

22/03/2002

ASS. REC. BY:

REF:

CS/SMO17022369/Gbez

Special Instruction:

large & days

Surveyor:

GIR

ASSIGNMENT (Office)

From (Person):

Sherry Wong

of

SMO

Date/Time:

23/11/2017 921am

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFZ 12268

Insured:

GBC 2253J

at Workshop m/s

William Lee Car

Tel:

9455 7994

of

2 Kaki Bukit Ave 2 #02-17

Policy No:

Claim No:

CMTD1704202 / AGC

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

21-11-2017

CA / REV / REP. / REV 24 HRS WP

H.O.D. Endorsement:

Date/Time:

23-11-2017 10:22am

Person Contacted:

William

Vehicle IN/OUT

Date/Time

Action/Instruction (X) Estimate

SFZ 12268 - X

GBC 2253J - X

Dismantle Part: 24-11-2017

After repair: 30-11-2017

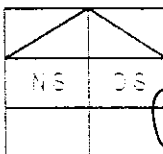
14/12/17 2:28pm Email to Sherry Wong

TKS

SMO

Front Date **23/11/2017**
 Estimated Cost
 OD / TS / WS / TP RES / OD RES / EVA / INV / MV
 To inspect vehicle No **SFZ 1226B**
 at Workshop No **William Car**
 of **2 Kaki Bukit Ave 3 Yee #02-17**

insured
 Policy No
 Claims No
 Sum insured Excess
 (Client's Record)
 Make of car



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Ball or Market Value
 DAO Accident Report Consistent? : Yes or No
 G/A / P/ Seen Consistent? : Yes or No
 Est. Repairs **4** days Res: Yes or No
 Lmt Sum **20** % 3 Val: Yes or No

CA / REV / REP / 24 HRS

Date Person Contacted: Vehicle IN / OUT

Jan No **SF81226B** Reg
 Type M / Car / V / Cycle / Bus / Van / Lorry / Taxi / Prime Mover
 Truck / Trailer
 Make **Fiat Bravo** No **1368**
 Colour **white** Insured / Std / Nil / NA
 Se Peeling **162823** Radio Insured / Std / Nil / NA
 Eng No

Ono **ZFA198 0006 4314641**
 Gen Cond **Good** Fair / Poor / Burnt
 Steering **Good** Jammed / Leaked / Burnt or
 Brake **Good** Jammed / Leaked / Burnt or
 Mod Nil / SRim / STD / Rim or

Tyre Size **R 205/55R16**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI
 TOYO / YOKO or

Front Rear
 R.Bal **6** mm R.Bal **6** mm
 L.Bal **6** mm L.Bal **6** mm
 D.O.A. **23-11-17**
 Surveyed at **W/S William Lee Spm**
 Des of Damages **Front / Rear / O/S / N/S / U/O / Rooftop** or
o/s Rear
 The U/O / Chassis frame Body Structure affected due to collision

Date Time Action Instruction

\$2000 - \$2500

Date Time File Pass /
27/02/2018
 Date Time File Return

☐ : Preli. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transport:

Report Return:

PRS

Limit Sum Insured:

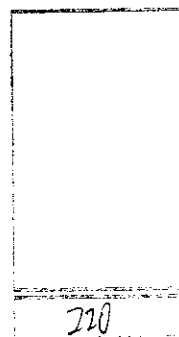
Add Fee: ☐ Ste ins \$

☐ Man \$

☐ Tel \$

☐ A \$

☐ S \$






LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
SOMPO INSURANCE SINGAPORE PL		Ref : CS3/SMO17022369/Gb	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 23-11-2017	
Code : SMO			
1. Policy Particulars :- (THIRD PARTY CLAIM)			
Insured Veh.	GBC 2253J	Veh. Inspected	SFZ 1226B
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD1704202/AGC	Excess (\$)	0.00
Assign From	SHERY WONG	Assign Date	23/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	21/11/2017	Inspection Date	23/11/2017
Survey held at	2 KAKI BUKIT AVE 2 #02-17		
Repairer	WILLIAM LEE CAR AIR CON ENGINEERING		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.			

Catherine Chong (LKK Auto)

From: Wong, Shi Yi Shery <Shery.Wong@sompo.com.sg>
Sent: Thursday, 23 November, 2017 9:21 AM
To: 'mdmling@tcmg.com.sg'; 'assignments'
Cc: Henry, Irene James; Chan, Shu Hui Agnes; lhling@tcmg.com.sg; 'Nivitha (LKK Auto)'
Subject: RE: Your Reference: CMTD1704202/AGC , Our Reference: TCMG/SFZ1226B/1117/WLC , PRI
Attachments: AB LIST OF INDEPENDENT SURVEYORS.docx; 1664_001.pdf

Our Reference: CMTD1704202/AGC
Your Reference: TCMG/SFZ1226B/1117/WLC

Date: 23rd November 2017

Without Prejudice

BY EMAIL ONLY

Attention:

M/S TOMMY CHOO, MARK CO LLC

ACCIDENT INVOLVING SFZ1226B & GBC2253J ON 21.11.17

Dear Sirs,

We refer to your email reply dated 22/11/2017.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Kindly assign your motor surveyor to conduct motor survey of the mentioned (SFZ1226B).

Thank you.

Best Regards
Shery Wong
Claims Division
T: 6461 6555 | F: 6221 3147



Innovation for Wellbeing

SOMPO

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Mdm Ling [<mailto:mdmling@tcmg.com.sg>]

Sent: Wednesday, November 22, 2017 5:06 PM

To: Wong, Shi Yi Shery

Cc: Henry, Irene James; Chan, Shu Hui Agnes; lhling@tcmg.com.sg

Subject: Your Reference: CMTD1704202/AGC , Our Reference: TCMG/SFZ1226B/1117/WLC , PRI

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter and to your mail of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Yours faithfully,

Mdm Ling

Tommy Choo Mark Go LLC

From: Wong, Shi Yi Shery [<mailto:Shery.Wong@sompo.com.sg>]

Sent: Wednesday, November 22, 2017 4:36 PM

To: 'lhling@tcmg.com.sg' <lhling@tcmg.com.sg>; mdmling@tcmg.com.sg

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: [Spam-pop3] Our Reference: CMTD1704202/AGC , Your Reference: TCMG/SFZ1226B/1117/WLC , PRI

Our Reference: CMTD1704202/AGC

Your Reference: TCMG/SFZ1226B/1117/WLC

Date: 22nd November 2017

Without Prejudice

BY EMAIL ONLY

Attention:

M/S TOMMY CHOO, MARK CO LLC

ACCIDENT INVOLVING SFZ1226B & GBC2253J ON 21.11.17

Dear Sir

We refer to your Notice of Accident via fax dated 22/11/2017.

Please be informed that Agnes is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Ma Chin Fook (North area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	
4	JP Knights Adjusters & Surveyors	Jason Lek	
5	In House surveyor	Teo See Ling	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Shery Wong

Claims Division

D: 6329 5339 | T: 6461 6555 | F: 6221 3147



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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TOMMY CHOO, MARK GO LLC

Advocates & Solicitors Commissioner For Oaths Notary Public
UEN NO : 201523418E
(a law corporation with limited liability)

151 CHIN SWEE ROAD #14-15/18
 MANHATTAN HOUSE
 SINGAPORE 169878
 TEL : (65) 6532 2455
 FAX : (65) 6638 9850 (Services of Court Documents By Fax Not Accepted)

EMAIL: hling@tcmg.com.sg;mdmling@tcmg.com.sg

Our Ref: TCMG/SFZ1226B/1117/WLC

Your Ref: GBC 2253 J

Sampo Insurance Singapore Pte. Ltd.	
Claims	
22 NOV 2017	

22 November 2017

BY FAX NO. 6221 3147 ONLY

M/s Sampo Insurance Co Ltd
 50 Raffles Place #05-01/06
 Singapore Land Tower
 Singapore 048623

Attn: Motor Claims Department

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **Ambun Bte Atnan**, the owner and/or driver of motor vehicle no. **SFZ 1226 B**, which was involved in an accident along Orchard Boulevard near Wheelock Place on 21 November 2017 at 19:30 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **GBC 2253 J** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s William Lee Car Air Con, (2 Kaki Bukit Ave 2 Auto Hub #02-17 Singapore – William Lee @ 9455 7994).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Yours faithfully,



MR LING LEONG HUI

cc. M/s William Lee Car Air Con
 (Yref : SFZ1226B)

BY EMAIL

DIRECTOR : LING LEONG HUI

CONSULTANTS : TOMMY CHOO TUCK SOON
 POOTS LAURENCE JAMES

Survey Department Check List (Case Handler)

Reference No.:

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURATE

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

✓			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PR. (RSI, TM), MSIG
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By:

Case Handler Date

*C: Critical *N: Non-Critical

21-05-2014

Catherine Chong (LKK Auto)

From: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 14 December, 2017 2:28 PM
To: 'Wong, Shi Yi Shery'; 'assignments'
Cc: 'Henry, Irene James'; 'Chan, Shu Hui Agnes'
Subject: RE: Your Reference: CMTD1704202/AGC , Our Reference: TCMG/SFZ1226B/1117/WLC , PRI

Dear Shery,

Refer to your assignment on 23.11.2017 at 9.21AM.

Please be informed that we have inspected the vehicle SFZ 1226B on 23.11.2017 at 5PM.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

We will submit our report accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 23 November, 2017 10:30 AM
To: 'Wong, Shi Yi Shery' <Shery.Wong@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>
Subject: RE: Your Reference: CMTD1704202/AGC , Our Reference: TCMG/SFZ1226B/1117/WLC , PRI

Dear Shery,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Shi Yi Shery [mailto:Shery.Wong@sompo.com.sg]
Sent: Thursday, 23 November, 2017 9:21 AM
To: 'mdmling@tcmg.com.sg' <mdmling@tcmg.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; lhllng@tcmg.com.sg; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>
Subject: RE: Your Reference: CMTD1704202/AGC , Our Reference: TCMG/SFZ1226B/1117/WLC , PRI

Our Reference: CMTD1704202/AGC

Your Reference: TCMG/SFZ1226B/1117/WLC

Date: 23rd November 2017

Without Prejudice




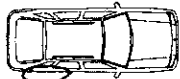
LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

PRE-REPAIR INSPECTION REPORT				
SOMPO INSURANCE SINGAPORE PL		Ref: CS3/SMO17022369/Gbe2		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date: 28-02-2018		
		Code: SMO		
1. Policy Particulars (THIRD PARTY CLAIM)				
Insured Veh.	GBC 2253J	Veh. Inspected	SFZ 1226B	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1704202/AGC	Excess (\$)	0.00	
Assign From	SHERY WONG	Assign Date	23/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	FIAT BRAVO	c.c	1368	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	ZFA19800004314641	Colour	WHITE	
Odometer	162823 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	MICHELIN	6 mm	
L/H Front Tyre	205/55 R16	MICHELIN	6 mm	
R/H Rear Tyre	205/55 R16	MICHELIN	6 mm	
L/H Rear Tyre	205/55 R16	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION.				
5. General Information				
Accident Date	21/11/2017	Inspect Date / Time	23/11/2017 (05:00 PM)	
Survey held at	2 KAKI BUKIT AVE 2 #02-17			
Repairer	WILLIAM LEE CAR AIR CON ENGINEERING			
6a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000-\$2,500				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			4 Working Days	

Report Ref No. CS3/SMO17022369/Gbe2

Inspected By

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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