199/2016	B/mill   CC 4/EQ11702 2290 /	Why 91 LKK
INS. CASE OWNER:	MATLUS ASSIGNMENT	While
Surveyor:	DOI: WINDE	Date / Time : Registered in Merimen:
Pre-assign / CCU /	600 1148F	p manoun no
Insured Vehicle No. Name of Insured	SYSTEMS EMPINEER WIQUE Policy No.	pm LPHQ17-0043991
Insured Tel No.	: HP: Make / Model D.O.A: 2-1 11 49 Place of Accide	TO NOTES
Is driver the owner?	( YES / 60 ) Nature of Accident :	STUMBLING SAY
If NO. Driver Nam Driver Tel N		RTX PB / NO : TP GIA REPORT YZS / NO y: % Final ? Yes/No
STW 32/3	H → →	
INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Linbility: RMKS:  INSRS: WSP: Tel: Linbility: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/Time	TW 3/311 - 50 UBD 1/3/15 -30	STAGE DATE/PIC
1/1/1/16		Non-Reporting ltr (1st):
Nt.	TO LOD IN BY FURTH	Non-Reporting ltr (2nd): Non-Reporting ltr (Final):
V	0	Notification ltr (if non-pickup):
ostolio e	- SPOKE TO OID. COMMITTED BEILENDED	Call Ot: 05   05   04   16 - U/C
1:20AM	when the B+ TP. WHORMED TO CLAIM	Documentation Check List: Handler Typist
	4 WHELETT . UNDETWILDING , HOWERD TO	Notification ltr (if non-pickup)
<u></u>	DOE FRAME DEFLICTE NEW ROOTES HE THINK	After call lir to OI
1	DOG REAVE DEFICE AGE. DO OFFICE	Authorisation To Act:
10	OLY AMMIL.	Final Repair Bill:
in-	EWAL WARINTY CUTHE.	Car Rental Invoice
	- TO OPPER ON REPORT 15 OF 18	Towing Invoice
10/02/18	NO PEED WHER PROW OF THE DATE.	LTA/GIA:
10,100	SHOW 16T OPPER TO TP.	Medical Bill:
	. THE ECCEPTED OFFER, NO IN DEGINDED.	PIR:
	RECEIVED 1 1 MAY 2018	Mandate/Reject Instruction:
		Payment Breakdown Form:
PRELIMINARY ADVICE	Date/Time: VA 11 1/2 Sent By: VV/A	Post-Repair Photos:
TINAL PRATTON	Date/Times	Others: Confirm by:
FINALIZATION Repair Cost: 45	Date/Time: Confirm with: SS 5 900-00 ( 5 days) Reduction: 40 %	Email Call
FINAL SETTLEMENT	Date/Time: \O\OSI/6 Confirm with	Email Call
Final Liability:	(Agreed / Assessed) BOLA S/N No.: 24	If NO or B 28, Ass. Lia:
	ss tiles.co	COLD (KENERRY)
cas of Rental (LOR)		
The state of the s	SS — (S x days)	DODG STORE
	SS (S x days)	111215197
LOR only LOU only	LOR + LOU LOR + LOI Tick only one	15/14
	SS 2.06	Claim status: Normal/Reject/Private Settle
Medical: Disbursement:	SS — (e.g. Tow/ Independent )	Report Format:  2) Report Format:
Legal Cost	SS (e.g. row/moependent)	3) Survey fee:
Totali	S\$ 5,096.80 Global Sum S\$: —	
	Dute/Time: Confirm with:	Email Call
FINAL PAYMENT		ar against Leature.
	SS 5,073.80 Name 1: KBUNIN GERUIC	R FLE PLD
Final Payment Payce 1: Payce 2: (Strike if N.A.)	SS 5,023.60 Name 1: Name 1: Name 2:	e FIE CID



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	FARMADOW ASSESSMENT FROM	nternationale Des Experts En Auto Ref : CC4/EQI170	ETWEETERS
EQ INSURANCE COMPANY LTD		Ref : CC4/EQI170	22290/UNB3
5 MAXWELL ROAD #17-00 TOWER BLOC MND COMPLEXSING		Date : 22-11-2017	
1.	Policy Parti	culars :- THIRD PARTY CL	AIM
Insured Veh.	GBD 1138K	Veh. Inspected	SJW 3217H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/11/2017
2.	Vehicl	e Particulars & Condition	
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3.		Conditions of Tyres	
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4.	De	scription of Damages	
5.		General Information	
Accident Date	21/11/2017	Inspection Date	22/11/2017
Survey held at	ABWIN SERVICE PTE	.TD	
	No. 8 KAKI BUKIT AVEN #07-48 PREMIER@KAK SINGAPORE 415875		
5a.		Remarks	
		N A"WITHOUT PREJUDICE" BA	
		ONS, WE HAVE NOT AUTHOR	

51 UBLAVE 1, 802-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL; (065) 62563561 FAX; (065) 62564315

Your ref:

To Be Advised

Our ref:

CC6/EQI17022290/Uhb3

Date:

23.11.2017

The Motor Claims Department M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam.

### PRELIMINARY ADVICE OF VEHICLE NO.

SJW3217H

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.11.2017 at the premises of M/s Abwin Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,563.03
Revised Estimate Amount	: S\$	3,900.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	2
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

N/S Body

rear from from

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

5 days

Yours faithfully,

MARCUS CHUA

Licensed Appraiser

Please arrange to survey vehicle at 8 KAKI BUKIT AVENUE 4 - GATE 2 #07-48 PREMIER @ KAKI BUKIT SINGAPORE 415875



IVAN TEO

ABWIN SERVICE PTE LTD

DID: 67139416 Fax: 67139415 HP: 86680608

: 21/11/2017 TP Vehicle No. : GBD-1138-K

To Attn EQ INSURANCE COMPANY LTD : Motor Claim Department

Owner

Date

: XU BING

EQ INSURANCE COMPANY LTD

Certificate No. : DMPPHQ17-005342

Vehicle No.

: SJW-3217-H

Accident Date: 21/11/2017

Make & Model : TOYOTA WISH 1.8 X (A) W/SUNROOF

#### ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
List Iter	n		
1	WING MIRROR WITH SIGNAL LEN LH PLC-10	(ne \$850.00	
1	WING MIRROR GARNISH LH	(~ \$250.00	
1	FRONT DOOR LH	Bods \$1,069.40	
1	FRONT DOOR HANDLE LH	Em7 \$79.07	
1	REAR DOOR LH 1089.10	5- (1)> \$1,180.29	
1	REAR FENDER LH	\$966.05	- 大
1	REAR BUMPER	Quej (4) \$500.30	
1	REAR BUMPER SIDE RETAINER LH	ne \$55.60	/ 1
	Sub Total	\$4,950.71	2868.51
	Discount 25% on Parts	(\$1,237.68)	25/2
		\$3,713.03	2901.40
abour	& Misc		. Art 5.1
	LABOUR TO FACILIATE REPAIR	\$1,200.00	800
	TO SPRAY PAINTING AFFECTED AREA		1000
	TO TRANSFER FRONT DOOR (LH) FITTING	\$150.00	60
	TO TRANSFER REAR LEFT DOOR FITTING	\$150.00	60
	TO RUST PROOF AFFECTED AREA	\$150.00	80.
	Sub Total	\$2,850.00	2000
	Not Alul Sub Tot	tal \$6,563.03	
	Sub 101	% \$459.41	9,2901.42
	1 2900 1 Tot	tal \$7,022.44	1 - 2000
	2 / S S / A HE MY	LKK Auto Consultants hence the Repairer of the following:  • To resurvey before after soray pairs  • To display damaged parts) during:  • Pairs priors are subject to confirm;  • Third party survey is on a "Without  • No illegal modification(s) is allowed;  • Supplementary item(s) must be recisionated in the subject to final approval from the	ting resurvey stion Prejudice" basis d surveyed and
		Acknowledged by Repairer Signatur	Page 1

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type	Singapore NRIC	
Owner ID	3842Z	
Vehicle Details		
Vehicle No.	SJW3217H	
Vehicle to be Exported	No	
Intended De-registration Date	22 Nov 2017	
Vehicle Make	ТОУОТА	
Vehicle Model	WISH 1.8 A	
Primary Colour	Grey	
Manufacturing Year	2006	
Engine No.	1ZZ2756893	
Chassis No.	ZNE100338120	
Maximum Power Output	97.0 kW (130 bhp)	
Open Market Value	\$22,311.00	
Original Registration Date	08 Nov 2006	
First Registration Date	08 Nov 2006	
Transfer Count	4	
Actual ARF Paid	\$24,543.00	
Intended PARF Rebate Details		
PARF Eligibility	Forfeited	
PARF Eligibility Expiry Date		
PARF Rebate Amount	\$0.00	
Intended COE Rebate Details		
COE Expiry Date	07 Nov 2021	
COE Category	B - Car (1601cc & above)	
COE Period(Years)	5	
PQP Paid	\$28,027.00	
COE Rebate Amount	\$22,199.00	
Total Rebate Amount	\$22,199.00	

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 22 Nov 2017

### Shu Pei (LKKAuto)

From:

Joel Goh <joel.goh@eqinsurance.com.sg>

Sent:

Friday, 9 March 2018 2:30 PM

To:

Shu Pei (LKKAuto)

Subject:

RE: Direct Settlement - Accident Involving GBD1138K (OI : EQI - DM17HO02620-JG)

AND SJW3217H (TP: LKK REF - CC6/EQI17022290/Uhb3) on 21:11:2017

Attachments:

GBD1138K.PDF

Dear Shu Pei

Attached our insured's accident report as per your request.

Best Regards,

Joel Goh

Executive | Claims



### EQ Insurance Company Limited

3 Makwell Road, 417-00 Tower Block, MND Complex, Singapore 069110 did 55 6500 6772 | tel 65 6223 9433 est 772 | fax 65 6223 4190

MONTH OF THE PARTY OF THE PARTY

A. Carrier

a Da

exwite ped Confidential information may be contained in this message. If you are not the intended recipient, please notify the sent

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Friday, March 9, 2018 11:28 AM

To: Joel Goh

Subject: FW: Direct Settlement - Accident Involving GBD1138K (OI : EQI - TBA) AND SJW3217H (TP : LKK REF -

CC6/EQI17022290/Uhb3) on 21.11.2017

### WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards.

Shu Peil: Admin

#### LICK Auto Consultants Pte Ltd.

Phone: 5366-0055 | email: <u>shunetill/likkuluto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 29 January 2018 11:06 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Elaine Cheong <elaine.cheong@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD1138K (OI: EQI - TBA) AND SJW3217H (TP: LKK REF -

CC6/EQI17022290/Uhb3) on 21.11.2017

WITHOUT PREJUDICE

URGENT

Dear Elaine.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@likkauto.com</u> | fax: 6741-4108 Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Vic (LKKAuto)

Sent: Friday, 5 January 2018 12:59 PM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Elaine Cheong <elaine.cheong@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>; Vic (LKKAuto)

<yicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBD1138K (OI: EQI - TBA) AND SJW3217H (TP: LKK REF - CC6/EQI17022290/Uhb3) on 21:11:2017

### WITHOUT PREJUDICE

Dear Elaine,

We refer to our below email. Please be informed that TP is chasing for liability.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Twithes you a Micros Christmas & Happy New Year 2018

Best Regards.

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Uhi Industrial Park, Uhi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)

Sent: Friday, 15 December, 2017 10:58 AM

To: Elaine Cheong

Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBD1138K (OI : EQI - TBA) AND SJW3217H (TP : LKK REF -

CC6/EQI17022290/Uhb3) on 21.11.2017

### WITHOUT PREJUDICE

Dear Elaine.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd.

Phone: 6366-0055 | email: shuperBlikkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 24 November, 2017 8:52 AM

To: Elaine Cheong <elaine.cheong@eginsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD1138K (OI : EQI - TBA) AND SJW3217H (TP : LKK REF -

CC6/EQI17022290/Uhb3) on 21.11.2017

#### WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJW 3217H at M/s Abwin Service Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards.

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupelill\(\frac{1}{2}\) kauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### Vic (LKKAuto)

From:

Ivan Teo <ivanteo@abwin.com.sg>

Sent:

Thursday, 10 May, 2018 4:52 PM

To:

Vic (LKKAuto)

Cc:

Admin A; Asher Sng (LKKAuto); Poh Kin (LKKAuto)

Subject:

RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF

CC6/EQI17022290/Uhb3

### Without Prejudice

Dear Vic,

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at \$5,073.80

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Please forward Discharge Voucher for execution and your cheque made payable to : ABWIN SERVICE PTE LTD

Thank you.

Best Regards,

## ABWIN證

Abwin Service Pte Ltd No. 8 Kaki Bukit Avenue 4 #07-48 Premier@Kaki Bukit Gate 2 Singapore 415875

Ivan Teo
Motor Claim Executive
DID +65 6713 9416
T +65 6713 9400 | F +65 6713 9415
Website | Facebook | LinkedIn

Looking to start a new business soon? Find out how we can provide you with a complete vehicle ownership solution and much more!

Click here to view our listing >>



From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, 10 May, 2018 4:06 PM To: Ivan Teo <ivanteo@abwin.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

#### WITHOUT PREJUDICE

Dear Ivan,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

TOTAL	\$ 5,073.80
GIA Search Fee	\$ 2.00
Loss of Rental w/gst (\$120 x 7 days)	\$ 898.80
Cost of Repair (w/gst)	\$ 4,173.00

Kindly confirm acceptance. Please note that no DV is required and forward to us a copy of the Repair Invoice for payment processing.

The above amount is to be made payable to ABWIN SERVICE PTE LTD.

### Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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ABWIN SERVICE PTE LTD 8 KAKI BUKIT AVENUE 4 - GATE 2 #07-48 PREMIER @ KAKI BUKIT SINGAPORE 415875

Your Ref:

Our Ref: AC17110026

25/01/2018

EQ INSURANCE COMPANY LTD 5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX SINGAPORE 069110 Attn: Motor Claims Department

Dear Sirs,

# ACCIDENT ON 21/11/2017 INVOLVING SJW-3217-H & GBD-1138-K 114 LAVENDER STREET CT HUB 2 LEVEL 1

We are authorised repair workshop for the owner of vehicle, SJW-3217-H, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, GBD-1138-K, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

	(F&OF)	\$5.71E.00
8. Others		34
7. Medical Fees		
6. TP/GIA Fees		\$2.00
5. LTA Fees		
4. Survey Fees		
3. Loss of Use (0 x \$0.00)		15.
2. 8 days Car Rental x \$180.00		\$1,540.80
1. Cost of Repair		\$4,173.00

	(E&OE)	\$5,715.80	
We enclose the following document	s to support the claims:		
Repair/Excess Bill	GIA/Police Report(s)	Power of Attorney	Medical Bill
Surveyor Report	GIA/TP Search	Car Rental Bill	Witness Statement
Coloured Photographs	Insurance Certificate	Others:	
Kindly look into the matter and le	t us hear from you on the settle	ment of our client's clair	m as soon as nossible
Please note that it is a condition (if any) of the owner/driver/claim	of any settlement reached that it		
Yours faithfully, ABWIN SERVICE PTE LTD	Co. Reg. No.		
IVAN TEO			
Claims Department			

Claims Department

E-mail: Ivanteo@abwin.com.sg

DID: 67139416



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/EQ117022290/Uhb3

05 APRIL 2018

2 KALLANG PUDDING ROAD #06-14 MACTECH BUILDING SINGAPORE 349307 ATTN: TO THE MANAGEMENT

By Post and By Email

Dear Sir/Madam.

## ACCIDENT INVOLVING GBD 1138K AND SJW 3217H ON 21/11/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vic/Alpeh Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. EQ INSURANCE COMPANY LIMITED (Motor Claims Dept)
thameem@systemstech.pro
(Email)

## Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Thursday, 5 April, 2018 1:48 PM

To:

thameem@systemstech.pro Admin A; Vic (LKKAuto)

Cc: Subject:

Your Ref. GBD 1138K\_ACCIDENT INVOLVING GBD 1138K AND SJW 3217H ON

21/11/2017



Auto Consultants Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

Our Ref: CC4/EQI17022290/Uhb3

05 APRIL 2018

SYSTEMS ENGINEER CLIQUE

2 KALLANG PUDDING ROAD #06-14 MACTECH BUILDING

SINGAPORE 349307 ATTN: TO THE MANAGEMENT

Dear Sir/Madam,

By Post and By Email

## ACCIDENT INVOLVING GBD 1138K AND SJW 3217H ON 21/11/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

### LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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21/11/2017 Date:		
XU BING		(Name of Policyholder)
My Vehicle No.: SJW3217H	Other Vehicles: GBD1138	
Accident Date: 21/11/2017	Location:	STREET CT HUB 2 LEVEL 1
	LETTER OF AUTHOR	ISATION
ro: EQ Insurance	Company Ltd	(Third Party and/or Third Party Insurer)
ard Party insurance claims again	CE PTE LTD to proceed with the repairs nst Third Party and / or its insurer on m ital, medical fees and legal costs.	to my accident damaged vehicle and to proceed with sy behalf for property damages, costs, and expenses,
To have absolute discretion to a party (except personal injuries a	igree to any settlement of compensation and medical claims).	on amount in respect of my/our claim against third
As ABWIN SERVICE PTE LTD will elevant documents and negot to ABWIN SERVICE PTE LTD.	be handling the entire 3rd Party Clain ation of my claims on my behalf, kindly	ns, which includes signing / submission of all forward and make payable all proceeds of my claims
confirm that the payment of a ffectual discharge of my claims further confirmed and accept the	against the Third Party and / or its Insu	epted by ABWIN SERVICE PTE LTD will serve as an urer for the damage caused.
I will indemnify & keep no circumstances that we from or in connection w	vill hold Abwin Service Pte Ltd liable fo	connection with or arising from the claim and under or any losses or damages of whatever nature arising
<ol> <li>Abwin Service Pte Ltd indemnify me for the di whole repair costs.</li> </ol>	does not guarantee and never represente image and/or the repair costs and that I s	ed that the Insurer & or Third Party will fully shall continue to be liable to Abwin Service for the
The state of the s		7
olicyholder <sup>1</sup> s Signature / Compi	any's Stamp (if applicable)	Witness's Signature
ame: XU Bug		Name:
RIC No./ROC No.: 52713	842Z	NRIC No.:
esignation:		ABWIN 58
		ABWIN SERVICE PTE LTD E Kaki Bukit Avenue 4 #07-48 Premier @ Kaki Bukit Gate 2 Stogapore 415875 Ful: 67139400 Pax: 65 67139415



ABWIN SERVICE PTE LTD 8 KAKI BUKIT AVENUE 4 - GATE 2 #07-48 PREMIER @ KAKI BUKIT SINGAPORE 415875 Tel: 67139400, Fax: 67138415 Co. Reg. No.: 201318685G, GST No.: 201318685G

### TAX INVOICE

INV18040004

To:

EQ INSURANCE COMPANY LTD

5 MAXWELL ROAD

#17-00 TOWER BLOCK MND COMPLEX

SINGAPORE 069110

Date: 05/04/2018

Date: 03/04/2020

Vehicle No.: SJW-3217-H

Make: TOYOTA

Model: WISH 1.8 X (A) W/SUNROOF

Attention:

Date of Accident: 21/11/2017

S/N	DESCRIPTION	QTY	AMOUNT (S\$)
	BEING CLAIM FOR VEHICLE NO. SJW-3217-H ACCIDENT ON 21/11/2017 AS FOLLOWS:-		
2	REPAIR COSTS	1.000	\$3,900.00

SUB TOTAL

\$3,900.00

7% GST

\$273.00

TOTAL

\$4,173.00

Remarks:

ABWIN :

ABWIN SERVICE PTE LTD 8 Kaki Bukit Avenue 4 #07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875 Tel: 67139400 Fox: 65 67139415

For ABWIN SERVICE PTE LTD

Payment by cheque should be crossed and made payable to ABWIN SERVICE PTE LTD.



### BKW RENT A CAR PTE LTD

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6271 1661 VHA No: A 36925 24 HOURS HELPLINE

## VEHICLE HIRING AGREEMENT

Warrenop Abusa

HIREF	S'S PARTICULARS	Hirer's		hicle No	v TT.	U35/	- D	place Veh	Man.		-
STATE OF THE PARTY	U BING	Loan Ve	_	-	H 34		781 0	ALL CONTRACTOR		_	-
	42 Z Date of Birth: 29 7 191	RS				-	-	VR	.770		_
	6 MO KIO AVE 3 Age:	Make &	MODEL:		100000000			Auto/M	anual G	roup:	
井02-141	8 -60		_	- 1	CHARG				\$		ct
Name & Address of Employer		Daily	- 3	_	ay @	\$ 18	0	Per day	\$14	40	V
Maria Maria Maria		Weekly/	Monthly	, w	veek @	\$	Per we	ek/Monthly			
Occupation		Others									
	Passed Date: 13 3 20	CDW/PA	d	0	95		Per d	ay/Monthly			
D/L Type: Local/Int VOthers:		Delivery	Collecti	ion Svc							
(R)	HP						GST	7%	410	EV	80
DRIVER	'S PARTICULARS	OR No:					(A) S	UB-TOTAL	415		95
Name (as in VC)		Petrol Level	OUT	E	1/6	1/2	3/4		112	TU	73
	Date of Birth:		2000	- 1			-	-			
	Age:	0.0.0.0.00	11.4			14					
	s(	) Excess m					GST				
Occupation	Driving Exp:	Yrs at					TOTAL	CHARGES			
Driving Licence No:	Passed / Expiry Date:	Security	Denosis							=	=
D/L Type: Local/Int'l/Others:	Contact No:	- account					_	Bank:			
C [T		CASH/N									
	1	Expiry D			Card ID	No:					
4		Name as					_				
		ACCESS	ards [	CHECK	era Syste	oms 🗆	Hub Ca	p 🔲 Rac Cap 🛄 Spa		Cartrid	ge
HORCATE: A - Accidents D - Dents S - Stratches X - Crack		Hirer's Sig	nature	:	4	ALM.	Ac	iditional Dri	ver's Sic	matur	w :
The state of the s		SINGAPO	RE Use	Only	1		1		1		_
IMPORTANT  1. The Hove and the authorized or years and be holding valid drawn and qualified driving experience damages costs to be Borne by the A service charge of \$5 on two of \$5.	troi and should returned with petrol level like	een given BKW F legal cm or 55 suffered eputer vehicle ( all The own wise. 6 Smale o	tent A to on a li or incurs full exce or isservi Any day	Car Pte full indem ed by you is amount to the right thage to t	mity base in respending to the set to the car will	whan ici of the be pair implace : if be rep	cover will ection w loever ar versicle of limmeda in replace our at Bic	De consider this ag id howsoever or the use or stay or the event webict W authorized	reemen brought the opera ent of an e if an ac worksho	aye b t is t against flos of accident p.	true.
3. No refund the early senses of sense	a appropriate petral level.  Ide. The hirer shall be table for additional on two per hour per day, inclusive of CDW and/	The cost of	of ramou	gr. cogament tron from our	Territoria	a or pers	s arrest, th	territies are to here and/o between \$20 tank, tone of	r diffeet s	half be	int

s after our operation hours will be charged as a full

day rental.

Use of the verticle for illegal purpose (For instance in connection with melt, crup poddling or halffeling, emuggling), is staticly prohibited.

Vishole strictly for Singapore use only and may not be driven out of Singapore enthout prior written content of Shoty Parit A Car Ple Ltd. The hiner is lieble for a penalty fee of \$200 in estillional in the appropriate traumance hou up to the case of non-disclosure of Malaysia usage.

The hirer analter off-ver shall be responsible for all damages or kness howspever caused, all traffic stotations, trees and partialises imposed on the vehicle for whatepower reason in respect of or in connection with it's use or operation.

The hirer analter driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-vehicle or all claims.

178382

tocked keys treate of vehicle, by isself, does not constitute a beautiown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to each occurrence. The Hirer shall beer the cost of such response at 350,000 per significance of social termediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.

all liability from all parties claim. Full ecobes impount have to be paid immediately in the event of an accident.

11. The himsOrther also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the himsthrees.

12. All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales tansactions and other relating matters.

13. Linderstand and agree to the paraconal data collection statement staked on the Terms and Conditions Page.

Date Out Time Out Mileage Check By Remarks

ALZELL



Hirer's/Driver Signature

Return Of Vehicle: The Hirer Driver is Required To Sign in

Day And Time T Questioned On A	he Vehicle Is Return Any Account Whatso	ed To BKW Rent A sever. And I had cle	Car Pte Ltd And The Same ared my belonging items fro	Shall Be Accepted As Conclusive Evide on the rental vehicle (cashcard, parking	and Time Inserted Below Shall Be Deemed To Be The erice Of The Same And Shall Not Be Challenged Or
Date In	Time in	Mileage	Check By	Remarks	coupons, etc)
29 11 17	1745		1		Hirora/Driver Signature



# **TAX INVOICE**

GST REG. NO.: 200106276D

DATE	INVOICE NO.
05-Dec-2017	A 36925

ABWIN SERVICE PTE LTD

ABWIN SERVICE PTE LTD

8 KAKI BUKIT AVE 4

#07-48

PREMIER @ KAKI BUKIT- GATE 2

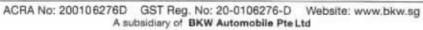
SINGAPORE 415875

	VHA NO.	DUE DATE	VEH. NO.
	A 36925	05-Dec-2017	SGH 3911 B
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 21 NOVEMBER 2017 TO 29 NOVEMBER 2017 YOUR REF: XU BING - SJW 3217 H	8	180.00	1,440.0
		4	
GST @ 7%			\$100.80
TOTAL			\$1,540.80

All cheques must be made payable to BKW Rent A Car Pte Ltd. Please write the vehicle and invoice number on the reserve.

BKW Rent-A-Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6271 1661







## RECORDS MANAGEMENT CENTRE

## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

### TAX INVOICE

Our Ref No:

GR-17-174419

Date of Request:

21/11/2017

Your Ref No:

Online Purchase

Abwin Service Pte Ltd No. 8 Kaki Bukit Avenue 4 #07-48 Premier@Kaki Bukit Gate 2 Singapore 415875

Dear Sir/Madam,

**Enquiry Date** 

21/11/2017

Enquiry By

Ivan Teo

TP Vehicle No. Accident Date

GBD1138K 21/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-17-174419

Date of Request:

21/11/2017

Your Ref No:

Online Purchase

Abwin Service Pte Ltd No. 8 Kaki Bukit Avenue 4 #07-48 Premier@Kaki Bukit Gate 2 Singapore 415875

Dear Sir/Madam.

**Enquiry Date** 

21/11/2017

Enquiry By

Ivan Teo

TP Vehicle No.

**GBD1138K** 

Accident Date

21/11/2017

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD1138K	EQ Insurance Company Ltd	11/08/2017-10/08/2018	
		1110012011-1010012010	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



51 UBLAYE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

### To: M/s EQ INSURANCE COMPANY LTD

Date: 14/05/2018

## THIRD PARTY DIRECT SETTLEMENT

NASISTEMBER NO.	GBD 1138K	(Insd Veh)	Your Ref. No.: DM17HO02620-JG
Vehicle No.	SJW 3217H	(TP Veh)	Our Ref. No.: CC4/EQI17022290/Uhb3q2
Date of Accident	21/11/2017		

Liability		100%	
Final Repair Cost	: \$	4,173.00	
Loss of Use	: \$		days
Rental (If any)	: \$	898.80	7 days
Others:	: \$	2.00	
	: \$		
		5,073.80	
Final Settlement Sum	: \$	5,073.80	
Remarks	Ė		

1)	ABWIN SERBVICE PTE LTD	: \$	5,073.80
		: \$	

JOANNE LEE LKK Auto Consultants Pte Ltd



5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	nationale Des Experts En Auton	nobile
EQ II	NSURANCE COM	PANY LTD	Ref : CC4/EQI17022	290/Uhb3q2
#17-	XWELL ROAD 00 TOWER BLOC COMPLEXSING		Date : 14-05-2018	
1.		Policy Particu	lars :- THIRD PARTY CLA	IM
	Insured Veh.	GBD 1138K	Veh. Inspected	SJW 3217H
	Policy No.	DMCPHQ17-004399	Coverage (\$)	0.00
	Claim No.	DM17HO02620-JG	Excess (\$)	0.00
	Assign From	ELAINE	Assign Date	22/11/2017
2.		Vehicle f	Particulars & Condition	
	Make & Model	TOYOTA WISH (A)	c.c	1794
Ĺ	Engine No.	HIDDEN	Year of Reg.	2006
	Chassis No.	ZNE100338120	Colour	GREY
	Odometer	199683	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Co	nditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	195/65 R15	TOYO	6 mm
	L/H Front Tyre	195/65 R15	TOYO	6 mm
	R/H Rear Tyre	195/65 R15	TOYO	6 mm
	L/H Rear Tyre	195/65 R15	TOYO	6 mm
4.		Desc	ription of Damages	
	THE VEHICLE SU DAMAGES SEE D	STAINED DAMAGES AT TH ETAILS.	E N/S BODY.	
5.			neral Information	
	Accident Date	21/11/2017	Inspection Date	22/11/2017
	Survey held at	ABWIN SERVICE PTE LTE	)	
		No. 8 KAKI BUKIT AVENU #07-48 PREMIER@KAKI B SINGAPORE 415875		
5a.			Remarks	
			A"WITHOUT PREJUDICE" BAS NS. WE HAVE NOT AUTHORIS	

Estimate Days of Repair

5 Working Days



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJW 3217H

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	WING MIRROR WITH SIGNAL LEN LH	CRACKED	850.00	825.10
1	WING MIRROR GARNISH LH	CRACKED	250.00	250.00
1	FRONT DOR LH	BADLY DENTED	1,069.40	1,069.40
1	FRONT DOOR HANDLE LH	CUT	79.07	79.07
1	REAR DOOR LH	BADLY DENTED	1,180.29	1,089.10
1	REAR FENDER LH	TO REPAIR SEE LABOUR	966.05	=
1	REAR BUMPER	DEEP CUT	500.30	500.30
1	REAR BUMPER SIDE RETAINER LH	NECESSARY	55.60	55.60
	LESS 25% DISCOUNT		-1,237.68	-967.14
			3,713.03	2,901.43
	LABOUR			
	LABOUR TO FACILITATE REPAIR INCLUSIVE OF THE REPAIR OF REAR FENDER LH		1,200.00	800.00
	TO SPRAY PAINTING AFFECTED AREA.		1,200.00	1,000.00
	TO TRANSFER FRONT DOOR (LH) FITTING.		150.00	60.00
	TO TRANSFER REAR LEFT DOOR FITTING.		150.00	60.00
	TO RUST PROOF AFFECTED AREA.		150.00	80.00
			2,850.00	2,000.00
	GRAND TOTAL		6,563.03	4,901.43

RECOMMENDED COST OF LUMP SUM REPAIRS	3,900,00
	0,000.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/EQI17022290/Uhb3q2

CHUA KANG SENG

Licensed Appraiser