

REF:

CC/ALH7022327 /A#02

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop no: _____
 of _____
 Insured: _____
 Policy No. 2100473021
 Claims No. 444390965 SG
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 130K
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: _____ Consistent?: Yes or No
 Est. Repairs: 06/88 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No. SDL90D Reg No. 2016 June
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Audi A4 cc 1395
 Colour: White A.C. Insured / Std / NI / NA
 Sp. Reading: 33754 Radio Insured / Std / NI / NA
 Eng No: _____
 C/No: WAUZZZF40G A094507
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 245/35 R19
 R: 245/35 R19

BS / DUN / EXNOVA / GY FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O. 22/11/17
 Survey held at Premium
 Des. of Damages Fr Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG

SDL 90D - CC/ALH7022327 /A#02

DOA: 10/11/17

23/11 Report via Merimen

24/11 @ 1116 authorize repair by Victor Koh

24/11 @ 11pm Email to premium authorize repair excess \$3000

(Red: 16466.88, 42%)
 Part by Part \$22,568.12

RECEIVED 5 JAN 2018

RECEIVED 27 FEB 2018

Date/Time File Pass to?



Preli. Report

AP Typset



Final Report

Date/Time File Return to?

Days Of Repair: 6Resurvey No. of Trip: 1

Survey Fee

Transcription

S - P - B

Photos

Sheet

TOTAL

Add Fee: ☐ Site Insp. \$☐ Interview \$☐ Tech Ins. \$☐ Weekend \$Report Format: ODLump Sum / I.B.I. \$ 22568.12

200

10

210



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17022327/Atb

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 22-11-2017



Code : AIG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.	Veh. Inspected	SDL 90D
Policy No. 2100473021	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	22/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No. HIDDEN	Year of Reg.	
Chassis No.	Colour	
Odometer -	Steering	
Brakes	Modification	
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	17/11/2017	Inspection Date	22/11/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Monday, 27 November, 2017 1:07 PM
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SDL 90 D

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SDL 90D (Excess \$3,600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 23 November, 2017 10:24 AM
To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SDL 90 D

Dear all,

Any update on above mentioned case ?
Many Thanks!

Best regards,
George Wong
Claims Department

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

View Received Message

This mail is associated with :

***SDL90D (4784390965SG)**

OD

Nov 16 2017 4:00PM

[TAN WEE HUAT]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 27/11/2017 11:16 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$19537.00) - SDL90D - Claim Handler: Chan, Kian Meng

Approved:19537.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 23 Nov 2017

Preliminary Advice

Vehicle No	: SDL90D	Accident Date	: 16/11/2017
Make	: AUDI A4	Policy No.	: 2100473021
Assignment Date	: 22/11/2017	Excess	: S\$0.00
Date of Inspection	: 22/11/2017	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	38,702.00
Revised Amount	:S\$	19,537.00
Check Items (Estimated)	:S\$	4,996.00
Total	:S\$	24,533.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	130,000.00
COE / PARF Rebate	:S\$	69,158.00
Salvage Value	:S\$	
Margin for Repair	:S\$	60,842.00

Remarks

- (x) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Note: This document has not been finalised.
LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Date: 23 Nov 2017

Attn:

Preliminary Advice

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Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
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Remarks

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- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	85311

Vehicle Details

Vehicle No.	SDL90D
Vehicle to be Exported	No
Intended De-registration Date	23 Nov 2017
Vehicle Make	AUDI
Vehicle Model	A4 1.4 TFSI S TRONIC
Primary Colour	White
Manufacturing Year	2016
Engine No.	CVN010748
Chassis No.	WAUZZZF40GA094507
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$32,028.00
Original Registration Date	30 Jun 2016
First Registration Date	30 Jun 2016
Transfer Count	0
Actual ARF Paid	\$26,840.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	29 Jun 2026
PARF Rebate Amount	\$20,130.00

Intended COE Rebate Details

COE Expiry Date	29 Jun 2026
COE Category	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$57,010.00
COE Rebate Amount	\$49,028.00
Total Rebate Amount	\$69,158.00

The information contained herein is correct as at 23 Nov 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/11/2017 18:01
Date Of Accident	17/11/2017 16:50
Exact Location Of Accident	BUKIT TIMAH ROAD TOWARDS CTE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SDL90D
Insured/Policyholder	
Name Of Registered Owner	TAN WEE HUAT
NRIC No	S6818531I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-86908806
Alternative Phone No	OTHERS-86908806

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S

Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
--	-------------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100473021-01000
Cover Note Number	

Driver

Name of Driver	TAN CHONG HUI
NRIC No	S9802113B
Date Of Birth	17/01/1998
Occupation	INDOOR
Date Of Driving Pass	24/05/2016
Driving Experience	1 YEAR AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92951021
Fax Number	
Contact Number	OFFICE-62521134
EMail Address	CHARLES-8-1@HOTMAIL.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
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7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes");
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to the third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name: Chan Hui Joo
NRIC/FIN No.: 012345678901234567



Sketch Plan #2

SKETCH PLAN



A. SP1400

S. 5713000

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

A CAR COLLIDED TO FRONT OF A VAN FRONT CAR

DECLARATION

I/We declare the foregoing particulars are true in every respect

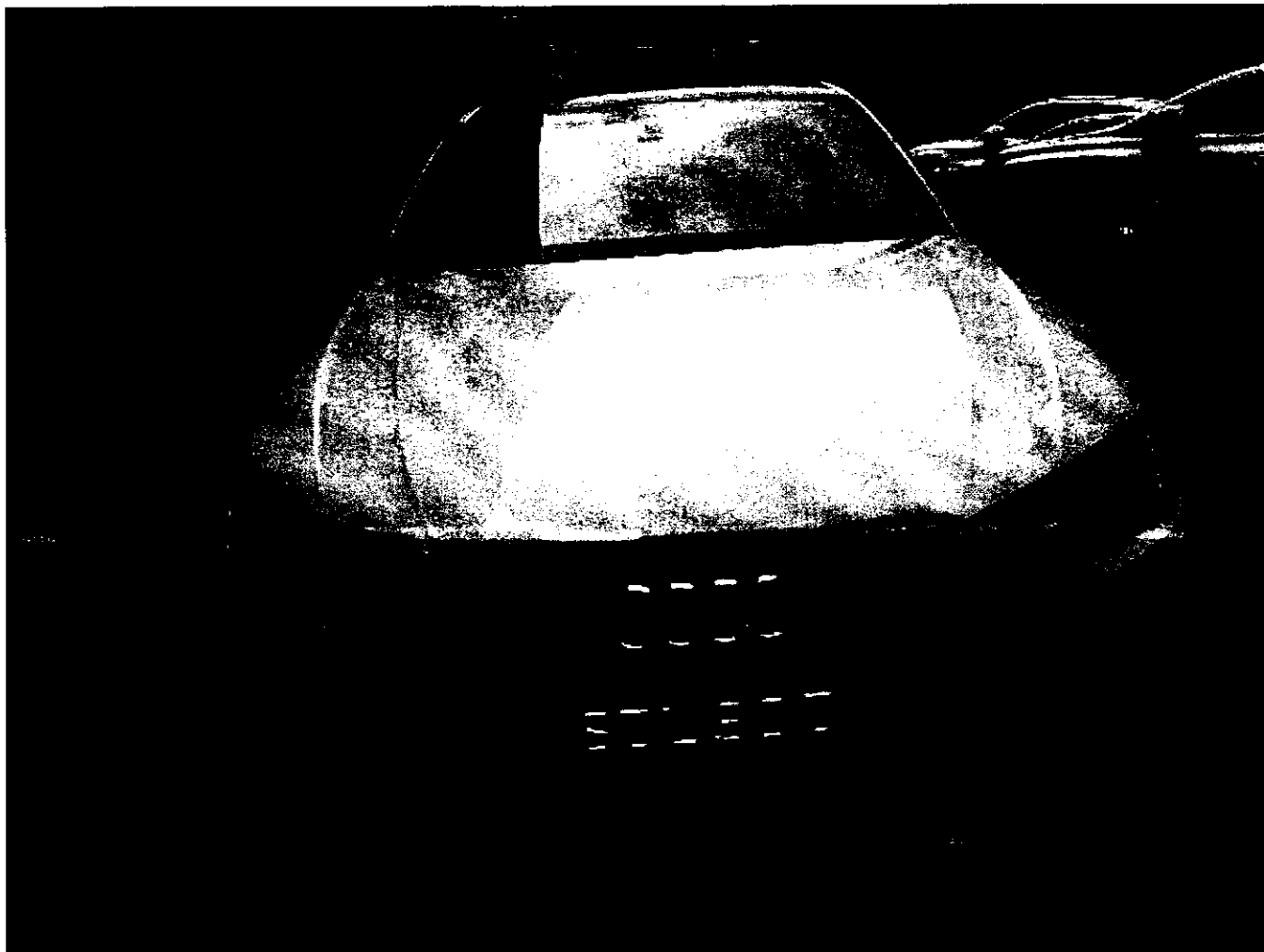
Policyholder's Signature
Date & Time

Driver's Signature
(If driver is not the policyholder)
Date & Time



Reporting Centre Personnel's Signature
Name: [Signature]
NR/C/IN No. [Signature]

Accident Photo



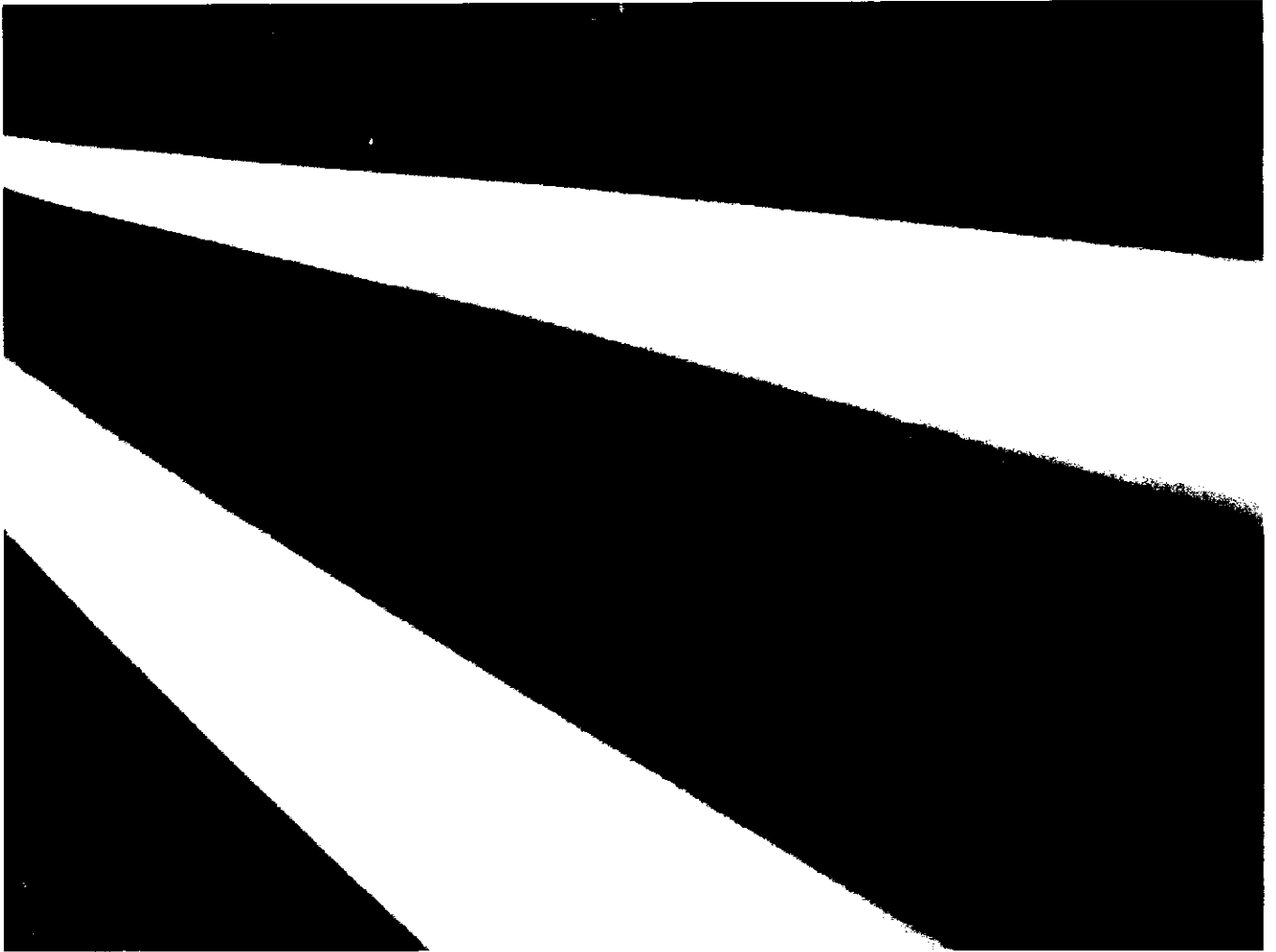
Accident Photo



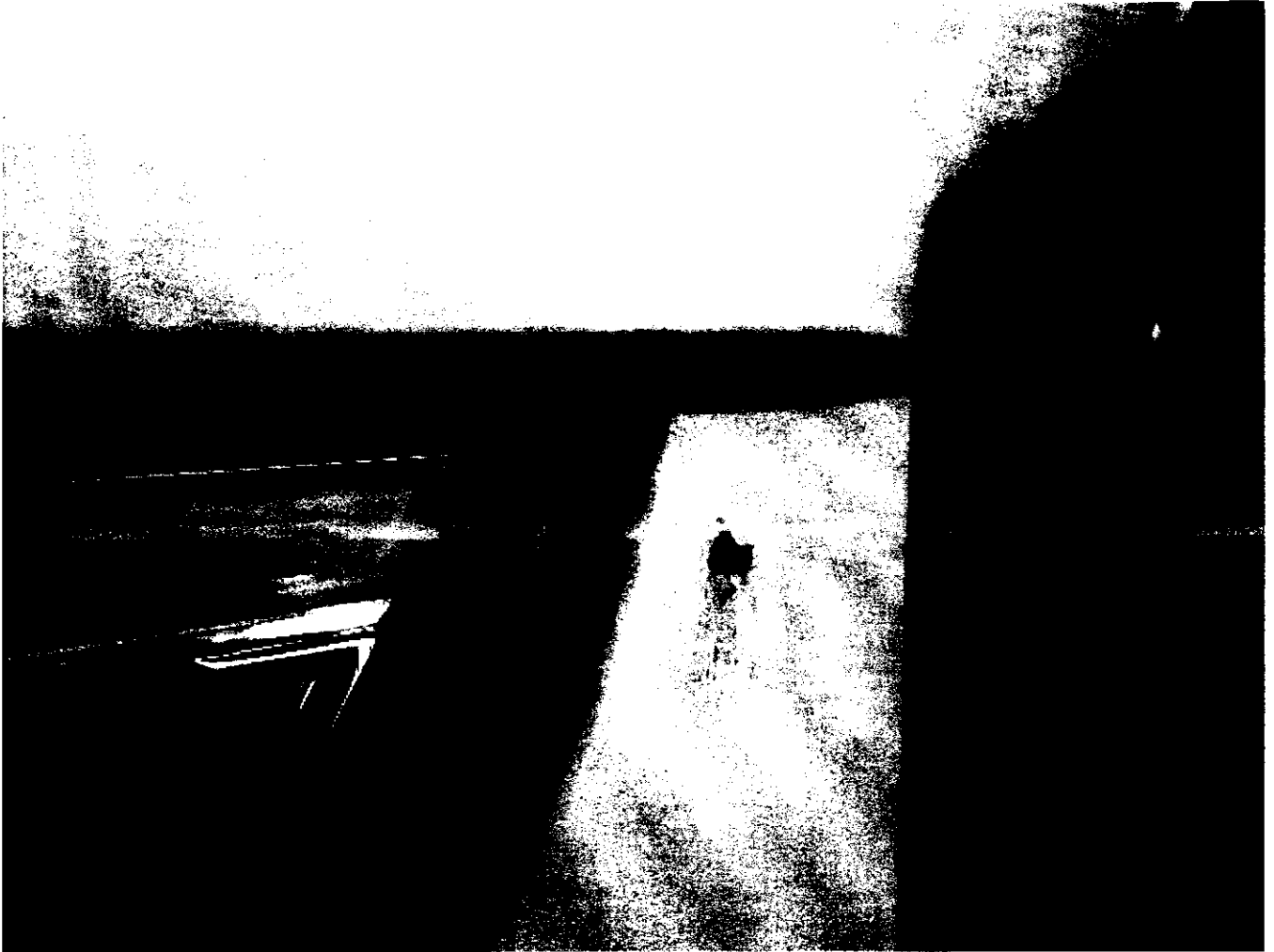
Accident Photo



Accident Photo



Accident Photo



Accident Photo





TELEPHONE TEL (65) 6479 8800
FAX (65) 6416 3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1986
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1986 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100473021-01000

OWN DAMAGE EXCESS \$4400.00 (1)
WINDSCREEN EXCESS \$9100.00
(for policies with effect date 1st January 2002)

SUM INSURED **Malaysian Ringgit**
INSURING WITH CO-INSURANCE **Yes**
SD1.000

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

TAN WEE HUAT

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

30 Jun 2017

4) DATE OF EXPIRY OF INSURANCE

29 Jun 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE *
SUBJECT TO AGE CONDITION : All Age Condition

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorized driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of \$53,000.00, in addition to the

Policy Excess, applies to You and any Authorized Driver (named or unnamed) if You are or the said

Authorized Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Balok Cres (Tel: 66547777) 5. Glaze-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 5 Jun 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-220
PREMIUM LEASING - MH
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938


AUTHORIZED REPRESENTATIVE

ORIGINAL

REPUBLIC OF SINGAPORE DRIVING LICENCE

566185311

TAN WEE HUAT

Birth Date: 13 May 1968
Issue Date: 10 May 2004

0012151558

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S68185311



Name
TAN WEE HUAT

陳偉发
Race
CHINESE

Date of Birth: 13-05-1968 Sex: M
Country of Birth: SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

59802113B

TAN CHONG HUI

Birth Date: 17 Jan 1998
Issue Date: 24 May 2016

002570518D

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9802113B



Name
TAN CHONG HUI

陳崇輝
Race
CHINESE

Date of birth: 17-01-1998 Sex: M
Country/Place of birth: SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	PASS DATE
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	21 Aug 1987

NP 428A



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	EFFECTIVE DATE
Class 3	Motor cars with unladen weight =< 3000kg with =< 7 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg	24 May 2016

NP 428A



1070814



NRIC No: **S68185311**

Blood Group: O+ Date of issue: 01-07-1993

Address

**APT BLK 108 JALAN RAJAH
#06-112
SINGAPORE 1232**



5212999



NRIC No: **S9802113B**

Date of issue: 27-08-2013

Address

**APT BLK 108 JALAN RAJAH
#06-112
SINGAPORE 320108**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1151/2017/JT
Date : 20-Nov-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr. Tan Wee Huat
Address : Blk 108 Jalan Rajah
#06-112
Singapore 320108
Telephone : HP +65 8690 8805
Type of Claim : Own Damage Claim
Policy No. : 2100473021-01000
Vehicle No : **SDL 90 D**
Model Code : Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year : Jun-16
Engine No : CVN 010748
Chassis No : WAUZZZF40GA094507
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 17-Nov-17
Place of Accident : Bukit Timah Road towards CTE

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDL 90 D.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓	360
2	To remove & transfer air con condenser, radiator, additional radiator, electrical fans & control unit. To carry out vacuum/regas & to pressurise cooling system.	S/N \$ 1,000.00 ?	X
3	To dismantle front bumper and bonnet. Renew front lock carrier and align to position. Renew front lock carrier and align to position. Renew front bumper, bonnet, and both headlight. Re-organize front crash management components. Reinstall all parts removed.	\$ 4,200.00	1500 1750
4	To remove and front door panel trims, remove and and insta both wing mirror assy and renew both door chrome mouldings.	S/N \$ 600.00 ✓	600
5	To respray front bumper, bonnet, bonnet hinges and both front doors. ✓	\$ 3,300.00	1650 1650
6	To carry out diagnostic checks.	S/N \$ 192.00 ✓	192
TOTAL LABOUR CHARGES		: \$ <u>9,652.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDL 90 D

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Dehnd</i>	\$ 2,090.00	✓ 1302.40
2	FRONT BUMPER AIR GUIDE - LHS/RHS <i>new</i>	\$ 134.00	+ X
3	FRONT AIR GRILLE - CENTRE <i>cracked</i>	\$ 183.00	✓ 130
4	RADIATOR GRILLE <i>cracked</i>	\$ 1,808.00	✓ 752.40
5	FRONT AIR GRILLE - LHS/RHS <i>new</i>	\$ 994.00	+ X
6	FRONT REINFORCEMENT BEAM <i>Bent</i>	\$ 674.00	✓ 539.20
7	REINFORCEMENT BEAM BRACKET - LHS/RHS <i>Not Nec</i>	\$ 356.00?	X
8	FRONT BUMPER GUIDE - LHS/RHS <i>new</i>	\$ 60.00	+ X
9	FRONT BUMPER TOP COVER <i>Deformed</i>	\$ 104.00	? 42.80
10	CAUTION SIGN <i>Nec</i>	\$ 12.00	+ 9.04
11	A/C STICKER <i>new</i>	\$ 6.00	✓ 4.64
+ 12	LED HEADLIGHT - LHS/RHS <i>RH cracked, LH cracked.</i>	\$ 15,722.00	X 7861.12577.1
13	HEADLIGHT WASHER BRACKET - LHS <i>Not new</i>	TBC	+ X
14	HEADLIGHT WASHER ASSY - LHS <i>new</i>	\$ 180.00	? X
15	HEADLIGHT WASHER HOSE <i>Not a new</i>	\$ 75.00	+ 59.36
16	BONNET <i>Dented</i>	\$ 2,001.00	✓ 1600.80
17	BONNET HINGE - LHS/RHS <i>new</i>	\$ 514.00	+ X
18	BONNET SEAL - LHS/RHS/CENTRE <i>new</i>	\$ 69.00	✓ 54.48
19	BONNET STRIKER - LHS/RHS <i>new</i>	\$ 86.00	+ X
20	BONNET LID SWITCH <i>Not new</i>	2 \$ 360.00	? X
TOTAL SPARE PARTS CHARGES - FRONT		\$ 25,428.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDL 90 D.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	BONNET CABLE <i>Ne ~</i>	\$ 49.00	X X
22	LOCK CARRIER <i>Ne Ne</i>	\$ 878.00	? X
23	LOCK CARRIER BRACKET <i>? cracked</i>	\$ 112.00	? 89 20
24	FRONT BUMPER SUPPORT - LHS/RHS <i>Ne ~</i>	\$ 46.00	X ?
25	A/C CONDENSER <i>Ne ~</i>	\$ 525.00	? } X
26	HIGH PRESSURE SWITCH <i>Ne ~</i>	\$ 163.00	? }
27	RADIATOR <i>Ne Ne</i>	\$ 572.00	? }
28	RADIATOR RUBBER BUSH <i>Ne Ne</i>	4 \$ 38.00	? }
29	COOLANT <i>Ne Ne</i>	\$ 132.00	? }
30	RADIATOR UPPER AIR GUIDE - LHS/RHS <i>Reformed</i>	\$ 44.00	? 34 80
31	RADIATOR LOWER AIR GUIDE - LHS/RHS <i>Reformed</i>	\$ 20.00	? 14 72
32	FRONT WINDOW CHROME TRIM - LHS/RHS <i>Int</i>	\$ 518.00	✓ 414. 40
33	FRONT NUMBER NO. <i>not cracked</i>	S/N \$ 25.00	✓ 25
34	SUNDRIES <i>Ne ~</i>	\$ 500.00	? 25 20
TOTAL SPARE PARTS CHARGES		: \$ 29,050.00	
TOTAL LABOUR CHARGES		: \$ 9,652.00	
GRAND TOTAL		: \$ 38,702.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

38967 20

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :

Surveyed Date :

Authorised Date :

Excess Cost :

Liability :

Remarks :

Adrian L
22/11/17

XK Authorised, CG Rep

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1151/2017/JT
Date	:	20-Nov-17

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Tan Wee Huat
Address	:	Blk 108 Jalan Rajah #06-112 Singapore 320108
Telephone	:	HP +65 8690 8805
Type of Claim	:	Own Damage Claim
Policy No.	:	2100473021-01000
Vehicle No	:	SDL 90 D
Model Code	:	Audi A4 Sedan 1.4 TFSI S-tronic
Model / Year	:	Jun-16
Engine No	:	CVN 010748
Chassis No	:	WAUZZZF40GA094507
Mileage	:	-
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	17-Nov-17
Place of Accident	:	Bukit Timah Road towards CTE

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SDL 90 D.

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00
2	To remove & transfer air con condenser, radiator, additional radiator, electrical fans & control unit. To carry out vacuum/regas & to pressurise cooling system.	S/N \$	1,000.00	
3	To dismantle front bumper and bonnet. Renew front lock carrier and align to position. Renew front lock carrier and align to position. Renew front bumper, bonnet, and both headlight. Re-organize front crash management components. Reinstall all parts removed.	\$	4,200.00	\$ 1,750.00
	(Additional headlamp replaced)			
4	To remove and front door panel trims, remove and install both wing mirror assy and renew both door chrome mouldings.	S/N \$	600.00	\$ 600.00
5	To respray front bumper, bonnet, bonnet hinges and both front doors.	\$	3,300.00	\$ 1,650.00
6	To carry out diagnostic checks.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 9,652.00	\$ 4,552.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDL 90 D

S/N	Parts Description	Damage Pa	
		S/NETT	RI
1	FRONT BUMPER	\$	2,090.00
2	FRONT BUMPER AIR GUIDE - LHS/RHS	\$	134.00
3	FRONT AIR GRILLE - CENTRE	\$	183.00
4	RADIATOR GRILLE	\$	1,808.00
5	FRONT AIR GRILLE - LHS/RHS	\$	994.00
6	FRONT REINFORCEMENT BEAM	\$	674.00
7	REINFORCEMENT BEAM BRACKET - LHS/RHS	\$	356.00
8	FRONT BUMPER GUIDE - LHS/RHS	\$	60.00
9	FRONT BUMPER TOP COVER	\$	104.00
10	CAUTION SIGN	\$	12.00
11	A/C STICKER	\$	6.00
12	LED HEADLIGHT - LHS/RHS	\$	15,722.00
13	HEADLIGHT WASHER BRACKET - LHS	TBC	
14	HEADLIGHT WASHER ASSY - LHS	\$	180.00
15	HEADLIGHT WASHER HOSE	\$	75.00
16	BONNET	\$	2,001.00
17	BONNET HINGE - LHS/RHS	\$	514.00
18	BONNET SEAL - LHS/RHS/CENTRE	\$	69.00
19	BONNET STRIKER - LHS/RHS	\$	86.00
20	BONNET LID SWITCH	2 \$	360.00
TOTAL SPARE PARTS CHARGES - FRONT		\$	25,428.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Parts & Prices

REMARKS

\$ 1,362.40

\$ 130.00

\$ 752.40

\$ 539.20

\$ 82.80

\$ 9.04

\$ 4.64

\$ 12,577.60

\$ 59.36

\$ 1,600.80

\$ 54.48

\$ 17,172.72

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SDL 90 D.

S/N	Parts Description	c/f	Damage Parts & Prices		REMARKS
			S/NETT	\$	
					17,172.72
21	BONNET CABLE		\$	49.00	
22	LOCK CARRIER		\$	878.00	
23	LOCK CARRIER BRACKET		\$	112.00	\$ 89.20
24	FRONT BUMPER SUPPORT - LHS/RHS		\$	46.00	
25	A/C CONDENSER		\$	525.00	
26	HIGH PRESSURE SWITCH		\$	163.00	
27	RADIATOR		\$	572.00	
28	RADIATOR RUBBER BUSH	4	\$	38.00	
29	COOLANT		\$	132.00	
30	RADIATOR UPPER AIR GUIDE - LHS/RHS		\$	44.00	\$ 34.88
31	RADIATOR LOWER AIR GUIDE - LHS/RHS		\$	20.00	\$ 14.72
32	FRONT WINDOW CHROME TRIM - LHS/RHS		\$	518.00	\$ 414.40
33	FRONT NUMBER NO.	S/N	\$	25.00	\$ 25.00
34	ADDED PARTS - SEE ATTACHED		\$	333.00	\$ 265.20
36	SUNDRIES		\$	500.00	
TOTAL SPARE PARTS CHARGES			:	\$ 29,383.00	\$ 18,016.12
TOTAL LABOUR CHARGES			:	\$ 9,652.00	\$ 4,552.00
GRAND TOTAL			:	\$ 39,035.00	\$ 22,568.12

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Supplementary Estimate

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 / Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1151/2017/JT 8-Dec-17 Chang 1 of 1 SDL 90 D Audi A4 SEDAN 1.4 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	FRONT BUMPER SUPPORT - LH/RH <i>2nd</i>	\$ 46.00	\$ 36.00
2	FRONT BUMPER CLOSING ELEMENT - LOWER <i>2nd</i>	\$ 171.00	\$ 136.40
3	OUTSIDE TEMPERATURE SENSOR BRACKET	\$ 15.00	\$ 12.00
4	FRONT BUMPER FOAM <i>2nd</i>	\$ 101.00	\$ 80.80
TOTAL PARTS :		\$ 333.00	\$ 265.20
GRAND TOTAL :		\$ 333.00	

For Premium Automobiles Pte Ltd

Adrian Ling
8/12/17

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SDL 90 D

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0090/2017/MAS

12 Dec 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SDL 90 D, Audi A4 Sedan 1.4 TFSI S-Tro

With reference to the above-mentioned vehicle, no. **SDL 90 D**, claimant, **Mr. Tan Wee Huat** please find the related document per attached.

1. A copy of the Original invoice no. 85012142 – S\$20,295.89
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SDL 90 D

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Page 1 17:22

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408619
Telephone 6388 2223
Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012142 Date : 13/02/2018 Order : SDL00900 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SDL00900 (V 30374) Regn Date: 30/06/2016 Mileage: 34128 WIP No.: 45786
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40GA094507 Engine: CVN 010748 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	350.00	1.00	350.00
S	SUBLET	M: TO SUPPLY VEHICLE NUMBER PLATE.	25.00	1.00	25.00
Q	EXC	M: 8888 Insurance Excess/Liability	-3600.00	1.00	-3,600.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER AND BONNET. RENEW FRONT LOCK CARRIER BRACKET AND ALIGN TO POSITION. RENEW FRONT BUMPER, BONNET AND BOTH HEADLIGHTS. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	1750.00	1.00	1,750.00
S	BODYWORK	M: TO REMOVE FRONT DOOR PANEL TRIM, REMOVE AND INSTAL BOTH WING MIRROR ASSY AND RENEW BOTH DOOR CHROME MOULDINGS.	600.00	1.00	600.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408619
Telephone 6388 2223
Telefax 6411 4133

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INSURANCE INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 2 17:22

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012142 Date : 13/02/2018 Order : SDO00900 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SDO00900 (V 30374) Regn Date: 30/06/2016 Mileage: 34128 WIP No.: 45786
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40GA094507 Engine: CVN 010748 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, BONNET AND LHS FRONT DOOR	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS.	192.00	1.00	192.00
X	ABW0853651 3FZ	GRILLE Less 020%	1.00	940.50	752.40
X	ABW0941773A	HEADLIGHT Less 020%	1.00	7861.00	6,288.80
X	ABW0941774A	HEADLIGHT Less 020%	1.00	7861.00	6,288.80
X	ABW0823029A	HOOD Less 020%	1.00	2001.00	1,600.80
X	ABW0807065C GRU	COVER Less 020%	1.00	1703.00	1,362.40
X	ABW0807081	COVER Less 020%	1.00	103.50	82.80
X	ABW0807611	PLATE Less 020%	1.00	170.50	136.40
X	ABW0807550A	FOAM INSER Less 020%	1.00	101.00	80.80
X	ABW0807113	BRACKET Less 020%	1.00	674.00	539.20
X	ABW0807334	SUPPORT Less 020%	1.00	22.50	18.00
X	ABW0807333	SUPPORT Less 020%	1.00	22.50	18.00
X	ABW0121673A	AIR DUCT Less 020%	1.00	9.20	7.36
X	ABW0121674A	AIR DUCT Less 020%	1.00	9.20	7.36
X	ABW0820536	BRACKET Less 020%	1.00	15.00	12.00

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone 6388 2223
Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone 6388 2223
Telefax 6441 1111

Customer Service
Service Appointment
24-hour Breakdown Service
Email customer.care@premiumauto.com.sg
6366 2323
9828 1233

INS TAX INVOICE
Company Reg. No. 199902271W
GST Reg. No. 199902271W

Page 3 17:22

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85012142 Date : 13/02/2018 Order : SDO0900 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No.: SDO0900 (V 30374) Regn Date: 30/06/2016 Mileage: 34128 WIP No.: 45786
Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF40GA094507 Engine: CVN 010748 Dept: U
VSB No.:
You have been assisted by :- UB-Carrine (33)

		Details	Qty	Unit Price	Amount
X	A8W0823125	PROTECTION	1.00	22.70	18.16
X	A8W0823126	PROTECTION	1.00	22.70	18.16
X	A8W0807683 9B9	GRILLE	1.00	162.50	130.00
X	A8W0955970A	TUBING	1.00	74.20	59.36
X	A8W0010515A	STICKER	1.00	5.80	4.64
X	A8K0010520A	PLATE	1.00	11.30	9.04
X	A8W0121283AR	AIR DUCT	1.00	21.80	17.44
X	A8W0121284AL	AIR DUCT	1.00	21.80	17.44
X	A8W0807771	BRACKET	1.00	111.50	89.20
X	A8W0853284B 27Z	WINDOW SLO	1.00	259.00	207.20
X	A8W0853283B 27Z	WINDOW SLO	1.00	259.00	207.20
X	A8W0823124	PROTECTION	1.00	22.70	18.16

Parts 17,991.12
Labour 0.00
Sublet 4,577.00
Menus 0.00
Lubricant 0.00



Sub-Total	18,968.12
7% GST	1,327.77
Grand Total	20,295.89

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to
AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SDL 90 D

Norah Khai
6768 9828
6841 1183

Body Repair
PA/OD/1151/2017/GW
12 Dec 2017

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 Sedan 1.4 TFSI S- Tronic
Vehicle Chassis No. : WAUZZZF40GA094507
Vehicle Regn No. : **SDL 90 D**
Vehicle Mileage : 34126 KM
Vehicle Owner : Mr. Tan Wee Huat
Certificate No : 2100473021-01000
Policy Excess : **\$3852.00 (Inclusive GST)**
Accident Date : 17/11/2017
Place : Bukit Timah Road towards CTE
Repair Cost : \$ 20,295.89
WIP No. : 45786
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time :
Date : 12/12/17

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S68185311**

TAN WEE HUAT

Birth Date: 13 May 1968
Issue Date: 10 May 2016

0012151558

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S68185311



Name
TAN WEE HUAT

陳偉发

Race
CHINESE

Date of Birth 13-05-1968 Sex M
Country of Birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S9802113B**

TAN CHONG HUI

Birth Date: 17 Jan 1998
Issue Date: 24 May 2016

002570518D

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S9802113B



Name
TAN CHONG HUI

陳崇輝

Race
CHINESE

Date of birth 17-01-1998 Sex M
Country/Place of birth
SINGAPORE

S9802113B

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

EFFECTIVE DATE
21 Aug 1987

NP 428A



Licence No: **S68185311**

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg

EFFECTIVE DATE
24 May 2016

NP 428A



Licence No: **S9802113B**



1070814



NRIC No. **S68185311**

Blood Group O+ Date of issue
01-07-1993

Address

**APT BLK 108 JALAN RAJAH
#06-112
SINGAPORE 1232**



5212999



NRIC No. **S9802113B**

Date of issue
27-08-2013

Address

**APT BLK 108 JALAN RAJAH
#06-112
SINGAPORE 320108**



REF: 121 (45) 0419 3000
FAX (65) 0419 3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1989
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1989 (MALAYSIA)

M.X.1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 3100473021-01000

OWN DAMAGE INSURANCE
THIRD PARTY RISKS AND COMPENSATION

INSURED WITH COMPANY

INSURED WITH COMPANY

INSURED WITH COMPANY

INSURED WITH COMPANY

INSURED WITH COMPANY

INSURED WITH COMPANY

- 1) VEHICLE REGISTRATION NO.
- 2) NAME OF INSURED
- 3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT
- 4) DATE OF EXPIRY OF INSURANCE
- 5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE SUBJECT TO AGE CONDITION: AN AGE CONDITION

a) The Insured

b) Any other person who is driving on the Insured's order or with his permission

This policy will indemnify the Insured or any authorised driver only if he/she is a licensed driver and is not disqualified from driving the Motor Vehicle. A Young and/or Inexperienced Driver Excess (YIDR) of \$25,000.00 is applicable to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if the Authorised Driver is below the age of 25 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws of the State or Territory in which the Motor Vehicle has been so permitted and is not disqualified by order of a Court of Law or by reason of any suspension or revocation of his/her licence from driving the Motor Vehicle.

6) LIMITATION AS TO USE *

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial, speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engng - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 63664561)
4. Effaz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glaze-Fix - 52 Ubi Ave 1 (Tel: 62780887) - For windshield only
6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Hui (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)
10. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

NAMED DRIVER NA

HIRE PURCHASE COMPANY United Overseas Bank Limited
/ EMPLOYER'S LOAN

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 85 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued At Singapore 5 Jun 2017

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORIZED REPRESENTATIVE

ORIGINAL

504125-220
PREMIUM LEASING - MH
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Nov 2017 14:58		22 Nov 2017 19:13 Edit Adj Rpt	\$22,568.12 Edit Estimates	\$22,568.12 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	TAN WEE HUAT, ID: S6818531I, Tel: +6586908806		
Vehicle Reg. No.:	SDL90D	Date of Loss:	16/11/2017 16:00 - :59
Claim Type:	OD / 4784390965SG	Policy/Cover Note No.:	2100473021 (Comprehensive)
		Excess:	\$3,600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Kian Meng] kianmeng.chan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 01/12/2017]		
Driver/Custodian:	TAN CHONG HUI (19 / Male), NRIC: S9802113B, Tel: +6592951021		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (29/01/2018): Alert - Adj Mandate Approved (\$22568.12) - SDL90D - Claim Handler: Chan, Kian M...
- AIG_SG (27/11/2017): Alert - Adj Mandate Approved (\$19537.00) - SDL90D - Claim Handler: Chan, Kian M...
- AIG_SG (27/11/2017): SDL90D / OD / 16/11/2017 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDL90D (4784390965SG)
OD
Nov 16 2017 4:00PM
[TAN WEE HUAT]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Assessment Reports			1 per page ▼	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/11/17 15:06	Adjuster Immediate Advice	Load HTM	
Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/11/17 15:09	General View	Load JPG	☒
2	23/11/17 15:09	General View	Load JPG	☒
3	23/11/17 15:09	General View	Load JPG	☒
4	23/11/17 15:09	General View	Load JPG	☒
5	23/11/17 15:09	General View	Load JPG	☒
6	23/11/17 15:09	General View	Load JPG	☒
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63	18/01/18 16:20	Reinspection Photo	1	Load JPG	☒
64	18/01/18 16:20	Reinspection Photo	1	Load JPG	☒

Documentation			1 per page ▾	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/11/17 10:01	Singapore Accident Statement	1 Load PDF	
2	27/11/17 10:01	WORKSHOP ESTIMATE	1 Load PDF	
3	27/11/17 10:01	Drivers Driving License	1 Load PDF	
4	27/11/17 10:01	Certificate of Insurance	1 Load PDF	
5	25/01/18 13:41	MARKING ESTIMATE	1 Load PDF	
6	25/01/18 13:41	SUPPLEMENTARY	1 Load PDF	
7	27/02/18 16:42	Workshop Invoice	1 Load PDF	
8	27/02/18 16:42	Discharge Voucher	1 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page ▾	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print

1	17/11/17 18:24	Accident Statement		Load HTM	
2	22/11/17 11:26	Addendum Sheet		Load JPG	☒
3	22/11/17 11:28	Accident Statement Addm. #1		Load HTM	
Photos/Images			3 per page ▼	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	17/11/17 18:12	Police Report		Load JPG	☒
2	17/11/17 18:19	Accident Photo		Load JPG	☒
3	17/11/17 18:19	Accident Photo		Load JPG	☒
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12	17/11/17 18:19	Accident Photo		Load JPG	☒
13	17/11/17 18:19	Accident Photo		Load JPG	☒
Documentation			1 per page ▼	☒	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	17/11/17 18:12	Sketch Plan		Load JPG	☒
2	17/11/17 18:12	Sketch Plan #2		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG17022327/ATBE2**Date:** 27/02/2018REFERENCE

Insured/Claimant:	TAN WEE HUAT	Policy No:	2100473021	
Date of Loss:	16/11/2017	Nature of Claim:	OD	Claim No: 4784390965SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SDL90D		
Make & Model:	AUDI A4, 1.4 TFSI S TRONIC (A)	Engine No:	CVN010748
Reg. Date:	30/06/2016 (Man. Year: 2016)	Chassis No:	WAUZZZF40GA094507
Colour:	White	Odometer:	33754 km
Engine Capacity:	1395 cc		
Market Value/New Car Price:	S\$130,000.00		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/35 R19	Rear Tyre Size:	245/35 R19
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	29,315.20	18,016.12	11,299.08	38.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,652.00	4,552.00	5,100.00	52.84
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	38,967.20	22,568.12	16,399.08	42.08
- Excess (\$\$)	3,600.00	3,600.00	0.00	0.00
(\$\$)	35,367.20	18,968.12	16,399.08	46.37
+ GST 7.00/7.00% (\$\$)	2,475.70	1,327.77	1,147.93	46.37
Nett Amount (\$\$)	37,842.90	20,295.89	17,547.01	46.37

INSPECTION

Date of Assignment:	22/11/2017		
Date Inspected:	22/11/2017	Inspected At:	Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	6.0 days		

Adjuster: ADRIAN LING**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,090.00 FS	*1,362.40 FS
2	1		*FRONT BUMPER AIR GUIDE - LHS/RHS	Not Necessary	134.00 FS	*- FS
3	1		*FRONT AIR GRILLE - CENTRE	Cracked	183.00 FS	*130.00 FS
4	1		*RADIATOR GRILLE	Cracked	1,808.00 FS	*752.40 FS
5	1		*FRONT AIR GRILLE - LHS/RHS	Not Necessary	994.00 FS	*- FS
6	1		*FRONT REINFORCEMENT BEAM	Bent	674.00 FS	*539.20 FS
7	1		*REINFORCEMENT BEAM BRACKET - LHS/RHS	Not Necessary	356.00 FS	*- FS
8	1		*FRONT BUMPER GUIDE - LHS/RHS	Not Necessary	60.00 FS	*- FS
9	1		*FRONT BUMPER TOP COVER	Deformed	104.00 FS	*82.80 FS
10	1		*CAUTION SIGN	Necessary	12.00 FS	*9.04 FS
11	1		*A/C STICKER	Necessary	6.00 FS	*4.64 FS
12	1		*LED HEADLIGHT - LHS/RHS	Cracked	15,722.00 FS	*12,577.60 FS
13	1		*HEADLIGHT WASHER BRACKET - LHS (NPA)	Not Necessary	0.00 FS	*- FS
14	1		*HEADLIGHT WASHER ASSY - LHS	Not Necessary	180.00 FS	*- FS
15	1		*HEADLIGHT WASHER HOSE	Necessary	75.00 FS	*59.36 FS
16	1		*BONNET	Dented	2,001.00 FS	*1,600.80 FS
17	1		*BONNET HINGE - LHS/RHS	Not Necessary	514.00 FS	*- FS
18	1		*BONNET SEAL - LHS/RHS/CENTRE	Necessary	69.00 FS	*54.48 FS
19	1		*BONNET STRIKER - LHS/RHS	Not Necessary	86.00 FS	*- FS
20	2		*BONNET LID SWITCH	Not Necessary	360.00 FS	*- FS
21	1		*BONNET CABLE	Not Necessary	49.00 FS	*- FS
22	1		*LOCK CARRIER	Not Necessary	878.00 FS	*- FS
23	1		*LOCK CARRIER BRACKET	Cracked	112.00 FS	*89.20 FS
24	1		*FRONT BUMPER SUPPORT - LHS/RHS	Not Necessary	46.00 FS	*- FS
25	1		*A/C CONDENSER	Not Necessary	525.00 FS	*- FS
26	1		*HIGH PRESSURE SWITCH	Not Necessary	163.00 FS	*- FS
27	1		*RADIATOR	Not Necessary	572.00 FS	*- FS
28	4		*RADIATOR RUBBER BUSH	Not Necessary	38.00 FS	*- FS
29	1		*COOLANT	Not Necessary	132.00 FS	*- FS
30	1		*RADIATOR UPPER AIR GUIDE - LHS/RHS	Deformed	44.00 FS	*34.88 FS
31	1		*RADIATOR LOWER AIR GUIDE - LHS/RHS	Deformed	20.00 FS	*14.72 FS
32	1		*FRONT WINDOW CHROME TRIM - LHS/RHS	Cut	518.00 FS	*414.40 FS
33	1		*FRONT NUMBER NO.	Cracked	25.00 FS	*25.00 FS
34	1		*SUNDRIES	Not Necessary	500.00 FS	*- FS
35	2		*FRONT BUMPER SUPPORT - LH/RH	Damaged	36.00 FS	*36.00 FS
36	1		*FRONT BUMPER CLOSING ELEMENT - LOWER	Deformed	136.40 FS	*136.40 FS
37	1		*OUTSIDE TEMPERATURE SENSOR BRACKET	Damaged	12.00 FS	*12.00 FS
38	1		*FRONT BUMPER FOAM	Deformed	80.80 FS	*80.80 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **29,315.20** **18,016.12**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO REMOVE & TRANSFER AIR CON CONDENSER, RADIATOR, ADDITIONAL RADIATOR, ELECTRICAL FANS & CONTROL UNIT. TO CARRY OUT VACUUM / REGAS & TO PRESSURISE COOLING SYSTEM	New	1,000.00	0.00
3	TO DISMANTLE FRONT BUMPER AND BONNET. RENEW FRONT LOCK CARRIER AND ALIGN TO POSITION. RENEW FRONT BUMPER, BONNET AND BOTH HEADLIGHT. RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	4,200.00	1,750.00
4	TO REMOVE AND FRONT DOOR PANEL TRIMS, REMOVED AND INSTA BOTH WING MIRROR ASSY AND RENEW BOTH DOOR CHROME MOULDINGS	New	600.00	600.00
5	TO RESPRAY FRONT BUMPER, BONNET, BONNET HINGES AND BOTH FRONT DOORS LH	New	3,300.00	1,650.00
6	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (\$\$)			9,652.00	4,552.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >