Surveyor :_	Taufich		NMENT (Office	ce)	4	
From (Person		mad of	EQL	Dat	te/Time: 37.112017 8-5	bam
Estimated Co			Bill to:			
OB/TP/W	S/TP RES/OD	RES/EVA/INV/N	IV / CS			
To Inspect V		GBB 634	3M	Insured:	SGN 61867	
at Workshop	m/s	Han Car Repair	S	Tel:	6271 0275.	
of		Blk 1001 Buk	t merch	lang 3 # 01-	49	
Policy No:			Claim N	o: DM17HOO	7679 / EN	
Sum Insured:			Excess		2011/11	
Make of Veh					F10011-06 A.C	
(Client's Record		3)	*	D.C	F10CII-06 .A.	
CA / REV	REP. / REV 2-	4 HRS 43p1		14	I.O.D. Endorsement:	
Date/Time:	DD-112017 9	350m Person Contac	sted: David	Lance Lance Lance	cle (IN) OUT	
Date/Time				Y CILL		
Date/Time	Action/Instruction	on ( × ) Esti	rate.			13
	(18B 6369 M	1 - CU4/AZ(1)	6012960/Act	3	DUA: 080716	
	BGN 60853	- OS/TP henr	9398/(wz		DUA: 01039008	
	Diemante	Part: 23.112017			0100000	_
	0.110					
Charles of the Indian Charles						

Survey Department Check List (Case Handler)

Reference No.: CS3 EQ11700086 TIB Policy Type: OD / TP / TP RES / TL / EVA PRS Case Handler Typist Admin ( Callerine ): Case handler to make sure all Information created by the assignment team are ACCURATE. Y-Date N-Date Y-Date N-Date (1) Office Assign Form Reference No. C Customer Code N Assign From Assign Date C Veh No (Inspected) C Veh No (Insured) C C D.O.A Policy No. C C Claim No Insurance Authorisation (CA /REV/REP) C C Report Type Weekend Charges Survey held at/Repairer Excess C ): Case handler to make sure the surveryor completed all required information. Surveyor ( Paulikh (1) Assignment Form C Vehicle No C Regn Month/Year N . Vehicle Type Make & Model Engine Capacity. (C.C) C Colour C Odometer. (Sp.Reading) C Chassis No. N General Condition N Steering Brake Modification (Modi) N C Tyre Size Tyre Make N Tyre Balance C C Date of Inspection N Survey held Des. of Damages N (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form ALL Parts condition N Market Value for OD cases Estimate Repair Cost for PRI (RSI, TMI, MSIG) C C Days of repair C Finalised Amount Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen) Resurvey photo Uploaded

Check By:

Case Handler



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inte	ernationale Des Experts En Autom		
QIN	SURANCE COMP	ANY LTD	Ref : CS3/EQI170222	286/T1b	
MAXWELL ROAD 17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date: 22-11-2017 Code: EQI			
		Policy Particu	ulars :- (THIRD PARTY CLAI	M)	
	Insured Veh.	SGN 6085J	Veh. Inspected	GBB 6369M	
	Policy No.	***************************************	Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From	BAZLIN AHMAD	Assign Date	22/11/2017	
2.	SCHOOL STATE	Vehicle	Particulars & Condition	<b>,</b>	
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer		Steering		
	Brakes		Modification		
	General				
3.	and the second		Conditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		De	scription of Damages		
			General Information		
5.	S PARCHAGE ST		Inspection Date	22/11/2017	
	Accident Date	20/11/2017	Ilispection bate		
	Survey held at	HAN CAR REPAIRS BLK 1001 #01-49 BUKI ALEXANDRA VILLAGE SINGAPORE 159718	T MERAH LANE 3		
5a.	NO PERSONAL PROPERTY.		Remarks		
	B) THE REPAIR E	STIMATE WAS NOT PRE WAS TOLD TO PREPARE	ON A "WITHOUT PREJUDICE" B ESENTED AT THE TIME OF INS THE ESTIMATE. VEHICLE PHOTOGRAPHS.	ASIS. PECTION.	

## Catherine Chong (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Wednesday, 22 November, 2017 8:57 AM

To:

assignments

Subject:

FW: 2nd Notice to Conduct Pre-Repair Survey - Accident involving GBB6369M & SGN6085J along Dunman Road towards Haig Road on 20.11.2017 EQ ref: SGN6085J

Our ref: GBB6369M/HC/sy/ch

Attachments:

2nd PRS.PDF; 1st PRS.PDF

Best Regards,

Shu Pei | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

Sent: Wednesday, 22 November, 2017 8:56 AM

To: accident@kscgp.com; Admin A <admin-a@lkkauto.com>

Cc: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; motor@kscgp.com

Subject: RE: 2nd Notice to Conduct Pre-Repair Survey - Accident involving GBB6369M & SGN6085J along Dunman

Road towards Haig Road on 20.11.2017 EQ ref: SGN6085J Our ref: GBB6369M/HC/sy/ch

Dear Sirs.

We object to all the surveyors as proposed. We shall be appointing our surveyor, **LKK AUTO CONSULTANT**, to attend to the pre-repair survey of your client's vehicle.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

#### Aside to LKK,

Please arrange to attend to the said Pre-repair survey.

Thank You.

Regards,

#### **Bazlin Ahmad**

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190 www.eginsurance.com.sg





From: accident@kscgp.com [mailto:accident@kscgp.com]

Sent: Tuesday, November 21, 2017 2:42 PM

To: Bazlin Ahmad

Cc: Elaine Cheong; motor@kscqp.com

Subject: 2nd Notice to Conduct Pre-Repair Survey - Accident involving GBB6369M& SGN6085J along Dunman Road

towards Haig Road on 20.11.2017 EQ ref: SGN6085J Our ref: GBB6369M/HC/sy/ch

Dear Bazlin,

Please find enclosed the 2nd Notice to Conduct Pre-Repair Survey.

Thank you.

Regards, Chit Yee KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscqp.com

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#### ---- Original Message -----

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

To: accident@kscgp.com

Cc: elaine.cheong@eqinsurance.com.sg Sent: Tue, 21 Nov 2017 06:30:19 +0000

Subject:

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd  Tel: 6255 0808  Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia				
Contact person : Joey/Joseh					
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte	4) Priority Services Tel: 62934822				
<b>Ltd</b> Tel: 6281 6690 / 62832866	Fax: 62963283				
Fax: 6281 8748 Contact Person: Amy/ Grace	Contact Person: Sharon Kho				
5) RT Appraisal Pte Ltd Tel: 67486076	6) LKK Auto Consultants Pte Ltd				
Fax: 67480361 Contact Person: Ricky Teng	Tel: 6256-3561 Fax: 6741-4108				
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services				
Tel: 81825263	Tel: 96623655				
Fax: 67461148	Fax: 67655662				
Contact Person: Kelvin	Contact Person: Mr Chee				
9) JP Knights Pte Ltd					
Tel: 63450068					
Fax: 63445328					
Contact Person: Edna Lee					

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.
Regards,
Bazlin Ahmad
Executive   Claims
EQ Insurance Company Limited 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65-6496-9881   tel 65-6223-9433-ext-881   ×
fax 65 6223 4190 www.eqinsurance.com.sg
X Paragraphic of the control of the
Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all capies of
From: accident@kscgp.com [mailto:accident@kscgp.com]  Sent: Monday, November 20, 2017 12:52 PM  To: Elaine Cheong  Cc: motor@kscqp.com
Subject: Notice to Conduct Pre-Repair Survey - Accident involving GBB 6369M & SGN 6085J along Dunman Road
towards Haig Road on 20.11.2017 Your ref: SGN 6085J Our ref: GBB 6369M/HC/sy/ch
Dear Elaine,

Please find enclosed the Notice to Conduct Pre-Repair Survey.

Thank you.

Regards, Chit Yee KSCGP Juris LLP 10 Hoe Chiang Road #13-03A Keppel Towers Singapore 089315

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	Campany	
Owner ID Type:	Company	
Owner ID: <b>Vehicle Details</b>	9472N	
Vehicle No.:	GBB6369M	
Vehicle to be Exported:	No	
Intended De-registration Date:	08 May 2018	
Vehicle Make:	TOYOTA	
Vehicle Model:	HIACE MANUAL	
Primary Colour:	Silver	
Manufacturing Year:	2009	
Engine No.:	1KD1943120	
Chassis No.:	JTFHT02P100046058	
Maximum Power Output:		
Open Market Value:	\$25,387.00	
Original Registration Date:	26 Aug 2009	
First Registration Date:	26 Aug 2009	
Transfer Count:	0	
Actual ARF Paid: Intended PARF Rebate Details	\$1,270.00	
PARF Eligibility:	No	
PARF Eligibility Expiry Date:	To	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00	
COE Expiry Date:	25 Aug 2019	
COE Category:	C - Goods Vehicle & Bus	
COE Period(Years):	10	
QP Paid:	\$18,801.00	
COE Rebate Amount:	\$2,436.00	
Total Rebate Amount:	\$2,436.00	

The information contained herein is correct as at 08 May 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

- Any false reporting may be referred to the Police for investigation. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	CCIDE	NT ST	ATEM	ENT
--	-------	-------	------	-----

20/11/2017 14:45 Date Of Report 19/11/2017 10:20 Date Of Accident

DUNMAN ROAD TOWARD HAIG ROAD Exact Location Of Accident

SINGAPORE Country/State of Loss

### DETAILS OF OWN VEHICLE

Vehicle Registration Number

GBB6369M

Insured/Policyholder

AEON ENVIRONMENTAL SERVICE PTE LTD Name Of Registered Owner

199409472N Co Reg No

HANCARREPAIRS@GMAIL.COM Email Address

(LOCAL) +65-98310120 Mobile Phone No OFFICE-98310120 Alternative Phone No

Vehicle Particulars

TOYOTA Manufacturer HIACE Model

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy NO

for repair to your vehicle?

THIRD PARTY

If No, Please state action to be taken

COMMERCIAL VEHICLE

Vehicle Category Insurance Company

Name of Insurance Company

AXA INSURANCE PTE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

VCA/P1972049

Cover Note Number

Driver

MUNIANDY A/L WAI OON @ PAH WAI ONN Name of Driver

G7195448Q Passport No/FIN 12/05/1981 Date Of Birth OUTDOOR Occupation 11/11/2013 Date Of Driving Pass

4 YEARS AND 0 MONTHS **Driving Experience** 

Gender

MALE

Mobile Number

Fax Number Contact Number

**EMail Address** 

NOEMAIL

#### Address

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

## DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGN6085J

Vehicle Make/Model/Colour

**Details Of Properties** 

QUEK YEOK CHAI, WINSTON

NRIC/Passport Number

S8435257H

Contact Number

Name of Driver

87423295

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness** 

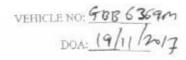
Name

Phone Number

Email Address

### Sketch Plan Pg. 1

### SKETCH PLAN



## IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Formittus to completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any will'ul misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 8. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General hisurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDFA)

Lunderstand, acknowledge, agree and consent that :

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) w he have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' taw yers/faw firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of ;
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (by) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(callectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law (irms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

PLEASE NOTE YOUR INSURER MAY HAVE A 14DAY-TIMEFRAME FOR YOU TO SUBMIT AN OWN AMAGE CLAIM UNDER YOUR OWN POLICY

Try holder's Signature / Date &

driver is not the policyholder) / Date Driver's Signature (# 8 Time

Witnessed by Reporting Centre Personnel

Sketch Plan GBB6369M ( ping thater a det 5)

### Sketch Plan Pg. 2

I was	travelling	along	Hander	Dunma	Road	Towards	Haig	Road
ly vet	live A u	va stat	Fonom	at the	trassic	June tion	, was	Hy
er trac	PRIC ligh	t to to	un gre	en. Ad	ien secon	de later	r, reh	ile (
ame .	from behin	d do h	if my	vehille	D. The	impact	caused	my
reck -	to hurt.							
						- 777		
								_
								-
	6300 Taylor San							
				-				

Declaration

Wie declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

Driver's Signature (# driver is not the policy holder) / Date & Time

Witnessed by Reporting Centre Personnel

( ) OWN DAMAGE

( THIRD PARTY CLAIM

( ) REPORTING ONLY



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### PRE-REPAIR INSPECTION REPORT CS3/EQI17022286/T1be2 EQ INSURANCE COMPANY LTD Ref. 5 MAXWELL ROAD #17-00 TOWER BLOCK MND 18-05-2018 Date: COMPLEX SINGAPORE 069110 Code: EQI Policy Particulars :- (THIRD PARTY CLAIM) 1. Veh. Inspected GBB 6369M SGN 6085J Insured Veh. 0.00 Coverage (\$) Policy No. 0.00 DM17HO02629/FN Excess (\$) Claim No. 22/11/2017 Assign Date BAZLIN AHMAD Assign From Vehicle Particulars & Condition 2982 Make & Model TOYOTA HIACE C.C 2009 Year of Reg. HIDDEN Engine No. SILVER JTFHT02P100046058 Colour Chassis No. Steering IN ORDER 311743 KM Odometer NII Modification IN ORDER Brakes GOOD General **Conditions of Tyres** Balance Make Size 6 mm BRIDGESTONE R/H Front Tyre 195 R15 195 R15 BRIDGESTONE 6 mm L/H Front Tyre BRIDGESTONE 6 mm 195 R15 R/H Rear Tyre 6 mm BRIDGESTONE 195 R15 L/H Rear Tyre **Description of Damages** 4. THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION **General Information** 5. 22/11/2017 (12:21 PM) 19/11/2017 Inspect Date / Time **Accident Date** HAN CAR REPAIRS Survey held at BLK 1001 #01-49 BUKIT MERAH LANE 3 ALEXANDRA VILLAGE SINGAPORE 159718 Remarks 5a. A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

Report Ref No. CS3/EQI17022286/T1be2

D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$6,000-\$7,000

Estimate Days of Repair

Inspected By

forfice

5b.

MOHAMAD TAUFIKH

ESTIMATED NORMAL PERIOD FOR REPAIR:

M.MATAI, AMSAE-A

Automotive Assessor

L

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

9 Working Days

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