

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Friday, 24 November, 2017 12:00 PM
To: 'Kong, Charmaine (VWG Singapore)'
Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Hsiao Tong (LKKAuto); Admin A; Shirley Hiew (LKK Auto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKR5074D & SKR2951S ON 21.11.17

Your Ref: SKR 5074D
Our Ref: CC3/AIG17022298/ka3

“WITHOUT PREJUDICE”

Dear Charmaine,

ACCIDENT INVOLVING VEHICLES SKR 5074D AND SKR 2951S ON 21/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [mailto:charmaine.kong@vw.com.sg]
Sent: Friday, 24 November, 2017 11:53 AM
To: Shirley Hiew (LKK Auto); Zaini (LKK Auto)
Cc: Wong, Meiy (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Hsiao Tong (LKKAuto); Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKR5074D & SKR2951S ON 21.11.17

Dear Zaini,

Please advise on liability.

Thanks.

Best Regards,

Charmaine Kong