

ASS. REC. BY:

REF: CS/FCI7022284/Tlgbnz Special Instruction:

Surveyor: Taukh ASSIGNMENT (Office)From (Person): CWS Luene Jaw of FCI Date/Time: 21-11-2017 4:10pm

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLK 5516X Insured: SHC 400Tat Workshop m/s Ding Auto Tel: 9239 4128of 249 Jln Boon LayPolicy No: D-15072702MPSH Claim No: D17010824MPSH

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 20-11-2017
(Client's Record)

CA / REV / REP. / REV 24 HRS wpi

H.O.D. Endorsement: _____

Date/Time: 22-11-2017 9:10am Person Contacted: Yvonne Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLK 5516T - x
	SHC 400T - CS / ICR17022214 / K1243
	22/11/17 @ 2:39pm revised to Luene by email.

Surveyor Tanphi

REF:

FCI

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

WP

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLK5516X Yr Regn: 2017 Jan.

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Altis C.C. 1598

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 55653 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MK053REM104558425

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 6 mm Rear 6 mm

R/Bal. 6 mm L/Bal. 6 mm

D.O.A. _____ D.O.I. 22/11/17 @ 650.

Survey held at Ding Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

454550, 3dys email Jing Peng.
(Red to 4870.16, 781.)

RECEIVED 10 JAN 2017

Date/Time. File Pass to?

1) 09/1 Tanphi

Date/Time. File Return to?

2)

Report Format :

Lump Sum / I.B. (\$) 1550

☐ : Preli. Report

☐ : Final Report

Days Of Repair: 3

Resurvey No. of Trip: 1

Add Fee:

☐ : Site Insp. (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation

\$ - RS - \$

Photos:

Others:

TOTAL

150
50
50
20
270



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI17022284/T1qb	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 22-11-2017	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 400T	Veh. Inspected	SLK 5516X
Policy No.		Coverage (\$)	0.00
Claim No.	D17010824MFSH	Excess (\$)	0.00
Assign From	CWS (LURENE JAW)	Assign Date	21/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	20/11/2017	Inspection Date	22/11/2017
Survey held at	249 JLN BOON LAY		
Repairer	DING AUTO PTE LTD		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Survey Department Check List (Case Handler)

Reference No. : *CS/K170084/7196*

Policy Type: OD (TP) TP RES / TL / EVA

SLK 5116X

Case Handler

Typist

Admin (*Cathy*): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
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Surveyor (*Taufik*): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

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(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

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(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

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Check By: *Cathy*

Case Handler

Date

MOTOR SURVEY ASSIGNMENT

Date	21-11-2017	Our Ref No. D17010824MFSH
Accident Date	20-11-2017	Claim Type. Third Party
Insured Vehicle	SHC400T	Third Party Vehicle. SLK5516X
Survey Location	249 JALAN BOON LAY	
Contact Person.	YVONNE WONG	
Contact No.	92394128/ 92394128	Fax No. 64534227
Survey Type	WITHOUT PREJUDICE: PENDING ID'S VF TO DETERMINE LIABILITY	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	DING AUTO PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	LURENE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.

This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/230464)



PRI Documents



Close



PRI Header Details

Claim No	D17010824MFSH	Policy No	D-15072702MFSH	Claimant S.No & Name	1 & DI
Workshop Name	DING AUTO PTE LTD (Contact Person : YVONNE WONG)	Survey Location & Contact Details	249 JALAN BOON LAY Mobile: 92394128 , Phone: 92394128 , Fax: EmailId: YVONNE.WONG@DINGAUTO.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE: PENDING ID'S VF TO DI		
Insured Name	CITYCAB PTE LTD	Insured Vehicle No	SHC400T	TP Vehicle No	SLK551
PRI Recieved Date	21-11-2017 04:37:09 PM	Surveyor Appointed Date	21-11-2017 04:09:53 PM	Surveyor Accept Date	21-11-

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	21-11-2017	Upload Survey Report *:	
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents

File Name

Action

Surveyor Job Remarks

Shiau Chan (LKKAuto)

From: JingFeng <jingfeng@dingauto.sg>
Sent: Tuesday, 26 December, 2017 12:42 PM
To: Taufikh (LKKAuto); SUR
Cc: kenneth.ding@dingauto.sg; ACCOUNTS@DINGAUTO.SG; 'Vivian'; Yvonne Wong
Subject: 85007947/SLK5516X - FINALIZE AMOUNT AND AFTER PAINT PHOTO
Attachments: DSC05601.JPG; DSC05602.JPG; DSC05603.JPG; DSC05598.JPG; DSC05599.JPG; DSC05600.JPG

HI ALL

Please see attach file for the finalize according to our conversion to finalize for SLK5516X

Total Repair - 03 Days

Labour - \$760.00
Special Netts - \$35.00
Parts - \$1571.33
Parts after 25% Discount - \$1178.50
Total (Labour + S.N + Part) :\$1973.50

Final Amount After -20% : \$1578.80

Thanks You And Please Help To Close The File

Best Regards
Ding Auto Pte Ltd
You Jing Feng
Hp : 9733 5832

This email has been checked for viruses by Avast antivirus software.
<https://www.avast.com/antivirus>

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 23 November, 2017 2:35 PM
To: 'Claim Workflow System'; assignments
Cc: LURENEJAW@FIRST-INSURANCE.COM.SG; SUR
Subject: RE: SURVEY ASSESSMENT - D17010824MFSH/1
Attachments: CSFCI17022284T1qb.pdf

Dear Lurene,

Enclosed herewith preliminary advice of SLK 5516X.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 22 November, 2017 9:22 AM
To: 'Claim Workflow System' <cwsmotorclaims@first-insurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: LURENEJAW@FIRST-INSURANCE.COM.SG; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D17010824MFSH/1

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [<mailto:cwsmotorclaims@first-insurance.com.sg>]
Sent: Tuesday, 21 November, 2017 4:10 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@FIRST-INSURANCE.COM.SG; LURENEJAW@FIRST-INSURANCE.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D17010824MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D17010824MFSH
Our Ref: CS/FCI17022284/T1qb

Date: 23 November 2017

The Motor Claims Department
First Capital Insurance Ltd

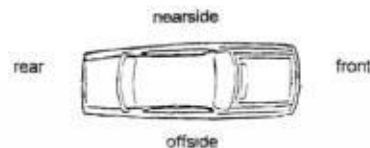
Dear Sir/Madam,

INITIAL INSPECTION REPORT OF VEHICLE NO. SLK 5516X .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 22/11/2017 at the premises of M/s DING AUTO, and have the following to report:-

Workshop Estimate Amount	: S\$ 6,240.16 .
Revised Estimate Amount	: S\$ 1,973.50 .
"Check" Items Amount	: S\$ 175.63 .
Market Value	: S\$ - .
LTA Reimbursement Value	: S\$ - .
Nett Value	: S\$ - .

Description of Damage:
The vehicle sustained damages
at the front n/s portion.



Yours faithfully

Taufikh
Automotive Assessor

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

22/11/2017 15:51

JOB-NO: 85007947

OWNER'S PARTICULARS

NAME: LION CITY RENTALS PTE. LTD CONTACT: 0
 ADDRESS: 50 UBI AVENUE 3 0
 #01-12 NIL
 SINGAPORE 408866

Page 1 of 2

VEHICLE DETAILS

LICENSE NO: SLK5516X TRANS: AUTO
 MAKE / MODEL: TOYOTA / Altis Corolla 1.6 (A)
 OWNER'S INSURER: AIG ASIA PACIFIC INSURANCE PTE. LTD.
 JOB-CODE: TP SA: Ding Auto User 1

CHASSIS: MR053REH104558425
 ENGINE: 1ZRY333831

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
LABOUR							
1 STRAIGHTEN & PANEL BEAT ON ACCIDENT AREAS	1.00	1,200.00	0.00	1,200.00		Y	300
2 RUST PROOFING	1.00	180.00	0.00	180.00		Y	30
3 CHECK WIRING AND ADJUST HEADLAMP AIM	1.00	100.00	0.00	100.00		Y	30
4 R & R FRONT DOOR COMPONENTS	1.00	150.00	0.00	150.00		Y	X n7
5 SPRAY FRONT FENDER, FRONT DOOR LHS & FRONT BUMPER	1.00	1,000.00	0.00	1,000.00		Y	400
TOTAL:		2,630.00	0.00	2,630.00			700
MATERIALS							
1 FRONT FENDER LHS	1.00	856.07	214.02	642.05	L	Y	57
2 FRONT FENDER EMBLEM LHS	1.00	45.87	11.47	34.40	L	Y	ne
3 FRONT FENDER INNER SHIELD LHS	1.00	187.50	46.88	140.62	L	Y	7 X n7
4 FRONT BUMPER	1.00	611.22	152.81	458.41	L	Y	de
5 FRONT BUMPER RETAINER LHS	1.00	58.17	14.54	43.63	L	Y	ne
6 FRONT BUMPER LOWER GRILLE	1.00	258.85	64.71	194.14	L	Y	X 7
7 FRONT BUMPER SPONGE	1.00	142.88	35.67	107.01	L	Y	X
8 HEADLAMPS LHS	1.00	894.10	223.53	670.57	L	Y	X n7
9 RADIATOR GRILLE	1.00	584.97	146.24	438.73	L	Y	X
10 SUPPORT PANEL	1.00	1,080.80	270.20	810.60	L	Y	X
11 FRONT FENDER INNER SHIELD CLIP	1.00	35.00	0.00	35.00	S	Y	7 X n7
12 FRONT BUMPER CLIPS	1.00	35.00	0.00	35.00	S	Y	ne
TOTAL:		4,790.23	180.07	3,610.16			
TOTAL PARTS & LABOUR :		7,420.23	1,180.07	6,240.16			

EXCESS/LOADING: S\$ 0.00

No. Of Day: 3

RE-SURVEY: BEFORE/AFTER PAINTING
 PART-BY-PART OR LUMP SUM: S\$

DATE OF SURVEY: 22/11/17

SURVEYED BY: Tanjun

CONTACT NO: 97495747

FAX NO:

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged: G-STAR-WI-ET-001-02-Rev00

Signature:

Date:

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
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NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI17022284/T1qbn2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 12-01-2018		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 400T	Veh. Inspected	SLK 5516X	
Policy No.	D-15072702MFSH	Coverage (\$)	0.00	
Claim No.	D17010824MFSH	Excess (\$)	0.00	
Assign From	LURENE	Assign Date	21/11/2017	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA ALTIS	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	MR053REH104558425	Colour	BLUE	
Odometer	55653	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	DUNLOP	6 mm	
L/H Front Tyre	205/55 R16	DUNLOP	6 mm	
R/H Rear Tyre	205/55 R16	DUNLOP	6 mm	
L/H Rear Tyre	205/55 R16	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	20/11/2017	Inspection Date	22/11/2017	
Survey held at	249 JLN BOON LAY			
Repairer	DING AUTO PTE LTD			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 5516X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT FENDER LHS	BENT	856.07	856.07
1	FRONT FENDER EMBLEM LHS	NECESSARY	45.87	45.87
1	FRONT FENDER INNER SHIELD LHS	NOT NECESSARY	187.50	-
1	FRONT BUMPER	DEFORMED	611.22	611.22
1	FRONT BUMPER RETAINER LHS	NECESSARY	58.17	58.17
1	FRONT BUMPER LOWER GRILLE	NOT NECESSARY	258.85	-
1	FRONT BUMPER SPONGE	NOT NECESSARY	142.68	-
1	HEADLAMPS LHS	NOT NECESSARY	894.10	-
1	RADIATOR GRILLE	NOT NECESSARY	584.97	-
1	SUPPORT PANEL	NOT NECESSARY	1,080.80	-
	LESS 25% DISCOUNT		-	-392.83
			4,720.23	1,178.50
SPECIAL NETT ITEMS				
1	FRONT FENDER INNER SHIELD CLIP (SN)	NOT NECESSARY	35.00	-
1	FRONT BUMPER CLIPS (SN)	NECESSARY	35.00	35.00
			70.00	35.00
LABOUR				
	STRAIGHTEN & PANEL BEAT ON ACCIDENT AREAS.		1,200.00	300.00
	RUST PROOFING.		180.00	30.00
	CHECK WIRING AND ADJUST HEADLAMP AIM.		100.00	30.00
	R&R FRONT DOOR COMPONENTS.	NOT NECESSARY	150.00	-
	SPRAY FRONT FENDER,FRONT DOOR LHS & FRONT BUMPER.		1,000.00	400.00
	-		-	-
	-		-	-
	-		-	-
			2,630.00	760.00
GRAND TOTAL			7,420.23	1,973.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,550.00

Report Ref No. CS/FCI17022284/T1qbn2



Report Ref No. CS/FCI17022284/T1qbn2

MOHAMAD TAUFIKH
M.MATAI, AMSAE-A
Automotive Assessor

ADRIAN LING WAI PING
B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI
Licensed Appraiser

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