

INS. CASE OWNER:

Gerald

CC 4/LPC170 22322

1 KPA 3.02

Surveyor:

KENNETH

DOI:

ASSIGNMENT

22/11/17

Date / Time:

22/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP 5176M

Name of Insured:

HONG LIAN GIM KEZ

Insured Tel No.:

HP:

Excess Sec II : SS

D.O.A.:

20/11/17

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: XIAO ZENGYAO

Driver Tel No.: 8421 6452

(V/L: ☒ YES / NO)

Claim No.:

16/17/17/VCO0/020226

Policy No.:

Make / Model:

HINO LORRY

Place of Accident:

BLK 406A SEMBAWANG

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability: %

Final ? Yes / No

STK 2895U



INSRS:

WSP: City Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time	STAGE	DATE / PIC
24/11/17 (Zayer)	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI: After call ltr to OI:	NA
STK 2895U-X, YP 5176M-X	Documentation Check List: Handler Typist	
fire review, ord reversed and collided into TP stationery Liability is down.	Notification ltr (if non-pickup) ☒	
Imm to vulshop.	After call ltr to OI: ☒	
30-1-18 TYPE FOR MANDATE	Authorisation To Act: ☒	
	Release Voucher: ☒	
	Final Repair Bill: ☒	
	Car Rental Invoice: ☒	
	Towing Invoice: ☒	
	LTA / GIA: ☒	
	Medical Bill: ☒	
	PIR: ☒	
	Mandate/Reject Instruction: ☒	
	LOD: ☒	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

PRELIMINARY ADVICE Date/Time: 24/11/17

Sent By: Shirley Huen

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: SS	() days	Reduction: %	Email ☐ Call ☐
FINAL SETTLEMENT	Date/Time: 10-4-18	Confirm with: VRONICA	Email ☒ Call ☐
Final Liability: % 80 + 10%	(Agreed / Assessed)	BOLA S/N No.: NL	If NO or B 28, Ass. Lia:
Repair Cost: 651 SS	2,054.40	2,568	
Loss of Rental (LOR): SS	240 (\$50 x 6 days)	300	
Loss of Use (LOU): SS	240 (\$50 x 6 days)	300	
Loss of Income (LOI): SS	— (\$ x days)		
LOU only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]		
GIA/LTA Search: SS	2. x x	TOTAL 2.870-@10%	1) Claim status: Normal/Reject/Private Settle
Medical: SS	—	(e.g. Tow/ Independent)	2) Report Format:
Disbursement: SS	—		3) Survey fee:
Legal Cost: SS	—		
Total: SS	2,296.40	Global Sum SS: 2,295. x x	
FINAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payee 1: SS	2,295. x x	Name 1: CITY AUTO PRE LTD	
Payee 2: (Strike if N.A.) SS	X	Name 2: X	
Payee 3: (Strike if N.A.) SS	X	Name 3: X	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC17022322/Kza3		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 22-11-2017		
		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 5176M	Veh. Inspected	SJK 2895U	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/11/2017	Inspection Date	22/11/2017	
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 16/17/17/VC00/020226
Our ref: CC4/LPC17022322/Kza3

Date: 24.11.2017

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJK 2895U

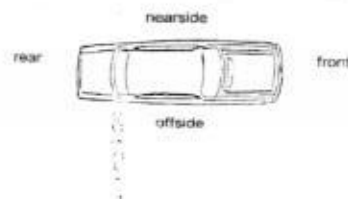
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.11.2017 at the premises of M/s City Auto Pte Ltd (Sin Ming) have the following to report:-

Workshop Estimate Amount	: S\$	3,896.44
Revised Estimate Amount	: S\$	3,048.25
"Check" Items Amount	: S\$	367.46
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5.0 day

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Catherine Chong (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 21 November, 2017 3:16 PM
To: Catherine Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: Arrange survey for SJK2895U
Attachments: Estimate.pdf; GIA report.pdf

Our Ref : To be advised

Dear Catherine,

Kindly proceed to survey accordingly.

For your info, our insured has yet to lodge a report.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: City Auto [mailto:cityauto@singnet.com.sg]
Sent: Tuesday, 21 November, 2017 2:41 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Arrange survey for SJK2895U

Dear Sir,

Please refer to attachment.

Thank you.

Best Regards,

Vronica Law
City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Tuesday, 21 November, 2017 2:36 PM
To: City Auto
Cc: MT_Claim_SG
Subject: RE: Arrange survey for SJK2895U

WITHOUT PREJUDICE

21-11-2017 @ 3:35pm
Vronica Law in Blk 160
Kannoh.

Dear Sirs,

Kindly let us have a copy of your client's GIA report before we arrange as our insured has yet to lodge a report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Tuesday, 21 November, 2017 2:27 PM

To: GERALD POH WEE BIN

Subject: Arrange survey for SJK2895U

Dear Motor survey department,

Kindly arrange LKK Auto Consultants Pte Ltd survey on following vehicle :

Survey TP,

Your vehicle : YP5176M

Our vehicle : SJK2895U

D.O.A : 20/11/2017

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Wronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	2721I
Vehicle Details	
Vehicle No.	SJK2895U
Vehicle to be Exported	No
Intended De-registration Date	23 Nov 2017
Vehicle Make	SUZUKI
Vehicle Model	SWIFT 1.2XG A
Primary Colour	Silver
Manufacturing Year	2008
Engine No.	K12B1030992
Chassis No.	ZC715425488
Maximum Power Output	66.0 kW (88 bhp)
Open Market Value	\$13,320.00
Original Registration Date	14 Oct 2008
First Registration Date	14 Oct 2008
Transfer Count	3
Actual ARF Paid	\$13,320.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	13 Oct 2018
PARF Rebate Amount	\$6,660.00
Intended COE Rebate Details	
COE Expiry Date	13 Oct 2018
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$15,661.00
COE Rebate Amount	\$1,303.00
Total Rebate Amount	\$7,963.00

The information contained herein is correct as at 23 Nov 2017

OK

Land Transport  Authority

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Last updated on 19 Nov 2017 at 12:12 AM



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575543.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920879-4

Lonpac Insurance Berhad
100 Beach Road #19-00 Shaw Tower
Singapore 189702

Attention : Motor Claim Department
Contact : 6250 7388 Fax No. : 62963767

Estimate : ES004837

Date : 21/11/2017
Vehicle Num. : SJK 2895U
Make/Model : Suzuki Swift
Chassis/Eng# : ZC71S425488
Accident Date : 20/11/2017
Claim No. : TP Lonpac
Reference :
Policy No. : 5090447694

*Not Wharfed
11/11/2017
Resurvey After Policy
5 days*

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :

1.	1	Bonnet		
2.	2	Bonnet hinge	25.75	51.50
3.	1	Bonnet lock		54.60
4.	1	Bonnet Insulator		74.90
5.	2	Bonnet Insulator clip	2.15	4.30
6.	2	Headlamp	335.05	670.10
7.	1	Support panel		472.05
8.	1	Bumper		628.10
9.	2	Bumper retainer	28.30	56.60
10.	1	Bumper reinforcement - upper		172.75
11.	1	Bumper spacer - upper		145.50
12.	6	Bumper clip	2.15	12.90
13.	1	Wiper garnish (RH)		82.75
14.	1	Front grille		72.80
15.	1	Front grille logo		19.65

List Total S\$:
15.00% Discount S\$:

2,948.75
442.31
2,506.44

SPECIAL NETT ITEMS :

1.	1	Number plate	20.00	X
2.	1	Number plate casing	35.00	X

Special Nett Total S\$:

55.00

CONTINUE / ...

Auto Consultants hence notify

the repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Lonpac Insurance Berhad
100 Beach Road #19-00 Shaw Tower
Singapore 189702

Attention : Motor Claim Department
Contact : 6250 7388 Fax No. : 62965767

Estimate : ES004837

Date : 21/11/2017
Vehicle Num. : SJK 2895U
Make/Model : Suzuki Swift
Chassis/Eng# : ZC71S425488
Accident Date : 20/11/2017
Claim No. : TP Lonpac
Reference :
Policy No. : 5090447694

S/N	Quantity	Particular	Unit Price	Amount SS
-----	----------	------------	------------	-----------

LABOUR :

- *To check and rewiring
- *To knock Jackout damaged parts, panel beating, welding, align, refix and to renew accident parts
- *Spray painting on affected & replace parts

Labour Total SS :

35.00	201
550.00	520
750.00	700
<u>1,335.00</u>	<u>1,240.00</u>

P- 2,114.45
- 15%
1,797.28

L- 1,240.00
\$ 3,037.28
- 20%
\$ 2,429.83

4/5 - \$ 2,450.00

E. & O.E.

Total SS : 3,896.44


for CITY AUTO PTE LTD



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
 TEL: 6453 1235, 6452 0850 FAX: 6453 7944
 24hrs Towing Services Tel: 9823 9898
 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Lonpac Insurance Berhad
 100 Beach Road #19-00 Shaw Tower
 Singapore 189702

Estimate : ES004837

Attention : Motor Claim Department
 Contact : 6250 7388 Fax No. : 62963767

Date : 21/11/2017
 Vehicle Num. : SJK 2895U
 Make/Model : Suzuki Swift
 Chassis/Eng# : ZC71S425488
 Accident Date : 20/11/2017
 Claim No. : TP Lonpac
 Reference :
 Policy No. : 5090447694

*Not Wharfed
 11/11/17
 Resurvey After Pump
 5 days*

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | | | |
|-----|---|------------------------------|--|--|
| 1. | 1 | Bonnet | | |
| 2. | 2 | Bonnet hinge | | |
| 3. | 1 | Bonnet lock | | |
| 4. | 1 | Bonnet insulator | | |
| 5. | 2 | Bonnet insulator clip | | |
| 6. | 2 | Headlamp | | |
| 7. | 1 | Support panel | | |
| 8. | 1 | Bumper | | |
| 9. | 2 | Bumper retainer | | |
| 10. | 1 | Bumper reinforcement - upper | | |
| 11. | 1 | Bumper spacer - upper | | |
| 12. | 6 | Bumper clip | | |
| 13. | 1 | Wiper garnish (RH) | | |
| 14. | 1 | Front grille | | |
| 15. | 1 | Front grille logo | | |

LIST ITEMS :

<i>old</i>	<i>25.75</i>	<i>463.25</i>	<i>✓</i>
		<i>51.50</i>	<i>✓</i>
		<i>51.60</i>	<i>?</i>
		<i>74.90</i>	<i>✓</i>
	<i>2.15</i>	<i>4.30</i>	<i>✓</i>
<i>old</i>	<i>335.05</i>	<i>670.10</i>	<i>✓</i>
		<i>472.05</i>	<i>✓</i>
		<i>628.10</i>	<i>✓</i>
<i>old</i>	<i>28.30</i>	<i>56.60</i>	<i>✓</i>
		<i>172.75</i>	<i>?</i>
		<i>115.50</i>	<i>?</i>
	<i>2.15</i>	<i>12.90</i>	<i>✓</i>
		<i>82.75</i>	<i>✓</i>
		<i>72.80</i>	<i>?</i>
		<i>19.65</i>	<i>?</i>
		<i>2,948.75</i>	
		<i>442.31</i>	
		<i>2,506.44</i>	

List Total S\$:
 15.00% Discount S\$:

- | | | | | |
|----|---|---------------------|--|--|
| 1. | 1 | Number plate | | |
| 2. | 1 | Number plate casing | | |

Special Nett Total S\$:

<i>20.00</i>	<i>×</i>
<i>35.00</i>	<i>×</i>
<i>55.00</i>	

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CONTINUE / ...



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
 TEL: 6453 1235, 6452 0850 FAX: 6453 7944
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Lonpac Insurance Berhad
 100 Beach Road #19-00 Shaw Tower
 Singapore 189702

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 Reference :
 Policy No. : 5090447694

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LABOUR :

- *To check and rewiring
- *To knock jackout damaged parts, panel beating, welding, align, refix and to renew accident parts
- *Spray painting on affected & replace parts

35.00 *201*
 550.00 *520*
 750.00 *700*

Labour Total S\$:

1,335.00

E. & O.E.

Total S\$: 3,896.44

=====


 for CITY AUTO PTE LTD



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC4/LPC17022322/Kja3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 26-04-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	YP 5176M	Veh. Inspected	SJK 2895U	
Policy No.		Coverage (\$)	0.00	
Claim No.	16/17/17/VC00/020226	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	22/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	SUZUKI SWIFT (A)	c.c	1242	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	ZC71S425488	Colour	METALLIC SILVER	
Odometer	96305	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	BRIDGESTONE	5 mm	
L/H Front Tyre	185/60 R15	BRIDGESTONE	5 mm	
R/H Rear Tyre	185/60 R15	BRIDGESTONE	4 mm	
L/H Rear Tyre	185/60 R15	BRIDGESTONE	4 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/11/2017	Inspection Date	22/11/2017	
Survey held at	160 SIN MING DRIVE			
Repairer	CITY AUTO PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJK 2895U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BONNET	BENT	463.25	463.25
2	BONNET HINGE @\$25.75	O/S DISTORTED	51.50	25.75
1	BONNET LOCK	TO REPAIR SEE LABOUR	51.60	-
1	BONNET INSULATOR	CRACKED	74.90	74.90
2	BONNET INSULATOR CLIP @\$2.15	NECESSARY	4.30	4.30
2	HEADLAMP @\$335.05	O/S CRACKED	670.10	335.05
1	SUPPORT PANEL	BUCKLED	472.05	472.05
1	BUMPER	BUCKLED / DENTED	628.10	628.10
2	BUMPER RETAINER @\$28.30	O/S DISTORTED	56.60	28.30
1	BUMPER REINFORCEMENT -UPPER	TO REPAIR SEE LABOUR	172.75	-
1	BUMPER SPACER -UPPER	TO REPAIR SEE LABOUR	115.50	-
6	BUMPER CLIP @\$2.15	NOT NECESSARY	12.90	-
1	WIPER GARNISH (RH)	CRACKED	82.75	82.75
1	FRONT GRILLE	SERVICEABLE	72.80	-
1	FRONT GRILLE LOGO	NOT NECESSARY	19.65	-
	LESS 15% DISCOUNT		-442.31	-317.17
			2,506.44	1,797.28
SPECIAL NETT ITEMS				
1	NUMBER PLATE (SN)	SERVICEABLE	20.00	-
1	NUMBER PLATE CASING (SN)	SERVICEABLE	35.00	-
			55.00	-
LABOUR				
	TO CHECK AND REWIRING .		35.00	20.00
	TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ACCIDENT PARTS .INCLUSIVE OF THE REPAIR OF BONNET LOCK ,BUMPER REINFORCEMENT -UPPER AND BUMPER SPACER -UPPER .		550.00	520.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		750.00	700.00
			1,335.00	1,240.00
	GRAND TOTAL		3,896.44	3,037.28
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,400.00

Report Ref No. CC4/LPC17022322/Kja3n2

KONG SENG CHEONG

Licensed Appraiser

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