

11/02/10

INS CASE OWNER: BernardCC 3 / AIG170 22298 11<sup>2</sup> K93.9

LKK:

IDAC:

Supervisor:

Taufik

DOI:

ASSIGNMENT

23.11.2017

Date / Time:

22/11/17

Registered in Merimen:

22/11/17

Pre-assign / CCU / FTE

Insured Vehicle No. : SKR 29515Claim No. : 2457598785 SGName of Insured : LEE SWEI BENG ANDREWPolicy No. : 2100400965

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model : MERCEDES - BENZ C180Excess Sec II : \$\$ \_\_\_\_\_ D.O.A. : 21/11/17Place of Accident : RIVER VALLEY ROAD TOWARDS GREAT WORLD CITYIs driver the owner? ☒ YES / NO ) Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_

OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NODriver Tel No. : 9666 2847(V/L ☒ YES / NO)

Insured Liability : % Final ? Yes / No

SKR 50740INSRS:  
WSP: Volkswagen (Andrew)  
Tel :  
Liability:  
RMKS:INSRS:  
WSP:  
Tel :  
Liability:  
RMKS:INSRS:  
WSP:  
Tel :  
Liability:  
RMKS:INSRS:  
WSP:  
Tel :  
Liability:  
RMKS:

Date/ Time

24/11/17 (20:11)SKR 50740 - X ; SKR 29515 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

After call ltr to OI: 24/11/17

Documentation Check List

Handler

Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

02-02-2018File pass to type monitor report.

RECEIVED 23 APR 2018

RECEIVED 02 FEB 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with: CHARMINEConfirm by: MTH

Repair Cost:

RM \$58,809.58

( 5 days)

Reduction:

38 %Email ☒Call ☐

FINAL SETTLEMENT

Date/Time: 23/4/18Confirm with: CHARMINEEmail ☒Call ☐

Final Liability:

% 100(Agreed / Assessed) BOLA S/N No. : 15

If NO or B 28, Ass. Lia:

Repair Cost:

RM \$59,426.25

(OIO changed lane and collided with TP.)

Loss of Rental (LOR):

\$5

( days)

Loss of Use (LOU):

\$5 100.00

(\$ 100 x days)

Loss of Income (LOI):

\$5

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5 0.00

Medical:

\$51) Claim status: Normal/Reject/Private Settle

Disbursement:

\$5

(e.g. Tow/ Independent)

2) Report Format:

TP

Legal Cost

\$5

3) Survey fee:

\$320 + \$20

Total:

\$5 10,178.25

Global Sum \$5:

FINAL PAYMENT

Date/Time: 23/4/18Confirm with: CHARMINEEmail ☒Call ☐

Payee 1:

\$5 9,426.25

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N.A.)

\$5 100.00

Name 2:

MURANDAH DENISE ANNE

Payee 3: (Strike if N.A.)

\$5

Name 3:

Tamplin

ALH

17022248/Tika3

# ASSIGNMENT

Date: 23-11-2017

Estimated Cost:

DD TP WS / TP RES / CO RES / EVA / IN / MV

To inspect Vehicle No:

SKR 5074D

at Workshop No:

Volkswagen

at

247 Alexandra Road.

Insured

Policy No

Claims No

Sum Insured

Excess

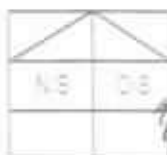
(Client's Record)

Make of Van

(Policy Condition)

3pm

Remark: The van had commenced its repair at the time of inspection.



Est. or Market Value:

DAC Accident Report

Consistent? Yes or No

GIA / PFI Seen

Consistent? Yes or No

Est. Repairs

5

days

Fee

Yes or No

Lump Sum

-

Yes

Yes or No

CA / REV / REP. / 24 HRS

Date

Person Contacted

Vehicle IN / OUT

Date / Time Action / Instruction

SKR 5074D

215 Feb

Type of Van / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer

Make

Volkswagen Sharan

1984

Colour

Blue

Insured / Std / Nil / NA

Se Reading

21344

Insured / Std / Nil / NA

Eng No

Chassis

WVWZZZ7NZFV004753

Gen Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt

Brake: In order / Jammed / Leaked / Burnt

Mod: Nil / Std / STD Air / Rim or

Tyre Size

F

R

275/50R17

BS / DUN / EXNOVA / GY / FS / LIZ / MIC / OHTSU / PIR / SUM /

TOYO / YOKO or

Continental

Front

6

Rear

6

R/R

6

6

L/R

6

6

D/OA

D/OA

23/11/2015

Survey held at

VW Alexandra

Des. of Damages: Fr / Rear /

BS

N/S

U/C

Roof top or

The U/C / Chassis frame / Body Structure affected due to collision

14/149 SR

(P/P: 28,509.58 / Red: 55,340.00 / 38 %)

surveyor recommended days (5 days) + weekends (2 days) = 7 days.

Cost Time for Park



Prelim. Report

Days Of Repair

Cost Time for Repair



Final Report

Resurvey No. of Trip

2/1/17

Report Format

Lump Sum (11.2)

Add Fee:



Site Insd

3



Inspection

3



Taxi

3



11.2

3





## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile  |  |                             |   |
|--|--|-----------------------------|---|
| AIG ASIA PACIFIC INSURANCE PTE LTD   |  | Ref : CC3/AIG17022298/T1ka3 |   |
| 78 SHENTON WAY #08-16<br>CHARTIS BUILDING<br>SINGAPORE 079120  |  | Date : 22-11-2017           |  |
|  |  | Code : AIG                  |   |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>  |  |                             |   |
| Insured Veh.   | SKR 2951S  | Veh. Inspected              | SKR 5074D   |
| Policy No.   |  | Coverage (\$)               | 0.00  |
| Claim No.  |  | Excess (\$)                 | 0.00  |
| Assign From  |  | Assign Date                 | 22/11/2017  |
| <b>2. Vehicle Particulars &amp; Condition</b>  |  |                             |   |
| Make & Model   |  | c.c                         | 0   |
| Engine No.   | HIDDEN   | Year of Reg.                |   |
| Chassis No.  |  | Colour                      |   |
| Odometer   | -  | Steering                    |   |
| Brakes   |  | Modification                |   |
| General  |  |                             |   |
| <b>3. Conditions of Tyres</b>  |  |                             |   |
|  | Size   | Make                        | Balance   |
| R/H Front Tyre   |  |                             | mm  |
| L/H Front Tyre   |  |                             | mm  |
| R/H Rear Tyre  |  |                             | mm  |
| L/H Rear Tyre  |  |                             | mm  |
| <b>4. Description of Damages</b>   |  |                             |   |
|  |  |                             |   |
| <b>5. General Information</b>  |  |                             |   |
| Accident Date  | 21/11/2017   | Inspection Date             | 23/11/2017  |
| Survey held at   | VOLKSWAGEN GROUP SINGAPORE PTE LTD<br>247 ALEXANDRA ROAD<br>SINGAPORE 159934 |                             |   |
| <b>5a. Remarks</b>   |  |                             |   |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |  |                             |   |

## Service Order Confirmation

SERVICE ORDER NO: 17IP3176

CUSTOMER NO.: CV028454

CUSTOMER NAME: MIRANDAH DENISE ANNE

TELEPHONE NO.:

ADDRESS: 12 CUSCADEN WALK #05-01  
Singapore

VEH No.: SKR5074D

Order Date: 24/11/17

Reg Date: 12/02/15 KM: 16,301

VIN NO.: WVVZZZ7NZFV004753 ENGINE NO:

SA: Cheong Pearlyn

MODEL: Sharan NF 2.0 TSI (DSG8)+EQP MODEL NO.: 7N14H3

| No.          | DESCRIPTION                                       | QTY | UOM  | UNIT PRICE | DISC % | AMOUNT       |
|--------------|---|-----|------|------------|--------|--------------|
| <b>Labor</b> |   |     |      |            |        |              |
| 1            | B&P DIAG PROGRAMMING & CALIBRATION- NETT          | 1   | TU   | 480        |        | 480 ✓        |
| 2            | B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT | 1   | TU   | 280        |        | 280 ✓        |
| 3            | B&P ALEX LABOUR LABOUR                            | 2   | UNIT | 840        |        | 1,680 ✓      |
| 4            | B&P ALEX LABOUR TRANSFER DOOR PARTS               | 0.5 | UNIT | 840        |        | 420 ✓        |
| 5            | B&P ALEX PAINT SPRAY PAINTING                     | 2   | UNIT | 800        |        | 1,600 ✓      |
| 6            | EXT00037 Tow SVC- Quality Recovery Services       | 1   | UNIT | 0          |        | 0            |
| 7            | EXT00037 Tow SVC- Quality Recovery Services       | 1   | UNIT | 0          |        | 0            |
| <b>Item</b>  |   |     |      |            |        |              |
| 8            | 7N0843108AL DOOR RHS                              | 1   | PCS  | 3,119.34   |        | 3,119.34 ✓   |
| 9            | 7N0836718AD DOOR SEAL                             | 1   | PCS  | 614.16     |        | 614.16 ✓     |
| 10           | 7N0863801 SOUND ABS                               | 1   | PCS  | 2.85       |        | 2.85 ✓       |
| 11           | 7N0854950H GRU RHS RR DOOR LOWER MLDG (1)         | 1   | PCS  | 253.23     |        | 253.23 aut ✓ |

Remarks: AIG DIRECT SETTLEMENT

DOA 21/11/2017

SURVEYOR LKK

TP VEHICLE SKR2961S

## Service Order Confirmation

SERVICE ORDER NO: 17IP3178

CUSTOMER NO.: CV028454

CUSTOMER NAME: MIRANDAH DENISE ANNE

TELEPHONE NO.:

ADDRESS: 12 CUSCADEN WALK #08-01  
Singapore

**VEH No.: SKR5074D**

Order Date: 24/11/17

Reg Date: 12/02/15 KM: 16,301

VIN NO.: WVVZZZ7NZFV004753 ENGINE NO:

SA: Cheong Pearlyn

MODEL: Sharan NF 2.0 TSI (DSG6)+EQP MODEL NO.: 7N14H3

| No. | DESCRIPTION | QTY | UOM | UNIT PRICE | DISC % | AMOUNT |
|-----|-------------|-----|-----|------------|--------|--------|
|-----|-------------|-----|-----|------------|--------|--------|

|              |          |
|--------------|----------|
| TOTAL        | 8,449.58 |
| GST AMOUNT   | 581.47   |
| TOTAL AMOUNT | 9,041.05 |

On Behalf Of "COMPANY"

Certified Goods/Service received:

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

## Supplementary or Omitted List



VEHICLE NUMBER: SKR5074D

MODEL Sharan NF 2.0 TSI (DSG6)+EQP

### CLAIMS DETAILS

|       | LABOUR DESCRIPTION | AMOUNT |           |           |
|-------|--------------------|--------|-----------|-----------|
|       |                    | Qty    | Unit      | Amount    |
| 1     | WHEEL ALIGNMENT    | 1      | \$ 360.00 | \$ 360.00 |
|       |                    |        |           |           |
|       |                    |        |           |           |
|       |                    |        |           |           |
|       |                    |        |           |           |
|       |                    |        |           |           |
|       |                    |        |           |           |
| Total |                    |        |           | \$360.00  |

| No.    | Item No.       | Description            | Qty | Unit Pricing | Discount | Amount   |
|--------|----------------|------------------------|-----|--------------|----------|----------|
| 1      | 7N0854949H GRU | LHS RR DOOR LOWER MLDG | 1   | \$253.23     |          | \$253.23 |
| 2      |                |                        |     |              |          |          |
| 3      |                |                        |     |              |          |          |
| 4      |                |                        |     |              |          |          |
| 5      |                |                        |     |              |          |          |
| 6      |                |                        |     |              |          |          |
| 7      |                |                        |     |              |          |          |
| 8      |                |                        |     |              |          |          |
| 9      |                |                        |     |              |          |          |
| 10     |                |                        |     |              |          |          |
| 11     |                |                        |     |              |          |          |
| 12     |                |                        |     |              |          |          |
| 13     |                |                        |     |              |          |          |
| 14     |                |                        |     |              |          |          |
| 15     |                |                        |     |              |          |          |
| 16     |                |                        |     |              |          |          |
| 17     |                |                        |     |              |          |          |
| 18     |                |                        |     |              |          |          |
| 19     |                |                        |     |              |          |          |
| 20     |                |                        |     |              |          |          |
| 21     |                |                        |     |              |          |          |
| 22     |                |                        |     |              |          |          |
| 23     |                |                        |     |              |          |          |
|        |                |                        |     |              |          |          |
|        |                |                        |     |              |          |          |
| TOTAL: |                |                        |     |              |          | \$253.23 |

Total Labour & Parts

\$613.23

Survey By

PDI TUAS

PDI TUAS

MIRANDAH DENISE ANNE  
12 CUSCADEN WALK  
#08-01  
Singapore, 249694  
Singapore

Phone No.  
Fax No.  
E-Mail

VAT Registration No. M20098505-2  
Tax No. 199101494Z

## Service Quote

Customer No. CV028454  
Quote No. SER/QUO/1701949  
Quote Date 22/11/17  
Salesperson Visan Chan  
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

| Make               | Model Description            | Mileage              | Service Advisor |
|--------------------|------------------------------|----------------------|-----------------|
| Volkswagen Passeng | Sharan NF 2.0 TSI (DSG6)+EQP | 16,301               | Cheong Pearlyn  |
| License No.        | VIN                          | Initial Registration | Sales Advisor   |
| SKR5074D           | WVWZZZ7NZFV004753            | 12/02/15             | Visan Chan      |
| Engine Code        | Labor Type                   | Engine No.           | Model Code      |
|                    | 10                           | CCZ 451619           | 7N14H3          |

| No.               | Description  | Qty. | UoM     | Unit Price | Amount          |
|-------------------|--|------|---------|------------|-----------------|
| P B&P ALEX LABOUR | LABOUR   | 5    | UNIT    | 1680       | 4,200.00        |
| P B&P ALEX LABOUR | TRANSFER DOOR PARTS                                    | 1    | UNIT    | 420        | 840.00          |
| P B&P ALEX PAINT  | SPRAY PAINTING   | 5    | UNIT    | 1600       | 4,000.00        |
| P B&P DIAG        | PROGRAMMING & CALIBRATION<br>COMPULSORY TO DO AFTER AC | 1    | Time Un |            | 480.00          |
| P B&P MECH        | ELECT WIRING & MECH COMPO                              | 1    | Time Un |            | 280.00          |
|                   | Nett   |      |         |            |                 |
|                   | <b>Sum Labor</b>                                       |      |         |            | <b>9,800.00</b> |
| P 7N0839718AD     | DOOR SEAL  | 1    | Pieces  | 614.16     | 614.16          |
| P 7N0843108AL     | DOOR RHS   | 1    | Pieces  | 3,119.34   | 3,119.34        |
| P 7N0863801       | SOUND ABS  | 1    | Pieces  | 2.85       | 2.85            |
|                   | <b>Sum Item</b>  |      |         |            | <b>3,736.35</b> |

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Charged:

Date:

## Explanations

P = Proportionately Charged:

## Payment Terms

No Credit

Sum Labor 9,800.00  
Sum Item 3,736.35

Total SGD 13,536.35  
7% GST 947.54  
Total SGD Incl. GST 14,483.89

Payments to: - BBN: - Acc.-No.:

## Zaini (LKK Auto)

---

**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Wednesday, 28 February 2018 3:13 PM  
**To:** Zaini (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: <Seek Mandate> Your Ref:2457598785SG\_ACCIDENT INVOLVING SKR 2951S(OI) & SKR 5074D(TP) ON 21/11/2017

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Zaini,

Please assist to obtain before paint photo as this is a part-by-part case.

Besides, kindly assist to provide breakdown for labour item 1 & 3.

### Recommended Labour

| No | Particulars |
|----|-------------|
|----|-------------|

|                     |  |
|---------------------|--|
| <u>Labour Items</u> |  |
|---------------------|--|

- |   |   |
|---|---|
| 1 | LABOUR  |
| 2 | TRANSFER DOOR PARTS                                 |
| 3 | SPRAY PAINTING                                      |
| 4 | PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC |
| 5 | ELECT WIRING & MECH COMPO                           |
| 6 | WHEEL ALIGNMENT                                     |

Thank you.

**Best Regards,**

Bernard Ler  
AIG  
Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946 | Fax +(65) 6835 7416

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Zaini (LKK Auto) [mailto:Zaini@lkkauto.com]  
**Sent:** Wednesday, February 21, 2018 5:38 PM  
**To:** Ler, Bernard-JQ  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** <Seek Mandate> Your Ref: 2457598785SG\_ACCIDENT INVOLVING SKR 2951S(OI) & SKR 5074D(TP) ON 21/11/2017

**WITHOUT PREJUDICE**



Your Ref: 2457598785SG  
Our Ref: CC3/AIG17022298/T1ka3

Dear Bernard,

**ACCIDENT INVOLVING SKR 2951S(OI) & SKR 5074D(TP) ON 21/11/2017**

We refer to the above matter.

The accident occurred when our insured changed lane and collided with TP vehicle. As such, liability is not in our insured.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, **VOLKSWAGEN GROUP SINGAPORE PTE LTD** is as follows: -

|                                  | Amount<br><u>Claimed</u> | Amount<br><u>Revised</u>     |
|----------------------------------|--------------------------|------------------------------|
| 1. Cost of Repair(w/GST)         | \$ 14,149.58             | \$ 9,426.25                  |
| 2. Loss of Use(7days x \$100.00) | \$ 700.00                | \$ 700.00 (7days x \$100.00) |
| 3. LTA / GIA Search fee          | \$ 2.00                  | \$ 2.00                      |
| <b>TOTAL</b>                     | <b>\$ 14,851.58</b>      | <b>\$ 10,128.25</b>          |

Total amount of claim (**Liability 100%**) **\$ 10,128.25**

**For your approval in Merimen please.**

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com) | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

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## Print Received Message

This mail is associated with :

**\*SKR5074D (2457598785SG)**  
**[SKR2951S]**

TP

MIRANDAH DENISE ANNE

Nov 21 2017 12:00AM

[Wee Swee Beng Anddrew]

Volkswagen Group Singapore Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 19/04/2018 17:19 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$10128.25) - SKR5074D - Claim Handler: Ler, Bernard-JQ

Approved:10128.25:Hi, pls proceed as recommended. Cost of Repair : \$9,426.25 As per surveyor's finalization Loss of Use : \$700.00 7 days @ S\$ 100/day LTA/GIA Search Fee : \$2.00 Total : \$10,128.25

## PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. 8KR 29515

Claimant's Vehicle No. 8KR 5074D

Accident on 21.11.17 involving vehicle/s No. \_\_\_\_\_

\_\_\_\_\_ along/at \_\_\_\_\_

## BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 9,426.25 Payable to Volkswagen Centre Singapore

2. Loss-of-Use 1 DAY @ S\$100  
Car Rental S\$ 700 Payable to MIRANDAH DENISE ANNE

3. ~~Medical and~~  
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : PLEASE ISSUE 2 SEPARATE CHEQUES

Service Adviser \_\_\_\_\_

Contact No./H/P. \_\_\_\_\_



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG17022298/T1ka3**

04 DECEMBER 2017

**WEE SWEE BENG ANDREW**  
BLOCK 7 JALAN MATA AYER  
#04-46  
SINGAPORE 759152

Dear Sir/Madam,

**ACCIDENT INVOLVING SKR 2951S AND SKR 5074D ON 21.11.2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Zaini  
Case Handler  
DID: 6841 2132  
FAX: 6741 4108  
Email: [Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

## AUTHORIZATION TO ACT

### (AIG Asia Pacific - Express Third Party Claim)

I, MIRANDAH DENISE ANNE (the third party claimant") of  
12 CUSCADDEN WALK #01-01 Singapore 249694 (address), owner of SR 5074D  
(vehicle no.) hereby authorize Volkswagen Centre Singapore ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SR 5074D that was damaged pursuant to the accident which occurred on  
27/11/17 (date) along IRWELL ROAD AD THAROS LIM SENG ROAD (location)  
involving vehicle no/s SR 29578 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 21 (day) of November (month) 2017 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VolksGarten Centre Singapore ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS 9,436.35 (Repair Cost), SS 700.00 (Loss of Use/~~Rental~~), SS 2.00 (Disbursement) for vehicle no. SGE 5074D that was damaged pursuant to the accident which occurred on 21.11.17 (date) along Alu Irwell Park Rd Toh Tuck Rd (location) involving vehicle no/s SGR 2961S. This is pursuant to the inspection conducted on 25.11.17 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MIRANDAM DENISE ANNE ("the third party claimant") of vehicle no. SGE 5074D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGE 5074D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of 04 (month) 2018 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Volkswagen Centre Singapore



Service Tax Invoice No. SV17P57794

Bus Reg. No. 53100069E  
OST No. M20098505-2

SERVICE ORDER NO: 17IP3178

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PR

TELEPHONE NO.:

ADDRESS: 78 Shenton Way  
#02-16 AIG Building  
Singapore

Post Code: 079120

VEH NO.:

SKR5074D

DATE:

19/12/17

Pickup:

VIN NO.:

WVWZZZ7N2FV004753

KM: 21,418

GEARBOX CODE:

PQE

Engine No.:

MODEL:

Sharan NF 2.0 TSI (DSG)-EQP

SA:

Chaong Pearllyn

Next Appointment Date:

Next Appointment Mileage: 0

| No. | DESCRIPTION                            | QTY  | UOM  | UNIT PRICE | AMOUNT   |
|-----|--|------|------|------------|----------|
|     | <b>AIG DIRECT SETTLEMENT</b>           |      |      |            |          |
|     | <b>DOA 21/11/2017</b>                  |      |      |            |          |
|     | <b>SURVEYOR LKK</b>                    |      |      |            |          |
|     | <b>TP VEHICLE SKR2951S</b>             |      |      |            |          |
|     | Labor                                  | 2.00 | UNIT | 940.00     | 1,880.00 |
| 1   | LABOUR                                 | 0.50 | UNIT | 840.00     | 420.00   |
| 2   | TRANSFER DOOR PARTS                    | 2.00 | UNIT | 800.00     | 1,600.00 |
| 3   | SPRAY PAINTING                         | 1.00 | UNIT |            |          |
| 4   | Tow SVC- Quality Recovery Services     | 1.00 | UNIT |            |          |
| 5   | Tow SVC- Quality Recovery Services     | 1.00 | UNIT |            |          |
| 6   | PROGRAMMING & CALIBRATION- NETT        | 1.00 | TU   | 480.00     | 480.00   |
| 7   | ELECT WIRING & MECH COMPONENT CHECK NE | 1.00 | TU   | 280.00     | 280.00   |
| 8   | B&P WHEEL ALIGNMENT NETT               | 1.00 | TU   | 300.00     | 300.00   |
|     | Item                                   |      |      |            |          |
| 9   | DOOR SEAL                              | 1.00 | PCS  | 614.16     | 614.16   |
| 10  | DOOR RHS                               | 1.00 | PCS  | 3,119.34   | 3,119.34 |
| 11  | RHS RR DOOR LOWER MOLD                 | 1.00 | PCS  | 253.23     | 253.23   |
| 12  | SOUND ABS                              | 1.00 | PCS  | 2.85       | 2.85     |

Sub Total 8,809.58  
GST (7%) AMOUNT 616.67  
TOTAL AMOUNT 9,426.25



Customer

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-17-174654

Date of Request: 21/11/2017

Your Ref No:

Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/11/2017

Enquiry By PEARLYN CHEONG

TP Vehicle No SKR2951S

Accident Date 21/11/2017

**Enquiry Result**

| TP Vehicle No | Insurer                              | Period of Insurance   | Insurer Tel. No. |
|---------------|--------------------------------------|-----------------------|------------------|
| SKR2951S      | AIG Asia Pacific Insurance Pte. Ltd. | 30/01/2017-29/01/2018 | 65-6419-3000     |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-17-174654

Date of Request: 21/11/2017

Your Ref No: Online Purchase

Volkswagen Centre Singapore  
247 Alexandra Road  
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/11/2017  
Enquiry By PEARLYN CHEONG  
TP Vehicle No SKR2951S ✓  
Accident Date 21/11/2017 ✓

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

☒ GIRO ☐ Cash ☐ Cheque

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

| CLAIM SUBFOLDER TRACKING |   |               |   |  |  |            |   |
|--------------------------|---|---------------|---|--|--|------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
| Main                     | 22 Nov 2017<br><a href="#">Edit Reg</a> |               | 23 Nov 2017 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$8,809.58</b><br><a href="#">Edit Estimates</a> | <b>S\$8,809.58</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

|             |                  |                      |                  |                          |
|-------------|------------------|----------------------|------------------|--------------------------|
| <b>Main</b> | <b>Reference</b> | <b>Claim Details</b> | <b>Documents</b> | <a href="#">Show All</a> |
|-------------|------------------|----------------------|------------------|--------------------------|

**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

|                             |  |                        |   |
|-----------------------------|--|------------------------|---|
| Insured:                    | <b>Wee Swee Beng Anddrew</b> , ID: S1381309D   |                        |   |
| Main Claimant:              | <b>MIRANDAH DENISE ANNE</b> , ID: S8022877E  |                        |   |
| Vehicle Reg. No.:           | <b>SKR5074D</b>  | Date of Loss:          | 21/11/2017 00:00 - :59<br>[33 Months and 9 Days From LTA Reg Date (Man Yr)] |
| Claim Type:                 | <b>TP / 2457598785SG</b>   | Policy/Cover Note No.: | 2100400965  |
| Vehicle Reg. No. (Insured): | <b>SKR2951S</b>  | Policy No. (Claimant): | A80425647AVW  |
|                             |  | Excess:                |   |
| Repairer:                   | <b>Volkswagen Centre Singapore (HQ)</b> 247 Alexandra Road, 159934 Alexandra - Tel: 63057288   |                        |   |
| Handling Insurer:           | <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Ler, Bernard-JQ</b> ]<br>Bernard.JiQian.Ler@aig.com |                        |   |
| Claimant's Insurer:         | <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888  |                        |   |
| Adjuster:                   | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 01/12/2017]         |                        |   |

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG\_EXPRESS (19/04/2018): Alert - Adj Mandate Approved (S\$10128.25) - SKR5074D - Claim Handler: Ler, Berna...

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date    | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. |          |      |            |         |         |             |              |            |       |

## Claim Documents

**\*SKR5074D (2457598785SG)**  
**[SKR29515]**

































**TP**












**MIRANDAH DENISE ANNE**

**Nov 21 2017 12:00AM**

**[Wee Swee Beng Andrew]**

**Volkswagen Centre Singapore**

|                                  |                 |  |  |  |  |                                    |  |  |                              |  |  |                              |  |  |   |  |  |                                  |                                     |                                     |
|----------------------------------|-----------------|--|--|--|--|------------------------------------|--|--|------------------------------|--|--|------------------------------|--|--|---|--|--|----------------------------------|-------------------------------------|-------------------------------------|
| <a href="#">Upload Documents</a> |                 |  | <a href="#">Upload Photos</a>  |  |  | <a href="#">Compose New Letter</a> |  |  | <a href="#">Upload Video</a> |  |  | <a href="#">Upload Audio</a> |  |  | <a href="#">View</a>  |  |  | <a href="#">View in Browser</a>  |                                     |                                     |
| <b>Letters/Correspondences</b>   |                 |  |  |  |  |                                    |  |  |                              |  |  |                              |  |  | 1 per page  |  |  | <input type="button" value="v"/> | <input checked="" type="checkbox"/> |                                     |
| No                               | Finalized On    |  | LKK Auto Consultants Pte Ltd (HQ)  |  |  |                                    |  |  |                              |  |  |                              |  |  | Thumbnail   |  |  | Print                            |                                     |                                     |
| 1                                | (Draft)         |  | Third Party Express Settlement – Payment Breakdown                                 |  |  |                                    |  |  |                              |  |  |                              |  |  |    |  |  | Edit                             |                                     |                                     |
|                                  |                 |  |  |  |  |                                    |  |  |                              |  |  |                              |  |  |   |  |  |                                  |                                     |                                     |
| <b>Assessment Reports</b>        |                 |  |  |  |  |                                    |  |  |                              |  |  |                              |  |  | 1 per page  |  |  | <input type="button" value="v"/> | <input checked="" type="checkbox"/> |                                     |
| No                               | Finalized On    |  | AIG Asia Pacific Insurance Pte. Ltd. (SG)  |  |  |                                    |  |  |                              |  |  |                              |  |  | Thumbnail   |  |  | Print                            |                                     |                                     |
| 1                                | 23/11/17 09:35  |  | Accident Statement<br>From: SC – Reg. No: SKR29515, Claimant: WEE SWEE BENG ANDREW |  |  |                                    |  |  |                              |  |  |                              |  |  |    |  |  | Load HTM                         |                                     |                                     |
|                                  |                 |  |  |  |  |                                    |  |  |                              |  |  |                              |  |  |   |  |  |                                  |                                     |                                     |
| <b>Photos/Images</b>             |                 |  |  |  |  |                                    |  |  |                              |  |  |                              |  |  | 3 per page  |  |  | <input type="button" value="v"/> | <input checked="" type="checkbox"/> |                                     |
| No                               | Relabel/Reorder |  | LKK Auto Consultants Pte Ltd (HQ)  |  |  |                                    |  |  |                              |  |  |                              |  |  | Thumbnail   |  |  | Print                            |                                     |                                     |
| 1                                | 21/02/18 17:05  |  | Odometer Reading   |  |  |                                    |  |  |                              |  |  |                              |  |  |    |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 2                                | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |    |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 3                                | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |   |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 4                                | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 5                                | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 6                                | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 7                                | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 8                                | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 9                                | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 10                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 11                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 12                               | 21/02/18 17:05  |  | Chassis Number   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 13                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 14                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 15                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 16                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 17                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 18                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 19                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 20                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 21                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 22                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 23                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 24                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 25                               | 21/02/18 17:05  |  | General View   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 26                               | 18/04/18 15:45  |  | Reinspection Photo   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 27                               | 18/04/18 15:45  |  | Reinspection Photo   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 28                               | 18/04/18 15:45  |  | Reinspection Photo   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 29                               | 18/04/18 15:45  |  | Reinspection Photo   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |
| 30                               | 18/04/18 15:45  |  | Reinspection Photo   |  |  |                                    |  |  |                              |  |  |                              |  |  |  |  |  | Load JPG                         |                                     | <input checked="" type="checkbox"/> |

| Letters/Correspondences |                 |  | 1 per page   | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|--|--|-------------------------------------|
| No                      | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)        | Thumbnail  | Print                               |
| 31                      | 18/04/18 15:45  | Reinspection Photo                       |  Load JPG | <input checked="" type="checkbox"/> |
| 32                      | 18/04/18 15:45  | Reinspection Photo                       |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation           |                 |  | 1 per page   | <input checked="" type="checkbox"/> |
| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)        | Thumbnail  | Print                               |
| 1                       | 22/11/17 16:27  | NOTIFICATION FROM WORKSHOP + TP ESTIMATE |  Load PDF |                                     |
| 2                       | 22/11/17 16:37  | TP GIA REPORT 1                          |  Load PDF |                                     |
| 3                       | 22/11/17 16:37  | TP GIA REPORT 2.                         |  Load PDF |                                     |
| 4                       | 27/11/17 10:47  | TP ESTIMATE- MARKED                      |  Load PDF |                                     |
| 5                       | 20/02/18 14:18  | LETTER TO OI                             |  Load PDF |                                     |
| 6                       | 20/02/18 14:18  | GIA SEARCH                               |  Load PDF |                                     |
| 7                       | 27/04/18 08:46  | WORKSHOP INVOICE                         |  Load PDF |                                     |
| 8                       | 27/04/18 08:46  | AUTHORISATION TO ACT FORM                |  Load PDF |                                     |
| 9                       | 27/04/18 08:46  | Release Voucher                          |  Load PDF |                                     |

## Documents Checklist

|  |                       |                      |                       |
|--|-----------------------|----------------------|-----------------------|
| <b>DOCUMENTS CHECKLIST</b>                   | <a href="#">Reset</a> | <a href="#">Save</a> | <a href="#">Print</a> |
| There are no document checklists configured. |                       |                      |                       |

|  |
|--|
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b><br><div style="border: 1px solid black; height: 100px; width: 100%;"></div>       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                       |
|-------------------|---------------------|--------|-----------------------|
| Vehicle No:       | SKR2951S (Insd veh) | Model: | VOLKSWAGEN SHARAN 2.0 |
|                   | SKR5074D (TP veh)   |        | TSI AT 7N14H3 (A)     |
| Date of Accident: | 21/11/2017          |        |                       |

|                       |   |                              |  |
|-----------------------|---|------------------------------|--|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate       | : | \$                           | 15,140.05                              |
| Final Repair Cost     | : | \$                           | 9,426.25                               |
| Loss of Use           | : | \$                           | 700.00                                 |
| Rental (if any)       | : | \$                           | 0.00                                   |
| LTA / GIA Search Fee  | : | \$                           | 2.00                                   |
| Others:               | : | \$                           | 0.00                                   |
|                       | : | \$                           |  |
| Final Settlement Sum  | : | \$                           | 10,128.25                              |

7.00 days at \$100.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

| Payment Instruction: Payee's Breakdown |                             |   |             |
|--|-----------------------------|---|-------------|
| 1)                                     | Volkswagen Centre Singapore | : | \$ 9,428.25 |
| 2)                                     | Mirandah Denise Anne        | : | \$ 700.00   |
| 3)                                     |                             | : | \$          |

JOANNE LEE KHANG MIN

27 Apr  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17022298/T1EA3Q2

Date: 27/04/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100400965  
**Claimant Vehicle No :** SKR5074D **Insured Vehicle No :** SKR2951S  
 Date of Loss: 21/11/2017 Nature of Claim: TP Claim No: 2457598785SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKR5074D**  
 Make & Model: VOLKSWAGEN SHARAN, 2.0 TSI AT 7N14H3 (A) Engine No: CCZ451619  
 Reg. Date: 12/02/2015 (Man. Year: 2014) Chassis No: WWWZZZ7NZFV004753  
 Colour: Blue Odometer: 21349 km  
 Engine Capacity: 2360 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17  
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

*The above values represent the remaining tyre treads depth*

| COST OF CLAIMS                                   | Repairer's       | Adjuster's       | Difference      | Diff %       |
|--|------------------|------------------|-----------------|--------------|
| Parts  | 3,989.58         | 3,989.58         | 0.00            | 0.00         |
| Miscellaneous Items                              | 0.00             | 0.00             | 0.00            |              |
| Labour   | 10,160.00        | 4,820.00         | 5,340.00        | 52.56        |
| Paintwork Labour                                 | 0.00             | 0.00             | 0.00            |              |
| Towing   | 0.00             | 0.00             | 0.00            |              |
| <b>Gross Total (S\$)</b>                         | <b>14,149.58</b> | <b>8,809.58</b>  | <b>5,340.00</b> | <b>37.74</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>                    | <b>990.47</b>    | <b>616.67</b>    | <b>373.80</b>   | <b>37.74</b> |
| <b>Nett Amount (S\$)</b>                         | <b>15,140.05</b> | <b>9,426.25</b>  | <b>5,713.80</b> | <b>37.74</b> |
| <b>+ Loss of Use (7.0 x S\$100.00/day) (S\$)</b> |                  | 700.00           |                 |              |
| <b>+ Doc/Search Fee (S\$)</b>                    |                  | 2.00             |                 |              |
| <b>Nett Liability (S\$)</b>                      |                  | <b>10,128.25</b> |                 |              |

### INSPECTION

Date of Assignment: 23/11/2017  
 Date Inspected: 23/11/2017 Inspected At: Volkswagen Centre Singapore  
 247 ALEXANDRA ROAD  
 Singapore 159934  
 Estimated Period of Repair: 5.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No.               | Qty | Part No. | Particulars             | Condition | Repairer's  | Amount       |
|-------------------|-----|----------|-------------------------|-----------|-------------|--------------|
| 1                 | 1   |          | *DOOR SEAL              | Necessary | 614.16 FS   | *614.16 FS   |
| 2                 | 1   |          | *DOOR RHS               | Bent      | 3,119.34 FS | *3,119.34 FS |
| 3                 | 1   |          | *SOUND ABS              | Necessary | 2.85 FS     | *2.85 FS     |
| 4                 | 1   |          | *LHS RR DOOR LOWER MLDG | Cut       | 253.23 FS   | *253.23 FS   |
| Total Parts (S\$) |     |          |                         |           | 3,989.58    | 3,989.58     |

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                       | Particulars   | Lab.Type | Repairer's | Amount   |
|--------------------------|---|----------|------------|----------|
| <u>Labour Items</u>      |   |          |            |          |
| 1                        | LABOUR  | New      | 4,200.00   | 1,680.00 |
| 2                        | TRANSFER DOOR PARTS                                 | New      | 840.00     | 420.00   |
| 3                        | SPRAY PAINTING                                      | New      | 4,000.00   | 1,600.00 |
| 4                        | PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC | New      | 480.00     | 480.00   |
| 5                        | ELECT WIRING & MECH COMPO                           | New      | 280.00     | 280.00   |
| 6                        | WHEEL ALIGNMENT                                     | New      | 360.00     | 360.00   |
| Gross Labour Cost (\$\$) |   |          | 10,160.00  | 4,820.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >