

Zaini (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 14 December, 2017 2:19 PM
To: Zaini (LKK Auto); Admin A; Hsiao Tong (LKKAuto)
Cc: Irene Tay; Alfred Toh; Hwang Shiang Yi; Chee So Chow; KKLau
Subject: Accident Involving SKG479K (OI : CTI - SNM17D06742C02/9) AND SHC5903B (TP : LKK REF - CC3/CTI17022354/Kpa3) on 21/11/2017
Attachments: SKG479K.mp4

LKK REF - CC3/CTI17022354/Kpa3
CTI REF – SNM17D06742C02/9 (SKG479K)

Dear Zaini

We refer to your email of 13 December 2017 pertaining to the above matter.

Please proceed to reject the third party claim in the first instance.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
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From: Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]
Sent: Wednesday, December 13, 2017 4:13 PM
To: Joel Goh <joel.goh@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SKG479K (OI : CTI - SNM17D06742C02/9) AND SHC5903B (TP : LKK REF - CC3/CTI17022354/Kpa3) on 21/11/2017

Your Ref: SNM17D06742C02/9
Our Ref: CC3/CTI17022354/Kpa3

Dear Joel,

ACCIDENT INVOLVING VEHICLES SKG 479K(OI) AND SHC 5903B(TP) ON 21/11/2017

We refer to the above matter.

TP reported that he was travelling straight within his lane when OI swerved into his lane and collided onto his left side front portion. No photos or CCTV footage provided by TP till date.

OI reported that he was travelling within his lane when TP collided onto his right side portion of his vehicle. Enclosed copy of OI CCTV footage as attached for your easy review.

Based on OI CCTV footage, after review, we observed OI vehicle was travelling within his lane when TP vehicle encroached into his lane which resulted in the collision.

We had spoken to the Insured where he confirmed that at the material time, he was travelling at the said location as reported when TP vehicle encroached into his lane and collided onto the right portion of his vehicle. OI further mentioned that his PD recovery claim against TP is still in the process and will revert for any update.

Based on the OI CCTV footage and accident scenario, we are of the view that OI version is more credible.

As such, we intend to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

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From: Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]

Sent: Friday, 24 November, 2017 2:30 PM

To: Mei Kwan (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving SKG479K (OI : CTI - SNM17D06742C02/9) AND SHC5903B (TP : LKK REF - CC3/CTI17022354/Kpa3) on 21/11/2017

Dear Mei Kwan

Attached our insured accident report and video footage for your attention.

Best Regards

Joel Goh

Claims Executive (Motor Division)

Claims Department

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