

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Wednesday, 20 December, 2017 3:42 PM
To: 'claims@transcab.com.sg'
Cc: Hsiao Tong (LKKAuto); 'jasminetan@transcab.com.sg'; 'Ng Wai Yin'; 'Zhe Wei' (zhewei.kek@transcab.com.sg)
Subject: Your ref: SHC 5903B_ACCIDENT INVOLVING VEHICLES SKG 479K AND SHC 5903B ON 21/11/2017
Attachments: SKG479K.MP4

Your ref: SHC 5903B
Our ref: CC3/CTI17022354/Kpa3

"WITHOUT PREJUDICE"

Dear Sirs,

ACCIDENT INVOLVING VEHICLES SKG 479K AND SHC 5903B ON 21/11/2017

We refer to the above matter.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of the accident.

Based on the accident scenario and CCTV footage after review, our principal are in view that our insured's vehicle was travelling within his lane when your client's vehicle encroached into his lane and resulted in the collision.

In view of the above and with our principal's instruction, we regret to inform you that we are unable to further look into your claim.

As such, we will close file in our end.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Zaini (LKK Auto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 14 December, 2017 2:19 PM
To: Zaini (LKK Auto); Admin A; Hsiao Tong (LKKAuto)
Cc: Irene Tay; Alfred Toh; Hwang Shiang Yi; Chee So Chow; KKLau
Subject: Accident Involving SKG479K (OI : CTI - SNM17D06742C02/9) AND SHC5903B (TP : LKK REF - CC3/CTI17022354/Kpa3) on 21/11/2017
Attachments: SKG479K.mp4

LKK REF - CC3/CTI17022354/Kpa3
CTI REF - SNM17D06742C02/9 (SKG479K)

Dear Zaini

We refer to your email of 13 December 2017 pertaining to the above matter.

Please proceed to reject the third party claim in the first instance.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]
Sent: Wednesday, December 13, 2017 4:13 PM
To: Joel Goh <joel.goh@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SKG479K (OI : CTI - SNM17D06742C02/9) AND SHC5903B (TP : LKK REF - CC3/CTI17022354/Kpa3) on 21/11/2017

Your Ref: SNM17D06742C02/9
Our Ref: CC3/CTI17022354/Kpa3

Dear Joel,

ACCIDENT INVOLVING VEHICLES SKG 479K(OI) AND SHC 5903B(TP) ON 21/11/2017

We refer to the above matter.

TP reported that he was travelling straight within his lane when OI swerved into his lane and collided onto his left side front portion. No photos or CCTV footage provided by TP till date.

OI reported that he was travelling within his lane when TP collided onto his right side portion of his vehicle. Enclosed copy of OI CCTV footage as attached for your easy review.

Based on OI CCTV footage, after review, we observed OI vehicle was travelling within his lane when TP vehicle encroached into his lane which resulted in the collision.

We had spoken to the Insured where he confirmed that at the material time, he was travelling at the said location as reported when TP vehicle encroached into his lane and collided onto the right portion of his vehicle. OI further mentioned that his PD recovery claim against TP is still in the process and will revert for any update.

Based on the OI CCTV footage and accident scenario, we are of the view that OI version is more credible.

As such, we intend to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@sg.cntaiping.com>]
Sent: Friday, 24 November, 2017 2:30 PM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving SKG479K (OI : CTI - SNM17D06742C02/9) AND SHC5903B (TP : LKK REF - CC3/CTI17022354/Kpa3) on 21/11/2017

Dear Mei Kwan

Attached our insured accident report and video footage for your attention.

Best Regards

Joel Goh
Claims Executive (Motor Division)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-02
Springleaf Tower Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6184
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
joel.goh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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