

INS. CASE OWNER: Bennie

CC 3 / AIG17022357 / K1423

LKK:
IDAC:

Surveyor:

KALVIN

DOI:

22/1/17

Date / Time:

22/1/17

Registered in Merimen:

23/1/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKL 5447T

Claim No.:

716420874156

Name of Insured:

KWAN MILDRED ELEANOR

Policy No.:

2100460201

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

21/1/17

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHA 2416X

INSRS:

WSP: CDGE (Lapang)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
	SHA 2416X7 - CS/ECT1601661/R1432 DOA 23/03/17	Non-Reporting ltr (1st):	
	- CS/MSG1601662/m1432 DOA 23/03/17	Non-Reporting ltr (2nd):	
	- CS/TM31800332/1432 DOA 17/04/17	Non-Reporting ltr (Final):	
27/1/17 (V/L)	SKL 5447T - X	Notification ltr (if non-pickup):	
	* OI NR - SEND FIRST LETTER TO OI.	Call OI: 4/1/17 > 94 Mins	
	- PENDING.	After call ltr to OI: 16/01/17 - JC	
	17800171	Documentation Check List: Handler Typist	
4/1/17 @ 12:10 PM	Spoke to Mdm KWAN Eleanor, aware of the accident and have already sent a report (reporting center - OI)	Notification ltr (if non-pickup)	
28/1/17 @ 14:26 hrs	Still no GIA report in yet.	After call ltr to OI:	
	- OI GIA REPORT IN.	Authorisation To Act:	
	- ORIGINAL TP LOU IN.	Release Voucher:	
19/04/18 @ 1 PM	ask OI. NO RESPONSE. TUG REQUESTED.	Final Repair Bill:	
	OID PART-EXCHG TP. SEND LETTER & BULK TO OI.	Car Rental Invoice:	
	- Spoke to OI. CONTINUED ACCIDENT	Towing Invoice	
	BEING & OI PART-EXCHG TP. INFORMED	LIA / GIA:	
	TP CLAIM. REQUEST TO SETtle. SEND 1st OFFER	Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE		Date/Time:	Sent By:		
		- TP ACCEPTED OFFER. ALL BOSS IN ORDER.			
FINALIZATION		Date/Time:	Confirm with:	Confirm by:	
Repair Cost:	P/P	SS 1,174.90	(2 days) Reduction:	50 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	%	100	(Agreed / Assessed) BOLA S/N No.:	24	
Repair Cost: (with GST)	SS	1,257.14			
Loss of Rental (LOR):	SS	108.10	(1.5 days) X	125.90	
Loss of Use (LOU):	SS	75.00	(500 x 1.5 days)		
Loss of Income (LOI):	SS	-	(S x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	(Tick only one)			
GIA/LTA Search	SS	5.35			
Medical:	SS	-			
Disbursement:	SS	-	(e.g. Tow/Independent)		
Legal Cost	SS	-			
Total:	SS	1,525.59	Global Sum SS:	1,520.00	
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS	1,520.00	Name 1:	COMFORTABLE ENGINEERING PTE LTD	
Payee 2: (Strike if N.A.)	SS	-	Name 2:		
Payee 3: (Strike if N.A.)	SS	-	Name 3:		

RECEIVED 13 APR 2018

Surveyor

Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 2 days Res.: Yes or No
 Lum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHA 2416X Yr Regn: 23 Aug 2017
 Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /
 Truck / Trailer or
 Make: Toyota Prius C.C.
 Colour: Blue A/C: Ins / Std / NI / NA
 Sp. Reading: 3 6219 T/Radio: Ins / Std / NI / NA
 Eng/No: _____
 C/No: JTDKBJF4X03563558
 Gen. Cond: Good / F / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modl: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65R15
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front Rear
 R/Bal. 7 mm R/Bal. 7 mm
 L/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 21/11/17 D.O.I. 22/11/17
 Survey held at CDHE (Logan)
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear n/s.
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$1,174.90
 CRPD: \$1,186.58 / 50%

AKA
 P/P

Date/Time: File Pass to?

☐

: Preli. Report

1)

Date/Time: File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐
☐
☐
☐

Site Insp (\$

Interview (\$

Tech. Invs (\$

Weekend (\$

) \$ + RS \$

) Photo

) Others

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022357/K1ha3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 23-11-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKL 5447T	Veh. Inspected	SHA 2416X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	23/11/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	21/11/2017	Inspection Date	22/11/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305091314

Date : 23/11/2017

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHA2416X

Date of Accident : 21/11/2017

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SKL5447T
###
2. The finalized amount shall be:

(a) Spare Parts after List discount		\$774.90		\$774.90
(b) Labour Charges			###	\$400.00
Total for Part-By-Part Repair Cost				\$1,174.90
(c.) Lumpsum Repair (if applicable)				
Total for Lumpsum repair cost after Less: 20%				
Final Lumpsum Repair cost				

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kalvin

Date : 23/11/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

Date: 22.11.2017
Time: 16:10:13
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305091314
REGN NO : SHA2416X
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 23.08.2017
DATE/TIME IN : 21.11.2017 14:55
ACCIDENT DATE : 21.11.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0003	04-01-0302-2267-G	PRIVC BUMPER PIECE	10	22.00	25.00	16.50

SUB-TOTAL : 774.90

JOB NATURE

0000 L	PANEL BEATING- REAR	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	180.00
0002 L	REMOVE/REFIX REVERSE SENSOR	20.00

SUB-TOTAL : 400.00

TOTAL : 1,174.90

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

am: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.305091314

IMER COMFORT TRANSPORTATION PTE LTD 7010045 IMER NO 383 SIN MING DRIVE SS Singapore SINGAPORE 575717 65508755 (R) (P)		REGN NO SHA2416X	MILEAGE
		MAKE TOYOTA	FUEL E 1/2 F
		MODEL PRIUS HYBRID(G4)21	DATE/TIME IN 11.2017 14:55
		YR OF MANU 23.08.2017	TARGET DATE
UNT CARD NO.		CHASSIS CODE JTDKB3FUX03563554	COMPLETION DATE/TIME

JOB DESCRIPTION

cident Date: 21.11.2017
 TURE: 3P 21.11.17

NO	LABOR CODE	DESCRIPTION
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LED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

idgement Slip

Exit Pass

io.: SHA2416X

JU AIG LKK

Vehicle No.:

SHA2416X

Service Advisor

Signature/Date

Name of Service Advisor

Date

urned to Service Reception upon collection

To be kept by Security Guard

QTY	PARTS DESCRIPTION	TYPE	UNIT PRICE	AMOUNT
	REAR BUMPER /			\$ 458.60
	REAR BUMPER RE-INFORCEMENT ?			\$ 318.80
	REAR BUMPER UNDER COVER /			\$ 552.60
	REAR BUMPER SIDE RETAINER ?			\$ 112.70
	REAR BUMPER SPONGE X			\$ 143.40
	REAR BUMPER UNDER SIDE COVER (RH) X			\$ 167.60
	REAR BUMPER UNDER SIDE COVER (LH) X ?			\$ 232.00
	REAR BUMPER CLIPS /			\$ 22.00
	SUB TOTAL			\$ 2,007.70
	LESS 25%			\$ 501.93
	DISCOUNTED TOTAL			\$ 1,505.78
	REAR BUMPER REVERSE SENSOR X			\$ 135.70
	Labour Charge			
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120.00
	TOTAL LABOUR			\$ 720.00
	ESTIMATE TOTAL			\$ 2,361.48

LKK Auto Consultants hence notify the Repairer of the following:

- To reserve paint for spray painting.
- To ensure damaged parts during delivery.
- Parts under are subject to condition.
- Third party claims on a "cashless" basis.
- No charge modification allowed.
- Supplies from third party must be reserved and is subject to final approval from insurance company.

Acknowledged by Repairer:
Signature: _____
Date: _____

Kalvin LUKY
22/11/21 1025 Ls.
2 Pgs.
P/P
Before Post photo

Page 1 of 1

Vic (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Thursday, 19 April, 2018 1:45 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: 4TH REMINDER: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 2416X SKL 5447T CC3/AIG17022357/K1ha3 21/11/2017 Vic
Attachments: img-419134924.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$1,520** for property damage. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 19/04/2018 01:30 PM
Subject: RE: 4TH REMINDER: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 2416X SKL 5447T CC3/AIG17022357/K1ha3 21/11/2017 Vic

Your Ref: T1117/SHA2416X/CL(st)

Without Prejudice

Dear Cecilia,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer of global sum **\$1,520.00** (all in).

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this

offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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From: Vic (LKKAuto)
Sent: Thursday, 19 April, 2018 12:14 PM
To: Cecilia Lee Peng Geok
Cc: Admin A; Shirley Hiew (LKK Auto); KKLau; annie-py.chong@aig.com; Vic (LKKAuto)
Subject: RE: 4TH REMINDER: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 2416X SKL 5447T
CC3/AIG17022357/K1ha3 21/11/2017 Vic

Without Prejudice

Dear Cecilia,

We refer to your below email and the contents were noted.

We will get back to you shortly for an update/offer.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Thursday, 19 April, 2018 11:41 AM
To: Vic (LKKAuto)
Cc: Admin A; Shirley Hiew (LKK Auto); KKLau; annie-py.chong@aig.com
Subject: 4TH REMINDER: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 2416X SKL 5447T
CC3/AIG17022357/K1ha3 21/11/2017 Vic
Importance: High

Without Prejudice

Dear Vic

Our email below refers.

We have not received any response from you to date.

If your insured had lodged GIA report, please revert with your offer without further delay. If not, please revert with your principal's position.

Please let us hear from you by **30/04/2018**.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes
To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>, "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>, kklau@lkkauto.com
Date: 27/03/2018 09:30 AM
Subject: RE: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 2416X SKL
5447T CC3/AIG17022357/K1ha3 21/11/2017 Vic

Dear Vic

Please revert with your offer by **04/04/2018**.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgronotes
To: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>, "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>
Date: 29/01/2018 04:47 PM
Subject: RE: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 2416X SKL
5447T CC3/AIG17022357/K1ha3 21/11/2017 Vic

Dear Vic

It has been more than 2 months since our LOD submitted to your office. Please expedite.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 29/01/2018 04:39 PM
Subject: RE: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 2416X SKL
5447T CC3/AIG17022357/K1ha3 21/11/2017 Vic

Without Prejudice

Dear Cecilia,

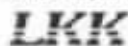
We refer to your below email and the contents were noted.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: Monday, 29 January, 2018 4:35 PM
To: Shirley Hiew (LKK Auto); Vic (LKKAuto)
Subject: Re: Acknowledgement of LOD's - TP claiming against AIG - 11 SHA 2416X SKL 5447T CC3/AIG17022357/K1ha3 21/11/2017 Vic
Importance: High

11	SHA 2416X	SKL 5447T	CC3/AIG17022357/K1ha3	21/11/2017	Vic
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Without Prejudice

Dear Sir/Madam

Please revert with your offer soon.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>
To: "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Zayyer (LKKAuto)" <zayyer@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Date: 06/12/2017 04:34 PM
Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 6997S	SLG 5738T	CC3/LCR17021906/M1zb3	13/11/2017	Zayyer

2	SHB 4089M	SLG 5729U	CC3/LCR17022179/K1pb3	17/11/2017	Hsiao Tong
3	SH 9427B	SLK 6258J	CC3/AIG17022394/K1ub3	20/11/2017	Thin Thin
4	SH 7169J	SDR 9949L	CC3/AIG17020992/K1hb3	1/11/2017	Vic
5	SHD 3240M	SJW 9299G	CC3/AIG17021123/K1ya3	2/11/2017	Jas
6	SHA 7169B	SKU 2916D	CC3/AIG17021907/M1hb3	11/11/2017	Vic
7	SHD 3076X	SLT 6503D	CC3/AIG17021926/M1ha3	14/11/2017	Vic
8	SHC 1096G	SLN 6786K	CC3/LCR17021928/M1za3	15/11/2017	Zayyer
9	SHD 3555E	SCA 9866T	CC3/AIG17022224/K1ea3	16/11/2017	Asher
10	SHD 3652H	SLH 370Y	CC3/LCR17022145/K1pa3	19/11/2017	Hsiao Tong
11	SHA 2416X	SKL 5447T	CC3/AIG17022357/K1ha3	21/11/2017	Vic
12	SHC 400T	SLK 5516X	CC3/LCR17022214/K1za3	20/11/2017	Zayyer
13	SHC 7052T	SLJ 5632Z	CC3/AIG17022381/K1ka3	20/11/2017	Zaini
14	SHA 7567K	GBD 1229G	CC3/AIG17021759/M1ub3	10/11/2017	Thin Thin
15	SHD 3090D	SLQ 5233E	CC3/LCR17021750/M1wa3	11/11/2017	Vivian
16	SHA 7145U	SLQ 7357T	CC3/LCR17021910/M1za3	12/11/2017	Zayyer
17	SH 8109B	SLQ 4683X	CC3/LCR17021909/M1wb3	13/11/2017	Vivian
18	SH 6009U	SKB 2528R	CC3/AIG17022101/K1hb3	15/11/2017	Vic
19	SHA 9158U	SFM 1757D	CC3/AIG17021757/M1wb3	12/11/2017	Vivian
20	SH 6592B	SJM 8069M	CC3/AIG17021695/M1ka3	11/11/2017	Zaini
21	SHA 2487R	SJA 9006B	CC3/AIG17022102/K1ub3	16/11/2017	Thin Thin
22	SHC 7756X	GBC 5447Y	CC3/AIG17021350/K1hb3	4/11/2017	Vic
23	SHB 2196A	SLH 765S	CC3/AIG17021771/M1ha3	10/11/2017	Vic

Our respective case handler / investigator will look into the matter and revert to you in due course.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Our Ref : T 1117 / SHA2416X /CL(st)
Your Ref :
Date : 27-Nov-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA2416X YOUR INSURED SKL5447T
AND OTHER ON 21.11.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHA2416X** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKL5447T** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,257.14
2	2 days Loss of Rental @ \$ 125.40 per day	\$ 250.80
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation	\$ -
Sub Total :		\$ 1,513.29

HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims :		\$ 1,673.29

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
b) LTA search slip/s of : SKL5447T
c) GIA / Police report/s of : SHA2416X
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mamline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198600491

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408548

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 APRIL 2018

**KWAN MILDRED ELEANOR
76 BLOXHOME DRIVE
SINGAPORE 559771**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC3/AIG17022357/K1ha3
YOUR REF : SKL 5447T
ACCIDENT INVOLVING SKL 5447T AND SHA 2416X ALONG ONE FULLERTON CAR
PARK EXIT ON 21.11.2017**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHA 2416X against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHA 2416X. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DJD: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

M17@hotmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 19 April, 2018 1:16 PM
To: M17_@hotmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SKL 5447T_ACCIDENT INVOLVING SKL 5447T AND SHA 2416X ALONG ONE FULLERTON CAR PARK EXIT ON 21.11.2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

19 APRIL 2018

**KWAN MILDRED ELEANOR
76 BLOXHOME DRIVE
SINGAPORE 559771**

By Post & By Email

Dear Sir/Madam,

**OUR REF : CC3/AIG17022357/K1ha3
YOUR REF : SKL 5447T**

ACCIDENT INVOLVING SKL 5447T AND SHA 2416X ALONG ONE FULLERTON CAR PARK EXIT ON 21.11.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHA 2416X against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SHA 2416X. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 *Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGTOYOTA PRIUS SHA2416X , SKL5447T
ONE FULLERTON LOBBY EXIT X FULLERTON RD

ON 21-Nov-17 14:20

I / We

WONG CHONG SON

(Hirer) NRIC No.: S0226994E

and/or

(Relief) NRIC No.:

Taxi Number

SHA2416X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

21-Nov-2017

Name of Hirer
Hirer NRICWONG CHONG SON
S0226994E

Signature :



Address

303 CLEMENTI AVENUE 4 #11-529
120303

Contact No.

96629152

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,520.00 (Global Sum – all in) for vehicle no. SHA 2416X that was damaged pursuant to the accident which occurred on 21/11/2017 (date) along ONE FULLERTON LOBBY EXIT (location) involving vehicle no/s SKL 5447T. This is pursuant to the inspection conducted on 22/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 2416X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 2416X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 APR 2018



Ausik

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHERTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA2416X

INV. NO/DATE
91342478 24.11.2017

MAKE
TOYOTA

JOB NO.
305091314

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
23.08.2017

DATE/TIME IN
21.11.2017 14:55

CHASSIS CODE
JTDKR3FUX03563554

Items total	1,174.90
Add GST @ 7.000 %	82.24
Invoice amount	1,257.14

Issued by : KATHERINETAN 24.11.2017 10:40:15
Repair type : ISO/57/57
Payment Type/Term: /Credit 30 days

WE warrant that all workmanship and materials used in the repair of your vehicle shall be in accordance with the latest specifications of the manufacturer and shall be of the highest quality. We warrant that the repair work shall be completed within the agreed time frame and that the vehicle shall be returned to you in a safe and sound condition. We warrant that the repair work shall be carried out in accordance with the latest specifications of the manufacturer and shall be of the highest quality. We warrant that the repair work shall be completed within the agreed time frame and that the vehicle shall be returned to you in a safe and sound condition. We warrant that the repair work shall be carried out in accordance with the latest specifications of the manufacturer and shall be of the highest quality. We warrant that the repair work shall be completed within the agreed time frame and that the vehicle shall be returned to you in a safe and sound condition.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91342478	1,257.14	

Our Ref: CT17110743

Date: 24 November 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	21/11/2017 @ 14:20 hrs
ALONG	ONE FULLERTON LOBBY EXIT X FULLERTON RD
INVOLVING	SKL5447T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2416X** (the "Taxi"). The Taxi was hired to **WONG CHONG SON IC NO S0226994E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKL5447T	21 Nov 2017 / 14:20:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHA2416X

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express






CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Nov 2017 Edit Reg		22 Nov 2017 00:00 Edit Adj Rpt	S\$1,174.90 Edit Estimates	S\$1,174.90 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Kwan Mildred Eleanor , ID: S8001139C								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHA2416X	Date of Loss:	21/11/2017 14:00 - :59 [2 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7164208741SG	Policy/Cover Note No.:	2100460201-01000 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKL5447T	Policy No. (Claimant):	D-1572701MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 04/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (24/11/2017): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA2416X (7164208741SG)
[SKL5447T]
TP
COMFORT TRANSPORTATION PTE LTD
Nov 21 2017 2:15PM
[Kwan Mildred Eleanor]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Letters/Correspondences											1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown										Edit		
Assessment Reports											1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)									Thumbnail	Print		
1	30/01/18 14:51	Accident Statement <small>From: SC - Reg. No: SKL5447T, Claimant: KWAN MILDRED ELEANOR</small>										Load HTM		
Photos/Images											3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
2	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
3	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
4	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
5	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
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10	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
11	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
12	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
13	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
14	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
15	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
16	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
17	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
18	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
19	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
20	23/11/17 17:07	General View										Load JPG	<input checked="" type="checkbox"/>	
21	23/11/17 17:29	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>	
22	23/11/17 17:29	Reinspection Photo										Load JPG	<input checked="" type="checkbox"/>	
Documentation											1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print		
1	23/11/17 15:02	TP GIA REPORT										Load PDF		
2	23/11/17 15:02	TP ESTIMATE- MARKED										Load PDF		
3	27/11/17 09:53	SKL 5447T - NON REPORTING LETTER										Load PDF		
4	07/03/18 10:19	OID DRIVING LICENCE STATUS										Load PDF		
5	19/04/18 13:18	EMAIL TO OI										Load PDF		
6	19/04/18 13:18	LETTER TO OI										Load PDF		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
7	26/04/18 08:52	WORKSHOP INVOICE		Load PDF
8	26/04/18 08:52	AUTHORISATION TO ACT FORM		Load PDF
9	26/04/18 08:52	Release Voucher		Load PDF
10	26/04/18 08:52	RENTAL RECEIPT		Load PDF
11	26/04/18 08:52	LTA SEARCH		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKL5447T (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SHA2416X (TP veh)		CVT (A)
Date of Accident:	21/11/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	2,526.77
Final Repair Cost	:	\$	1,520.00
Loss of Use	:	\$	1.50 days at \$50.00 per day
Rental (if any)	:	\$	1.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,520.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [X] YES <input type="checkbox"/> [] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____(%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____100_____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,520.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

26 Apr
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022357/K1HA3Q2

Date: 26/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100460201-01000

Claimant Vehicle No: SHA2416X Insured Vehicle No: SKL5447T

Date of Loss: 21/11/2017 Nature of Claim: TP Claim No: 7164208741SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA2416X**
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZRS061913
 Reg. Date: 23/08/2017 (Man. Year: 2017) Chassis No: JTDKB3FUX03563554
 Colour: Blue Odometer: 36219 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 7 mm
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,641.47	774.90	866.57	52.79
Miscellaneous Items	0.00	0.00	0.00	
Labour	720.00	400.00	320.00	44.44
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,361.47	1,174.90	1,186.57	50.25
+ GST 7.00/7.00% (S\$)	165.30	82.24	83.06	50.25
Nett Amount (S\$)	2,526.77	1,257.14	1,269.63	50.25
+ Loss of Use (1.5 x S\$50.00/day) (S\$)		75.00		
+ Car Rental (1.5 x S\$125.40/day) (S\$)		188.10		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		1,525.59		
Global Sum Settlement (S\$)		1,520.00		

INSPECTION

Date of Assignment: 22/11/2017

Date Inspected: 22/11/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	458.60 FL	*458.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	318.80 FL	*- FL
3	1		*REAR BUMPER UNDER COVER	Cut	552.60 FL	*552.60 FL
4	1		*REAR BUMPER SIDE RETAINER	Serviceable	112.70 FL	*- FL
5	1		*REAR BUMPER SPONGE	Not Necessary	143.40 FL	*- FL
6	1		*REAR BUMPER UNDER SIDE COVER (RH)	Serviceable	167.60 FL	*- FL
7	1		*REAR BUMPER UNDER SIDE COVER (LH)	Serviceable	232.00 FL	*- FL
8	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
9	1		*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (S\$)	2,143.40	1,033.20
- List Item Discount on L Items 25.00/25.00% (S\$)	501.93	258.30
Total Parts (S\$)	1,641.47	774.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	350.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			720.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >