

Surveyor: Pame

REF: NR/PNC 17022324 / R/V 02

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: SL 2472C

Policy No: 5059475530-04 1802017

Claims No: MT/0971003-002

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. of Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHB 5289X Yr Regn: 2012 / July

Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /

Truck / Trailer or

Make: CHEVROLET EPICA C.C. 1591

Colour: MARON A/C: Insured / Std / NI / NA

Sp. Reading: 821591 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KL1CA69RJAB128019

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/65R14

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FRANK

Front _____ Rear _____

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 20/11/17 D.O.I. 21/11/17

Survey held at: SMET

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

REAR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
SHB 5289X - CS/TIT/10006709/TIL	DR: 310370 11/17/2015
SL 2472C - X	NRK
12/12/17	Rasul confirmed. LS \$10,550 (Red 14,336.78, 579)
	SL 2472C
	RECEIVED 12 DEC 2017
	RECEIVED 20 DEC 2017

Survey Department Check List (Case Handler)

Reference No. : NS INC 17022324 RMB
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By: VERON 12/12/17
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17022324/R1vb

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 22-11-2017

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLL 2472C	Veh. Inspected	SHB 5289X
Policy No.	5059475530-04	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	20/11/2017	Inspection Date	21/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

TP Claims against NTUC Income: Follow-Through Survey

S/NO	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D.O.A	Time of Accident	Estimate	Tentative repair cost
1	MT/0971003-002	SMRT TAXIS PTE LTD	SHB 5289X	SLL 2472C	20/11/2017	14:40	\$24,786.78	\$10,550.00
2	MT/0973267-001	SMRT TAXIS PTE LTD	SHB 268P	FT 9299U	1/12/2017	9:05	\$4,341.40	\$1,100.00
3	MT/0972092-002	SMRT TAXIS PTE LTD	SHF 179S	SGS 4228B	3/12/2017	3:10	\$4,339.88	\$1,700.00
4	MT/0973271-001	SMRT TAXIS PTE LTD	SHB 5239R	FE 1205Y	5/12/2017	9:50	\$389.50	\$80.00
5	MT/0971608-002	SMRT TAXIS PTE LTD	SHB 5288Z	PC 5447G	28/11/2017	13:15	\$10,285.60	\$1,600.00
6	MT/0972214-003	COMFORT TRANSPORTATION PTE LTD	SHC 3205X	SJE 2792P	4/12/2017	8:35	\$5,053.62	\$2,900.00

Claim received from LKK

eBaoTech

Hello, NAC_PAYA_UBI_800601

General Claim

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No. Date of Accident

Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5059475530-04	NATIONAL CAR RENTALS (PRIVATE) LIMITED	196100157E	GFT	Third Party, Fire & Theft	SLL2472C	SLL2472C	18/02/2017	

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	5369K
Vehicle Details	
Vehicle No.	SHB5289X
Vehicle to be Exported	No
Intended De-registration Date	12 Dec 2017
Vehicle Make	CHEVROLET
Vehicle Model	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour	Maroon
Manufacturing Year	2012
Engine No.	Z20S1463179K
Chassis No.	KL1LA69RJBB128019
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$14,578.00
Original Registration Date	12 Jul 2012
First Registration Date	12 Jul 2012
Transfer Count	0
Actual ARF Paid	\$14,578.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	11 Jul 2020
PARF Rebate Amount	\$10,204.00
Intended COE Rebate Details	
COE Expiry Date	11 Jul 2020
COE Category	A - Car (1600cc & below)
COE Period(Years)	8
PQP Paid	\$48,176.00
COE Rebate Amount	\$15,534.00
Total Rebate Amount	\$25,738.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 12 Dec 2017

OK



Please read through the Privacy Statement, Terms of Use, and Disclaimer.

Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.

Best viewed with IE 10 and above, Chrome, Firefox, and Safari.

Copyright 2017 LTA [Privacy Statement](#) [Terms of Use](#) [Disclaimer](#) [Rate the Website](#) [Rate this e-Service](#)

Last updated on 19 Nov 2017 at 12:12 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/11/2017 16:49
Date Of Accident	20/11/2017 14:40
Exact Location Of Accident	YIO CHU KANG ROAD TOWARDS ANG MO KIO
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5289X
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	CHEVROLET
Model	EPICA-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	

Driver

Name of Driver	KOH YEOW YONG
NRIC No	S0230207A
Date Of Birth	06/11/1953
Occupation	OUTDOOR
Date Of Driving Pass	25/08/1975
Driving Experience	42 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Was any body injured in the Accident? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ON THE LEFT LANE ALONG YIO CHU KANG ROAD TOWARDS ANG MO KIO. THERE WAS ROAD WORKS IN PROGRESS IN THE RIGHT LANE AND CONES WERE PLACED ON THE RIGHT. A VEHICLE INFRONT OF MY TAXI SLOWED DOWN AND I FOLLOWED AS WELL. AFTER WHICH I FELT AN IMPACT AT THE REAR OF MY TAXI. A VEHICLE SLL2472C HAD COLLIDED ONTO THE REAR PORTION OF MY TAXI.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLL2472C
 Vehicle Make/Model/Colour
 Details Of Properties
 Name of Driver MARK E. BARDEN
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Details of Witness

Name
 Phone Number
 Email Address

SKETCH PLAN

Yio Chu Kang Road

B- SLL2472C

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature _____
Date & Time: _____

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Konstante 20/11/17.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

20/11/2017

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SMRT Accident Vehicle Repair Estimates

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB5289X
Ref. No : TAX/11/17/2125
Reg. Date : 12/07/2012
Vehicle Type : TAXI
Make : CHEVROLET EPICA 2.0 VCDI
Model : EPICA-2.0
Name of Driver : KOH YEOW YONG
Type of Accident : HEAD TO REAR
Date / Time of Accident : 20/11/2017 02:41:00 PM
Accident Reported Date / Time : 20/11/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by :
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093186
Special Instruction to ARC, if any :
SLL2472C - NTUC IDAC */Res after repair*
Prepared Date : 20/11/2017 04:17:35 PM



Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB128019

Mileage


0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 1,690.00	0.00
Total Spray Painting Charges	: 2,970.00	0.00
Total Material Charges	: 13,347.58	13,347.58
Other Charges	: 1,750.00	0.00
TOTAL	: 19,757.58	0.00
Lum Sum Total	: 19,750.00	0.00
No. of Repair Days	: 10.00	0.00
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 21/11/2017 11:37:53 AM	01/01/1900 12:00:00 AM


20/11/17 @ 1600
23/11/17

Prepared / Adjusted Date :

Remarks :

Prepared Date : 21/11/2017 11:37:53 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1,690.00	0.00 1300 1500 1400
Total Labour	1,690.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY REAR PANEL	180.00	0.00 100
TO RESPRAY REAR SPARE TYRE PANEL	180.00	0.00 100
TO RESPRAY FLOOR CORNER PANEL LH	180.00	0.00 80
TO RESPRAY REAR CHASSIS LH	180.00	0.00 100
TO RESPRAY REAR BOOT LID	378.00	0.00 200
TO RESPRAY TAIL LAMP PANEL LH	180.00	0.00 80
TO RESPRAY TAIL LAMP PANEL RH	180.00	0.00 50
TO RESPRAY REAR FENDER RH	378.00	0.00 200
TO RESPRAY REAR FENDER LH	378.00	0.00 200
TO RESRAY REAR DOOR LH	378.00	0.00 200
Total Spray Painting & Panel Beating	2,970.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	0.00 100 120
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 60
REMOVE AND REPLACE BOTH RR EXHAUST MUFFLER	120.00	0.00 80
TO ALIGN CHASSIS	350.00	0.00 200
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00 60
TO REMOVE / REFIT SEAT	120.00	0.00 60
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	0.00 120
TO TRANSFER DOOR MECHANISM	120.00	0.00 60 X 11
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 30
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 60
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 40
Total Other Costs	1,750.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace <i>DE</i>	No
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace <i>DE</i>	No
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace <i>DE</i>	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Replace <i>DE</i>	No
96633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Replace <i>DE</i>	No
96858575		6504584	REFLECTOR REFLEX RR LH	1	264.00	10.00	237.60	Replace	Replace <i>DE</i>	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>CRA</i>	No
96873820	REAR		COVER TOWING EYE RR	1	21.00	10.00	18.90	Replace	Replace <i>DE</i>	No
			EXHAUST PIPE MOUNTING, REAR	2	4.40	10.00	7.92	Replace	Replace <i>DE</i>	No
96418400			MUFFLER A-EXH,RR	1	2,909.00	10.00	2,618.10	Replace	Replace <i>DE</i>	No
96632015	REAR	6504636	PANEL END REAR	1	255.00	10.00	229.50	Replace	Replace <i>DE</i>	No
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>DE</i>	No
96515711			PANEL SPARE TYRE	1	2,299.00	10.00	2,069.10	Replace	Replace <i>DE</i>	No
	BODY		PNL SIDE LH SPARE TYRE	1	650.00	10.00	585.00	Replace	Replace <i>DE</i>	No
	BODY		CHASSIS MEMBER RR LH	1	525.38	10.00	472.84	Replace	Replace <i>DE</i>	No
96636630	REAR	6504631	REAR BOOT LID	1	974.00	10.00	876.60	Replace	Replace <i>DE</i>	No
96636502	REAR		REAR BOOT HINGE	2	92.00	10.00	165.60	Replace	Replace <i>DE</i>	No
96851765	REAR	6504566	LAMP BACK UP LH	1	151.00	10.00	135.90	Replace	Replace <i>DE</i>	No
96851766	REAR	6504583	LAMP BACK UP RH	1	122.00	10.00	109.80	Replace	Replace <i>DE</i>	No
96634035	REAR	6504564	LETTERING:"CHEVR OLET"	1	29.00	10.00	26.10	Replace	Replace <i>DE</i>	No
96634897	REAR	6504565	LETTERING:"EPICA LT"	1	28.00	10.00	25.20	Replace	Replace <i>DE</i>	No
96634023	REAR	6504567	EMBLEM REAR	1	44.00	10.00	39.60	Replace	Replace <i>DE</i>	No
96637759	REAR	6504579	TRIM REAR END PANEL	1	114.00	10.00	102.60	Replace	Replace <i>DE</i>	No
			TRIM REAR BOOT, LH	1	125.00	10.00	112.50	Replace	Replace <i>DE</i>	No
			TRIM REAR BOOT, RH	1	125.00	10.00	112.50	Replace	Replace <i>DE</i>	No
94503739			CLIP,TRIM	10	1.00	10.00	9.00	Replace	Replace <i>DE</i>	No
96632854	REAR	6504632	REAR BOOT WEATHERSTRIP	1	49.00	10.00	44.10	Replace	Replace <i>DE</i>	No
96932979			COVER BAORD SPARE TYRE	1	661.00	10.00	594.90	Replace	Replace <i>DE</i>	No
			PANEL TAIL LAMP, LH	1	143.40	10.00	129.06	Replace	Replace <i>DE</i>	No
			PANEL TAIL LAMP, RH	1	143.40	10.00	129.06	Replace	Replace <i>DE</i>	No
96851763	REAR	6504563	LAMP RR COMBINATION LH	1	415.00	10.00	373.50	Replace	Replace <i>DE</i>	No
96851764	REAR	6504511	LAMP RR COMBINATION RH	1	415.00	10.00	373.50	Replace	Replace <i>DE</i>	No

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
96632799	LEFT	6504637	FENDER LH REAR	1	1,191.00	10.00	1,071.90	Replace	Replace <i>nee</i>	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <i>nee</i>	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <i>nee</i>	No
96633557	REAR	6504575	LINER LH REAR FENDER (PROTECTOR)	1	201.00	10.00	180.90	Replace	Replace <i>cut</i>	No
96632652	REAR	6504619	MOLDING WINDSCREEN REAR	1	45.00	10.00	40.50	Replace	Replace <i>nee</i>	No
	COMMON		SEALANT W/SCREEN	2	37.00	0.00	74.00	Replace	Replace <i>nee</i>	No
96635655	DOOR	6504603	PANEL LH REAR DOOR	1	1,863.00	10.00	1,676.70	Replace	Replace <i>Repair</i>	No
	COMMON		STICKER DECAL 6555 8888 (DOOR)	1	60.00	0.00	60.00	Replace	Replace <i>nee</i>	No
96632800	REAR	6504638	FENDER RH REAR	1	1,467.00	10.00	1,320.30	Replace	Replace <i>Repair</i>	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <i>nee</i>	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <i>nee</i>	No
TOTAL MATERIALS							16,662.88	16,662.88		
TOTAL MATERIALS(Discounted)							13,347.58	13,347.58		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

SMRT Accident Vehicle Repair Estimates

22-11-17 / 08:00

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

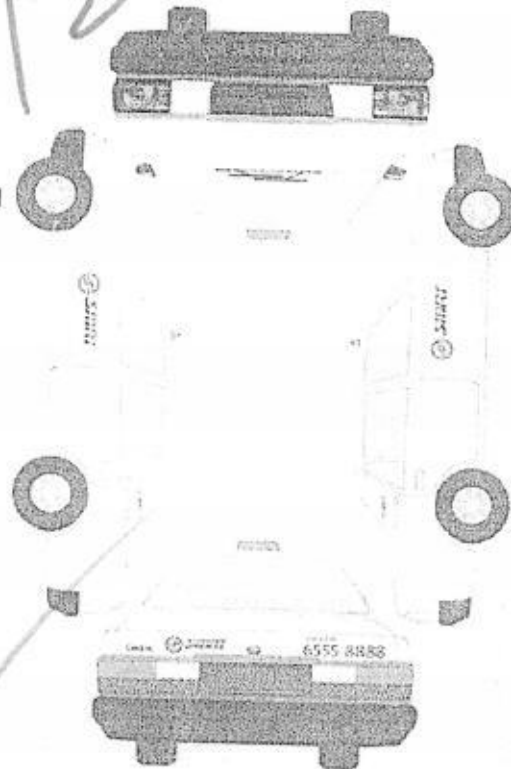
Reg. No : SHB5289X
 Ref. No : TAX/11/17/2125
 Reg. Date : 12/07/2012
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : KOH YEOW YONG
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 20/11/2017 02:41:00 PM
 Accident Reported Date / Time : 20/11/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by : Rasul
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093186
 Special Instruction to ARC, if any :

SLL2472C - NTUC IDAC

Before paint photo, After repair photo FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR RASUL
 / HP : 9001 0068. email: rasul@lkkauto.com

LUMP SUM REPAIR

Prepared Date : 20/11/2017 04:17:35 PM



Recording Camera

Radio Antenna

1st witness

2nd witness

Date

Date

821661-KM

LEE SHENG AUTO PTE LTD

Vehicle Return Date: 4/12/17

Vehicle Return Time: 15.15 PM

SMRT staff sign: [Signature]

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB128019

Mileage

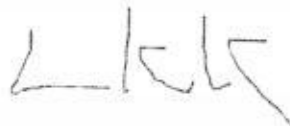
0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	1,890.00	1,300.00
Total Spray Painting Charges	2,970.00	1,480.00
Total Material Charges	6,093.23	9,512.76
Other Charges	1,750.00	-1,742.76
TOTAL	12,503.23 >4,786.78	10,550.00
Lum Sum Total	0.00	0.00
No. of Repair Days	10.00	10.00
Prepared / Adjusted By		RASUL (LKK)
Arc / Surveyor Sign Off Date	21/11/2017 11:37:53 AM	21/11/2017 04:58:48 AM



Prepared / Adjusted Date

Remarks

Prepared Date : 21/11/2017 11:37:53 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1712-0125

Invoice No :

Quotation Date : 5/12

Invoice Date :

Invoice Amount :

Prepared Date :

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	1,690.00	1,300.00
Total Labour	1,690.00	1,300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY REAR PANEL	180.00	100.00
TO RESPRAY REAR SPARE TYRE PANEL	180.00	100.00
TO RESPRAY FLOOR CORNER PANEL LH	180.00	80.00
TO RESPRAY REAR CHASSIS LH	180.00	100.00
TO RESPRAY REAR BOOT LID	378.00	200.00
TO RESPRAY TAIL LAMP PANEL LH	180.00	50.00
TO RESPRAY TAIL LAMP PANEL RH	180.00	50.00
TO RESPRAY REAR FENDER RH	378.00	200.00
TO RESPRAY REAR FENDER LH	378.00	200.00
TO RESRAY REAR DOOR LH	378.00	200.00
Total Spray Painting & Panel Beating	2,970.00	1,480.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	120.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00
REMOVE AND REPLACE BOTH RR EXHAUST MUFFLER	120.00	80.00
TO ALIGN CHASSIS	350.00	200.00
TO TRANSFER REAR TAILGATE MECHANISM	120.00	60.00
TO REMOVE / REFIT SEAT	120.00	60.00
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	120.00
TO TRANSFER DOOR MECHANISM	120.00	0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	30.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	60.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	40.00
Lump Sum Adjustment by Surveyor	0.00	-2,632.76
Total Other Costs	1,750.00	-1,742.76

24786.78

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
93745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace <i>DE</i>	No
96941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace <i>DE</i>	No
96873838	REAR		ABSORBER ENGY RR BUMPER	1	70.00	10.00	63.00	Replace	Replace <i>DE</i>	No
	REAR		BRACKET RR BUMPER SIDE LH	1	49.00	10.00	44.10	Replace	Replace <i>DE</i>	No
96633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Replace <i>DE</i>	No
96858575		6504584	REFLECTOR REFLEX RR LH	1	264.00	10.00	237.60	Replace	Replace <i>DE</i>	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>DE</i>	No
96873820	REAR		COVER TOWING EYE RR	0	21.00	10.00	0.00	Replace	Not given <i>DE</i>	No
			EXHAUST PIPE MOUNTING, REAR	2	4.40	10.00	7.92	Replace	Check <i>DE</i>	No
96418400			MUFFLER A-EXH,RR	1	2,909.00	10.00	2,618.10	Replace	Replace <i>DE</i>	No
96632015	REAR	6504636	PANEL END REAR	1	255.00	10.00	229.50	Replace	Replace <i>DE</i>	No
	COMMO N	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>DE</i>	No
96515711			PANEL SPARE TYRE	1	2,299.00	100.00	0.00	Replace	Repair <i>DE</i>	No
	BODY		PNL SIDE LH SPARE TYRE	1	650.00	100.00	0.00	Replace	Repair <i>DE</i>	No
	BODY		CHASSIS MEMBER RR LH	1	525.38	100.00	0.00	Replace	Repair <i>DE</i>	No
96636630	REAR	6504631	REAR BOOT LID	1	974.00	10.00	876.60	Replace	Replace <i>DE</i>	No
96636502	REAR		REAR BOOT HINGE	0	92.00	10.00	0.00	Replace	Not given <i>DE</i>	No
96851765	REAR	6504566	LAMP BACK UP LH	1	151.00	10.00	135.90	Replace	Replace <i>DE</i>	No
96851768	REAR	6504583	LAMP BACK UP RH	0	122.00	10.00	0.00	Replace	Not given <i>DE</i>	No
96634035	REAR	6504564	LETTERING:"CHEVR OLET"	1	29.00	10.00	26.10	Replace	Replace <i>DE</i>	No
96634897	REAR	6504565	LETTERING:"EPICA LT"	1	28.00	10.00	25.20	Replace	Replace <i>DE</i>	No
96634023	REAR	6504567	EMBLEM REAR	1	44.00	10.00	39.60	Replace	Replace <i>DE</i>	No
96637759	REAR	6504579	TRIM REAR END PANEL	1	114.00	10.00	102.60	Replace	Replace <i>DE</i>	No
			TRIM REAR BOOT, LH	1	125.00	10.00	112.50	Replace	Replace <i>DE</i>	No
			TRIM REAR BOOT, RH	1	125.00	10.00	112.50	Replace	Replace <i>DE</i>	No
94503739			CLIP,TRIM	10	1.00	10.00	9.00	Replace	Replace <i>DE</i>	No
96632854	REAR	6504632	REAR BOOT WEATHERSTRIP	1	49.00	10.00	44.10	Replace	Replace <i>DE</i>	No
96932979			COVER BAORD SPARE TYRE	0	661.00	10.00	0.00	Replace	Not given <i>DE</i>	No
			PANEL TAIL LAMP, LH	1	143.40	10.00	129.06	Replace	Replace <i>DE</i>	No
			PANEL TAIL LAMP, RH	1	143.40	100.00	0.00	Replace	Repair <i>DE</i>	No
96851763	REAR	6504563	LAMP RR COMBINATION LH	1	415.00	10.00	373.50	Replace	Replace <i>DE</i>	No
96851764	REAR	6504511	LAMP RR COMBINATION RH	1	415.00	10.00	373.50	Replace	Replace <i>DE</i>	No

13,446.98

5026.66

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
96632799	LEFT	6504637	FENDER LH REAR	1	1,191.00	10.00	1,071.90	Replace	Replace <i>me</i>	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <i>me</i>	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <i>me</i>	No
96633557	REAR	6504575	LINER LH REAR FENDER (PROTECTOR)	1	201.00	10.00	180.90	Replace	Replace <i>me</i>	No
96632652	REAR	6504619	MOLDING WINDSCREEN REAR	1	45.00	10.00	40.50	Replace	Replace <i>me</i>	No
	COMMON		SEALANT W/SCREEN	2	37.00	0.00	74.00	Replace	Replace <i>me</i>	No
96635655	DOOR	6504603	PANEL LH REAR DOOR	1	1,863.00	100.00	0.00	Replace	Repair	No
	COMMON		STICKER DECAL 6555 8888 (DOOR)	1	60.00	0.00	60.00	Replace	Replace <i>me</i>	No
96632800	REAR	6504638	FENDER RH REAR	1	1,467.00	100.00	0.00	Replace	Repair	No
	COMMON		SMRT LOGO	1	7.80	0.00	7.80	Replace	Replace <i>me</i>	No
	COMMON		STICKER DECAL 6555 8888	1	21.60	0.00	21.60	Replace	Replace <i>me</i>	No
TOTAL MATERIALS					4959.80			9,520.68	9,512.76	
TOTAL MATERIALS(Discounted)								6,093.23	9,512.76	

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

9512.76
+ 1300.00
+ 2370.00

13182.76

- 20%

10,546.21

US \$10,550/-

10 days



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Thatcham escribe

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17022324/R1vbe2

73 BAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 26-12-2017



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLL 2472C	Veh. Inspected	SHB 5289X
Policy No.	5059475530-04	Coverage (\$)	0.00
Claim No.	MT/0971003-002	Excess (\$)	0.00
Assign From		Assign Date	21/11/2017

2. Vehicle Particulars & Condition

Make & Model	CHEVROLET EPICA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2012
Chassis No.	KL1LA69RJBB128019	Colour	MAROON
Odometer	821591	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/65 R15	FALKEN	5 mm
L/H Front Tyre	205/65 R15	FALKEN	5 mm
R/H Rear Tyre	205/65 R15	FALKEN	5 mm
L/H Rear Tyre	205/65 R15	FALKEN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	20/11/2017	Inspection Date	21/11/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 10 Working Days



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5289X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER RR (DISC 10%)	DEFORMED	1,238.00	1,114.20
1	BEAM RR BUMPER IMPACT (DISC 10%)	BENT	1,221.00	1,098.90
1	ABSORBER ENGY RR BUMPER (DISC 10%)	DEFORMED	70.00	63.00
1	BRACKET RR BUMPER SIDE LH (DISC 10%)	NECESSARY	49.00	44.10
1	BRACKET RR BUMPER SIDE RH (DISC 10%)	NECESSARY	49.00	44.10
1	REFLECTOR REFLEX RR LH (DISC 10%)	CRACKED	264.00	237.60
1	MUFFLER A-EXH, RR (DISC 10%)	BENT	2,909.00	2,618.10
1	PANEL END REAR (DISC 10%)	BENT	255.00	229.50
1	REAR BOOT LID (DISC 10%)	BENT	974.00	876.60
1	LAMP BACK UP LH (DISC 10%)	CRACKED	151.00	135.90
1	LETTERING:"CHEVROLET" (DISC 10%)	NECESSARY	29.00	26.10
1	LETTERING:"EPICALT" (DISC 10%)	NECESSARY	28.00	25.20
1	EMBLEM REAR (DISC 10%)	NECESSARY	44.00	39.60
1	TRIM REAR END PANEL (DISC 10%)	DEFORMED	114.00	102.60
1	TRIM REAR BOOT, LH (DISC 10%)	DEFORMED	125.00	112.50
1	TRIM REAR BOOT, RH (DISC 10%)	CUT	125.00	112.50
10	CLIP, TRIM @\$1.00 (DISC 10%)	NECESSARY	10.00	9.00
1	REAR BOOT WEATHERSTRIP (DISC 10%)	NECESSARY	49.00	44.10
1	PANEL TAIL LAMP, LH (DISC 10%)	BENT	143.40	129.06
1	LAMP RR COMBINATION LH (DISC 10%)	SCRATCHED	415.00	373.50
1	LAMP RR COMBINATION RH (DISC 10%)	SCRATCHED	415.00	373.50
1	FENDER LH REAR (DISC 10%)	BUCKLED	1,191.00	1,071.90
1	LINER LH REAR FENDER (PROTECTOR) (DISC 10%)	CUT	201.00	180.90
1	MOLDING WINDSCREEN REAR (DISC 10%)	NECESSARY	45.00	40.50
1	SENSOR REVERSE (SN)	NOT WORKING	180.00	180.00
1	SEALANT SIKAFLEX (SN)	NECESSARY	37.00	37.00
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
2	SEALANT W/SCREEN @\$37.00 (SN)	NECESSARY	74.00	74.00
1	STICKER DECAL 6555 8888 (DOOR) (SN)	NECESSARY	60.00	60.00

Report Ref No. NS/INC17022324/R1vbe2



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SMRT LOGO (SN)	NECESSARY	7.80	7.80
1	STICKER DECAL 6555 8888 (SN)	NECESSARY	21.60	21.60
1	COVER TOWING EYE RR	SERVICEABLE	21.00	-
2	EXHAUST PIPE MOUNTING, REAR @\$4.40	SERVICEABLE	8.80	-
1	REAR BOOT HINGE	SERVICEABLE	92.00	-
1	COVER BOARD SPARE TYRE	SERVICEABLE	661.00	-
1	LAMP BACK UP RH	NOT NECESSARY	122.00	-
1	PANEL SPARE TYRE	TO REPAIR	2,299.00	-
1	PNL SIDE LH SPARE TYRE	TO REPAIR	650.00	-
1	CHASSIS MEMBER RR LH	TO REPAIR	525.38	-
1	PANEL TAIL LAMP, RH	TO REPAIR	143.40	-
1	PANEL LH REAR DOOR	TOR EPAIR	1,863.00	-
1	FENDER RH REAR	TO REPAIR	1,467.00	-
			18,376.78	9,512.76
	LABOUR			
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		3,080.00	2,010.00
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		3,170.00	1,600.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.		60.00	40.00
			6,410.00	3,670.00
	GRAND TOTAL		24,786.78	13,182.76
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			10,550.00

Report Ref No. NS/INC17022324/R1vbe2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.
No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.