

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 10 May, 2018 4:06 PM
To: Ivan Teo
Cc: Admin A; Asher Sng (LKKAUTO); Vic (LKKAUTO); Poh Kin (LKKAUTO)
Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

WITHOUT PREJUDICE

Dear Ivan,

We refer to your below email.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

Cost of Repair (w/gst)	\$ 4,173.00
Loss of Rental w/gst (\$120 x 7 days)	\$ 898.80
GIA Search Fee	\$ 2.00
TOTAL	\$ 5,073.80

Kindly confirm acceptance. Please note that no DV is required and forward to us a copy of the **Repair Invoice** for payment processing.

The above amount is to be made payable to **ABWIN SERVICE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Ivan Teo [mailto:ivanteo@abwin.com.sg]
Sent: Monday, 30 April, 2018 10:53 AM
To: Vic (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

Dear Vic,

Kindly let us have the offer.

Thank you.

Best Regards,

ABWIN 論壇
Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Ivan Teo
Motor Claim Executive
DID +65 6713 9416
T +65 6713 9400 | F +65 6713 9415
[Website](#) | [Facebook](#) | [LinkedIn](#)

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From: Ivan Teo
Sent: Thursday, 5 April, 2018 2:29 PM
To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

Dear Vic,

Please find the attached LOD and documents for your necessary action.
Kindly let us have the offer soonest as we have first send out the LOD in January 2018

Thank you.

Best Regards,



Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

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Motor Claim Executive

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Thursday, 5 April, 2018 1:35 PM

To: Ivan Teo <ivanteo@abwin.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

WITHOUT PREJUDICE

Dear Ivan,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]

Sent: Thursday, 5 April, 2018 10:44 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

Dear Vic,

Kindly advise on this case.

Thank you.

Best Regards,

ABWIN 論輝

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 25 January, 2018 2:31 PM
To: Ivan Teo <ivanteo@abwin.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

Without Prejudice

Dear Ivan,

We refer to your below email and the contents were noted.

Please be informed that till date, we are still yet to receive our Insured's GIA report.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]
Sent: Thursday, 25 January, 2018 2:05 PM
To: Vic (LKKAUTO)
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: LOD SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQI17022290/Uhb3

Dear Vic,

Please find the attached LOD for your necessary action.

Thank you.

Best Regards,



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Friday, 5 January, 2018 12:59 PM

To: Ivan Teo <ivanteo@abwin.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQ117022290/Uhb3

Without Prejudice

Dear Ivan,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will follow up on the matter and will get back to you for an update.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]

Sent: Friday, 5 January, 2018 10:08 AM

To: Vic (LKKAUTO)

Cc: Admin A; Asher Sng (LKKAUTO)

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQ117022290/Uhb3

Dear Vic,

Any update on liability for this case?

Thank you.

Best Regards,

ABWIN 論輝

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 12 December, 2017 12:57 PM

To: Ivan Teo <ivanteo@abwin.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQ117022290/Uhb3

Without Prejudice

Dear Ivan,

We refer to your below email.

Please be informed that till date, we are still pending for our Insured's GIA report.

We will follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]

Sent: Tuesday, 12 December, 2017 10:09 AM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF

CC6/EQ117022290/Uhb3

Dear Vic,

Any update for this case?

Thank you.

Best Regards,

ABWIN 論輝

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 30 November, 2017 12:01 PM
To: Ivan Teo <ivanteo@abwin.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017 - LKK REF CC6/EQ117022290/Uhb3

Without Prejudice

Dear Ivan,

We refer to your below email.

Please be informed that we are still pending for our Insured's GIA report.

We will follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Ivan Teo [<mailto:ivanteo@abwin.com.sg>]
Sent: Thursday, 30 November, 2017 10:43 AM
To: Vic (LKKAuto)
Subject: FW: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017

Dear Vic,

Kindly advise on liability for this case.

Thank you.

Best Regards,



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From: Ivan Teo

Sent: Wednesday, 22 November, 2017 2:33 PM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>

Subject: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017

Hi Elaine,

LKK surveyor happen to be here and we have ask them to survey the vehicle.

Thank you.

Best Regards,



Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
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Ivan Teo

Motor Claim Executive

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From: Ivan Teo

Sent: Wednesday, 22 November, 2017 8:08 AM

To: 'Elaine Cheong' <elaine.cheong@eqinsurance.com.sg>; 'Tan Wei Yin' <weiyin.tan@eqinsurance.com.sg>

Cc: Linda Liao <lindaliao@abwin.com.sg>

Subject: ARRANGE FOR 3RD PARTY SURVEY SJW3217H AGAINST GBD1138K DOA 21/11/2017

Dear Motorclaim,

Kindly arrange for 3rd party survey.

My client : SJW3217H

Your Insured : GBD1138K

DOA : 21/11/2017

Thank you.

Best Regards,

ABWIN 論輝

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

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