

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

13 DECEMBER 2017

WU EE LUNG BLOCK 129 SIMEI STREET 1 #03-220 SINGAPORE 520129

Dear Sir/Madam,

OUR REF

: CC3/AXA17022361/Kpb3

YOUR REF

: SFV 8849D

ACCIDENT INVOLVING SFV 8849D AND SHD 179C ALONG SLIP ROAD TOWARDS SIMEI AVENUE ON 21.11.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from TRANS-CAB AUTO SERVICES PTE LTD, acting on behalf of the owner of SHD 179C against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SHD 179C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to Zaini@lkkauto.com within 10 days from the date of this letter_if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- · Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at Zaini@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Zaini

Case Handler DID: 6841 2132 FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA) (Motor Claims Dept)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref

: AAD1711-245

Your Ref

: SFV8849D

Date

: 09.February 2018

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD0179C AND SFV8849D ON 21/11/17 02:55 PM ALONG UPPER CHANGI RD SLIP ROAD TWDS SIMEI AVE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below:-

1.	Cost of Repair (inclusive of 7% GST)	\$ 3,506.33
2.	Loss of Rental for days @ \$_103.6_ per day	\$ 207.20
3.	Loss of Income for <u>*</u> days @ \$ per day	\$ 0.00
4.	LTA Search Fee	\$ 5.35
5.	Survey Fee	\$ 0.00
	Total	\$ 3,718.88

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No.: 6603 1250 (DID)

Note: Please email any further correspondence to claims@transcab.com.sg (6603 1259)

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0179C and SFV8849D along UPPER CHANGI RD SLIP ROAD TWDS SIMEI AVE on 21/11/17 02:55 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of February 2018

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel No. : 6287 6666 Fax No. : 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

				SHD 179C Thats Simei Ave	
		at 14.ss	0		
			norize the above s Pte Ltd upon s	e payment to be ma ettlement.	de i
Dated	d this 31	day of	NOV	2017	
V 48	Dus.				
(H	irer's signatu				



redefining / insurance

CLAIM REF INSURED S7M004JL

: WU EE LUNG

DISCHARGE VOUCHER

We, Trans-Cab Auto Services Pte Ltd confirm that by letter of authorisation dated 21.11.2617, we are authorised to and do hereby give this discharge for ourselves and on behalf of Trans-Cab Services Pte Ltd and the Hirer, MOHAMMAD ANIS BIN ABDUL RAHIM of vehicle no. SHD 179C.

Now we Trans-Cab Auto Services Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars <u>THREE THOUSAND SEVEN HUNDRED EIGHTEEN AND CENTS EIGHTY EIGHT</u> only (<u>S\$3,718.88</u>) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no (<u>SFV 8849D</u>) arising out of an accident with (<u>SHD 179C</u>) on <u>21.11.2017</u>.
- b) declare that AXA INSURANCE PTE LTD and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. <u>SFV</u> 8849D arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **Trans-Cab Auto Services Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. <u>SFV 8849D</u>.

Dated this	š	18	_ day of	APR	2018
Signed by		(A	AUTHORISEI	SIGNATORY)	
Company	Stan	np			
Witness	:	_	JASIME D	AT STEWARD	
Name	:	_			
I/C No	123	TR	ANS CAB AL	TO SERVICES PI	E LTD
Address			Singa	Mo Kio Street 6 pore 569111 166 Fax: 6287 7	53 764

AXA Insurance Pte Ltd (Company Reg. No. 199903512M) 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #81-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

Co. Reg. No.: 201019626G GST Reg. No.: 201019626G

Tax Invoice / Debit Note

AXA INSURANCE PTE LTD 8 SHENTON WAY,#27-01

AXA TOWER 068811 SINGAPORE

ATTENTION:

INVOICE NO.

: INV1712-252

DATE

: 29. December 2017

REFERENCE NO : AAD1711-245 TERMS

DUE DATE

: 29. December 2017

PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0179C;DOA 21.11.17(PART-BY-PART-17)	1	3,506.33	3,506.33

Total SGD Excl. GST:

3,276.94

7% GST:

229.39

**** THREE THOUSAND FIVE HUNDRED SIX AND THIRTY THREE SGD ONLY ****

Total SGD Incl. GST:

3,506.33

All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

²⁾ Please quote our Invoice Number during payment.

We reserve the right to charge interest @ 1.5% per month on overdue invoice.

⁴⁾ Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

No. 2 Ang Mo Kio Street 63 Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

09 February, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 21/11/17 02:55 PM at UPPER CHANGI RD SLIP ROAD TWDS SIMEI AVE

- We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the
 registered owner of the taxi bearing vehicle registration no. SHD0179C. The taxi was hired to
 MOHAMMAD ANIS BIN ABDUL RAHIM a registered hirer-operator of Trans-Cab Services Pte Ltd at the
 time of occurrence of the aforementioned accident at a rental rate \$103.6 per day (inclusive of GST).
- Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
- Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan General Manager

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

21-11-2017

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD1711-245		Accident Date	21-11-2017
21/11/2017	23/11/2017	SHD0179C		

Yours Faithfully,

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SLF9180E	21 Nov 2017 / 09:25:00	TOKIO MARINE INSURANCE SINGAPORE LTD
SFV8849D	21 Nov 2017 / 14:55:00	AXA INSURANCE PTE LTD
YM7763X	21 Nov 2017 / 10:15:00	ERGO INSURANCE PTE, LTD.