

22/03/2002

ASS. REC. BY:

REF: CS/MS(17022364/M1Vb27) Special Instruction:

Supervisor: Ma

ASSIGNMENT (Office)

From (Person): Jasmine Lok of MSN Date/Time: 22/12/07 556pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLN 4289S Insured: YN 6264X

at Workshop m/s Esteem Performance Tel: 6753 2112

of Blk 503 AMK Ind Park 3 #01-259

Policy No: A29014328 MKC Claim No: 537723

Sum Insured: Excess:

Make of Veh: D.O.A. 21.11.2017
(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp' 385 Sim Ming Drive H.O.D. Endorsement:

Date/Time: 23.11.2017 9.40am Person Contacted: Jocelyn Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLN 4289S - X
	YN 6264X - X
24/11/17	Send preli revised by merimen different 1 cent in merimen system
28/11/17	Ma confirmed \$ 3554.36 (Red 1827.65, 3279)

REF:

Summary

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Egteen

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

days

Res.: Yes or No

Lum Sum: _____

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SLN 4289SYr Regn: MAY 2017Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA PRIUSc.c. 1798Colour: WHITE

A/C: Insured / Std / NI / NA

Sp. Reading: 34427

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3FU703556286

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

195/65/15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Yoko

Front

Rear

R/Bal. 8 mmR/Bal. 8 mmL/Bal. 8 mmL/Bal. 8 mmD.O.A. 21/11/2017D.O.I. 23/11/2017

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 29 NOV 2017

Date/Time, File Pass to?

☐

: Preli. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

29/11- typistReport Format: merimen

Lump Sum / I.B.I: (\$

3954.36)Days Of Repair: 3Resurvey No. of Trip: 1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee: 200

Transportation: _____

) \$ + RS \$

) Photos

) Others

TOTAL

20010210

Survey Department Check List (Case Handler)

Reference No. : CS MSG 17022364 Mlvb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (_____ **)**: Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (_____ **)**: Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 29/11/17
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17022364/M1vb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 23-11-2017	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YN 6264X	Veh. Inspected	SLN 4289S
Policy No.	A29014328MKC	Coverage (\$)	0.00
Claim No.	537723	Excess (\$)	0.00
Assign From	MERIMEN (JASMINE LOK)	Assign Date	22/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	21/11/2017	Inspection Date	23/11/2017
Survey held at	385 SIN MING DRIVE		
Repairer	ESTEEM PERFORMANCE PTE LTD		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2017		22 Nov 2017 17:56 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
<div> <div>CLAIM SUBFOLDER DETAILS</div> <div>[Created by insurer]</div> <div> <div>Insured:</div> <div>HENG LAI TRANSPORT SERVICE, Co. Reg. No.: 40544400A</div> </div> <div> <div>Main Claimant:</div> <div>GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G</div> </div> <div> <div>Vehicle Reg. No.:</div> <div>SLN4289S</div> </div> <div> <div>Claim Type:</div> <div>TP / 537723</div> </div> <div> <div>Vehicle Reg. No. (Insured):</div> <div>YN6264X</div> </div> <div> <div>Repairer:</div> <div>Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:</div> </div> <div> <div>Handling Insurer:</div> <div>MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]</div> </div> <div> <div>Adjuster:</div> <div>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 23/11/2017]</div> </div> <div> <div>Driver/Custodian (Insured):</div> <div>SIM SWEE LONG (), NRIC: S0222542E, Tel: +6586493891</div> </div> </div>				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 24 Nov 2017

Preliminary Advice

Insured Vehicle No	: YN6264X	Accident Date	: 21/11/2017
TP Vehicle No	: SLN4289S	Assignment Date	: 22/11/2017
Make	: TOYOTA PRIUS	Est. Duration of Repair	: 3.00
Date of Inspection	: 23/11/2017		
Inspection At	: ESTEEM PERFORMANCE PTE LTD (HQ) BLK 5033 ANG MO KIO IND PARK 2, #01-259 SINGAPORE 569536		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,910.96
Revised Amount	:S\$	3,083.31
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,083.31

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/11/2017 17:48
Date Of Accident	21/11/2017 13:20
Exact Location Of Accident	502 TAMPINES CENTRE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLN4289S
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Insured/Policyholder

Name Of Registered Owner	GRAB RENTALS PTE LTD
Co Reg No	201617200G
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-90777736

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS-1.8 HYBRID CVT (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	GREAT AMERICAN INSURANCE COMPANY
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	
Cover Note Number	

Driver

Name of Driver	HANAFI BIN MOHAMED
NRIC No	S6802172C
Date Of Birth	07/02/1968
Occupation	OUTDOOR
Date Of Driving Pass	17/10/2013
Driving Experience	4 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-82871590
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - HIRED

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Was any body injured in the Accident? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

REFER AS ATTACHED.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

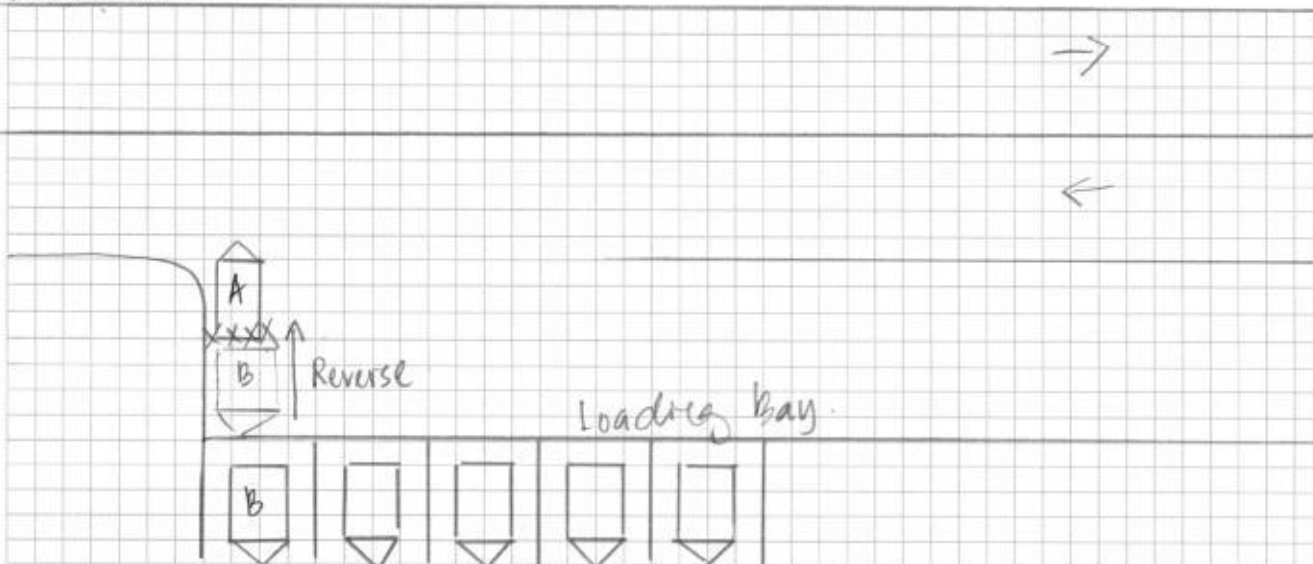
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YN6264X
Vehicle Make/Model/Colour
Details Of Properties
Name of Driver SIM SWEE LEONG
NRIC/Passport Number S0222542E
Contact Number 86493891
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

Details of Witness

Name
Phone Number
Email Address

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was stationary along 502 Tampines Centre on 21/11/17

(a) 13:20.

All of sudden, I feel an impact from my rear and saw a lorry reverse hit onto my rear portion.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLN 4289 S

Parts	(a) Cost / List Price Items	\$	4,267.94
	Plus/Less 25%	\$	1,066.99
	Total of Cost / List	\$	3,200.96
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	100.00
Total Parts Cost		\$	3,300.96
Labour		\$	1,610.00
Total		\$	4,910.96 5782.01

The above total will be subjected to 7% G.S.T.

Name of Surveyor : _____
Company : _____
Survey conducted on : _____ at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : _____ day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : _____ Date: _____



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : **SLN 4289 S**
Make & Model : **TOYOTA PRIUS**
Chassis No : **JTDKB3FU903556286**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Tail door	1	\$1,122.50	28	
2	Tail door lock	1	\$487.70	X 976	
3	Tail door emblem	1	\$61.70	✓ 114	
4	Wording "PRIUS"	1	\$61.70	✓ 114	
5	Wording "HYBRID"	1	\$55.47	✓ 114	
6	Tail door glass	1	\$523.70	over	
7	Tail door glass sealant	1	\$50.00	40 S.N. ✓ 114	
8	Tail door spoiler	1	\$1,567.83	✓ 205	
9	Third brake light	1	\$289.64	✓ 205	
10	Rear windscreen moulding	1	\$97.70	✓ 114	
11	Rear windscreen sealant	1	\$50.00	40 S.N. ✓ 114	
12	TAIL GATE X number plate emblem			✓ 205	
13	TAIL GATE INNER TRIM			✓ 205	
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Car Parts

Vehicle No. : SLN 4289 S
Make & Model : TOYOTA PRIUS
Chassis No : JTDKB3FU903556286

Submit By : Carmen Lim
Year Manufacture : 2017
Engine No. : _____
Cost / List

No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Tail door	1	\$1,122.50	2 X	
2	Tail door lock	1	\$487.70	X 200	
3	Tail door emblem	1	\$61.70	✓ 100 ✓	
4	Wording "PRIUS"	1	\$61.70	✓ 100 ✓	
5	Wording "HYBRID"	1	\$55.47	✓ 100 ✓	
6	Tail door glass	1	\$523.70	over ✓	
7	Tail door glass sealant	1	\$50.00	40 S.N ✓ 100 ✓	
8	Tail door spoiler	1	\$1,567.83	✓ 200 ✓	
9	Third brake light	1	\$289.64	✓ 200 ✓	
10	Rear windscreen moulding	1	\$97.70	✓ 100 ✓	
11	Rear windscreen sealant	1	\$30.00	40 S.N X 100 ✓	
12	TAIL GATE X LAMBER DOOR LOCK CUMBER		\$182.50	✓ 200 ✓	
13	TAIL GATE INNER TRIM		\$318.90	✓ 200 ✓	
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2017		22 Nov 2017 17:56 Edit Adj Rpt	S\$3,954.35 Edit Estimates	S\$3,954.35 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All	
<div> <div>CLAIM SUBFOLDER DETAILS</div> <div> <div> <div>Insured:</div> <div>HENG LAI TRANSPORT SERVICE, Co. Reg. No.: 40544400A</div> </div> <div> <div>Main Claimant:</div> <div>GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G</div> </div> <div> <div>Vehicle Reg. No.:</div> <div>SLN4289S</div> </div> <div> <div>Claim Type:</div> <div>TP / 537723</div> </div> <div> <div>Vehicle Reg. No. (Insured):</div> <div>YN6264X</div> </div> <div> <div>Repairer:</div> <div>Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:</div> </div> <div> <div>Handling Insurer:</div> <div>MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]</div> </div> <div> <div>Adjuster:</div> <div>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 22/12/2017]</div> </div> <div> <div>Driver/Custodian (Insured):</div> <div>SIM SWEE LONG (), NRIC: S0222542E, Tel: +6586493891</div> </div> </div> <div> <div>[Created by insurer]</div> <div> <div>Date of Loss:</div> <div>21/11/2017 13:00 - :59</div> </div> <div> <div>Policy/Cover Note No.:</div> <div>A29014328MKC (Comprehensive) Coverage: 24/09/2017 - 23/09/2018</div> </div> <div> <div>Policy No. (Claimant):</div> <div></div> </div> <div> <div>Excess:</div> <div></div> </div> </div> </div>					
<div>ASSOCIATED MAIL RECEIVED</div> <div>View All</div> <div>Compose Case Mail</div> <div>There are no mail for this case.</div>					
<div> <div>ALL ASSOCIATED TASKS</div> <div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div> <div> <div>Due Date</div> <div>Priority</div> <div>Type</div> <div>Task Group</div> <div>Subject</div> <div>Handler</div> <div>Assigned By</div> <div>Completed On</div> <div>Created On</div> <div>Done?</div> </div> <div>No results.</div> </div>					

Claim Documents

*SLN4289S (537723)
[YN6264X]
TP
GRAB RENTALS PTE LTD
Nov 21 2017 1:00PM
[HENG LAI TRANSPORT SERVICE]
Esteem Performance Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View Use Viewer	
Assessment Reports						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	24/11/17 12:16	Adjuster Immediate Advice				Load HTM	
Photos/Images						3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
2	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
3	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
4	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
5	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
6	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
7	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
8	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
9	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
10	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
11	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
12	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
13	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
14	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
15	23/11/17 19:27	General View				Load JPG	<input checked="" type="checkbox"/>
16	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
17	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
18	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
19	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
20	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
21	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
22	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
23	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
24	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
25	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
26	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
27	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
28	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
29	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
30	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
31	29/11/17 10:53	Reinspection Photo				Load JPG	<input checked="" type="checkbox"/>
Documentation						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)				Thumbnail	Print
1	22/11/17 17:55	Third Party Estimate				Load PDF	
2	22/11/17 17:55	TP GIA Rep - SLN4289S				Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print

1	06/12/17 17:11	Workshop Invoice		Load PDF	
2	06/12/17 17:12	Discharge Voucher		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17022364/M1VBE2

Date: 06/12/2017

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A29014328MKC
Claimant Vehicle No :	SLN4289S	Insured Vehicle No :	YN6264X
Date of Loss:	21/11/2017	Nature of Claim:	TP
		Claim No:	537723

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLN4289S	Engine No:	2ZRS039971
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Chassis No:	JTDKB3FU903556286
Reg. Date:	03/05/2017 (Man. Year: 2017)	Odometer:	34727 km
Colour:	White		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Yokohama 8 mm	Rear Left Side:	Yokohama 8 mm
Front Right Side:	Yokohama 8 mm	Rear Right Side:	Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,172.00	2,944.35	1,227.65	29.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,610.00	1,010.00	600.00	37.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	5,782.00	3,954.35	1,827.65	31.61
+ GST 7.00/7.00% (\$\$)	404.74	276.80	127.94	31.61
Nett Amount (\$\$)	6,186.74	4,231.15	1,955.59	31.61

INSPECTION

Date of Assignment: 22/11/2017

Date Inspected: 23/11/2017 Inspected At:

Esteem Performance Pte Ltd (HQ)
Blk 5033 Ang Mo Kio Ind Park 2, #01-259
Singapore 569536

Estimated Period of Repair: 3.0 days

Adjuster: MA CHIN FOOK

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Dec 2017)
Parts:	144	TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLN4289S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAIL DOOR	Repair	1,122.50 FL	*- FL
2	1		*TAIL DOOR LOCK	Serviceable	487.70 FL	*- FL
3	1		*TAIL DOOR EMBLEM	Necessary	61.70 FL	*61.70 FL
4	1		*WORDING PRIUS	Necessary	61.70 FL	*61.70 FL
5	1		*WORDING HYBRID	Necessary	55.47 FL	*55.47 FL
6	1		*TAIL DOOR GLASS	Cracked	523.70 FL	*523.70 FL
7	1		*TAIL DOOR GLASS SEALANT	Necessary	50.00 FS	*40.00 FS
8	1		*TAIL DOOR SPOILER	Distorted	1,567.83 FL	*1,567.83 FL
9	1		*THIRD BRAKE LIGHT	Cracked	289.64 FL	*289.64 FL
10	1		*REAR WINDSCREEN MOULDING	Necessary	97.70 FL	*97.70 FL
11	1		*REAR WINDSCREEN SEALANT	Necessary	50.00 FS	*40.00 FS
12	1		*TAIL GATE NUMBER PLATE GARNISH	Distorted	782.50 FL	*782.50 FL
13	1		*TAILGATE INNER TRIM	Distorted	378.90 FL	*378.90 FL
					Sub Total (\$\$)	5,529.34 3,899.14
					- List Item Discount on L Items 25.00/25.00% (\$\$)	1,357.34 954.79
					Total Parts (\$\$)	4,172.00 2,944.35

F=Franchise part. S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA(TAILDOOR, TAILDOOR SPOILER)	New	600.00	400.00
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (TAILDOOR, TAILDOOR SPOILER)	New	600.00	500.00
3	TO CHECK WIRING	New	50.00	30.00
4	TO REMOVE & REFIT REAR WINDSCREEN TO ASSIST WORK LOAD	New	120.00	80.00
5	TO REMOVE & REFIT TAILDOOR GLASS TO ASSIST WORK LOAD	New	120.00	0.00
6	TO TRANSFER BOOT MECHANISM TO NEW BOOT	New	120.00	0.00
Gross Labour Cost (\$\$)			1,610.00	1,010.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >