

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 9 September 2019 10:59 AM  
**To:** Tan, Wilson-KL  
**Cc:** Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)  
**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017  
**Attachments:** ACCIDENT INVOLVING GY 1143A AND SLK 8951C ON 2/11/2017

Hi Wilson,

We refer to the above matter.

Third party did not revert till date.

In view on above we would like to submit our wp report and temporary close off the case, shall reopen if there is new development.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Thursday, 25 July 2019 6:29 PM  
**To:** Tan, Wilson-KL <Wilson-KL.Tan@aig.com>  
**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Hi Wilson,

Content noted.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Sent:** Thursday, 25 July 2019 6:21 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Asher

Understand.

Kindly give repairer a dateline to reply, else we will deem that they are not keen in pursuing the claim and we will close file at our end.

Thanks

**Wilson Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Thursday, July 25, 2019 6:16 PM

**To:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** [EXTERNAL] RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

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**'WITHOUT PREJUDICE'**

## ***SAVE AS TO COSTS***

Hi Wilson,

We refer to the email below.

Repairer yet to revert till date.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Sent:** Thursday, 25 July 2019 6:10 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Asher

Refer to your email dated 26 June.

Is repairer still pursuing the claim?

Please advise

**Wilson Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, June 26, 2019 3:08 PM

**To:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** [EXTERNAL] RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

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Hi Wilson,

Still check with repairer if they still pursuing the claim.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

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---

**From:** Tan, Wilson-KL <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Sent:** Wednesday, 26 June 2019 2:31 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Asher

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

**Wilson Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1753 | Fax +(65) 6835 7416

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**From:** Tan, Wilson-KL  
**Sent:** Thursday, May 16, 2019 10:27 AM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)  
**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian / Hsiao Tong

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

**Wilson Tan**  
**AIG**

Senior Complex Claims Examiner  
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**From:** Tan, Wilson-KL  
**Sent:** Tuesday, April 09, 2019 11:37 AM  
**To:** Vivian Lau (LKKAUTO)

**Cc:** Hsiao Tong (LKKAUTO); Olivia Lau (LKKAUTO)

**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian / Hsiao Tong

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

**Wilson Tan**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Tan, Wilson-KL

**Sent:** Monday, March 18, 2019 9:43 AM

**To:** 'Vivian Lau (LKKAUTO)'

**Cc:** 'Hsiao Tong (LKKAUTO)'; 'Olivia Lau (LKKAUTO)'

**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

**Importance:** High

Dear Vivian / Hsiao Tong

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

**Wilson Tan**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Tan, Wilson-KL  
**Sent:** Wednesday, January 16, 2019 3:29 PM  
**To:** Vivian Lau (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

**Wilson Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Tan, Wilson-KL  
**Sent:** Tuesday, December 11, 2018 11:04 AM  
**To:** Vivian Lau (LKKAUTO)

**Cc:** Hsiao Tong (LKKAUTO)

**Subject:** RE: Your ref 5851373104SG003, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian

As advised by World Auto, there is no video footage as the video was overwritten.

In the meantime, kindly advise us on the latest status of this matter

Thank you.

**Wilson Tan**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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**From:** Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Tuesday, October 30, 2018 4:25 PM

**To:** Tan, Wilson-KL

**Cc:** Hsiao Tong (LKKAUTO)

**Subject:** RE: Your ref 5851373104SG, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Your ref 5851373104SG

Our Ref: CC4/LCR17022281/Kwa3

Dear Wilson,

**Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017**

We refer to the above matter

Kindly advise if there is any video footage (stated in GIA report) submitted by OI/OID to you good office



Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

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---

**From:** Tan, Wilson-KL [<mailto:Wilson-KL.Tan@aig.com>]

**Sent:** Tuesday, 3 April, 2018 4:34 PM

**To:** Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>

**Cc:** Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your ref 5851373104SG, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Dear Vivian

We have requested but yet to hear from them yet

**Wilson Tan**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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**From:** Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

**Sent:** Wednesday, January 03, 2018 9:34 AM

**To:** Tan, Wilson-KL

**Cc:** Zayyer (LKKAuto); Hsiao Tong (LKKAuto)

**Subject:** RE: Your ref 5851373104SG, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Your ref 5851373104SG

Our Ref: CC4/LCR17022281/Kwa3

Dear Wilson,

**Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017**

We refer to the above matter

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office

*"Wishes you a Merry Christmas & Happy New Year 2018"*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vivian Lau (LKKAuto)

**Sent:** Monday, 27 November, 2017 3:01 PM

**To:** 'Tan, Wilson-KL' <[Wilson-KL.Tan@aig.com](mailto:Wilson-KL.Tan@aig.com)>

**Cc:** Zayyer (LKKAuto) <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Your ref 5851373104SG, Our Ref: CC4/LCR17022281/Kwa3, Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017

Your ref 5851373104SG

Our Ref: CC4/LCR17022281/Kwa3

Dear Wilson,

**Accident involving Vehicle SLK 8951C & GY 1143A on 20/11/2017**

We refer to the above matter

Kindly advise if there is any video footage(stated in GIA report) submitted by OI/OID to you good office.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax: 6741-4108

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