

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 28 March, 2019 10:57 AM
To: Claims Dept of CTI
Cc: Alfred Toh; Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKA756S (OI - SNM17D06716C02) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017

Importance: High

Dear Sir/Madam,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Tuesday, 30 October, 2018 4:57 PM
To: 'Claims Dept of CTI'
Cc: 'Alfred Toh'; Admin A; 'insurance@teckwei.com.sg'; 'peifong@teckwei.com.sg'; Vic (LKKAUTO); 'Irene Tay'
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKA756S (OI - SNM17D06716C02) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017
Importance: High

Dear Irene,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 13 September, 2018 3:14 PM

To: 'Irene Tay'; Claims Dept of CTI

Cc: Alfred Toh; Admin A; insurance@teckwei.com.sg; peifong@teckwei.com.sg; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKA756S (OI - SNM17D06716C02) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017

Dear Irene,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

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Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Friday, 10 August, 2018 12:30 PM

To: Vic (LKKAuto)

Cc: Alfred Toh; Admin A; insurance@teckwei.com.sg; peifong@teckwei.com.sg

Subject: RE: Direct Settlement - Accident Involving SKA756S (OI - SNM17D06716C02) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017

Dear Vic,

We are still waiting for insured to forward us a copy of the Rental Agreement.

Thank you.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6192
Fax (65) 62247478/62247175
Email: claimsdept@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 8 August, 2018 11:17 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; insurance@teckwei.com.sg; peifong@teckwei.com.sg

Subject: RE: Direct Settlement - Accident Involving SKA756S (OI - SNM17D06716C02) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017

Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that the owner is chasing for settlement.

However, till date, we have not received any feedback from our Insured with regards to the requested documents.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 21 February, 2018 12:42 PM

To: Claims Dept of CTI; insurance@teckwei.com.sg; peifong@teckwei.com.sg

Cc: Alfred Toh; Irene Tay; Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKA756S (OI - SNM17D06716C02) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017

Dear Irene,

We refer to the below email.

Please be informed that TP claimant is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, 8 January, 2018 4:08 PM

To: insurance@teckwei.com.sg; peifong@teckwei.com.sg

Cc: Vic (LKKAuto); Alfred Toh; Irene Tay

Subject: Direct Settlement - Accident Involving SKA756S (OI - SNM17D06716C02) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017

Attn: M/s TW PREMIUM AUTOMOBILE PTE LTD
c/o M/s Teck Wei Credit Pte Ltd

Dear Sirs

We refer to the accident involving SKA756S (Insured vehicle) and SKD5218E on 20 November 2017.

Please assist to obtain a copy of the **Hirer Rental Contract duly signed with Safaruddin Bin Mustafa (S7642984G)** urgently to enable us to handle the incoming property damage claim against your Motor Insurance Policy on your behalf.

Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID : +65 6389 6183
FAX: +65 6224 7175/6224 7478
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, January 08, 2018 12:22 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKA756S (OI - SNM17D06716C02) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017

CTI REF – SNM17D06716C02
LKK REF – CC6/CTI17016921/Ahb3

Dear Irene,

ACCIDENT INVOLVING VEHICLES SKA 756S (OI) AND SKD 5218E (TP) ON 20/11/2017

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended the TP vehicle.

We tried to call the Insured Driver Mr Safarudin several times but to no avail. As such, a letter was sent out to the Insured Company dated 14/12/2017. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer ALAN'S UNITED AUTO PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,709.38	\$ 7,008.50
Loss of Rental (\$200 x 8 days)	\$ 1,600.00	\$ 1,440.00 (\$180 x 8 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 12,311.38	\$ 8,450.50

Breakdown of days is as follows:

Recommended Days	6 days
Downtime / Weekend	2 days
TOTAL	8 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shu Pei (LKKAUTO)

Sent: Friday, 24 November, 2017 8:59 AM

To: claimsdept@sg.cntaiping.com

Cc: Alfred Toh; 'Irene Tay'; Admin A; Vic (LKKAUTO); Asher Sng (LKKAUTO)

Subject: Direct Settlement - Accident Involving SKA756S (OI : CTI - TBA) and SKD5218E (TP : LKK REF - CC6/CTI17022352/Khb3) on 20.11.2017

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKD 5218E at M/s Alan's United Auto Pte Ltd.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

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