*COMPANY STICKER	Necessary	800.00 FS	*800.00 FS
F=Fr	anchise	part. S=Spc	Nett.	0000	40.050.00	40.550.00
				Total Parts (S\$)	16,350.00	12,550.00

Red No	commended Miscellaneous Items  Oty Particulars		Repairer's	Amount
Misc	ellaneous Items		10.00	10.00
1	1 OD/TP Case (Insurer)			20200000
		Sub Total (S\$)	10.00	10.00
Re	commended Labour	Lab.Type	Repairer's	Amount
-	Warro Control of the			
Lab	our Items	New	4,200.00	3,600.00
1	TO REMOVE, REFIX & REALIGN REAR CARGOBOX ASSY, TO REPLACE ALL DAMAGED PARTS	146#		977 1 Voc-14 (1940)
2	TO PUTTY, CLEAN SPRAY PAINT & POLISH, ETC.	New	2,100.00	1,750.00
3	SUNDRIES	New	100.00	80.00
	Gross L	abour Cost (S\$)	6,400.00	5,430.00
	Report was unsubmitted	during this print-out.		

< END OF ESTIMATES >