

22/03/2002

ASS. REC. BY:

REF:

CS / FCL17022313 / b

Special Instruction:

Surveyor:

ASSIGNMENT (Office)From (Person): LWS Lurene Jaw

of

FCLDate/Time: 22/11/2017 9:35am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SNU 26077

Insured:

SHC 700C

at Workshop m/s

Hock Wah

Tel:

6441 5655

of

Blk 3011 Bedok Ind Park E # 01-2008

Policy No:

Claim No:

D17010826MESH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

18/11/2017

CA / REV / REP. / REV 24 HRS 1WP

H.O.D. Endorsement:

Date/Time:

22/11/2017 10:32am

Person Contacted:

AmyciaVehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SNU 26077 - XSHC 700C - CS / FCL16016007 / Dvbc2DOM: 19081630/11/2018 @ 11:45pm - Amycia say pending for liability30/03/2018 @ 2:45pm - "01/10/2018 @ 3:11pm - Amycia informed no liability they never arrange for survey01/10/2018 @ 3:15pm - Email to FCL will temporary close this fileCeline 21/10/18

## Catherine Chong (LKK Auto)

---

**From:** Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Monday, 1 October, 2018 3:13 PM  
**To:** 'Claim Workflow System'  
**Cc:** LURENEJAW@FIRST-INSURANCE.COM.SG; ASSIGNMENTS@LKKAUTO.COM  
**Subject:** RE: SURVEY ASSESSMENT - D17010826MFSH/1

Dear Sir / Madam,

Please be informed that we are unable to conduct the inspection after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Catherine Chong (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Wednesday, 22 November, 2017 10:34 AM  
**To:** 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; ASSIGNMENTS@LKKAUTO.COM  
**Cc:** LURENEJAW@FIRST-INSURANCE.COM.SG; 'SUR' <sur@lkkauto.com>  
**Subject:** RE: SURVEY ASSESSMENT - D17010826MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claim Workflow System [mailto:cwsmotorclaims@first-insurance.com.sg]  
**Sent:** Wednesday, 22 November, 2017 9:25 AM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** [CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG](mailto:CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG); [LURENEJAW@FIRST-INSURANCE.COM.SG](mailto:LURENEJAW@FIRST-INSURANCE.COM.SG)  
**Subject:** PRI: SURVEY ASSESSMENT - D17010826MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.



# First Capital Insurance Limited

A FAIRFAX Company

Company Reg. No. 195000106C  
GST Reg. No. M2-0001676-9

## MOTOR SURVEY ASSIGNMENT

Date	21-11-2017	Our Ref No. D17010826MFSH
Accident Date	18-11-2017	Claim Type. Third Party
Insured Vehicle	SHC0700C	Third Party Vehicle. SGU2607T
Survey Location	BLK 3011 BEDOK INDUSTRIAL PARK E BEDOK NORTH AVE 4#01-2008/10/12	
Contact Person.	ANYSIA FOO	
Contact No.	64415655/ 64415655	Fax No. 62438121
Survey Type	WITHOUT PREJUDICE: LIABILITY UNCLEAR: PENDING ID'S VF	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

## FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

### THIRD PARTY SURVEY REQUEST

Cc : Workshop	HOCK WAH MOTOR WORKSHOP PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

## IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.  
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/230471)



PRI Documents



Close

## PRI Header Details

<b>Claim No</b>	D17010826MFSH	<b>Policy No</b>	D-15072702MFSH	<b>Claimant</b> Auto & Name	1 & HO PTE LTI
<b>Workshop Name</b>	HOCK WAH MOTOR WORKSHOP PTE LTD (Contact Person : ANYSIA FOO)	<b>Survey Location &amp; Contact Details</b>	BLK 3011 BEDOK INDUSTRIAL PARK E BEDOK 2008/10/12 <b>Mobile:</b> 64415655 , <b>Phone:</b> 64415655 , <b>Fax:</b> <b>EmailId:</b> MOTOR@HOCKWAH.COM.SG		
<b>Our Surveyor</b>	LKK AUTO CONSULTANTS PTE LTD	<b>Instructions To Surveyor</b>	WITHOUT PREJUDICE: LIFE ACTIVITY UNCLEAR: PE		
<b>Insured Name</b>	CITYCAB PTE LTD	<b>Insured Vehicle No</b>	SHC0700C	<b>TP</b> Vehicle	SGU26
<b>PRI Recieved Date</b>	21-11-2017 08:22:34 PM	<b>Surveyor Appointed Date</b>	22-11-2017 09:25:26 AM	<b>Surveyor</b> Appointed	22-11-

## Survey Report Upload

<b>Surveyor Inspection Date *:</b>		<b>Surveyor Report Date</b>	22-11-2017	<b>Report</b>	
------------------------------------	--	-----------------------------	------------	---------------	--

## Vehicle Particulars

<b>Make</b>	Please Select Make	<b>Model</b>	Please Select Model	<b>Select</b>
<b>Chasis No</b>		<b>Engine No</b>		<b>ne</b>
<b>Color</b>		<b>Cubic Capacity</b>		

## Multiple Documents Upload

**File Name**

## Surveyor Job Remarks