

ASS. REC. BY:

REF: CS/MSL717022279/Kirby Special Instruction:

Survivor

Kenneth

ASSIGNMENT (Office)

From (Person):

Jasmine Lok

of

MSL7

Date/Time:

21.11.2017 6:01pm

Estimated Cost:

Bill to:

OD / ~~IB~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GSD 1463X

Insured:

SLD 65342

at Workshop m/s

BCC Automotive

Tel:

6562 5588

of

Blk 1 Sin ming Ind Est #01-101

Policy No:

MSD/VPCP/17-001233

Claim No:

MSC/V/17-001815

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

17.11.2017

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time:

21.11.2017 10:19am

Person Contacted:

Christina

Vehicle IN / OUT

Date/Time

Action/Instruction (✓) Estimate

GSD 1463X - X

SLD 65642 - X

L1 By 828000 Cabinel CRed 23,946,467.7

ASS. REC. BY:

REF: MSG/

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s BCC

of _____

Insured: _____

Policy No. _____

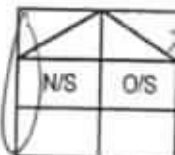
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: \$54K \$58K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 18 days Res.: Yes or NoLum Sum: 1-B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: GBD 1463X Yr Regn: 07, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: M. Citan 108 c.c. 1481Colour: M. Blue A/C: Insured / Std / NI / NASp. Reading: 6738 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDF 415 60524 140663Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Falken

Front

Rear

R/Bal. 4 mmR/Bal. 3 mmL/Bal. 4 mmL/Bal. 3 mmD.O.A. 17/11/17D.O.I. 22/11/17

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

23/11 File part to Catherine, no parts available23/11/17 Rev preli in merimen - putting parts price from wksp.7/12/17 Kenneth said wksp agree car not more than \$28500.

RECEIVED 19 JUN 2018

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: 18Resurvey No. of Trip: 1

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech Invs (\$☐ : Weekend (\$Report Format: TPLump Sum / I.B.I: (\$ 28,000)

Survey Department Check List (Case Handler)

Reference No. : CS/MSG17022279/Krb.
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (Catherine): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code	✓			
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges				
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (Kenneth): Case handler to make sure the surveyor completed all required information.

(1.) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By:

Celine 19/6/18

Case Handler

Date

"C: Critical *N: Non-Critical

21/05/201



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17022279/Kgb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 22-11-2017	
		Code : MSG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLD 6534Z	Veh. Inspected	GBD 1463X
Policy No.	MSD/VPCP/17-001233	Coverage (\$)	0.00
Claim No.	MSC/V/17-001805	Excess (\$)	0.00
Assign From	MERIMEN (JASMINE LOK)	Assign Date	21/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	17/11/2017	Inspection Date	22/11/2017
Survey held at	BCC AUTOMOTIVE PTE LTD BLK 1 SIN MING INDUSTRIAL EST SECTOR C #01-101 SINGAPORE 575636.		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Nov 2017		21 Nov 2017 18:01 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD, Co. Reg. No.: 199400399N								
Main Claimant:	MODUS OFFICE CONNECT SERVICES, Co. Reg. No.: 53202661J								
Vehicle Reg. No.:	GBD1463X	Date of Loss:	17/11/2017 07:00 - :59						
Claim Type:	TP / MSC/V/17-001805	Policy/Cover Note No.:	MSD/VPCP/17-001233 (Comprehensive) Coverage: 01/06/2017 - 31/05/2018						
Vehicle Reg. No. (Insured):	SLD6534Z	Policy No. (Claimant):							
		Excess:	S\$1,500.00						
Repairer:	BCC Automotive Pte Ltd (Sin Ming) Blk 1 Sin Ming Industrial Estate, Sector C #01-101, 575636 Sin Ming - Tel: 6552 5588								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 22/11/2017]								
Adj Asg. Remarks:	Direct Settlement								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 07 Dec 2017

Preliminary Advice

Insured Vehicle No : SLD6534Z

TP Vehicle No : GRD1463X

Accident Date : 17/11/2017

Make : MERCEDES-BENZ CITAN 109 CDI
VAN

Assignment Date : 21/11/2017

Date of Inspection : 22/11/2017

Est. Duration of Repair : 18.00

Inspection At : BCC AUTOMOTIVE PTE LTD (SIN MING)

BLK 1 SIN MING INDUSTRIAL ESTATE, SECTOR C #01-101
SINGAPORE 575636**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	55,582.22
Revised Amount	:S\$	23,310.00
Check Items (Estimated)	:S\$	25,696.00
Total	:S\$	49,006.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 23 Nov 2017

Preliminary Advice

Insured Vehicle No	: SLD6534Z	Accident Date	: 17/11/2017
TP Vehicle No	: GBD1463X	Assignment Date	: 21/11/2017
Make	: MERCEDES-BENZ CITAN 109 CDI VAN	Est. Duration of Repair	: 18.00
Date of Inspection	: 22/11/2017		
Inspection At	: BCC AUTOMOTIVE PTE LTD (SIN MING) BLK 1 SIN MING INDUSTRIAL ESTATE, SECTOR C #01-101 SINGAPORE 575636		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	7,222.50 (Labour)
Revised Amount	:S\$	4,400.00
Check Items (Estimated)	:S\$	100.00
Total	:S\$	4,500.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Pending parts price from repairer.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Business
Owner ID	2661J
Vehicle Details	
Vehicle No.	GBD1463X
Vehicle to be Exported	Yes
Intended De-registration Date	23 Nov 2017
Vehicle Make	MERCEDES BENZ
Vehicle Model	CITAN 109 CDI VAN EXTRA-LONG - 2 SEATERS
Primary Colour	Silver
Manufacturing Year	2014
Engine No.	K9KB608D279905
Chassis No.	WDF4156052U140663
Maximum Power Output	-
Open Market Value	\$23,925.00
Original Registration Date	01 Jul 2014
First Registration Date	01 Jul 2014
Transfer Count	1
Actual ARF Paid	\$1,197.00
Intended PARF Rebate Details	
PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00
Intended COE Rebate Details	
COE Expiry Date	30 Jun 2024
COE Category	C - Goods Vehicle & Bus
COE Period(Years)	10
QP Paid	\$43,001.00
COE Rebate Amount	\$28,392.00
Total Rebate Amount	\$28,392.00

The information contained herein is correct as at 23 Nov 2017

OK

Land Transport Authority

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Last updated on 19 Nov 2017 at 12:12 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/11/2017 11:33
Date Of Accident	17/11/2017 07:20
Exact Location Of Accident	CTE SLIP ROAD TOWARDS TOWN
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBD1463X
Insured/Policyholder	
Name Of Registered Owner	MODUS OFFICE CONNECT SERVICES
Co Reg No	53202661J
Email Address	MOKYL7201@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97479466
Alternative Phone No	OFFICE-97479466

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	CITAN 109
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5087623920
Cover Note Number	

Driver

Name of Driver	MOK YEW LEONG
NRIC No	S1688223B
Date Of Birth	23/01/1965
Occupation	INDOOR
Date Of Driving Pass	06/06/1986
Driving Experience	31 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97479466
Fax Number	
Contact Number	
Email Address	MOKYL7201@GMAIL.COM

Address	BLK 7 #07-201 LORONG 7 TOA PAYOH TOA PAYOH COURT
Postcode	310007
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT (ATTENDED BY: JAMES NG)

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	CANNOT BE UPLOADED
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD6534Z
Vehicle Make/Model/Colour	TOYOTA / SILVER
Details Of Properties	
Name of Driver	CHRISTOPHER LIM TSING YEW
NRIC/Passport Number	S7210087E
Contact Number	97704746
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
------	--

Phone Number

Email Address

DETAILS OF INJURED PERSON 1

Name	CINDY LOW MEOW SIANG
Approximate Age	46
Injuries Sustain	RIB FRACTURE
Injured person in which vehicle?	GBD1463X
Were seat belts worn?	YES
Was injured conveyed to hospital by ambulance?	YES
Address	BLK 7 #07-201 LORONG 7 TOA PAYOH TOA PAYOH COURT
Postcode	310007

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time: 17 NOV 2017

Driver's Signature
(If driver is not the policyholder)
Date & Time: 17 NOV 2017

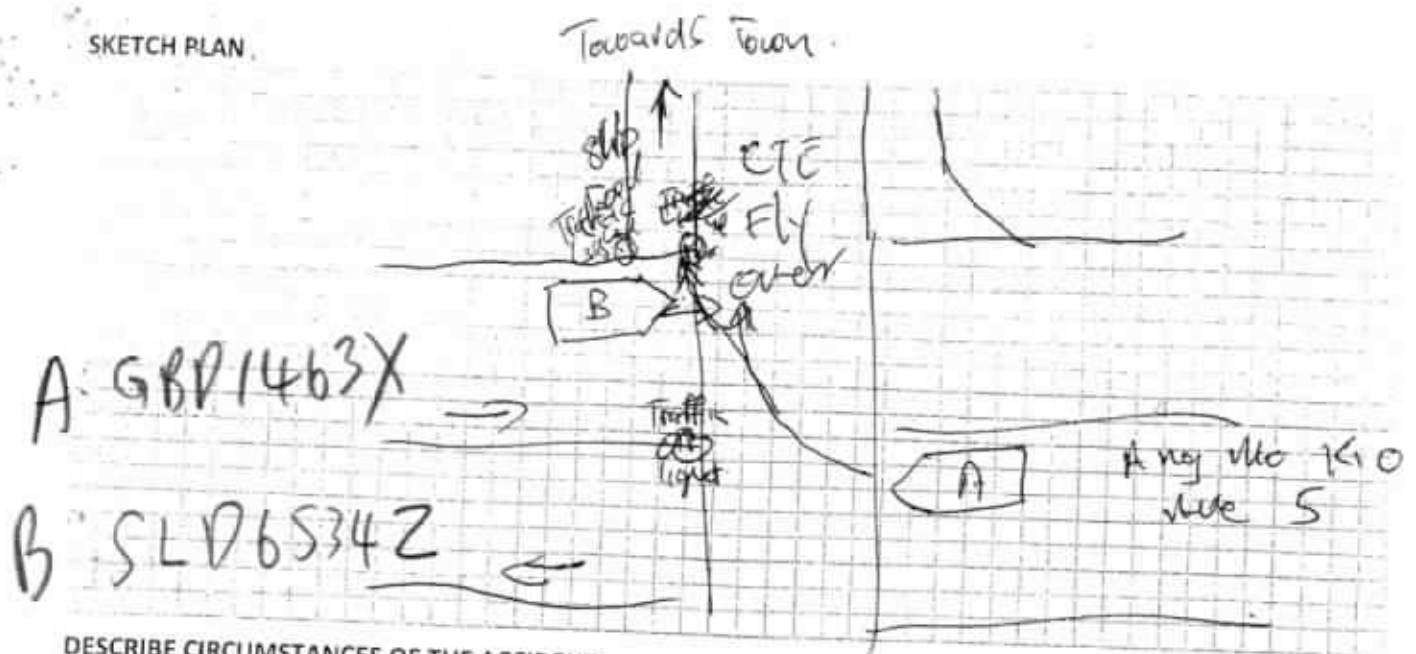
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

NG WING KIN JAMES
S7927881E

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer
police
Report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 17 NOV 2017

Driver's Signature

(If driver is not the policyholder)

Date & Time: 17 NOV 2017

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

NG WING KIN JAMES
S7927881E





**SINGAPORE
POLICE FORCE**



T/20171117/2029

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

1 of 3

Report No. T/20171117/2029

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 17/11/2017 11:12		Vide Report No.: E/20171117/0050		Station Diary No.: 33	
Informant's Particulars					
Name of Informant: MOK YEW LEONG			Address: APT BLK 7 LORONG 7 TOA PAYOH #07-201 SINGAPORE 310007		
ID Type / ID No.: NRIC NO / S1688223B			Contact No.: Home/Office: Mobile: 97479466		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 52	Date of Birth: 23/01/1965	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: ACCOUNT EXUCTIVE			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 17/11/2017 07:20	Type of Location:
Location: Along Road 1 CENTRAL EXPRESSWAY CTE SLIP ROAD TOWARDS TOWN				
Weather: Drizzling		Road Surface: Wet		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBD1463X	Van				Seriously Damaged	1
SLD6534Z	Car					0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



**SINGAPORE
POLICE FORCE**



T/20171117/2029

2 of 3

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

Report No. T/20171117/2029

CONTINUATION OF REPORT

Driver			
Name	MOK YEW LEONG		ID No. S1688223B
Related Vehicle	GBD1463X (Van)		Contact No. 97479466
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Passenger			
Name	Unknown Passenger		ID No. NIL
Related Vehicle	NIL		Contact No. NIL
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 17/11/2017 at about 0720hrs, I was travelling along CTE Slip Road from Ang Mo Kio Avenue 5 towards town while the traffic light was green. While I almost reaching the slip road, one vehicle (SLD6534Z) from my left hit into my vehicle (GBD1463X). Then my wife felt pain in her left side of her body. I called for ambulance, and she was conveyed to KTPH by ambulance after ambulance arrived. Then police arrived and issued me an case card (E/20171117/0050), advised me to lodge an police report.

I wish to state that I have in vehicle camera and the footage of the incident was handed over to traffic police.

I am lodging this report for insurance claim purpose.



**SINGAPORE
POLICE FORCE**



T/20171117/2029

3 of 3

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

Report No. T/20171117/2029

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

E /

Sgt 2 EVE LEE TENG

Eve

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

17/11/2017 11:12

Officer In Charge Of Case:

TP / GIT /

SSI TAN CHIN YONG

Contact No.: 65476178

SN 070

Classification Of Case:

Authentication Stamp

NP168

Signature:

Eve

Singapore Police Force

REPUBLIC OF SINGAPORE **DRIVING LICENCE**



Licence Number **S1688223B**
Name
MOK YEW LEONG

Birth Date: **23 Jan 1955**
Issue Date: **23 Apr 2003**



000415068G

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S1688223B**



MOK YEW LEONG
莫耀量

CHINESE
Date of Birth: **23-01-1955** Sex: **M**
Country of Birth: **SINGAPORE**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
06 Jun 1986

NP 428A



0281184

NPIC No. S1688223B

NPIC No. S1688223B

APR 07 1992

APT BLK 7 TUA PAYOH LORONG 7 #07-201
SINGAPORE 310007

NPIC No. S1688223B Date: 24-11-2003 No: 8762183

Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
 MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960
 ROAD TRANSPORT ACT, 1987 (MALAYSIA)
 MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number : 5087623920

Cover : Comprehensive

- | | |
|--|---------------------------------|
| 1. Index mark and Registration Number of Vehicle | : G8D1463X |
| Chassis Number | : WDF4156052U140663 |
| 2. Name of Policyholder | : MODUS OFFICE CONNECT SERVICES |
| 3. Effective Date of Insurance | : 21 Jan 2017 |
| 4. Expiry Date of Insurance | : 20 Jan 2018 |
| 5. Persons or Classes of Persons entitled to drive# | |
| (a) The Policyholder. | |
| (b) Any other person who is driving on the Policyholder's order or with his/her permission.
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. | |
| 6. Limitations as to Use# | |
| (a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession. | |
| (b) Use for the carriage of passengers or goods in connection with the Policyholder's business. | |

This Policy does not cover

- (a) Use for hire or reward.
- (b) Use for racing, pace-making, reliability trial or speed-testing.
- (c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)	: S\$600
EXCESS (SECTION 2)	: N/A
WINDSCREEN EXCESS	: S\$100
INSURE WITH COE	: YES
HIRE PURCHASE COMPANY	: ABWIN PTE LTD
SUM INSURED	: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part (V) of the Road Transport Act, 1987 (Malaysia)

Agency : ABWIN PTE LTD (00000614234)

Date of Issue : 20 Jan 2017 16:42 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

 Authorised Officer



 Chief Executive

Price Range

Depreciation

2014

Van

Search

Mercedes-Benz Citan 109 CDI Van Extra-Long 2 Seaters

Mercedes-Benz Citan 109 CDI Van Extra-Long 2 Seaters

Overview

Financial

Accessories

Similar

Research

Photos

Map

Add to Shortlist

Add to Compare

Add a Note

Report Error

More Actions

Share

Car Details

Price	\$59,900	
Depreciation	\$8,970 /yr	?
	View models with similar depreciation	
Reg Date	08-Aug-2014	
	(6yrs limit 3days COE left)	
Manufactured	2014	?
Mileage	-	
Transmission	Manual	
Engine Cap	1,461 cc	
Curb Weight	1,420 kg	?
Fuel type	Diesel	
Features	Well Maintained, One Owner, Accidents Free And Very Low Usage.	
Accessories	Selling With Nice Number Plate Worth \$3,500.00	
COE	\$43,390	?
OMV	\$24,383	?
ARF	\$1,220	?
Dereg Value	\$28,982 as of today (change)	?
No. of Owners	1	?
Type of Veh	Van	
Category	Direct Owner Sell	
Availability	Available	



Preferred Viewing Area



Price Analysis

Seller Information

Contact Person(s) Jonathan

Contact No. 96533724

Enquiry ☐ Contact Seller

USEFUL FORMS

- Indemnity form - Sales agreement

- Receipt - Hand-over

- M01

+ Instructions on how to complete a consumer deal

Car Details

Price	\$59,900	
Depreciation	\$8,960 /yr	?
	View models with similar depreciation	
Reg Date	08-Aug-2014	
	(6yrs 8mths 7days COE left)	
Manufactured	2014	?
Mileage	-	
Transmission	Manual	
Engine Cap	1,461 cc	
Curb Weight	1,420 kg	?
Fuel type	Diesel	
Features	Well Maintained, One Owner, Accidents Free And Very Low Usage.	
Accessories	Selling With Nice Number Plate Worth \$3,500.00	
COE	\$43,390	?
OMV	\$24,383	?
ARF	\$1,220	?
Dereg Value	\$29,013 as of today (change)	?
No. of Owners	1	?
Type of Veh	Van	
Category	Direct Owner Sale	
Availability	Available	direct owner

[Add to Shortlist](#)

[Add to Compare](#)

[Add a Note](#)

**BCC AUTOMOTIVE PTE LTD**

BLK 1 SIN MING IND. ESTATE
SECTOR C #101/103/105/107/109
SINGAPORE 575636
Tel: +65 6552 5588 Fax: +65 6552 7750
Email: enquiry@bcc.sg Website: www.bcc.sg

QUOTATION

Company / GST Reg No : 200507063Z

Quotation No : **SMQ5200**Quotation Date : **2017-11-17**

Vehicle Reg No : GBD1463X
Name :

Not wither
1.B.1
Running B4 pain
18 days

Make & Model : MERCEDES BENZ - CITAN 109 CDI VAN
EXTRA-LONG - 2 SEATERS
Chassis No : WDF4156052U140663
Mileage : 67381 KM
Officer-In-Charge : KAHKHEE
Page : 1 of 4

No	Description	Unit Price	Qty	Amount
1	SILICON <i>Ne 405m</i>	120.00	1.00	120.00
2	A PILLAR <i>B1</i>	0.00	1.00	<i>1250</i> 0.00
3	FRT LH DOOR ASSY <i>B1</i>	0.00	1.00	<i>2200</i> 0.00
4	FRT LH DOOR HANDLE <i>Tm</i>	0.00	1.00	<i>140</i> 0.00
5	FRT LH DOOR HANDLE LOCK COVER <i>Pl</i>	0.00	1.00	<i>70</i> 0.00
6	FRT LH DOOR WEATHER SEAL <i>Gr</i>	0.00	1.00	<i>240</i> 0.00
7	FRT LH DOOR WINDOW MOULDING <i>B2</i>	0.00	1.00	<i>510</i> 0.00
8	FRT LH DOOR LOCK <i>Tm</i>	0.00	1.00	<i>680</i> 0.00
9	FRT LH DOOR CATCH <i>B1</i>	0.00	1.00	<i>140</i> 0.00
10	FRT LH DOOR PANEL (BLACK PLASTIC WINDOW) <i>1250 B1</i>	0.00	1.00	<i>630</i> 0.00
11	FRT LH DOOR PROTECTOR <i>B1</i>	0.00	1.00	<i>110</i> 0.00
12	FRT LH FENDER <i>CP1</i>	0.00	1.00	<i>360</i> 0.00
13	FRT LH FENDER LAMP SIGNAL <i>CP1</i>	0.00	1.00	<i>150</i> 0.00
14	FRT LH TYRE KNOCKLE (LH & RH) <i>N/S B1 590</i> <i>015 B1 590</i>	0.00	2.00	<i>1780</i> 0.00
15	FRT LH WHEEL BEARING (LH & RH) <i>N/S m 430</i> <i>015 m 430</i>	0.00	2.00	<i>860</i> 0.00
16	FRT LH SUSPENSION (LH & RH) <i>N/S B1 700</i> <i>015 B1 700</i>	0.00	2.00	<i>700</i> 0.00
17	FRT LH LOWER ARM (LH & RH) <i>N/S B1 720</i> <i>015 B1 720</i>	0.00	2.00	<i>720</i> 0.00
18	FRT LH LINKAGE (LH & RH) <i>Bx</i>	0.00	2.00	<i>360</i> 0.00

**BCC AUTOMOTIVE PTE LTD**

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SINGAPORE 575636
Tel: +65 6552 5588 Fax: +65 6552 7750
Email: enquiry@bcc.sg Website: enquiry@bcc.sg

QUOTATION

Company / GST Reg No : 200507063Z

Quotation No : **SMQ5200**Quotation Date : **2017-11-17**

Vehicle Reg No : GBD1463X
Name :

Make & Model : MERCEDES BENZ CITAN 109 CDI VAN
EXTRA-LONG - 2 SEATERS
Chassis No : WDF4156052U140663
Mileage : 67381 KM
Officer-In-Charge : KAHKHEE
Page : 2 of 4

No	Description	Unit Price	Qty	Amount
19	FRT BUMPER <i>Br / Rd ✓</i>	0.00	1.00	1400 0.00
20	FRT NUMBER PLATE <i>✓</i>	0.00	1.00	50 0.00 X
21	FRT BUMPER RETAINER <i>Sn ✓</i>	0.00	2.00	160 0.00
22	FRT RH TYRE <i>Pr</i>	0.00	1.00	80 40 / Sn 200 0.00
23	FRT LH DOOR HINGE UPPER <i>Br ✓</i>	0.00	1.00	240 0.00
24	FRT LH DOOR HINGE CENTER <i>Br / Di ✓</i>	0.00	1.00	180 0.00
25	FRT LH DOOR HINGE LOWER <i>Br ✓</i>	0.00	1.00	240 0.00
26	LH SIDE SLIDING DOOR ASSY <i>Br ✓</i>	0.00	1.00	2200 0.00
27	LH SIDE LAMP ASSY <i>Cr ✓</i>	0.00	1.00	510 0.00
28	SIDE LAMP ASSY COVER <i>Br ✓</i>	0.00	1.00	120 0.00
29	LH SIDE SLIDING DOOR PROTECTOR <i>Br ✓</i>	0.00	1.00	90 0.00
30	LH SIDE DOOR LOWER PANEL STEEL <i>still panel Br ✓</i>	0.00	1.00	1750 0.00
31	LH ARCH SHIELD <i>Cr ✓</i>	0.00	1.00	400 0.00
32	SLIDING DOOR HANDLE <i>Br ✓</i>	0.00	1.00	140 0.00
33	SLIDING DOOR HANDLE LOCK COVER <i>Sn ✓</i>	0.00	1.00	80 0.00
34	COMPANY STICKER <i>Br ✓</i>	0.00	1.00	80 0.00
35	SLIDING DOOR WEATHER SEAL <i>Br / Cr ✓</i>	0.00	1.00	240 0.00
36	SLIDING DOOR BOTTOM GARNISH (BLACK PLASTICS) <i>Br / Cr ✓</i>	0.00	1.00	250 0.00

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Email: enquiry@bcc.sg Website: enquiry@bcc.sg

QUOTATION

Company / GST Reg No : 200507063Z

Quotation No : **SMQ5200**

Quotation Date : **2017-11-17**

Vehicle Reg No : GBD1463X
Name :

Make & Model : MERCEDES BENZ CITAN 109 CDI VAN
EXTRA-LONG - 2 SEATERS
Chassis No : WDF4156052U140663
Mileage : 67381 KM
Officer-In-Charge : KAHKHEE
Page : 3 of 4

No	Description	Unit Price	Qty	Amount
37	WINDOW REGULATOR WITH MOTOR <i>1st 1/2 ✓</i>	0.00	1.00	1020 0.00
38	SLIDING DOOR LOCK <i>Del ✓</i>	0.00	1.00	460 0.00
39	SLIDING DOOR CATCH <i>Dis ✓</i>	0.00	1.00	300 0.00
40	SLIDING DOOR SWITCH <i>Dis ✓</i>	0.00	1.00	360 0.00
41	SLIDING DOOR LOWER ROLLER <i>Dis ✓</i>	0.00	1.00	280 0.00
42	SLIDING DOOR CENTER ROLLER <i>Dis ✓</i>	0.00	1.00	280 0.00
43	SLIDING DOOR UPPER ROLLER <i>Dis ✓</i>	0.00	1.00	280 0.00
44	SLIDING DOOR LOWER ROLLER RAIL <i>Dis ✓</i>	0.00	1.00	350 0.00
45	SLIDING DOOR CENTER ROLLER RAIL <i>Dis ✓</i>	0.00	1.00	350 0.00
46	* TYRE RIM LH & RH <i>Dis ✓</i>	0.00	2.00	0.00
47	ANTI ROLL BAR <i>Dis ✓</i>	0.00	1.00	450 0.00
48	* SUSPENSION MOUNTING (LH & RH) <i>Dis ✓</i>	0.00	2.00	0.00
49	FOUR WHEEL ALIGNMENT	80.00	1.00	80.00 ✓
50	TOWING CHARGE	100.00	1.00	(All) 100.00 <i>6d</i>
51	LABOUR CHARGE TO REMOVE SLIDING DOOR GLASS	150.00	1.00	150.00 <i>6d</i>
52	LABOUR CHARGES TO REMOVE FRT LH DOOR GLASS WIRE HARNESS TO FACILATE & REPLACE THE NEW DOOR	200.00	1.00	200.00 <i>10d</i>
53	LABOUR CHARGES TO REMOVE FRT LH SEAT ,TRIM BOARD AND TO FACILATE REPLACING THE STEEL PANEL	300.00	1.00	300.00 <i>15d</i>

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Email: enquiry@bcc.sg Website: enquiry@bcc.sg

QUOTATION

Company / GST Reg No : 200507063Z

Quotation No : **SMQ5200**Quotation Date : **2017-11-17**

Vehicle Reg No : GBD1463X
Name :

Make & Model : MERCEDES BENZ CITAN 109 CDI VAN
EXTRA-LONG - 2 SEATERS
Chassis No : WDF4156052U140663
Mileage : 67381 KM
Officer-In-Charge : KAHKHEE
Page : 4 of 4

No	Description	Unit Price	Qty	Amount
54	TO SPRAY PAINTING ON ALL AFFECTED AREA	1500.00	1.00	1,500.00 <i>1200</i>
55	TO PANEL BEAT ON ALL AFFECTED AREA	2200.00	1.00	2,200.00 <i>2000</i>
56	LABOUR CHARGES TO REPLACE SUSPENSION, MOUNTING AND LOWER ARM <i>the above Damaged Items - Under car</i>	800.00	1.00	800.00 <i>400</i>
57	LABOUR CHARGES TO REMOVE DASHBOARD AND TO FACILITATE TO REPLACE A PILLAR	1000.00	1.00	1,000.00 <i>250</i>
58	LABOUR CHARGES TO REMOVE & REFIX FRT WINDSCREEN TO FACILITATE & REPLACE A PILLAR	300.00	1.00	300.00 <i>120</i>

steering Rack Assy. *Tr* \$3120

steering tie Rod. *Br*

steering tie Rod end. *Br*

centre Pillar *Br* 1080.00

~~A Pillar~~

front left floor panel *Br* \$1066

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

NOTE:

1. This quotation is only the estimated cost of repair. Any additional works and parts be required during the course of repair, a supplementary quote will be submitted.
2. If you decide to terminate the repair after our diagnosis, a diagnostic fee will apply according to the job performed

Sub-Total : 6,750.00
Add GST 7% : 472.50
Estimated Total Amt (SGD) : 7,222.50

CUSTOMER'S AUTHORIZATION

I agree to this quotation and hereby authorize to proceed with the above listed repairs.

CUSTOMER'S SIGNATURE _____

(& Co's Stamp, WHERE NECESSARY)

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QUOTATION

Company / GST Reg No : 200507063Z

Quotation No : **SMQ5200**Quotation Date : **2017-11-17**

Vehicle Reg No : GBD1463X
Name : MOK YEW LEONG

Make & Model : MERCEDES BENZ - CITAN 109 CDI VAN
EXTRA-LONG - 2 SEATERS
Chassis No : WDF4156052U140663
Mileage : 67381 KM
Officer-In-Charge : KAHKHEE
Page : 1 of 4

No	Description	Unit Price	Qty	Amount
1	SILICON <i>NEG</i>	120.00	1.00	120.00 ✓
2	LEFT A PILLAR <i>BT</i>	1850.00	1.00	1,850.00 ✓
3	FRT LEFT DOOR ASSY <i>BT</i>	2200.00	1.00	2,200.00 ✓
4	FRT LEFT DOOR OUTER HANDLE <i>Im</i>	140.00	1.00	140.00 ✓
5	FRT LEFT DOOR OUTER HANDLE LOCK COVER <i>DD</i>	70.00	1.00	70.00 ✓
6	FRT LH DOOR WEATHER SEAL <i>Cut</i>	240.00	1.00	240.00 ✓
7	FRT LH DOOR WINDOW MOULDING <i>Buc</i>	510.00	1.00	510.00 ✓
8	FRT LH DOOR LOCK <i>Im</i>	630.00	1.00	630.00 ✓
9	FRT LH DOOR CATCH <i>BT</i>	140.00	1.00	140.00 ✓
10	FRT LH DOOR INTERIOR TRIM BOARD <i>SVC</i>	630.00	1.00	630.00 ✓
11	FRT LH DOOR PROTECTOR <i>BT</i>	110.00	1.00	110.00 ✓
12	FRT LH FENDER <i>CRA</i>	360.00	1.00	360.00 ✓
13	FRT LH FENDER LAMP <i>CRA</i>	150.00	1.00	150.00 ✓
14	FRT LEFT AND RIGHT KNUCKLE <i>BT</i>	890.00	2.00	1,780.00 ✓
15	FRT LEFT AND RIGHT WHEEL BEARING (LH & RH) <i>NEC</i>	430.00	2.00	860.00 ✓
16	FRT LEFT AND RIGHT SUSPENSION <i>BT</i>	350.00	2.00	700.00 ✓
17	FRT LEFT AND RIGHT LOWER ARM <i>Als BT o/s DIS</i>	360.00	2.00	720.00 ✓
18	FRT LEFT AND RIGHT LINKAGE <i>SVC</i>	180.00	2.00	360.00 ✗

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SINGAPORE 575636
Tel: +65 6552 5588 Fax: +65 6552 7750
Email: enquiry@bcc.sg Website: enquiry@bcc.sg

QUOTATION

Company / GST Reg No : 2005070632

Quotation No : **SMQ5200**Quotation Date : **2017-11-17**

Vehicle Reg No : GBD1463X
Name : MOK YEW LEONG

Make & Model : MERCEDES BENZ CITAN 109 CDI VAN
EXTRA-LONG - 2 SEATERS
Chassis No : WDF4156052U140663
Mileage : 67381 KM
Officer-In-Charge : KAHKHEE
Page : 2 of 4

No	Description	Unit Price	Qty	Amount	
19	FRT BUMPER <i>Buc/DD</i>	1400.00	1.00	1,400.00	✓
20	FRT NUMBER PLATE <i>SVC</i>	50.00	1.00	50.00	X
21	FRT BUMPER RETAINER <i>SVC</i>	80.00	2.00	160.00	X
22	FRT RIGHT TYRE <i>PUN</i>	200.00	1.00	200.00	✓ 80
23	FRT LEFT DOOR HINGE UPPER <i>BT</i>	240.00	1.00	240.00	✓
24	FRT LEFT DOOR HINGE CENTER <i>DIS</i>	180.00	1.00	180.00	✓
25	FRT LEFT DOOR HINGE LOWER <i>BT</i>	240.00	1.00	240.00	✓
26	LEFT SLIDING DOOR ASSY <i>BT</i>	2200.00	1.00	2,200.00	✓
27	LEFT SIDE DOOR MIRROR ASSY	510.00	1.00	510.00	✓ CM
28	LEFT SIDE DOOR MIRROR ASSY COVER	120.00	1.00	120.00	✓ MS
29	LEFT SLIDING DOOR PROTECTOR <i>DD</i>	90.00	1.00	90.00	✓
30	LEFT SILL PANEL <i>BT</i>	1750.00	1.00	1,750.00	✓
31	LEFT ARCH SHIELD <i>CRA</i>	200.00	2.00	400.00	✓
32	LEFT SLIDING DOOR OUTER HANDLE <i>DD</i>	140.00	1.00	140.00	✓
33	LEFT SLIDING DOOR OUTER HANDLE LOCK COVER <i>SVC</i>	80.00	1.00	80.00	X
34	COMPANY STICKER <i>NEC</i>	80.00	1.00	80.00	✓
35	LEFT SLIDING DOOR WEATHER SEAL <i>DD/Cut</i>	240.00	1.00	240.00	✓
36	LEFT SLIDING DOOR BOTTOM INTERIOR GARNISH <i>Delome</i>	250.00	1.00	250.00	✓

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QUOTATION

Company / GST Reg No : 2005070632

Quotation No : **SMQ5200**Quotation Date : **2017-11-17**

Vehicle Reg No : GBD1463X
Name : MOK YEW LEONG

Make & Model : MERCEDES BENZ CITAN 109 CDI VAN
EXTRA-LONG - 2 SEATERS
Chassis No : WDF4156052U140663
Mileage : 67381 KM
Officer-In-Charge : KAHKHEE
Page : 3 of 4

No	Description	Unit Price	Qty	Amount	
37	FRONT LEFT DOOR WINDOW REGULATOR WITH MOTOR <i>Bt/Im</i>	1020.00	1.00	1,020.00	✓
38	LEFT SLIDING DOOR LOCK <i>DP</i>	460.00	1.00	460.00	✓
39	LEFT SLIDING DOOR CATCH <i>DIS</i>	150.00	2.00	300.00	✓
40	LEFT SLIDING DOOR SWITCH <i>SVC</i>	180.00	2.00	360.00	X
41	LEFT SLIDING DOOR LOWER ROLLER <i>DIS</i>	280.00	1.00	280.00	✓
42	LEFT SLIDING DOOR CENTER ROLLER <i>DIS</i>	280.00	1.00	280.00	✓
43	LEFT SLIDING DOOR UPPER ROLLER <i>R</i>	280.00	1.00	280.00	X
44	LEFT SLIDING DOOR LOWER ROLLER RAIL <i>Bt</i>	350.00	1.00	350.00	✓
45	SLIDING DOOR CENTER ROLLER RAIL <i>SVC</i>	350.00	1.00	350.00	X
46	<i>(A)</i> LEFT SLIDING DOOR UPPER ROLLER RAIL	350.00	1.00	<i>Not</i> 350.00	?
47	FRONT ANTI ROLL BAR <i>Bt/Dis</i>	450.00	1.00	450.00	✓
48	<i>(A)</i> FRONT LEFT AND RIGHT SHOCK ABSORBER	340.00	2.00	<i>Rt</i> 680.00	?
49	FOUR WHEEL ALIGNMENT	80.00	1.00	80.00	✓
50	TOWING CHARGE	100.00	1.00	100.00	60
51	LABOUR CHARGE TO REMOVE SLIDING DOOR GLASS	150.00	1.00	150.00	60
52	LABOUR CHARGES TO REMOVE FRT LH DOOR GLASS WIRE HARNESS TO FACILATE & REPLACE THE NEW DOOR	200.00	1.00	200.00	100
53	LABOUR CHARGES TO REMOVE FRT LH SEAT, TRIM BOARD AND TO FACILATE REPLACING THE STEEL PANEL	300.00	1.00	300.00	150

**BCC AUTOMOTIVE PTE LTD**

BLK 1 SIN MING IND. ESTATE
SECTOR C #101/103/105/107/109
SINGAPORE 575636
Tel: +65 6552 5588 Fax: +65 6552 7750
Email: enquiry@bcc.sg Website: enquiry@bcc.sg

QUOTATION

Company / GST Reg No : 200507063Z

Quotation No : **SMQ5200**Quotation Date : **2017-11-17**

Vehicle Reg No : GBD1463X
Name : MOK YEW LEONG

Make & Model : MERCEDES BENZ CITAN 109 CDI VAN
EXTRA-LONG - 2 SEATERS
Chassis No : WDF4156052U140663
Mileage : 67381 KM
Officer-In-Charge : KAHKHEE
Page : 4 of 4

No	Description	Unit Price	Qty	Amount	
54	TO SPRAY PAINTING ON ALL AFFECTED AREA	1500.00	1.00	1,500.00	1200
55	TO PANEL BEAT ON ALL AFFECTED AREA	2200.00	1.00	2,200.00	2000
56	LABOUR CHARGES TO REPLACE THE DAMAGED PARTS	1000.00	1.00	1,000.00	400
57	LABOUR CHARGES TO REMOVE DASHBOARD AND TO FACILATE TO REPLACE A PILLAR	1000.00	1.00	1,000.00	250
58	LABOUR CHARGES TO REMOVE & REFIX FRT WINDSCREEN TO FACILATE & REPLACE A PILLAR	300.00	1.00	300.00	120
59	(A) FRONT LEFT AND RIGHT SHOCK ABSORBER MOUNTING	280.00	2.00	560.00	2
60	(A) FRONT LEFT AND RIGHT DRIVESHAFT	1750.00	2.00	3,500.00	2+
61	STEERING RACK ASSY <i>Im</i>	3120.00	1.00	3,120.00	✓
62	(A) LEFT B PILLAR	2600.00	1.00	2,600.00	2
63	FRONT LEFT FLOOR PANEL <i>R</i>	1066.00	1.00	1,066.00	X
64	(A) REAR BUMPER	1170.00	1.00	1,170.00	2
65	(A) FRONT LEFT, RIGHT AND REAR LEFT TYRE RIM	806.00	3.00	2,418.00	2
66	(A) REAR AXLE ASSY	5020.00	1.00	5,020.00	X
67	(A) REAR LEFT WHEEL BEARING	602.00	1.00	602.00	X

Sub-Total : 51,946.00

Add GST 7% : 3,636.22

Estimated Total Amt (SGD) : 55,582.22**NOTE:**

1. This quotation is only the estimated cost of repair. Any additional works and parts be required during the course of repair, a supplementary quote will be submitted.
2. If you decide to terminate the repair after our diagnosis, a diagnostic fee will apply according to the job performed

CUSTOMER'S AUTHORISATION

I agree to this quotation and hereby authorize to proceed with the above listed repairs.

CUSTOMER'S SIGNATURE _____

(If Co's Stamp, WHERE NECESSARY)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est. Submitted	Adj. Assigned	Adj. Rpt	Adj. Submitted	Ins. Auth'd	Status
Main	17 Nov 2017		21 Nov 2017 18:01 Edit Adj Rpt	S\$28,000.00 Edit Estimates	S\$28,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	HITACHI CAPITAL ASIA PACIFIC PTE LTD. Co. Reg. No.: 199400399N								
Main Claimant:	MODUS OFFICE CONNECT SERVICES, Co. Reg. No.: 53202661J								
Vehicle Reg. No.:	GBD1463X	Date of Loss:	17/11/2017 07:00 - :59 [40 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MSC/V/17-001805	Policy/Cover Note No.:	MSD/VPCP/17-001233 (Comprehensive) Coverage: 01/06/2017 - 31/05/2018						
Vehicle Reg. No. (Insured):	SLD6534Z	Policy No. (Claimant):							
		Excess:	S\$1,500.00						
Repairer:	BCC Automotive Pte Ltd (Sin Ming) Blk 1 Sin Ming Industrial Estate, Sector C #01-101, 575636 Sin Ming - Tel: 6552 5588								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/12/2017]								
Adj. Asg. Remarks:	Direct Settlement								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBD1463X (MSC/V/17-001805)
[SLD6534Z]
TP
MODUS OFFICE CONNECT SERVICES
Nov 17 2017 7:00AM
[HITACHI CAPITAL ASIA PACIFIC PTE LTD]
BCC Automotive Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Assessment Reports									1 per page		☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print
1	23/11/17 15:42	Adjuster Immediate Advice								Load HTM	
2	07/12/17 12:32	Adjuster Immediate Advice								Load HTM	
Photos/Images									3 per page		☒
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Assessment Reports			1 per page	☒
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60	18/06/18 14:57	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	21/11/17 15:34	OI GIA Rep - SLD6534Z	 Load PDF	
2	21/11/17 15:34	TP GIA Rep - GBD1463X	 Load PDF	
3	21/11/17 16:15	Email from Third Party	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17022279/KRBE2

Date: 20/06/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VPCP/17-001233
Claimant Vehicle No :	GBD1463X	Insured Vehicle No :	SLD6534Z
Date of Loss:	17/11/2017	Nature of Claim:	TP
		Claim No:	MSC/V/17-001805

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBD1463X		
Make & Model:	MERCEDES-BENZ CITAN 109 CDI VAN, 1.5 EXTRA LONG 2 SEATERS (A)	Engine No:	K9KB608D279905
Reg. Date:	01/07/2014 (Man. Year: 2014)	Chassis No:	WDF4156052U140663
Colour:	Metallic Silver	Odometer:	67381 km
Engine Capacity:	1461 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Falken 4 mm	Rear Left Side:	Falken 3 mm
Front Right Side:	Falken 4 mm	Rear Right Side:	Falken 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	45,116.00	34,208.00	10,908.00	24.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,830.00	4,420.00	2,410.00	35.29
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	51,946.00	38,628.00	13,318.00	25.64
Approved Total (Overridden) (S\$)		28,000.00		
(S\$)	51,946.00	28,000.00	23,946.00	46.10
+ GST 7.00/7.00% (S\$)	3,636.22	1,960.00	1,676.22	46.10
Nett Amount (S\$)	55,582.22	29,960.00	25,622.22	46.10

INSPECTION

Date of Assignment: 21/11/2017
Date Inspected: 22/11/2017 Inspected At:

BCC Automotive Pte Ltd (Sin Ming)
Blk 1 Sin Ming Industrial Estate, Sector C
#01-101
Singapore 575636

Estimated Period of Repair: 18.0 days

Adjuster: KENNETH KONG

Manager: LOW AI PHING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 20 Jun 2018)	
Parts:	N/A	MERCEDES-BENZ CITAN 109 CDI VAN 1.5 EXTRA LONG 2 SEATERS (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBD1463X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SILICON	Necessary	120.00 FS	*40.00 FS
2	1		*LEFT A PILLAR	Bent	1,850.00 F	*1,850.00 F
3	1		*FRT LEFT DOOR ASSY	Bent	2,200.00 F	*2,200.00 F
4	1		*FRT LEFT DOOR OUTER HANDLE	Jammed	140.00 F	*140.00 F
5	1		*FRT LEFT DOOR OUTER HANDLE LOCK COVER	Dented	70.00 F	*70.00 F
6	1		*FRT LH DOOR WEATHER SEAL	Cut	240.00 F	*240.00 F
7	1		*FRT LH DOOR WINDOW MOULDING	Buckled	510.00 F	*510.00 F
8	1		*FRT LH DOOR LOCK	Jammed	630.00 F	*630.00 F
9	1		*FRT LH DOOR CATCH	Bent	140.00 F	*140.00 F
10	1		*FRT LH DOOR INTERIOR TRIM BOARD	Serviceable	630.00 F	*- F
11	1		*FRT LH DOOR PROTECTOR	Bent	110.00 F	*110.00 F
12	1		*FRT LH FENDER	Cracked	360.00 F	*360.00 F
13	1		*FRT LH FENDER LAMP	Cracked	150.00 F	*150.00 F
14	2		*FRT LEFT AND RIGHT KNUCKLE	Bent	1,780.00 F	*1,780.00 F
15	2		*FRT LEFT AND RIGHT WHEEL BEARING (LH&RH)	Necessary	860.00 F	*860.00 F
16	2		*FRT LEFT AND RIGHT SUSPENSION	Bent	700.00 F	*700.00 F
17	2		*FRT LEFT AND RIGHT LOWER ARM	N/S Bent / O/S Distorted	720.00 F	*720.00 F
18	2		*FRT LEFT AND RIGHT LINKAGE	Serviceable	360.00 F	*- F
19	1		*FRT BUMPER	Buckled / Dented	1,400.00 F	*1,400.00 F
20	1		*FRT NUMBER PLATE	Serviceable	50.00 F	*- F
21	2		*FRT BUMPER RETAINER	Serviceable	160.00 F	*- F
22	1		*FRT RIGHT TYRE (40%)	Punctured	200.00 FS	*80.00 FS
23	1		*FRT LEFT DOOR HINGE UPPER	Bent	240.00 F	*240.00 F
24	1		*FRT LEFT DOOR HINGE CENTER	Distorted	180.00 F	*180.00 F
25	1		*FRT LEFT DOOR HINGE LOWER	Bent	240.00 F	*240.00 F
26	1		*LLEFT SLIDING DOOR ASSY	Bent	2,200.00 F	*2,200.00 F
27	1		*LEFT SIDE DOOR MIRROR ASSY	Cracked	510.00 F	*510.00 F
28	1		*LEFT SIDE DOOR MIRROR ASSY COVER	Missing	120.00 F	*120.00 F
29	1		*LEFT SLIDING DOOR PROTECTOR	Dented	90.00 F	*90.00 F
30	1		*LEFT SILL PANEL	Bent	1,750.00 F	*1,750.00 F
31	2		*LEFT ARCH SHIELD	Cracked	400.00 F	*400.00 F
32	1		*LEFT SLIDING DOOR OUTER HANDLE	Dented	140.00 F	*140.00 F
33	1		*LEFT SLIDING DOOR OUTER HANDLE LOCK COVER	Serviceable	80.00 F	*- F
34	1		*COMPANY STICKER	Necessary	80.00 F	*80.00 F
35	1		*LEFT SLIDING DOOR WEATHER SEAL	Dented / Cut	240.00 F	*240.00 F
36	1			Deformed	250.00 F	*250.00 F

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
			*LEFT SLIDING DOOR BOTTOM INTERIOR GARNISH			
37	1		*FRONT LEFT DOOR WINDOW REGULATOR WITH MOTOR	Bent / Jammed	1,020.00 F	*1,020.00 F
38	1		*LEFT SLIDING DOOR LOCK	Dented	460.00 F	*460.00 F
39	2		*LEFT SLIDING DOOR CATCH	Distorted	300.00 F	*300.00 F
40	2		*LEFT SLIDING DOOR SWICTH	Serviceable	360.00 F	*- F
41	1		*LEFT SLIDING DOOR LOWER ROLLER	Distorted	280.00 F	*280.00 F
42	1		*LEFT SLIDING DOOR CENTER ROLLER	Distorted	280.00 F	*280.00 F
43	1		*LEFT SLIDING DOOR UPPER ROLLER	Repair	280.00 F	*- F
44	1		*LEFT SLIDING DOOR LOWER ROLLER RAIL	Bent	350.00 F	*350.00 F
45	1		*SLIDING DOOR CENTER ROLLER RAIL	Serviceable	350.00 F	*- F
46	1		*LEFT SLIDING DOOR UPPER ROLLER RAIL	Distorted	350.00 F	*350.00 F
47	1		*FRONT ANTI ROLL BAR	Bent / Distorted	450.00 F	*450.00 F
48	1		*FRONT LEFT AND RIGHT SHOCK ABSORBER	Bent	680.00 F	*680.00 F
49	2		*FRONT LEFT AND RIGHT SHOCK ABSORBER MOUNTING	Bent	560.00 F	*560.00 F
50	1		*FRONT LEFT AND RIGHT DRIVESHAFT	N/S Bent	3,500.00 F	*1,750.00 F
51	1		*STEERING RACK ASSY	Jammed	3,120.00 F	*3,120.00 F
52	1		*LEFT B PILLAR	Bent	2,600.00 F	*2,600.00 F
53	1		*FRONT LEFT FLOOR PANEL	Repair	1,066.00 F	*- F
54	1		*REAR BUMPER	Buckled / Dented	1,170.00 F	*1,170.00 F
55	3		*FRONT LEFT, RIGHT AND REAR LEFT TYRE RIM	Dented	2,418.00 F	*2,418.00 F
56	1		*REAR AXLE ASSY	Serviceable	5,020.00 F	*- F
57	1		*REAR LEFT WHEEL BEARING	Not Necessary	602.00 F	*- F
Total Parts (S\$)					45,116.00	34,208.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	FOUR WHEEL ALIGNMENT	New	80.00	80.00
2	TOWING CHARGE	New	100.00	60.00
3	LABOUR CHARGE TO REMOVE SLIDING DOOR GLASS	New	150.00	60.00
4	LABOUR CHARGES TO REMOVE FRT LH DOOR GLASS WIRE HARNESS TO FACILITATE & REPLACE THE NEW DOOR	New	200.00	100.00
5	LABOUR CHARGES TO REMOVE FRT LH SEAT, TRIM BOARD AND TO FACILITATE REPLACING THE STEEL PANEL	New	300.00	150.00
6	TO SPRAY PAINTING ON ALL AFFECTED AREA	New	1,500.00	1,200.00
7	TO PANEL BEAT ON ALL AFFECTED AREA	New	2,200.00	2,000.00
8	LABOUR CHARGES TO REPLACE THE DAMAGED PARTS	New	1,000.00	400.00
9	LABOUR CHARGES TO REMOVE DASHBOARD AND TO FACILITATE TO REPLACE A PILLAR	New	1,000.00	250.00
10	LABOUR CHARGES TO REMOVE & REFIX FRT WINDSCREEN TO FACILITATE & REPLACE A PILLAR	New	300.00	120.00
Gross Labour Cost (S\$)			6,830.00	4,420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >