

ASS. REC. BY:

REF: CB / MS(17022356 / Krb2) Special Instruction:

Survivor:

Klemeth

**ASSIGNMENT (Office)**

From (Person):

Christina Wang of MSU7 Date/Time: 23-11-2017 2:10pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SEN 4717H

Insured:

SV 777E

at Workshop m/s

Serve You Motor

Tel:

9239 3188

of

Blk 5033 Amk Ind Park 2 #01-265

Policy No:

MSD / VP / P / 13 - 000263

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

22/11/2017

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time:

23-11-2017 2:26pm

Person Contacted:

Elaine

Vehicle IN / OUT

Date/Time	Action/Instruction ( ✓ ) Estimate
	SEN 4717H - X
	SV 777E - X
	Sent poli through merimen

ASS. REC. BY:

REF:

MSIG/

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

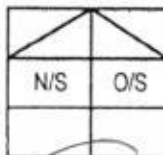
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 06 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

11/21

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SGN 47717 Yr Regn: 11.06Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Altis c.c. 1598Colour: B. Grey A/C: Insured / Std / NI / NASp. Reading: 182246 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: MRO 538EC107135837Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/70R14

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 22/11/17

Rear

R/Bal. 8 mmL/Bal. 8 mmD.O.I. 24/1/17

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
27/11	File pass to Catherine
	11 Lp B 4k Fax
	Red: \$ 3705.29, 48%.

RECEIVED 6 DEC 2017

Date/Time, File Pass to?



Prel. Report

1) August

Final Report

Date/Time, File Return to?

2) \_\_\_\_\_

Days Of Repair: 6Resurvey No. of Trip: 1Survey Fee: 200

Transportation: \_\_\_\_\_

S + RS. SI

Photos 10

Others \_\_\_\_\_

TOTAL

210Report Format: TPLump Sum / I.B.t: (\$) 4000Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech Invs (\$)☐ Weekend (\$)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17022356/Krb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 23-11-2017	
		Code : MSG	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SV 7777E	Veh. Inspected	SGN 4717H
Policy No.	MSD/VPCP/17-000263	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From	MERIMEN (CHRISTINA WONG)	Assign Date	23/11/2017
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
<b>4. Description of Damages</b>			
<b>5. General Information</b>			
Accident Date	22/11/2017	Inspection Date	23/11/2017
Survey held at	SERVE YOU MOTOR SERVICE BLK 5033 ANG MO KIO IND PK 2 #01-265 SINGAPORE 569536		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Nov 2017		23 Nov 2017 14:10 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All
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## CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	HITACHI CAPITAL ASIA PACIFIC PTE. LTD., Co. Reg. No.: 199400399N		
Main Claimant:	K.THACHIN AMOORTMI, ID: S7235805H		
Vehicle Reg. No.:	SGN4717H	Date of Loss:	22/11/2017 00:00 - :59
Claim Type:	TP	Policy/Cover Note No.:	MSD/VPCP/17-000263 (Comprehensive) Coverage: 16/02/2017 - 15/02/2018
Vehicle Reg. No. (Insured):	SV7777E	Policy No. (Claimant):	
		Excess:	
Repairer:	Serve You Motor Service (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-265, 569536 Ang Mo Kio - Tel: 64815652		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 24/11/2017]		

## ASSOCIATED MAIL RECEIVED

View All

Compose Case Mail

There are no mail for this case.

## ALL ASSOCIATED TASKS

View All

Search Tasks

Create New Task

Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Christina Wong

Date: 27 Nov 2017

**Preliminary Advice**

Insured Vehicle No	: SV7777E	Accident Date	: 22/11/2017
TP Vehicle No	: SGN4717H	Assignment Date	: 23/11/2017
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 6.00
Date of Inspection	: 24/11/2017		
Inspection At	: SERVE YOU MOTOR SERVICE (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-265 SINGAPORE 569536		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,705.29
Revised Amount	:S\$	5,118.89
Check Items (Estimated)	:S\$	0.00
Total	:S\$	5,118.89

Lump Sum Repair :S\$

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type	Singapore NRIC
Owner ID	5805H
<b>Vehicle Details</b>	
Vehicle No.	SGN4717H
Vehicle to be Exported	No
Intended De-registration Date	01 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	COROLLA ALTIS 1.6 AUTO
Primary Colour	Silver
Manufacturing Year	2006
Engine No.	3ZZ4616740
Chassis No.	MR053ZEC107135837
Maximum Power Output	81.0 kW (108 bhp)
Open Market Value	\$15,498.00
Original Registration Date	20 Nov 2006
First Registration Date	20 Nov 2006
Transfer Count	0
Actual ARF Paid	\$16,051.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility	Forfeited
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date	19 Nov 2021
COE Category	A - Car (1600cc & below)
COE Period(Years)	5
PQP Paid	\$25,821.00
COE Rebate Amount	\$20,484.00
<b>Total Rebate Amount</b>	<b>\$20,484.00</b>
<b>Message</b>	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 01 Dec 2017

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/11/2017 16:34
Date Of Accident	22/11/2017 18:30
Exact Location Of Accident	SLIP ROAD TURNING INTO POTONG PASIR AVENUE 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGN4717H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	THACHINAMOORTHY S/O KRISHNAN
NRIC No	S7235805H
Email Address	MOORTHY_2109@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-97774092
Alternative Phone No	OTHERS-97774092

### Vehicle Particulars

Manufacturer	TOYOTA
Model	ALTIS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	5024676734-10
Cover Note Number	

### Driver

Name of Driver	THACHINAMOORTHY S/O KRISHNAN
NRIC No	S7235805H
Date Of Birth	21/09/1972
Occupation	INDOOR
Date Of Driving Pass	21/10/2003
Driving Experience	14 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-97774092
Fax Number	
Contact Number	OTHERS-97774092
Email Address	MOORTHY_2109@YAHOO.COM.SG



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

\_\_\_\_\_  
Policyholder's Signature  
Date & Time:

\_\_\_\_\_  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

\_\_\_\_\_  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# SERVE YOU MOTOR SERVICE

BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-265, SINGAPORE 569536

TEL. NO: 64810555 / FAX NO. 64831654

E-MAIL: elainesyms@gmail.com

*Not Authorised  
61 Day @ 400d  
Running After Paying  
6 days*

INS: MSIG INSURANCE (SINGAPORE) PTE LTD

OWNER: THACHINAMOORTHY S/O KRISHNAN

Registration no. : SGN 4717 H / TOYOTA ALTIS

Date : 23-Nov-17

Quotation No. : 171123-1

PG 1

S/N	Qty	Item	Amount
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## LIST ITEMS

1	1	Bootlid	Bu 742.45 ✓
2	1	Bootlid "Toyota" logo	bu 58.00 ✓
3	1	Bootlid emblem " Corolla Altis"	bu 58.20 ✓
4	1	Bootlid emblem " 1.6 E"	bu 49.50 ✓
5	1	Bootlid emblem " VVT-I "	bu 50.00 ✓
6	2	Bootlid hinge \$138 each	98.50 SN bu/w 50bu 276.00 X
7	1	Bootlid weatherstrip	bu 185.00
8	2	Bootlid lamp assy \$128 each	bu 256.00 X
9	1	Bootlid inner lock	bu 196.20 ✓
10	1	Rear bumper	Bu 596.50 ✓
11	1set	Rear bumper clip	bu 58.00 ✓
12	2	Rear bumper side retainer \$48 each	bu 96.00 ✓
13	1	Rear bumper beam	NSN 166.00 X
14	2	Rear bumper bracket \$ 61.10 each	R 122.20 X
15	1	Rear end panel	Bu 565.10 ✓
16	1	Rear end panel top garnish	bu 176.90 ✓
17	1set	Rear end panel top garnish clip	bu 45.00 ✓
18	2	Rear end panel stopper \$145 each	3bu 290.00 X
19	2	Taillamp \$ 315 each	WT / mg dii 630.00 ✓
20	2set	Taillamp clip \$16.00 each	bu 32.00 ✓
21	2	Taillamp panel @ \$165 each 78	Bu 330.00 X
22	1	Spare tyre cover	CM 288.00 ✓
23	1	Spare tyre panel	R 580.00 X
			5847.05
Less 25%			1461.76
			4385.29

## SPECIAL NETT ITEMS

1	1	Sundries	bu 80.00 X
2	2	Taillamp seal @ SGD 40.00	bu 80.00 X
3	1	Reverse sensor c/w control module	Shet 300.00 2up
4	1	Rear end panel sealant	bu 80.00 3up
			540.00
			4925.29

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## SERVE YOU MOTOR SERVICE

BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-265, SINGAPORE 569536

TEL. NO: 64810555 / FAX NO. 64831654

E-MAIL: elainesyms@gmail.com

INS: MSIG INSURANCE (SINGAPORE) PTE LTD

OWNER: THACHINAMOORTHY S/O KRISHNAN

Registration no. : SGN 4717 H / TOYOTA ALTIS

Date : 23-Nov-17

Quotation No. : 171123-1

PG 2

S/N	Qty	Item	Amount
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### LABOUR & MISC CHARGES

1		To dismantle / renew the accident damaged portion. To panel beating, reshape, straighten, orientate and align repair / replacement parts.	1200.00
2		To disconnect wire harness of electrical component to facilitate repairs, reconnect and check functions.	200 80.00
3		To measure, drill holes on replaced rear bumper, position and install reverse sensor.	500 80.00
4		To apply undercoating on the accident repair and replaced panel for rust protection.	600 120.00
5		Supply spray paint material and necessary items to respray on :- - Bootlid /Rear bumper/end panel ,....	900 1200.00
6		To adjust wheel alignment	200 100.00 X

**TOTAL**

2780.00

**Total Parts and Labour Cost of Repair**

**\$7,705.29**

**Janice Lee (LKKAuto)**

---

**From:** Elaine Chia <elainesyms@gmail.com>  
**Sent:** Thursday, November 30, 2017 5:23 PM  
**To:** Janice Lee (LKKAuto)  
**Subject:** RE ok confrim COR \$\$ 4,000 SGN 4717H 6days

Thank you.

**Elaine Chia**

**Serve You Motor Service**

*Blk 5033 Ang Mo Kio Ind Park 2*

*#01-265 (S) 569536*

*H/P: 9239 3188 Tel: 6481 0555 / 6481 5652*

*Fax: 6483 1654*

On Thu, Nov 30, 2017 at 3:38 PM, Janice Lee (LKKAuto) <[JaniceLee@lkkauto.com](mailto:JaniceLee@lkkauto.com)> wrote:

Hi Elaine,

Enclosed estimate for your reference.

Thank you.

Best Regards,

**Janice Lee (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [janicelee@lkkauto.com](mailto:janicelee@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

#### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	22 Nov 2017		23 Nov 2017 14:10 <a href="#">Edit Adj Rpt</a>	<b>S\$4,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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#### CLAIM SUBFOLDER DETAILS

[Created by insurer]

<b>Insured:</b>	HITACHI CAPITAL ASIA PACIFIC PTE. LTD., Co. Reg. No.: 199400399N		
<b>Main Claimant:</b>	K.THACHIN AMOORTMI, ID: S7235805H		
<b>Vehicle Reg. No.:</b>	SGN4717H	<b>Date of Loss:</b>	22/11/2017 18:00 - :59
<b>Claim Type:</b>	TP / MSC/V/17-001832	<b>Policy/Cover Note No.:</b>	MSD/VPCP/17-000263-00-001 (Comprehensive) Coverage: 16/02/2017 - 15/02/2018
<b>Vehicle Reg. No. (Insured):</b>	SV7777E	<b>Policy No. (Claimant):</b>	
		<b>Excess:</b>	
<b>Repairer:</b>	Serve You Motor Service (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-265, 569536 Ang Mo Kio - Tel: 64815652		
<b>Handling Insurer:</b>	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
<b>Adjuster:</b>	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 23/12/2017]		

#### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.



#### ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SGN4717H (MSC/V/17-001832)  
[SV7777E]

TP

K.THACHIN AMOORTMI

Nov 22 2017 6:00PM

[HITACHI CAPITAL ASIA PACIFIC PTE. LTD.]

Serve You Motor Service

Upload Documents		Upload Photos	Compose New Letter	View Use Viewer ▾	
<b>Assessment Reports</b>				1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	27/11/17 17:44	Adjuster Immediate Advice		Load HTM	
<b>Photos/Images</b>				3 per page ▾	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
2	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
3	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
4	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
5	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
6	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
7	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
8	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
9	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
10	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
11	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
12	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
13	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
14	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
15	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
16	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
17	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
18	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
19	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
20	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
21	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
22	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
23	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
24	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
25	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
26	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
27	01/12/17 09:43	General View		Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>				1 per page ▾	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	23/11/17 14:11	Survey DISAGREE ON SJE, Appoint LKK as Surveyor		Load PDF	
2	23/11/17 14:12	Request Pre-Repair Inspection		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)****Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17022356/KRBE2

Date: 04/12/2017

### REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VPCP/17-000263-00-001
Claimant Vehicle No :	SGN4717H	Insured Vehicle No :	SV7777E
Date of Loss:	22/11/2017	Nature of Claim:	TP
		Claim No:	MSCN/17-001832

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SGN4717H	Engine No:	3ZZ4616740
Make & Model:	TOYOTA COROLLA ALTIS, 1.6 (A)	Chassis No:	MR053ZEC107135837
Reg. Date:	20/11/2006 (Man. Year: 2006)	Odometer:	182244 km
Colour:	Metallic Grey		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:	185/70 R14	Rear Tyre Size:	185/70 R14
Front Left Side:	Michelin 7 mm	Rear Left Side:	Michelin 8 mm
Front Right Side:	Michelin 7 mm	Rear Right Side:	Michelin 8 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,925.29	3,301.39	1,623.90	32.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,780.00	1,910.00	870.00	31.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,705.29</b>	<b>5,211.39</b>	<b>2,493.90</b>	<b>32.37</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>7,705.29</b>	<b>4,000.00</b>	<b>3,705.29</b>	<b>48.09</b>

### INSPECTION

Date of Assignment:	23/11/2017	
Date Inspected:	24/11/2017 Inspected At:	Serve You Motor Service (HQ) BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-265 Singapore 569536
Estimated Period of Repair:	6.0 days	

Adjuster: KENNETH KONG

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 04 Dec 2017)
<b>Parts:</b>	143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SGN4717H)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Buckled	742.45 FL	*742.45 FL
2	1		*BOOTLID TOYOTA LOGO	Necessary	58.00 FL	*58.00 FL
3	1		*BOOTLID EMBLEM COROLLA ALTIS	Necessary	58.20 FL	*58.20 FL
4	1		*BOOTLID EMBLEM 1.6 E	Necessary	49.50 FL	*49.50 FL
5	1		*BOOTLID EMBLEM VVT-I	Necessary	50.00 FL	*50.00 FL
6	2		*BOOTLID HINGE	Repair	276.00 FL	*- FL
7	1		*BOOTLID WEATHERSTRIP	Dented / Cut	138.75 FS	*92.50 FS
8	2		*BOOTLID LAMP ASSY	Serviceable	256.00 FL	*- FL
9	1		*BOOTLID INNER LOCK	Dented	196.20 FL	*196.20 FL
10	1		*REAR BUMPER	Buckled	596.50 FL	*596.50 FL
11	1		*SET REAR BUMPER CLIP	Necessary	58.00 FL	*58.00 FL
12	2		*REAR BUMPER SIDE RETAINER	Distorted	96.00 FL	*96.00 FL
13	1		*REAR BUMPER BEAM	No such part	166.00 FL	*- FL
14	2		*REAR BUMPER BRACKET	Repair	122.20 FL	*- FL
15	1		*REAR END PANEL	Bent	565.10 FL	*565.10 FL
16	1		*REAR END PANEL TOP GARNISH	Necessary	176.90 FL	*176.90 FL
17	1		*SET REAR END PANEL TOP GARNISH CLIP	Necessary	45.00 FL	*45.00 FL
18	2		*REAR END PANEL STOPPER	Serviceable	290.00 FL	*- FL
19	2		*TAILLAMP	Cut / MTG Distorted	630.00 FL	*630.00 FL
20	2		*SET TAILLAMP CLIP	Necessary	32.00 FL	*32.00 FL
21	2		*TAILLAMP LOWER PANEL	Bent	330.00 FL	*330.00 FL
22	1		*SPARE TYRE COVER	Cracked	288.00 FL	*288.00 FL
23	1		*SPARE TYRE PANEL	Repair	580.00 FL	*- FL
24	1		*SUNDRIES	Not Necessary	80.00 FS	*- FS
25	2		*TAILLAMP SEAL	Not Necessary	80.00 FS	*- FS
26	1		*REVERSE SENSOR C/W CONTROL MODULE	Shorted	300.00 FS	*200.00 FS
27	1		*REAR END PANEL SEALANT	Necessary	80.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>6,340.80</b>	<b>4,294.35</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,415.51</b>	<b>992.96</b>
<b>Total Parts (\$\$)</b>	<b>4,925.29</b>	<b>3,301.39</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISCONNECT WIRE HARNESS OF ELECTRICAL COMPONENT TO FACILITATE REPAIRS, RECONNECT AND CHECK FUNCTIONS	New	80.00	20.00
2	TO MEASURE, DRILL HOLES ON REPLACED REAR BUMPER, POSITION AND INSTALL REVERSE SENSOR	New	80.00	50.00
3	TO APPLY UNDERCOATING ON THE ACCIDENT REPAIR AND REPLACED PANEL FOR RUST PROTECTION	New	120.00	60.00
4	SUPPLY SPRAY PAINT MATERIAL AND NECESSARY ITEMS TO RESPRAY ON :-BOOTLID / REAR BUMPER/END PANEL	New	1,200.00	900.00
5	TO ADJUST WHEEL ALIGNMENT	New	100.00	0.00
6	TO DISMANTLE / RENEW THE ACCIDENT DAMAGED PORTION. TO PANEL BEATING, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR / REPLACEMENT PARTS	New	1,200.00	880.00
Gross Labour Cost (S\$)			2,780.00	1,910.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >