

Veron Chen (LKKAUTO)

From: Aung Yin Min <Aungyinmin@msfirstcapital.com.sg>
Sent: Tuesday, 16 January 2018 10:57 AM
To: Veron Chen (LKKAUTO); assignments
Cc: SUR; CWS Motor Claims; Bryan Ang (LKKAUTO)
Subject: RE: Review advice- RE: SURVEY ASSESSMENT - D17010847MFSH/1, SKK 3488T

Importance: High

mv: \$93K (est) sp: 53981 km
LTA: \$67,095
NV: \$25,905

Dear Sirs,

Please let us have your findings and advise if you will be issuing another bill for this case.

Thank you.

Best Regards,
Yin Min Aung
Motor Claims Dept.



Change of email address
Aungyinmin@msfirstcapital.com.sg

First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | DID : 6507 3856
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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]

Sent: Friday, January 12, 2018 10:44 AM

To: Aung Yin Min <Aungyinmin@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; CWS Motor Claims <cwsmotorclaims@first-insurance.com.sg>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Subject: FW: Review advice- RE: SURVEY ASSESSMENT - D17010847MFSH/1, SKK 3488T

Importance: High

Dear Yin Min,

We will arrange accordingly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our surveyor had re-inspected
the said vehicle on 12/1/18
mileage sp: 53981 km, means
it had travelled at approx.
744 km after the
first inspection before
repi. In ~~our~~ his
opinion, the said
turbo is quite remote
from the point of
impact, unlikely

From: Aung Yin Min [<mailto:Aungyinmin@first-insurance.com.sg>]
Sent: Friday, 12 January, 2018 9:42 AM
To: SUR <sur@lkkauto.com>
Cc: CWS Motor Claims <cwsmotorclaims@first-insurance.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: Review advice- RE: SURVEY ASSESSMENT - D17010847MFSH/1, SKK 3488T
Importance: High

Dear Sir,

Kindly assist to review and advise as third party is requesting to re-survey for supplementary parts.

"Our client drove in the car today with Engine check light on. Our initial diagnosis showed that there was a fault in the Engine Turbo Unit. We are of the opinion that the Turbo Unit could have suffered some latent damage due to the extensive strong impact from your insured vehicle. As our client feedback that there wasn't such issue before the accident happened, we would like to request resurvey for supplementary of the above mentioned parts with your surveyor's findings"

Thank you.

Best Regards,
Yin Min Aung

Motor Claims Dept.
First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | DID : 6507 3856 | E-mail : Aungyinmin@first-insurance.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, November 24, 2017 11:54 AM
To: CWS Motor Claims <cwsmotorclaims@first-insurance.com.sg>
Cc: Aung Yin Min <Aungyinmin@first-insurance.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17010847MFSH/1, SKK 3488T

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SKK 3488T
Date of survey: 23/11/2017

due to the same impact force as a result of accident

Number of days: 13 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 23 November, 2017 9:30 AM

To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: AUNGYINMIN@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D17010847MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]

Sent: Wednesday, 22 November, 2017 5:40 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; AUNGYINMIN@FIRST-INSURANCE.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D17010847MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

This vehicle is limited -
repair which is net
repair of 28k and also repair
is willing to undertake. (Turbo ~~charge~~
~~rate~~)