

Tuan Wilson | CC 4 / LCR170 22281, Kwa3 4

Surveyor:

LCU

DOI:

ASSIGNMENT

22/11/17

Date / Time:

21/11/17

Registered in Merimen:

22/11/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLK 8951 C

Name of Insured:

LCR P/L

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

20/11/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ABDUL PATHMAN BIN RUFANAH

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

5853 7310456

Policy No.:

Make / Model:

H. VEZEL - (S/M)

Place of Accident:

PIE 7 MUH

OI GIA REPORT: YES / NO

YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

641143 A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Supreme Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

Tuan Wilson

21/11/17

641143A. x ; SLK 8951 C x

Email letter to OI.

Email to AIG to check whether OIG got CTRU.

25.07.19

CHECK WORTH 102 IF SPIN PENDING CLAIM.

09.07.19

EMAIL AIG TO SUBMIT OIG REPORT. TP INHIBIT REJECT.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 27/11/17 email.

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

Nil

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(5

x

days)

Loss of Income (LOI):

S\$

(5

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP/OP.

3) Survey fee:

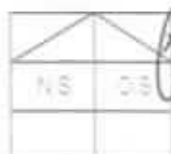
4290

COPY SENT 11/11/17

ALH

ASSIGNMENT

From: 22-11-2017
 Date: 22-11-2017
 Estimated Cost: 0
 DD / TP / WS / TR RES / CD RES / EVA / INV / MV
 To Insured / Vehicle No: GY 1143A
 @ Workshop No: Supreme Auto
 @ Sin Mong
 Insured: Supreme Auto
 Policy No: Sin Mong
 Claims No: Sin Mong
 Sum Insured: Sin Mong
 Excess: Sin Mong
 (Client's Record)
 Make of Vehicle: Sin Mong



(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection
 Sell or Market Value: 816/c
 IDAC Accident Report Consistent? : Yes or No
 GIA / PR Seen Consistent? : Yes or No
 Est. Repairs days Res Yes or No
 Lump Sum 20 % Yes or No
 CA / REV / REP / 24 HRS
 Date: 23/11 Person Contacted: Alh
 Vehicle IN / OUT

Vehicle: GY 1143A Reg: 01 05
 Type: M/Car / B/Cycle / Bus / Van / Lorry / Taxi / Prime Mover
 Truck / Trailer:
 Make: NIS Urban 2953
 Colour: Silver A/C Insured / Std / NI / NA
 So Reading: 480200 IT Fwd Insured / Std / NI / NA
 Engine:
 Cyls: 5
 Gen Cond: Good Fair / Poor / Burnt
 Steering: Good Jammed / Leaked / Burnt or
 Brake: Good Jammed / Leaked / Burnt or
 Mod: Good STD A/Rim or
 Tyre Size: 195 R15 X8
 BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUM /
 TOYO / YOKO or Maxxis
 Front: 7 Rear: 2
 R/Bal: 7 L/Bal: 2
 D/OA: 22/11/17 D/OI: 22/11/17
 Survey noted: ✓
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
CLS 1st rule
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction
23/11 File pass to Coroner

Date/Time File Pass to: ☐ Prel. Report
☐ Final Report
 Date/Time File Return:
 Report Format:
 Lump Sum / Bill /

Days Of Repair:
 Resurvey No. of Trip:
 Add Fee: ☐ 24 HRS \$
☐ 48 HRS \$
☐ 72 HRS \$
☐ 96 HRS \$
 Date/Time File Return:
 Report Format:
 Lump Sum / Bill /



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/LCR17022281/Kwa3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 22-11-2017		
		Code : LCR		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLK B951C	Veh. Inspected	GY 1143A	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/11/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	20/11/2017	Inspection Date	22/11/2017	
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SUPREME AUTO SERVICE PTE LTD

c/o 176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 64528211 FAX: 64517420

ESTIMATE

Durable Air-con Installation & Services Pte Ltd

c/o. 46 Lenton Plain
Singapore 786548

Not Authorized
11 Lye B?
Resurvey After Paint
5 days

Date: 22-Nov-17

QUANTITY	PARTICULARS	AMOUNT (\$)
RE: NISSAN URVAN / GY1143A		
1 pc	front upper arm ?	
1 pc	front lower arm ?	
1 pc	front anti lowerbar linkage ?	
1 pc	front shock absorber ?	
1 pc	front tie rod <i>ind</i>	
1 pc	front tie rod end <i>ind</i>	
1 pc	front knuckle arm ?	
1 pc	front wheel bearing ?	
1 pc	side door handle <i>Part from X Sn</i>	
1 pc	centre air duct <i>D/L</i>	
1 pc	front door handle <i>D/L/G</i>	
1 pc	front door R/H <i>B/L</i>	
1 pc	front door R/H	
Sub-total		0.00
1 pc	front door customised sticker s.nett	50.00 <i>2500</i>
1 pc	advertising sticker s.nett	300.00 <i>1800</i>
1 pc	rod rims s.nett <i>L.P</i>	80.00 <i>5000</i>
Sub-total		430.00
	To remove and replace all the parts mentioned above, knocking and straighten up the necessary affected areas.	600.00 <i>500</i>
	To transfer door accessories.	100.00 <i>600</i>
	To spray painting on affected areas.	800.00 <i>700</i>
	To apply rust proofing.	80.00 <i>300</i>
	To remove and install front undercarriage parts to enable repair.	200.00 <i>?</i>
	To replace steel rims & perform wheel balancing.	50.00 <i>} 200</i>
	To change tyre perform wheel balancing.	50.00 <i>200</i>
	To machine press wheel bearing.	80.00 <i>?</i>
	To perform 4 wheels computerised alignment.	100.00 <i>600</i>
TOTAL		2,490.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- The party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be in the estimate and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Monday, 27 November, 2017 2:57 PM
To: 'eyap@lioncityrentals.com.sg'
Cc: Zayyer (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: ACCIDENT INVOLVING SLK 8951C AND GY 1143A ON 20/11/2017

Our Ref: CC4/LCR17022281/Kwa3

27 November 2017

LION CITY RENTALS PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLK 8951C AND GY 1143A ON 20/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by 06/12/2017, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 25 July 2019 6:46 PM
To: 'admin'
Subject: ACCIDENT INVOLVING GY 1143A AND SLK 8951C ON 2/11/2017

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

ACCIDENT INVOLVING GY 1143A AND SLK 8951C ON 2/11/2017

We would like to check if your client still pursuing the claim against our insured.

If we do not hear from you in writing within the next 10 working day from the date of this email, we shall proceed to close our file.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 9 September 2019 10:59 AM
To: Tan, Wilson-KL
Cc: Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017
Attachments: ACCIDENT INVOLVING GY 1143A AND SLK 8951C ON 2/11/2017

Hi Wilson,

We refer to the above matter.

Third party did not revert till date.

In view on above we would like to submit our wp report and temporary close off the case, shall reopen if there is new development.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 25 July 2019 6:29 PM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Hi Wilson,

Content noted.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher@sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Sent: Thursday, 25 July 2019 6:21 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Asher

Understand.

Kindly give repairer a dateline to reply, else we will deem that they are not keen in pursuing the claim and we will close file at our end.

Thanks

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | www.aig.com.sg

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, July 25, 2019 6:16 PM

To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: [EXTERNAL] RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Wilson,

We refer to the email below.

Repairer yet to revert till date.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Sent: Thursday, 25 July 2019 6:10 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Asher

Refer to your email dated 26 June.

Is repairer still pursuing the claim?

Please advise

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, June 26, 2019 3:08 PM
To: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: [EXTERNAL] RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

This message is from an external sender; be cautious with links and attachments.

Hi Wilson,

Still check with repairer if they still pursuing the claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>
Sent: Wednesday, 26 June 2019 2:31 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Asher

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Tan, Wilson-KL
Sent: Thursday, May 16, 2019 10:27 AM
To: Vivian Lau (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)
Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian / Hsiao Tong

As advised by World Auto, there is no video footage as the video was overwritten.

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Thank you.

Wilson Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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From: Tan, Wilson-KL
Sent: Tuesday, April 09, 2019 11:37 AM
To: Vivian Lau (LKKAUTO)

Cc: Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)

Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian / Hsiao Tong

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Thank you.

Wilson Tan

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From: Tan, Wilson-KL

Sent: Monday, March 18, 2019 9:43 AM

To: 'Vivian Lau (LKKAUTO)'

Cc: 'Hsiao Tong (LKKAUTO)'; 'Olivia Lau (LKKAUTO)'

Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Importance: High

Dear Vivian / Hsiao Tong

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

Wilson Tan

AIG

Senior Complex Claims Examiner

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From: Tan, Wilson-KL
Sent: Wednesday, January 16, 2019 3:29 PM
To: Vivian Lau (LKKAuto)
Cc: Hsiao Tong (LKKAuto)
Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian

As advised by World Auto, there is no video footage as the video was overwritten.

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Thank you.

Wilson Tan
AIG
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From: Tan, Wilson-KL
Sent: Tuesday, December 11, 2018 11:04 AM
To: Vivian Lau (LKKAuto)

Cc: Hsiao Tong (LKKAUTO)

Subject: RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

Wilson Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | **www.aig.com.sg**

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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Tuesday, October 30, 2018 4:25 PM

To: Tan, Wilson-KL

Cc: Hsiao Tong (LKKAUTO)

Subject: RE: Your ref 5851373104SG, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Your ref 5851373104SG

Our Ref: CC4/LCR17022281/Kwa3

Dear Wilson,

Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

We refer to the above matter

Kindly advise if there is any video footage (stated in GIA report) submitted by OI/OID to your good office

Thank you
Best Regards,
Vivian Lau | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Wilson-KL [<mailto:Wilson-KL.Tan@aig.com>]
Sent: Tuesday, 3 April, 2018 4:34 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Zayyer (LKKAuto) <zayyer@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your ref 5851373104SG, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian

We have requested but yet to hear from them yet

Wilson Tan
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

Wilson-KL.Tan@aig.com | **www.aig.com.sg**

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Wednesday, January 03, 2018 9:34 AM
To: Tan, Wilson-KL
Cc: Zayyer (LKKAuto); Hsiao Tong (LKKAuto)
Subject: RE: Your ref 5851373104SG, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Your ref 5851373104SG
Our Ref: CC4/LCR17022281/Kwa3

Dear Wilson,

Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

We refer to the above matter

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 27 November, 2017 3:01 PM

To: 'Tan, Wilson-KL' <Wilson-KL.Tan@aig.com>

Cc: Zayyer (LKKAuto) <zayyer@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Your ref 5851373104SG, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Your ref 5851373104SG

Our Ref: CC4/LCR17022281/Kwa3

Dear Wilson,

Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

We refer to the above matter

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Nov 2017 Edit Reg		21 Nov 2017 00:00 Edit Adj Rpt	S\$1,300.00 Edit Estimates	S\$1,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K		
Main Claimant:	DURABLE AIR-CON INSTALLATION & SERVICES PTE LTD, Co. Reg. No.: 200616810E		
Vehicle Reg. No.:	GY1143A	Date of Loss:	20/11/2017 14:00 - :59 [154 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 5851373104SG	Policy/Cover Note No.:	0999995011
Vehicle Reg. No. (Insured):	SLK8951C	Policy No. (Claimant):	MX006152
		Excess:	
Repairer:	Supreme Auto Service Pte Ltd (HQ) 176 Sin Ming Drive #02-01, Sin Ming Autocare, 575721 Sin Ming - Tel: 6452 0715		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL] Wilson-KL.Tan@aig.com		
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 01/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***GY1143A (5851373104SG)
[SLK8951C]**

TP

DURABLE AIR-CON INSTALLATION & SERVICES PTE LTD

Nov 20 2017 2:00PM

[LCRF PTE LTD]

Supreme Auto Service Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Assessment Reports										1 per page 1 <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	23/11/17 09:53	Accident Statement <small>From: SC - Reg. No: SLK8951C, Claimant: LCRF PTE LTD</small>						1 Load HTM			
Photos/Images										3 per page 3 <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
2	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
3	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
4	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
5	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
6	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
7	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
8	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
9	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
10	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
11	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
12	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
13	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
14	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
15	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
16	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
17	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
18	09/09/19 11:01	General View						1 Load JPG		<input checked="" type="checkbox"/>	
19	09/09/19 11:01	Odometer Reading						1 Load JPG		<input checked="" type="checkbox"/>	
20	09/09/19 11:01	Chassis Number						1 Load JPG		<input checked="" type="checkbox"/>	
Documentation										1 per page 1 <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	22/11/17 15:14	ACKNOWLEDGEMENT EMAIL TO AIG DD 21.11.2017						1 Load PDF			
2	22/11/17 15:14	EMAIL FROM AIG DD 21.11.2017						1 Load PDF			
3	22/11/17 15:14	NOTIFICATION FROM WORKSHOP + TP GIA REPORT						1 Load TIF			
4	27/11/17 14:59	Email letter to OIACCIDENT INVOLVING SLK 8951C AND GY 1143A ON 20.11.2017						1 Load PDF			
5	27/11/17 20:44	TP ESTIMATE - INCOMPLETE						1 Load PDF			
6	09/09/19 11:00	EMAIL TO WSP DD 250719						1 Load PDF			
7	09/09/19 11:00	EMAIL TO AIG DD 090919						1 Load PDF			

Documents Checklist

Reset			Save	Print
DOCUMENTS CHECKLIST				
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>				

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR17022281/KEA3Q2

Date: 13/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999995011
 Claimant: GY1143A Insured Vehicle No: SLK8951C
 Vehicle No: Date of Loss: 20/11/2017 Nature of Claim: TP Claim No: 5851373104SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GY1143A
 Make & Model: NISSAN URVAN, 3.0 D (M) Engine No: HIDDEN
 Reg. Date: 01/01/2005 (Man. Year: 2005) Chassis No: JN1MG4E25Z0712432
 Colour: Silver Odometer: 480200 km
 Engine Capacity: 2953 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195 R15X8 Rear Tyre Size: 195 R15X8
 Front Left Side: Maxxis 7 mm Rear Left Side: Maxxis 2 mm
 Front Right Side: Maxxis 7 mm Rear Right Side: Maxxis 2 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	430.00	255.00	175.00	40.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,060.00	1,370.00	690.00	33.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,490.00	1,625.00	865.00	34.74
Approved Total (Overridden) (S\$)		1,300.00		
Nett Amount (S\$)	2,490.00	1,300.00	1,190.00	47.79
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 21/11/2017
 Date Inspected: 22/11/2017 Inspected At: Supreme Auto Service Pte Ltd (HQ)
 176 Sin Ming Drive #02-01, Sin Ming
 Autocare
 Singapore 575721
 Estimated Period of Repair: 5.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT UPPER ARM (NPA)	*Check	0.00 F	*- F
2	1		*FRONT LOWER ARM (NPA)	*Check	0.00 F	*- F
3	1		*FRONT ANTI LOWERBAR LINKAGE(NPA)	*Check	0.00 F	*- F
4	1		*FRONT SHOCK ABSORBER (NPA)	*Check	0.00 F	*- F
5	1		*FRONT TIE ROD (NPA)	Serviceable	0.00 F	*- F
6	1		*FRONT TIE ROD END (NPA)	Serviceable	0.00 F	*- F
7	1		*FRONT KNUCKLE ARM (NPA)	*Check	0.00 F	*- F
8	1		*FRONT WHEEL BEARING (NPA)	*Check	0.00 F	*- F
9	1		*SIDE DOOR HANDLE (NPA)	Serviceable	0.00 F	*- F
10	1		*CENTRE AIR DUCT (NPA)	Dented	0.00 F	*- F
11	1		*FRONT DOOR HANDLE (NPA)	Dented / Cut	0.00 F	*- F
12	1		*FRONT DOOR R/H (NPA)	Bent	0.00 F	*- F
13	1		*FRONT DOOR CUSTOMISED STICKER	Necessary	50.00 FS	*25.00 FS
14	1		*ADVERTISEMENT STICKER	Necessary	300.00 FS	*180.00 FS
15	1		*ROD RIMS (LOCAL PURCHASE)	Dented	80.00 FS	*50.00 FS
Total Parts (S\$)					430.00	255.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REPLACE ALL THE PARTS MENTIONED ABOVE ,KNOCKING AND STRAIGHTEN UP THE NECESSARY AFFECTED AREAS	New	600.00	500.00
2	TO TRANSFER DOOR ACCESSORIES	New	100.00	60.00
3	TO SPRAY PAINTING ON AFFECTED AREAS	New	800.00	700.00
4	TO APPLY RUST PROOFING	New	80.00	30.00
5	TO REMOVE AND INSTALL FRONT UNDERCARRIAGE PARTS TO ENABLE REPAIR (*Check)	New	200.00	0.00
6	TO REPLACE STEEL RIMS & PERFORM WHEEL BALANCING }	New	50.00	20.00
7	TO CHARGE TYRE PERFORM WHEEL BALANCING }	New	50.00	0.00
8	TO MACHINE PRESS WHEEL BEARING (*Check)	New	80.00	0.00
9	TO PERFORM 4 WHEEL COMPUTERISED ALIGNMENT	New	100.00	60.00
Gross Labour Cost (S\$)			2,060.00	1,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >