

CASE OWNER:

CC 4 / AXA170

LKK:

IDAC:

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

Loh: 60-100.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

4173.00

Loss of Rental (LOR):

S\$

-

(

days)

Loss of Use (LOU):

S\$

300.00

(\$100 x 3 days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

5.35

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

4378.35

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

4378.35

Name 1:

Kon Fook Sing Motor Workshop.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

RECEIVED 08 AUG 2010

COPY SENT



## ...CLAIM SUBFOLDER...(New Assignment)

Direct Settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2017		22 Nov 2017 07:29 Assign				<b>New Assignment</b> Cancel Case

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> [Created by insurer]									
<b>Insured:</b> CHEN LILY, ID: S8771397J, Tel: +6598364729									
<b>Main Claimant:</b> SL GREASE CONTROL PTE LTD									
<b>Vehicle Reg. No.:</b> YP1703T		<b>Date of Loss:</b> 16/11/2017 16:00 - :59							
<b>Claim Type:</b> TP / C0459916		<b>Policy/Cover Note No.:</b> P2025622 (Comprehensive)							
<b>Vehicle Reg. No. (Insured):</b> SLT6500L		<b>Policy No. (Claimant):</b>							
		<b>Excess:</b> S\$0.00							
<b>Repairer:</b> - Not Applicable - (-)									
<b>Handling Insurer:</b> AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Cynthia Loh - 68804843]									
<b>Adjuster:</b> LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 01/12/2017]									
<b>Driver/Custodian (Insured):</b> CISSY CHEN YU (33 / Female), NRIC: S8371281C, Tel: +6581827644									
<b>Adj Asg. Remarks:</b> TP W/S: ARC									
<b>ASSOCIATED MAIL RECEIVED</b> View All Compose Case Mail									
<ul style="list-style-type: none"> <li>AXA_SG (22/11/2017): C0459916/P2025622</li> <li>AXA_SG (22/11/2017): New TP Assignment - C0459916/P2025622</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

22/11/2017 @ 10236m  
Tan veh not in



# 簡福星摩多工廠

## KAN FOOK SING MOTOR WORKSHOP

Headquater: 61 Defu Lane 12 Singapore 539147

Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6748 1006, 6281 8428

E-mail: ryan@kanfs.net/ patricia@kanfs.net

Branch: 1 Kaki Bukit Avenue 6 #01-108 Singapore 417883

Tel: (65) 6481 5150 Fax: (65) 6481 8683

AXA INSURANCE SINGAPORE PTE LTD  
8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

DATE : 23-11-2017

VEHICLE NO. : YP1703T  
ACCIDENT DATE : 16-11-2017 16:20  
THIRD PARTY REF. : SLT6500L

ATTN: MOTOR CLAIMS DEPT.

ESTIMATE COST OF REPAIR TO VEICLE YP1703T ISUZU NHR85AUE4A R1

#	QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	1	FRONT HEADLAMP LH / CFA	700.00
2	1	FRONT SIDE LAMP LH / R's	228.00
3	1	FRONT DOOR LH / buc	2100.00
4	1	FRONT DOOR HINGE LOWER / PT	228.00
5	1	FRONT DOOR LAMP LH / Cut	140.00
6	1	FRONT BUMPER / CFA	945.00
			<hr/>
			4,341.00
			<hr/>
LESS 10 %			434.10
			<hr/>
TOTAL ( A )			3,906.90
			<hr/>

### SPECIAL NETT ITEMS

1	1	COMPANY LOGO / ncl	150 300.00
			<hr/>
TOTAL ( C )			300.00
			<hr/>

### LABOUR CHARGES

1	1	TO CHECK WIRING SYSTEM	/ 30.00
2	1	TO TRANSFER DOOR MECHANICISM TO NEW DOOR	/ 40.00
3	1	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS	300 420.00
4	1	SPRAYPAINTING CHARGES	500 620.00

UPays.

ump am repair / After repair photos.

Guo Qiang - 82880282

28/11/17



# 簡福星摩多工廠

## KAN FOOK SING MOTOR WORKSHOP

Headquater: 61 Defu Lane 12 Singapore 539147

Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6748 1006, 6281 8428

E-mail: ryan@kanfs.net/ patricia@kanfs.net

Branch: 1 Kaki Bukit Avenue 6 #01-108 Singapore 417883

Tel: (65) 6481 5150 Fax: (65) 6481 8683

VEHICLE NO. : YP1703T  
ACCIDENT DATE : 16-11-2017 16:20  
THIRD PARTY REF. : SLT6500L

# QTY PARTS DESCRIPTION

TOTAL ( D )

AMOUNT (SG\$)

1,110.00

ESTIMATE TOTAL

5,316.90

L&K Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AXA Insurance Pte Ltd  
8 Shenton Way #24-01  
AXA Tower  
Singapore 068811

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Cynthia Loh

Date: 30 Nov 2017

## Preliminary Advice

Insured Vehicle No	: SLT6500L	Accident Date	: 16/11/2017
TP Vehicle No	: YP1703T	Assignment Date	: 22/11/2017
Make	: ISUZU NHR85AUE4A	Est. Duration of Repair	: 4 days
Date of Inspection	: 28/11/2017		
Inspection At	: Kan Fook Sing Motor Workshop (Defu) No. 61 Defu Lane 12 Singapore 539147		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....front N/S... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,316.90
Revised Amount	:S\$	4,926.90
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,926.90

Lump Sum Repair :S\$

### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

### Remarks

- ( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have not authorized repairs.

## View Received Message

This mail is associated with :

**\*YP1703T (C0459916)**  
**[SLT6500L]**

TP

SL GREASE CONTROL PTE LTD

Nov 16 2017 4:00PM

[CHEN LILY]

Kan Fook Sing Motor Workshop

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 31/07/2018 09:30 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4378.35) - YP1703T - Claim Handler: Cynthia Loh

Approved:4378.35.

### DOCUMENTS SUMMARY

There are no documents.

AKG3

THIRD PARTY CLAIM

Date: 31 Jan 2018

Name & Address Of Claimant: SL Grease Control Pte Ltd  
C/O: KAN FOOK SING MOTOR WORKSHOP 61 DEFU LANE 12 SINGAPORE 539147  
Name & Address Of Third Party Insured: AXA Insurance Singapore Pte Ltd  
8 Shenton Way #27-01 AXA Tower Singapore 068811

Dear Sir/Madam,

Accident involving vehicles 4P1703T & SLT6500L  
on 16.11.2017 along/ at

Upper Bukit Timah Road / Jalan Ayas  
I am the owner of vehicle registration no: 4P1703T which was involved in the  
above mentioned vehicle registration no: SLT6500L which I understand is insured  
with you.

The accident was clearly caused by your insured's negligence and I am therefore claiming  
compensation from you for all financial losses as itemized below:-

1 Repair Costs		S\$	<u>4,173.00</u>
2 Miscellaneous Items		S\$	<u>-</u>
3 Surveyor Fee		S\$	<u>-</u>
4 LTA/GIA Search Fee		S\$	<u>5.35</u>
5 Loss of Use /			
Rental for	<u>2</u> days @ S\$ <u>200.00</u> per day	S\$	<u>400.00</u>
6 Excess		S\$	<u>-</u>
7 Medical Fee		S\$	<u>-</u>
TOTAL:			S\$ <u>4,578.35</u>

I enclosed the relevant copies of documents in support of my claims. Your prompt settlement of my claim  
would be much appreciated. If you require any other information, please contact my workshop at **KAN  
FOOK SING MOTOR WORKSHOP**, 61 Defu Lane 12 Singapore (539147), Tel: 6747 9560 Fax: 6748 1006. I  
have authorized the said workshop to deal with my repairs & accept payment in relation to the claim for  
repairs/loss of use & execute documents on my behalf for the purpose of my convenience.

Thank you.

Your faithfully







Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 DECEMBER 2017

CHEN LILY  
BLOCK 980B BUANGKOK CRESCENT  
#07-77  
SINGAPORE 532980

Dear Sir/Madam,

OUR REF : CC4/AXA17022314/ka3  
YOUR REF : SLT 6500L  
ACCIDENT INVOLVING SLT 6500L AND YP 1703T ALONG JALAN ASAS ON  
16.11.2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s KAN FOOK SING MOTOR WORKSHOP, acting on behalf of the owner of YP 1703T against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided to the Third Party vehicle YP 1703T. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) within 10 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

AUTHORISATION FORM

TO:-

KAN FOOK SING MOTOR WORKSHOP  
61 DEFU LANE 12  
SINGAPORE 539147

FROM:-

NAME: SL Grease Control Pte Ltd  
NRIC NO: 200201360C

Dear Sir/Madam

Accident on 16 Nov 2017 involving vehicles YP1703T & SLT6500L  
along/at Upper Bukit Timah Road / Jalan Asas

I/We SL Grease Control Pte Ltd the owner of  
vehicle registration no: YP 1703T hereby do authorize you, Kan Fook Sing Motor  
Workshop to commence repairs to my above mentioned vehicle.

I/ We confirm that Kan Fook Sing Motor Workshop is hereby authorized to handle the repairs of my/ our  
vehicle and/ or to negotiate and settle any claims relating to the above accident which I/ We may have  
against other third party/ parties or insurers and/ or to instruct lawyers on my/ our behalf to facilitate the  
third party claim for me/ us.

Kan Fook Sing Motor Workshop is here by authorized to execute and /or sign my documents/ discharge  
vouchers/ discharge agreements regarding my/ our claim to facilitate my convenience. **ALL PAYMENT  
WILL BE MADE TO KAN FOOK SING MOTOR WORKSHOP.**

Thank you.

Yours faithfully





redefining / insurance

original

CLAIM REF : C0459916  
INSURED : CHEN LILY

**DISCHARGE VOUCHER**

We/I **SL GREASE CONTROL PTE LTD** hereby agree to accept the sum of dollars Four Thousands Three Hundred Seventy Eight and Cents Thirty Five only (S\$ **4,378.35** ) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. **SLT 6500L** as a result of an accident along JALAN ASAS on 16/11/2017 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. **YP 1703T**.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. **SLT 6500L** in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. **SLT 6500L**.

Dated this 7 day of Aug 2018

Claimant's Signature

my +  
**SL GREASE CONTROL PTE LTD**  
200201360C



NRIC no./ Company Stamp

Occupation/ Business

24 New Industrial Road #03-01  
Pai Fu Ind Building SL526240

Address

Telephone No.

6281 7033

Witness's Name

Witness's Signature

簡福星 廠  
KEEN TOOK SING MOTOR WORKS/SHOP  
61 DEFU LANE 12  
SINGAPORE 630447  
TEL: 67473390 / 67473124 / 63384381  
FAX: 67473390 / 02018428

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg



# 簡福星噴砂工廠 KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Defu Lane 12, Singapore 539147  
Tel: (65) 6747 9560, 6743 5344, 6858 4361 • Fax: (65) 6748 1006, 6281 8428  
E-mail: ryan@kanfs.net / patricia@kanfs.net  
Branch: 1 Kaki Bukit Avenue 6 #01-13, Singapore 417883  
Tel: (65) 6481 5150 • Fax: (65) 6481 8683

## TAX INVOICE

No. 44527

Business Reg. No. 221468-00E  
GST Reg. No. M9-0005333-E

AXA INSURANCE SINGAPORE PTE LTD  
8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

INVOICE NO : 44527  
DATE : 30-01-2018

VEHICLE NO. : YP1703T  
ACCIDENT DATE : 16-11-2017 16:20  
THIRD PARTY REF. : SLT6500L

ATTN: MOTOR CLAIMS DEPT.

INVOICE COST OF REPAIRS TO VEICLE YP1703T ISUZU NHR85AUE4A R1

QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
	LABOUR CHARGES	
1	LUMP SUM REPAIRS	3900.00



TOTAL ( D )	3,900.00
TOTAL REPAIR COST :	3,900.00
G S T % :	273.00
INVOICE AMOUNT :	4,173.00

IN PANEL-BEATING & BODY-WORK, OUR WORKSHOP IS WELL-EQUIPPED WITH THE LATEST TECHNOLOGY --- CELETTE BENCH PULLER SYSTEM WHICH ENABLE US TO MEASURE CORRECTLY & REPAIR MANY DIFFERENT KINDS OF DAMAGES, SERIOUS DAMAGES TO THE FLOOR-BOARD CHASSIS & WHEEL-HOUSING CAN BE RESTORED BACK TO THE ACCORDING MEASUREMENT. WE ARE ABLE TO REPAIR & RESTORE ANY BADLY DAMAGED VEHICLE BACK TO ITS ORIGINAL SPECIFICATIONS TO ENSURE SAFETY WHILE DRIVING.

在鍍金修理業，本廠有最精良，先進的機械，來準確測量及修理，在規格尺寸圖內，本公司有能力回復原來相符的程度。



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 17 Nov 2017 / 09:18:41

Receipt Date/Time : 17 Nov 2017 / 09:18:41

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-171117-000267

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
-----	------------------------------------------------------------	--------------------------------	-------------------------	-------------------------------

Result of Insurance Enquiry - SLT6500L

As at 16 Nov 2017/16:20:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SLT6500L

Enquiry Fee

20171117091711975820

	5.00	0.35	5.35
<b>Sub-Total</b>	5.00	0.35	5.35
<b>Total Before Rounding</b>	5.00	0.35	5.35
<b>Rounding Difference</b>			0.00
<b>Total Amount Payable</b>			5.35

Paid By

20171117091724812	Direct Debit: eNETS Debit (Internet Banking)	5.35
-------------------	-------------------------------------------------	------

Total	5.35
Cash Change	0.00
Tendered Amount	5.35
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK

Save as PDF

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2017		22 Nov 2017 07:29 <a href="#">Edit Adj Rpt</a>	<b>S\$3,900.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,900.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

  

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by Insurer]</span>									
Insured:	<b>CHEN LILY</b> , ID: S8771397J, Tel: +6598364729								
Main Claimant:	<b>SL GREASE CONTROL PTE LTD</b> , Co. Reg. No.: 200201360C								
Vehicle Reg. No.:	<b>YP1703T</b>	Date of Loss:	16/11/2017 16:00 - :59 [19 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / C0459916</b>	Policy/Cover Note No.:	P2025622 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>SLT6500L</b>	Policy No. (Claimant):	2017-V0097531-VCV-R001						
		Excess:	S\$0.00						
Repairer:	<b>Kan Fook Sing Motor Workshop (Defu)</b> No. 61 Defu Lane 12, 539147 Defu Lane - Tel: 67479560								
Handling Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>Cynthia Loh</b> - 68804843]								
Claimant's Insurer:	<b>Great Eastern General Insurance Limited (HQ)</b> - Tel: +65 248 2888								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Final Rpt due 01/12/2017]								
Driver/Custodian (Insured):	CISSY CHEN YU (33 / Female), NRIC: S8371281C, Tel: +6581827644								
Adj Asg. Remarks:	TP W/S: ARC								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (31/07/2018): <b>Alert - Adj Mandate Approved (S\$4378.35) - YP1703T - Claim Handler: Cynthia Loh</b></li> <li>AXA_SG (22/11/2017): <b>C0459916/P2025622</b></li> <li>AXA_SG (22/11/2017): <b>New TP Assignment - C0459916/P2025622</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*YP1703T (C0459916)  
[SLT6500L]  
TP  
SL GREASE CONTROL PTE LTD  
Nov 16 2017 4:00PM  
[CHEN LILY]  
Kan Fook Sing Motor Workshop

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit			
Assessment Reports															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	30/11/17 13:53	Adjuster Immediate Advice												1	Load HTML			
Photos/Images															3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
2	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
3	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
4	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
5	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
6	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
7	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
8	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
9	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
10	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
11	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
12	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
13	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
14	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
15	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
16	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
17	22/02/18 10:39	General View												1	Load JPG	<input checked="" type="checkbox"/>		
18	22/02/18 10:39	Chassis Number												1	Load JPG	<input checked="" type="checkbox"/>		
19	22/02/18 10:39	Odometer Reading												1	Load JPG	<input checked="" type="checkbox"/>		
Documentation															1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)												Thumbnail		Print		
1	17/11/17 13:05	YP1703T TP GI												1	Load PDF			
2	17/11/17 13:05	SLT6500L INS GIA												1	Load PDF			
3	17/11/17 13:05	EMAIL												1	Load PDF			
4	17/11/17 13:05	email to tp												1	Load PDF			
5	17/11/17 13:05	CO CLAIMANT TP												1	Load PDF			
6	22/11/17 07:22	LICENCE_ABS From: DO - Reg. No: SLT6500L, Claimant: CHEN LILY												1	Load JPG	<input checked="" type="checkbox"/>		
7	22/11/17 07:22	CI From: DO - Reg. No: SLT6500L, Claimant: CHEN LILY												1	Load PDF			
8	22/11/17 07:22	Policy Schedule From: DO - Reg. No: SLT6500L, Claimant: CHEN LILY												1	Load PDF			
9	22/11/17 07:22	Email from Elvin												1	Load PDF			



Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
		From: OD - Reg. No: SLT6500L, Claimant: CHEN LILY		
10	22/11/17 07:28	<b>Checklist</b>		Load TIF
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
1	01/12/17 10:14	<b>TP ESTIMATE - MARKED</b>		Load PDF
2	13/02/18 13:08	<b>LETTER TO OI</b>		Load PDF
3	13/02/18 13:08	<b>LTA SEARCH</b>		Load PDF
4	22/02/18 10:42	<b>LKK Survey Photos</b>		Load PDF
5	13/08/18 07:48	<b>WORKSHOP INVOICE</b>		Load PDF
6	13/08/18 07:48	<b>AUTHORISATION TO ACT FORM</b>		Load PDF
7	13/08/18 07:48	<b>DISCHARGE VOUCHER</b>		Load PDF
8	13/08/18 07:48	<b>LOD</b>		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLT6500L (Insd veh)	Model:	ISUZU NHR85AUE4A 3.0 D
	YP1703T (TP veh)		R1 (M)
Date of Accident:	16/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,689.08
Final Repair Cost	:	\$	4,173.00
Loss of Use	:	\$	200.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	5.35
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,378.35

2.00 days at \$100.00 per day  
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability \_\_\_\_\_(%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_100\_\_\_\_\_(%) Assessed Liability (\*): \_\_\_\_\_(%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Kan Fook Sing Motor Workshop	:	\$ 4,378.35
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

13 Aug  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17022314/GWA3Q2

Date: 13/08/2018

## REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P2025622

Claimant Vehicle No : YP1703T

Insured Vehicle No :

SLT6500L

Date of Loss: 16/11/2017

Nature of Claim:

TP

Claim No: C0459916

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: YP1703T

Make &amp; Model: ISUZU NHR85AUE4A, 3.0 D R1 (M)

Engine No: 4JJ12F0967

Reg. Date: 28/03/2016 (Man, Year: 2015)

Chassis No: JAANHR85EF7100417

Colour: Red

Odometer: 49366 km

Engine Capacity: 2999 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/75 R15

Rear Tyre Size:

195/75 R15

Front Left Side: Yokohama 6 mm

Rear Left Side:

Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side:

Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,206.90	4,056.90	150.00	3.57
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,110.00	870.00	240.00	21.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,316.90</b>	<b>4,926.90</b>	<b>390.00</b>	<b>7.34</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,900.00</b>		
(S\$)	5,316.90	3,900.00	1,416.90	26.65
+ GST 7.00/7.00% (S\$)	372.18	273.00	99.18	26.65
<b>Nett Amount (S\$)</b>	<b>5,689.08</b>	<b>4,173.00</b>	<b>1,516.08</b>	<b>26.65</b>
+ Loss of Use (2.0 x S\$100.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		5.35		
<b>Nett Liability (S\$)</b>		<b>4,378.35</b>		

## INSPECTION

Date of Assignment: 22/11/2017

Date Inspected: 28/11/2017 Inspected At:

Kan Fook Sing Motor Workshop (Defu)  
No. 61 Defu Lane 12  
Singapore 539147

Estimated Period of Repair: 4.0 days

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**Adjuster:** XING GUO QIANG

**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b>	(Last Synchronised: 13 Feb 2018)	
<b>Parts:</b>	N/A	ISUZU NHR85AUE4A 3.0 D R1 (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for YP1703T)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT HEADLAMP LH (CONSISTENT)	Cracked	700.00 FL	*700.00 FL
2	1		*FRONT SIDE LAMP LH (CONSISTENT)	Distorted	228.00 FL	*228.00 FL
3	1		*FRONT DOOR LH (CONSISTENT)	Buckled	2,100.00 FL	*2,100.00 FL
4	1		*FRONT DOR HINGE LOWER (CONSISTENT)	Bent	228.00 FL	*228.00 FL
5	1		*FRONT DOOR LAMP LH (CONSISTENT)	Cut	140.00 FL	*140.00 FL
6	1		*FRONT BUMPER (CONSISTENT)	Cracked	945.00 FL	*945.00 FL
7	1		*COMPANY LOGO (CONSISTENT)	Necessary	300.00 FS	*150.00 FS
					<b>Sub Total (S\$)</b>	<b>4,641.00</b>
					<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>434.10</b>
					<b>Total Parts (S\$)</b>	<b>4,206.90</b>

F=Franchise part. S=SpcNett. L=ListItemDisc

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK WIRING SYSTEM	New	30.00	30.00
2	TO TRANSFER DOOR MECHANICISM TO NEW DOOR	New	40.00	40.00
3	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS	New	420.00	300.00
4	SPRAYPAINTING CHARGES	New	620.00	500.00
Gross Labour Cost (\$\$)			<b>1,110.00</b>	<b>870.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >