Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Thursday, 5 April, 2018 1:35 PM

To: Ivan Teo

Cc: Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)

RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF Subject:

CC6/EQI17022290/Uhb3

WITHOUT PREJUDICE

Dear Ivan,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Ivan Teo [mailto:ivanteo@abwin.com.sg]

Sent: Thursday, 5 April, 2018 10:44 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

Dear Vic,

Kindly advise on this case.

Thank you.

Best Regards,



Ivan Teo
Motor Claim Executive
DID +65 6713 9416
T +65 6713 9400 | F +65 6713 9415
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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Thursday, 25 January, 2018 2:31 PM **To:** Ivan Teo <ivanteo@abwin.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

Without Prejudice

Dear Ivan,

We refer to your below email and the contents were noted.

Please be informed that till date, we are still yet to receive our Insured's GIA report.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Ivan Teo [mailto:ivanteo@abwin.com.sg] Sent: Thursday, 25 January, 2018 2:05 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

Dear Vic,

Please find the attached LOD for your necessary action.

Thank you.

Best Regards,



Abwin Service Pte Ltd No. 8 Kaki Bukit Avenue 4 #07-48 Premier@Kaki Bukit Gate 2 **Singapore 415875**

Ivan Teo Motor Claim Executive DID +65 6713 9416 T +65 6713 9400 | F +65 6713 9415 Website | Facebook | LinkedIn

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, 5 January, 2018 12:59 PM To: Ivan Teo <ivanteo@abwin.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF

CC6/EQI17022290/Uhb3

Without Prejudice

Dear Ivan,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will follow up on the matter and will get back to you for an update.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Ivan Teo [mailto:ivanteo@abwin.com.sg]

Sent: Friday, 5 January, 2018 10:08 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF

CC6/EQI17022290/Uhb3

Dear Vic,

Any update on liability for this case?

Thank you.

Best Regards,



Abwin Service Pte Ltd No. 8 Kaki Bukit Avenue 4 #07-48 Premier@Kaki Bukit Gate 2 Singapore 415875

Ivan Teo Motor Claim Executive DID +65 6713 9416 T +65 6713 9400 | F +65 6713 9415 Website | Facebook | LinkedIn

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, 12 December, 2017 12:57 PM

To: Ivan Teo < ivanteo@abwin.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF

CC6/EQI17022290/Uhb3

Without Prejudice

Dear Ivan,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Ivan Teo [mailto:ivanteo@abwin.com.sg]
Sent: Tuesday, 12 December, 2017 10:09 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF

CC6/EQI17022290/Uhb3

Dear Vic,

Any update for this case?

Thank you.

Best Regards,

ABWIN

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

Ivan Teo
Motor Claim Executive
DID +65 6713 9416
T +65 6713 9400 | F +65 6713 9415
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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 30 November, 2017 12:01 PM

To: Ivan Teo < <u>ivanteo@abwin.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Asher Sng (LKKAuto)

<<u>AsherSng@lkkauto.com</u>>

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF

CC6/EQI17022290/Uhb3

Without Prejudice

Dear Ivan,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Ivan Teo [mailto:ivanteo@abwin.com.sg] Sent: Thursday, 30 November, 2017 10:43 AM

To: Vic (LKKAuto)

Subject: FW: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017

Dear Vic,

Kindly advise on liability for this case.

Thank you.

Best Regards,



Abwin Service Pte Ltd No. 8 Kaki Bukit Avenue 4 #07-48 Premier@Kaki Bukit Gate 2 Singapore 415875

Ivan Teo Motor Claim Executive DID +65 6713 9416 T +65 6713 9400 | F +65 6713 9415 Website | Facebook | LinkedIn

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From: Ivan Teo

Sent: Wednesday, 22 November, 2017 2:33 PM

To: 'Elaine Cheong' < elaine.cheong@eqinsurance.com.sg>

Subject: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017

Hi Elaine,

LKK surveyor happen to be here and we have ask them to survey the vehicle.

Thank you.

Best Regards,

ABWIN

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

Ivan Teo
Motor Claim Executive
DID +65 6713 9416
T +65 6713 9400 | F +65 6713 9415
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From: Ivan Teo

Sent: Wednesday, 22 November, 2017 8:08 AM

To: 'Elaine Cheong' <<u>elaine.cheong@eqinsurance.com.sg</u>>; 'Tan Wei Yin' <<u>weiyin.tan@eqinsurance.com.sg</u>>

Cc: Linda Liao lindaliao@abwin.com.sg>

Subject: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017

Dear Motorclaim,

Kindly arrange for 3rd party survey.

My client : SJW3217H Your Insured : GBD1138K DOA: 21/11/2017

Thank you.

Best Regards,



Ivan Teo
Motor Claim Executive
DID +65 6713 9416
T +65 6713 9400 | F +65 6713 9415
Website | Facebook | LinkedIn

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